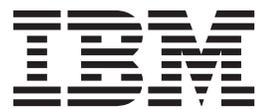


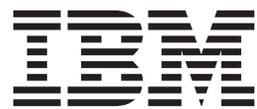
IBM Tivoli Storage Manager
Version 6.4

*Client Messages and Application
Programming Interface Return Codes*



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Note:

Before using this information and the product it supports, read the information in "Notices" on page 329.

This edition applies to Version 6.4 of IBM Tivoli Storage Manager (product numbers 5608-E01, 5608-E02, 5608-E03, 5608-E07, 5608-E12) and to all subsequent releases and modifications until otherwise indicated in new editions or technical newsletters. This edition replaces SC27-2878-01.

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About this publication

IBM® Tivoli® Storage Manager is an enterprise-wide storage management application for the network. It provides automated storage management services to multi-vendor workstations, personal computers, and local area network (LAN) file servers.

This publication contains explanations and suggested actions for messages issued by the Tivoli Storage Manager client components:

- Administrative client
- Backup-Archive client
- Space Management (Hierarchical storage management (HSM) client for UNIX and Linux)
- Application programming interface (API)

Who should read this guide

The target audience for this publication is system administrators who service the Tivoli Storage Manager components.

Publications

Publications for the IBM Tivoli Storage Manager family of products are available online. The Tivoli Storage Manager product family includes IBM Tivoli Storage FlashCopy® Manager, IBM Tivoli Storage Manager for Space Management, IBM Tivoli Storage Manager for Databases, and several other storage management products from IBM Tivoli.

To search all publications, go to the Tivoli Storage Manager information center at <http://pic.dhe.ibm.com/infocenter/tsminfo/v6r4>.

You can download PDF versions of publications from the Tivoli Storage Manager information center or from the IBM Publications Center at <http://www.ibm.com/shop/publications/order/>.

Go to Tivoli Documentation Central to find information centers that contain official product documentation for current and previous versions of Tivoli products, including the Tivoli Storage Manager product family. You can find Tivoli Documentation Central at <https://www.ibm.com/developerworks/wikis/display/tivolidoccentral/Home>.

You can also order some related publications from the IBM Publications Center website at <http://www.ibm.com/shop/publications/order/>. The website provides information about ordering publications from countries other than the United States. In the United States, you can order publications by calling 1-800-879-2755.

Tivoli Storage Manager publications

The following tables list the publications that are included in the Tivoli Storage Manager library.

Table 1. Server publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for AIX Installation Guide</i>	GC23-9781
<i>IBM Tivoli Storage Manager for AIX Administrator's Guide</i>	SC23-9769
<i>IBM Tivoli Storage Manager for AIX Administrator's Reference</i>	SC23-9775
<i>IBM Tivoli Storage Manager for HP-UX Installation Guide</i>	GC23-9782
<i>IBM Tivoli Storage Manager for HP-UX Administrator's Guide</i>	SC23-9770
<i>IBM Tivoli Storage Manager for HP-UX Administrator's Reference</i>	SC23-9776
<i>IBM Tivoli Storage Manager for Linux Installation Guide</i>	GC23-9783
<i>IBM Tivoli Storage Manager for Linux Administrator's Guide</i>	SC23-9771
<i>IBM Tivoli Storage Manager for Linux Administrator's Reference</i>	SC23-9777
<i>IBM Tivoli Storage Manager for Oracle Solaris Installation Guide</i>	GC23-9784
<i>IBM Tivoli Storage Manager for Oracle Solaris Administrator's Guide</i>	SC23-9772
<i>IBM Tivoli Storage Manager for Oracle Solaris Administrator's Reference</i>	SC23-9778
<i>IBM Tivoli Storage Manager for Windows Installation Guide</i>	GC23-9785
<i>IBM Tivoli Storage Manager for Windows Administrator's Guide</i>	SC23-9773
<i>IBM Tivoli Storage Manager for Windows Administrator's Reference</i>	SC23-9779
<i>IBM Tivoli Storage Manager for z/OS Media Installation and User's Guide</i>	SC27-4018
<i>IBM Tivoli Storage Manager Upgrade and Migration Guide for V5 Servers</i>	GC27-4017
<i>IBM Tivoli Storage Manager Integration Guide for Tivoli Storage Manager FastBack</i>	SC27-2828

Table 2. Storage agent publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for SAN for AIX Storage Agent User's Guide</i>	SC23-9797
<i>IBM Tivoli Storage Manager for SAN for HP-UX Storage Agent User's Guide</i>	SC23-9798
<i>IBM Tivoli Storage Manager for SAN for Linux Storage Agent User's Guide</i>	SC23-9799
<i>IBM Tivoli Storage Manager for SAN for Oracle Solaris Storage Agent User's Guide</i>	SC23-9800
<i>IBM Tivoli Storage Manager for SAN for Windows Storage Agent User's Guide</i>	SC23-9553

Table 3. Backup-archive client publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for UNIX and Linux: Backup-Archive Clients Installation and User's Guide</i>	SC23-9791

Table 3. Backup-archive client publications (continued)

Publication title	Order number
<i>IBM Tivoli Storage Manager for Windows: Backup-Archive Clients Installation and User's Guide</i>	SC23-9792
<i>IBM Tivoli Storage Manager Using the Application Programming Interface</i>	SC23-9793
<i>IBM Tivoli Storage Manager for Space Management for UNIX and Linux: User's Guide</i>	SC23-9794
<i>IBM Tivoli Storage Manager HSM for Windows Administration Guide</i>	SC23-9795

Table 4. Data protection publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Microsoft SQL Server Installation and User's Guide</i>	GC27-4010
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle for UNIX and Linux Installation and User's Guide</i>	SC27-4019
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle for Windows Installation and User's Guide</i>	SC27-4020
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Microsoft Exchange Server Installation and User's Guide</i>	GC27-4009
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino UNIX and Linux Installation and User's Guide</i>	SC27-4021
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino for Windows Installation and User's Guide</i>	SC27-4022
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Installation and User's Guide for DB2</i>	SC33-6341
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Installation and User's Guide for Oracle</i>	SC33-6340
<i>IBM Tivoli Storage Manager for Virtual Environments Installation and User's Guide</i>	SC27-2898

Table 5. Troubleshooting and performance tuning publications

Publication title	Order number
<i>IBM Tivoli Storage Manager Problem Determination Guide</i>	GC23-9789
<i>IBM Tivoli Storage Manager Performance Tuning Guide</i>	GC23-9788
<i>IBM Tivoli Storage Manager Client Messages and Application Programming Interface Return Codes</i>	SC27-2878
<i>IBM Tivoli Storage Manager Server Messages and Error Codes</i>	SC27-2877
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Microsoft Exchange Server Messages</i>	GC27-4011
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Microsoft SQL Server Messages</i>	GC27-4012
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle Messages</i>	SC27-4014
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino Messages</i>	SC27-4015
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Messages</i>	SC27-4016

Note: IBM System Storage® Archive Manager is not releasing a new product. You can find information about IBM System Storage Archive Manager at the Tivoli Storage Manager V6.3 information center (http://pic.dhe.ibm.com/infocenter/tsminfo/v6r3/topic/com.ibm.itsm.nav.doc/c_complydataretention_ovr.html).

Chapter 1. Introduction to messages

This information contains explanations and suggested actions for messages issued by IBM Tivoli Storage Manager products and components.

This introduction contains information to help you understand the messages.

The client can send statistics to the server providing information about a backup or restore. These statistics are informational messages that can be enabled or disabled to the various event logging receivers. These messages are not documented.

Messages can appear on the server console, the administrative client, an operator terminal, the administrative graphical user interface, the backup-archive client, or the HSM (Hierarchical Storage Management) client.

Tivoli Storage Manager provides an activity log to help the administrator track server activity and monitor the system. The activity log contains messages generated by the server, and is stored in the database. The server automatically deletes messages from the activity log after they have passed the specified retention period. Any messages sent to the server console are stored in the activity log. Examples of the types of messages stored in the activity log include:

- When client sessions start or end
- When migration starts or ends
- When backed up files are expired from server storage
- Any output generated from background processes

See the *IBM Tivoli Storage Manager Administrator's Guide* for more information about activity logs.

Tivoli Storage Manager server and client messages format

Tivoli Storage Manager server and client messages consist of the following elements:

- A three-letter prefix. Messages have different prefixes to help you identify the Tivoli Storage Manager component that issues the message. Typically, all messages for a component have the same prefix. Sometimes a component issues messages with two or three different prefixes.

For example, backup-archive clients issue messages with ANS prefix.

Backup-archive client events that are logged to server have ANE prefix. Server common and server platform-specific messages have ANR prefix.

- A numeric message identifier.
- A one-letter severity code. The following letters give an indication of the severity of the action that generated the message. The severity codes and their meanings are as follows:

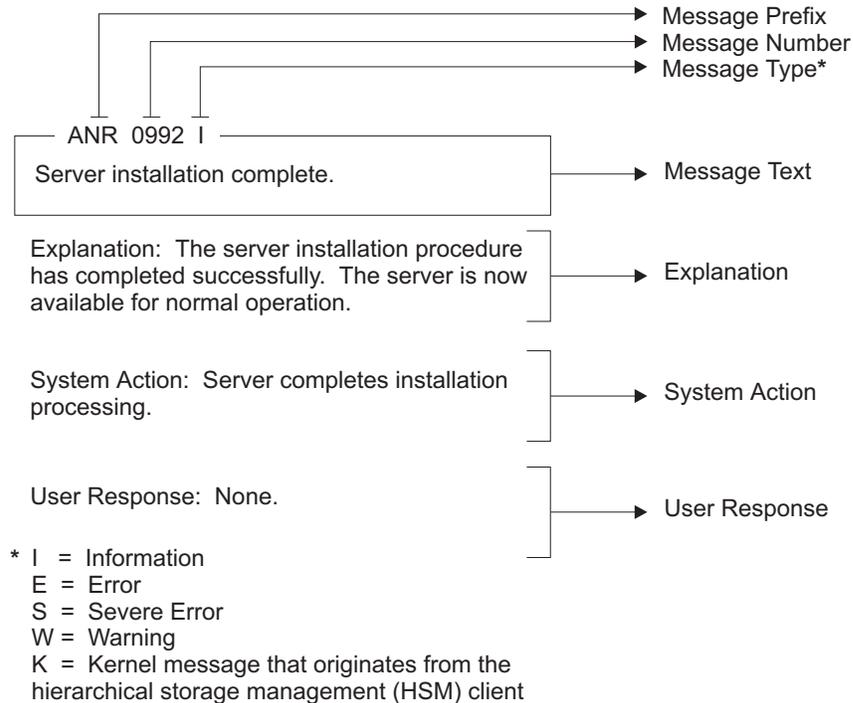
S	Severe	The product or a product function cannot continue. User response is required.
E	Error	An error is encountered during processing. Processing might stop. User response might be required.
W	Warning	Processing continues, but problems might occur later as a result of the warning.

I Information Processing continues. User response is not necessary.

- Message text that is displayed on screen and written to message logs.
- Explanation, System Action, and User Response texts. These texts elaborate on the message text, and are accessible only in documentation.

The image below presents a typical Tivoli Storage Manager server message.

The callouts on the right of the image identify each element of the message.



Message variables in the message text appear in italics.

Interpreting return code messages

Many different commands can generate the same *return code*. The following examples are illustrations of two different commands issued that result in the same return code; therefore, you must read the *descriptive message* for the command.

In these examples, two different commands yield the same return code, but they also return descriptive messages that are unique to each command. The two commands are `q event standard dddd` and `def vol cstg05 primary`. Both yield a generic message with return code:

ANS5102I: Return Code 11.

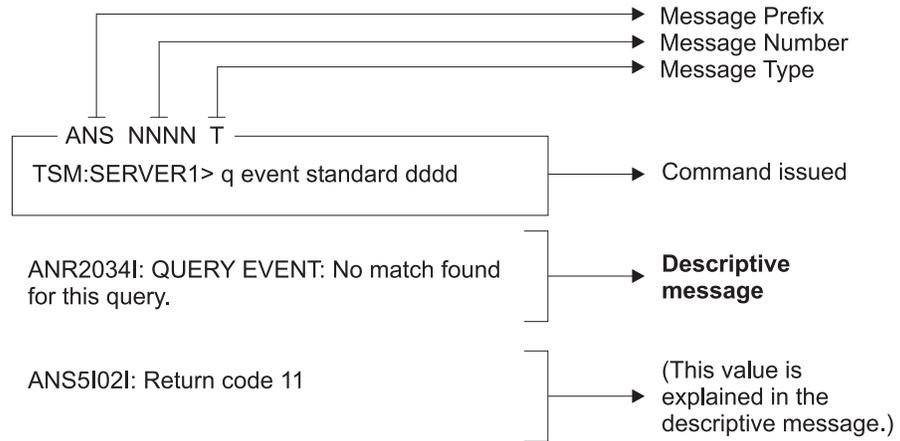
But the first command also yields a descriptive message:

ANR2034I: QUERY EVENT: No match found for this query.

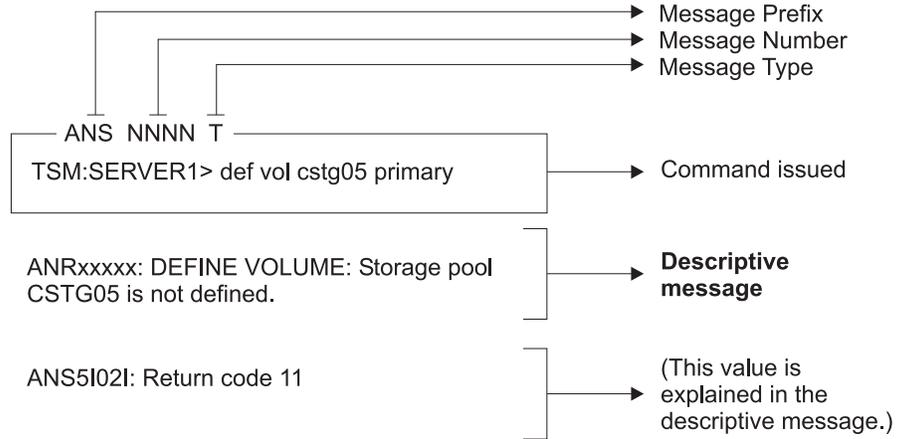
And the second command also yields a unique, descriptive message:

ANRxxxx: DEFINE VOLUME: Storage pool CSTG05 is not defined.

Example one for QUERY EVENT command



Example two for DEFINE VOLUME command



Chapter 2. ANS 0000-9999: Client messages version 6.4

This section contains messages for the following clients:

- Administrative clients
- Application programming interface clients
- Backup–archive and space management (HSM) clients

Messages with prefix ANS and in the range 0000-9999 are issued by these clients.

Version 6.4.0 client messages that are new, changed, or deleted since the previous version are listed in one section. All version 6.4.0 client messages are documented in another section.

Version 6.4.0 client messages changes from the previous version

This section lists the version 6.4.0 ANS client messages that are new, changed, or deleted since the previous version. Only the message ID is listed.

New and changed client messages

This section lists the version 6.4.0 ANS messages that are new or changed since the previous version. Only the message ID is listed.

- ANS0302I
- ANS0421W
- ANS0995E
- ANS1004W
- ANS1016I
- ANS1036S
- ANS1050E
- ANS1076E
- ANS1107E
- ANS1268E
- ANS1352E
- ANS1353E
- ANS1417W
- ANS1510W
- ANS1584E
- ANS1687E
- ANS1711W
- ANS1734W
- ANS1735W
- ANS1772E
- ANS1773W
- ANS1774W
- ANS1794I
- ANS1832W

- ANS1903W
- ANS2040E
- ANS2041E
- ANS2042W
- ANS2043I
- ANS2044E
- ANS2045E
- ANS2079E
- ANS2080W
- ANS2090I
- ANS2091I
- ANS2092I
- ANS2145W
- ANS2146E
- ANS2147E
- ANS2148I
- ANS2149E
- ANS2172E
- ANS2174E
- ANS2697E
- ANS2698E
- ANS2813E
- ANS2831E
- ANS2849E
- ANS2850E
- ANS2851E
- ANS2852W
- ANS2853E
- ANS2854E
- ANS3014E
- ANS4178W
- ANS4187W
- ANS4191E
- ANS4254E
- ANS4255E
- ANS4256E
- ANS4257E
- ANS4258E
- ANS4259E
- ANS4260E
- ANS4261E
- ANS4262E
- ANS4263E
- ANS4264E
- ANS4265I

- ANS4266I
- ANS4267I
- ANS4268I
- ANS4269W
- ANS4270I
- ANS4271E
- ANS4272E
- ANS4273E
- ANS4274E
- ANS4275E
- ANS4276E
- ANS4277E
- ANS4278E
- ANS4280E
- ANS4281E
- ANS4282E
- ANS4283E
- ANS4284E
- ANS4285E
- ANS4290E
- ANS4291E
- ANS4292E
- ANS4946W
- ANS4947E
- ANS4948E
- ANS5151S
- ANS5228E
- ANS5229E
- ANS5230E
- ANS5249E
- ANS5844E
- ANS7423E
- ANS7524E
- ANS7525E
- ANS7643E
- ANS8004W
- ANS8006E
- ANS8007E
- ANS8011W
- ANS8033E
- ANS8563E
- ANS8565W
- ANS9008W
- ANS9020E
- ANS9101E

- ANS9137I
- ANS9140E
- ANS9256E
- ANS9331W
- ANS9332E
- ANS9347W
- ANS9350E
- ANS9351E
- ANS9352E
- ANS9365E
- ANS9370W
- ANS9385W
- ANS9391W
- ANS9392W
- ANS9393W
- ANS9394W
- ANS9395E
- ANS9396W
- ANS9397W
- ANS9398E
- ANS9410W
- ANS9411E
- ANS9415E
- ANS9416E
- ANS9417E
- ANS9431E
- ANS9432W
- ANS9475W
- ANS9487W
- ANS9488E
- ANS9489E
- ANS9490E
- ANS9491E
- ANS9492E
- ANS9493E
- ANS9494E
- ANS9495E
- ANS9496E
- ANS9497W
- ANS9498W
- ANS9499W
- ANS9543W
- ANS9616E
- ANS9807W
- ANS9840W

- ANS9849W
- ANS9992E

Client messages deleted at version 6.4.0

This section lists the messages that are deleted since the previous version. Only the message ID is listed.

- ANS0304E
- ANS0305E
- ANS0306E
- ANS0307I
- ANS3003I
- ANS4137T
- ANS11022T
- ANS11569T
- ANS11570T
- ANS11575L
- ANS11589T
- ANS12088T

Version 6.4.0 client messages

This section documents the Tivoli Storage Manager version 6.4.0 client messages. The messages are listed in ascending numeric order. The complete message is documented, including message ID, message text, explanation, system action, and user response.

ANS0101E Unable to open English message repository *file name*.

Explanation: The default English message repository file cannot be opened. Either the file access permissions prevent reading the file or the file is not present in the expected location.

System action: TSM is unable to complete the requested operation. Processing is terminated.

User response: Make sure the file in your DSM_DIR is set up properly. If the problem continues, see your system administrator for further help.

ANS0102W Unable to open the message repository *file name*. The American English repository will be used instead.

Explanation: The default message repository file for the current locale cannot be opened. Either the file access permissions prevent reading the file, the file is not present in the expected location, or the language specified in the option file is not supported on this workstation.

System action: TSM continues processing using the English language message repository.

User response: Make sure the file in your DSM_DIR is

set up properly. If the problem continues, see your system administrator for further help.

ANS0103E Error trying to read header record from message repository *file name*.

Explanation: The message repository file header record cannot be obtained.

System action: TSM is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

ANS0105E Error trying to read index for message *number* from repository *file name*.

Explanation: The message text for the specified message number cannot be read.

System action: TSM is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

ANS0106E Message index not found for message number.

Explanation: The message repository file does not contain the message text for the message number.

System action: TSM is unable to complete the requested operation.

User response: Make sure the DSM_DIR is set up properly and it does not point to an old copy. If the problem continues, see your system administrator for further help.

ANS0107E Error trying to read header for message number from repository file name.

Explanation: The message header information cannot be obtained for the message number in the message file.

System action: TSM is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

ANS0108E Error trying to read text for message number from repository file name.

Explanation: The message text cannot be obtained for the message number in the message file.

System action: TSM is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

ANS0109E Insufficient memory for allocation of message structure.

Explanation: There is not enough memory in your system to allocate the storage needed for the message text.

System action: TSM is unable to complete the requested operation.

User response: Stop TSM and restart TSM. Then retry the operation. If unsuccessful, close all unneeded applications and retry the operation.

ANS0110E Unable to open error log file file name for output.

Explanation: The error log cannot be opened for output.

System action: TSM is unable to complete the requested operation. File permissions may be set such that writing is not allowed.

User response: Stop and restart TSM. Then retry the operation. If unsuccessful, make sure the file is not being locked by another application and that file permissions allow write access.

ANS0113E Message repository file name has an invalid control record.

Explanation: The message repository file contains an incorrect control information.

System action: TSM is unable to complete the requested operation.

User response: Make sure the message file was not altered from the installation. Check DSM_DIR to make sure it is set up properly.

ANS0118E Unable to open schedule log file 'file name' for output.

Explanation: The schedule log file cannot be opened for output.

System action: TSM is unable to complete the requested operation.

User response: Stop TSM and restart TSM. Then retry the operation. If unsuccessful, make sure the file has not been locked by another application.

ANS0119E Error trying to read response string for message number from repository file name.

Explanation: The response string information for the message number cannot be obtained from the message repository file. It is possible the message repository has been corrupted.

System action: TSM is unable to complete the requested operation.

User response: Make sure the message file was not altered from the installation. Check DSM_DIR to make sure it is set up properly.

ANS0120E Message number number contains an invalid multibyte sequence for the current locale.

Explanation: An illegal multibyte sequence for the current locale was found in the message. Either the message repository has been corrupted or is coded in a language other than that of the current locale.

System action: TSM is unable to complete the requested operation.

User response: If the message repository is not corrupted, process the operation in the supported locale.

ANS0121W Unable to open the iconv converter for the message repository *file name*. The American English repository will be used instead.

Explanation: The iconv converter for the default message repository for the current locale cannot be opened. The iconv converter used to convert from UTF-8 to the current locale is not installed on this work station.

System action: TSM continues processing using the English language message repository.

User response: Make sure the required iconv converter is installed properly. If the problem continues, see your system administrator for further help.

ANS0201E Invalid parameter was found.

Explanation: The system encountered an internal program error due to an invalid parameter.

System action: The system returns to the calling procedure.

User response: Ask your service representative to check the error log.

ANS0202E Not authorized to restore the other node's data.

Explanation: The client is not authorized to restore the other node's data.

System action: The system returns to the calling procedure.

User response: Get authorization from the other node.

ANS0203E The objName field has no leading directory separator.

Explanation: The objName field does not have a leading directory separator.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

ANS0204E Wildcards are not allowed in the objName directory path.

Explanation: Wildcards are not allowed in the objName directory path.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

ANS0205E Unable to open error log file.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400® platform, verify the value specified for ERRORLOGNAME in the API options file.

ANS0206E The log file cannot be written to.

Explanation: There was an error writing to the log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

ANS0207E The log file name was not specified.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

ANS0208E The TCP/IP WINSOCK.DLL file cannot be found.

Explanation: The TCP/IP WINSOCK.DLL file cannot be found.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

ANS0209E An error occurred while loading a library.

Explanation: An error occurred while loading a library. The TCP/IP DLL load failed.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

ANS0210E The TCP/IP load function failed.

Explanation: An error occurred while locating a function. The TCP/IP load function failed.

System action: Processing stopped.

ANS0211E • ANS0221E

User response: Verify your TCP/IP installation.

ANS0211E The object name pointer is NULL.

Explanation: There is no value provided for the object name pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the dsmObjName structure.

ANS0212E The data block pointer is NULL.

Explanation: There is no value provided for the data block pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the DataBlk structure.

ANS0213E The object attribute pointer is NULL.

Explanation: There is no value provided for the object attribute pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the ObjAttr structure.

ANS0214E There is no server session information.

Explanation: The server did not respond with the session information.

System action: The system returns to the calling procedure.

User response: Verify the server status.

ANS0215E There is no server policy information.

Explanation: The server did not respond with the policy information.

System action: The system returns to the calling procedure.

User response: Verify the server policy definitions.

ANS0216E The dataBlk bufferLen value is zero.

Explanation: The value for the dataBlk bufferLen is zero.

System action: The system returns to the calling procedure.

User response: Provide a non-zero value for the bufferLen.

ANS0217E The dataBlk bufferPtr is NULL.

Explanation: There is no value provided for the dataBlk bufferPtr.

System action: The system returns to the calling procedure.

User response: Provide an address for the bufferPtr.

ANS0218E The objType is invalid.

Explanation: The value for the objType is invalid.

System action: The system returns to the calling procedure.

User response: The value for dsmObjName.objType must be:

- DSM_OBJ_FILE or DSM_OBJ_DIRECTORY for Backup, or
- DSM_OBJ_FILE for Archive.

ANS0219E The dsmEndTxn vote is invalid.

Explanation: The dsmEndTxn vote is invalid.

System action: The system returns to the calling procedure.

User response: The vote must be DSM_VOTE_COMMIT or DSM_VOTE_ABORT.

ANS0220E An invalid option was found during option parsing.

Explanation: An invalid option was found.

System action: The system returns to the calling procedure.

User response: Verify the options in dsm.opt, dsm.sys, and the options string. Check the error log for more details about the error. on the AS/400 platform, verify the options in *LIB/QOPTTSM(APIOPT).

ANS0221E There was an error in the TSM API internals.

Explanation: The system encountered an error in the API internals.

System action: The system returns to the calling procedure.

User response: Shut down the process and retry the operation. Verify that any previous dsmInit calls were cleaned up and terminated by a dsmTerminate call. If the problem continues, contact your system administrator or service representative.

ANS0222E The repository type is invalid.

Explanation: The repository type is invalid.

System action: The system returns to the calling procedure.

User response: For dsmDeleteFS the repository must be one of the following:

- DSM_ARCHIVE_REP
 - DSM_BACKUP_REP
 - DSM_REPOS_ALL.
-

ANS0223E Filespace name should start with the directory delimiter.

Explanation: The filespace name is invalid.

System action: The system returns to the calling procedure.

User response: Filespace name should start with the directory delimiter.

ANS0224E The object name is either an empty string or has no leading delimiter.

Explanation: The object name is invalid because of an empty string or there is no leading delimiter.

System action: The system returns to the calling procedure.

User response: Verify the format of the dsmObjName full path.

ANS0225E Low level qualifier of the object name should start with the directory delimiter.

Explanation: The low level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: Start the low level qualifier of the object name with the directory delimiter.

ANS0226E The object owner is invalid.

Explanation: The object owner must be either the root user, or the object owner must be the same as the session owner.

System action: The system returns to the calling procedure.

User response: Verify the session owner and object owner.

ANS0227E The dsmBindMC sendType is invalid.

Explanation: The dsmBindMC sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
 - stArchive
 - stBackupMountWait
 - stArchiveMountWait
-

ANS0228E The dsmSendObj sendType is invalid.

Explanation: The dsmSendObj sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
 - stArchive
 - stBackupMountWait
 - stArchiveMountWait
-

ANS0229E The dsmDeleteObj delType is invalid.

Explanation: The dsmDeleteObj delType is invalid.

System action: The system returns to the calling procedure.

User response: The delType must be dtBackup or dtArchive.

ANS0230E The query Backup objState is invalid.

Explanation: The query Backup objState is invalid.

System action: The system returns to the calling procedure.

User response: The qryBackupData.objState must be one of the following:

- DSM_ACTIVE
 - DSM_INACTIVE
 - DSM_ANY_MATCH
-

ANS0231E The management class name was not found.

Explanation: A query or send operation is unable to find the management class name.

System action: The system returns to the calling procedure.

User response: Verify the management class name.

ANS0232E The drive letter is not an alphabetic character.

Explanation: The drive letter is not an alphabetic character. This return code is valid on Microsoft Windows only.

System action: The system returns to the calling procedure.

User response: Verify that the drive designation is an alphabetic character. The referenced field is dsmDosFSAttrib.driveLetter.

ANS0233E The Register Filespace name is NULL.

Explanation: There is no value provided for the Register Filespace name.

System action: The system returns to the calling procedure.

User response: Provide a filespace name on dsmRegisterFS.

ANS0234E The new password value is NULL or blank.

Explanation: There is no value provided for new password.

System action: The system returns to the calling procedure.

User response: Provide a new password on dsmChangePW.

ANS0235E The old password value is NULL or blank.

Explanation: There is no value provided for old password.

System action: The system returns to the calling procedure.

User response: Provide an old password on dsmChangePW.

ANS0236E On dsmInit, the owner is not allowed to establish a session when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=GENERATE establishes a session with the current login user as the owner. The application should set clientOwnerNameP to NULL when PASSWORDACCESS=GENERATE is in effect.

System action: The system returns to the calling procedure. Whether the application can continue processing depends on how the application handles the error.

User response: This message applies to applications

that utilize the TSM API, and is intended primarily for the vendor of the application for which the message is issued. Depending on the application, this could be a configuration issue.

Consult the documentation for the application and verify that the application is configured correctly. If the problem persists, contact the application vendor for further assistance.

ANS0237E On dsmInit, the node is not allowed when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=generate establishes a session with the current hostname as the node.

System action: The system returns to the calling procedure.

User response: When using PASSWORDACCESS=generate, set clientNodeNameP to NULL.

ANS0238E The sequence of calls is invalid.

Explanation: The sequence of calls is invalid.

System action: The system returns to the calling procedure.

User response: Verify the transaction call sequence.

ANS0239E On dsmSendObj, wildcards are not allowed for the objName.

Explanation: On dsmSendObj, wildcards are not allowed for the objName.

System action: The system returns to the calling procedure.

User response: Provide a fs, hl, and ll on the dsmObjName.

ANS0240E The filespace to delete/set access cannot be found.

Explanation: The filespace to delete cannot be found.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

ANS0241E On dsmSendObj, dsmDeleteObj, or dsmUpdateFS the filespace is not registered.

Explanation: On dsmSendObj, dsmDeleteObj, or dsmUpdateFS, the filespace is not registered.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

ANS0242W On `dsmRegisterFS` the filesystem is already registered.

Explanation: On `dsmRegisterFS` the filesystem is already registered.

System action: The system returns to the calling procedure.

User response: Verify the filesystem name.

ANS0243E On `dsmBeginGetData` the `objID` is NULL.

Explanation: On `dsmBeginGetData`, the `objID` is NULL.

System action: The system returns to the calling procedure.

User response: Verify the following:

- The `dsmGetList` is not NULL.
 - Each `objID` is not NULL.
 - The `dsmGetList numObjId` is not zero.
-

ANS0244E On `dsmInit` the caller's API version is different than the TSM library version.

Explanation: On `dsmInit` the caller's API version has a higher value than the TSM library version.

System action: The system returns to the calling procedure.

User response: Install the latest TSM API library and trusted agent module.

ANS0245E The caller's structure version is different than the TSM library version.

Explanation: The caller's structure version is different than the TSM library version.

System action: The system returns to the calling procedure.

User response: Ensure that the `stVersion` field is set with the value in the header file. Recompile the application with the latest header files.

ANS0246E Issue `dsmEndTxn` and then begin a new transaction session.

Explanation: This transaction must be ended and a new one must be started due to one of the following reasons:

- The destination changed.
- The byte limit is exceeded
- The maximum number of objects is exceeded.

System action: The system returns to the calling procedure.

User response: Issue `dsmEndTxn` and start a new transaction session.

ANS0247E The backup or archive object is excluded from processing.

Explanation: The backup or archive object is excluded from processing.

System action: The system returns to the calling procedure.

User response: Verify the `objName` and `Exclude` lists.

ANS0248E The backup object does not have a copy group.

Explanation: The backup object does not have a copy group.

System action: The system returns to the calling procedure.

User response: Verify server policy definitions.

ANS0249E The archive object does not have a copy group.

Explanation: The archive object does not have a copy group.

System action: The system returns to the calling procedure.

User response: Verify server policy definitions.

ANS0250E Memory used by the TSM API has been corrupted.

Explanation: Memory used by the TSM API has been corrupted.

System action: The system returns to the calling procedure.

User response: Retry the operation. If the problem continues, contact your system administrator or service representative.

ANS0251E The `sendObj` Archive description is too long.

Explanation: The `sendObj` Archive description is too long.

System action: The system returns to the calling procedure.

User response: The `sndArchiveData.descr` string must be less than or equal to `DSM_MAX_DESCR_LENGTH`.

ANS0252E • ANS0262E

ANS0252E The sendObj ObjAttr.objInfo is too long.

Explanation: The sendObj ObjAttr.objInfo is too long.

System action: The system returns to the calling procedure.

User response: The objInfo field must be less than or equal to DSM_MAX_OBJINFO_LENGTH.

ANS0253E The sendObj dsmObjName.hl is too long.

Explanation: The sendObj dsmObjName.hl is too long.

System action: The system returns to the calling procedure.

User response: The hl field must be less than or equal to DSM_MAX_HL_LENGTH.

ANS0254E The password, or encryptionPassword string provided is too long.

Explanation: The value provided for password or encryptionPassword is too long.

System action: The system returns to the calling procedure.

User response: The password or encryptionPassword field must be less than DSM_MAX_VERIFIER_LENGTH.

ANS0255E The sendObj dsmObjName.fs is too long.

Explanation: The sendObj dsmObjName.fs is too long.

System action: The system returns to the calling procedure.

User response: The fs field must be less than or equal to DSM_MAX_FS_LENGTH.

ANS0256E The sendObj dsmObjName.ll is too long.

Explanation: The sendObj dsmObjName.ll is too long.

System action: The system returns to the calling procedure.

User response: The ll field must be less than or equal to DSM_MAX_LL_LENGTH.

ANS0257E On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

Explanation: On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

System action: The system returns to the calling procedure.

User response: The fsInfo field must be less than or equal to DSM_MAX_FSINFO_LENGTH.

ANS0258I On dsmGetNextQObj or dsmGetData there is more available data.

Explanation: On dsmGetNextQObj or dsmGetData there is more available data.

System action: The system returns to the calling procedure.

User response: Call the function again.

ANS0259E The dataBlk buffer is too small for the query response.

Explanation: The dataBlk buffer is too small for the query response.

System action: The system returns to the calling procedure.

User response: On dsmGetNextQObj ensure that the dataBlk buffer is at least as big as the query response structure.

ANS0260E An invalid option keyword was found during option parsing.

Explanation: An invalid option keyword was found in the dsmInit configuration file, the option string, dsm.sys, or dsm.opt.

System action: The system returns to the calling procedure.

User response: Correct the spelling of the option keywords. Verify that the dsmInit configuration file only has a subset of the dsm.sys options. Check the error log for more details about the error.

ANS0261E The configuration file specified on dsmInit cannot be opened.

Explanation: The configuration file specified on dsmInit cannot be opened.

System action: The system returns to the calling procedure.

User response: Verify the file name.

ANS0262E The Include/Exclude definition file was not found.

Explanation: The Include/Exclude definition file was not found.

System action: The system returns to the calling procedure.

User response: Verify the file name on the Incl excl option.

ANS0263E Either the `dsm.sys` file was not found, or the `Inclxcl` file specified in `dsm.sys` was not found.

Explanation: Either the `dsm.sys` file was not found, or the `Inclxcl` file specified in `dsm.sys` was not found.

System action: The system returns to the calling procedure.

User response: The `dsm.sys` file must be in the directory referenced by the environment variable `DSMI_DIR`. Verify the file name on the `Inclxcl` option in the `dsm.sys` file.

ANS0264E Only a UNIX root user can execute `dsmChangePW` or `dsmDeleteFS`.

Explanation: Only a UNIX root user can execute `dsmChangePW` or `dsmDeleteFS`.

System action: The system returns to the calling procedure.

User response: Run this program as a root user.

ANS0265E You must issue `dsmBindMC` before `dsmSendObj`.

Explanation: You must issue `dsmBindMC` before `dsmSendObj`.

System action: The system returns to the calling procedure.

User response: Modify your program.

ANS0266I The `dsmEndTxn` vote is `ABORT`, so check the reason field.

Explanation: After a `dsmEndTxn` call, the transaction is aborted by either the server or client with a `DSM_VOTE_ABORT` and the reason is returned.

System action: The system returns to the calling procedure.

User response: Check the reason field for the code which explains why the transaction has been aborted.

ANS0267E Invalid command line option/value: *option*

Explanation: The *option* is not valid on this command line.

System action: Processing stops

User response: Verify that the option and value are not misspelled and are valid with the current command.

ANS0268E Server problem: Destination not defined.

Explanation: Server problem: Destination not defined.

System action: Processing stopped.

User response: Have your service representative check the error log.

ANS0269S The structured file data type is unknown.

Explanation: An unknown and unexpected error code occurred within the client program. The structured file data type is unknown. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0270S The data buffer overflowed.

Explanation: The data buffer overflowed. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0271E No more files can be restored or retrieved since the destination directory is full.

Explanation: No more files can be restored or retrieved since the destination directory is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

ANS0272I The operation is finished.

Explanation: The operation is finished.

System action: The system returns to the calling procedure.

User response: Proceed with next function call.

ANS0273E The trusted agent execution/owner permissions are invalid.

Explanation: The trusted agent execution/owner permissions are invalid.

System action: Processing stopped.

User response: Have your system administrator check the installation instructions for the client to ensure that the trusted agent permissions are set correctly.

ANS0274S Process killed.

Explanation: Processing stopped. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0275S Trusted agent would block the operation.

Explanation: The trusted agent blocks the operation. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0276S The area for the include/exclude pattern is too small.

Explanation: The area for the include/exclude pattern is too small. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0277S There is no closing bracket in the pattern.

Explanation: There is no closing bracket in the pattern. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

ANS0278S The transaction will be aborted.

Explanation: The server encountered an error and will abort the transaction.

System action: The transaction will be aborted. The reason code is passed on the dsmEndTxn call.

User response: Issue the dsmEndTxn with a vote of DSM_VOTE_COMMIT and examine the reason code.

ANS0279I A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.

Explanation: A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.

System action: File skipped.

User response: Verify the application sets the mountWait value correctly on dsmBeginGetData.

ANS0280E Unable to find Trusted Agent module.

Explanation: TSM was unable to find the TSM Trusted Agent module in the specified directory. The name of the TSM Trusted Agent module is dsmtca.

System action: TSM ends.

User response: Make sure the Trusted Agent module is in the directory specified by DSMI_DIR.

ANS0281E Access denied for dsmapitca.

Explanation: An attempt to access a system function has been denied.

System action: Processing stopped.

User response: Contact your system administrator.

ANS0282E Password file is not available.

Explanation: The file containing the stored password for the specified *server-name* is unavailable.

System action: TSM ends.

User response: The root user must set and store a new password.

ANS0283E High level qualifier of the object name should start with the directory delimiter.

Explanation: The high level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: High level qualifier of the object name should start with the directory delimiter.

ANS0284E The number of objects on dsmBeginGetData exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.

Explanation: The number of objects (numObjId) specified on the dsmBeginGetData call exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.

System action: The system returns to the calling procedure.

User response: Check the number of objects before calling dsmBeginGetData. If it is greater than DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ, then issue multiple Get call sequences.

ANS0285E The update action is invalid.

Explanation: The dsmUpdateFS or dsmUpdateObj action is invalid.

System action: The system returns to the calling procedure.

User response: Correct the action value. Valid values are defined in dsmapihd.h and documented in our Using the API book.

ANS0286E The key file is missing.

Explanation: The key file for Tivoli Data Protection application client for Oracle cannot be found.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the Tivoli Data Protection application client which contains TDP for Oracle, and install the key file.

ANS0287E The key file content is invalid.

Explanation: The key file content for Tivoli Data Protection application client for Oracle is invalid.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the Tivoli Data Protection application client which contains the TDP for Oracle, and install the key file.

ANS0296I Encryption key passwords are not the same. Please try again...

Explanation: TSM found that the encryption key passwords do not match.

System action: You are prompted for the encryption key password.

User response: Enter the correct encryption key password.

ANS0297E Error opening specified file.

Explanation: The specified file could not be located or opened.

System action: Attempts to open file failed.

User response: Make sure the file exists.

ANS0298E Session Rejected: The specified user id is currently locked

Explanation: The user id you specified is currently locked on the server.

System action: Session was not started.

User response: Check with your system administrator

to find out why your user id is locked.

ANS0299E Scheduler cannot be started manually because the value of MANAGEDSERVICES option is SCHEDULE.

Explanation: If MANAGEDSERVICES SCHEDULE is indicated in the option file, the TSM scheduler cannot be started in the traditional manner.

System action: Scheduler stopped.

User response: If you are not going to use dsmcad to manage the schedule anymore, stop dsmcad and remove MANAGEDSERVICES option from the option file.

ANS0301E The TSM DLL dsm3270.dll cannot be found in the user's path.

Explanation: The TSM DLL dsm3270.dll cannot be found in the user's path.

System action: Communications link is not established.

User response: Make sure that the TSM DLL dsm3270.dll is in a directory that is included in the user's path.

ANS0302I Successfully done.

Explanation: The operation successfully completed.

System action: None.

User response: None.

ANS0304E The password is too short.

Explanation: The new password does not have enough characters.

System action: The password is not updated on the server.

User response: Choose a different password. Contact your TSM administrator to learn the password requirements.

ANS0305E It is too soon after the previous update to change the password.

Explanation: The password cannot be changed since not enough time has elapsed since the last password update.

System action: The password is not updated on the server.

User response: Try to change your password again later.

ANS0306E The password was previously used.

Explanation: The new password that you entered was previously used.

System action: The password is not updated on the server.

User response: Choose a different password.

ANS0307E The password does not meet the requirements.

Explanation: The new password that you entered does not meet the requirements, such as the number of special characters or digits.

System action: The password is not updated on the server.

User response: Choose a different password. Contact your TSM administrator to learn the password requirements.

ANS0308E Remote operation failed to start on *obj-name*. **Status:** *status* **reason:** *reason*

Explanation: The request to start a remote operation has failed for the indicated node and filesystem. The status and the reason for the failure are shown.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0309E Remote operation failed to start on *obj-name*. **Status:** *status*

Explanation: The request to start a remote operation has failed for the indicated node and filesystem. The status of the failure is shown.

System action: IBM Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

ANS0311E The tsmBuffHandle is invalid, or the value of dataPtr is invalid.

Explanation: An invalid value for a handle or dataPtr has been passed into the API.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the values of the tsmBuffHandle and dataptr passed to the API.

ANS0312E The number of bytes copied into the tsmBuffer is larger than the allowed value.

Explanation: An invalid number of bytes was copied to a tsmBuffer.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the number of bytes copied into the tsmBuffer.

ANS0313E dsmTerminate cannot finish because the application is holding on to 1 or more tsmBuffers.

Explanation: An application is trying to terminate a session, but is still holding some tsmBuffers.

System action: The system returns to the calling procedure.

User response: The application must return all buffers for this session by calling tsmReleaseBuffer, and then issue dsmTerminate.

ANS0314E An internal error occurred in the tsmBuffer array.

Explanation: An internal API buffer array error occurred.

System action: The system returns to the calling procedure.

User response: Try the operation again. If the problem continues, contact your system administrator or service representative.

ANS0315E Unable to open message text file.

Explanation: The system is unable to open the message txt file (dscenu.txt or dsmclientV3.cat for AIX®). On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Verify that the dscenu.txt file is in the directory pointed to by DSMI_DIR. For AIX, verify that the dsmclientV3.cat file has a symbolic link to /usr/lib/nls/msg/<locale>/dsmclientV3.cat .

ANS0316E Unable to use message text file.

Explanation: The system is unable to use the message text file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid header. On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

ANS0317E Unable to use message text file.

Explanation: The system is unable to use the message txt file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid control record. On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

ANS0318E Invalid value for DATEFORMAT specified.

Explanation: An invalid value is specified for DATEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0319E Invalid value for TIMEFORMAT specified.

Explanation: An invalid value is specified for TIMEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0320E Invalid value for NUMBERFORMAT specified.

Explanation: An invalid value is specified for NUMBERFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0321E msg parameter for dsmRCMsg is a NULL pointer.

Explanation: The message parameter for dsmRCMsg is a NULL pointer.

System action: The system returns to the calling procedure.

User response: Allocate enough space for the message parameter.

ANS0322E no text available for this return code.

Explanation: The dsmRC parameter for dsmRCMsg is an unsupported return code.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0323E partialObjOffset value for partial object retrieve is invalid.

Explanation: The partialObjOffset value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0324E partialObjLength value for partial object retrieve is invalid.

Explanation: partialObjLength value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

ANS0325E Partial Object Retrieve is not supported on this server.

Explanation: The TSM server specified by the user does not support partial object retrieve.

System action: The system returns to the calling procedure.

User response: Specify a TSM server which supports the partial object retrieve function.

ANS0326E This node has exceeded its maximum number of mount points.

Explanation: Either no tape or sequential disk mount points are permitted for this operation, or the maximum number of mount points allowed are already in use. The operation can not be completed. The TSM administrator defines the maximum number of mount points with the MAXNUMMP property of your node definition.

System action: The object is skipped

User response: If you are performing any other TSM operations that might be using mount points, wait until those operations are complete, then try the failed operation again. Otherwise contact your TSM administrator for further assistance

ANS0327E A duplicate object was found, operation cannot complete.

Explanation: A duplicate object was found, operation cannot complete.

System action: The requested operation failed.

User response: Try the operation with a different file specification.

ANS0328E The specified objects failed the merge test.

Explanation: The specified objects failed the merge test, operation cannot complete.

System action: The requested operation failed.

User response: See documentation for the merge test parameters.

ANS0330E The dsmSetAccess access Type is invalid.

Explanation: The dsmSetAccess accessType is invalid.

System action: The system returns to the calling procedure.

User response: The accessType must be one of the following:

- atBackup
 - atArchive
-

ANS0331E No files have been previously backed up for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously backed up.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are backed up for you to set access.

ANS0332E No files have been previously archived for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously archived.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are archived for you to set access.

ANS0333E Unknown Remote Mover type

Explanation: The specified Remote Mover type is unknown.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0334E An Operation for the requested node and filespace is already in progress.

Explanation: A request has been made to use a data mover to perform an operation for the indicated node and filespace. Since an operation for this node and filespace is already in progress, the new operation cannot be performed.

System action: TSM ended the current operation.

User response: Retry the operation at a later time.

ANS0335E System resource in use

Explanation: A required resource is in use by another command or process.

System action: TSM ended the current operation.

User response: Retry the operation at a later time.

ANS0336E Server plugin communication error

Explanation: Communication between a server plugin module and a NAS filer failed.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0337E Server plugin detected unsupported NAS filer operating system.

Explanation: A plugin module detected that a NAS filer is running an unsupported operating system or operating system level.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0338E An invalid operation was attempted on a node

Explanation: The operation is not valid.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0339E The specified target storage pool is not defined.

Explanation: The storage pool is not defined.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0340E A target storage pool does not have the correct data format for the given node type.

Explanation: none

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0341E No associated data mover is defined for the given node.

Explanation: none

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS0342E The CRC received from the Server does not match the CRC calculated by the client.

Explanation: The server sent a CRC for a buffer. The client calculated a CRC for the same buffer. These did not match. The mismatch indicates a communication failure.

System action: In some cases, the client can indicate the failure to the server and retry the operation.

User response: Check the trace log for additional information and retry the operation. If the problem persists, contact your system administrator.

ANS0343E An invalid operation was attempted on a group leader or group member.

Explanation: An invalid operation was attempted on a logical group.

System action: The current operation stops.

User response: Retry a valid operation.

ANS0344E Cannot Send data with a zero byte sizeEstimate.

Explanation: You cannot send data for an object with size estimate = 0.

System action: The system returns to the calling procedure.

User response: Set size estimate greater than 0 in dsmSendObj.

ANS0345E Remote disk not defined.

Explanation: An operation was attempted on a remote disk that is not defined.

System action: The current operation stops.

User response: Define the proper remote disk.

ANS0346E Input destination does not match expected destination.

Explanation: Input destination does not match expected destination.

System action: The current operation stops.

User response: Retry operation with proper destination.

ANS0347E Data mover is not available.

Explanation: Data mover is not available.

System action: The current operation stops.

User response: Retry operation with a proper Data mover.

ANS0348E Operation failed because the copy continue option was set to NO.

Explanation: Operation failed because the copy continue option was set to NO.

System action: The current operation stops.

User response: This abort code indicates that a store operation, like backup or archive failed because the copy continue option was set to NO. The sysadmin will need to resolve the problem on the server end.

ANS0349E Transaction failed because of a problem during a store operation.

Explanation: Transaction failed because of a problem during a store operation. This error is typical when the next storage pool has a different copy storage pool list and we switch to this pool in the middle of a transaction.

System action: Transaction is aborted.

User response: Resend objects in separate transactions.

ANS0350E The current client configuration does not comply with the value of the DATAWRITEPATH or DATAREADPATH server option for this node.

Explanation: The values of the DATAWRITEPATH and DATAREADPATH server options specify where the client is allowed to send data, and where data is read from. The values for the specified node name should correspond with the client configuration. For example, you will get this error message if DATAWRITEPATH contains a LAN value and the client is configured to use LAN-free protocol, or vice versa.

System action: Processing stopped.

User response: Check the client, server, and storage agent logs to determine why the client was not able to send data LAN-free. Make sure the client configuration and server options are compatible.

ANS0351E **The node or user does not have proper authority to perform this operation**

Explanation: The node or user does not have proper authority to perform this operation.

System action: The transaction is ended.

User response: Check the authority for the specified object.

ANS0352E **The operation is not permitted due to server licenses values.**

Explanation: The node or user is trying to perform an operation that either exceeds license values, or is not licensed.

System action: The session is rejected or the transaction is cancelled, ending the current operation.

User response: See your system administrator.

ANS0353E **When using useTsmBuffers, dataBlk must be NULL in calls to dsmSendObj and dsmGetObj.**

Explanation: The value for dataBlk must be NULL when using useTsmBuffers.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Contact your application provider

ANS0354E **Encryption is not allowed when using useTsmBuffers.**

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers, or disable encryption for this operation.

ANS0355E **This object cannot be restored/retrieved using useTsmBuffers, because it is compressed.**

Explanation: useTsmBuffers does not support compression.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

ANS0356E **This object cannot be restored/retrieved using useTsmBuffers, because it is encrypted.**

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

ANS0357E **When using useTsmBuffers, a restore/retrieve with partial object restore is not allowed.**

Explanation: useTsmBuffers does not support partial object restore.

System action: The system returns to the calling procedure.

User response: Make sure the calling application is either using Partial object restore or useTsmBuffers.

ANS0358E **No encryption key was found. If you are using -encryptkey=prompt make sure there is a value in the encryptionPasswordP field and that bEncryptKeyEnabled is set to true.**

Explanation: There was no encryption key found in the password file, or no key was provided by the application.

System action: The system returns to the calling procedure.

User response: If you are using -encryptkey=prompt, make sure there is a value in encryptionPasswordP and that bEncryptKeyEnabled is set to true.

ANS0359E **Conflicting encryption key options have been specified.**

Explanation: When using the ENABLEENCRYPTKEY option, the parameter bEncryptKeyEnabled for the TSM API dsmInitExIn_t and tsmInitExIn_t structures cannot be set to bTrue.

System action: The system returns to the calling procedure.

User response: Either remove the ENABLEENCRYPTKEY option from the options file, or set the parameter bEncryptKeyEnabled to bFalse in the program using the TSM API.

ANS0360E The CAD cannot start because the value of the MANAGEDSERVICES option is NONE.

Explanation: The CAD will not start if MANAGEDSERVICES NONE is set in the option file. The CAD is designed to manage the web client or TSM schedules. By specifying NONE, the CAD will not manage any services.

System action: The CAD will stop processing.

User response: Specify either WEBCLIENT or SCHEDULER for the MANAGEDSERVICES option in the option file then restart the CAD.

ANS0361I DIAG:

Explanation: The message text is provided for diagnostic purposes and is meant to provide information to IBM support in problem determination.

System action: None.

User response: None.

ANS0400E License file could not be opened.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

ANS0401E Read failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions, or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

ANS0402E Write failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if license file is in the correct place.

ANS0403E Data in the license file is not in a valid format.

Explanation: The license file is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

ANS0404E The checksum in the license file does not match the licenseregistration string.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

ANS0405E This is an expired try and buy license.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

ANS0410E Oracle passed invalid mode

Explanation: Invalid mode passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

ANS0411E Oracle passed null file name

Explanation: Null filename passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

ANS0412E Wrong data block size

Explanation: Wrong Block Size

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

ANS0413E Object exists

Explanation: Backup or Restore Object already exists.

System action: The system returns to the calling procedure.

User response: If backing up an object, be sure to generate a unique object name.

ANS0414E Not same Oracle handle

Explanation: The handle passed from Oracle is not the same handle that TSM passed back.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

ANS0415E End of file reached

Explanation: End of file reached.

System action: The system returns to the calling procedure.

User response: None

ANS0416E Wrong Read State

Explanation: The operation must be in READ state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

ANS0417E Runtime API version is outdated

Explanation: Runtime API is lower than compile time API.

System action: The system returns to the calling procedure.

User response: Use the WHAT command to find out the compile time API level. Obtain the same or higher level of API library.

ANS0418E Wrong write state

Explanation: The operation must be in WRITE state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

ANS0419E Invalid flag passed

Explanation: Invalid flag passed from Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

ANS0420W Warning! Restoring inactive system state objects is not recommended. Do you wish to continue?

Explanation: Restoring inactive system state objects may cause system instability. Examples of possible problems include:

- Applications that were installed after the time the system state was backed up cannot function properly after restoring the inactive system state
- Critical operating system updates installed after the inactive system state backup was made can no longer be available, or may not function correctly.

Restoring inactive system state objects is not recommended unless you are certain that this is what you need to do.

System action: If user responds with yes, the client will restore the object. If user responds with no, the client will cancel the operation.

User response: Reply to the prompt. If you are unsure, reply no, and consult your system administrator or operating system vendor before proceeding further.

ANS0421W Unable to synchronize the node password with the user id password provided.

Explanation: The node password was not updated due to the reason described in the error message preceding this one.

System action: The node password is not updated on the server. Next time you run the client you will be prompted for the password again.

User response: See the preceding error message.

ANS0422W The selected journal location is a network drive and might not be accessible from the journal service. Select a location on a local drive.

Explanation: It is not recommended to use a network device as the location where journal databases are stored. Placing journal databases on a network device can prevent the journal service from running.

System action: Processing continues.

User response: Choose a local drive where journal databases will be stored.

ANS0990W Options file '*file-name*' could not be found. Default option values will be used.

Explanation: Common reasons for this warning include:

- The default options file does not exist, and
- You did not specify the -OPTFILE option when starting the TSM client, and
- the environment variable DSM_CONFIG was not set.

System action: TSM client assumes default values for all client options and continues processing, using the

default server name and associated options found in the dsm.sys file.

User response: If the default system action is acceptable, you can eliminate this message by creating an empty dsm.opt file in the installation directory.

If you have a client user options file (dsm.opt), either place it in the installation directory or set the DSM_CONFIG environment variable to the fully-qualified path and file name of your options file.

Review the information on configuring TSM in the TSM client manual specific to your operating system. If the problem persists, ask your TSM administrator for further assistance.

ANS0991I TSM scheduler is listening for server requests on port *port number*

Explanation: This message indicates the port number on which the clients listens for server requests. If the port number in the message differs from the default value or what you specified with the TCPCLIENTPORT option, it is because the port was in use by a different process.

System action: Processing continues.

User response: Normally no further action is required. If you require TSM to use a specific port number, you need to configure your system or applications so the number is available. Restart the TSM client and confirm it uses the desired port.

ANS0992E The destination filesystem or drive letter is unavailable. For more details please see dsmerror.log.

Explanation: The system is trying to restore or retrieve to a destination that cannot be reached. The specified filesystem name or drive letter is not valid, or does not exist, or you are specifying a local share name that cannot be resolved.

System action: Objects which are part of this filesystem are not processed.

User response: Try the command again, and specify a different destination for the object that was not processed.

ANS0993E The source specification "*source*" has invalid format.

Explanation: The file system must be enclosed in curly braces and wildcards cannot be used except at the lower level.

System action: The command processing is terminated.

User response: Correct the specification and try the command again.

ANS0994E Invalid string '*string*' for virtual file space name or group name specification.

Explanation: You entered a virtual file space name or a group name specification that contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct virtual file space name and a group name and try again. Use the pick option to display a list of groups from which you can select one group.

ANS0995E Volume '*volume-name*' could not be locked.

Explanation: The system call to lock the volume failed.

System action: Processing stopped.

User response: Please verify that no other application is accessing the volume. During restore of an image TSM must have exclusive use of the volume.

ANS1000E An unsupported communications method was specified.

Explanation: None.

System action: processing stops.

User response: Specify a communications interface that is supported by the TSM client on your operating system. See the TSM client manual for your operating system for further information on configuring TSM client communications.

ANS1001E Volume being backed up was not a system volume. Skipped.

Explanation: User specified to back up system volume only. This volume was not backed up since this volume is not a system volume.

System action: Volume was not backed up.

User response: Use All option or use image backup command to backup this volume.

ANS1002I MOS image is being created. It may take a while.

Explanation: Mini Operating System image is being created. It may take a while to create it.

System action: TSM is gathering necessary information.

User response: None.

ANS1003E Backup failed to start for node = *node-name*, file system = *fs-name*, errno = *error-code*, reason : *error-reason*

Explanation: An attempt to start backup for remote node failed.

System action: Backup fails.

User response: Retry the operation. If the problem persists, contact the server administrator.

ANS1004W Node has exceeded max tape mounts allowed. Operation for '*filespace-name*' will be tried again later.

Explanation: Node has exceeded max tape mounts allowed. The operation will be tried again later.

System action: The operation will be retried.

User response: Increase the number of allowed tape mounts for this node on the server to avoid this situation again.

ANS1005I TCP/IP read error on socket = *socket-id*, errno = *error-code*, reason : '*error-reason*'.

Explanation: An attempt to receive data using TCP/IP connection failed. If reason : 'Connection reset by peer', it is possible that the server control connection timed out. This can occur if the file transfer time is greater than the IDLETIMEOUT value set on the server.

System action: TCP/IP connection to server fails.

User response: If the timeout was due to a large file transfer time, you can ignore this message. The client will reconnect with the server automatically, finish transferring the data, and send statistics. You can also consider increasing the IDLETIMEOUT value in the server options file.

ANS1006I TCP/IP write error on socket = *socket-id*, errno = *error-code*, reason : *error-reason*

Explanation: An attempt to send data using TCP/IP connection failed.

System action: Connection to server fails.

User response: Retry the operation. If the problem persists, contact your system administrator.

ANS1007E Sending of object '*object-nameobject-nameobject-name*' failed. There is no backup copy group.

Explanation: The management class for this file (*object-name*) does not have a backup copy group. Either the default management class does not have a backup copy group, or an INCLUDE statement is attempting to bind the file to a management class that does not have a backup copy group.

System action: TSM did not back up the file.

User response: Run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes.

- If the file is being bound to the default management class, make sure the management class has a backup copy group.
- If the file is being bound to a management class specified in an INCLUDE statement, make sure that the management class has a backup copy group.
- If you have more than one TSM server, make sure you are connecting to the correct server.
- If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

ANS1008E Sending of object '*object-nameobject-nameobject-name*' failed: No Archive Copy Group

Explanation: The management class for this file (*object-name*) did not have an archive copy group specified.

System action: TSM did not back up the file.

User response: See your system administrator.

ANS1009W An error occurred processing the operating system include/exclude statements. The error was detected while processing: *subsystemname*.

Explanation: The client encountered an error while obtaining the automatic include/exclude statements from the operating system. Possible reasons for this error include:

- The specified registry key cannot be opened for reading
- The entry under this key has incorrect data

System action: Processing continues without the full list of operating system include/exclude statements.

User response: Ensure that you have access to the specified registry key and that entries are a MULTISZ values that contain:

- Individual files
- Directories
- Wild card entries
- Environment variables
- /s switch (the /s switch is used on directory and/or wild card entries and signifies that all subdirectories of this directory should be excluded)

If the cause of this message can not be determined or resolved, contact IBM technical support for further assistance.

**ANS1010E Error processing '*filesystem-name*':
Unsupported file system operation.**

Explanation: The file system does not support an operation required to process the file or directory.

System action: The file or directory is skipped. Depending on the specific error encountered, processing on Solaris clients might stop.

User response: Verify that the file system is supported by the TSM client. If a restore or retrieve failed, retry the operation to another location. If the problem persists, look for other indications of system problems. It may be necessary to run the operating system utility that checks and repairs file system inconsistencies. If the problem still cannot be resolved, contact your TSM administrator for further assistance.

ANS1015E The session is rejected. The server does not allow a signon of a client that is not archive-retention protection enabled.

Explanation: The client cannot establish a connection to the server because the server is enabled for archive-retention protection enabled and the client is not.

System action: The session is not started.

User response: See your system administrator.

ANS1016I No eligible files matching '*pathname*' were found.

Explanation: The backup or archive operation completed, but no files were processed. Possible reasons for this include:

- The directory that was backed up or archived contains no files
- The files are excluded from backup or archive

System action: None

User response: Check the path you entered.

ANS1017E Session rejected: TCP/IP connection failure

Explanation: An attempt to connect to the server using TCP/IP communications failed. This can be a result of incorrect TCP/IP option settings in your client options file. This error can also occur if the LAN connection went down or if your system administrator canceled a backup operation.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

ANS1018E Port *port number* is already in use

Explanation: The port specified by the TCPCLIENTPORT option is in use by a different process.

System action: Processing stopped.

User response: Contact the server administrator to set up a different port for server-initiated connections. Update the TCPCLIENTPORT with this new port number.

ANS1019E The volume could not be opened.

Explanation: An error occurred when TSM tried to open the volume for a backup or restore operation.

System action: The requested operation does not run.

User response: Examine the client error log for additional messages related to this error. Verify that the volume is available, and is not locked by another process. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1020E System object backup failed.

Explanation: An error occurred while backing up Windows system object files. The backup did not complete.

System action: Processing stopped.

User response: Ask your system administrator to check the error log. Restart the Windows service associated with the system object indicated in the error log, and retry the backup operation

ANS1021E System object restore failed.

Explanation: An error occurred while restoring Windows system object files. The restore did not complete.

System action: Processing stopped.

User response: Ask your system administrator to check the error log. Restart the machine, and then restore the system object indicated in the error log again.

**ANS1022E Cancel failed for node: *node-name*
filesystem: *fs-name* operation: *op-type*
error: *error***

Explanation: The request to cancel a remote operation has failed. The node, filesystem, operation and reason for the failure are shown.

System action: TSM operation not cancelled.

User response: Contact your system administrator for more information.

ANS1023E Session rejected: Node type mismatch

Explanation: Your node name is associated with a different type of operating system (such as OS/2 or AIX) and cannot be used on this system.

System action: TSM canceled the current operation.

User response: If you need a new node name, see your system administrator to assign a new one to you. Generally, you have a unique node name for each machine and operating system pair that requires access to the server.

ANS1024E Failed to update backup attributes on server for 'backup type' backup for 'filespace namepath-namefile-name', object id 'object-id:object-id' return code 'return code'.

Explanation: TSM failed to update attributes for the named backup object on the server. The server may not reflect correct state of the backup.

System action: Processing continues.

User response: Check preceding error messages in error log for more information. Retry the operation. If problem continues, contact your TSM administrator.

ANS1025E Session rejected: Authentication failure

Explanation: Authentication failure. You entered an incorrect password.

System action: TSM canceled the current operation.

User response: Enter your correct password. If you cannot remember the correct password, see your system administrator to have a new one assigned for your node name.

ANS1026E The session is rejected: There was a communications protocol error.

Explanation: An unexpected network message was received by the client. This could be caused by network problems or a programming error.

System action: TSM canceled the current operation.

User response: Verify that your communication path is functioning properly and try the operation again. If the problem persists, contact your TSM administrator for further assistance.

ANS1028S An internal program error occurred.

Explanation: TSM encountered an unexpected condition and can not continue the operation. This might be a programming error.

System action: processing stops.

User response: Try the operation again. If the problem persists, contact your TSM administrator or IBM

technical support for further assistance.

ANS1029E Communication with the TSM server is lost.

Explanation: This message is issued after the session with the TSM server is unexpectedly lost. The client error log might contain additional information regarding this problem.

System action: processing stops.

User response:

- Restart the TSM client and retry the operation.
- If the problem persists, review the client error log for other messages that might be related to this problem.
- Verify that network connectivity exists between the TSM client machine and the TSM server machine.
- Contact your TSM administrator for further assistance. The TSM administrator can review the TSM server activity log for additional information about the problem.

ANS1030E The operating system refused a TSM request for memory allocation.

Explanation: TSM requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

- The system is low on memory.
- The process in which the program runs has exceeded the maximum memory that it is allowed to allocate.
- Some other error condition occurred that caused the program to think it is out of memory.

System action: TSM cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high level directories, run the TSM task serially for each directory. If the TSM task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

ANS1031E The attempt to establish a TCP/IP connection timed out before the connection was made.

Explanation: The Object of the connection attempt failed to respond within the the allotted wait time. In

the case of the B/A client, this message is preceded in dsmserror.log by message ANS5216E that gives details of the connection that failed. The condition may be temporary.

System action: processing stops.

User response:

- Restart the TSM client and retry the operation.
- Check the client options file and verify that TCPSERVERADDRESS and TCPPORT specify the correct TCP/IP address and port number for your TSM server.
- Verify that network connectivity exists between the TSM client machine and the TSM server machine.
- If the problem persists, see your TSM administrator for further assistance.

ANS1032E An attempt to establish a TCP/IP connection was rejected by the host

Explanation: An attempt to establish a TCP/IP connection was rejected by the server.

System action: Processing stopped.

User response: The server was not fully initialized, is not currently running, was not enabled for TCP/IP communications, or an incorrect TCP/IP port number was specified. If the problem continues, see your system administrator.

ANS1033E An invalid TCP/IP address was specified.

Explanation: The TCP/IP address specified by the TSM client's TCPSERVERADDRESS setting could not be found on the network. Common reasons for this error include:

- The TCPSERVERADDRESS client option specifies the wrong TCP/IP address for the TSM server".
- The machine that hosts the TSM server is not on the network.
- A network problem is preventing the TSM client from reaching the machine that hosts the TSM server.

System action: processing stops.

User response: Verify that the TCPSERVERADDRESS and TCPPORT settings have the correct values for your TSM server. Use your operating system's "ping" (or similar) utility to ensure that your machine can locate the machine that hosts the TSM server across the network. Try the operating again. If the problem persists, ask your TSM administrator for further assistance.

ANS1034E The specified TCP/IP host name is unreachable

Explanation: The TCP/IP host name specified in the TCPSERVERADDRESS statement cannot be reached.

System action: Processing stopped.

User response: Check your options file for the correct TCPSERVERADDRESS statement. See your administrator for the correct name of the server.

ANS1035S Options file '*file-name*' could not be found, or it cannot be read.

Explanation: Common reasons for this error include:

- The default options file does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file you provided does not exist.
- The DSM_CONFIG (or DSMI_CONFIG if you are using the IBM Tivoli Storage Manager API) environment variable specifies an options file that does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided is not in the standard file encoding of the system. For example, on Windows the expected file encoding is ANSI.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided does not have appropriate read permissions for the user that is running the operation.

System action: IBM Tivoli Storage Manager client processing stops.

User response: Make sure that the options file you want to use exists, it has the read rights set for the user that is running the operation, and it is in the standard file encoding of the system. For example, on Windows the expected file encoding is ANSI. Review the configuration information in the IBM Tivoli Storage Manager client manual specific to your operating system. If the problem persists, ask your IBM Tivoli Storage Manager administrator for further assistance.

ANS1036S The option '*option*' or the value supplied for it is not valid. It was found in options file '*file-name*' at line number: *number* The complete entry: '*entry*'

Explanation: The specified *option* in the TSM options file (*file-name*) or the command line, is in error. Either the option itself or its value are invalid. For options that include a date or time specification, the format of the date or time might not match the formats specified by the DATEFORMAT or TIMEFORMAT options.

System action: Processing stopped.

User response: Correct the option name or value. For options that specify dates or times, ensure that the specified date or time matches the DATEFORMAT and TIMEFORMAT settings. If -DATEFORMAT or -TIMEFORMAT are specified on the command line, they must precede the option that specifies the date or time. For example, use -DATEFORMAT=3 -FROMDATE=yyyy-mm-dd, instead of -FROMDATE=yyyy-mm-dd -DATEFORMAT=3.

ANS1037S Invalid keyword specified

Explanation: TSM found an incorrect keyword in the options file.

System action: Processing stopped.

User response: Correct the options file with valid entries.

ANS1038S Invalid option specified

Explanation: An incorrect option was specified to TSM.

System action: Processing stopped.

User response: Correct the options used for running TSM.

ANS1039S The include or exclude pattern cannot be parsed.

Explanation: The pattern is formatted incorrectly or is too complex for TSM to interpret.

System action: Processing stopped.

User response: Verify that the include or exclude pattern is specified correctly. If the pattern is correct, then contact IBM technical support for further assistance.

ANS1040S Include/Exclude pattern is missing a closing bracket

Explanation: The include or exclude pattern is incorrectly constructed. The closing bracket is missing.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

ANS1041S Include/Exclude pattern must start with a directory delimiter

Explanation: The include or exclude pattern must start with a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

ANS1042S A beginning or ending directory delimiter is missing from the Include/Exclude pattern.

Explanation:

1. The include/exclude pattern has a '.' without a beginning or ending directory delimiter.
2. For Windows, the drive separator is not immediately followed by a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

ANS1043S Quotes are not matched

Explanation: The quotes specified in the pattern are not the same and do not make a set.

System action: Processing stopped.

User response: Correct the pattern by using matching quotes in the syntax.

ANS1044S Unresolved environment name '*environment-name*'. This filespace is being ignored. Processing Continues.

Explanation: The specified *environment-name* in the options file is invalid.

System action: TSM attempts to continue the current operation.

User response: Check the environment variable in the options file and use a valid environment variable. Retry the operation.

ANS1045S Environment variable syntax error.

Explanation: Incorrect syntax is specified in the options file. Make sure that the variable is enclosed in curly braces.

System action: TSM attempts to continue the current operation.

User response: Check the syntax of environment variable in the options file. Correct it and retry the operation.

ANS1046S Environment string for variable '*environment-name*' too long. Anything beyond 1024 characters is being ignored

Explanation: Environment variable expanded to a string which is too long. Make sure that the string is no more than 1023 characters long.

System action: TSM attempts to continue the current operation.

User response: Check the length of environment string and break it up into smaller strings using multiple environment variables.

ANS1047E The destination file system is unavailable. The following object was skipped: File space:'*filesystem-name*' Pathname:'*path-name*' Filename:'*file-name*'

Explanation: The client is trying to restore or retrieve the specified object to a destination that is not valid, does not exist, or cannot be reached.

System action: The object is not restored or retrieved. Processing continues with the next object.

User response: Try the command again using a different destination.

ANS1048E Device '*volname*' is not local

Explanation: The selected path is not a local device and therefore is not a valid object for image operations.

System action: The requested logical volume operation is not performed.

User response: Choose another object.

ANS1049E '*filename*' is not a valid destination file for image restore

Explanation: The filename you specified is not a valid name for a file or it is a directory.

System action: Restore processing stopped.

User response: Specify a correct filename for image restore.

ANS1050E Before performing the VSS Instant Restore TSM cannot lock the volume '*volume-name*'.

Explanation: The volume cannot be locked because another application is accessing the file systems on the volume.

System action: Processing stops.

User response: Stop or suspend the applications that have handles open on the volume. For a file system restore, close applications that are accessing the file systems that are used for the VSS Instant Restore.

If you cannot close the applications that are accessing the file system, unmount the file system. After the unmount process is complete, mount the file system and perform the VSS Instant Restore.

For more information, see the TSM error log file DSMERROR.LOG.

ANS1051I Invalid password

Explanation: You entered an invalid password.

System action: TSM cannot connect to the server without the correct password.

User response: Enter the password, or ask your system administrator for the correct password.

ANS1052E Direct connection to the Storage Agent is not allowed.

Explanation: You cannot connect directly to the Storage Agent.

System action: Processing stopped.

User response: To perform Lanfree operations using the Storage Agent, specify the ENABLELANFREE option in your options file, and restart the process.

ANS1053I Existing file space *filesystem-name* has been renamed to *filesystem-name*

Explanation: If the file space is for Windows system state, this message is issued when the TSM backup-archive client detects multiple system state file spaces where the names differ only in case. The existence of multiple system state file spaces can occur if, at some earlier time, your TSM administrator renamed the system state file space to the same name but with a different case or the computer's name was changed from all upper case characters to lower case or mixed case characters. If the file space name represents a drive volume label, then this file space was created by an older TSM backup-archive client.

System action: If the file space is for Windows system state, TSM will back up system state to the file space containing the most recent backup. The older file space is renamed as specified in this message. Subsequent system state backups will continue to back up system state to the same (most recently used) file space. If the file space name represents a drive volume label, TSM renames the file space to the corresponding UNC name and continues to back up the drive to this renamed file space.

User response: No further action is necessary. However, if the file space is for Windows system state, then at some future time when you have determined you no longer need the older renamed system state file space, you can ask your TSM administrator to delete the older file space from TSM storage.

ANS1054E Existing filesystem *filesystem-name* cannot be renamed to new filesystem *filesystem-name*. TSM return code = *retcode*.

Explanation: The client was unable to migrate a file space name from the volume label naming convention to the UNC naming convention.

System action: Processing stopped.

User response: Check the client error log and the TSM server activity log for any other messages that might help identify the problem. If the problem cannot be resolved, contact IBM technical support for additional assistance.

ANS1055I Trying to rename existing filesystem *filesystem-name* to new filesystem *filesystem-name*, but drive letters do not match, old=*drive-letter*, new=*drive-letter*. Ignore the old filesystem and backup to the new filesystem.

Explanation: Trying to rename the existing filesystem name using the volume label to the UNC format naming convention but the drive letters do not match. Leave the existing filesystem alone and create a new filesystem.

System action: Processing continues.

User response: None.

ANS1056E Share/network path *share* cannot be resolved. Path does not exist.

Explanation: For backup: Trying to backup share/network, which either does not exist or does not have the correct privilege to access the share. For restore : Trying to restore to a share/network path that cannot be resolved. The directory path does not exist.

System action: Processing stopped.

User response: Retry the command and specify a destination, or restore the directory tree first before trying to restore the share point.

ANS1057I File space *filesystem-name* cannot be renamed to new file space *filesystem-name*, because the new file space already exists.

Explanation: The client was unable to migrate a file space name from the volume label naming convention to the UNC naming convention because the new file space already exists on the TSM server.

System action: The operation proceeds using the new file space. The old file space is ignored.

User response: No action is necessary, but if the data in the old file space is no longer needed, it can be deleted from the TSM server.

ANS1058E The restore destination cannot be reached.

Explanation: Either the destination file system is invalid or it cannot be reached.

System action: Processing stopped.

User response: Try the command again using a different destination.

ANS1059E Two inactive objects with the same image name were selected. Process terminates

Explanation: You selected more than one inactive version of the same image object (logical volume). The system has no way to decide which you want to restore.

System action: The requested logical volume restore is not performed.

User response: Retry the operation, selecting an active version or only one inactive version of the volume you wish to restore.

ANS1060E The specified path is not a mounted filesystem

Explanation: You entered a file system name that does not correspond to a mounted file system for this system. It is possible the file system name is misspelled, or simply that the file system is not currently mounted.

System action: The requested logical volume operation is not performed.

User response: Retry the operation, using name of a mounted file system.

ANS1061E The specified device corresponds to a mounted file system; you must specify the file system by name.

Explanation: You entered a logical device name that is mapped to a mounted file system. This volume must only be referenced by its file system name.

System action: The requested logical volume operation is not performed.

User response: Try the operation again, using the file system name instead of the device name.

ANS1062E Only a single image may be selected when a destination is entered.

Explanation: You selected more than one image object (logical volume) to be restored. You also specified a destination. The system cannot place more than one image into a single destination volume. When more than one object is selected, each must be restored to its original location.

System action: The requested logical volume restore is not performed.

User response: Retry the operation, selecting one object to be restored to the given destination, or retry the operation without entering the destination.

ANS1063E The specified path is not a valid file system or logical volume name.

Explanation: None.

System action: The logical volume operation is not performed.

User response: Try the operation again using a valid path.

ANS1064E An unexpected error occurred while processing the image operation.

Explanation: None.

System action: The requested operation does not run.

User response: Examine the client error log for any additional messages that may have been issued before or after this message. Correct any problems, if possible. If the cause of this message can not be determined or resolved, contact IBM technical support for further assistance.

ANS1065E Library version of the image utility does not match that of the TSM API

Explanation: The current system has a mix of installed components.

System action: The requested logical volume operation is not performed.

User response: Re-install all TSM components

ANS1066E The restore operation completed successfully, but the file system could not be remounted.

Explanation: None.

System action: The file system is left unmounted.

User response: Use the mount command to mount the file system. On AIX, run fsck if requested by the operating system.

ANS1067E A call to a system function returned an unexpected error.

Explanation: If you are performing a JFS2 snapshot based operation, it is possible that the snapshot was not large enough to contain all the changes made to the filesystem after the snapshot was created. This could cause the snapshot to become invalid thereby preventing TSM client from reading the snapshot.

System action: The requested operation does not run.

User response: Examine the client error log for additional messages related to this error. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

If you are performing a JFS2 snapshot based operation,

please use the default snapshotcache size of 100% and ensure that the volume group has sufficient disk space to allocate snapshots at least as large as the file system and retry the operation.

ANS1068E Device is not local

Explanation: The selected path is not a local device and therefore is not a valid object for image operations

System action: The requested logical volume operation is not performed.

User response: Choose another object.

ANS1069E An error occurred while reading data from the device

Explanation: An error occurred while reading data from the device. Windows Only: This could be due to bad sectors on the drive.

System action: The requested logical volume operation is not performed.

User response: Retry the operation, then check the error log for more information. Windows Only: Please run chkdsk /r and retry the operation. If the problem persists, a possible workaround is to back up the entire drive using a regular (non-image) backup. Please ensure that all your data is backed up. Then format the drive using a full format (without the /q quick format option). Then restore the data and retry the image backup operation.

ANS1070E Write error

Explanation: An error occurred while writing data to the device.

System action: The requested logical volume operation is not performed.

User response: Re-try the operation, check error log for more information.

ANS1071E Invalid domain name entered:
'*domain-name*'

Explanation: You entered an invalid domain *domain-name*. Check whether the domain name is a file system and the file system is mounted. A directory cannot be specified in the domain option, unless it is a virtual mount point.

System action: Processing continues if there are other file systems in the domain option to back up.

User response: Enter a valid drive or file system name (domain).

ANS1072E Unable to continue operation; Drive '*drive-name*' has no volume label.

Explanation: The specified *drive-name* in the domain list does not have a volume label.

System action: Processing stopped.

User response: Use the system format utility to place a unique volume label on all drives on which you intend to run TSM.

ANS1073E The file space for domain '*domain-name*' could not be found on the TSM server.

Explanation: The specified file space was expected to be found on the server, but it no longer exists. It is possible that a command was issued to delete the file space from the server while the current operation was in progress.

System action: TSM processing stops.

User response: Try the operation again. If the problem recurs, check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1074W The operation was stopped by the user.

Explanation: The operation was stopped at the request of the user. This usually occurs when the 'Q' key is pressed two times.

System action: Processing stopped.

User response: None.

ANS1075E *file name(line number)*The operating system refused a IBM Tivoli Storage Manager request for memory allocation.

Explanation: IBM Tivoli Storage Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

- The system is low on memory.
- The process in which the program runs has exceeded the maximum allocated memory.
- Some other error condition occurred. No memory is available.

System action: IBM Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high-level directories, run the IBM Tivoli Storage Manager task serially for each directory. If the IBM

Tivoli Storage Manager task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, you can check if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase the resource limit above the current default limit. The UNIX system root user has the authority to increase resource limits.

ANS1076E The specified directory path '*pathname*' could not be found.

Explanation: An invalid or unreachable directory path was specified.

System action: Processing stopped.

User response: Try the operation again using a valid directory path.

ANS1078S Unknown system error *error-code* occurred.

Explanation: An error unknown to TSM *error-code* occurred within the client program.

System action: The client stops.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1079E No file specification entered

Explanation: You did not enter a file specification as prompted.

System action: TSM did not continue with the requested operation.

User response: Enter a file specification to continue.

ANS1081E Invalid search file specification '*string*' entered

Explanation: You entered a file specification or search *string* that contains incorrect characters or contains wildcard characters in the drive specification or file system name.

System action: Processing stopped.

User response: Enter a correct file specification as described in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

**ANS1082E Invalid destination file specification
'file-name' entered**

Explanation: You entered a destination *file-name* specification that contains incorrect characters or has wildcard characters in the specification.

System action: Processing stopped.

User response: Enter a correct file specification as described in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

**ANS1083E No files have previously been archived
for 'filespace-name'**

Explanation: You tried to retrieve files when no files for the specified drive or file system (*filespace-name*) were previously archived.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are archived for you to retrieve.

**ANS1084E No files have previously been backed
up for 'filespace-name' or the specified file
space is invalid for the current operating
system.**

Explanation: You cannot restore files. Either the file space or drive is invalid, or no backup copies exist.

System action: Processing stops.

User response: Specify a valid drive or file space. Verify that backup copies exist.

**ANS1085E No memory available to store Archive
Management Class override name**

Explanation: Not enough memory was available for the operation.

System action: Processing stopped.

User response: Retry the operation or restart the system with fewer programs in memory.

**ANS1086E File not found during Backup, Archive
or Migrate processing**

Explanation: The file being processed for backup, archive or migrate no longer exists on the client. Another process deleted the file before it could be backed up, archived or migrated by TSM.

System action: File skipped.

User response: None.

**ANS1087E Access to the specified file or directory
is denied**

Explanation: Access to the specified file or directory is denied. You tried to read from or write to a file and you do not have access permission for either the file or the directory.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

ANS1088E File space 'filespace-name' does not exist

Explanation: The specified file space (domain) is incorrect or does not exist on the machine.

System action: Processing stopped.

User response: Retry the operation specifying an existing domain (drive letter or file system name).

**ANS1089E Destination directory path length
exceeds system maximum**

Explanation: The path name specified plus the path name in the restored file name combine to create a name whose length exceeds the system maximum.

System action: Processing stopped.

User response: Specify a destination path that, when combined, is less than the system maximum.

**ANS1090E The LVM1 device is no longer
supported by this client.**

Explanation: The selected path refers to a volume device managed by LVM version 1. LVM 1 is no longer supported by this version of client and therefore is not a valid object for image operations.

System action: The requested logical volume operation is not performed.

User response: Use earlier versions of the client that support LVM1 to perform the logical volume operation. Alternatively, you can upgrade to LVM2 and migrate the volume to LVM2. LVM2 is supported by this client for logical volume operations.

**ANS1091E Communications error with server
during object query**

Explanation: An unexpected communications error occurred during an object query to the server.

System action: Processing stopped.

User response: Verify that communications are active between the client and server machines. Server outages, processor outages, and communication controller outages can cause this error.

ANS1092W No files matching search criteria were found

Explanation: You entered a search pattern or file name that cannot be found in the server database.

System action: Processing stopped.

User response: Ensure that your search pattern is correct, or specify a new search string.

ANS1093E Your TSM server does not support point-in-time processing.

Explanation: The client has requested a point-in-time query or restore operation, but the TSM server to which the client is connected does not support point-in-time operations.

System action: Processing stopped.

User response: Make sure that you are connected to the correct TSM server. If you are connected to the correct server, then try the command again without specifying any point-in-time options.

ANS1094E Server does not support Query Node command.

Explanation: The server to which you are connected does not support Query Node command.

System action: Processing stopped.

User response: Use a TSM Server that supports Query Node command.

ANS1096S Either the node does not exist on the server or there is no active policy set for the node.

Explanation: This error occurs when you try to access another node's data. Either the node is not registered with the TSM server, or there is no active policy set for the node.

System action: Processing stops.

User response: Verify that the node whose data you are trying to access is registered with the TSM server. If you have more than one TSM server, make sure you are connecting to the correct server, then try the operation again. If the problem persists, contact your TSM administrator for further assistance.

ANS1097E The client help text cannot be read from the help file.

Explanation: The help file was opened successfully and its table of contents are available, but there is a problem reading the text from the help file.

System action: Processing stopped.

User response: If the DSM_DIR environment variable

is set, verify that it points to the directory containing the current level of TSM program files, then try the operation again. If the problem recurs, re-install the TSM client software. If the problem persists, IBM technical support for further assistance.

ANS1098E Process terminated; Program memory exhausted.

Explanation: The program used all available storage.

System action: Processing stopped.

User response: Free any unnecessary programs (TSRs) that are running, and retry the operation. Reducing the scope of queries and the amount of data returned can also solve the problem.

ANS1099E File 'filename' not previously archived

Explanation: You tried to give access to a file, which is not stored on the server.

System action: Processing stopped.

User response: Ensure that the correct filename is specified.

ANS1100E File 'filename' not previously backed up

Explanation: You tried to give access to a file, which is not stored on the server.

System action: Processing stopped.

User response: Ensure that the correct filename is specified.

ANS1101E User is not authorized to encrypt file-space namedirectory_pathfile_name.

Explanation: The user is not authorized to encrypt the file. Normally, only a IBM Tivoli Storage Manager authorized user or a root user can use IBM Tivoli Storage Manager encryption. However, a certain combination of PASSWORDACCESS and ENCRYPTKEY options may allow encryption operations by a non-authorized user.

System action: The file is not backed up or restored.

User response: Log in as a root or IBM Tivoli Storage Manager authorized user and try the operation again. See IBM Tivoli Storage Manager Backup-Archive Client Installation and User's Guide for the correct usage of the ENCRYPTKEY option.

ANS1102E An excessive number of command line arguments are passed to the program.

Explanation: This command processing routine received more operands than it can use. The rules are:

- Query can contain only one file specification.

- Restore and Retrieve can contain two file specifications.
- Archive, Incremental, and Selective can contain a maximum of 20 file specifications. To bypass the 20-operand limit, use the -REMOVEOPERANDLIMIT option on the failing archive, incremental, or selective command.

Note: The TSM Client operates much more efficiently if it expands wild cards internally, rather than accepting the expanded list from the shell.

System action: Processing stopped.

User response: Reduce the number of arguments and retry the operation. For UNIX-based systems, ensure that you have surrounded the specification containing pattern matching characters with quotes. As an alternative, use the -REMOVEOPERANDLIMIT option on the failing archive, incremental, or selective command.

ANS1103E Invalid management class entered

Explanation: You entered an invalid management class.

System action: TSM is unable to do the requested operation.

User response: Retry the operation using a valid management class.

ANS1104E The management class for this file does not have a valid archive copy group. This file will not be archived.

Explanation: The management class for this file does not have an archive copy group specified. This file will not be archived.

System action: Processing stopped.

User response: Add a valid archive copy group to the management class, and then retry the operation.

ANS1105E The management class for this file does not have a valid backup copy group. This file will not be backed up.

Explanation: The management class for this file does not have a backup copy group specified. This file will not be backed up.

System action: Processing stopped.

User response: Add a valid backup copy group to the management class, and then retry the operation.

ANS1106E ENCRYPTKEY SAVE not configured correctly. Encryption not used.

Explanation: This message is issued for TSM Authorized Users and root users when ENCRYPTKEY SAVE and PASSWORDACCESS PROMPT options are set. Please note that these are the default values. These values do not allow encryption.

System action: The file is not encrypted.

User response: To save encryption keys, you must change configuration values. Add PASSWORDACCESS GENERATE to your system option file.

ANS1107E Invalid option/value: 'option'

Explanation: You specified an incorrect TSM option or option value.

System action: For the command line client: Processing stops.

For the native GUI client: There is a small set of options critical to the initialization of the client. If an error is found in one of these, this message is presented and the client terminates without further processing.

User response: Specify a correct TSM option as defined in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

ANS1108E Invalid option (option) for the function command

Explanation: There are two possible reasons for this message:

- The *option* option was specified for a command or subcommand (*function*) that cannot make use of that option.
- The option appears on the initial command line and is not valid there.

System action: Processing stopped.

User response: See the *Backup-Archive Client Installation and User's Guide* for correct use of the named option.

ANS1109E User is not authorized to encrypt the file.

Explanation: The user is not authorized to encrypt the file. Normally, only a TSM authorized user or a root user can use TSM encryption. However, a certain combination of PASSWORDACCESS and ENCRYPTKEY options may allow encryption operations by a non-authorized user.

System action: The file is not backed up or restored.

User response: Log in as a root or TSM authorized user and retry the operation. Refer to *Backup-Archive Client Installation and User's Guide* for the correct usage

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of the ENCRYPTKEY option.

ANS1110E The client help file *file-name* could not be opened.

Explanation: This usually occurs when the help file *file-name* cannot be found.

System action: Processing stopped.

User response: If the DSM_DIR environment variable is set, verify that it points to the directory containing the current level of TSM program files, then try the operation again. If the problem recurs, re-install the TSM client software. If the problem persists, IBM technical support for further assistance.

ANS1111E The table of contents cannot be read from the help file.

Explanation: The help file was opened successfully but there was a problem reading the table of contents.

System action: Processing stopped.

User response: If the DSM_DIR environment variable is set, verify that it points to the directory containing the current level of TSM program files, then try the operation again. If the problem recurs, re-install the TSM client software. If the problem persists, IBM technical support for further assistance.

ANS1113E The snapshot cache location is not valid.

Explanation: The snapshot cache location must point to a local volume that is formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: The client does not execute the snapshot backup operation.

User response: Specify a different snapshot cache location using the SNAPSHOTCACHELOCATION option.

ANS1114I Waiting for mount of offline media.

Explanation: The server is waiting for the requested media to become available before the operation can continue.

System action: TSM waits for requested data.

User response: None.

ANS1115W File '*file-namefile-namefile-name*' excluded by Include/Exclude list

Explanation: You can not back up, archive, or migrate files that are excluded.

System action: TSM does not process the file.

User response: If the file is intentionally excluded, then this message can be ignored. Otherwise modify the include/exclude list, restart the client, and try the operation again. Contact your TSM administrator for further assistance.

ANS1116E The process is running in a non-interactive mode, but requires user input.

Explanation: This process requires keyboard input, but non-interactive processes are unable to read input from keyboard.

System action: processing stops.

User response: Perform the following actions to resolve this error:

- Run the product in interactive mode.
- Ensure your password is set correctly.

ANS1117E The PICK and LATEST options are not valid together

Explanation: During a restore, PICK and LATEST options cannot be used together.

System action: Processing stopped.

User response: Try again using either the PICK or the LATEST option.

ANS1118I Invalid file space number entered. Try again.

Explanation: The number that represents a file space was incorrect while you were using the PICK option.

System action: TSM waits for your specification.

User response: Enter a correct file space number.

ANS1119I Initiating the removal of '*filespace-name*' file space.

Explanation: Indicates that file space deletion has started on the specified *filespace-name*.

System action: None.

User response: None.

ANS1120E Removal of file space '*filespace-name*' failed

Explanation: An attempt was made to delete a filespace (either NAS or normal) and it was unsuccessful.

- Your client registration may not be authorized to delete filespace on the server. Look for message ANS1126E.
- The named filespace does not exist on the server. Look for message ANS1122W.

- Other causes which will be made known in messages following this one

System action: processing stops.

User response: Take action as recommended by other messages that accompanies this one. If so indicated, try to remove the file space again. If the problem continues, your TSM administrator has the authority to delete the file space for you.

ANS1121I A request for removal of file space '*filespace-name*' has been successfully sent to the server.

Explanation: TSM has requested deletion of the specified *filespace-name*. The deletion process may not have actually been completed when this message is displayed. To verify successful deletion, consult the server logs.

It is possible for errors to occur on the server during the deletion process, or the file space might contain archive objects in deletion-hold status. In either case, the file space will not be deleted.

System action: None.

User response: None.

ANS1122W File space '*filespace-name*' does not exist on the server. The file space might have been deleted by another client using your client's node name or an administrator.

Explanation: The specified *filespace-name* does not exist on the server. Your system administrator deleted the file space or another client using your client's node name might have deleted it.

System action: None.

User response: None.

ANS1123E The vertical screen dimension is too small to display the Help directory. Increase your window height.

Explanation: Execution of the HELP command requires space for both the user prompts and at least one line of the HELP directory.

System action: The help directory is not displayed, and the help command cannot complete.

User response: Increase the size of your display window to allow more rows of text to be displayed.

ANS1125E Unmatched Quotes: '*string*'

Explanation: The quotes specified in the pattern are not the same and do not make a set.

System action: Processing stopped.

User response: Correct the pattern using matching quotes in the syntax.

ANS1126E The file space cannot be deleted because this node does not have permission to delete archived or backed up data.

Explanation: You cannot delete the file space data unless your TSM administrator has authorized your node to do so. Authorization permits you to delete backup data, archive data, or both.

System action: Delete processing fails.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your TSM administrator to provide the necessary authorization or to delete the file space for you.

ANS1127E Your node does not have permission to delete archived files.

Explanation: You cannot delete archived files unless your TSM administrator has authorized your node to do so.

System action: TSM does not delete the archived files.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your TSM administrator to provide the necessary authorization.

ANS1128S The management class assigned to directories does not exist.

Explanation: The management class named on the DIRMC option does not exist in your assigned policy set on the server. The error log contains an entry showing the invalid management class name.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

ANS1129S There is no backup copy group in the management class used for directories.

Explanation: The DIRMC option names a management class that contains no backup copy group.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the

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management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

ANS1130E The drive has no label. The operation cannot continue.

Explanation: Backup or archive of removable media requires that the media have a volume label. An attempt was made to back up or archive data on a removable volume that has no label.

System action: The requested operation does not run.

User response: Create a volume label on the removable media, then try the operation again.

ANS1131E A duplicate volume label exists. The operation cannot continue.

Explanation: For removable media, TSM uses the volume label as the file space name. To prevent data from different volumes being stored in the same file space on the TSM server, backup or archive of removable media volumes having duplicate volume labels is not allowed.

System action: The requested operation does not run.

User response: Change the volume labels on the removable media volumes so that there are no duplicate labels. Then restart TSM and try the operation again.

ANS1132E '*Access rule*' Access Rule already defined for node '*node*'. Old rule must be deleted before new one can be defined.

Explanation: You are trying to define authorization for the specified node, which already has authorization defined.

System action: TSM did not redefine authorization for the specified node.

User response: Update the authorization, or delete the old rule and define a new one, or use the current authorization.

ANS1133W An expression might contain a wildcard not enclosed in quotes.

Explanation: The command cannot be processed because a UNIX shell expands a wildcard expression, such as an asterisk (*) or a question mark (?), that has no quotes.

If the expression contains no wildcard characters and you wish to place more than the stated limit of operands on the Archive, Selective, or Incremental command, add the -REMOVEOPERANDLIMIT option to the command, and try it again.

System action: Command dependent.

User response: Enclose the wildcard expression in quotes, or add the -REMOVEOPERANDLIMIT option and enter the command again.

ANS1134E Drive *drive-name* is an invalid drive specification

Explanation: The specified *drive-name* was found to be invalid; the drive probably has not been defined.

System action: TSM skips the invalid drive and continues to the next drive.

User response: Check the invalid drive.

ANS1135E Drive *drive-name1* is a virtual drive of *drive-name2*. It cannot be backed up or archived.

Explanation: Drive *drive-name1* was found to be a substitute (SUBST) of drive *drive-name2*. The SUBST drive cannot be backed up or archived.

System action: The SUBST drive is skipped. Processing continues with the next drive.

User response: Do not specify any file specifications for a drive that is a substitute of another drive. Remove any explicit substitute drives from the DOMAIN statement or use the -<drive:> notation to remove a substitute drive if ALL-LOCAL is specified.

ANS1136E Not file owner

Explanation: The file cannot be backed up because the client is not the file owner.

System action: TSM skips the file.

User response: None.

ANS1137W Invalid Index '*number*' skipped.

Explanation: An incorrect *number* was entered for the Index.

System action: Processing stopped.

User response: Correct the Index entry and retry the operation.

ANS1138E The '*command-name*' command must be followed by a subcommand

Explanation: You entered an incomplete *command-name*.

System action: Processing stopped.

User response: Enter the correct syntax of the command and continue.

ANS1139W *'object-nameobject-nameobject-name'* was restored as *'temp-name'*. A reboot is required to complete the restore.

Explanation: The file being restored was in use by another application, so it could not be immediately replaced. The file will be replaced during the next reboot of the operating system. It is important to note that until the reboot occurs, the system or its applications might be unstable. The degree of instability depends on the criticality of the file to the operating system or applications.

System action: TSM restored the file with a temporary name, and instructed the operating system to replace the original file with the restored file during the next boot of the operating system.

User response: Reboot the machine as soon as possible after the TSM restore operation ends.

ANS1140E Invalid format for Set Access command.

Explanation: The SET ACCESS command must have at least three operands, the first of which must be either BACKUP or ARCHIVE. A validly formed file specification must follow.

System action: Processing stopped, the command is not executed.

User response: Use the HELP SET ACCESS command for complete details of usage, then enter the SET ACCESS command using the correct syntax.

ANS1141W Unknown command - *command-name*

Explanation: You entered an incorrect *command-name*.

System action: None.

User response: Enter the correct command.

ANS1143E The DIRSONLY and FILESONLY options are not valid together

Explanation: The DIRSONLY and FILESONLY options cannot be used together.

System action: Processing stopped.

User response: Try again using either the DIRSONLY or the FILESONLY option.

ANS1144W Password authentication not active on server

Explanation: None.

System action: Processing stopped.

User response: Because password authentication is turned off on the server, you do not need to update the password.

ANS1145E The maximum macro nesting level has been exceeded. Macros may be nested up to 10 levels.

Explanation: TSM allows macros to invoke other macros, for example, macro 'A' invokes macro 'B' which, in turn, invokes macro 'C'. This is nesting to 3 levels. The limit is 10 levels (the initial macro plus nine levels of calls within macros currently executing). There is no limit to the number of different macro calls that may be made within a macro as long as the calls are not nested.

System action: The macro is ignored and an error is returned.

User response: Reduce the level of macro nesting.

ANS1146E Macro file *'file spec'* cannot be opened.

Explanation: A macro command has been entered that specifies the macro file name shown. However, that file cannot be opened for reading.

System action: The macro is ignored and an error is returned.

User response: Enter the command with the proper macro name.

ANS1147E File is temporarily unavailable.

Explanation: File is temporarily unavailable.

System action: File skipped.

User response: Check and see if file is locked by other process. If not, retry the command.

ANS1148I *'Command-name'* command successfully completed

Explanation: The specified *command-name* was successfully completed.

System action: TSM completed the command.

User response: Continue with normal operations.

ANS1149E No domain is available for incremental backup. The domain may be empty or all file systems in the domain are excluded.

Explanation: An incremental backup was started, but no domain was selected. There are two possible reasons for this message:

- The client is a diskless workstation for which no local file systems exist.
- An attempt was made to back up a file system that is excluded with the EXCLUDE.FS option.

System action: processing stops.

User response: Choose a domain and restart the

incremental backup. Make sure that the DOMAIN statement specifies the file systems you wish to back up. Prevent this message by not trying to back up the file system that is excluded with EXCLUDE.FS. If this file system should be backed up, then remove the EXCLUDE.FS option.

ANS1150E Unable to restore current user profile because you are running as a local system account.

Explanation: The local system account does not have a profile. Therefore you cannot restore its profile.

System action: Processing stops.

User response: Log on to the user whose profile you want to restore.

ANS1151E 'drive-name1' is not a cluster disk.

Explanation: The indicated file system is not a cluster disk. Because the CLUSTERNODE option is set to YES, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the TSM client to run in a cluster environment.

ANS1152W The kernel level is below the required level for LVM support. No LVM volumes will be available for image operations.

Explanation: The LVM support for image operations requires kernel level to be minimum at 2.6. LVM volumes will not be recognized by the TSM client.

System action: All subsequent logical volume operations on LVM volumes will fail.

User response: Use earlier versions of the client that support LVM1 to perform the logical volume operations. Alternatively, you can upgrade the kernel to the required level to fully utilize logical volume operations on LVM2.

ANS1153E 'drive-name1' is a cluster disk.

Explanation: The indicated file system is a cluster disk. Because the CLUSTERNODE option is set to NO, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to NO, then change the option to YES and try the operation again. Otherwise see the client manual for further information about configuring the TSM client to run in a cluster environment.

ANS1154E Object name '*filepath-namepath-namefile-name*' contains an invalid multibyte sequence for the current locale.

Explanation: An illegal multibyte sequence for the current locale was found in the object name. Either the path or file name has been corrupted or is coded in a language other than that of the current locale.

System action: Object skipped.

User response: If the file name and path are not corrupted, process the file in the locale for which it is valid.

ANS1155E No domain is available for image backup.

Explanation: An image backup was started, but no domain was specified.

System action: Processing stopped.

User response: Choose a domain and restart the image backup. Set the image domain using the domain.image option in your dsm.opt file, either manually, or by using the GUI preferences editor.

ANS1156E NODENAME cannot be the local machine name when CLUSTERNODE is set to YES

Explanation: When TSM is running as a cluster node, the node name cannot be the local machine name.

System action: Processing stops.

User response: Change the node name either to the cluster name or to any other name, and restart TSM.

ANS1157E The registry cannot be backed up or restored when the client is running as a cluster node.

Explanation: When the CLUSTERNODE option is set to YES, the registry cannot be backed up or restored.

System action: The registry is not backed up or restored.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the TSM client to run in a cluster environment.

ANS1158E The event logs cannot be backed up or restored when the client is running as a cluster node.

Explanation: When the CLUSTERNODE option is set to YES, the event logs cannot be backed up or restored.

System action: The event logs are not backed up or restored.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the TSM client to run in a cluster environment.

ANS1159E The specified file is being used by another process

Explanation: The specified file is being used by another process. You tried to read from or write to a file that is currently being used by another process.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

ANS1162E Filesystem could not be mounted

Explanation: The system call to mount the file system failed.

System action: The file system remains unmounted.

User response: Use the mount command to mount the file system. On AIX, run fsck if requested by the operating system.

ANS1163E Filesystem could not be unmounted.

Explanation: The system call to unmount the file system failed.

System action: The logical volume operation is not performed.

User response: Make sure the device or file system is not being accessed, then retry the operation.

ANS1164E Filesystem is not mounted

Explanation: The named file system is not currently mounted. It must be mounted for TSM to perform an image backup.

System action: The logical volume operation is not performed.

User response: Mount the file system.

ANS1165E Destination is smaller than source

Explanation: The space allocation for the selected destination is smaller than the source.

System action: The restore operation is not performed.

User response: Choose a different, bigger destination or increase the size of the destination file space.

ANS1166E Source and destination are not the same file system type.

Explanation: The source and destination file system types do not match.

System action: The requested logical volume operation is not performed.

User response: Choose a destination that has the same file system type as the source.

ANS1168E ERROR: could not create image object.

Explanation: Creation of the image object failed for one of the following reasons:

- The image command was executed by a non-root user
- The image plugin library was not found.

System action: The requested logical volume function is not performed.

User response: Retry the operation after correcting the cause for failure.

ANS1169W There is no table of contents for *image-name*.

Explanation: The image item for which a table of contents was requested is either a RAW logical volume or it was backed up without the -TOC option.

System action: No table of contents is displayed.

User response: Select another image object for TOC display.

ANS1170I Invalid selection number entered. Try again.

Explanation: You entered a number not shown in the list of images. It is either less than one or greater than the highest item number displayed.

System action: TSM waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

ANS1177E Must specify a path for this operation.

Explanation: A path must be specified for this operation to execute successfully.

System action: Processing stops.

User response: Specify a valid path and execute the command again.

ANS1181E There was a communication failure with the journal service.

Explanation: An error occurred using named pipe communication with the journal service.

System action: Processing stops.

User response: Restart the journal service, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1183E An unknown error occurred while processing system object '*sys-obj-name*': MS API function '*func-name*' failed with error *error* (*error*)

Explanation: An unknown error occurred while processing a system object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS1184W The *command subcommand* command is not supported on this client.

Explanation: The *command subcommand* command is not supported for the client running on this operating system on this computer.

System action: The command is not processed.

User response: None.

ANS1185E The help search argument you supplied "*string*" is either too long or contains unmatched quotes.

Explanation: Valid arguments are the names of things like section numbers, command names, option names and message numbers. All of these search arguments are short and none requires quoting.

System action: The help request is not executed and you are given another chance to enter a valid argument, display the table of contents, or exit help.

User response: Respond to the subsequent prompt as directed.

ANS1186I The help file contains no message help section. Requests for message help will all result in topic not found. Enter a section number, option name, command name, or a command and subcommand. Otherwise press enter or 't' to display the table of contents or 'q' to exit help:

Explanation: The named file does not have the proper content to support the help command for messages.

The initial scan of the help file found no messages section.

System action: The help command pauses and allows you to make another selection.

User response: During installation of TSM a proper help file was created. Your system administrator can assist you with retrieving the original help file to replace the named invalid file.

ANS1187E The named helpfile "*filename*" has invalid content.

Explanation: The named file does not have the proper content to support the help command. One or more sections could not be identified.

System action: The help command is terminated.

User response: During installation of TSM a proper help file was created. Your system administrator can assist you with retrieving the original help file to replace the named invalid file.

ANS1188E The selected filesystem is managed by HSM, and therefore is not a valid object for image operations

Explanation: Due to the nature of HSM, image backup is not allowed on managed filesystems.

System action: The requested logical volume operation is not performed.

User response: None.

ANS1189E The DIRSONLY and V2ARCHIVE options are not valid together

Explanation: The DIRSONLY and V2ARCHIVE options cannot be used together.

System action: Processing stopped.

User response: Try again using either the DIRSONLY or the V2ARCHIVE option.

ANS1190E Symbolic link '*linkname*' to '*target*' was successfully deleted.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the log is recreated, and processing stops.

User response: Check the location of the new file. To specify the location of log files, refer to the user's manual for the '*errorlogname*' option, the '*schedlogname*' option, and the '*DSM_LOG*' environmental variable.

ANS1191E Unable to delete symbolic link '*link*'.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: Processing stops.

User response: Delete the symbolic link '*linkname*'.

ANS1192E Specifying the error log '*link*' as a symbolic link is not allowed.

Explanation: Error log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the error log is recreated, and processing stops.

User response: Check the location of the new error log. To specify the location of the error logs, refer to the user's manual for the '*errorlogname*' option and 'DSM_LOG' environmental variable.

ANS1193E Specifying the trace file '*link*' as a symbolic link is not allowed.

Explanation: For reasons of security and system integrity, the trace file '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the trace file is recreated, and processing stops.

User response: Use the TRACEFILE option to specify the actual trace file location without the use of symbolic links.

ANS1194E Specifying the schedule log '*link*' as a symbolic link is not allowed.

Explanation: Schedule log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the schedule log is recreated, and processing stops.

User response: Check the location of the new schedule log. To specify the location of the schedule log, refer to the user's manual for the '*schedlogname*' option.

ANS1197E The snapshot cache size was exceeded during the snapshot backup.

Explanation: The image snapshot backup was not able to complete because while creating the snapshot TSM exceeded the snapshot cache size allowed via the SNAPSHOTCACHESize option.

System action: Processing stopped.

User response: Increase the SNAPSHOTCACHESize value for this volume and retry the operation.

ANS1198E An invalid snapshot cache location was entered: *path*.

Explanation: The SNAPSHOTCACHELocation option value entered for this volume is not valid. The value for this option must be an existing, full directory path.

System action: Processing stopped.

User response: Enter a valid SNAPSHOTCACHELocation value and try the operation again.

ANS1199E The PRESNAPSHOTCMD command failed. The image snapshot backup will not be executed.

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to execute the image snapshot backup. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is considered to have failed. If the command failed then the image snapshot backup is not executed.

System action: The client does not execute the image snapshot backup operation.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1200W The POSTSNAPSHOTCMD command completed with a non-zero return code.

Explanation: If the command specified by the POSTSNAPSHOTCMD option completed with a non-zero return code, then the image snapshot backup operation will continue, but with a warning-level result. Note that the result of the POSTSNAPSHOTCMD command will not supercede a higher result from the image snapshot backup command. For example, if the image snapshot backup command completed with a return code of 12, the image snapshot backup will be considered to have completed with a return code of 12, regardless of the outcome of the POSTSNAPSHOTCMD command.

System action: The image snapshot backup continues, but with a warning return code of at least 8.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1201E TSM cannot build a directory path because a file exists with the same name as the directory.

Explanation: None

System action: Processing stopped.

User response: Remove or rename the file that has the same name as the directory. Alternatively, you can restore the directory to a different location.

ANS1202E TOC backup for the image failed. Check log files.

Explanation: An error occurred during backup of the table of contents. Check the error log for more information.

System action: The requested logical volume operation is not performed.

User response: Check error log.

ANS1203E Table of Contents not available for selected backup set. Please contact server administrator.

Explanation: There is no TOC for selected backup set

System action: Expansion of selected backup set will not be possible. Will only be able to restore the whole backup set.

User response: Please contact server administrator to regenerate TOC for backup set before backup set can be expanded.

ANS1204E This client is not supported by the TSM express server

Explanation: This client is not supported by the TSM express server. This can occur if:

1. the client is configured as an TSM express client using the CLIENTVIEW option
2. the client is trying to connect to an TSM express server.

System action: Processing stops.

User response: Log in using a supported TSM express client.

ANS1205E This is not a supported TSM express platform

Explanation: This is not a supported TSM express platform.

System action: Processing stops.

User response: Log in using a supported TSM express client.

ANS1206E TOC backup of a raw device is not supported. But the raw device is backed up.

Explanation: TOC backup of a raw device is not supported. But the raw device is backed up.

System action: Raw device is backed up with no TOC object.

User response: NONE.

ANS1207E No TOC has been previously backed up for this file system.

Explanation: The user is trying to query the TOC of a file system. TOC backup for that file system has not been previously done.

System action: Query stopped.

User response: Backup the file system again with -TOC option.

ANS1209E The *option_name* option is not supported with the *command_name* command using the -FILELIST option.

Explanation: The specified option is not supported with the specified command when the -FILELIST option is also specified.

System action: The command is not processed.

User response: >Do not specify the offending option when the -FILELIST option is specified with this command.

ANS1212I Invalid Process number entered. Try again.

Explanation: You entered a number not shown in the list of processes. It is either less than one or greater than the highest item number displayed.

System action: TSM waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

ANS1213W Snapshot image backup is not possible for device *device-name*. starting static image backup.

Explanation: On Linux platforms, snapshot image backup is only possible for logical volumes created by the Linux logical volume manager (LVM). Since the default image backup type is snapshot, backing up a partition which is not created using LVM automatically leads to a static image backup.

System action: Snapshot image backup will failover to static image backup

User response: To avoid this message, use the `imagetype` option to specify static or dynamic image backup.

ANS1214E The logical volume group does not have enough free space to contain the volume snapshot.

Explanation: The snapshot is created in the volume group that contains the logical volume being backed up. There is insufficient free space in the volume group to contain the snapshot.

System action: The operation ends.

User response: Decrease the `SNAPSHOTCACHESIZE` value or make additional space available in the logical volume group. Then try the operation again.

ANS1215E On volumes that are RAW or formatted FAT32 the snapshot cache location cannot be located on the same volume that is being backed up.

Explanation: When the snapshot cache location is located on the same volume that is being backed up the volume must be formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed.

System action: The client does not execute the image snapshot backup operation.

User response: Specify a different snapshot cache location using the `SNAPSHOTCACHELOCATION` option.

ANS1216E Not authorized to run TSM. See the administrator for your system.

Explanation: The system options file for the server that you are attempting to connect to contains a user entry, a group entry, or both a user and group entry. Your user ID, or group ID, was not found in any of the entries. You are currently not authorized to run TSM to this server.

System action: TSM initialization fails and the program ends.

User response: See the TSM administrator for your system, and ask to be added to the user or group list for this server.

ANS1217E Server name not found in System Options File

Explanation: The system options file does not contain the `SERVERNAME` option.

System action: TSM initialization fails and the program ends.

User response: See the TSM administrator for your

system, and make sure that the system options file contains the server name.

ANS1218E TCPSERVERADDRESS not defined for this server in the System Options File

Explanation: The `TCPSERVERADDRESS` for this server is not defined in the server name stanza in the system options file.

System action: TSM initialization fails and the program ends.

User response: See the TSM administrator for your system, and make sure that the server to which you are trying to connect, has a valid `TCPSERVERADDRESS` defined in the system options file.

ANS1219E A virtual node name must not equal either a node name or the system host name.

Explanation: A `VIRTUALNODENAME` option was entered with a name the same as either a `NODENAME` option or the system host name.

System action: Initialization fails and the program ends.

User response: If the virtual node name entered was the same as the host name, remove the virtual node name option. If it was the same as the node name option, you can remove either one, depending upon the intended usage. Node name is used to assign an alternate name to your system. Virtual node name is used to access another system's server data.

ANS1220E The TSM server is out of resources.

Explanation: A lack of a storage resource or a maximum value condition does not allow any new activity.

System action: TSM canceled the current operation.

User response: Try the operation again at a later time. If the problem continues, contact your TSM administrator to isolate what resource is unavailable. The TSM administrator can check the TSM server activity log for messages that might explain the problem.

ANS1221E Transaction aborted

Explanation: The current transaction between the server and the client stopped. A server, client, or communication failure cannot be recovered.

System action: TSM canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to isolate the problem.

ANS1222E Disk space limit for this process reached

Explanation: The disk space allocated for the client owner is full.

System action: Processing stopped.

User response: Free up disk space and retry the restore or retrieve operation.

ANS1223E File is not compressed; System failure.

Explanation: A file that was flagged as compressed was not compressed, and the system failed.

System action: Processing stopped.

User response: See your system administrator to report this problem. This error is a system failure.

ANS1224E File compressed on a different client machine that has more memory

Explanation: You are trying to restore a file that was backed up and compressed on another client workstation that had more memory than your client workstation. You cannot restore this file. When the file is restored, it is expanded and your workstation does not have enough memory.

System action: TSM canceled the operation.

User response: Obtain a machine with more memory and retry the operation.

ANS1225E Insufficient memory for file compression/expansion

Explanation: Not enough memory is available to do data compression or expansion. For a restore or retrieve, the file cannot be recalled from the server until more storage is made available. For a backup or archive, try running without compression if storage cannot be made available.

System action: Processing stopped.

User response: Free up extra storage for the operation to continue, or run the backup or archive process without compression enabled.

ANS1226E Destination file or directory is write locked

Explanation: The file or directory being restored or retrieved from the server cannot be written to because the destination is write locked. Another operation might have the file open and will not allow it to be updated.

System action: File skipped.

User response: Either determine which operation has the file write locked, or restore the file to another name or location.

ANS1227E Processing stopped; Disk full condition

Explanation: No more files can be restored or retrieved because the destination disk is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

ANS1228E Sending of object '*object-nameobject-name*' failed**

Explanation: The specified file (*object-name*) cannot be sent to the server. This message is accompanied by at least one other message that has more specific information about why the file could not be processed.

System action: File skipped.

User response: Check previous messages pertaining to this file that indicate the reason for the failure. Where applicable, correct the conditions that prevented the file from being sent to the server. The specific corrective actions will depend on the reason for the failure.

ANS1229E MODE=INCREMENTAL is not valid on *file-space*. Image backup not processed.

Explanation: Because the file space has been the subject of at least one progressive incremental backup, the MODE=INCREMENTAL option (incremental by image date) cannot be used with the backup image command.

System action: File system skipped.

User response: If an image backup of the named file space is desired, retry the command without the MODE=INCREMENTAL option. To prevent this behavior in the future, delete the file space from the server and do only BACKUP IMAGE -mode=selective and BACKUP IMAGE -mode=incremental from that point on.

ANS1230E Stale NFS File Handle

Explanation: An NFS file system becomes stale.

System action: File system skipped.

User response: Check the NFS mounted filesystem.

ANS1231E No file handles available

Explanation: All file handles for your system are currently in use. No more are available.

System action: Processing stopped.

User response: Either free some file handles by ending other processes, or modify your system setup to allow for more files to be open at the same time.

ANS1232E The file exists and cannot be overwritten.

Explanation: The file being restored or retrieved exists and cannot be overwritten due to lack of authority or access permissions.

System action: The file is skipped.

User response: Verify that you have sufficient access permissions to overwrite the file, then try the operation again. If the problem persists, contact your system administrator or TSM administrator for further assistance.

ANS1233E An invalid file handle was passed; system error.

Explanation: An internal system error occurred: A file operation failed because of an invalid file handle.

System action: processing stops.

User response: Try the operation again. If the failure persists, obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

ANS1234E Protocol violation

Explanation: A communications protocol error occurred. The communication subsystem is not properly defined or is itself in error.

System action: TSM ended the current operation.

User response: Verify that the communication processes are operating properly, and then retry the operation.

ANS1235E An unknown system error has occurred from which TSM cannot recover.

Explanation: An unknown error occurred. This might be a low-level system or communication error from which TSM cannot recover.

System action: Processing stops.

User response: Try the operation again. If the problem persists, review the TSM error log for any related messages. Obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

ANS1236E An unexpected error occurred.

Explanation: This is usually caused by a low-level system error or communication error from which TSM cannot recover.

System action: Processing stopped.

User response: Examine the client error log for any additional messages that might be related to this problem. Try the operation again. If the problem persists, contact TSM technical support for further assistance.

ANS1237E A problem has occurred on the TSM server.

Explanation: The TSM client error log and the TSM server activity log might contain additional information about this error.

System action: Processing stops.

User response: Try the operation again. If the problem persists, examine the TSM client error log and TSM server activity log for additional information about this error. If the problem cannot be resolved, then obtain a SERVICE trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

ANS1238S A policy management problem has occurred on the TSM server.

Explanation: The TSM client error log and TSM server activity log may contain additional information about this error.

System action: Processing is stops.

User response: Try the operation again. If the problem persists, examine the TSM client error log and TSM server activity log for additional information about this error. If the problem cannot be resolved, then obtain a SERVICE trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

ANS1241E File is in use; Write permission denied.

Explanation: The current file cannot be opened to write to because it is currently being run by another operation.

System action: File skipped.

User response: Stop the operation that is running the file and retry the operation, or restore or retrieve the file to a different name or directory.

ANS1242E Too many symbolic links were detected while resolving name

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

ANS1243E The file name is too long and can not be processed by TSM

Explanation: The size limit for file names may vary by operating system. The most common limit is 256 characters. The file name being processed exceeds the limit supported by TSM on this system.

System action: The file is skipped.

User response: Enter HELP FILE SPEC or see the client manual for the operating system on which you are receiving this error. The "File specification syntax" section of the manual explains file name lengths supported by TSM.

ANS1244E File system is locked by system

Explanation: File system cannot be accessed because it is locked by the system.

System action: TSM cannot complete the operation.

User response: See your system administrator.

ANS1245E The file has an unknown format.

Explanation: TSM tried to restore or retrieve a file, but it had an unknown format.

System action: The file is skipped.

User response: The file was either backed up by another application, or the data is invalid. If the file belongs to this system, try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1246E A command-line argument exceeded the maximum length (*maximum length*) for a single token.

Explanation: Command-line arguments may not exceed *maximum length* characters.

System action: The command is not processed.

User response: Correct the command and retry the operation.

ANS1247I Waiting for files from the server..

Explanation: Restore request has been sent to the server. The wait time depends on how many files you are restoring.

System action: TSM waits for files to restore from the server.

User response: None.

ANS1248E An active restore for the same source file specification exists. Unable to continue with this request.

Explanation: Currently, there is an active restore for the same source file specification. Another restore of the same source file specification cannot be started.

System action: The requested restore fails.

User response: Start another restore with a different source file specification.

ANS1249W Server cannot restart the last restore request. Do you want to restore without restart or abort the request?

Explanation: The restart restore token has expired. The server cannot restart the restore from where it last ended.

System action: Processing stopped; waiting for user intervention.

User response: Retry the request without restart or abort the request.

ANS1251E File system/drive not ready

Explanation: The file system/drive was not ready for access.

System action: Processing stopped.

User response: Ensure that the drive is available to TSM, and then retry the operation.

ANS1252W The server that you are connected to does not support this function.

Explanation: You attempted to run a backup-archive client operation when connected to the virtual server. Backup-archive client operations are not supported when connected to the virtual server.

System action: The operation fails.

User response: Connect to a valid server before attempting this function.

ANS1253E File input/output error

Explanation: An error was found while reading from or writing to the file.

System action: File or file system is skipped.

User response: Check your system to ensure that it is operating properly. For OS/2, run CHKDSK /F for the failing drive which can be found in dserror.log.

ANS1254E File write error

Explanation: An error was found while writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly.

ANS1255E File exceeds system/user file limits

Explanation: A file being restored or retrieved exceeds system set limits for this user.

System action: File skipped.

User response: Ensure that the system limits are set properly.

ANS1256E Cannot make file/directory

Explanation: The directory path for files being restored or retrieved cannot be created.

System action: File skipped.

User response: Ensure that you have the proper authorization to create the directory for file being restored or retrieved. Make sure that you have write access.

ANS1257E An error occurred while preparing the system object for restore.

Explanation: This message is typically issued when the client is unable to delete the ADSM.SYS staging directory in preparation for restoring the system object.

System action: The system object is not restored.

User response: Check the error log for any other messages that might indicate a reason for the failure, correct any indicated problems, then try the operation again. If the problem occurs again, manually delete the ADSM.SYS directory, then try the operation again. If the problem cannot be resolved, contact IBM technical support for further assistance.

ANS1258E The image snapshot operation failed.

Explanation: TSM was not able to take a snapshot of the specified volume.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1259E The image snapshot operation failed.
Diagnostic text: *diag_text*.

Explanation: An error was encountered during image backup snapshot processing. The diagnostic text can vary, depending on the error.

System action: The operation ends.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Take any corrective action suggested by the messages, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1260E File is being recalled or has been recalled.

Explanation: The file is being recalled by another process or has been recalled.

System action: File skipped.

User response: None

ANS1261W The archive description you specified is the empty string. TSM will use the default description (Archive Date: current date).

Explanation: The description option on the archive command may not specify a null string.

System action: Processing continues, and the description option is ignored.

User response: None. Specify at least one character in the description

ANS1262E The password is not updated. Either an invalid current password was supplied or the new password does not fulfill the server password requirements.

Explanation: The password is not updated because of one of the following reasons:

- You entered an incorrect current password or
- You entered a new password that does not fulfill the password length requirements. The length requirements are set on the server.

System action: The password is not updated on the server.

User response: Enter another password.

ANS1263E The active policy set does not contain any backup copy groups. The backup operation can not continue.

Explanation: In order to back up files, the policy set must contain at last one backup copy group.

System action: TSM did not backup the file.

User response: The TSM administrator needs to update or define at least one management class in your policy set that contains a backup copy group, or else assign you to a different policy domain that contains at least one backup copy group. Contact your TSM administrator for further assistance.

ANS1264E The active policy set does not contain any archive copy group. The archive operation cannot continue.

Explanation: In order to archive files, the policy set must contain at least one archive copy group.

System action: TSM did not archive the file.

User response: The TSM administrator needs to update or define at least one management class in your policy set that contains an archive copy group, or else assign you to a different policy domain that contains at least one archive copy group. Contact your TSM administrator for further assistance.

ANS1265E Encountered bad mount or filesystem, processing stopped.

Explanation: The getmnt system call returned an error indication. Error was encountered trying to determine what the mounted file systems are.

System action: Processing stopped. Cannot recover.

User response: There is a bad file system or mount point on your system. Look at file systems and mounts, and correct any errors. If unsuccessful, see your system administrator for more information.

ANS1266E Encountered bad mount or filesystem, processing stopped.

Explanation: An error was encountered trying to determine what the mounted file systems are.

System action: Processing stopped. Cannot recover.

User response: Please, see your system administrator for more information.

ANS1267E The management class for file *file-name* does not allow migration. This file will not be migrated.

Explanation: The management class for this file does not allow migration

System action: File is skipped.

User response: Either have the TSM administrator change the Space Management Technique within the management class to a value other than NONE or change the include/exclude list to specify a management class with the appropriate Space Management Technique value.

ANS1268E This file has been migrated.

Explanation: The file has been migrated already. For instance, if some files that are hard linked together are migrated, then the files subsequent to the first one encountered get this error. However, there might be other reasons for this error - for details, see the user response section.

System action: File is skipped.

User response: If this error is not a result of a hard linked file migration, then this error may be due to the previous aborted migration or recall operation. In this case, try to restart the dsmrecalld and retry the operation.

ANS1269I File is implicitly excluded.

Explanation: You tried to back up or migrate a file that is implicitly excluded.

System action: TSM will not back up or migrate an implicitly excluded file.

User response: None.

ANS1270I Forcing compression off to enable future server-free restore.

Explanation: Because ENABLESERVERFREE had been specified, and an attempted server-free data movement fell back to non-server-free, the TSM client is forcing compression off. This is to enable future server-free restore of the object backed up, when the problems preventing a server-free backup from occurring have been resolved.

System action: The operation continues without compression.

User response: Either Remove the ENABLESERVERFREE option from the system option file, or set COMPRESSION off in the option file.

ANS1271E The compressed file is corrupted and cannot be expanded correctly.

Explanation: The compressed file cannot be expanded correctly due to one of the following reasons:

- There is a problem on the tape.
- There is a communications problem.
- The compressed file was corrupted on the TSM Server.

System action: File skipped.

User response: 1) The compressed file is corrupted because there is a problem on the tape. To know if this is the problem, please issue the following command on the TSM Server: audit volume <volume_name> fix=no If there is any problem reported, you could move the data from that volume to a new one (see command MOVE DATA) and try again the restore. 2) There are

communications problems between the TSM Server and the TSM Client and the results is that the file is corrupted during the transmission. If you use a gigabit Ethernet adapter on the Server please upgrade the card driver (AIX platform) or add provided by SUN suggested changes to some system network options which have resolved this problem (SUN platform). 3) Please verify with your network support if during the restore there are no any problems between the TSM Client/Server that is originating the file corruption.

ANS1272W Adaptive subfile backup has been configured on the client but the server doesn't allow this type of backup. Adaptive subfile backup will not be used for this operation.

Explanation: Adaptive subfile backup forced off by the server.

System action: Processing continues.

User response: Set up the server to allow clients to back up subfiles.

ANS1273E The image plug-in was not able to acquire an exclusive lock on volume:
volume_name

Explanation: To perform an offline image backup or an image restore, IBM Tivoli Storage Manager requires exclusive use of the volume.

System action: Processing stopped.

User response: Verify that no other application is accessing the volume. If this volume is being accessed by applications that can not be shut down during backup then perform an online image backup (snapshot with LVSA) instead. During restore of an image, IBM Tivoli Storage Manager must have exclusive use of the volume.

ANS1274E Error Loading WINSOCK.DLL

Explanation: Error loading the Windows socket support file into memory. This error only applies when using TCP/IP communications.

System action: Connection to server fails.

User response: Because this error is caused by insufficient memory, shut down running applications and retry. If the problem persists, see your system administrator.

ANS1275E Error Loading Function(s) from WINSOCK.DLL

Explanation: Error loading one or more functions from the Windows socket support file.

System action: Connection to server fails.

User response: Since this might possibly be caused by insufficient memory, shut down running applications and retry. If the problem persists, see your system administrator.

ANS1276I \ "Log on as a service\" right granted to
account

Explanation: You specified a Windows user account which did not have the security right to run as a service

System action: TSM granted the "log on as a service" right to the account you specified.

User response: No action required.

ANS1277E Error occurred while granting \ "log on as a service\" right to
account

Explanation: You specified a Windows user account which did not have the security right to run as a service. TSM encountered a problem attempting to grant this right automatically.

System action: The "log on as a service" right is not granted to the account specified.

User response: Insure the account from which you are configuring the service has authority to grant rights and retry the request. Alternatively run the Windows policy editor from an administrative account to grant the "log on as a service" right to the account that is associated with the service you are configuring.

ANS1278W Virtual mount point '*filesystem-name*' is a file system. It will be backed up as a file system.

Explanation: A virtual mount point that is a file system is invalid and should be deleted.

System action: The virtual mount point is ignored.

User response: Delete the virtual mount point.

ANS1279W Virtual mount point '*filesystem-name*' cannot be used in a file system handled by automounter and is ignored.

Explanation: Virtual mount points cannot be used in a file system handled by automounter. If virtual mount points reside in a file system that is processed from an automounter, the backed up files underneath the virtual mount points will be expired when the file system is unmounted.

System action: The virtual mount point is ignored.

User response: Delete the virtual mount point.

ANS1286E -nasnodename option required for this operation.

Explanation: User issued a NAS related command and NASNodename option is missing.

System action: Operation aborted.

User response: Use -nasnodename option with the command or place nasnodename option in the option file.

ANS1287E Volume could not be locked.

Explanation: The system call to lock the volume failed.

System action: Processing stopped.

User response: Please verify that no other application is accessing the volume. If this volume is being accessed by applications that can not be shutdown during backup then perform an online image backup (snapshot with LVSA) instead. During restore of an image TSM must have exclusive use of the volume.

ANS1288E The (-TYPE) option is required with the SET EVENT command.

Explanation: There is no default value for the -TYPE option. It must be explicitly entered with the command.

System action: Current command ends.

User response: Enter the SET EVENT command again with the TYPE option and a value of HOLD, RELEASE, or ACTIVATERETENTION.

ANS1289W Bad areas on '*volume*' between sectors *hi:lo* and *hi:lo*

Explanation: Some bad sectors within the specified range were detected on the volume during image operation.

System action: Processing continues.

User response: Make sure the volume data is not corrupt by using system tools like chkdsk (Windows) or fsck (UNIX).

ANS1300E File '*file_name*' cannot be reconstructed because a necessary component was not restored.

Explanation: The subfile backup technique was used to back up this file. During the restore, a portion of the file was not be obtained from the server.

System action: The file indicated in the message is not restored. Restore for all other files continues.

User response: Try to restore the file again by selecting the file for restore from the user interface. You can also check the client error log and the server

activity log for any messages related to the file indicated in the message.

ANS1301E Server detected system error

Explanation: The server detected a system error and notified the clients.

System action: Processing stopped.

User response: See your system administrator for further information on server activity.

ANS1302E No objects on server match query

Explanation: No objects on the server match the query operation being performed. If this object is part of a backupset generated on a node, and the node name is changed on the server, any backup set objects that were generated prior to the name change will not match the new node name.

System action: Processing stopped.

User response: Ensure the names are properly entered. If the object is part of a backupset generated prior to a node name change, ensure that the node name is the same as the node for which the backup set was generated.

ANS1303E Client ended transaction

Explanation: The client system ended the operation with the server and ended the current transaction.

System action: Processing stopped.

User response: Restart the session.

ANS1304W An active backup version could not be found.

Explanation: An attempt was made to expire an object, but the TSM server was unable to find an active backup version of the object. This message is preceded by message ANS1228E which specifies the object name. For instance, this message could be issued if two separate client processes are backing up the same file system at the same time. If one of the processes expires a file, then the TSM server will make that file inactive. If the second process subsequently attempts to expire that same file, the TSM server will not find an active version of the file, so the second process will issue this message for that file.

System action: The object is not expired. Processing continues with the next object.

User response:

- Review the console output, schedule log, or error log and locate the ANS1228E message that immediately precedes this message. ANS1228E will identify the object that could not be expired.

- Examine the conditions under which the problem occurred and assess whether those conditions explain the occurrence of this message. For example, this message could appear if multiple instances of the client were attempting to back up the file system concurrently.
- If the reason this message occurred can not be determined and the message occurs when the operation is tried again, then contact IBM support for further assistance. Also try searching for this message number on <http://www.ibm.com> for possible solutions.

ANS1305E The TSM server has no data for the object.

Explanation: TSM tried to do a restore or retrieve on an object that has no data associated with it. If a corrective action is possible, it is with the TSM server.

System action: TSM ends the current operation.

User response: Ask the TSM administrator to check the TSM activity log for any messages related to this error that might help identify the problem.

ANS1306E You entered an incorrect password.

Explanation: You entered an incorrect current password or you entered a new password that does not fulfill the password length requirements set on the server.

System action: Processing stops.

User response: Retry the session with the correct password. If this fails or you have forgotten your password, ask the TSM administrator to assign a new password.

ANS1307E Node in use

Explanation: The node you are running on is in use by another operation on the server. This might be from another client or from some activity on the server.

System action: Processing stopped.

User response: Retry the operation, or see your system administrator to see what other operations are running for your node.

ANS1308E Expiration date must be greater than today's date

Explanation: Archive expiration date is too low, the date must be greater than today's date.

System action: TSM canceled the current operation.

User response: Retry archiving the file with an expiration date that is higher than today's date.

ANS1309I The requested data is offline.

Explanation: For the restore or retrieve operation, one or more of the requested files must be recalled from offline storage media (generally tape). The wait time depends on your site's offline storage management policies.

System action: TSM waits for offline storage media to become available and then continues.

User response: None.

ANS1310E Object too large for server limits

Explanation: The object is too large. The configuration of the server does not have any data storage space that accepts the object.

System action: File skipped.

User response: See your system administrator to determine the maximum file (object) size for which your site's server is configured.

ANS1311E Server out of data storage space

Explanation: The server does not have any space available to store the object.

System action: TSM ended the current operation.

User response: You can take any of the following actions:

- Request the system administrator to add space to the storage pool.
- For TSM client, set COMPRESSALWAYS=NO and COMPRESSION=YES in the options file (DSM.OPT), then the file will be resent uncompressed if it grows during compression.
- For API Applications, consult the application's documentation for recommendations regarding compression.
- Turn off disk caching in the disk storage pool, and issue MOVE DATA commands to each disk pool volume to clear out the cached bitfiles.

ANS1312E Server media mount not possible

Explanation: Server media mount not possible. The server timed out waiting for a mount of an offline volume.

System action: File skipped.

User response: Retry later when server volumes can be mounted. Ensure that the MAXNUMMP (maximum number of mount points) defined on the server for this node is greater than 0.

ANS1313E Size estimate exceeded

Explanation: The total amount of data for a backup or archive operation exceeds the estimated size originally sent to the server for allocating data storage space. This happens when many files are growing by large amounts while the backup or archive operation is in session.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, check what other processes are running on the client machine that are generating large amounts of data. Disable those operations while the backup or archive operation is taking place.

ANS1314E File data currently unavailable on server

Explanation: The file data is currently unavailable on the server. A retrieve or restore operation was attempted. Possible causes are:

- Data was corrupted at the server
- Server found a read error
- File is temporarily involved in a reclaim operation at the server
- Server requested a tape volume that was marked unavailable.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, see your system administrator to determine the problem from the server console or the activity log. Check whether any requests were made for a tape volume that was unavailable. A tape volume may be marked unavailable if prior read errors were encountered or the volume is checked out of the tape library.

ANS1315W Unexpected retry request. The server found an error while writing the data.

Explanation: None.

System action: The client retries the operation.

User response: None.

ANS1316E The server does not have enough recovery log space to continue the current operation

Explanation: The server ran out of recovery log space.

System action: TSM ended the current operation.

User response: This error is a temporary problem. Retry later or see your system administrator.

ANS1317E The server does not have enough database space to continue the current operation

Explanation: The server ran out of database space.

System action: TSM ended the current operation.

User response: See your system administrator.

ANS1318E The server does not have enough memory to continue the current operation.

Explanation: The server ran out of memory.

System action: TSM ended the current operation.

User response: This is a temporary problem. Retry later or see your system administrator.

ANS1319E An error occurred on the IBM Tivoli Storage Manager server while trying to rename file space *file_space_name*

Explanation: None.

System action: Because the file space cannot be renamed, the operation stops.

User response: Check the client error log and the IBM Tivoli Storage Manager server activity log for any other messages that might help identify the problem. If the problem cannot be resolved, contact IBM technical support for additional assistance.

ANS1320E The specified file space does not exist on the server. The file space might have been deleted by another client or an administrator.

Explanation: The specified file space does not exist on the server. Your system administrator deleted the file space or another client using your client's node name deleted it.

System action: TSM canceled the current operation.

User response: Check the file space name to see if it is correct, and retry the operation.

ANS1321S Open Registration failed because the specified node name is defined in the server

Explanation: Open registration failed because a node is defined in the server with the same name.

System action: TSM canceled the current operation.

User response: Retry with another node name.

ANS1322S Open Registration failed because no default domain exists

Explanation: Open registration failed because a default policy domain does not exist for you to place your node.

System action: TSM canceled the current operation.

User response: See your system administrator.

ANS1323S Open Registration failed because an invalid node name was specified

Explanation: Open registration failed because the specified node name contains invalid characters.

System action: TSM canceled the current operation.

User response: Retry with another node name that does not have any invalid characters.

ANS1326S The TSM server does not currently have space in the storage pool for this file. This may be a temporary condition.

Explanation: This message is typically issued when the storage pool in which the data is being placed does not have sufficient space to store the data, but the space will be available soon. For example, a storage pool migration might free up sufficient space to store the data.

System action: TSM ends the current operation.

User response: Try the operation at a later time. If this fails, contact the TSM administrator and request more storage pool space.

ANS1327W The snapshot operation for 'volname' failed with error code: *retcode*.

Explanation: A snapshot could not be taken of the specified volume.

System action: Snapshot processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. If the problem cannot be resolved, contact IBM technical support for additional assistance.

ANS1328W An error occurred generating delta file for 'file-name'. The return code is *retcode*.

Explanation: An error occurred that prevented the creation of the delta file. Possible reasons for this error include:

- The base file cannot be opened for reading
- The file being backed up cannot be opened for reading
- The delta file cannot be opened for writing

- The file being backed up has grown to a size larger than 2 GB
- A memory file mapping of the file cannot be created

System action: A full backup of the file is made, and a new version of the reference file is stored in the subfile cache.

User response: If the message indicates return code 4504, check the delta subfile cache directory for any residual delta files. The delta subfile cache directory is specified by the client option SUBFILECACHEPATH. Search the directory for files named *.dXXXXXXXX* where *XXXXXXXX* is an eight-digit number. If there are no backup operations in progress, there should not be any files in the SUBFILECACHEPATH with this name. If there are no backup operations in progress and these files exist, they can safely be removed. If you continue to receive this message but there are no residual delta files in the subfile cache directory and the file has not grown to a size larger than 2 GB, then contact IBM technical support for further assistance.

ANS1329S Server out of data storage space

Explanation: The server does not have space available to store the object.

System action: TSM ended the current operation.

User response: Report to your system administrator that a storage pool on the server is full.

ANS1330S This node currently has a pending restartable restore session. The requested operation cannot complete until this session either completes or is canceled.

Explanation: This operation can not be completed because a restartable restore session is pending. The operation is not allowed because the restartable session and the current operation affect the same file space.

System action: TSM ended the current operation.

User response: Issue a query restore to see the conflict. Issue the cancel restore command to delete any unneeded restartable restore sessions.

ANS1331E Only a TSM authorized user can perform this Action.

Explanation: User must be a TSM authorized user to perform this action. User is not password authorized and this action requires authorization.

System action: Processing stopped.

User response: User must be root user, or user must be the owner of the executable and the set effective user id bit is set to 'on' ('s' bit).

ANS1332E Run the '... for Administrators' version of the application.

Explanation: The user must be root or a system administrator and use the provided authorization tools to start IBM Tivoli Storage Manager

System action: IBM Tivoli Storage Manager terminates.

User response: The user must login as the root user or be a system administrator and use one of the following authorization tools to start IBM Tivoli Storage Manager:

- "TSM Backup for Administrators"
- "TSM Scheduler for Administrators"
- "TSM Scheduler Daemon for Administrators"

ANS1333I The used-block list used for the snapshot image backup of *volume_name* is different than list acquired before the start of snapshot.

Explanation: The snapshot image backup used-block list is taken before and after the start of the snapshot for informational purposes.

System action: Processing continues.

User response: None.

ANS1334W Volume mount point '*filepath namepath-namedir-name*' was not restored because the target directory is not empty.

Explanation: Volume mount points can only be restored if the target directory does not already exist, or if the target directory exists but is empty. If the target directory exists and is not empty, or already is a junction point, then the volume mount point cannot be restored. On Windows Vista, it is normal to see these warnings during system drive restore as there are many junction points that point to the '%systemroot%\Users' folder.

System action: The volume mount point is not restored. Processing continues with the next object.

User response: Correct the conflict with the non-empty directory, then try the operation again. This is especially important when this message is issued for a volume mount point that resides in the SYSVOL, since an incomplete SYSVOL restore can result in system stability problems. See the reference information for the RESTORE command in the client manual for additional information about restoring volume mount points.

ANS1335E The RSM database files could not be restored.

Explanation: None.

System action: The RSM database is not restored. Otherwise, processing continues.

User response: Check the client error log for any other messages that might help identify the problem. Reboot the system, then try the RSM restore operation again. If the problem cannot be resolved, contact IBM technical support for further assistance.

ANS1336I RSM service must be restarted for changes to become effective.

Explanation: RSM database files have been restored from the server and imported. The RSM service must be restarted for the updates to become effective.

System action: Processing continues.

User response: None.

ANS1337I Restarting the RSM service...

Explanation: RSM database files have been restored from the server and imported. TSM is about to stop then restart the RSM service.

System action: Processing continues.

User response: None.

ANS1338I Restart of the RSM service is completed.

Explanation: RSM database files have been restored from the server and imported. TSM has restarted the RSM service on the user's behalf.

System action: Processing continues.

User response: None.

ANS1339E Restart of the RSM service failed. Restart the RSM service manually.

Explanation: RSM database files have been restored from the TSM server and imported. TSM has tried to restart the RSM service on the user's behalf but has run into a problem.

System action: Processing stopped.

User response: Restart the RSM service manually.

ANS1340E An error occurred while backing up the RSM database.

Explanation: An error occurred while backing up the RSM database files. The database will not be backed up.

System action: Processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1341E An invalid character appears in the operand: *operand*.

Explanation: The *operand* contains a character that is not valid in the current locale and code page. It cannot be translated to its internal wide-character format.

System action: Processing stops.

User response: Change the locale of the workstation to match the language in which the operand is recorded, and try the command again.

ANS1342E Client cache is locked; unable to continue with operation.

Explanation: The client cache is currently locked by another process.

System action: Processing stopped.

User response: Report the program error to your service representative.

ANS1343E The option '*specified-option*' can only be entered when '*other-option*' has been entered.

Explanation: The command failed because the specified option (*specified-option*) option was entered, but the other option (*other-option*) was not.

System action: The command is terminated.

User response: Run the command without the specified option. Alternatively, run the command with the other option added.

ANS1344E Job is running in the background. Cannot prompt for the Key.

Explanation: When jobs are run in the background, the client cannot prompt for the key.

System action: Processing stopped.

User response: Run the Job in the foreground.

ANS1345E No objects on server match '*object-nameobject-nameobject-name*'

Explanation: The specified file (*object-name*) does not have a match on the server.

System action: File skipped.

User response: Backup the file and retry the operation. If the problem continues, see your system administrator to isolate the problem through use of the server console.

ANS1346E The image snapshot operation failed. The SNAPSHOTCACHELocation does not contain enough space for this snapshot image backup.

Explanation: TSM was not able to take a snapshot of the specified volume. The SNAPSHOTCACHELocation points to a location which does not contain the space necessary to manage the snapshot. This could be due to an unexpected amount of disk activity which is generating more changes than can be contained in the available space at this particular point in time, or the SNAPSHOTCACHELocation needs to be changed because the specified location is not large enough to handle the usual amount of changes to the volume. Another reason for this failure can be that the specified SNAPSHOTCACHESize is not set to a large enough value to handle the usual amount of changes to the volume during snapshot image backup.

System action: Processing stopped.

User response: If the problem persists please increase the SNAPSHOTCACHESize and/or change the value of the SNAPSHOTCACHELocation.

ANS1347E The image snapshot operation failed. The percent of space to use, specified via the SNAPSHOTCACHESize, has been exceeded.

Explanation: TSM was not able to take a snapshot of the specified volume. The percent of space allotted via the SNAPSHOTCACHESize option was not enough to perform this snapshot image backup. This could be due to an unexpected amount of disk activity which is generating more changes than can be contained in the allotted space at this particular point in time. Another reason for this failure can be that the specified SNAPSHOTCACHESize is not set to a large enough value to handle the usual amount of changes to the volume during snapshot image backup.

System action: Processing stopped.

User response: If the problem persists please increase the SNAPSHOTCACHESize or, for Windows, change the value of the SNAPSHOTCACHELocation.

ANS1348E Unable to satisfy the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options due to volume write activity.

Explanation: TSM was not able to take a snapshot of the specified volume. The Logical Volume Snapshot Agent was not able to satisfy the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options before starting the snapshot of the specified volume.

System action: Processing stopped.

User response: If the problem persists please modify

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the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options to better fit the normal disk write activity of the volume being backed up.

ANS1349E An error occurred during Logical Volume Snapshot Agent snapshot processing.

Explanation: An unrecoverable error occurred during snapshot processing. This can be caused by a variety of errors, so the error and system event logs should be checked for additional messages.

System action: Processing stopped.

User response: Check the client error log and the system event log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1350E The logical volume snapshot agent (LVSA) is currently busy performing a snapshot on this same volume.

Explanation: Another IBM Tivoli Storage Manager process is already performing a snapshot of this volume.

System action: The operation is stopped.

User response: Please wait until the other IBM Tivoli Storage Manager process finishes with the volume and then retry the operation.

ANS1351E Session rejected: All server sessions are currently in use

Explanation: TSM has all available sessions in use and cannot accept a new one at this time.

System action: TSM canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to increase the number of concurrently active sessions to the server.

ANS1352E The session is rejected. Your password has expired.

Explanation: The password for TSM user ID has expired. It can be either TSM node name password or administrative user ID password or both.

System action: TSM canceled the current operation. You are not allowed to connect to the server until the password is updated.

User response: Update your password. It may require updating the node name password or the correspondent administrative ID password or both. You may use the SET PASSWORD command, or have the TSM

administrator update your node and/or your administrative ID.

ANS1353E Session rejected: Unknown or incorrect user ID entered

Explanation: The user ID, which is either TSM node name or administrative user ID, is not known by the server. Possible reasons for this include:

- Your node name is not registered with the TSM server
- The node name is correct but does not have a corresponding administrative ID with the same name and client owner authority
- you are attempting to access a file that was migrated to a different node.

System action: TSM cancelled the current operation.

User response: Verify that the server is using closed registration and that your node name is registered with the server. Ensure that you entered your TSM user ID correctly. Check that your TSM node name has a matching admin ID with client owner authority for the node. If it does not, your TSM administrator needs to create it. If attempting to access a migrated file, your node name must be the same node which migrated the file.

ANS1354E Session rejected: Duplicate ID entered

Explanation: Another process using this node name is active with the server.

System action: TSM cannot connect to the server. TSM canceled the current operation.

User response: If you are running a UNIX-based system, ensure that another process is not active with TSM under the same name. Also, ensure that your node name is unique to the server so that it cannot be used by another person. See your system administrator to identify the owner of that node name.

ANS1355E Session rejected: Server disabled

Explanation: The server is in a disabled state and cannot be accessed for normal activity.

System action: TSM canceled the current operation.

User response: Retry the operation after the server returns to an enabled state. If the problem continues, see your system administrator.

ANS1356E The server is not configured to allow open registration

Explanation: No authorization. Registration is required by your system administrator. The server is not configured to allow open registration.

System action: Session not started.

User response: You must obtain a TSM node and password from your system administrator.

ANS1357S Session rejected: Downlevel client code version

Explanation: The server version and your client version do not match. The client code is downlevel.

System action: TSM canceled the current operation.

User response: See your system administrator to see what version of TSM to run for your location.

ANS1358S Session rejected: Downlevel server code version

Explanation: The server version and your client version do not match. The server code is downlevel.

System action: TSM canceled the current operation.

User response: See your system administrator to see what version of TSM to run for your location.

ANS1359E Session Rejected: The specified node name is currently in use

Explanation: The node name you specified is in use on the server.

System action: Session was not started.

User response: The server is probably performing a task that prevents your node from establishing a session. Retry later or check with your system administrator.

ANS1360I Compressed Data Grew

Explanation: The size of the file after compression is greater than the size of the file before compressed.

System action: Even though the size of the file increased, the file is compressed.

User response: None.

ANS1361E Session Rejected: The specified node name is currently locked

Explanation: The node name you specified is currently locked on the server.

System action: Session was not started.

User response: Check with your system administrator to find out why your node name is locked.

ANS1362S SLM LICENSE EXCEEDED: The client licenses for TSM are exceeded. See your system administrator.

Explanation: Adding a new enrollment will exceed the product license count for TSM.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

ANS1363E Session Rejected: The server does not have enough memory to allow a connection to be established.

Explanation: The server does not have enough memory to allow your client to establish a connection with the server.

System action: Session was not started.

User response: Retry later or see your system administrator.

ANS1364E Session Rejected: The server does not have enough recovery log space to allow a connection to be established.

Explanation: The server ran out of recovery log space.

System action: Session was not started.

User response: This error is a temporary problem. Retry later or see your system administrator.

ANS1365E Session Rejected: The server does not have enough database space to allow a connection to be established.

Explanation: The server ran out of database space.

System action: Session was not started.

User response: See your system administrator.

ANS1366E The session is rejected. The TSM server has an internal error.

Explanation: The client cannot establish a connection to the TSM server because of an internal server error.

System action: The session was not started.

User response: Notify your TSM administrator of this error.

ANS1367E The client is unable to sign on to the TSM server because the server does not allow sign-on of Unicode clients.

Explanation: The client is not allowed to connect to the TSM server.

System action: The session does not start.

User response: Contact your TSM administrator for assistance in configuring a working TSM client for your environment.

ANS1368S **Session Rejected: The server is not licensed for this platform type. See your system administrator.**

Explanation: The server is not licensed for the requesting client type.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

ANS1369E **Session Rejected: The session was canceled by the server administrator.**

Explanation: The server administrator canceled the current client session.

System action: Execution of the client connection request ends.

User response: See your system administrator.

ANS1370E **The user ID entered does not have the correct level of authority to access the client machine.**

Explanation: The user ID entered cannot access this TSM client.

System action: The TSM operation ends.

User response: Grant authority to this user ID on the TSM server so that it can access this TSM client.

ANS1371E **File " cannot be reconstructed from subfile components.**

Explanation: An error occurred while reconstructing this file from its subfile components.

System action: The file indicated in the message is not restored. Restore for all other files continues.

User response: Try to restore the file again by selecting the file for restore from the user interface. You can also check the client error log and the server activity log for any messages related to the file indicated in the message.

ANS1372E **An inconsistency was detected between the client node and the node that is registered to the TSM server.**

Explanation: The user has probably coded the node option incorrectly. For instance, the node that is registered to the TSM server might be a type of NAS, but the node is actually a non-NAS client.

System action: The TSM operation ends.

User response: Ensure that the node name is correct in the client options file. Make sure to use a node of type NAS only with the nasnodename option.

ANS1373W **The PRESNAPSHOTCMD command for volume *filespace* completed with a non-zero return code.**

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to perform the snapshot backup/archive operation. If the command completed with a return code of 0 (zero), it has completed successfully. If the command completed with any other return code, it has failed. If the command failed, then the backup is still performed, but without the benefit of the snapshot technology.

System action: The client executes the backup/archive operation, but without using a snapshot.

User response: Identify and fix the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1374W **The POSTSNAPSHOTCMD command for volume *filespace* completed with a non-zero return code.**

Explanation: The command specified by the POSTSNAPSHOTCMD option completed with a non-zero return code. The snapshot-based backup operation yields a return code of at least 8.

System action: The snapshot-based backup operation continues.

User response: Identify and resolve the problem that caused the post-snapshot command to fail. If a non-zero return code is normal for this command, then consider wrapping the post-snapshot command in a script that always exits with a return code of zero.

ANS1375W **File *FilesystemPathFileName* skipped by user**

Explanation: You requested that this file be skipped during the current operation.

System action: The file is skipped during the current operation

User response: None.

ANS1376E **Error processing '*filespace namepath-namefile-name*'; end-to-end digest validation failed.**

Explanation: Cryptographic digest of the restored or retrieved data did not match the digest generated during the backup or archive operation. Possible causes are a transmission error, data corruption, or a hash collision.

System action: Processing stops

User response: Try the restore operation again. If the problem persists, contact IBM technical support for additional assistance.

ANS1377W The client was unable to obtain a snapshot of 'volname'. The operation will continue without snapshot support.

Explanation: TSM client was unable to create a snapshot of the volume due to some reason. Instead of failing the operation, TSM client will perform a non-snapshot based backup.

System action: Snapshot processing stops.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1378E The snapshot operation failed. The SNAPSHOTCACHELocation does not contain enough space for this snapshot operation.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The SNAPSHOTCACHELocation points to a location which does not contain the space necessary to manage the snapshot. Reasons for failure include:

- An unexpected amount of disk activity which is generating more changes than can be contained in the available space at this particular point in time.
- The SNAPSHOTCACHELocation is not large enough to handle the usual amount of changes to the volume.
- The specified SNAPSHOTCACHESize is not set to a large enough value to handle the usual amount of changes to the volume during snapshot backup or archive operation.

System action: Processing stopped.

User response: If the problem persists, increase the SNAPSHOTCACHESize or change the value of the SNAPSHOTCACHELocation.

ANS1379E The snapshot operation failed. The percent of space to use for the SNAPSHOTCACHELocation, specified via the SNAPSHOTCACHESize, has been exceeded.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The percent of space allotted via the SNAPSHOTCACHESize option was not enough to perform this snapshot backup/archive operation. Reasons for failure include:

- The SNAPSHOTCACHELocation is not large enough to handle the usual amount of changes to the volume.

- The specified SNAPSHOTCACHESize is not set to a large enough value to handle the usual amount of changes to the volume during snapshot backup or archive operation.

System action: Processing stopped.

User response: If the problem persists, increase the SNAPSHOTCACHESize or change the value of the SNAPSHOTCACHELocation.

ANS1380W The snapshot operation failed. The filesystem write activity prevented the Logical Volume Snapshot Agent from satisfying the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The Logical Volume Snapshot Agent was not able to satisfy the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options before starting the snapshot of the specified volume.

System action: Snapshot processing stops.

User response: If the problem persists, modify the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options to better fit the normal disk write activity of the volume being backed up.

ANS1381W On volumes that are RAW or formatted FAT32 the snapshot cache location cannot be located on the same volume that is being backed up.

Explanation: When the snapshot cache location is located on the same volume that is being backed up the volume must be formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Specify a different snapshot cache location, using the SNAPSHOTCACHELOCATION option.

ANS1382E Server does not allow client-initiated connections for this node.

Explanation: The node is not allowed to initiate connections due to the configuration parameters for this node on the server. Server is able to initiate connections to the client scheduler running in prompted mode.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator to enable client-initiated sessions for your node or update

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the SESSIONINITIATION option and run the client scheduler.

ANS1383E Wrong server port.

Explanation: You were trying to open a backup/archive client session on the server port set up for administrative sessions only.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator and/or use the correct values for TCP port and TCP Admin Port.

ANS1384E An object in the transaction has been bound to an invalid management class.

Explanation: One of the objects in the transaction is bound to a management class that is not part of this node's policy, or the management class type is not supported for this client level.

System action: The current operation ends.

User response: Make sure all objects are bound to a valid management class, or upgrade the client to the proper level.

ANS1385E This server does not support backup operations.

Explanation: This server only supports archive operations, backup is not allowed.

System action: Current operation ends.

User response: Use only archive operations with this server.

ANS1386E Deleting this object: "fshlll" is not allowed.

Explanation: The object is either under a hold and cannot be deleted, or it is on a retention-protection enabled server and has not expired.

System action: The object is skipped and processing continues.

User response: Check the status of the object through a query to see if it is held, or when it expires.

ANS1387E The number of objects in this transaction exceed TXNGROUPMAX values.

Explanation: There are too many objects in this transaction.

System action: Current operation ends.

User response: Try the operation again with fewer objects in the transaction, or increase the

TXNGROUPMAX value on the server.

ANS1388E fshlll is already under hold.

Explanation: The specified object is already under hold, and it cannot be placed under a new hold.

System action: This object is skipped and processing continues.

User response: Issue a query to see the status of the objects, and try the operation again, without the object that is already held.

ANS1389W Invalid option (option) for the scheduled function command

Explanation: There are two possible reasons for this message:

- The *option* option was specified for a scheduled command or subcommand (*function*) that cannot make use of that option.
- The option appears on a scheduled command but is valid only on the client scheduler initial command line, not on commands in a schedule from the server.

System action: The option is ignored.

User response: See the *Backup-Archive Client Installation and User's Guide* for correct use of the named option. The system administrator should remove the invalid option from the schedule definition on the server.

ANS1390I A TSM authorized user must configure the TSM client acceptor daemon and the TSM client scheduler.

Explanation: The installation of the TSM client acceptor daemon requires access to system locations, which require full access to the system. The TSM client acceptor daemon is installed as a startup item in /Library/StartupItems, and a link is added to /usr/bin for the dsmscad tool.

System action: The setup assistant cannot be used to configure the IBM Tivoli Storage Manager scheduler or the TSM client acceptor daemon.

User response: To acquire this access, system administrators must use the "TSM Backup for Administrators" application.

ANS1391W The TCA file permissions are not correct.

Explanation: The TCA is a tool used by TSM to provide secure access to the password file for non-administrators. If the permissions are not set correctly, and PASSWORDACCESS GENERATE is set, TSM cannot be used.

System action: Processing continues.

User response: Contact your system administrator so the permissions can be corrected. A System Administrator should use the "TSM Backup for Administrators" application to update the permissions.

ANS1392W The TCA file permissions are not correct. Would you like to update the permissions?

Explanation: The TCA is a tool used by TSM to provide secure access to the password file for non-administrators. If the permissions are not set correctly, TSM cannot be used. The dsmtca application needs to be owned by root and have 4755 permissions.

System action: If you select yes, TSM will set the owner of the TCA to root and the permissions to 4755. If you select no, the permissions will not be changed. In either case, processing continues.

User response: Select yes when you are prompted so TSM can repair the permissions of the file. If you select no, PASSWORDACCESS GENERATE will not work for non-TSM Authorized users.

ANS1393W The command line tools are not installed. The command line tools include the TSM client acceptor daemon and the TSM client scheduler.

Explanation: The command line tools are required for the IBM Tivoli Storage Manager scheduler. The 'dsmcad' application or the 'put in /Library/Startupitems' folder could not be located.

System action: The setup assistant cannot be used to configure the IBM Tivoli Storage Manager scheduler.

User response: A System Administrator must reinstall IBM Tivoli Storage Manager the command line tools.

ANS1394E The node name contains periods. Would you like to remove them? Select "no" if this is an existing node name.

Explanation: A node name with periods complicates the management of the node.

System action: IBM Tivoli Storage Manager prompts to remove the periods.

User response: Respond to the prompt. If this is a new node, select "yes", so the node is created without the periods in the name. For existing nodes, select "no", so the node name is not changed.

ANS1395E The destination filesystem or drive letter is unavailable. The following object was not processed: *Filespace:'filesystem-name'*

Explanation: The system is trying to restore or retrieve to a destination that cannot be reached. The specified filesystem name or drive letter is not valid, or does not

exist, or you are specifying a local share name that cannot be resolved.

System action: Objects which are part of this filesystem are not processed.

User response: Try the command again, and specify a different destination for the object that was not processed.

ANS1396E Access to the specified log or trace file (*filename*) is denied.

Explanation: Access to the specified file is denied. You specified a log or trace file name that cannot be written by the current user.

System action: Processing stops.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

ANS1397W The snapshot cannot be taken because the SNAPSHOTCACHELocation does not have enough space for this snapshot operation.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The SNAPSHOTCACHELocation points to a location which does not contain the space necessary to create the snapshot; the disk is probably full. The operation continues without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Change the value of the SNAPSHOTCACHELocation, or clean the disk to which the SNAPSHOTCACHELocation points.

ANS1398E Initialization functions cannot open one of the Tivoli Storage Manager logs or a related file: *log-name*. **errno** = *errno-value*, *reason*

Explanation: The file "*log-name*" could not be opened during initialization. The system set the error code *errno-value*. If the *reason* given is "access denied," the current user does not have permission to write to the log in the directory specified. It is also possible that no space is available at the given log location.

On Unix systems, the log must not be in the root directory. Attempts to do so will result in an "access denied" error.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write. You may also use the ERRORLOGNAME option to specify a file to which the current user has write permission.

ANS1399W The logical volume snapshot agent (LVSA) is currently busy performing a snapshot on this same volume.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because another process is already performing a snapshot of this volume. The operation continues without snapshot support.

System action: Snapshot processing stops.

User response: Wait until the other IBM Tivoli Storage Manager process finishes with the volume and then try the operation again.

ANS1400W The snapshot cache location is not valid.

Explanation: The snapshot cache location must point to a local volume that is formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: Snapshot processing stops.

User response: Specify a different snapshot cache location using the SNAPSHOTCACHELOCATION option.

ANS1401W The snapshot virtual volume is not accessible.

Explanation: The logical volume snapshot agent (LVSA) cannot access the virtual volume during OFS-enabled backup/archive operation because IBM Tivoli Storage Manager was probably started via terminal services. The operation continues without snapshot support.

System action: Snapshot processing stops.

User response: Do not use terminal services for the snapshot. Try the operation again on the local machine.

ANS1402W The snapshot is not supported on a remote, removable, or SAN drive.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because open file support is only supported on local fixed volumes, including volume mountpoints. The operation continues without snapshot support.

System action: The client does not execute the snapshot operation.

User response: To take advantage of the open file support, you may try the operation again on the local machine.

ANS1403E Error loading a required *filename* DLL

Explanation: An error occurred while loading a dynamic link library. The DLL load failed.

System action: Processing stopped.

User response: Verify that your system software is up to date and that all DLLs required by the TSM client are present.

ANS1404E Error loading one or more functions from a required *filename* DLL

Explanation: An error occurred while loading a function from a dynamic link library. The DLL load failed.

System action: Processing stopped.

User response: Verify that your system software is up to date.

ANS1405I '*service-name*' service needs to be restarted.

Explanation: The service must be restarted for the restored changes to take effect.

System action: Changes are not effected.

User response: Restart the service.

ANS1406I Performing operation using point-in-time copy of the filesystem: '*volname*'.

Explanation: IBM Tivoli Storage Manager is taking a snapshot of the specified volume during the backup or archive operation. This allows the IBM Tivoli Storage Manager to access locked or in-use files.

System action: Operation proceeds.

User response: None.

ANS1407I Performing operation using point-in-time copy of the filesystem.

Explanation: IBM Tivoli Storage Manager is taking a snapshot of the specified volume during the backup or archive operation. This allows the IBM Tivoli Storage Manager to access locked or in-use files.

System action: Operation proceeds.

User response: None.

ANS1408W Previous changes have not been committed. The machine must be restarted before the snapshot can be taken

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because a

previous operation required the machine to be restarted for the changes to take effect, but the machine has not been restarted. The operation will continue without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Restart the machine and then try the operation again.

ANS1409E The remote copy process *process ID* on server could not be canceled.

Explanation: A remote copy operation with process id *process ID*, which is in progress on server, could not be canceled. Check your error log to see cause of failure.

System action: None.

User response: Contact your TSM administrator.

ANS1410E Unable to access the network path.

Explanation: The network path cannot be accessed due to a possible network problem.

System action: The client terminates.

User response: Ensure that the network is up and the path can be accessed using a system command, and retry the operation.

ANS1411E A communication session was dropped.

Explanation: A communication session was dropped due to a possible network problem.

System action: The client terminates.

User response: Ensure that the network is up and retry the operation.

ANS1412E Directory or file has bad EA data or inconsistent data.

Explanation: Directory or file has bad EA data or inconsistent data.

System action: The client terminates.

User response: Check failing directory or file for bad EA data. Copy the directory to a new location and retry the operation.

ANS1413W File '*filepath-namefile-name*' is not recognized by the system as a disk file and cannot be processed. The file is skipped.

Explanation: The client is unable to process file types that are not 'disk', such as 'character' and 'pipe'. This message is typically, but not always, issued for file names that are normally reserved for the operating system. In the Windows environment, reserved names

include AUX, CON, NUL, PRN, COMx or LPTx, where 'x' is any digit from 1 to 9 (for example, COM1, LPT3, etc.).

System action: The file is skipped.

User response: Either delete the file if you do not need it, or else use an EXCLUDE statement in the client options to prevent the client from trying to process the file. In the Windows environment, normal delete commands will most likely not work. You will need to prefix the file name with the characters '\\.\'. For example, "del c:\mydir\lpt4" will not work, but "del \\.\c:\mydir\lpt4" will work.

ANS1414W Don't have sufficient authority to delete open group on server.

Explanation: An open image group exists on the TSM server and cannot be deleted due to missing backup delete rights for this node.

System action: Processing continues.

User response: Ask your TSM administrator to grant backup delete rights for your node.

ANS1417W Protected system state file '*filename*' is backed up to the drive file space, not system state file space.

Explanation: Files protected by Microsoft Windows File Protection (WFP) or Microsoft Windows Resource Protection (WRP) are part of the Microsoft Volume ShadowCopy Services (VSS) System Writer which is part of the system state. These files are normally backed up as part of the system state, not the file system on which the files reside. A problem in the operating system environment prevented the protected file named in the message text from being enumerated as a system state file and thus backed up as part of the system state. The conditions that lead to this message are not normal. In order to ensure that the file is protected, it is backed up as part of the file system on which it resides.

System action: The file is backed up as part of the file system on which it resides.

User response: It is possible to restore the system using the file system and system state backups. However the conditions that prevent the system state files from being correctly enumerated should be addressed. On Microsoft Windows 2008 and Microsoft Windows 2008 R2 you can use the DiskShadow utility sub-command LIST WRITERS DETAILED to enumerate the system state files. On other versions of Microsoft Windows you can use the vshadow utility with the -wm2 option to enumerate the system state files. Verify that the file indicated in this message is not listed. Note: vshadow is a utility that you can obtain from Microsoft. After confirming that the files are not enumerated, contact your operating system technical support for help to diagnose and resolve the issue that

prevents the file from being correctly enumerated as part of the system state.

ANS1418W A call to TSM API *API-name* failed.

Explanation: An unexpected error occurred while performing server-free data movement.

System action: The requested operation will be retried with out server-free data movement.

User response: Contact your TSM administrator to correct problems with server-free data movement.

ANS1419W Remote copy operation for volume *filespace-name* failed or could not be restarted, return code *retcode*.

Explanation: An error occurred on server when starting or during the remote copy operation for volume *filespace-name*.

System action: The requested operation will be retried with out server-free data movement.

User response: Contact your TSM administrator to correct problems with server-free data movement.

ANS1420E Volume map document (*tsmvolmap.txt*) not found.

Explanation: An error occurred while performing VSS Automated System Recovery (ASR). Check *dsmerror.log* for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

ANS1421E The image object '*object-type*' was not found on server.

Explanation: The specified image object of type *object-type* could not be located on the server. The operation cannot complete without this object.

System action: The operation ends.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Take any corrective action suggested by the messages, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1422W The image data for volume *filespace-name* is either compressed or its compression information can not be determined.

Explanation: The image data was backed up either with compression or by an older client version. This data format cannot be restored on server-free path.

System action: The requested operation will be retried

without server-free data movement.

User response: None.

ANS1423W '*filesystem*' is a virtual mount point. Migration is not supported on virtual mount points.

Explanation: Tivoli Storage Manager HSM does not support virtual mount points within managed file systems. Files in the virtual mount point folder can not be migrated.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Do not use virtual mount points within file systems that are managed by HSM. Use include/exclude rules instead.

ANS1424W Retrying failed image operation for volume *filespace-name*.

Explanation: The transaction for image operation for volume *filespace-name* failed due to reason described by earlier message(s).

System action: The requested image operation will be retried again.

User response: None.

ANS1425E The image operation for volume *filespace-name* cannot be retried because of a severe error.

Explanation: None.

System action: The image operation fails for the indicated volume.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1426E An error occurred creating the Registry backup directory structure

Explanation: The TSM client uses an intermediate directory structure on the client machine as part of the Windows Registry backup process. The client was unable to create this intermediate directory structure, so the Windows Registry could not be backed up. This problem can occur if you do not have sufficient privileges to perform the backup operations, if the client is unable to allocate more memory from the system, or if a component within the directory structure already exists as a file.

System action: The Windows Registry is not backed up.

User response: Check the client error log for any other messages that might have been logged when this

message was written, and take the corrective action (if any) suggested by those messages. Make sure that account under which the operation runs has sufficient privileges. Ensure that the system has sufficient memory to run TSM. Remove the ADSM.SYS directory from the root of your system drive, then try the operation again. If the problem persists, contact IBM support for further assistance.

ANS1427I Registry Backup function completed successfully.

Explanation: Registry backup was successful.

System action: None.

User response: Continue with normal operations.

ANS1428E Backup of the registry failed.

Explanation: None.

System action: The registry is not backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1429I Registry Restore function completed successfully.

Explanation: Registry Restore was successful.

System action: None.

User response: Continue with normal operations.

ANS1430W The machine must be rebooted for the changes to take effect.

Explanation: The TSM restore operation made changes that will not be in effect until the machine is rebooted. It is important to note that until the reboot occurs, the system or its applications might be unstable.

System action: None

User response: Reboot the machine as soon as possible after the TSM restore operation ends.

ANS1431E Restore of the registry failed.

Explanation: None.

System action: The registry is not restored.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1432E Keyword Expected after keyword 'keyword'.

Explanation: A registry command was incorrectly entered.

System action: Registry function is not invoked.

User response: Refer to the command reference for this command.

ANS1433E Extraneous argument 'input' after keyword 'keyword'

Explanation: A registry command was incorrectly entered.

System action: Registry function not invoked.

User response: Refer to the command reference for this command.

ANS1434E Invalid argument 'input' after keyword 'keyword'

Explanation: A registry command was incorrectly entered.

System action: Registry function not invoked.

User response: Refer to the command reference for this command.

ANS1435E An error occurred saving a registry key.

Explanation: None.

System action: The registry is not backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1436E An error occurred replacing a registry key.

Explanation: None.

System action: The registry key is restored from the server, but cannot be activated in the registry. The current registry key remains active.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1437I Event Log Backup function completed successfully.

Explanation: Event Log backup was successful.

System action: None.

User response: Continue with normal operations.

ANS1438E Backup of the event logs failed.**Explanation:** None.**System action:** The event logs are not backed up.**User response:** Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1439I Event Log Restore function completed successfully.**Explanation:** Event Log Restore was successful.**System action:** None.**User response:** Continue with normal operations.

ANS1440E Restore of the event logs failed.**Explanation:** None.**System action:** The event logs are not restored.**User response:** Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1441E Keyword Expected after keyword '*keyword*'.**Explanation:** A event log command was incorrectly entered.**System action:** Event Log function is not invoked.**User response:** Refer to the command reference for this command.

ANS1442E Extraneous argument '*input*' after keyword '*keyword*'**Explanation:** A event log command was incorrectly entered.**System action:** Event Log function not invoked.**User response:** Refer to the command reference for this command.

ANS1443E Invalid argument '*input*' after keyword '*keyword*'**Explanation:** A event log command was incorrectly entered.**System action:** Event Log function not invoked.**User response:** Refer to the command reference for this command.

ANS1444E An error occurred creating the Event Log backup directory structure**Explanation:** The TSM client uses an intermediate directory structure on the client machine as part of the Windows Event Log backup process. The client was unable to create this intermediate directory structure, so the Windows Event Logs could not be backed up. This problem can occur if you do not have sufficient privileges to perform the backup operations, if the client is unable to allocate more memory from the system, or if a component within the directory structure already exists as a file.**System action:** The Windows Event Logs are not backed up.**User response:** Check the client error log for any other messages that might have been logged when this message was written, and take the corrective action (if any) suggested by those messages. Make sure that account under which the operation runs has sufficient privileges. Ensure that the system has sufficient memory to run TSM. Remove the ADSM.SYS directory from the root of your system drive, then try the operation again. If the problem persists, contact IBM support for further assistance.

ANS1445E ERROR: could not create NAS image object.**Explanation:** Creation of the NAS image object failed for one of following reasons:

- An unauthorized user invoked the NAS command
- NAS operations are not supported on the current platform
- Cannot find the NAS plugin library.

System action: The requested NAS operation is not performed.**User response:** Retry the operation after correcting the cause for failure.

ANS1446E VSS ASR backup document (ASRBackupDoc.xml) not found.**Explanation:** An error occurred while performing VSS Automated System Recovery (ASR). Check dsmerror.log for more information. Possible causes for the error are the following:

- You are trying to recover a machine running a legacy operating system such as windows XP or windows 2003. VSS ASR Restore is not supported for legacy operating systems.
- You are trying to run ASR recovery from a backup created by a client earlier than version 6.2.2. Such backups do not have ASRBackupDoc.xml file.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

ANS1447I Current user does not need to back up the default profile.

Explanation: You are currently using the default profile, and there is no need to back it up.

System action: None.

User response: None.

ANS1448E The *command* command is not supported by the current server.

Explanation: The server to which the client is connected does not support the *command*.

1. If the command is "set event," the server does not support event-based policy. This command requires that the server support event-based policy. That support is available only at TSM Server levels 5.2.2 and above.
2. If the message displays any other command, the server is configured to support archive retention protection and cannot process operations not associated with that facility.

System action: The command is skipped and other processing continues.

User response: Log in to an appropriate server and retry the command.

ANS1449W A non-critical, unexpected error was encountered. Deletion of a snapshot(Set/Volume) failed. Probable cause, snapshot does not exist anymore. Continuing Process... TSM snapShot ID : *snapshot-id* TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name* (*line-number*)

Explanation: None.

System action: Processing continues.

User response: Contact the TSM administrator with the information provided in this message.

ANS1450W The -FILENAME option was specified without a file name. Output will be written to *filename*.

Explanation: The -FILENAME option was specified, but the file name was omitted.

System action: The output is written to the default file.

User response: Reissue the command and specify a valid file name, or use the information that was written to the default file.

ANS1453W The IMAGEGAPSIZE option is not supported for non-NTFS file systems. The entire volume will be backed up.

Explanation: None.

System action: The entire volume is backed up.

User response: Refer to the client manual for additional information regarding the IMAGEGAPSIZE option.

ANS1454W Used blocks information could not be obtained for *name*. The entire volume will be backed up.

Explanation: None.

System action: The entire volume is backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1455I Resynching mirrors. Please wait.

Explanation: The destination volume for server-free restore has mirrored layout. The mirrors are being resynched after the data restored.

System action: Processing continues.

User response:

ANS1456I Mirror synchronization completed.

Explanation: Synchronization of the volume's mirrors completed successfully.

System action: Processing continues.

User response:

ANS1457E Mirror synchronization failed.

Explanation: Synchronization of the volume's mirrors failed.

System action: Processing stopped.

User response: Check the error log for more errors. Contact your systems administrator.

ANS1458I OBF file for volume *name* is too small for server-free data transfer.

Explanation: The OBF file for volume is very small to initiate a server-free data transfer. Hence this file will not be transferred via a server-free data path.

System action: Processing continues.

User response: None.

ANS1459E VSS Automated System Recovery (ASR) failed.

Explanation: An error occurred while performing VSS Automated System Recovery (ASR). Check dsmerror.log for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

ANS1460W The file segment size entered is greater than the max size. Please increase the max size or decrease the file segment size.

Explanation: The user has enabled both trace wrapping and trace spanning but has entered a segment size greater than the max size.

System action: Allow the user to re-enter the max size or reduce the segment size.

User response: The user should either increase the max size or reduce the segment size.

ANS1461E Error processing 'filespace namepath-namefile-name': unsupported encryption type.

Explanation: The files you are trying to restore or retrieve have been backed up or archived by a later version of the TSM client. The file encryption method is not supported by the current client.

System action: Object skipped.

User response: Restore or retrieve the file with the most recent version of the TSM client.

ANS1462E Unsupported encryption type

Explanation: The files you are trying to restore or retrieve have been backed up or archived by a later version of the TSM client. The file encryption method is not supported by the current client.

System action: Object skipped.

User response: Restore or retrieve the file with the most recent version of the TSM client.

ANS1463E Unexpected error in cryptography library.

Explanation: There was an unexpected error in the cryptography library. See the error log for more information.

System action: processing stops.

User response: Check the error log for ANS1467E to determine the cause of failure. Verify you TSM client is installed properly. If needed, reinstall client and/or

API. If the problem still exists, contact TSM technical support.

ANS1464S Cannot load ICC encryption library.

Explanation: TSM is using cryptography library which is installed automatically with the client and is being loaded at runtime. The client cannot proceed if the library is not loaded.

System action: Client exits.

User response: Check the error log for ANS1467E to determine the cause of failure. Verify you TSM client is installed properly. If needed, reinstall client and/or API. If the problem still exists, contact TSM technical support.

ANS1465E Conflicting options ERRORLOGMAX and ERRORLOGRETENTION were specified.

Explanation: Values were specified for both the ERRORLOGMAX and the ERRORLOGRETENTION options. These options are mutually exclusive.

System action: Processing stops.

User response: Specify a nonzero value for ERRORLOGMAX if you wish to have the TSM error log wrap when it reaches the specified maximum value. Use ERRORLOGRETENTION if you wish you have the error log limited in size on a time-based schedule.

ANS1466E Conflicting options SCHEDLOGMAX and SCHEDLOGRETENTION were specified.

Explanation: Values were specified for both the SCHEDLOGMAX and the SCHEDLOGRETENTION options. These options are mutually exclusive.

System action: Processing stops.

User response: Specify a nonzero value for SCHEDLOGMAX if you wish to have the TSM scheduler log wrap when it reaches the specified maximum value. Use SCHEDLOGRETENTION if you wish you have the scheduler log limited in size on a time-based schedule.

ANS1467E ICC routine *icc-routine* returned: majRC = *majRC*, minRC = *minRC*, desc = '*desc*'.

Explanation: There was an error within an ICC cryptography library. This message reports return codes and problem description which can be used by TSM technical support personnel to determine the cause of the error.

System action: Client exits.

User response: Verify you TSM client is installed

properly. If needed, reinstall client and/or API. If the problem still exists, contact TSM technical support.

ANS1468E Backing up Automated System Recovery (ASR) files failed. No files will be backed up.

Explanation: An error occurred while backing up the files needed for Automated System Recovery (ASR). No files were backed up.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and try the command again.

ANS1469E Error processing '*filepathnamepath-namefile-name*'; invalid encryption key.

Explanation: The key you entered does not match the key that was used to encrypt the file during backup. The file can not be restored unless the matching key is entered.

System action: processing stops.

User response: Try the restore operation again and provide the correct key.

ANS1470E Unable to load GPFS functions needed for ACL and extended attributes support: skip *path_name*

Explanation: The GPFS™ functions that handle the GPFS ACL and extended attributes were not loaded.

System action: The object is skipped. Processing continues with the next object.

User response: Ensure that the GPFS software is installed on the system and try the operation again. On Linux, ensure that there has been an appropriate symbolic link created in /usr/lib/ directory for the GPFS libgdfs.so shared library.

ANS1471E ASR system information file creation failed. ASR backup is unsuccessful.

Explanation: An error occurred while creating the system information file (asr.sif) needed for Automated System Recovery (ASR). The ASR backup is unsuccessful.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and that you have access to the system object staging directory <system drive>:\adsm.sys. Try the command again.

ANS1472E Could not add entry to the ASR system information file. ASR backup is unsuccessful.

Explanation: An error occurred while adding an entry to the system information file (asr.sif) needed for Automated System Recovery (ASR). The ASR backup is unsuccessful.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and try the command again.

ANS1473E Session rejected: TCP/IP connection failure for Shared Memory

Explanation: An attempt to connect to the local server using the Shared Memory protocol has failed during initial TCP/IP communications. This error can occur if the server is not listening on the correct port, or if the server is down.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

ANS1474E An error occurred using the Shared Memory protocol

Explanation: An error has occurred while reading or writing data through the Shared Memory communications protocol.

System action: TSM cannot complete the requested operation.

User response: Check the trace log for additional information and retry the operation. If the problem continues, see your system administrator for further help.

ANS1475E Insufficient authority to connect to the shared memory region

Explanation: The user issuing the command does not have authority to connect to the shared memory segment. When the shared memory segment is created by the server, it will be owned by the effective uid of the server process (dsmserv). Only processes running under this uid or root will be allowed to connect to the segment (and thus to the server).

System action: The session is rejected and processing stops.

User response: Run the command under the uid of the processing running dsmserv, if possible. Otherwise contact your system administrator for further help.

ANS1476E CLUSTERNODE is set to YES but the Cluster Information Daemon is notstarted.

Explanation: The HACMP™ Cluster Information Daemon must be started in order to specify the CLUSTERNODE option.

System action: Processing ends.

User response: Start the HACMP Cluster Information Daemon.

ANS1477E CLUSTERNODE is set to YES but the cluster load library is not valid.

Explanation: The load library that the operating system provides to obtain the cluster name is not valid. A possible cause is an out-of-date load library which does not contain the proper routines this product expects.

System action: Processing ends.

User response: Ensure that the latest cluster software is installed on the system.

ANS1478E CLUSTERNODE is set to YES but the cluster software is not available on this system.

Explanation: The load library that the operating systems provides to obtain the cluster name is not available on this system.

System action: Processing ends.

User response: Ensure that the cluster software is installed on the system.

ANS1479E CLUSTERNODE is set to YES but this machine is not a member of acluster.

Explanation: This machine is not a member of a cluster node. Possible causes are that the cluster service has not been configured correctly, or that the cluster is in the process of initialization.

System action: Processing ends.

User response: Ensure that the cluster software is configured properly. If the cluster is in the process of initialization, retry the operation at a later time.

ANS1480E CLUSTERNODE is set to YES but the cluster service is not enabled on this system.

Explanation: The cluster service has not been enabled on this system.

System action: Processing ends.

User response: Enable the cluster service on the system.

ANS1481E The CLUSTERNODE option is not supported on this system.

Explanation: This option is not supported on this system.

System action: Processing ends.

User response: Disable the CLUSTERNODE option in the local options file.

ANS1482E An unexpected error (*retcode*) occurred while the program was trying to obtain the cluster name from the system.

Explanation: An unknown error occurred while the program was trying to obtain the cluster name from the cluster service. The error code is the reason code provided directly from the cluster service being used in this operating system environment.

System action: Processing ends.

User response: Consult the documentation for your clustering software for an explanation of the reason code. Insure that your clustering service is operational, then try the TSM operation again.

ANS1483I Schedule log pruning started.

Explanation: The schedule log pruning function has begun.

System action: The schedule log is pruned.

User response: None.

ANS1484I Schedule log pruning finished successfully.

Explanation: The schedule log pruning function completed with no errors.

System action: None.

User response: None.

ANS1486E An error occurred while restoring the WMI repository. The database will not be updated.

Explanation: The Windows event log and TSM error log might contain additional information related to this error.

System action: processing stops.

User response: Examine the Windows event log and TSM error log for messages related to Windows Management Instrumentation (WMI). Ensure that the WMI is started.

ANS1487E An error occurred while backing up the WMI repository. The database will not be backed up.

Explanation: The Windows event log and TSM error log might contain additional information related to this error.

System action: processing stops.

User response: Examine the Windows event log and TSM error log for messages related to WMI. Ensure that the Windows Management Instrumentation service is started.

ANS1489E The WMI service failed to stop. No files will be restored.

Explanation: An error occurred while stopping the Windows Management Instrumentation (WMI) service. The database will not be restored.

System action: processing stops.

User response: Examine the Windows event log and TSM error log for messages related to Windows Management Instrumentation (WMI). You might need to quiesce WMI activity or reboot the machine in order to free resources which are preventing the WMI service from stopping.

ANS1490W File specification '*file-spec*' ignored. A file list has already been specified.

Explanation: A non-option argument (file specification) was encountered after the -FILELIST has been processed.

System action: The argument is ignored.

User response: You may have either a -FILELIST or explicit file specifications on this command, but not both.

ANS1491E Only one -FILELIST option allowed.

Explanation: The -FILELIST option may only be specified once per command

System action: The command is not executed.

User response: Enter only one -FILELIST option on the command.

ANS1492S Invalid virtual mountpoint *filesystem-name*: File not found.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because it could not be found in the file system.

System action: TSM attempts to continue the current operation.

User response: Check the virtual mountpoint in the

system options file and make sure it exists in the file system. Retry the operation.

ANS1493S Invalid virtual mountpoint *filesystem-name*: Access denied.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because access to it is denied.

System action: TSM attempts to continue the current operation.

User response: Check the *VIRTUALMOUNTPOINT* in the system options file and make sure it is accessible. Retry the operation.

ANS1494S Invalid virtual mountpoint *filesystem-name*: Symbolic link.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because it is a symbolic link and *FOLLOWSYMBOLIC* is not set.

System action: TSM attempts to continue the current operation.

User response: Set the option *FOLLOWSYMBOLIC* to YES in the user options file. Retry the operation.

ANS1495S Invalid virtual mountpoint *filesystem-name*: Other error, rc = *return-code*.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid.

System action: TSM attempts to continue the current operation.

User response: Make sure the virtual mountpoint is a directory and accessible from the shell, and retry the operation.

ANS1496W Duplicate include/exclude option '*option file-name*' found while processing the client options file. This might produce unexpected results.

Explanation: TSM found a duplicate statement while processing the client options file, which might produce unexpected results.

System action: Processing continues.

User response: Verify if you obtained the desired results. If not, you need to correct the client options file by removing the duplicate option statement.

ANS1497W Duplicate include/exclude option '*option file-name*' found while processing the client options passed by the server. This might produce unexpected results.

Explanation: TSM found a duplicate statement while

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processing the client options by the server, which might produce unexpected results.

System action: Processing continues.

User response: Verify if you obtained the desired results. If not, you need to correct either the client options file or the client options passed by the server.

ANS1498E The IIS services failed to stop. No files will be restored.

Explanation: An error occurred while stopping the Internet Information Services (IIS) services. The database will not be restored.

System action: processing stops.

User response: Examine the Windows event log and TSM error log for messages related to Internet Information Services (IIS). You might need to quiesce IIS activity or reboot the machine in order to free resources which are preventing the IIS service from stopping.

ANS1499E Creation of table of contents failed.

Explanation: A failure occurred on the server during creation of the table of contents.

System action: The table of contents was not created.

User response: This abort code indicates there was a problem creating a table of contents on the server. The sysadmin will need to consult the activity log on the server to determine the cause.

ANS1500E Module dsmtca not found in secure directory.

Explanation: TSM cannot find the Trusted Communication Agent module (dsmtca) in the appropriate directory.

System action: TSM ends.

User response: Log on as root user, then create a link to dsmtca module in /usr/bin with the command: `ln -s /usr/tivoli/tsm/client/ba/bin/dsmtca /usr/bin/dsmtca`

ANS1501E Trusted agent execution/owner permissions are invalid

Explanation: The Trusted Communication Agent execution/owner permissions are invalid.

System action: TSM ends.

User response: Have your system administrator check the installation instructions for the client to ensure that the Trusted Communication Agent permissions are set correctly. This error can be caused by installing TSM as a non-root user. For the UNIX platforms that have the installation program (dsm.install), you must run

dsm.install while logged in as the root user.

ANS1502E Access to system function required to run has been denied

Explanation: The permissions of the Trusted Communication Agent do not allow it to be accessed by the user of the TSM client.

System action: TSM ends.

User response: See your system administrator.

ANS1503E Valid password not available for server '*server-name*'. The administrator for your system must run TSM and enter the password to store it locally.

Explanation: The file containing the stored password for the specified server *server-name* is unavailable.

System action: TSM ends.

User response: The administrator for your system must set and store a new password.

ANS1504E Error starting the Trusted Communication Agent process.

Explanation: An error has occurred starting the Trusted Communication Agent process; specifically, the fork() function has failed.

System action: TSM ends.

User response: Probable system error. If the problem persists, restart the workstation.

ANS1505W Performing image backup of the entire volume for *volume name*. The IMAGEGAPSIZE option value of *image gap size* is being ignored as this level of the operating system does not support used block image backup. Please upgrade to AIX 5.3 Maintenance Level 7 or later in order to perform used block image backup.

Explanation: AIX 5.3 Maintenance Level 7 or later has some necessary fixes that are required to support used block image backup.

System action: The entire volume is backed up.

User response: Please upgrade to AIX 5.3 Maintenance Level 7 or later in order to perform used block image backup.

ANS1506E The TSM Trusted Communication Agent received an invalid request.

Explanation: The Trusted Communication Agent is invoked by the TSM client and has received an unknown request argument in the call.

System action: TSM ends.

User response: It is possible the Trusted Communication Agent was mistakenly invoked by a process other than the TSM client. If that is not the case, then this is an internal error. If the problem recurs, contact your IBM service representative.

ANS1507E This action requires TSM administrative authority on this system.

Explanation: An activity has been attempted that must be performed by the TSM administrator (for example, open registration, filespace delete or password update).

System action: TSM ends.

User response: If the activity is required, the administrator for this system must perform it.

ANS1508E Error allocating semaphores.

Explanation: An error has occurred because the semaphores you are attempting to allocate have become insufficient.

System action: Processing ends.

User response: Ask your system administrator for assistance, and possibly increase the number of semaphores in your system.

ANS1509E Error setting semaphore value or waiting on semaphore.

Explanation: An error has occurred while attempting to set or wait on a semaphore.

System action: Processing ends.

User response: Probable system error. If the problem persists, restart the workstation.

ANS1510W The specified backupset either does not exist, or does not contain file data.

Explanation: The specified backupset either does not exist, or does not contain file data for the node name specified. The restore backupset command is limited to backupsets that contain file data. To restore an image backup from a backupset, use the restore image command.

System action: Processing stopped.

User response: If an incorrect backupset name was specified, try the command again with the correct backupset name. If you are trying to restore an image from a backupset, refer to the restore image command for the correct syntax.

ANS1511I Invalid Restore session number entered. Try again.

Explanation: You entered a number not shown in the list of restartable restores. The number you entered is either less than one or greater than the highest item number displayed.

System action: TSM waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

ANS1512E Scheduled event 'event' failed. Return code = value.

Explanation: One or more error conditions were encountered that prevented the schedule from completing successfully. This message is preceded by other messages that indicate the specific problems encountered during the operation.

System action: Scheduled event failed.

User response: Check the schedule and error log files for the messages that specify what problems were encountered during the operation. Correct the conditions that caused those messages to be issued. The specific corrective actions will depend on the specific errors encountered.

For information about schedule return codes, see "Client return codes" in the Tivoli Storage Manager client installation and user's guide.

ANS1513E The object 'object_name' is skipped from rename. Error_condition.

Explanation: IBM Tivoli Storage Manager skips the specified object from renaming because the object with the same long name but with different attributes exists on the server.

System action: The backup operation continues. The specified object will expire during the next incremental backup.

User response: The object is skipped if one of the following condition occurs:

- The long name object(LN) has a more recent insert date than the short name object(SN).
- The management classes for LN and SN do not match.
- The copy groups for LN and SN do not match.
- LN and SN have different owners.
- The creation date for LN and SN do not match.
- The short name attribute for LN does not match SN.

If you are unable to determine what is wrong, report the problem to your service representative.

ANS1514W Encryption key passwords are not the same.

Explanation: The key passwords are different.

System action: TSM allows you to try again.

User response: Enter the correct password.

ANS1515E Loading a table of contents failed.

Explanation: A failure occurred on the server during loading of the table of contents.

System action: The table of contents was not loaded.

User response: This abort code indicates there was a problem loading a table of contents on the server. The sysadmin will need to consult the activity log on the server to determine the cause.

ANS1519E Your node does not have permission to delete backup files

Explanation: The server does not allow your node to delete backup files.

System action: TSM did not delete the backup files.

User response: See your system administrator.

ANS1520E Failure writing to the Tivoli Storage Manager error log: **errno** = *errno-value*,

Explanation: A failure was encountered when writing to the dsmerror log or dserror log. The system set the error code *errno-value*. It is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

ANS1521E Failure writing to a Tivoli Storage Manager log or log-related file: *file-name*, **errno** = *errno-value*, *reason*

Explanation: A failure was encountered when writing to one of the log files or a related file named *file-name*. The system set the error code *errno-value*. *reason* is the system explanation of that error code. Among other things, it is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

ANS1522E It is not possible to authenticate with the client node *client-node* ! The Space Management Agent version *agent-version* running on *client-node* does not match with the Space Management Console version *console-version* you are running !

Explanation: The version of the Space Management Console does not match with the version of the Space Management Agent running on the client node machine. To avoid incompatibility it is necessary to run the console and the agent with the same version.

System action: The Space Management Console exits.

User response: Use Space Management Console with the same version like the Space Management Agent running on the HSM node you want to manage.

ANS1523E An error occurred while connecting to TSA/SMDR service.

Explanation: An error was encountered during a call to the TSA/SMDR service. This message usually follows previous messages that contain more specific information about the problem.

System action: Processing stopped.

User response: Refer to previous messages in dsmerror.log for further information. If those messages are not helpful in identifying the cause of the problem, see your system administrator for further assistance.

ANS1528I TSM is converting the *log-file* from continuous (pruning) mode to wrapping mode. This process may take several minutes.

Explanation: The *log-file* was previously in continuous mode where the only size control was through the use of ERRORLOGRETENTION or SCHEDLOGRETENTION option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

ANS1529I TSM is converting the *log-file* from wrapping mode to continuous (pruning) mode. This process may take several minutes.

Explanation: The *log-file* was previously in wrapping mode where the size control was through the use of the ERRORLOGMAX or SCHEDLOGMAX option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is not specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

ANS1530I *count log records processed.*

Explanation: This is just a progress report to let you know the process is still ongoing.

System action: Transition processing continues.

User response: None.

ANS1532E **Proxy Rejected: Proxy authority has not been granted to this node.**

Explanation: The node has not been granted proxy authority to access the node named by the ASNODENAME option. The TSM administrator must first grant proxy authority.

System action: The TSM operation ends.

User response: The TSM server administrator must grant proxy authority for this node. See the administrator command "Grant Proxynode".

ANS1533E **Proxy Rejected: The node name you specified in the ASNODENAME option is locked.**

Explanation: The TSM administrator has locked the node you specified as the ASNODENAME option.

System action: The TSM operation ends.

User response: The TSM server administrator must unlock the node before you can access it. Try the operation later, or check with your TSM administrator.

ANS1534E **Proxy Rejected: The TSM server has run out of memory.**

Explanation: There is not enough memory available to allow this operation to continue.

System action: TSM canceled the current operation.

User response: Try the operation again. If the problem continues, see your system administrator to increase the amount of memory of the server.

ANS1535E **Proxy Rejected: ASNODENAME and NODENAME are identical.**

Explanation: TSM does not allow the ASNODENAME and NODENAME option values to be the same.

System action: TSM canceled the current operation.

User response: Use the ASNODENAME option only to access another node. It is not necessary to set ASNODENAME option to access your own node. Remove ASNODENAME from your option file unless you are actually trying to access a node that you have been granted authority to access with the administrative command "Grant Proxynode".

ANS1536E **Proxy Rejected: The server has an internal error.**

Explanation: The client cannot proxy to the node named by the ASNODENAME option because of an internal server error.

System action: TSM canceled the current operation.

User response: See your system administrator immediately.

ANS1537E **The ASNODENAME option is not valid with the FROMNODE option.**

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option from the options file or do not use the FROMNODE option.

ANS1538E **The operation that is being attempted cannot be invoked using the ASNODENAME option.**

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

ANS1539E **The ASNODENAME option cannot be used with the CLUSTERNODE option.**

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

ANS1540E **Incremental backups using snapshot difference is not supported on this version of the NetApp file server.**

Explanation: Incremental backup using Snapshot difference requires Data ONTAP V7.3 or later. To back up unicode file names, upgrade to Data ONTAP V7.3.3 or later or V8.1 or later.

System action: Processing stops.

User response: Upgrade the file server to a supported level of Data ONTAP, then retry the operation.

ANS1541E **Node entered has been federated into a Network Deployment, federated nodes cannot be backed up.**

Explanation: Node entered has been federated into a Network Deployment, federated nodes cannot be backed up.

ANS1542E • ANS1552W

System action: None

User response: Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

ANS1542E Incorrect WAS backup type entered, no node of that name and type exists.

Explanation: There is no node with the WAS backup type that was entered.

System action: None

User response: Check the wastype that was entered. Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

ANS1543E Incorrect WAS node entered, no node exists with that name.

Explanation: There is no node with the WAS backup type that was entered.

System action: None

User response: Check the node name that was entered. Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

ANS1544E An error in WAS processing has occurred.

Explanation: None.

System action: None

User response: Run the following command to see the nodes that can be backed up: dsmc query was -wastype=local Make sure the results are correct for your environment, then try the operation again. If the problem persists, contact TSM technical support for further assistance.

ANS1546W TSM failed to lock the WebSphere configuration repository.

Explanation: None.

System action: The lock of the WebSphere® configuration repository fails.

User response: Ensure that the WebSphere server is running. If the server is already running, ensure that the repository is unlocked. Ensure that you are backing up the correct node. To see a list of available nodes that can be backed up, enter: 'dsmc q was -wastype=local'.

ANS1547W TSM failed to unlock the WebSphere Configuration Repository.

Explanation: None.

System action: The unlock of the WebSphere Configuration Repository fails.

User response: Make sure that the WebSphere server

is running. If the repository is locked, then unlock it and try the operation again. Ensure that the correct node is being backed up. To see a list of available nodes that can be backed up, run: 'dsmc q was -wastype=local'.

ANS1548E A supported version of WebSphere is not installed on this machine.

Explanation: A supported version of WebSphere is not installed on this machine. The only version of WebSphere that is supported is 5.0.x.

System action: None

User response: Install WebSphere 5.0 on the machine.

ANS1549E No application server instances were found. Unable to perform backup.

Explanation: The application server is not installed on this machine.

System action: Backup is not performed.

User response: Install the application server.

ANS1550E No network deployment manager instances were found to back up.

Explanation: Deployment manager is not installed on this machine.

System action: Back up is not performed.

User response: Install the network deployment manager.

ANS1551E A TSM authorized user must configure IBM Tivoli Storage Manager before individual users can use it.

Explanation: IBM Tivoli Storage Manager was not started by a TSM authorized user and the 'TSM System Preferences' file could not be located.

System action: IBM Tivoli Storage Manager exits.

User response: The initial setup and configuration of IBM Tivoli Storage Manager must be done by a TSM authorized user. To become a TSM authorized user, system administrators must use the "TSM Backup for Administrators" application. Refer to the *Backup-Archive Client Installation and User's Guide* for a complete discussion of the TSM authorized user.

ANS1552W A user name and a password have not been provided to Data Protection for WebSphere.

Explanation: The dsmc set WASPassword command has not been run to provide the user name and the password for Data Protection for WebSphere. Data Protection for WebSphere needs the user name and

password to be able to run when WebSphere security is turned on.

System action: Data Protection for WebSphere cannot run.

User response: Run the dsmc set WASPassword command to set the WebSphere security user name and password.

ANS1553W The user name and password that have been provided to Data Protection for WebSphere are invalid.

Explanation: None.

System action: Data Protection for WebSphere cannot run.

User response: Run the dsmc set WASPassword command to set the WebSphere security user name and password.

ANS1554W The WASOffline option has been ignored.

Explanation: When a WebSphere server is running, Data Protection for WebSphere contacts WebSphere and locks the Configuration Repository. The WASOffline option is only valid when a WebSphere server is not running. If a WebSphere server is running, then WASOffline is ignored.

System action: The WASOffline option is ignored.

User response: Remove the WASOffline option from the options file.

ANS1555E The WebSphere Application Server (WAS) plug-in level must be at 5.2.1 or greater to set the WebSphere user and password.

Explanation: You must have the backup-archive client and the WAS plug-in at a level of 5.2.1 or higher to be able to connect to WebSphere when security is enabled.

System action: WebSphere does not set the user and password.

User response: Upgrade the WAS plug-in to 5.2.1 or greater.

ANS1556E Setting the WAS user and password failed.

Explanation: Password validation for the WAS user and password failed.

System action: WAS password validation fails.

User response: Rerun the set WASPassword command with the correct values for user and password.

ANS1557W The WAS Server was not running, and the password file was saved without validation.

Explanation: If the WAS server is down, then it is not possible to connect to the server and validate the user-entered password. The password has still been saved, but no validation has been performed.

System action: The set WAS password command did not validate the password. The password has still been saved, but no validation has been performed. The password may be incorrect.

User response: There are two options:

- Try a backup. If the backup performs a failover, and there is a incorrect password message in the error log, then the password that was entered is incorrect.
- Start the WAS server and rerun the set password command. Since the server is now up, validation will be performed as normal and the user notified if a good/bad password was entered.

ANS1558W The WebSphere backup is failing over to an offline backup.

Explanation: If there is an error locking the WebSphere configuration repository, then Data Protection for WAS will still get a backup and not lock the repository.

System action: The WebSphere backup fails over to an offline backup.

User response: Check the error log to see the nature of the lock error. The lock operation can fail because:

- The WAS server is not running
- The repository is already locked
- Security is turned on and there is no WAS user/password file
- Security is turned on and the information in the WAS user/password file is bad.

Correct the lock error.

ANS1560W The WebSphere server is not running.

Explanation: The WebSphere server is not running. The WAS server is running for backup operations.

System action: The WebSphere server is not running.

User response: Start the WAS server and run the backup again.

ANS1562E WAS Restore failed during EAR Expansion.

Explanation: EAR Expansion is performed for a WebSphere Application server after the files have been restored.

ANS1563W • ANS1570E

System action: WAS restore fails.

User response: Run the restore again.

ANS1563W The `itsm.was.properties` file does not exist.

Explanation: The `itsm.was.properties` file is used to store the WebSphere security user name and password.

System action: None.

User response: Run the `dsmc set waspassword` command to create this file.

ANS1565E No WebSphere EARExpander was found. Copy the EARExpander tool from the base WebSphere bin directory to the instance bin directory, then run the restore operation again.

Explanation: The EAR files are expanded for an instance of an Application server and the EARExpander tool does not exist in the instance bin directory.

System action: No WebSphere EARExpander found.

User response: Copy the WAS EARExpander tool from the base install's bin directory to the bin directory of the instance. Then run the WAS restore operation again, after the EARExpander tool has been copied.

ANS1566E The version of WebSphere on the machine does not match the version of WebSphere that was backed up. These versions must match for a WAS restore operation.

Explanation: The version of WebSphere on the machine does not match the version of WebSphere that was backed up. These versions must match for a WAS restore operation.

System action: The WAS restore operation fails.

User response: Install the correct version of WebSphere on the machine before performing the restore operation.

ANS1567I A 5.2.2 or higher client is restoring data backed up from a 5.2.0 client. No version check can be performed before the restore.

Explanation: WebSphere's version information was not stored as part of the backup for 5.2.0. So, a 5.2.2 client cannot ensure that the version of WAS that is being restored is the same version of WAS that is on the machine. A version of WAS that is restored may be incompatible with the version of WAS on the machine and can cause errors in WAS.

System action: No version check is performed.

User response: Make sure that the version of WAS

that is being restored is the same as the version of WAS that is installed on the machine.

ANS1568E The CAD attempted to register its `tcpport` and `tcpip` address without using the `TCCADADDRESS` option.

Explanation: The CAD sent the port and address information to the server, however, there was a problem registering the information with the server. The problem occurred because no default value for the `tcpip` address was provided. The server was unable to determine a default value for the `tcpip` address because the communication method was not `tcpip`.

System action: The server cannot register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Use `TCCADADDRESS` in the client option file to indicate the proper TCP/IP address for this CAD.

ANS1569E The CAD attempted to register its `tcpport` and `tcpip` address but the TCP/IP address resolved to the loopback address and was rejected by the server.

Explanation: The CAD sent the port and address information to the server, however, there was a problem registering the information with the server. The problem occurred because the server detected that the address provided resolved to the loopback address.

System action: The server did not register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Use `TCCADADDRESS` in the client option file to indicate the proper TCP/IP address for this CAD. Loopback address is not valid.

ANS1570E Registering this instance of the Cad with the server failed. Cad process continues.

Explanation: The CAD failed to register address information to the server, due to an error. There should be a message immediately preceding this message that would indicate the problem more precisely.

System action: The server did not register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Look at messages immediately preceding this message to help determine what error occurred.

ANS1571E The *time-option* option cannot be used without specifying the *date-option* option

Explanation: If the to/from/pit time options is specified then the corresponding to/from/pit date MUST also be specified.

System action: Processing stopped.

User response: Either remove the to/from/pit time option or add the corresponding to/from/pit date option.

ANS1572E An unexpected error was received from the server query, RC=*re tcode*.

Explanation: An unexpected error was received by the client. This could be caused by network problems or a programming error.

System action: TSM canceled the current operation.

User response: Verify that your communication path is functioning properly and try the operation again. If the problem persists, contact your TSM administrator for further assistance.

ANS1573E FROMDATE and TODATE cannot be used with PITDATE.

Explanation: The PITDATE option specifies different and conflicting date selection criteria from the FROMDATE and TODATE options. Therefore these options cannot be combined.

System action: The restore operation is not performed.

User response: Determine whether you require the functionality of PITDATE or FROMDATE and TODATE, then try the operation again. If you want to restore files as of a certain date and time, use PITDATE and PITTIME. If you want to restore files from a given range of dates, use FROMDATE, TODATE, FROMTIME, and TOTIME. Refer to the TSM client manual for your operating system for additional information about these options.

ANS1574E Journal Query Failed.

Explanation: The journal daemon was unable to process the requested journal query.

System action: Journal backup processing is interrupted.

User response: Retry the backup, check the journal daemon errorlog for the cause of the failure. Backup of other file systems in the domain will continue.

ANS1575E Journal Daemon Communications Error.

Explanation: An error occurred communicating with the journal daemon.

System action: Journal backup processing is interrupted.

User response: Retry the backup, check the journal daemon and client errorlogs for the cause of the failure.

ANS1576W Space Management Agent version mismatch. The Space Management Agent (hsmagent) version *agent-version* running on '*client-node*' client node does not match with the Space Management Console (GUI) version *console-version* you are running! To avoid compatibility problems, please use the same version for the Space Management Console and the Space Management Agent. Do you want to proceed?

Explanation: The version of the Space Management Console does not match with the version of the Space Management Agent running on the client node machine. To avoid compatibility problems, please use the same version for the Space Management Console (GUI) and the Space Management Agent (hsmagent).

System action: Prompt the user to exit or continue.

User response: Use Space Management Console (GUI) with the same version like the Space Management Agent (hsmagent) running on the HSM node you want to manage.

ANS1577I The Windows console event handler received a '*event*' console event.

Explanation: A console event was received by one of the IBM Tivoli Storage Manager processes or programs. The following events can be received:

- Ctrl-C - This indicates either the user entered the ctrl-c sequence or that one of the Windows services was stopped.

System action: None.

User response: None.

ANS1578E The specified path '*path*' is not valid for backup or archive.

Explanation: The specified path is a special file system or part of a special file system. Special file systems contain dynamic information generated by the operating system and should not be backed up or archived. Refer to the TSM client manual for a complete list of special file systems for your operating system.

System action: Processing continues if there are other file systems to back up.

ANS1579E • ANS1588W

User response: Do not specify special file systems for backup or archive.

ANS1579E GSKit function *func-name* failed with error-code: *session*

Explanation: A GSKit function has failed with the specified error code.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact TSM customer support.

ANS1580W An Include.Fs statement with performance algorithm set already exists for the drive specified. Do you want to replace the statement?

Explanation: The user tried to create a duplicate Include.Fs entry on a drive that already has a performance algorithm associated with it. This is applicable to the Preference Editor on the MFC GUI

System action: The user can replace the statement with the new one or they can cancel out of this operation

User response: The user is prompted to replace the statement with the new one or they can say No to cancel out of this operation.

ANS1581W '*object-name*' was restored as '*temp-name*'. A reboot is required to complete the restore.

Explanation: This is a system file restored and could not be immediately replaced. The file will be replaced during the next reboot of the operating system. It is important to note that until the reboot occurs, the changes will not be in effect.

System action: TSM restored the file with a temporary name, and instructed the operating system to replace the original file with the restored file during the next boot of the operating system.

User response: Reboot the machine as soon as possible after the TSM restore operation ends.

ANS1583E The Hardware Utility plug-in module was not found or could not be loaded.

Explanation: Processing stops.

System action: None.

User response: Run "dsmc show plugins" at the TSM command-line client prompt to see the available plug-ins on the system and verify the path which is being used to load the plug-ins. If the plugin path is available and the Hardware Utility plug-in,

libPiHDW.a, is present, ensure that the LIBPATH variable is set to the Hardware product's library path, for example, LIBPTH=/usr/opt/db2_08_01/lib.

ANS1584E Error loading system library 'libdevmapper.so' required for image operations for LVM2 volumes.

Explanation: The system library libdevmapper.so required for LVM2 image operations could not be loaded. This error can occur when the library does not exist on the system, or the library is an earlier level than is required. This error also occurs when the library can not be opened by the TSM client process.

System action: The image operations for LVM2 volumes are not available.

User response: Check the installed packages and the library versions on the system. If correct versions are installed, check for access related issues. If the system does not have these libraries installed, contact your Linux OS distributor. Also, refer to Technote 1452629: <https://www.ibm.com/support/docview.wss?uid=swg21452629>

ANS1587W Unable to read extended attributes for object *object-full-name* due to errno: *errno-value*, reason: *errno-explanation*

Explanation: The extended attributes of the object could not be read. The system set the error code *errno-value* and the reason *errno-explanation*. If the reason *errno-explanation* is either "access denied" or "permission denied", the current user does not have permission to read the extended attributes of the object.

System action: The object is skipped. Processing continues with the next object.

User response: The error is expected if the operation tries to read extended attributes of an object that you do not own or do not have access to. If the reason indicates an input/output error, perform the file system consistency check procedure and try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1588W I/O error reading file attribute: *attr-name* for: *file-name*. errno = *errno-value*,

Explanation: The attribute *attr-name* of the file *file-name* could not be retrieved. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to read the file attributes.

System action: Processing continues without backing up the specified file attribute.

User response: Correct the condition causing the physical error.

ANS1589W Unable to write extended attributes for *object-full-name* due to *errno: errno-value*, *reason: errno-explanation*

Explanation: The extended attributes of the object could not be written. The system set the error code *errno-value* and the reason *errno-explanation*. If the reason is either "access denied" or "permission denied", the current user does not have permission to write the extended attributes of the object.

System action: Processing continues without restoring the extended attributes.

User response: The error is expected if the operation tries to write extended attributes to an object that you do not own or do not have access to. If the reason indicates an input/output error, perform the file system consistency check procedure and retry the operation. If the problem persists, contact IBM technical support for further assistance.

ANS1590W I/O error writing file attribute: *attr-name* for: *file-name*. *errno* = *errno-value*,

Explanation: The attribute *attr-name* of the file *file-name* could not be set. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to set the file attributes.

System action: Processing continues without restoring the specified file attribute.

User response: Correct the condition causing the physical error.

ANS1592E Failed to initialize SSL protocol.

Explanation: TSM was unable to initialize SSL protocol.

System action: Processing stopped

User response: Check for GSKit related messages in the error log. Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact TSM customer support.

ANS1593E Cannot open the key database.

Explanation: TSM was unable to open the keyfile that is expected to contain the server certificate for SSL communications.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact TSM customer support.

ANS1594E Wrong key database password.

Explanation: The key database that contains the server certificate has been set up with the wrong password.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation.

ANS1595E Bad server certificate.

Explanation: TSM was unable to open SSL connection to server because of a bad certificate. This error usually occurs when the server certificate cannot be verified by the client.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. Make sure to import the correct certificate from the TSM server you are trying to connect to.

ANS1596E SSL protocol is not supported.

Explanation: SSL protocol is not supported on this platform.

System action: Processing stopped

User response: Refer to TSM documentation for the list of supported platforms.

ANS1597E The *-pick* and *-deltype=all* options are not valid together.

Explanation: *-deltype=all* is used to delete an entire directory tree. You cannot use *-pick* to select individual objects from the tree. *-pick* is valid only with *-deltype=active* or *-deltype=inactive*.

System action: Processing stopped.

User response: Try the operation again with a valid combination of options. If you want to delete an entire tree, use *-deltype=all*, but do not use *-pick*. If you want to select which backup versions to delete, specify *-deltype=active* or *-deltype=inactive*, and use the *-pick* option. Also use *-subdir=yes* if you want the file selection to include files in subdirectories of the file specification. See the client manual or command line help for additional information.

ANS1598E *-deltype=all* is not valid for this file specification.

Explanation: *-deltype=all* is used to delete an entire directory tree. You must specify a fully wildcard directory when using *-deltype=all*.

System action: Processing stopped.

User response: Try the operation again with a valid combination of options. If you want to delete all backup versions of an entire directory tree, use -deltype=all and a fully wildcarded file specification. If you want to delete backup versions of partially qualified file names, use -deltype=inactive or -deltype=active. Also use -subdir=yes if you want to delete backup versions in subdirectories of the file specification. See the client manual or command line help for additional information.

ANS1599E Cannot load SSL runtime library.

Explanation: TSM failed to dynamically load SSL runtime library necessary for SSL protocol

System action: Processing stopped

User response: Make sure TSM client is properly installed. Try to reinstall the client software. If the problem persists, contact TSM customer support.

ANS1600E Unable to load the Data Protection for Lotus Domino library.

Explanation: The Data Protection for Lotus® Domino® library could not be loaded.

System action: Processing ends.

User response: Ensure that Domino plugin is properly configured and check the error log on the client machine for more information.

ANS1601E The Domino plugin operation failed because of an internal error.

Explanation: A Domino plugin internal error has occurred.

System action: Processing ends.

User response: Check the error log on the client machine for more information.

ANS1602E The Domino plugin operation failed because the preferences file was not found.

Explanation: The Data Protection for Lotus Domino preference file could not be found.

System action: Processing ends.

User response: The Data Protection for Lotus for Domino configuration file (default name domdsm.cfg) could not be found. Check the error log on the client machine for more information.

ANS1603E The Domino plugin operation failed because of an internal TCP/IP error.

Explanation: A TCP/IP error has occurred.

System action: Processing ends.

User response: Check the error log on the client machine for more information.

ANS1604E The Domino plugin operation failed trying to start the dsmdomp address space.

Explanation: The dsmdomp address space could not be started. This is probably an installation error.

System action: Processing ends.

User response: Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. If the problem persists, contact your System Administrator for further assistance.

ANS1605E The Domino plugin operation failed while initializing communications with the dsmdomp address space.

Explanation: The Domino plugin communication initialization failed.

System action: Processing ends.

User response: The dsmdomp address space failed during its initialization. This is likely to be an installation error. Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. If the problem persists, contact your System Administrator for further assistance.

ANS1606E The Domino plugin operation failed while starting up the dsmdomp address space.

Explanation: The dsmdomp address space could not be started.

System action: The TDP for Domino processing stops.

User response: The dsmdomp address space failed during its initialization. This is likely to be an installation error. Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. Examine the file /tmp/dsmdomp* for more information. If the problem persists, contact your System Administrator for further assistance.

ANS1607E A plugin found in the plugins library is not supported by the current level of the TSM client.

Explanation: The plugin is not loaded, and processing continues.

System action: The plugin is not loaded, and processing continues.

User response: This probably is an installation error. Ensure that the plugins directory contains valid plugin libraries, and that the correct level of the TSM client has been installed. If the problem persists, contact your System Administrator for further assistance.

ANS1608E Domino plugin operation failed with the following message: *message*

Explanation: A Domino plugin operation error occurred.

System action: Processing ends.

User response: Correct the error that caused the operation to fail.

ANS1609E Domino plugin process failed. The following messages are associated with the error. *message*.

Explanation: A Domino plugin operation error occurred.

System action: Processing ends.

User response: Correct the error that caused the operation to fail.

ANS1610E The domnode option has not been properly specified for the node '*node_name*'.

Explanation: The domnode option has not been properly specified in the dsm.sys file for the node shown.

System action: Processing for this request stops.

User response: This is likely to be an installation error. Ensure that the domnode option has been properly specified for the node in question. If the problem persists, contact your System Administrator for further assistance.

ANS1611E A plugin operation failed because of an internal error.

Explanation: A plugin internal error has occurred.

System action: The plugin operation stops.

User response: If the error persists, run with tracing enabled and contact your System Administrator and IBM for further assistance.

ANS1612E The Domino plugin operation failed because of a TSM API error.

Explanation: An TSM API error occurred .

System action: Processing ends.

User response: Check error log on the client machine for more information.

ANS1613E >Could not load the TSM API.

Explanation: The TSM API could not be loaded.

System action: Processing ends.

User response: Check error log on the client machine for more information.

ANS1614E The Domino plugin 'Try and Buy' license has expired.

Explanation: The 'Try and Buy' license that was detected has expired.

System action: Processing ends.

User response: This product is no longer valid for use. A valid license must be obtained before running the product.

ANS1615E The Domino plugin operation failed due to a license error.

Explanation: Domino plugin license verification failed.

System action: Processing ends.

User response: Check the error log for further information.

ANS1616E The Domino plugin operation failed because the Lotus Domino API could not be loaded.

Explanation: The Lotus Domino API could not be loaded.

System action: Processing ends.

User response: Ensure the Lotus Domino Server is installed correctly.

ANS1617E The Domino plugin operation failed because of a Data Protection for Domino API error.

Explanation: A Data Protection for Domino API error occurred during a Domino plugin operation.

System action: Processing ends.

User response: For more details, view the following Tivoli Storage Manager error logs.

The API error log (dsierror.log) and the log of Data Protection for Domino activity (domdsm.log). The

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default location of these logs is the Data Protection for Domino installation directory.

The backup-archive client error log (dsmerror.log), the web client error log (dsmwebcl.log), and the log of scheduler activite (dsmsched.log). The default location of these logs is the backup-archive installation directory.

ANS1618E A Domino plugin operation is already in progress. Please wait for operation to complete.

Explanation: A Domino plugin operation is in progress.

System action: The Domino plugin operation stops.

User response: Please wait for the Domino plugin operation to complete before starting a new Domino plugin operation.

ANS1619E The IBM Tivoli Storage Manager application client cannot work with the version of the Domino plugin you have installed.

Explanation: The version of the Domino plugin currently installed on the system is older than the version used to build the IBM Tivoli Storage Manager application client.

System action: Processing ends.

User response: Install a version of the Domino plugin at or later than the level of the IBM Tivoli Storage Manager application client.

ANS1620I Backup version for '*filepath-namepath-namefile-name*', object id - '*object-id:object-id*' is not consistent with local repository. Its being deleted.

Explanation: The specified backup instance of the named object is not valid with local repository contents. This could happen if local repository is modified or got corrupted on the client system. This backup can not be restored, therefore it will be deleted on the server.

System action: The specified backup object will be deleted on the server. Processing will continue.

User response: None.

ANS1621E Failed to update backup attributes on server for local backup for '*filepath-namepath-namefile-name*', object id - '*object-id:object-id*' return code '*return code*'.

Explanation: TSM failed to update attributes for the named backup object on the server. The server may not reflect correct state of the backup.

System action: Processing continues.

User response: Check preceding error messages in error log for more information. Retry the operation. If problem continues, contact your TSM administrator.

ANS1622I Number of backup objects cleaned up on server: '*number*' number of local snapshot resources made available: '*number*'.

Explanation: While performing consistency check for server's database and the local repository maintained on the client system, reported inconsistencies were found. Inconsistent backups cannot be restored, therefore TSM deletes all inconsistent backup objects and frees the space occupied in the local repository.

System action: Processing continues.

User response: Check error log for further details on which objects on server were deleted. If numbers look unusually high check your configuration and if it continues, contact your TSM administrator.

ANS1623W Backup of NSF DB2 database was skipped. NSF DB2 databases not supported.

Explanation: This version of DP for Domino plugin does not support NSF DB2[®] databases.

System action: Backup of NSF DB2 databases is skipped.

User response: Exclude NSF DB2 databases from backup.

ANS1624W You have chosen to proceed with the restore operation. New logical volumes added after backup will be removed during this restore process. Please restore these logical volumes manually before performing rollforward recovery.

Explanation: Database configuration has been changed since the previous backup by the addition of new logical volumes. User has requested a local restore operation which will remove these newly added logical volumes. Please restore them after the local restore command has completed, before performing rollforward recovery. You can find the list of logical volumes removed in the dsmerror.log file.

System action: This message is a warning to the user to perform certain action after the local restore command completes successfully.

User response: User MUST take the action specified in this warning before proceeding with rollforward recovery.

ANS1625I Number of volumes to be FlashCopied:
v1

Explanation: Number of volumes to be flashcopied.

System action: None.

User response: None.

ANS1626E An unexpected error was encountered when processing a TSM operation using a hardware or snapshot function. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name (line-number)*

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS1627E SVC virtual disk *v1* is not valid.

Explanation: The specified virtual disk is not found in the list of virtual disks provided by the connected SVC cluster.

System action: Process stops.

User response: Ensure that this virtual disk exists in the SVC.

ANS1628E The source *v1* and target *v2* virtual disks are in different SVC clusters.

Explanation: The SVC source and target virtual disks have to be assigned to the same SVC cluster.

System action: Process stops.

User response: Ensure that the source and target virtual disks are in the same SVC.

ANS1629E The source *v1* and target *v2* virtual disks are of different size.

Explanation: The SVC source and target virtual disks have to be of the same size.

System action: Process stops.

User response: Ensure that the source and target virtual disks are the same size.

ANS1630E An error was returned calling an operation of the Common Interface Model(CIM). TSM function name : *function-name* TSM function : *function-desc* TSM CIM return code: *0xCIM-rc* TSM file : *file-name (line-number)*

Explanation: An error occurred when calling a CIM

operation of the disk subsystem.

System action: Processing stops.

User response: Please see the section about the CIM return codes and their descriptions in the product publication.

ANS1631E A memory allocation error has occurred in file *filename*, line number *linenumber*.

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

ANS1632I Changing copyType to "copy" for LOCAL SAN Volume Controller incremental backup operation.

Explanation: When backup destination is LOCAL, snapshot incremental type defaults to COPY type operation. This is due to the lack of INCREMENTAL snapshot support on SAN Volume Controller.

System action: This message is informational.

User response: Do not specify "incremental" option for LOCAL backups when using SAN Volume Controller or use "any". This will allow TSM to pick the appropriate default value of copyType.

ANS1647I DB2 Partition Volume Information:
Database configuration Name: *db2 cfg name* Database Partition Number: *db2 partition num* DB2 Host Name: *db2 host name* TSM Node Name: *tsm node name* Volume List: *volume list*

Explanation: None.

System action: This message is informational.

User response: None.

ANS1648I DB2 Backup Host Volume Information:
Database configuration Name: *db2 cfg name* Backup Host Machine Name: *db2 partition num* Backup TSM Node Name: *db2 host name* Volume List: *volume list*

Explanation: None.

System action: This message is informational.

User response: None.

ANS1649E The option '*specified-option*' is inconsistent with the option '*other-option*'.

Explanation: The command failed because the specified option (*specified-option*) can not be specified in combination with the option (*other-option*), which is also specified.

System action: The command is terminated.

User response: Run the command without the specified option. Alternatively, run the command without the other option.

ANS1650I Command: *command-string*

Explanation: The command string listed in the message was issued by the TSM Backup-Archive client.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1651I Backed Up: *fshlll*

Explanation: The backup operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1652I Archived: *fshlll*

Explanation: The archive operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1653I Updated: *fshlll*

Explanation: The update operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1654E Failed: *fshlll*

Explanation: The backup, archive, restore or retrieve operation for the object failed.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only. For information about the failure refer to the TSM Backup-Archive Client error log.

ANS1655I Restored: *fshlll*

Explanation: The restore operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1656I Retrieved: *fshlll*

Explanation: The retrieve operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1657I Expired: *fshlll*

Explanation: The active version of the object was expired in the TSM database.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1658I Deleted: *fshlll*

Explanation: The object was deleted from the TSM database.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1659I Skipped: *fshlll*

Explanation: The object was skipped by the user during backup or archive processing.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1660I Excluded: *fshlll*

Explanation: The object was excluded from backup or archive processing.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1661I **Unchanged:** *fshlll*

Explanation: The object has not changed since the last incremental backup was performed and does not need to be resent.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS1662I **Agent Node:** *'agent_node'* **Target Node:** *'target_node'*

Explanation: Proxy nodes information.

System action: None

User response: None

ANS1663W **The option fractional reserve on volume *vol_name* was reduced to less than 100 percent.**

Explanation: Network Appliance strongly recommends that when the fractional reserve is set to less than 100 percent you actively monitor space consumption and the rate of change of data in the volume to ensure you do not run out of space reserved for overwrites. In that case, if you run out of overwrite reserve space, writes to the active file system fail and the host application or operating system might crash.

System action: Process continues.

User response: Ensure that you monitor the space consumption. Consult Network Appliance for tools to monitor available space in your volumes.

ANS1664E **The snap restore for volume *volname* with snapshot name *snapname* would destroy later snapshots that are required for other applications or for volume clones.**

Explanation: ONTAP will delete newer snapshots of a volume when a specific snapshot is used for snap restore.

System action: Process stops.

User response: Prior to a snap restore, ensure that newer snapshots are not used in other applications or in volume clones.

ANS1665W **TSM for ACS did not find any snapshots for volume *volname* on the N series filer.**

Explanation: No snapshots were found for this volume on the N series filer.

System action: Process continues.

User response: None.

ANS1666W **TSM for ACS did not find any information about the N series volume *volname*.**

Explanation: The query for information about this volume did not return any data.

System action: Process continues.

User response: None.

ANS1667E **The snapshot name *snapname* for volume *volname* was not found in the snapshot list on the N series filer.**

Explanation: Snapshot identified by this name does not exist.

System action: Process stops.

User response: None.

ANS1668E **The '*drive-name1*' is not a local disk.**

Explanation: The specified file system is network disk or network share. Because the CLUSTERNODE option is set to YES, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the TSM client to run in a cluster environment.

ANS1669W **The *command subcommand* command can only be run in Windows WinPE mode.**

Explanation: The *command subcommand* command is not supported on a currently running operating system. You must reboot to Windows WinPE mode to run this command.

System action: The command is not processed.

User response: None.

ANS1670E The file specification is not valid. Specify a valid Network Appliance or N-Series NFS (AIX, Linux) or CIFS (Windows) volume.

Explanation: The file specification is not valid. Incremental backup using snapshot difference using the -SNAPDIFF option can only be performed on Network Appliance or N-Series NFS volumes on AIX and Linux, and on CIFS volumes on Windows. Do not specify either Network Appliance or N-Series Qtrees or a path within the Network Appliance or N-Series volume. Only full volumes are supported.

System action: Processing stops.

User response: Retry the incremental backup operation using the -SNAPDIFF option. Specify a valid Network Appliance or N-Series NFS volume on AIX or Linux, or a CIFS volume on Windows.

ANS1671I The cluster database has been restored. Restarting the cluster services on all nodes. This will take a few minutes.

Explanation: After the cluster database is restored, the cluster service on the restoring node is in a paused state. The cluster service on other nodes were shutdown. All services need to be restarted. If some of the services cannot be started automatically, restart them manually.

System action: Processing continues.

User response: No action.

ANS1672I Could not take the cluster resource *resource name* offline. MS rc *retcode*. Error is ignored.

Explanation: Microsoft recommends taking the cluster resources offline during an authoritative cluster database restore. However, the restore can still be done if the resources cannot be taken offline. The error is ignored.

System action: Processing continues.

User response: No action.

ANS1673W Cluster service on node *node name* could not be started. You must manually start the service.

Explanation: The cluster database has been restored. During the restore, the cluster service was taken offline. Tivoli Storage Manager failed to restart the cluster service.

System action: Processing continues.

User response: You can manually start the service for this node.

ANS1674I The cluster database has been restored but the cluster service on some nodes could not be started. Use the Failover Cluster Management tool to manually start the nodes.

Explanation: The cluster database has been restored. During the restore, the cluster services were taken offline except for the node being restored. Tivoli Storage Manager failed to automatically start these cluster services. You need to start them manually. The nodes whose services failed to start are logged in the client error log.

System action: Processing continues.

User response: You can manually start the cluster services.

ANS1675W Unable to obtain a list of cluster nodes to restart after the cluster database is restored. The call '*cmd*' returned with MS rc *retcode*. You must restart the cluster service on all the nodes after the restore is finished.

Explanation: Due to an error, Tivoli Storage Manager could not retrieve a list of nodes in the cluster to restart. The cluster services on these nodes need to be started manually. The client error log might contain additional information depending on where the failure occurred.

System action: Processing continues.

User response: Manually start the cluster services on all nodes.

ANS1676W You are doing an authoritative cluster database restore. The process may seem to be hang before and after the file is restored. This is because it may need to start the cluster service if it is not up and take all the resources offline. After the cluster database is restored, the cluster service will be restarted for changes to be in effect. The cluster service on all other nodes also have been shutdown. They will be restarted. This may take a few minutes.

Explanation: The restore will seem to be paused at time because before the restore, Tivoli Storage Manager ensures the cluster service is up on the restoring node and all the resources are taken offline. After the cluster database is restored, the cluster service on the restoring node is in a paused state. The cluster service on other nodes were shutdown. All services need to be restarted. If some of the services cannot be started automatically, you can try to restart them.

System action: Processing continues.

User response: No action.

ANS1677W Tivoli Storage Manager failed to set the disks for quick formatting because of an error. See the error log for more details. The disks will be slow formatted which will cause a slower restore process.

Explanation: By default, Tivoli Storage Manager tries to set the QuickFormat value of the HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ASR\RestoreSession key to perform quick formatted on all the disks. Due to an error, a slow format will be performed on the re-creation of the disks. This process will cause a slower restore process.

System action: None

User response: None

ANS1678E ASR path '*path*': not found.

Explanation: You have specified a directory that does not exist.

System action: Processing stops.

User response: Recheck all spelling and punctuation, particularly the placement of directory delimiters (for example, "\"). Correct the syntax if it is incorrect, then retry the operation.

ANS1679W Updating the registry to identify which volumes have been restored has failed. This does not affect the volumes that have already been restored. See the error log for more details. The error is being ignored and processing continues.

Explanation: After restoring the critical volumes, Tivoli Storage Manager tries to update the RestoredVolumes value of the HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ASR\RestoreSession key to indicate which volumes have been restored. Due to an error accessing the registry, the error is logged but processing continues.

System action: Processing continues.

User response: None

ANS1680W Function refresh incremental FlashCopy cannot be accomplish because no consistency group found for these volumes.

Explanation: A refresh of the incremental FlashCopy can only be done when the consistency group and the correspondent FlashCopy relation were established previously.

System action: None.

User response: None.

ANS1681E DSM_DIR was not set and the ASRFILESPATH option was not specified.

Explanation: The ASR files can be in put in the DSM_DIR path by default or overridden with the ASRFILESPATH option. Either one is being set.

System action: Processing stops.

User response: Set the DSM_DIR environment variable or specify the ASRFILESPATH option on the "RESTORE MACHINEASR" command.

ANS1682W No FlashCopy relationships found in the storage system.

Explanation: The copy services server (mostly a CIM Object Manager) does not have any FlashCopy relation objects.

System action: Process may stop.

User response: This is not necessarily a message that implies the stop of the process.

ANS1683E The state *status* of the consistency group is bad to achive a valid disk backup.

Explanation: TSM ACS function monitoring will expect that the FlashCopy are in one of the state Idle_Copied or Copying.

System action: Process will stop.

User response: Verify using the storage GUI the state of the FlashCopy. If this state was generated by an user action, try to start the copy process through the storage GUI, then re-start the TSM ACS moniotoring fuction.

ANS1684W Disk Full Error Accessing Subfile Cache: *exception-name*

Explanation: A disk full error occurred attempting to access or write to the specified subfile cache file during a subfile incremental backup. See the client error log for more detailed information. TSM.

System action: Processing continues without subfile.

User response: None.

ANS1685E Incremental backup operation using snapshot difference is only available for N series/NetApp filer volumes, is not a NetApp volume.

Explanation: Cannot perform NAS NFS/CIFS incremental backup operation using snapshot difference on the mounted or mapped volume because the volume is not a N series/NetApp filer volume.

System action: Processing stops.

User response: Retry the incremental backup

operation by specifying an entire NAS NFS or CIFS volume.

ANS1686I Single Instance Store link '*file-name*' will be restored or retrieved as a normal file.

Explanation: TSM restores Single Instance Store (SIS) links as normal files. If the restored version is a duplicate of the copy in the SIS Common Store, then the SIS Groveler will eventually recreate the SIS link.

System action: TSM creates normal files instead of the reparse point.

User response: None

ANS1687E VSS Instant Restore operation failed. Please examine the TSM client error log file (DSMERROR.LOG), the Windows Application Event Log, the Windows System Event Log, and the VSS provider log file (if applicable) for more details. Consult the VSS provider documentation for the meaning of the error return code.

Explanation: VSS hardware provider failed while performing volume-level copy restore operation.

System action: Processing stopped.

User response: Attempt to determine the source of the error by examining the Application Client log file, the TSM client error log file (DSMERROR.LOG), the Windows Application Event Log, the Windows System Event Log, and the VSS provider log file, if applicable. Additional instructions for Windows VSS operations are located in the TSM Problem Determination Guide. Correct the problem and retry the operation. If this error persists, contact your service representative.

ANS1688I Sparse attributes for '*file-name*' cannot be backed up correctly because the volume from which the file is backed up does not support sparse files.

Explanation: If the volume from which a file is backed up does not support sparse files, then the allocated ranges for the sparse file cannot be backed up. This is true even if a file has its sparse attribute set. One example where this can occur is if a sparse file is created on a NAS volume, but the volume is backed up over CIFS, where CIFS does not support sparse files.

System action: The sparse attribute and allocated ranges for the file are not backed up. If the file is restored, the restored file will not be sparse.

User response: No action is required if you do not need the sparse attribute and allocated ranges backed up. If you require backup of the file's sparse attribute and allocated ranges, then the volume from which IBM Tivoli Storage Manager backs up the file must support sparse files.

ANS1689E The registry was not updated after VSS ASR restore.

Explanation: An error occurred while updating the registry after VSS Automated System Recovery (ASR). Check dsmerror.log for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

ANS1690E The list of volumes passed contain pairs which belong to different consistency groups in the scope of one single cluster.

Explanation: TSM ACS handles for each operation only one consistency group per cluster at the same time. If the set of volumes in a backup or restore operation contain pairs that belong to different consistency group inside one single cluster, then the process of the operation will be stopped.

System action: Process stopped.

User response: If you added volumes to the production database or to the target set, ensure that they are not in any FlashCopy relation.

ANS1691I The option '*option*' that was found in the options file '*file-name*' at the line number: *number* is not supported and will be ignored by the client.

Explanation: The specified option is valid but not supported on the current platform and will be ignored by the client.

System action: Processing continues.

User response: You can ignore the message or remove the option from the option file.

ANS1692E The certificate is not trusted.

Explanation: The client was unable to open SSL connection to the server because the server certificate was not trusted.

System action: Processing stopped

User response: Make sure that you have configured the key database for SSL communication as described in the documentation. If the TSM server is using a self-signed certificate, make sure that you import the correct certificate from the server you are trying to connect to. When the server is using a certificate signed by an authority, make sure that the root certificate of the authority is imported into the client key database.

ANS1693E The certificate validity period is incorrect.

Explanation: The client was unable to open an SSL connection to the server because the certificate validity period is incorrect.

System action: Processing stopped

User response: Report this to the TSM server administrator. The server must have the correct certificate installed.

ANS1694E The certificate identity could not be verified.

Explanation: TSM was unable to open an SSL connection to the server because the certificate identity could not be verified. This happens when the certificate ownership information does not match the TSM domain name or IP address.

System action: Processing stopped

User response: Make sure that the server domain name or the IP address (the value of the TCPSERVERADDRESS option) is correct. If the problem persists, report it to your TSM server administrator.

ANS1695E The certificate is not valid.

Explanation: TSM was unable to open an SSL connection to the server because of an invalid certificate. The client was unable to determine the exact cause of the failure.

System action: Processing stopped

User response: Further analysis of the server certificate, the client key database, or both, is needed. Refer to TSM documentation for more information.

ANS1696E Only root can perform this action.

Explanation: User must be root to perform this action.

System action: Processing stopped.

User response: Log in as root and try the operation again.

ANS1700W Database '*database*' (save date=*date*) was successfully recovered.

Explanation: The specified database (which was saved on the specified date) was successfully recovered.

System action: The specified database was recovered with the last saved version.

User response: none.

ANS1704W Option '*option-name*' can not be supplied by application and is ignored.

Explanation: An API application supplied option. The option cannot be specified by an application. The option can be specified only in the `dsm.sys` options file.

System action: The supplied option is ignored. Processing continues.

User response: Correct the application configuration.

ANS1705E System Writers *writersname* do not exist.

Explanation: These writers are an essential part of the operating system. When they are not available the backup will complete successfully but the data for those writers will not get backed up to the IBM Tivoli Storage Manager server. This can result in the computer not booting after a restore of the system state.

System action: System state backup stopped.

User response: Verify that these writers exist using '`vssadmin list writers`' command. Try the operation again. If the problem persists, contact your system administrator or IBM Tivoli Storage Manager administrator for further help.

ANS1706E Error creating directory '*directory*'.

Explanation: The system was unable to create the specified directory.

System action: Processing terminates.

User response: Verify that the system has the appropriate permissions to create this directory, and then restart the operation.

ANS1707E Hard link '*new-file-name*' could not be created for existing file '*exist-file-name*'.
Microsoft Windows return code:
'*windows-return-code*' '*windows-error-text*'

Explanation: Some system state files are hard links that point to another file. During system state restore, IBM Tivoli Storage Manager recreates the hard links for restored system state files. If a file with the same name as the hard link already exists at the time of the restore, IBM Tivoli Storage Manager attempts to replace the file with the hard link. This message is issued when IBM Tivoli Storage Manager is unable to replace an existing file with a hard link. The message includes the hard link name, the system state file name to which the hard link points and the Microsoft Windows return code information. The return code information indicates why the file could not be replaced. It is possible for the operating system or applications to behave erratically if the hard link cannot be recreated.

System action: The hard link is skipped, system state restore continues.

User response: Use the Microsoft Windows return code information provided in the message to determine the underlying cause of the error. Based on the underlying cause of the error and the reason you are restoring the system state, you can choose to either correct the underlying cause and perform the restore again, or you can attempt to manually create the hard link. Because this error message represents an unusual and unexpected condition, you should give careful consideration to the potential consequences of either choice. The hard link can be created manually as follows: Rename the file that has the same name as the hard link. Then use the Microsoft Windows utility fsutil.exe as follows: FSUTIL HARDLINK CREATE hardlinkname originalfilename

ANS1708E Backup operation failed. Only a root user can do this operation.

Explanation: Backups initiated by non-root users are disabled by IBM Tivoli Storage Manager administrator.

System action: The operation stops.

User response: Request the IBM Tivoli Storage Manager administrator to enable non-root backups.

ANS1709W An ISO backed CDrom devices will not be backup with the Virtual Machine.

Explanation: The Virtual Machine create on restore would fail if the ISO CDrom images was not available or on-line.

System action: The Virtual Machine backup will continue minus the CDrom device.

User response: Once the Virtual Machine is created you may add a CDrom device to it.

ANS1710W Image backed floppy devices will not be backup with the Virtual Machine.

Explanation: The Virtual Machine create on restore would fail if the floppy images was not available.

System action: The Virtual Machine backup will continue minus the floppy device.

User response: Once the Virtual Machine is created you may add a Floppy device to it.

ANS1711W Incremental backup selected for 'VM name', but a Full backup has not yet been performed. Performing a Full backup instead.

Explanation: An incremental backup of the specified virtual machine was selected, but no full backup of that virtual machine exists; A full backup must exist before an incremental backup can be performed.

System action: A full backup of the virtual machine is performed instead of an incremental backup.

User response: None

ANS1712I Changed block tracking not supported for disk *disk name*; Performing FULL backup of disk.

Explanation: Changed block tracking is not enabled or supported for the specified disk, so a full backup of the disk will be performed.

System action: A full backup of the disk is performed.

User response: None

ANS1713W There was a problem getting changed block tracking information for disk *disk name*; Performing FULL backup of disk.

Explanation: Changed block tracking is supported for the specified disk, but there was a problem getting the changed block tracking information, so a full backup of the disk will be performed.

System action: A full backup of the disk is performed.

User response: Review the error log for messages as to why the changed block tracking information could not be obtained.

ANS1714I No changed extents found for disk *disk name* - skipping disk.

Explanation: No changed extents were found for the specified disk, so there is nothing to backup; The disk will be skipped.

System action: No data is backed up for the specified disk so no data has changed.

User response: None.

ANS1715E A filespace already exists for VM (*VM name*), but with a different VM uuid (*VM Uuid*) than the current one (*VM Uuid*).

Explanation: No changed extents were found for the specified disk, so there is nothing to backup; The disk will be skipped.

System action: No data is backed up for the specified disk so no data has changed.

User response: None.

ANS1716E A VMware vStorage web service task timed-out.

Explanation: The TSM client timed-out waiting for VMware vCenter or ESX host to complete a requested web service task. Resources could be low or the system could be busy.

System action: Processing stopped

User response: Please check the VMware vCenter or ESX host for errors.

ANS1717E A VMware vStorage web service task failed.

Explanation: A VMware vCenter or ESX host web service task failed.

System action: Processing stopped

User response: Please check the VMware vCenter or ESX host for errors.

ANS1718E VMware vStorage create snapshot failed.

Explanation: VMware vStorage failed to create the requested snapshot.

System action: Processing stopped

User response: Please check the TSM error logs and VMware vCenter or ESX host for errors.

ANS1719E VMware vStorage remove snapshot failed.

Explanation: VMware vStorage failed to remove the requested snapshot.

System action: Processing stopped

User response: Please check the TSM error logs and VMware vCenter or ESX host for errors.

ANS1729E The passed file list '*file-list*' is not a valid input file list. Pass standard file list or collection file list to the dsmrecall command.

Explanation: User has passed a invalid file list type to the dsmrecall command

System action: Processing stopped

User response: pass standard file list or collection file list to dsmrecall command.

ANS1730E The IBM Tivoli Storage Manager server query for ordering information failed.

Explanation: Tape optimized recall was not able to retrieve ordering information from the IBM Tivoli Storage Manager server.

System action: Processing stopped

User response: Check the connection to the IBM Tivoli Storage Manager server to see if the IBM Tivoli Storage Manager server is available and you have the correct access rights configured.

ANS1731E Tape optimized recall for file list '*file-list*' failed with rc = *code*.

Explanation: Tape optimized recall was not able to retrieve ordering information from the IBM Tivoli Storage Manager server.

System action: Processing stops.

User response: Check all error messages above this message to get details about the problem.

ANS1732W File '*file*' is from a different file system. writing file to list of unprocessed files: '*file-list*'.

Explanation: The dsmrecall command specifies a file system to process. Files from other file systems are skipped and written into a unprocessed list.

System action: File is skipped and information is written to a list of unprocessed files

User response: Check that all files in the input file list are from the correct file system.

ANS1733I A collection file was specified '*file-list*'
The ordering process is skipped.

Explanation: A collection file was passed as the input file list. Ordering is not necessary since it the file is already ordered. Only the recall is started.

System action: The ordering processed is not started, only recall started.

User response: No further action needed.

ANS1734W The virtual machine '*VM-name*' contains one or more independent disks. Backups are not supported in this configuration. Specify the '*-vmprocessvmwithindependent=yes*' option to exclude these disks from the backup.

Explanation: Independent disks are not affected by snapshots so the IBM Tivoli Storage Manager client does not support backing them up.

System action: The virtual machine is not backed up.

User response: Power[®] off the virtual machine and change the disk independent mode or remove them from the virtual machine. Or specify the '*-vmprocessvmwithindependent=yes*' option to exclude these disks from the backup.

ANS1735W The virtual machine '*VM-name*' contains one or more physical Raw Device Mappings (RDMs). Backups are not supported in this configuration. Specify the '*-vmprocessvmwithprdm=yes*' option to exclude these disks from the backup.

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Explanation: Physical RDMs are not included in snapshots so the TSM client does not support backing them up.

System action: The virtual machine is not backed up.

User response: Power off the virtual machine and change the RDMs to virtual mode or remove them from the virtual machine. Or specify the '-vmprocessvmwithprdm=yes' option to exclude these disks from the backup.

ANS1736I Change block tracking is not supported for virtual machine VM.

Explanation: RDM disks in physical mode, virtual disks attached to shared virtual SCSI bus, and VMs with hardware version 6 or earlier are not supported.

System action: The full disk is not backed up.

User response: None.

ANS1737E The PRESNAPSHOTCMD command failed.

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to perform the VSS snapshot backup. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is considered to have failed. If the command failed then the VSS snapshot backup is not performed.

System action: The client does not perform the VSS snapshot backup operation.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, consider wrapping the command in a script that always exits with a return code of zero.

ANS1738W The POSTSNAPSHOTCMD command failed.

Explanation: If the command specified by the POSTSNAPSHOTCMD option completed with a non-zero return code, the VSS snapshot backup operation continues. The operation continues with a warning-level result. The result of the POSTSNAPSHOTCMD command does not supersede a higher result from the VSS snapshot backup command. For example, if the VSS snapshot backup command completed with code 12, a lower return code from the POSTSNAPSHOTCMD command does not alter the return code.

System action: The VSS snapshot backup continues, but with a warning return code of at least 8.

User response: Identify and repair the problem that

caused the command to fail. Consider wrapping the command in a script that always exits with a return code of zero.

ANS1739E Restore of a system drive is not permitted.

Explanation: The drive to which you are restoring contains the operating system.

System action: Processing stops.

User response: Try the operation again without specifying a system drive.

ANS1740W Unable to read ACLs for object: *file_system path name*. Check dsmerror.log for more information.

Explanation: The ACLs of the object are not read.

System action: The object is skipped. Processing continues with the next object.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

ANS1741W Unable to read extended attributes for *file_system path name*. Check dsmerror.log for more information.

Explanation: The extended attributes of the object are not read.

System action: The object is skipped. Processing continues with the next object.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Follow the suggested corrective actions (if any) and try the operation again.

ANS1742E Expose Snapshot failed for backup '*backup-name*'.

Explanation: Expose snapshot failed.

System action: Processing stops

User response: See the dsmerror.log file for further details.

ANS1743E Unexpose snapshot failed for backup '*backup-name*'.

Explanation: Unexpose snapshot failed.

System action: Processing stops

User response: See the dsmerror.log file for further details.

ANS1744E One or more of the snapshots(volumes) needed for the restore operation were not found. See dsmerror.log for further details.

Explanation: One or more of the snapshots needed for restore were not found on the system.

System action: Processing stops

User response: See the dsmerror.log file for further details.

ANS1745I The virtual machine to restore has one or more distributed port groups. Further configuration might be necessary to select a port number after the restore is complete.

Explanation: The virtual machine was saved with one or more NIC cards backed by distributed port groups. Due to conflicts on restore the port number(s) were not saved.

System action: The restore continues.

User response: Edit the virtual machine settings and select a port if needed.

ANS1746E No available LUNs were found. Confirm that the storage adapters are configured correctly on the host and that the LUNs are not mapped to another virtual machine.

Explanation: The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine.

System action: The virtual machine cannot be restored.

User response: Confirm that the Storage Adapters are configured correctly on the host and that the LUNs are not mapped to another virtual machine.

ANS1747W The virtual machine contains one or more Version 2 Raw Device Mappings (RDMs). Backups are not supported in this configuration.

Explanation: Version 2 RDMs are not supported.

System action: The virtual machine is not backed up.

User response: Power off the virtual machine and remove the version 2 RDMs from the virtual machine.

ANS1748E The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine: LUN UUID *lun*.

Explanation: The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine.

System action: The virtual machine cannot be restored.

User response: Find the required LUN and make it available to the virtual machine.

ANS1749W Object '*filesystem-nameehl-namell-name*' was backed up with invalid file system type attribute.

Explanation: File system type is used by the client to determine if an object name is case sensitive or not. Wrong file system type may result in incorrect sort order of the server tree for case sensitive file systems. Finally some unchanged files may expire and then re-backed up during full incremental backup.

System action: Processing continues.

User response: It is recommended to rename the correspondent filesystem on TSM server and do the full incremental backup again.

ANS1750I Volume mount point '*volumemountpoint*' is mounted to volume '*volume*'. Using snapshot volume for '*volume*' to backup.

Explanation: The volume mount point resolved to a volume that has been snapped. The same snapshot volume will be used.

System action: Processing continues.

User response: None.

ANS1751E Error processing '*filesystem name*': The file system can not be accessed.

Explanation: The client is unable to access the file system. Two common reasons for this are the account under which the client is running does not have access to the root of the file system, or the file system does not exist.

System action: The inaccessible file system is skipped. Processing continues with the next file system.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the file system. Correct the problem, then retry the operation. If the account does not have access to the file system, then either the system administrator needs to grant access,

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or an account that has access to the file system must be used. If the file system does not exist, then remove or correct the file system specification.

ANS1752E The file system can not be accessed.

Explanation: The client is unable to access the file system. Two common reasons for this are the account under which the client is running does not have access to the root of the file system, or the file system does not exist.

System action: The inaccessible file system is ignored.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the file system. Correct the problem, then retry the operation. If the account does not have access to the file system, then either the system administrator needs to grant access, or an account that has access to the file system must be used. If the file system does not exist, then remove or correct the file system specification.

ANS1753E File space '*filespace name*' was backed up by an older client version, and cannot be restored with this client version. The file space will be skipped.

Explanation: The backup set format in earlier client versions for SYSTEM STATE and SYSTEM SERVICES is incompatible with the current client version. Those file spaces will be skipped. The restore might appear to pause while the client skips past the objects in those file spaces. Other remaining file space data will be restored.

System action: Objects in this file space are skipped. Other remaining file space data will be restored.

User response: Restore this specific file space in the backupset with a prior level client.

ANS1754E File space '*filespace name*' cannot be restored when ASNODENAME option is in affect. The file space will be skipped.

Explanation: System state data of another node should not be restored to a different node. Those file spaces will be skipped. The restore might appear to pause while the client skips past the objects in those file spaces. Other remaining file space data will be restored.

System action: Objects in this file space are skipped. Other remaining file space data will be restored.

User response: Remove ASNODENAME option before restoring this specific file space in the backupset or use the node name that was used to backup system state data to restore.

ANS1755W An error communicating with Active Directory has occurred. USEDIRECTORY option will be ignored and processing will continue.

Explanation: TSM attempted to query Active Directory for TSM Server parameters but an error has occurred. This could be caused by Active Directory or the TSM Server's setup.

System action: TSM will ignore the USEDIRECTORY option and continue with client processing.

User response: Make sure your computer is properly set up to the domain with Active Directory. Also, make sure your TSM Administrator has properly configured the TSM Server for your node.

ANS1756W The Journal for '*backup-specification*' has been reset: The server filespace was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filespace was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

ANS1757W The Journal for '*backup-specification*' has been reset: The server filespace was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filespace was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

ANS1758W The Journal for '*backup-specification*' has been reset: The server filespace was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filespace was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

ANS1759W The Journal for '*backup-specification*' has been reset: The policy set was updated since the last backup completed.

Explanation: The client has reset the journal for the specified file system because the node policy set was updated since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

ANS1760I Journal for '*backup-specification*' enabled for node '*nodename*' and server '*servername*'

Explanation: The journal for the specified file system is now valid and will be used by the next full incremental backup by the specified TSM node and server.

System action: The next full incremental backup of the file system will use the journal.

User response: None.

ANS1761I Journal for '*backup-specification*' will be enabled upon successful completion of the backup.

Explanation: An active but invalid journal is present for the file system being backed up. Once the backup successfully completes the journal will be available for use by the next full incremental backup of the file system with the same TSM node and server.

System action: None.

User response: None.

ANS1763W Unable to unmount snapshot mount point *snapshot mountpoint* during cleanup of snapshot '*snapshot*' of volume '*volume*'.Error is '*error*'.Operation will continue. Please manually unmount, remove the snapshot mount point directory and delete the snapshot after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to unmount the snapshot for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the unmount error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxxx. Check if it is mounted: df -k | grep

tsmxxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

ANS1764W Unable to remove the snapshot mount point directory *snapshot mountpoint* during cleanup of snapshot '*snapshot*' of volume '*volume*'.Error is '*error*'.Operation will continue. Please manually remove the snapshot mount directory and delete the snapshot after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to remove the mount point directory for the snapshot for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the rmdir error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxxx. Check if it is mounted: df -k | grep tsmxxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

ANS1765W Unable to delete the snapshot during cleanup of snapshot '*snapshot*' of volume '*volume*'.Error is '*error*'.Operation will continue. Please manually delete the snapshot after backup is completed.

Explanation: During TSM client operation, it was not possible to delete the snapshot for some reason. However, TSM operation was completed successfully. One of the reasons that the snapshot delete failed maybe due to the fact that AIX JFS2 expects the snapshot delete requests for a given filesystem to be issued in the order of oldest snapshot first, next oldest snapshot second and so on. If there are other processes using older snapshots for the same filesystem, it fails

the delete request. Also, TSM only deletes snapshots that was created by one of its processes. It will not delete older snapshots created by other applications or users. In this case, the user will have to manually delete all the older snapshots so that the next TSM command can complete successfully.

System action: Processing continues, and the snapshot delete error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxx. Check if it is mounted: df -k | grep tsmxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

ANS1766W Unable to remove the snapshot logical volume during cleanup of snapshot '*snapshot*' of volume '*volume*'. Error is '*error*'. Operation will continue. Please manually remove the snapshot logical volume after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to remove the snapshot logical volume for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the snapshot logical volume remove error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxx. Check if it is mounted: df -k | grep tsmxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

ANS1767E Unable to create a snapshot logical volume using command: '*cmd*'. Error is '*error*'. Please ensure that the volume group has sufficient free partitions to fulfill the allocation request.

Explanation: During the initialization phase of TSM client operation, it was not possible to create a logical volume for the snapshot.

System action: Processing continues, and the create snapshot logical volume error is ignored. TSM operation will be performed without the snapshot.

User response: Please ensure that the volume group has sufficient free partitions to fulfill the mklv allocation request and retry the operation.

ANS1768E TSM was unable to find space for a new snapshot. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name* (*line-number*)

Explanation: None.

System action: Processing stops.

User response: Previous backups may still be pending. If problem persists contact the TSM administrator with the information provided in this message.

ANS1769E NetApp file server '*server-name*' at Data ONTAP version '*version.modification.submodification*' is not supported for performing incremental backups using snapshot difference.

Explanation: Incremental backup using Snapshot difference requires Data ONTAP V7.3 or later. However, if you are upgrading from Data ONTAP V7.3.3 or later to V8.0, you will lose snapshot difference support for unicode file names. Upgrade to Data ONTAP V8.1 or later.

System action: Processing stops.

User response: Upgrade the file server to a supported level of Data ONTAP, then retry the operation.

ANS1770E Unable to resolve address '*tcpip address*'. Error = *error code*, '*error message*'

Explanation: The system was not able to get the TCP/IP v6 address.

System action: Processing stopped

User response: Verify the address shown is a TCP/IP v6 address and can be resolved with ping or ping6.

ANS1771W The system state filesystem '*filesystem name*' cannot be restored to a different location.

Explanation: The system state file space cannot be restored to a different location. This file space is skipped.

System action: Objects in the system state file space are skipped. Other remaining file spaces are restored. The restore might appear to pause while the client skips past the objects in this file space.

User response: Restore system state to its original location.

ANS1772E Error loading the snapshot plugin. The plugin might not be installed.

Explanation: The snapshot plugin could not be loaded, possibly because the plugin is not installed.

System action: The snapshot backup is stopped.

User response: On Linux 86/86_64 platform, install the TIVsm-BAhdw package if it is not already installed. Try the operation again. On AIX platform, install the hdw and snphdw filesets if they are not already installed. Try the operation again.

ANS1773W The virtual machine '*VM-name*' contains one or more independent disks and these disks are excluded from the VM backup.

Explanation: You cannot perform a snapshot of independent disks. Specify the option '*vmprocessvmwithindependent=yes*' to skip these disks.

System action: The virtual machine independent disks will not be backed up.

User response: None.

ANS1774W The virtual machine '*VM-name*' contains one or more physical Raw Device Mappings (RDM) disks and these disks are excluded from the VM backup.

Explanation: You cannot perform a snapshot of physical RDM disks. Specify the option '*vmprocessvmwithprdm=yes*' to skip these disks.

System action: The virtual machine physical RDM disks are not backed up.

User response: None.

ANS1780E *writer-name* failed to initialize and subscribe to VSS.

Explanation: IBM Tivoli Storage Manager encountered an error while creating *writer-name* under control of the Windows Volume Shadow Copy Service (VSS). Examine the IBM Tivoli Storage Manager error log and Applications Event Log for additional information about this error.

System action: Processing ends.

User response: Try the operation again. If the error persists, examine the IBM Tivoli Storage Manager error log and Windows event log for information related to this error.

Restart the Windows Volume Shadow Copy Service (VSS), and try the operation again.

In some cases, it is necessary to restart the machine to clear the VSS error state.

ANS1782E *writer-name* failed to be stopped.

Explanation: IBM Tivoli Storage Manager encountered an error while stopping *writer-name*. Examine the IBM Tivoli Storage Manager error log and Applications Event Log for additional information about this error.

System action: Processing ends.

User response: Try the operation again. If the error persists, examine the IBM Tivoli Storage Manager error log and Windows event log for information related to this error.

Restart the Windows Volume Shadow Copy Service (VSS), then try the operation again.

In some cases, it is necessary to restart the machine to clear the VSS error state.

ANS1784E Incremental by snapshot difference cannot be performed on '*volume-name*' as it is a vFiler volume.

Explanation: Snapshot difference incremental backup is not supported on vFiler volumes.

System action: Processing stops.

User response: Perform snapshot difference incremental backup on normal NetApp/N-Series volumes only.

ANS1787I The virtual machine NIC is backed by a distributed virtual port group but it is missing the portgroupKey attribute, The NIC cannot be restored.

Explanation: The virtual machine NIC is missing the required portgroupKey attribute.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

ANS1788I The target ESX host is missing the required distributed virtual port group, the virtual machine NIC cannot be restored.

Explanation: The virtual machine NIC was backed by a distributed virtual port group but the target ESX host is missing this port group.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

ANS1789I No Distributed virtual port group were found on the target ESX host. The virtual machine NIC cannot be restored.

Explanation: The virtual machine NIC was backed by a distributed virtual port group but the target ESX host has no port group available.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

ANS1790E Volume '*volname*' cannot be backed up because '*nosnapdir=on*' is set on the filer.

Explanation: This message is issued when option '*nosnapdir=on*' is in set for the volume indicated in the message. When this option is set, the volume snapshots are hidden and thus cannot be backed up.

System action: The volume indicated in the message is not backed up. Processing continues with the next volume.

User response: To back up the volume, change the volume on the filer: Set option '*nosnapdir=off*'. Then try the backup operation for this volume again. If the volume is not backed up, remove it from the backup-archive client DOMAIN setting.

ANS1794I The option '*cifs.enable_share_browsing = off*' is set on the filer '*filerName*'.

Explanation: This message is issued when the option '*cifs.enable_share_browsing = off*' is set on the NAS filer indicated in the message.

System action: Processing continues.

User response: Set option '*cifs.enable_share_browsing = on*'. Then try the snapshot difference backup operation again.

ANS1795I Operation will continue without using snapshot provider, because file system '*volname*' does not have write permissions.

Explanation: The source file system for a snapshot should be read-write as by definition a snapshot is a point-in-time snapshot of changing file system. Snapshot creation updates the file system superblock which requires the file system to be read-write

System action: Processing continues without using snapshot provider.

User response: If the volume needs to be backed up via snapshot provider, change its permissions to read-write.

ANS1796I The short name for '*fullpath-name*' could not be set to original short name '*file-name*': Windows function '*func-name*' failed with return code *return-code*

Explanation: The client cannot set the short name for the specified object. This is usually because the short name is already in use by another object located in the same directory. Another possible reason is that the account under which the client is running does not have the SE_RESTORE_NAME privilege.

System action: The short name for the specified object is not set. The object will retain the default short name. Otherwise processing continues.

User response: This message is informational and can be safely ignored. If you require that the object be restored with its original short name, you will need to move or delete the conflicting object. From an operating system command prompt, change to the directory that contains the object you want to restore. Then use the `"dir /x\"` command to identify the conflicting object. Also make sure that you have the SE_RESTORE_NAME privilege. If you need assistance, see your system administrator. After the conflict has been resolved, try to restore the file again.

ANS1797E Function *function-name* received an unexpected error from the Microsoft API *MS-function-name*: *rc=error* while attempting to access the object '*object-name*'. Error occurred in file *file-name* (*line-number*).

Explanation: An error occurred while processing the '*object-name*'. The *error* code indicates the reason for the failure. This information can be used to diagnose the problem.

System action: The TSM client may or may not fail the operation, depending on the *error* code.

User response: Contact your system administrator for more information.

ANS1798W An error occurred while accessing encrypted data of the object '*object-name*', skipping object. Windows system error code *error*, reason '*error-reason*'

Explanation: An error occurred while processing encrypted data of the object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: Object skipped.

User response: Contact your system administrator for more information.

ANS1799I The last access date for '*fullpath-name*' could not be reset because the file is read-only.

Explanation: Option PRESERVELASTACCESSDATE YES is in effect, but the TSM client was unable to reset the last access date for the specified file because the file's "read only" attribute is enabled. The client cannot reset the last access date for "read only" files.

System action: The last access date for the specified file is not reset. Otherwise processing continues.

User response: This message is informational and can be safely ignored. You might want to turn off the "read only" attribute for the file so that subsequent backups can reset the last access date. Before turning off the attribute, you should verify that doing so will not impact the integrity of the file or the applications that use the file. You should also make sure that turning off the attribute will not conflict with the file management policies of your organization.

ANS1800W The last access date for '*fullpath-name*' could not be reset: function '*func-name*' failed with return code *return-code*

Explanation: Option PRESERVELASTACCESSDATE YES is in effect, but the TSM client was unable to reset the last access date for the specified file. The message includes the name of the function that failed and the return code from that function.

System action: The last access date for the specified file is not reset. Otherwise processing continues.

User response: If the problem is reproducible, obtain a SERVICE trace that captures an instance of this problem. Run the QUERY SYSTEMINFO command and collect the dsminfo.txt file. Contact IBM support and report the exact text of this error message. Be sure to provide support with the dsminfo.txt and dsmerror.log files and (if available) the SERVICE trace.

ANS1801E Unable to register the new ID with server.

Explanation: The reasons of this problem can be lack of client system memory or server protocol error. The TSM activity log might contain a corresponding error message with further information about the cause.

System action: The new ID is not registered with the server.

User response: Please check your network connection and try again after time. If the error appears again, please contact your client machine administrator.

ANS1802E Incremental backup of '*file-name*' finished with *number* failure

Explanation: This message is issued after completion of an incremental backup operation for the named file specification when one or more objects in that file specification could not be backed up.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be backed up. Take any corrective action as suggested by the messages.

ANS1803E Archive processing of '*file-space name*' finished with failures.

Explanation: This message is issued after completion of an archive operation for the named file specification when one or more objects in that file specification could not be archived.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be archived. Take corrective action as suggested by the messages.

ANS1804E Selective Backup processing of '*file-space name*' finished with failures.

Explanation: This message is issued after completion of a selective backup operation for the named file specification when one or more objects in that file specification could not be backed up.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be backed up. Take any corrective action suggested by those messages.

ANS1805E Unable to restore symbolic link
'file-name'.

Explanation: The client operating system is not able to create a symbolic link because the link points to a filename that is not given.

System action: Processing continues.

User response: Try the restore on a different operating system.

ANS1806W Size exceeded the maximum file size limit on your system for
'filespace namepath-namefile-name' of 'file-size'.

Explanation: You tried to restore or retrieve a file that has exceeded the maximum file size limitation on your system.

System action: TSM cannot restore or retrieve the file.

User response: Restore or retrieve this file on a system that supports the file size. See your system administrator.

ANS1807E Unable to recall file from server due to error from recall daemon.

Explanation: Unable to recall file. The recall daemon reported an error while trying to recall a file. Look in the recall daemon's error log for more information. This can happen if the server is down, the connection is broken, or the file is missing on the server. It is also possible that the migration server in the system option file has been changed to a different server. The recall daemon does not check the system option file for changes once it has started.

System action: File skipped.

User response: See if the server is up, and retry. If the problem still exists, look in the error log. Also have the workstation administrator run `ds mreconcile` against the file system and see if the file shows up in the `.SpaceMan/orphan.stubs` file. If system option file has been changed, stop all recall daemons and restart the master recall daemon to pick up the changes.

ANS1808E The Logical Volume Snapshot Agent is not at the correct level. It is possible that the Client was upgraded to a newer level but the LVSA driver was not updated at the same time. Use the Setup Wizard to configure either Online Image or Open File support and choose Update the Logical Volume Snapshot Agent.

Explanation: The selected operation requires the current level of the Logical Volume Snapshot Agent. Use the Setup Wizard to update the LVSA.

System action: The selected operation is not performed.

User response: Retry the operation after updating the Logical Volume Snapshot Agent.

ANS1809W A session with the TSM server has been disconnected. An attempt will be made to reestablish the connection.

Explanation: This message is issued after the session with the TSM server is unexpectedly lost. Some possible reasons that this message might be issued: - There is a problem with the network. - The TSM server was shut down. - The TSM server administrator cancelled the client session.

System action: The client will try to reestablish a connection with the server. If the TSM server administrator cancelled the session, then the attempt to reestablish the connection will fail and message ANS1369E will be issued. If the attempt to reestablish the connection is successful, then processing will continue. If the attempt to reestablish the connection fails, then the client will continue to try to reestablish a connection according to the `COMMRESTARTDURATION` and `COMMRESTARTINTERVAL` client option settings.

User response: If the session was cancelled by the TSM server administrator and you do not know why, or if the client is unable to reestablish a session with the TSM server, then contact your TSM server administrator for further information. Frequent occurrences of the ANS1809W message can indicate a problem with the network. If this message is repeatedly found in the `dsmerror.log`, investigate possible networking trouble, such as a failing network interface card or router problem. One common problem is the media speed of the network adaptors: If the network adaptors are set to "auto-negotiate", try changing them to "100%% full duplex". If the problem persists, then as a temporary measure ask your TSM server administrator increase the `COMMTIMEOUT` and `IDLETIMEOUT` option settings on the TSM server. This might reduce the frequency of this message.

ANS1810I A session with the TSM server has been reestablished.

Explanation: The session with the server has been reestablished after a connection failure. This message is usually preceded by message ANS1809W.

System action: Processing will continue.

User response: None. This message is informational only.

ANS1811S TSM session could not be reestablished.

Explanation: The session with the server has been lost. Attempts to reestablish the session were unsuccessful. Possible causes include, but are not limited to the following:

- The server has been halted.
- The network connection to the server is down.
- The communication program that TSM is interacting with has encountered some problem.

System action: Processing is stopped.

User response: Check network connection to the server. Insure that the TSM server is running. Insure that the communication program underlying TSM is working properly.

ANS1813E Image Backup processing of '*filespace-name*' finished with failures.

Explanation: The image backup operation failed. This message is usually preceded by other messages indicating the nature of the failure.

System action: The failing file space is skipped and processing continues.

User response: Examine the messages preceding this message and the TSM Client error log for more specific indications about the problem. A common cause is that a tape could not be mounted on the TSM server, perhaps due to an insufficient number of mount points. If there is a problem with the server, contact your System Administrator for further assistance.

ANS1814E Unable to start the scheduled event '*event-name*'

Explanation: The scheduled *event* is no longer valid on the server. Either the window has elapsed or the schedule has been deleted.

System action: The client scheduler queries the server to obtain the next scheduled event.

User response: If the problem continues, contact your system administrator to correct the problem on the server.

ANS1815E Either the window has elapsed or the schedule has been deleted

Explanation: Scheduled event was no longer valid on the server.

System action: The client scheduler queries the server to obtain the next scheduled event.

User response: If the problem continues, see your system administrator to correct the problem on the server.

ANS1816E Invalid scheduling mode

Explanation: The mode entered for the scheduled event was not correct.

System action: Event does not occur.

User response: Enter the correct scheduling mode and retry the operation.

ANS1817E Schedule function can only be run by a TSM authorized user.

Explanation: An attempt to use the schedule function failed because of improper authority.

System action: Processing stopped.

User response: See the TSM authorized user for schedule function information.

ANS1818E The SCHEDULE command is not allowed in LOOP (interactive) mode.

Explanation: The SCHEDULE command may only be given on the initial command line. Enter the HELP SCHED command for a complete description of the SCHEDULE command.

System action: The client does not execute any scheduled events.

User response: Start the scheduler from the OS prompt. For example: dsmc schedule Windows clients can also use the client scheduler service. Read the client manual for information on how to use the SCHEDULE command and how to use the TSM client scheduler features.

ANS1819E The TSM server was unable to register the address for this node.

Explanation: This is a rare situation, and is usually an indication of a problem with the TSM server.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Ask your TSM server administrator to check the TSM server activity log for any messages that might indicate a problem on the server. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1820E Command line options must be preceded by a '-'

Explanation: An option was specified without a '-' delimiter.

System action: Processing stopped.

User response: Enter the command again with a dash preceding each option.

ANS1821E Unable to start POSTSCHEDULECMD/
PRESCHEDULECMD '*command*'

Explanation: The requested action required a new process to be created. Either an option or a schedule "action" that requested an operating system command to be executed was entered.

System action: Request is ignored.

User response: Remove the request from the options file or the schedule defined on the server.

ANS1822E Too many objects were selected for restore. Please select less than *max_objects* objects

Explanation: The restore cannot be performed, because too many objects were selected.

System action: The restore is not performed.

User response: Retry the operation after reducing the number of objects selected.

ANS1823E The TESTFLAGS or TRACEFLAGS option specifies unknown flag name '*keyword*' or the value supplied is invalid for the named keyword.

Explanation: Either the testflag or traceflag name is incorrectly spelled, or the value supplied for that flag is not valid.

System action: If the TESTFLAGS or TRACEFLAGS option was specified in the client options file or on the command line during client initialization, the the client program does not start. If the option was specified from the command line client while running in LOOP (interactive) mode, then the operation does not run.

User response: Correct the TESTFLAGS or TRACEFLAGS flag name or correct the value specified for the TESTFLAG keyword shown in the message. These options are typically used at the direction of IBM technical support or as specified in the TSM Problem Determination Guide. If you are not sure which flag names to use, review the TSM Problem Determination Guide for additional information or contact IBM technical support for further assistance.

ANS1824E Invalid trace file name (name too long).

Explanation: A TRACEFILE option in the preferences files used a file name that is too long.

System action: Client program did not initialize.

User response: Change the file name used as the TRACEFILE so that it is equal to or less than 255 characters in length.

ANS1826E Unable to open trace output file *file-name*.

Explanation: A TRACEFILE option in the user configuration file or on the command line used a directory path and *file-name* combination to which you do not have write access.

System action: Client program did not initialize.

User response: Change the TRACEFILE value so that it is a location to which you have write access.

ANS1827W Directories cannot be selected with the table of contents currently loaded on the server.

Explanation: The table of contents that is currently loaded on the server for this volume does not contain objects corresponding to the one and only point-in-time backup. It contains an incomplete point in time or multiple points in time.

System action: The directory is not selected for restore.

User response: To be able to select an entire directory for restore, select "Use Latest" or "Use Point in Time" from the Point in Time dialog.

ANS1828E Screen size is too small for using the PICK option.

Explanation: You cannot use the PICK option on a workstation that has a screen smaller than 20 characters across and 10 lines down.

System action: TSM did not complete the operation.

User response: Retry the operation using a workstation that has a screen with the minimum size, or do not use the PICK option.

ANS1830E Unable to write to trace file *tracefile*. Tracing disabled.

Explanation: An error occurred when writing to the specified *tracefile*.

System action: Tracing is disabled. Processing continues.

User response: Ensure the device that the *tracefile* access is available and has sufficient space for the *tracefile*. Retry the command.

ANS1831E Password expired. The administrator for this system must run TSM to update the password.

Explanation: The password expired.

System action: TSM ends.

User response: The administrator for this system must update the password.

ANS1832W The option '*option*' is no longer supported and will be ignored by TSM client in this release.

Explanation: The specified option is in the process of being made obsolete and will be ignored by the client in this release. This option will be removed in the next release and will no longer be valid.

System action: Processing continues.

User response: Remove the option from the option file. Also check the documentation to see if this option has been replaced by a newer option.

ANS1834S Unable to write to '*file-name*' for storing password

Explanation: TSM cannot write to the specified *file-name*.

System action: Processing continues.

User response: Check access permissions and disk space. If unsuccessful, see your system administrator.

ANS1835E PASSWORDACCESS is GENERATE, but password needed for server '*server-name*'. Either the password is not stored locally, or it was changed at the server.

Explanation: Either the password is not stored locally, or it was changed at the server.

System action: TSM prompts you for the password if TSM is running in the foreground.

User response: If TSM was running as a background process, issue any TSM command from the foreground. Enter the password in answer to the prompt. Then try your background TSM command again.

ANS1836I Unable to process Processor Value Unit hardware scan info file '*file name*', *errno*, *cause*.

Explanation: The internal-use data file was not readable.

System action: Processor Value Unit information is not sent to the IBM Tivoli Storage Manager server. Processing continues.

User response: No response is necessary. This does not affect regular processing. Correct any file access permission issues and try the command again. If the file exists, delete the file and try the command again.

ANS1837S File space *filespace-name* is ignored. Processing continues.

Explanation: The specified *filespace-name* in the system options file is invalid.

System action: TSM attempts to continue the current operation.

User response: Check the file space in the system options file and use a valid file space. Retry the operation.

ANS1838E Error opening user specified options file '*filespace-name*' .

Explanation: The specified *options file-name* could not be located or opened.

System action: TSM attempts to open default option file.

User response: Make sure specified option file exists and is valid.

ANS1839E Cannot read password.

Explanation: An error occurred in setting up the input file (for example, the terminal) to be read.

System action: Processing stopped.

User response: Check the attributes of the terminal.

ANS1852E Server could not load the table of contents. Status: *status* reason: *reason*

Explanation: A failure occurred when the server attempted to load a file-level Table of contents for an NDMP volume. No file-level queries can be performed against the volume until the problem is solved.

System action: The table of contents is not loaded.

User response: Check the server Activity Log to determine the cause of failure. Retry the operation after correcting the problem.

ANS1853E Server could not load the Table of Contents. Status: *status*

Explanation: A failure occurred when the server attempted to load a file-level Table of contents for an NDMP volume. No file-level queries can be performed against the volume until the problem is solved.

System action: The table of contents is not loaded.

User response: Check the server Activity Log to determine the cause of failure. Retry the operation after correcting the problem.

ANS1862W No table of contents information is available on the server for this volume.

Explanation: No objects for the selected volume exist on the server that were backed up with table of contents information. Consequently no file-level queries can be performed against the volume.

System action: none

User response: If file-level information is desired, use TOC option during backup.

ANS1865E Session rejected: Named Pipes connection failure.

Explanation: An attempt to connect to the server using Named Pipes communications failed. This might have occurred if an incorrect NAMEDPIPE_NAME was specified in the options files or if your system administrator canceled a backup operation.

System action: Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. Ensure that the value specified on the NAMEDPIPE_NAME option is the same as the one used by the server. If the problem continues, contact your system administrator for further help.

ANS1867E The server generated a CRC for verb type *CRC verb* which does not match the received verb **verb received**.

Explanation: A cyclic redundancy check (CRC) failed between TSM client and server communication.

System action: The current object is skipped. Processing continues with the next object.

User response: This is an unusual condition, and could indicate a communications problem between the TSM client and server. Try the operation again. If the problem persists, contact IBM for further assistance.

ANS1869E The NDS object requires its parent, or container, to be present before this object can be restored. Try first restoring the parent of this object.

Explanation: SMS requires the parent of the object (container) to be present before the child or object can be created.

System action: Processing stops.

User response: Retry restoring, but at least one level up. For instance, restore 'dir\..o=ibm*' instead of 'dir\ou=gpl.o=ibm*'.

ANS1870E NDS transport failure FFFDFEAF has occurred. Contact Novell technical support for further assistance.

Explanation: The failure is reported from the NDS ResolveName() function. It indicates a communication failure between TSANDS and the partition on which the object resides.

System action: Object skipped.

User response: Check the TSM client README file for information on required NetWare software levels, and verify that those levels are installed. Reducing the RESOURCEUTILIZATION client setting might also help avoid this error. If the problem persists, contact Novell technical support for further assistance regarding the FFFDFEAF return code.

ANS1871W The server CRC version is *server CRC version* which does not match the client version *client CRC version*.

Explanation: This is a rare situation. The server and client are using different versions of cyclic redundancy check (CRC) algorithms.

System action: Processing continues without CRC checking.

User response: Clients can be no more than one version downlevel from the TSM server. Make sure the client and server are at compatible levels. The command line client displays both client and server versions when the client starts and connects to the server. The QUERY SESSION command will also display the server version. From the GUI, use the \"Help/About\" menu item to identify the client version, and the \"File/Connection Information\" menu item to identify the server version. If the client and server versions are incompatible, then the TSM server administrator can turn off CRC checking for your node.

ANS1872E Unable to connect to NetWare target service '*server-name*'. Make sure the TSA NLM is loaded on the specified machine.

Explanation: TSM interacts with the Target Service Agent (TSA) and the connection cannot be made to the Netware *server-name*.

System action: Processing stopped.

User response: Ensure that the TSA is loaded and retry the TSM command.

ANS1873E An unknown error occurred while processing system object '*sys-obj-name*': utility function '*func-name*' failed with error *error*

Explanation: An unknown error occurred while

processing a system object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

ANS1874E Login denied to NetWare Target Service Agent 'server-name'.

Explanation: The connection to the Target Service Agent (TSA) requires a NetWare user name and a password. The password you entered at the prompt may be incorrect.

System action: Processing stopped.

User response: Retry the TSM command, supplying the correct LAN password.

ANS1875E Unable to connect to target service. Out of memory.

Explanation: Not enough memory to connect to the Target Service Agent (TSA).

System action: Processing stopped.

User response: Either add memory to the server or free memory by unloading some programs, or by restarting the server.

ANS1876E TSM is unable to connect to the NetWare target service. NetWare SMS return code = value.

Explanation: The NetWare SMS return code was unexpected.

System action: Processing stopped.

User response: Messages ANS1874E, ANS1876E and ANS2025E can all be issued due to related problems. These problems might include: 1) The NetWare server has an insufficient number of NetWare user licenses. 2) The NetWare license files are corrupt. The NetWare license files can be reinstalled. 3) A NetWare typeful name is not being provided at the NetWare User prompt. 4) The TSM password file is corrupt. In this situation, quit all TSM processes, delete or move the *.PWD files that are located in the TSM installation directory, then load dsmc and run the following commands: QUERY SESSION QUERY TSA QUERY TSA NDS.

ANS1877E The parsed string is too long for TSM to process and has been truncated to prevent a buffer overflow.

Explanation: This is a rare condition. A very long string would have to be entered by the user in a command line, dsm.opt file, or filelist. This string

exceeds the maximum input string size of 1024 bytes.

System action: TSM truncated the string to the maximum possible length of 1024, then continued with the operation. The operation may fail later due to this truncation.

User response: Check the client error log for other messages that might have been logged after this message was written, and take any corrective action suggested by those messages. If the problem persists, contact IBM support for further assistance.

ANS1878E An unknown error occurred while processing system object 'sys-obj-name': Service 'service-name' and its dependent services could not be stopped.

Explanation: An unknown error occurred while processing a system object. The service listed in the message and all of its dependent services could not be stopped. Processing cannot complete until the service is stopped.

System action: TSM ended the current operation.

User response: Manually stop the service and retry the operation.

ANS1879E A NetWare NDS error occurred during restore processing: object 'nds_objectnds_object' TSA error 'tsa_error', tsa_error_text

Explanation: TSM received an unexpected error from the Novell TSA interface. All TSA errors between 0xFFFFDFE70 and 0xFFFFDFEFF, inclusive, can generate this error message.

System action: The object is skipped. Processing continues.

User response: Check the Novell web site for any additional information about the error, as a fix might already be available. Contact Novell technical support for further assistance.

ANS1880E TSA Connect error, NWSMConnectToTargetService 'TSA_Target_Service' password file 'password_file'. Userid = 'NetWare_userid' failed with cc = TSA_ccode

Explanation: TSM received an unexpected error from the Novell TSA interface while processing the userid and password from NWPWFILE.

System action: If the failure is a 'Login Denied' the user will be prompted for a Novell NetWare Userid and Password, and a password file will be created.

User response: The cc is returned from the TSA which belongs to Novell NetWare. If you get cc = FFFDFD7 'Login Denied', please check the following:

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- The user-id has been disabled.
- The user-id/password is invalid or expired.
- The user-id has inadequate security access.
- The user-id has insufficient rights to files and directories.
- The user-id specified has a login restriction based on time-Of-day.
- The user-id specified has a Network address restriction.
- The user-id specified has a login restriction based on number of concurrent connections.
- NetWare is not allowing logins (DISABLE LOGIN was issued at the console).

If you are unable to determine what is wrong, report the problem to your service representative.

ANS1881E TSM is unable to use NWPWFILE 'password_file' to connect TSA target service 'TSA_Target_Service', the file is corrupted.

Explanation: TSM could not use the NWPWFILE to connect to Novell TSA interface. The file was corrupted.

System action: User will be prompted for Novell NetWare Userid and Password, and password file will be created.

User response: The file can be corrupted via another application or hardware failures. If problem is persistent contact your service representative. A copy of the corrupted password file will be needed. This corrupted file must be preserved before you enter a new userid and password, because TSM will overwrite the corrupted file with correct information.

ANS1882E Unable to stop service 'service-name'; error error

Explanation: The service could not be stopped by the program.

System action: TSM ended the current operation.

User response: Manually stop the service and retry the operation.

ANS1891W SUBDIR is not a valid option when using FILELIST, SUBDIR will be ignored.

Explanation: When Specifying FILELIST each entry is a single object and so SUBDIR will not apply.

System action: The option SUBDIR is ignored.

User response: You may have either a -FILELIST or SUBDIR on this command, but not both.

ANS1892W Expire command is not allowed on the TSM journaled filespace 'filespace'.

Explanation: You cannot expire files from the server on a TSM journaled filespace.

System action: The expire command will not work on this filespec

User response: If you want to expire this filespec remove it from the local filesystem.

ANS1895I Highest macro return code was return code value.

Explanation: This message is issued after all commands in a client macro have completed. The return code represents the highest return code that was issued during processing of the macro. In order of increasing severity, the return code meanings are:

- 0 - The command completed successfully
- 4 - One or more files were skipped
- 8 - One or more warning messages were issued
- 12 - One or more error messages (except for skipped files) were issued

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation(s) and take diagnostic and repair actions, as necessary.

ANS1896I ***** Restored number objects *****

Explanation: Indicates the *number* of objects TSM has restored. During a restore session, the running total is periodically printed to the screen of a command line client.

System action: Continue with restore.

User response: None.

ANS1897I ***** Retrieved number objects *****

Explanation: Indicates the *number* of objects TSM has retrieved. During a retrieve session, the running total is periodically printed to the screen of a command line client.

System action: Continue with retrieve.

User response: None.

ANS1898I ***** Processed count files *****

Explanation: TSM has processed the specified number of files.

System action: Processing continues.

User response: None.

ANS1899I ***** Examined *count* files *****

Explanation: TSM has examined the specified number of files.

System action: Processing continues.

User response: None.

ANS1900I Return code is *return code value*.

Explanation: The return code has been issued for the preceding client command. In order of increasing severity, the return code meanings are:

- 0 - The command completed successfully
- 4 - One or more files were skipped
- 8 - One or more warning messages were issued
- 12 - One or more error messages (except for skipped files) were issued

The return code indicates the highest severity message that was issued during execution of the client command. For a scheduled event, the event will be considered successful if the return code is 0, 4, or 8. The event will be considered to have failed if the return code is 12.

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation and take diagnostic and repair actions, as necessary.

ANS1901I Highest return code was *return code value*.

Explanation: This message indicates the highest return code of all the client commands that were executed. In order of increasing severity, the return code meanings are:

- 0 - The command completed successfully
- 4 - One or more files were skipped
- 8 - One or more warning messages were issued
- 12 - One or more error messages (except for skipped files) were issued

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation(s) and take diagnostic and repair actions, as necessary.

ANS1902E The PRESCHEDULECMD command failed. The scheduled event will not be executed.

Explanation: The command specified by the PRESCHEDULECMD option must complete successfully in order to execute the scheduled event. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is

considered to have failed. If the command failed then the scheduled event is not executed.

System action: The client does not execute the scheduled event, and the result code of the scheduled event will be 12.

User response: Identify and repair the problem that caused the command to fail. If it is not necessary for the command to complete before starting the scheduled event, then consider using the PRENSCHEDULECMD option, which does not require that the command complete successfully. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1903W The POSTSCHEDULECMD command failed.

Explanation: If the command specified by the POSTSCHEDULECMD option completed with a non-zero return code, then the scheduled event is considered to have completed successfully, but with a warning-level result. Note that the result of the POSTSCHEDULECMD command will not supercede a higher result from the scheduled client command. For example, if the scheduled client command completed with a return code of 12, the scheduled event will be considered to have completed with a return code of 12, regardless of the outcome of the POSTSCHEDULECMD command.

System action: At a minimum, the result code of the scheduled event is 8.

User response: Identify and repair the problem that caused the command to fail. If it is not necessary for the command to complete before posting the result of the scheduled event, then consider using the POSTNSCHEDULECMD option. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1904E The archive description may not contain any wildcard characters like '?' or '*!.

Explanation: Descriptions for archive files must not contain wildcard characters.

System action: Processing stopped.

User response: Enter an archive description that does not contain wildcard characters.

ANS1905E There was a NetWare SMS error processing '*filesystem-name path-namefile-name*': *error-text*

Explanation: TSM received an unexpected error from the Novell SMS interface.

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System action: The object is skipped. Processing continues.

User response: Check the Novell web site for any additional information about the error, as a fix might already be available. Contact Novell technical support for further assistance.

ANS1906I Destination must be specified for this operation when using FROMNODE.

Explanation: You must specify a destination with a Restore/Retrieve command when using FROMNODE processing.

System action: Processing stops.

User response: Retry the Restore/Retrieve command with a destination specified.

For example, with the Windows backup-archive client:

```
restore -fromnode=cougar \\cougar\d$\projx\  
d:\projx\
```

Or, with the UNIX and Linux backup-archive clients:

```
restore -fromn=node1 -fromo=ann "/home/proj/*"  
/home/gillis/
```

ANS1907E An error occurred while trying to perform an object merge operation on the server.

Explanation: For NetWare clients: The TSM server is unable to perform a NetWare long name conversion. For Unix or Windows image backup: The group used to store associated image components could not be closed.

System action: The operation ends.

User response: For NetWare: It is possible that a more current level of the TSM server can perform the conversion. Contact your TSM server administrator for assistance. For Unix or Windows: This error indicates an authorization problem. Contact your TSM server administrator for assistance. If the problem still cannot be resolved, contact IBM technical support for further assistance.

ANS1908I The scheduled command completed successfully.

Explanation: The scheduled command completed with return code of zero, which is interpreted as success.

System action: The scheduled event is successful. The result code for the event is 0.

User response: None.

ANS1909E The scheduled command failed.

Explanation: The scheduled command completed with a non-zero return code, which is interpreted as failure.

System action: The scheduled event is failed. The result code for the event is 12.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

ANS1912E An invalid registry hive was specified.

Explanation: The specified registry hive is invalid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1913E An invalid registry subkey was specified.

Explanation: The specified registry subkey is invalid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1914E The specified subkey isn't valid for the specified hive.

Explanation: The specified registry subkey is invalid for the specified registry hive.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1915E Too many arguments specified for the BACKUP REGISTRY command.

Explanation: Too many arguments were specified for the BACKUP REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1916E Too many arguments specified for the RESTORE REGISTRY command.

Explanation: Too many arguments were specified for the RESTORE REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1917E Too few arguments specified for the BACKUP REGISTRY command.

Explanation: Too few arguments were specified for the BACKUP REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1918E Too few arguments specified for the RESTORE REGISTRY command.

Explanation: Too few arguments were specified for the RESTORE REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1919E The specified eventlog is not valid.

Explanation: The specified eventlog is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1920E Too many arguments specified for the BACKUP EVENTLOG command.

Explanation: Too many arguments were specified for the BACKUP EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1921E Too many arguments specified for the RESTORE EVENTLOG command.

Explanation: Too many arguments were specified for the RESTORE EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1922E Too few arguments specified for the BACKUP EVENTLOG command.

Explanation: Too few arguments were specified for the BACKUP EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1923E Too few arguments specified for the RESTORE EVENTLOG command.

Explanation: Too few arguments were specified for the RESTORE EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1924E The specified system object is not valid.

Explanation: The specified system object is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1925E The specified system object type is not valid.

Explanation: The specified system object type is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1926E The specified system object type is only valid on Windows NT.

Explanation: The specified system object type is only valid on Windows NT.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1928E Server-initiated sessions are not available in the LAN-free mode.

Explanation: Conflicting options SESSIONINIT=serveronly and ENABLELANFREE=yes were specified. This combination is not allowed.

System action: Processing stops.

User response: Use client-initiated sessions or disable LAN-free.

ANS1929E An error occurred saving the registry key.

Explanation: The active registry key cannot be copied to the ADSM.SYS staging directory.

System action: The registry backup operation stops.

User response: Check the space available on the Windows boot partition to ensure there is room to contain a copy of the Windows registry. This might require several megabytes of free space. Also check the

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Windows permissions on the ADSM.SYS staging directory and ensure that the Windows user which you are using to run TSM has full access to that directory and its contents.

ANS1930W TSM Express client view not supported with a TSM Enterprise server. CLIENTVIEW option ignored.

Explanation: The TSM Express® client view is only supported when going to a TSM Express server. When a TSM Express client connects to a TSM Enterprise server, the CLIENTVIEW option is ignored, and the TSM Standard client view is displayed instead.

System action: The CLIENTVIEW option is ignored and the TSM Enterprise client view is displayed.

User response: If you intend to use the TSM Enterprise server, then update your CLIENTVIEW option to a value of STANDARD. Otherwise, update your TCPSEVERADDRESS option to point to your TSM Express server.

ANS1931E An error saving one or more eventlogs.

Explanation: An error occurred saving one or more eventlogs.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1932E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. The registry keys were previously restored but the system was not restarted.

System action: processing stops.

User response: This error occurs because the registry key or keys being replaced are exclusively held by another process. This can happen if the registry keys were previously restored but the system was not rebooted. Reboot the system and attempt the restore operation again.

ANS1933E Error accessing file or device 'name'.

Explanation: An error has occurred while accessing the file or device.

System action: Backup set operation is not completed.

User response: Verify that the file or device exists and is accessible.

ANS1934E Backup set 'name' not found.

Explanation: The backup set name was not found on the server.

System action: The backup set operation is not processed.

User response: Verify that the backup set name is correct.

ANS1935E Too many arguments specified for the BACKUP NTDS command.

Explanation: Too many arguments were specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1936E Not enough arguments specified for the BACKUP NTDS command.

Explanation: Not enough arguments were specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1937E No NTDS server name specified for the BACKUP NTDS command.

Explanation: No NTDS server name was specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Specify NTDS server name at the command and retry the operation.

ANS1938E NT Active Directory is not supported in this OS level.

Explanation: NT Active Directory is not supported in this OS level.

System action: Processing stopped.

User response: Install Active Directory before performing backup operation.

ANS1939E File Replication Service backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the

service and retry the backup operation.

ANS1940E File Replication Service restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the restore operation.

ANS1941E System Volume backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the backup operation

ANS1942E System Volume restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the restore operation.

ANS1943E The operation is not supported: Downlevel server version.

Explanation: The operation cannot be performed because server version is downlevel.

System action: Processing stopped.

User response: Use correct server version.

ANS1944E Error accessing file or device.

Explanation: An error has occurred while accessing the file or device.

System action: Backup set operation is not completed.

User response: Verify that the file or device exists and is accessible.

ANS1945E The long namespace has been removed from the local filesystem. If you wish to proceed with the backup/archive operation, rename your filesystem on the server.

Explanation: TSM has detected that the server namespace is NTW:LONG, but the local volume does not have long name support. If you would like to back up the volume using the short names, rename the filesystem on the server. If you would like to back up using long names, add the long namespace support back to the volume in question.

System action: Processing stopped.

User response: Add the long namespace support to the volume or rename(remove) the corresponding server filesystem.

ANS1946W File exists, skipping

Explanation: The client tried to restore or retrieve the specified file, but the file already existed in the target restore location and the user chose not to replace the existing file.

System action: The file is skipped, a message is logged in dsmerror.log, and restore or retrieve processing continues with the next object.

User response: The file was skipped because either REPLACE NO was in effect, causing all existing files and directories to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this file or all existing directories and files. No additional action is necessary if the decision to skip the file was deliberate. Otherwise the operation can be retried using either REPLACE ALL (automatically replace existing directories and files) or REPLACE PROMPT (prompt the user whether to replace the file).

ANS1947W The following directory exists and is skipped: *file-space_name directory_path directory_name*

Explanation: The client tried to restore or retrieve the specified directory. The directory exists in the target restore location and the user chose not to replace the existing directory.

The directory can be skipped because the option REPLACE=NO is set, which causes all existing files and directories to be skipped. The directory can be skipped because option REPLACE=PROMPT is set, and the user chooses to skip this directory when prompted.

System action: The directory is skipped, a message is logged in the dsmerror.log log file, and restore or retrieve processing continues with the next object.

User response: No additional action is necessary.

To replace the files, try the operation again and set option REPLACE=ALL. You can set

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REPLACE=PROMPT and when prompted, choose to replace the directory.

ANS1948E The Microsoft volume shadow copy system components could not be queried.

Explanation: IBM Tivoli Storage Manager encountered an error while querying the system writers under control of the Windows volume shadow copy service. The TSM error log and Windows event log might contain additional information about this error.

System action: Processing stops.

User response: Try the operation again. If the error persists, review the TSM error log and Windows event log for information related to this error. You might need to restart the volume shadow copy service, then try the operation again. It might be necessary to reboot the machine to clear the volume shadow copy error state.

ANS1949E Microsoft volume shadow copy snapshot initialization failed.

Explanation: IBM Tivoli Storage Manager encountered an error while initializing the Microsoft Volume Shadow Copy Service for backup or restore. The TSM error log and Windows event log can contain additional information about this error.

System action: processing stops.

User response: Try the operation again. If the error persists, review the TSM error log and Windows event log for information related to this error. Use the Windows command VSSADMIN LIST WRITERS to determine the status of the Volume Shadow Copy service. You can reboot the machine to clear the volume shadow copy error state. If the system is a Domain Controller and the Active Directory service is stopped, restarting the Active Directory service will resolve the issue.

ANS1950E Backup using Microsoft volume shadow copy failed.

Explanation: IBM Tivoli Storage Manager encountered an error while performing a backup operation using the Microsoft volume shadow copy service. The TSM error log and Windows event log might contain additional information about this error.

System action: processing stops.

User response: Review the TSM error log and Windows event log for information related to this error. Restart any failing system service indicated in the Windows event log. Restart the volume shadow copy Service. You can use the Windows command VSSADMIN LIST WRITERS to determine the status of the volume shadow copy service. It might be necessary

to reboot the machine to clear the Volume Shadow Copy error state.

ANS1951E Restore using Microsoft volume shadow copy failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring with the Microsoft Volume Shadow Copy Service.

System action: processing stops.

User response: Review the TSM error log and Windows event log for information related to this error. Restart any failing system service indicated in the Windows event log. Restart the volume shadow copy Service. You can use the Windows command VSSADMIN LIST WRITERS to determine the status of the volume shadow copy service. It might be necessary to reboot the machine to clear the Volume Shadow Copy error state.

ANS1952E Invalid symbolic link destination '*file-name*' entered

Explanation: You entered a restore/retrieve destination *file-name* specification that is a symbolic link. To restore to symbolic link, make sure you set the followsymbolic option to yes. Also, check where this symbolic link points. You can restore/retrieve to a symbolic link that points to an existing object.

System action: Processing stopped.

User response: Enter a correct file specification.

ANS1954E Backup processing of '*file-space name*' finished with failures.

Explanation: This message indicates that the file system backup has completed, but encountered errors during backup processing.

System action: Processing continues.

User response: Examine the client error log for additional messages related to errors in backing up the file system. Take any corrective action as suggested by the messages.

ANS1956E Too few arguments specified for the BACKUP GROUP command.

Explanation: Too few arguments were specified for the BACKUP GROUP command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1957E Showmembers and inactive are mutually exclusive parameters on a query.

Explanation: Showmembers and inactive are mutually exclusive parameters on a query.

System action: Processing terminates.

User response: Specify one of the mutually exclusive parameters on the query

ANS1958W No base group found, attempting a full backup.

Explanation: A differential backup requires a previous full backup to have been performed.

System action: Processing continues, and a full backup is attempted.

User response: None. Perform a full backup before attempting a differential backup

ANS1959I Removing previous incomplete group 'name' Id:hi-lo

Explanation: A previous group backup failed without cleaning up the temporary groups correctly.

System action: The previous incomplete groups are removed and processing continues.

User response: None.

ANS1960I Contacting the WebSphere component-name. This step could take a few minutes...

Explanation: The application needs to contact the WebSphere component to obtain configuration information.

System action: Processing continues

User response: None.

ANS1961E Could not detect any installation of the WebSphere Deployment Manager or Application Server.

Explanation: The application could not detect a supported WebSphere component installed. At this time, only the WebSphere Deployment Manager and Application Server are supported.

System action: Processing stops

User response: Verify that the intended WebSphere component is installed on this machine, and retry the operation.

ANS1962E Operation Failed.

Explanation: The attempted operation on the WebSphere component failed.

System action: Processing stops

User response: Check the error log for more details.

ANS1963E WAS Filesweep failed for filespec 'name'

Explanation: Could not obtain the list of files to be backed up for the indicated filespec

System action: Processing stops

User response: Verify that the process has access to the indicated filespec and retry the operation.

ANS1964E A failure occurred while contacting the WebSphere component-name.

Explanation: The attempted operation on the WebSphere component failed.

System action: Processing stops

User response: Check the error log for more details.

ANS1971E The remote client agent (dsmagent) could not be started.

Explanation: The remote client agent cannot be started. This error message is usually preceded or followed by other messages.

System action: Processing is stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Verify that the web client is installed correctly. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1972E The connection to the remote client agent (dsmagent) failed. Either the port number could not be read, or the port number is invalid.

Explanation: An error occurred when trying to read the port number. A connection to the remote client agent cannot be made.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Verify that the web client is installed correctly. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS1973I VSS writer for system object '*name*' does not exist. Restore skipped.

Explanation: Microsoft Volume Shadow Copy Service does not detect a writer for this system component. Either the component is not installed or is not running..

System action: Object skipped.

User response: Install or enable the affected system service and retry the operation.

ANS1974W Error removing previous incomplete group Id:*hi-lo*

Explanation: A previous group backup failed without cleaning up the temporary groups correctly, and the error still can not be cleaned up.

System action: The previous incomplete groups remain and processing continues.

User response: None.

ANS1975W TSM server error *reason* occurred closing and renaming the group

Explanation: An error was encountered closing and renaming the temporary group.

System action: The backup is unsuccessful.

User response: Ensure that the user has the proper authority to update the group and try the operation again.

ANS1976E The specified system service is not valid.

Explanation: The specified system service is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS1977E Dsmcad schedule invocation was unsuccessful. This command will be tried again in 10 minutes.

Explanation: Dsmcad was unable to get the valid scheduler information from the dsmc schedule process. This could be due to some problems during the scheduler initialization, such as incorrect option usage.

System action: Dsmcad will try to invoke the scheduler again in 10 minutes in order to get the valid information.

User response: Check the console and error logs to determine what kind of error occurred during the dsmc process and correct the problem.

ANS1978E The TSM server is downlevel and does not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Server.

System action: The operation fails.

User response: Upgrade your TSM Server to a level that supports this function. See error log for version information.

ANS1979E The TSM Storage Agent is downlevel and does not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Storage Agent.

System action: The operation fails.

User response: Upgrade your TSM Storage Agent to a level that supports this function. See error log for version information.

ANS1980E The TSM Server and TSM Storage agent are downlevel and do not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Server and TSM Storage agent

System action: The operation fails.

User response: Upgrade your TSM Server and TSM Storage agent to a level that supports this function. See error log for version information.

ANS1981E Server :Version *ver*, Release *rel*, Level *lev.subl* Storage Agent:Version *SAver*, Release *SArel*, Level *SAlev.SAsubl*

Explanation: This message supplies extra detail to downlevel messages.

System action: The operation fails.

User response: This message supplies extra detail to downlevel messages.

ANS1986E Initialization functions cannot open the trace file specified.

Explanation: The file "*tracefile-name*" could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the tracefile in the directory specified. It is also possible that no space is available at the given tracefile location.

System action: Processing terminates.

User response: Make sure the tracefile option points to a valid path and that the user has proper permissions to write to the file specified.

ANS1987E A destination file specification is not allowed with this command.

Explanation: Of all the system object restore commands only RESTORE ASR allows the entry of a destination file specification.

System action: Processing stopped.

User response: Re-issue the command without a destination file specification.

ANS1988W No filespaces are selected for preview.

Explanation: You requested a preview operation without selecting a client file space.

System action: TSM cannot perform a preview without a file space selected.

User response: Select the volumes you want to preview and retry the operation.

ANS1989E Initialization functions cannot open the Error Log file specified.

Explanation: The Error Log file could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the logfile in the directory specified. It is also possible that no space is available at the given logfile location.

System action: Processing terminates.

User response: Make sure the logfile option points to a valid path and that the user has proper permissions to write to the file specified.

ANS1990W The '*filesystem name*' volume mount point can not be accessed. The TSM return code is 'rc'.

Explanation: The client is unable to access volume mount point. The common reasons for this are that the account under which the client is running does not have access to the volume mount point, or the volume is mounted onto a cluster volume which is currently not available.

System action: The inaccessible mount point is skipped and processing continues. with the next mount point or volume.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the volume mount point. Ensure that the TSM client is running under an account which has access to the volume mount point. Ensure that the mount point is not accessing a clustered

volume. Please refer to Microsoft KB Article 280297 for more information about how to configure volume mount points on a clustered server.

ANS1991E An error occurred processing registry key '*key-name*', data value '*value-name*'. See the client error log for additional information about this error.

Explanation: An unexpected error occurred when the client tried to read or update the Windows registry. Additional information regarding the error is usually placed in the error log.

System action: The operation might not execute correctly, depending on the error.

User response: Check the client error log for any other messages that might have been logged when this message was written, and take any corrective action suggested by those messages. If the problem persists, contact IBM support for further assistance.

ANS1995W Objects of different types cannot be deleted at the same time.

Explanation: Deleting objects of different types is not allowed. For example, deleting Backup Sets and regular file objects at the same time is not possible.

System action: No processing takes place.

User response: Select objects of the same type to perform delete operation.

ANS1996W The volume mount points enumeration on '*filesystem name*' volume failed. Windows system error code: *error*; reason: '*error-reason*'.

Explanation: The client was unable to scan the specified volume for volume mount points. The error information captured indicates the reason for the failure. A common reason is that the account under which the client is running does not have access to the volume.

System action: The processing continues with the next volume.

User response: Ensure that the client is running under an account which has access to the volume and volume mount points. Correct the condition causing the error and try the operation again. If the problem persists, contact your system administrator or TSM administrator for further help.

ANS1997W No files have been previously backed up for the VSS component '*component-name*'.

Explanation: You tried to restore the Microsoft Volume Shadow Copy (VSS) System State component which

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does not contain file data. This is not necessarily a problem.

System action: Processing continues.

User response: Check the error log for any other messages that occurred during backup. The logs can indicate a reason for the failure.

ANS1998W Transaction byte limit '*name*' is not supported by the server. Value reset to *limit*

Explanation: The TXNBYTELIMIT is larger than the server supports. The value will be reset to a supported limit.

System action: TXNBYTELIMIT is reset, and processing continues.

User response: Set the option to a value supported by the server.

ANS1999E *type of the operation* processing of '*filespace-name*' stopped.

Explanation: The client has encountered a condition where it can not continue processing the specified file space. The TSM client error log or schedule log should contain additional messages related to this error.

System action: Processing stops.

User response: Check the TSM client error log and schedule log for any additional messages related to this error. Take any corrective action that might be suggested by the related messages, then try the operation again. If the problem persists, contact your TSM administrator for further assistance.

ANS2000I Unable to convert file names because MEMORYEfficientbackup option is ON.

Explanation: TSM has detected that a local name space change has occurred on the volume that is currently being backed up. TSM would convert the file names to the new name space, but cannot because the option MEMORYEfficientbackup, is on.

System action: TSM continues to backup using the old name space.

User response: Edit the dsm.opt file, and set MEMORYEfficientbackup to OFF.

ANS2025E Login failed to NetWare file server '*server-name*'.

Explanation: TSM cannot establish an authorized connection to the Netware file server through NDS. Connection numbers might be exhausted.

System action: Processing stopped.

User response: Messages ANS1874E, ANS1876E and

ANS2025E can all be issued due to related problems. These problems might include: 1) The NetWare server has an insufficient number of NetWare user licenses. 2) The NetWare license files are corrupt. The NetWare license files can be reinstalled. 3) A NetWare typeful name is not being provided at the NetWare User prompt. 4) The TSM password file is corrupt. In this situation, quit all TSM processes, delete or move the *.PWD files that are located in the TSM installation directory, then load dsmc and run the following commands: QUERY SESSION QUERY TSA QUERY TSA NDS.

ANS2026W Bad sectors were detected on the volume '*volname*'.

Explanation: Bad sectors are skipped during image backup/restore operations.

System action: Processing continues.

User response: Make sure the volume data is not corrupt by using system tools like chkdsk (Windows) or fsck (Unix).

ANS2032I The client VM restore is skipping the unsupported Independent disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting Independent disks, no backups were created.

System action: Processing continues.

User response: None.

ANS2033I The client VM restore is skipping the unsupported physical Raw Device Mapping (pRDM) disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting physical Raw Device Mapping (pRDM) disks, no backups were created.

System action: Processing continues.

User response: None.

ANS2034I The virtual machine backup is skipping the unsupported physical Raw Device Mapping (pRDM) disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting physical Raw Device Mapping (pRDM) disks, backups are not possible.

System action: Processing continues.

User response: None.

ANS2035I The virtual machine backup is skipping the unsupported Independent disk :
vm disk

Explanation: The VMware vStorage APIs do not support snapshotting Independent disks, backups are not possible.

System action: Processing continues.

User response: None.

ANS2036W Pruning functions cannot open one of the Tivoli Storage Manager prune files:
log-name. errno = errno-value,

Explanation: The file "*log-name*" could not be opened during pruning. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to write to the file in the directory specified. It is also possible that no space is available at the given file location or another Tivoli Storage Manager process started by different user id is performing pruning at the same time.

System action: Pruning stops, processing continues.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write.

ANS2037W Schedule log pruning failed.

Explanation: The schedule log pruning function completed with errors.

System action: Processing continues.

User response: Check error log for possible reasons of failure.

ANS2038W Invalid option '*option-name*' received from the TSM server client options set.

Explanation: The client received an invalid option from the TSM server's client option set. Although most syntax checking for client option set options is done by the server, there are still errors that can only be detected by the client. These errors include:

- Option value is not correct.
- Options that have been retired by newer versions of the TSM client.
- Missing brackets or directory delimiters.
- Include and exclude patterns that are too complex.

System action: The option is ignored by the TSM client.

User response: Contact the TSM server administrator to determine if the option can be removed from the client option set.

ANS2039E Invalid destination file specification '*file-name*' entered

Explanation: The destination file specification must end with directory delimiter when performing a file list restore, or when the restore specification is for more than one file, or when the option SUBDIR YES is in effect.

System action: Processing stopped.

User response: Specify a destination that ends with directory delimiter.

ANS2040E While attempting to communicate with the remote client, a version check reveals that the versions do not match.

Explanation: During initialization between the local client and the remote client, version checking reveals that the versions do not match. This is usually the result of an upgrade of one client module without upgrading other client modules that are part of product solution.

System action: The calling procedure returns and control is passed back the user.

User response: Check the versions of all TSM Client products that communicate with each other and ensure that they are all at the same version, release, and level.

ANS2041E Snapshot Differencing support is not available on the specified NetApp filer.

Explanation: Incremental by snapshot difference backup cannot be performed because required support on the specified NetApp filer is not available. .

System action: Processing terminates.

User response: None.

ANS2042W '*symboliclink*':is a symbolic link to a file or directory in another filesystem. ACLs or extended attributes might not be backed up.

Explanation: The backup or archive operand contains a symbolic link to a file or directory in another file system. Processing may lead to loss of ACLs or other extended attributes because they might not be processed.

System action: The file data is backed up. Processing continues with the next object.

User response: If you need to ensure that ACLs and other extended attributes are backed up successfully, do not use symbolic links to back up files on other file systems of different file system types. Instead use TSM to process the other file system directly.

ANS2043I The virtual machine template '*name*' has already been backed up.

Explanation: Virtual machine templates are skipped if no change has occurred since the last backup.

System action: Processing skips this virtual machine template.

User response: To back up this virtual machine template, run an incremental forever full backup operation.

ANS2044E The template virtual machine '*name*' cannot be restored when the Tivoli Storage Manager data mover node on the vStorage Backup Server is connected directly to an ESX/ESXi host.

Explanation: The VMware vStorage API do not support template virtual machine operations when connected directly to an ESX/ESXi host.

System action: Processing stops for this template virtual machine

User response: Virtual machine template operations are supported when the IBM Tivoli Storage Manager data mover node connects directly to a ESX/ESXi host. Modify the VMCHOST to connect the TSM data mover to a vCenter Server.

ANS2045E The VMENABLETEMPLATEBACKUPS option is not specified. The virtual machine template '*name*' can not be backed up.

Explanation: The VMENABLETEMPLATEBACKUPS template option must specify YES in order for a virtual machine template to be included in a backup operation. The default value is NO.

System action: Processing stops for this template virtual machine

User response: Use the option -vmenabletemplatebackups=yes and run the operation again.

ANS2046S Error '*errtxt*' (*errno=errno*) occurred trying to write to audit log '*file-name*'. The audit log function is disabled.

Explanation: There was an error encountered writing to the audit log (for example, there is not enough space on the disk).

System action: Audit logging is disabled for the rest of the operation. The return code for the operation is set to 12 to indicate that the contents of the audit log are incomplete.

User response: If this is an out of space condition either free up space on the volume or try to write the

audit log to a volume with more space.

ANS2047E An unexpected error was encountered processing a system state/services request. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM explanation : *TSM-msg* TSM file : *file-name* (*line-number*)

Explanation: None.

System action: Processing the system state stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2048W Named stream of object '*object-namepath-name file-name*' is corrupt.

Explanation: One or more of the file's named streams are corrupt.

System action: The named stream is not restored/retrieved.

User response: The backup copy of the named stream is damaged. The file is restored to as great an extent as possible, but the file should be examined to verify that it is usable.

ANS2049W Named stream of object '*object-name*' may be corrupt.

Explanation: One or more of the file's named streams may be corrupt.

System action: The named stream is restored/retrieved to as great an extent as possible.

User response: The backup copy of the named stream may be damaged. The file is restored to as great an extent as possible, but the file should be examined to verify that it is usable.

ANS2050E TSM needs to prompt for the password but cannot prompt because the process is running in the background.

Explanation: If PASSWORDACCESS=PROMPT or if the password that is stored locally is incorrect, TSM attempts to prompt the user for the password. The attempt to prompt the user fails because TSM is running in the background. When a process is running in the background, prompting is not allowed.

System action: Processing stopped.

User response: If RUNASSERVICE=YES, do not set PASSWORDACCESS=PROMPT. Use PASSWORDACCESS=GENERATE.

ANS2051W The local snapshot repository was not found on *location*.

Explanation: The specified directory for the local snapshot location does not exist.

System action: Processing continues.

User response: A new local snapshot repository will be build in the specified directory.

ANS2052E Information about the disk subsystem is missing.

Explanation: The local snapshot repository could not be initialized due to missing information about the disk subsystem.

System action: Processing stops.

User response: The application ensures that the disk subsystem is initialized properly. Check for preceding error messages.

ANS2053E A memory allocation error has occurred in file *filename*, line number *linenumber*.

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

ANS2054E Operating system error *errno: message*text.

Explanation: The application encountered an unexpected message error during the execution of a system function. The respective operating system error and message text will be displayed.

System action: Processing stops.

User response: Check the specific error message.

ANS2055I The local snapshot manager could not be locked.

Explanation: The local repository is locked by another application. This process will proceed when the other application unlock the local repository.

System action: Processing continues.

User response: None.

ANS2056I Waiting maximal *timeout* seconds until the lock is released by the other application.

Explanation: While the local repository is locked by another application, the program will wait a specific period of time to proceed. For example, in the mySAP

environment, the wait period is 1 hour.

System action: Processing continues.

User response: None.

ANS2057E Local snapshot manager not initialized.

Explanation: The local snapshot repository was used without previous initialization.

System action: Processing ends.

User response: The system normally ensures that the local repository is initialized. Check for preceding error messages.

ANS2058E The data container with ID *dcID* could not be updated in the local repository.

Explanation: During a FlashCopy backup the target set record in the local repository is updated with the correspondent properties. A failure occurred during that process.

System action: Processing ends.

User response: Check for preceding error messages like memory allocation error or other system error.

ANS2059E Cannot find a target data container that match with the source data container.

Explanation: During a snapshot type backup or hardware function, TSM tries to find a target data container that match to the source data container to satisfy the operation. A matching target data container could not be found.

System action: Processing ends.

User response: See the rules for select one of multiple target data containers. For example, this message will be displayed if the user is trying to start a FlashCopy backup of type 'INCR' and all the target sets are being used for the FlashCopy type 'COPY'. Make sure also that the target volumes are available to the backup system and the syntax is correct for the following setup file parameters: 1. shark_target_volume 2. shark_copy_service_code 3. java_home_directory 4. primary_copyservices_servername 5. shark_username 6. shark_password

ANS2060W Cannot find a volume in the target data container *dcID* to match with the source *srcvol*.

Explanation: This warning message indicates that for the specific source not any target volume could be found in this target data container that matches for a FlashCopy operation. If multiple target data containers are being used, the processing will continue checking the volumes of the next target data container.

System action: Processing continues.

User response: None.

ANS2061W The target data container with ID *dcid* was not found in the local repository.

Explanation: An inquire of the data container with the specified ID could not be satisfied because that target set does not exist in the local repository.

System action: Processing may continue.

User response: The application that is requesting the inquire will decide whether or not the error should end the program. Check for following messages.

ANS2062W Could not find a target data container in the state *state* to fulfill the requested criteria.

Explanation: A data container in the specified state was not found in the local repository to satisfy specific criteria requested by the application.

System action: Processing may continue.

User response: Which criteria have been passed is application specific. Check for following messages. The application will decide whether or not that warning should end the program.

ANS2063W The local snapshot repository already exists on the directory *location*.

Explanation: An application tried to create the local repository in a directory that already exists.

System action: Processing may continue.

User response: The application will decide whether or not that warning should end the program. Check for following messages.

ANS2064I The local snapshot repository will be created on the directory *location*.

Explanation: The local snapshot repository containing information about the state of the data containers is being created.

System action: Processing continues.

User response: None.

ANS2065I The local snapshot repository could not be created on the directory *location*.

Explanation: A failure occurred creating the local snapshot repository.

System action: Processing ends.

User response: Look for a operating system error message.

ANS2066E Cannot read the .fct file *filename*.

Explanation: The .fct file containing the target data containers was not found or is not accessible.

System action: Processing ends.

User response: Check the name, the path and the right of the file.

ANS2067E The exception *CLsmException* was thrown. Reason: *txt*.

Explanation: An unexpected error occurred processing a function of the local snapshot repository.

System action: Processing ends.

User response: Check the specific reason.

ANS2068E No target LUNs were found for the data container *dcID* in the .fct file *filename*.

Explanation: The program will search in the .fct file for each specific data container a list of entries with the label <PREFIX>TARGET_VOLUME where the prefix depends on the hardware type. Either you have a wrong label for the target volumes of the specified data container or this data container in the .fct file does not have any target LUNs.

System action: Processing ends.

User response: This error can only occur if the application does not have a GUI where the user provides the input of the target data containers and the format will automatically be checked. If so, please check the format of the .fct file.

ANS2069E Cannot read the file *filename* of the local snapshot repository.

Explanation: The system keeps some information about the state of the data containers locally in a file. This file was not found or is not accessible.

System action: Processing ends.

User response: Check the name, the path and the right of the file.

ANS2070E The repository state file *filename* is empty or has a wrong format.

Explanation: The system keeps some information about the state of the data containers locally in a file. This file was found but the expected format of the data is not correct.

System action: Processing ends.

User response: Normally the system ensures that the format of this file is correct. Check for preceding error.

ANS2071E The data container *dcID* could not be inserted in the local snapshot repository.

Explanation: The system keeps some information about the state of the data containers locally in a file. Inserting an entry for a new data container occurred an error.

System action: Processing ends.

User response: This is an unexpected error. Check for preceding error. If not any other error can be seen, collect the logs and traces and contact the support.

ANS2072E An unexpected error was encountered processing a TSM operation using a hardware or snapshot function. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name* (*line-number*)

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2073E The file *filename* of the local snapshot repository could not be opened for writing.

Explanation: The system keeps some information about the state of the data containers in the local snapshot repository. Opening a file of this repository occurred an error.

System action: Processing ends.

User response: Check the rights permission of that file.

ANS2074E Cannot open user input FlashCopy target file '*fct_file*'.

Explanation: The FlashCopy target file that the user provided cannot be read.

System action: The operation fails.

User response: Run the client configuration utility and provide a valid FlashCopy target user input file.

ANS2075E There is no VTOC data available for the volume. The volume cannot be backed up.

Explanation: The volume disk label type is not VTOC. It is possible that your disk is formatted with an EFI label. The TSM client on Solaris currently supports only VTOC disk labels.

System action: The volume is not backed up.

User response: Do not attempt to backup volumes

formatted with a non-VTOC disk label.

ANS2076E *program-name*: Space Management can not be added for file system '*filesystem*' The length of the file system name exceeds the maximum length of '*maxlength*' which can be stored in a DMAPI attribute.

Explanation: The DMAPI has a limitation in the size of data that can be stored in a DMAPI attribute. If the length of the file system name exceeds this limit the TSM client can not add space management to the file system.

System action: Space management cannot be added to file system.

User response: Please make sure that the length of the file system name does not exceed the DMAPI limit.

ANS2077E *program-name*: Reconcile for file system '*filesystem*' can not be started for the selected mode in a non-scout environment. Please use Two Way Orphan Check Reconcile instead.

Explanation: The TSM client reconciliation program can not be started in orphan check or stub restore mode when the HSM system is configured to run without the scout daemon.

System action: Reconcile can not run in a non scout environment.

User response: If you have configured a non scout environment you need to use the Two Way Orphan Check Reconcile.

ANS2078E System state backup is not allowed CLUSTERNODE is set to YES.

Explanation: When the CLUSTERNODE option is set to YES, the backup systemstate command is not valid.

System action: System state backup is stopped.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the backup-archive client manual for further information about configuring the client to run in a cluster environment.

ANS2079E Error processing '*filespace* *namepath-namefile-name*': error scanning snapshot

Explanation: This message is issued when the TSM client is unable to read data from a snapshot used for the backup. If you are performing the Microsoft Volume Shadowcopy Service (VSS) snapshot backup one possible cause is that the operating system deleted

a VSS snapshot because the shadow copy storage could not grow. If you are performing the snapshot difference incremental backup on normal NetApp/N-Series volumes one possible cause is that the base snapshot was accidentally removed from the NetApp file server.

System action: Backup processing for the file system stops.

User response: If you were performing VSS snapshot-based backup, examine the client error log and the Microsoft Windows system event log for any other messages that might help identify the problem. If there are no obvious reasons for the failure, try the operation again, the problem might be caused by temporary I/O conflicts between VSS and other system disk I/O activities. If you were performing snapshot difference incremental backup, contact your Tivoli Storage Manager administrator to verify that base snapshot was not accidentally deleted.

ANS2080W The value '*option*' for the option '*option*' is no longer supported and will be ignored by TSM client in this release.

Explanation: The specified option value is in the process of being made obsolete and will be ignored by the client in this release. This option value will be removed in the next release and will no longer be valid.

System action: Processing continues.

User response: Update the option value or remove the option from the option file. Also check the documentation to see if this option has been replaced by a newer option.

ANS2090I The virtual machine folder could not be found in this path: '*name*'.

Explanation: The destination target does not have the original inventory path that was saved with the virtual machine. As a result, the virtual machine is restored to the top level of the ESX/ESXi inventory.

System action: Processing continues

User response: None

ANS2091I The virtual machine resource could not be found in this path: '*name*'.

Explanation: The destination target does not have the original resource path that was saved with the virtual machine. As a result, the virtual machine is restored to the top level of the ESX/ESXi inventory.

System action: Processing continues

User response: None

ANS2092I The restore process will override the original inventory path that was saved with this virtual machine.

Explanation: Specifying the `-datacenter` or `-host` option will override the original inventory path that was saved with the virtual machine. As a result, the virtual machine is restored to the top level of the ESX/ESXi inventory.

System action: Processing continues

User response: None

ANS2093E The remote file system agent is downlevel and does not support this operation. `NODENAME : node`
`MULTI-NODE NAME : multi-node`
`hostname : host` TCP/IP address :
`tcpaddr:tcpport version :`
`version.release.level.mod`

Explanation: None.

System action: The operation fails.

User response: Upgrade the remote file system agent to a supported level.

ANS2094W Unable to assign any database partitions for back up by the Backup Worker Node '*bkupWrkr*'.

Explanation: The list of target LUNs specified by user for this backup worker node did not match in size any of the source LUNs for any of the database partitions. Hence no database partitions could be assigned for backup to this backup worker node.

System action: Processing continues.

User response: Please assign target LUNs to backup worker nodes so that they match in size with all the source LUNs of a particular database partition. Also distribute the target LUNs among all the backup worker nodes so that there is a good load balancing of the number of database partitions backed up by each backup worker node.

ANS2095E JAVA HOME value '*target*' specified in configuration is incorrect.

Explanation: The path name specified for java home is not correct.

System action: Processing ends.

User response: Please check the value of java home specified during configuration to make sure it is a valid path name of the directory where JRE is installed on master backup node. Use configuration wizard to update java home value for the configuration.

ANS2096E Unable to read configuration information for database name '*dbname*'.

Explanation: The system was unable to read configuration information for the database name specified in the (-DATABASENAME) option.

System action: Processing ends.

User response: Check the spelling of the (-DATABASENAME) option specified and ensure the DB2 UDB configuration wizard has been used to create the configuration information for this name.

ANS2097E Unable to establish a session with the TSM server as target node '*target*' using agent node '*agent*'.

Explanation: None.

System action: Processing ends.

User response: Ensure that the multi-node name exists on the server and that the agent node has the proper authority to target node listed.

ANS2098E One or more of the node names in the DB2 UDB TSM configuration file are not registered correctly as proxynode agents.

Explanation: None.

System action: Processing stops.

User response: Check the TSM error log for a list of node names that have been configured incorrectly. Correct the problem by executing the DB2 UDB configuration wizard.

ANS2099W The node name '*nodename*' in the DB2 UDB TSM configuration file is not registered as an agent for target node name '*targetnode*'.

Explanation: None.

System action: Processing continues.

User response: None.

ANS2100E Neither source volume id nor target volume id is in the volume list.

Explanation: None.

System action: Processing ends.

User response: None.

ANS2101E Compressed data grew.

Explanation: The size of data is growing after compression

System action: Processing continues.

User response: The application must abort the transaction.

Please turn off compression and try to resend the object.

ANS2102E File list processing not started

Explanation: An error occurred before the file list processing was started.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

ANS2103E File list processing was interrupted

Explanation: An error occurred during file list processing.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again. The error log will list all entries that were not processed. If audit logging is enabled, the audit log will also list the entries that were not processed.

ANS2104E An error occurred after processing the file list.

Explanation: An error occurred after the file list processing completed.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

ANS2105I File list entry not Processed: *File List Entry*

Explanation: A file list operation encountered an error. This entry from the file list was not processed.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

ANS2145W Warning - updating an existing virtual machine named '*name*'. The restore operation continues.

Explanation: The virtual machine exists and will be updated with the disks specified.

System action: The virtual machine will be updated by the restore operation.

User response: No user action is necessary.

ANS2146E The target vCenter or ESX/ESXi host is no longer supported, for virtual machine backups, by this version of IBM Tivoli Storage Manager.

Explanation: The target vCenter or ESX/ESXi host is no longer supported, for virtual machine backups, by this version of IBM Tivoli Storage Manager.

System action: Processing stops for this virtual machine.

User response: Specify another target vCenter or ESX/ESXi host that is supported by this version of IBM Tivoli Storage Manager.

ANS2147E The virtual machine named '*name*' already exists on the target system.

Explanation: The virtual machine cannot be restored because the name already exists on the target system.

System action: Processing stops for this virtual machine

User response: Use the -vmname option to rename the virtual machine.

ANS2148I Virtual machine templates cannot be backed up in incremental mode, switching to full mode.

Explanation: The backup of virtual machine templates are only supported as full backups.

System action: Processing continues in full mode for this template virtual machine.

User response: To back up this virtual machine template use full mode.

ANS2149E The restore operation for this virtual machine to the target ESX/ESXi host is not supported because virtual machine hardware version is incompatible.

Explanation: The target ESX/ESXi host does not support the virtual hardware version of the virtual machine. As a result, a restore of the specified virtual machine to this host is not supported.

System action: Processing stops for this virtual machine.

User response: Specify another virtual machine to restore or specify another target ESX/ESXi host that supports virtual hardware version of the virtual machine.

ANS2150E Set HSMDISABLEAUTOMIGDAEMONS YES in the dsm.opt file to use HSM multi-server functionality.

Explanation: Set HSMDISABLEAUTOMIGDAEMONS YES in the dsm.opt file to use HSM multi-server functionality.

System action: HSM multi-server processing stops.

User response: Set HSMDISABLEAUTOMIGDAEMONS YES in dsm.opt.

ANS2155W Skipping file '*file-name*'. File related to '*server-name*'.

Explanation: File is already coupled to another server.

System action: HSM continues with normal operation.

User response: Use the correct server to process the file.

ANS2156E The server '*server-name*' was not added to the environment.

Explanation: The requested IBM Tivoli Storage Manager server was not added to the multi-server environment. There are several causes for this error:

- The file system is not managed by HSM.
- The HSM management is not active for the file system.
- The file system is out of space.
- The default IBM Tivoli Storage Manager server for the file system was not yet added to the multi-server environment.
- The IBM Tivoli Storage Manager server name is not valid.

System action: HSM multi-server processing stops.

User response: Eliminate the possible causes for this issue and retry.

ANS2157E The server '*server-name*' was not removed from the environment.

Explanation: The requested IBM Tivoli Storage Manager server was not added to the multi-server environment. There are several causes for this error:

- The file system is not managed by HSM.
- The HSM management is not active for the file system.
- The IBM Tivoli Storage Manager server is the default server for the file system and must be removed last.

- The IBM Tivoli Storage Manager server name is not valid.

System action: HSM multi-server processing stops.

User response: Eliminate the possible causes for this issue and retry.

ANS2158E The server '*server-name*' was not added to the environment. You must first add the default IBM Tivoli Storage Manager server ('*default-server-name*') for this file system.

Explanation: The requested IBM Tivoli Storage Manager server was not added to the multi-server environment. The requested IBM Tivoli Storage Manager server is not the default server for the file system.

System action: HSM multi-server processing stops.

User response: Add the default IBM Tivoli Storage Manager server first.

ANS2159I The server '*server-name*' was added to the environment.

Explanation: The requested IBM Tivoli Storage Manager server was added to the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

ANS2160I The server '*server-name*' was removed from the environment.

Explanation: The requested IBM Tivoli Storage Manager server was removed from the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

ANS2161E The server '*server-name*' is not a valid IBM Tivoli Storage Manager server for this environment.

Explanation: The requested IBM Tivoli Storage Manager server was not added to the multi-server environment.

System action: HSM multi-server processing stops.

User response: Check the `dsm.sys` file for the correct IBM Tivoli Storage Manager server name.

ANS2162E HSM cannot be removed from the file system. The IBM Tivoli Storage Manager multi-server list is not empty.

Explanation: HSM management was not removed from the file system.

System action: HSM processing continues.

User response: Remove all IBM Tivoli Storage Manager servers from the multi-server list before removing HSM.

ANS2163E The default IBM Tivoli Storage Manager server ('*server-name*') for the file system will be removed.

Explanation: The default IBM Tivoli Storage Manager server will be removed. The IBM Tivoli Storage Manager server list for multi-server will be empty after this step.

System action: HSM processing continues without multi-server support.

User response: nothing.

ANS2165I The server '*server-name*' is the default server and has been removed last.

Explanation: The requested IBM Tivoli Storage Manager server was removed from the multi-server environment.

System action: HSM multi-server processing continues.

User response: None

ANS2166I The IBM Tivoli Storage Manager server '*server-name*' is not included in the multi-server environment.

Explanation: The requested IBM Tivoli Storage Manager server is not part of the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

ANS2167W Can not read SERVERNAME attribute.

Explanation: IBM Tivoli Storage Manager cannot read the SERVERNAME attribute from file.

System action: HSM multi-server processing continues.

User response: None.

ANS2168W Can not write SERVERNAME attribute.

Explanation: IBM Tivoli Storage Manager cannot write SERVERNAME attribute to file.

System action: HSM multi-server processing continues.

User response: None.

ANS2169E Skipping - Requested server is not included in multi-server environment for filesystem 'file-system'.

Explanation: The requested IBM Tivoli Storage Manager server is not part of the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

ANS2170W Skipping - file linked to another server.

Explanation: The file is already coupled to another IBM Tivoli Storage Manager server.

System action: HSM continues with normal operation.

User response: Use the correct server to process the file.

ANS2171E The DMAPI version 'dmapi-version' is not supported.

Explanation: The DMAPI version installed on this node is not supported from the given TSM client.

System action: Due to this issue the affected HSM process ends.

User response: Use the documentation to identify the supported DMAPI versions. Install a supported DMAPI and retry the HSM command or process.

ANS2172E Command not supported in HSMBACKENDMODE TSMFREE.

Explanation: That command is not supported using an external HSM backend.

System action: Exit programm

User response: Do not use the command

ANS2174E Conflicting options HSMLOGMAX and HSMLOGRETENTION were specified.

Explanation: Values were specified for both the HSMLOGMAX and the HSMLOGRETENTION options. These options are mutually exclusive.

System action: Processing stops.

User response: Specify a nonzero value for

HSMLOGMAX if you wish to have the TSM hsm log wrap when it reaches the specified maximum value. Use HSMLOGRETENTION if you wish you have the hsm log limited in size on a time-based schedule.

ANS2200I *** Filling Cache count files *******

Explanation: TSM the specified number of files have been added to the disk cache.

System action: Processing continues.

User response: None.

ANS2201I *** Inspecting Cache count files *******

Explanation: TSM the specified number of files have been examined in the disk cache.

System action: Processing continues.

User response: None.

ANS2202E Disk Full Error Accessing Disk Cache.

Explanation: A disk full error occurred attempting to access or write to the specified disk cache file during a disk cache incremental backup. See the client error log for more detailed information.

System action: Processing stops.

User response: This error can be resolved by freeing up space in the file system containing the cache file, or specifying a different location for the cache file. Use the diskcachelocation option to specify the location of the cache file.

ANS2203E Error Accessing Disk Cache.

Explanation: An error occurred attempting to access the specified disk cache file during a disk cache incremental backup. See the client error log for more detailed information. TSM.

System action: Processing stops.

User response: None.

ANS2204E Disk cache restarted.

Explanation: The length of an object name exceeded the configured disk cache key length during a disk cache incremental backup. The backup must be restarted.. TSM.

System action: Backup is restarted with a larger key length to accommodate the object name.

User response: None required. The name of the object that caused the failure can be found in the dserror.log file.

ANS2206W The user must have root authority to use the memory efficient backup disk cache method. The operation will continue using memory efficient backup method without disk caching.

Explanation: None.

System action: The operation continues without using disk caching.

User response: None.

ANS2213E Error while querying volume properties of volume *volserial*. Please verify that the volume specified in the target volumes file exists.

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2218I The encryption key password for node *node name* and server *server name* has been migrated.

Explanation: The format of the TSM password file has recently changed. The option MIGRATEENCRYPTKEY is set and the stored encryption key password was automatically migrated to the new format. This message confirms that the migration was successful.

System action: The encryption key password has been migrated.

User response: No response.

ANS2219E Cannot backup or archive files into filesystem because it is owned by a TSM API application.

Explanation: TSM Client cannot archive or backup files into a file space that is used a TSM API application.

System action: Processing stops.

User response: Use separate node names for TSM Client and TSM API application(s).

ANS2220E The cluster disk could not be put in maintenance mode.

Explanation: The system call to put the cluster disk in maintenance mode failed.

System action: Processing stopped.

User response: Try the operation again. If the problem continues, check the client error log for any other messages that might have been logged when this message was written, and take the corrective action (if

any) suggested by those messages. Examine the Windows event log which may contain additional information. See your system administrator or TSM administrator for further help.

ANS2221W Java was not able to resolve the IP address of your local machine due to network misconfiguration problems! Please verify your network and DNS configuration are setup correctly. Note that on UNIX machines the hostname must be reported correctly (the same) for IPv4 and IPv6 communication methods in the */etc/hosts* configuration file. TSM processing continues.

Explanation: Java™ was not able to get the local host address due to network misconfiguration problems.

System action: Processing continues.

User response: Please verify your network and DNS configuration are setup correctly. Note that on UNIX machines the hostname must be reported correctly (the same) for IPv4 and IPv6 communication methods in the */etc/hosts* configuration file. See your system administrator or TSM administrator for further help.

ANS2223W Rejected unauthenticated server-initiated session from *peer name*.

Explanation: For security, the client will not accept server-initiated sessions from servers that have authentication turned off.

System action: The client-server session is not opened, and the schedule is not executed. The scheduler continues to wait for contact by a server that has authentication turned on.

User response: If the client system is supposed to accept scheduled events from the prompting TSM server, either ask the TSM server administrator to turn authentication on, or do not use server-initiated sessions. If the client system is not supposed to accept scheduled events from the prompting server, ask the TSM server administrator to remove the client node name from the schedule on the prompting server.

ANS2225W User has specified 'SNAPSHOTROOT' option. *snapshot provider* snapshot backup is not valid in conjunction with this option. "SNAPSHOTROOT option will take precedence and processing will continue without the use of a snapshot taken internally by TSM.

Explanation: The (-SNAPSHOTROOT) option is incompatible with TSM snapshot providers such as Logical Volume Snapshot Agent, VSS snapshot provider, JFS2 snapshot provider etc. which provide a comprehensive snapshot solution without having to use the (-SNAPSHOTROOT) option. It is strongly

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recommended that the snapshot capabilities provided by the TSM snapshot providers be used instead of using the (-SNAPSHOTROOT) option. Processing will continue without the use of the TSM snapshot providers.

System action: Processing continues without the use of the TSM snapshot providers.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

ANS2226I Filespace *filespace-name* is renamed to *old-filespace-name*. *unicode-filespace-name* is recreated as a Unicode enabled filespace. The current operation will continue using the Unicode enabled filespace.

Explanation: TSM Unicode Client operates with Unicode enabled filespace. In order to save your data there needs to be a one time automatic rename of the existing MBCS filespace on the server. A new Unicode enabled filespace is created on the server and backup/archive continues.

System action: Processing continues.

User response: None.

ANS2227W Server option '*option-name*' '*option-value*' has not been applied on the client due to the client option SRVOPTSETENCRYPTIONDISABLED.

Explanation: The client option SRVOPTSETENCRYPTIONDISABLED has been set to YES on the client thereby preventing the TSM administrator from setting one of the following client options - ENCRYPTKEY GENERATE, EXCLUDE.ENCRYPT, INCLUDE.ENCRYPT.

System action: The option will be ignored.

User response: None required.

ANS2600S Browser trying to establish connection to client; received socket exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the TSM client computer.

System action: The TSM operation ends.

User response: Validate that the LAN is up and that you are trying to connect to the correct port number.

Check error logs for any additional information: dsmerror.log, dsmwebcl.log, or dsmj.log. The default location of these logs is the installation directory of the backup-archive client.

Ensure that the command line client runs without problems. Test the command line client with a command like "dsmc q sess".

ANS2601S Browser trying to establish connection to client; received unknown host exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the TSM client machine.

System action: The TSM operation ends.

User response: Retry the operation. If it persists, determine what might be causing this kind of a problem. Determine if your LAN went down. Determine if you are trying to connect to the correct TSM client machine.

ANS2602S Browser trying to establish connection to client; received IO exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the TSM client machine.

System action: The TSM operation ends.

User response: Determine what might be causing this kind of an exception. Retry the problem, and check if the LAN is down.

ANS2603S Browser trying to establish connection to client; received exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the TSM client machine.

System action: The TSM operation ends.

User response: Determine what might be causing this kind of an exception. Determine if the LAN may be down, or if the TSM Client Acceptor Daemon on the TSM machine is up and running.

ANS2604S The Web client agent was unable to authenticate with the server.

Explanation: The TSM Web client agent was unable to authenticate with the TSM server.

System action: The TSM operation ends.

User response: One possible solution is to run the command line client so that the client password can be re-entered. Another approach is to check the error log on the TSM Web client agent for any relevant messages.

ANS2605S Browser could not re-establish connection to client; received protocol error.

Explanation: The browser received a protocol error trying to re-connect to the TSM client machine.

System action: The TSM operation ends.

User response: Determine what might be causing this kind of an error. Determine if the TSM browser and the TSM client code might be out of sync.

ANS2606S An invalid password was sent to the server.

Explanation: The TSM password that was sent to the TSM server was invalid.

System action: The TSM operation ends.

User response: Make sure that you have the correct password. Also make sure that it is valid, for example it is not too short.

ANS2607S Browser could not establish connection to client.

Explanation: The TSM browser could not connect to the TSM client machine.

System action: The TSM operation ends.

User response: Determine what might be causing this kind of a problem. Determine if the LAN is down, or if the TSM Client Acceptor Daemon on the TSM machine is up and running.

ANS2608S Nothing was selected so no operation was performed.

Explanation: No object was selected in the GUI for the operation to be performed upon.

System action: The TSM operation ends.

User response: Make sure you select one or more objects (volume, directory or file) in the GUI before clicking on the operation to be performed.

ANS2609S TCP/IP communications failure between the browser and the client machine.

Explanation: This error can occur due to any of the following:

- The LAN connection to the TSM client machine went down.
- You are trying to connect to the TSM client machine using the wrong port number.
- The Client Acceptor Daemon on the TSM client machine is not up and running and accepting connections.

System action: The TSM operation ends.

User response: Retry the operation and make sure the LAN is up. Also check that the port number is correct, and that the Client Acceptor Daemon is started and running on the TSM client machine, and that it is listening on the correct port number.

ANS2610S TCP/IP communications failure between the client and the server machine.

Explanation: An attempt to connect to the server using TCP/IP communications failed. This can be a result of incorrect TCP/IP option settings in your client options file. This error can also occur if the LAN connection went down or if your system administrator canceled a backup operation.

System action: The TSM client ends.

User response: Retry the operation and make sure the LAN is up. Make sure that both the TSM server and the TSM client are up and running.

ANS2611S An unknown error occurred in the browser.

Explanation: An unknown error occurred in the applet running in the browser.

System action: The TSM operation ends.

User response: Retry the operation. If the problem persists, turn on tracing and see if the trace to the browser console gives the reason for the error.

ANS2612S An unknown error occurred in the client Please check the TSM Error Log for any additional information

Explanation: An unknown error occurred in the TSM client.

System action: The TSM client ends.

User response: Retry the operation. If the problem persists, check the TSM Error Log for any additional information.

ANS2613S A communications protocol error occurred between the web browser and the client.

Explanation: None.

System action: The operation ends.

User response: Try the operation again. If the problem occurs again, verify that the TSM web client is installed and configured correctly, and make sure you are using a supported browser. Flush the browser cache. Then try the operation again. If the problem persists, enable SERVICE traces on the web client on the target machine and the TSM Java applet, then reproduce the problem. Collect the traces and contact IBM for further assistance.

ANS2614S A protocol error occurred in communications between the client and the server.

Explanation: A protocol error happened between the TSM client and the TSM server.

System action: The TSM client ends.

User response: Retry the operation. If the problem persists, check the TSM Error Log for any additional information. Verify that you are running the correct applet with the appropriate level of the client.

ANS2615S The user ID entered does not match the node name configured on the client machine.

Explanation: The user ID that was entered is not the same as the node name on this TSM client.

System action: The TSM operation ends.

User response: Verify that the node name entered is configured correctly on the TSM client.

ANS2616I The machine must be rebooted for the changes to take effect

Explanation: The machine must be started for the restored registry changes to take effect.

System action: None

User response: Reboot the machine

ANS2617S The destination directory specified is invalid.

Explanation: The user specified a destination target directory for restore or retrieve which is invalid.

System action: The TSM operation ends.

User response: Retry the operation specifying a valid directory name.

ANS2618S Browser trying to retrieve resources; received resource exception:
exception-name

Explanation: The browser received the exception *exception-name* trying to retrieve resources from the TSM client machine.

System action: The TSM operation ends.

User response: Verify that the resources are installed correctly on the TSM client machine.

ANS2619S The Client Acceptor Daemon was unable to start the Remote Client Agent.

Explanation: The TSM Client Acceptor Daemon could not start the TSM Remote Client Agent.

System action: The TSM operation ends.

User response: Check the error log on the TSM Web client agent for any relevant messages. Then correct the problem and retry.

ANS2620W The expand entire branch operation may take a long time, and cannot be canceled once it has started. Are you willing to wait for the operation to complete?

Explanation: The expand entire branch operation could take a long time and cannot be canceled once it is started.

System action: Processing stopped; waiting for user intervention.

User response: Answer 'Yes' to start the expand entire branch operation. If you answer 'No', the current operation will be canceled.

ANS2621W This function is not available on the client platform

Explanation: The browser received a request that is not available on the TSM client machine. For example, registry backup and restore are available only on the Windows platform.

System action: The TSM operation ends.

User response: Request only those functions that are valid for the platform of the TSM client machine.

ANS2622S An invalid ID or password submitted.

Explanation: Either the ID is not registered on the TSM server, or the password for the ID is incorrect.

System action: The TSM operation ends.

User response: Verify that the ID you are using exists on the TSM server to which the remote client node connects. The ID must have sufficient privileges to access the remote client node's data. Also make sure that you have the correct password for the ID. If the ID does not exist or if the password is unknown, contact your TSM administrator. If the ID does not exist, then the TSM administrator can use the REGISTER ADMIN and GRANT AUTHORITY commands to register an ID that can access the remote client node's data. If the password is unknown, the TSM administrator can use the UPDATE ADMIN command to reset the password.

ANS2623S Web Client applet level is out of sync with Web Client agent.

Explanation: The Web Client applet and Web Client agents are at incompatible levels.

System action: The TSM operation ends.

User response: Verify that you have the correct level of the applet installed with the client, and that an incorrect level of the applet was not placed in the install directory.

ANS2624E This operation requires client owner authority.

Explanation: Your user ID has insufficient authority to perform this operation.

System action: Processing continues, but the user is not allowed to do this operation.

User response: Do not perform this operation, or get a higher authority level for your user ID in order to perform this operation.

ANS2625E Node does not support this image operation.

Explanation: Node does not support or is not configured to perform this image operation.

System action: Processing continues, but the user is not allowed to do this operation.

User response: Verify whether this image related operation is supported or configured on the target platform.

ANS2626E The Include-Exclude statement: *ieStatement* contains invalid characters.

Explanation: The specified Include-Exclude statement has invalid characters.

System action: TSM will not add the specified Include-Exclude statement to the list.

User response: Retry the operation with another statement that has valid characters.

ANS2627W The NTFS security attributes for object '*full-name*' could not be set. Windows system error code: *error*; reason: '*error-reason*'. Default NTFS security attributes have been set.

Explanation: TSM was unable to set the NTFS security attributes of the file. The error information captured indicates the reason for the failure. Default NTFS security attributes have been set.

System action: Processing continues.

User response: Check the reason field for the code

which explains why the NTFS security attributes have not been set. Correct the condition causing the error and try the operation again. If the problem persists, contact your system administrator or TSM administrator for further help.

ANS2628W Failed to create named stream of object '*filepath namepath-namefile-name*'.

Explanation: TSM was unable to create named stream.

System action: The named stream is not restored/retrieved.

User response: The object is restored without named stream, the object should be examined to verify that it is usable. Check the client error log for ANS5250E error message that should have been logged when this message was written, take the corrective action and try the operation again. If the problem persists, contact your system administrator or TSM administrator for further help.

ANS2697E The virtual machine cannot be restored because the datastore named '*datastore*' does not exist or is inactive.

Explanation: The datastore referenced by virtual machine when it was backed up does not exist or is inactive on the ESX/ESXi that you are restoring the virtual machine to.

System action: The virtual machine cannot be restored.

User response: Find the missing datastore or specify the `-datastore` option on the Restore VM command to specify an existing datastore to restore the virtual machine files to.

ANS2698E Snapshot operation failed.

Explanation: If you are performing a VSS or LVSA snapshot based operation, it is possible that the snapshot was not large enough to contain all the changes made to the file system after the snapshot was created. This could cause the snapshot to become invalid thereby preventing the TSM client from reading the snapshot.

System action: The requested operation stopped.

User response: Examine the client error log for additional messages related to this error. Perform corrective actions indicated by the messages, then try the operation again.

ANS2699I *msg*

Explanation: This message is reserved for DB2 UDB.

System action: Reserved.

User response: This message is reserved for DB2 UDB.

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ANS2700E The (-DATABASE) option must be specified with the BACKUP, RESTORE, QUERY and WITHDRAW DB2UDB commands.

Explanation: None.

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the QUERY UDB command.

ANS2701E The attempted database operation was unsuccessful, check the TSM error log for any additional information.

Explanation: Processing stops.

System action: Reserved.

User response: Check the TSM error log for information regarding failure and take further action.

ANS2702E The DB2 UDB Utility plug-in module was not found or could not be loaded.

Explanation: Processing stops.

System action: None.

User response: Run "dsmc show plugins" at the TSM command-line client prompt to see the available plug-ins on the system and verify the path which is being used to load the plug-ins. If the plugin path is available and the DB2 UDB Utility plug-in, libPiDB2.a, is present, ensure that the LIBPATH variable is set to the DB2 UDB product's library path, for example, LIBPTH=/usr/opt/db2_08_01/lib.

ANS2703E The (-DBHOSTNAME) option must be specified when using the (-DBPARTITIONNAME) option for the RESTORE DB2UDB command.

Explanation: None.

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the RESTORE DB2UDB command.

ANS2704E The (-BACKUPDESTINATION) option cannot be "BOTH" when issuing the RESTORE DB2UDB command.

Explanation: When using the RESTORE DB2UDB command, the (-BACKUPDESTINATION) option can be set to "TSM" or "LOCAL", but not "BOTH" unless using the (-PICK) option. When using the (-PICK) option the (-BACKUPDESTINATION) option can be "TSM", "LOCAL", or "BOTH".

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the RESTORE DB2UDB command.

ANS2705S No DB2 UDB partitions are available for restore.

Explanation: No DB2 UDB partitions are available on the TSM server for restore. This is most likely due to a previous backup that was aborted before the backup completed. The DB2 UDB database and selected partitions cannot be restored.

System action: Processing stops.

User response: Issue the TSM client command QUERY DB2UDB command with the -DETAIL parameter using the same database, file, and date criteria to see if any database partitions are available for restore. Alternatively restore the DB2 UDB database from a different backup.

ANS2706E A DB2 UDB request failed. TSM
function name : *function-name* TSM
function : *function-desc* TSM return code
: *TSM-rc* TSM reason code : *TSM-reason*
DB2 return code : *DB2-rc* DB2 reason
code : *DB2-reason* SQL-msg

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 UDB administrator with the SQL information provided in this message.

ANS2707E A failure occurred while initializing the DB2 UDB application for db partition *part-num*. The TSM return code is *rc*.

Explanation: None.

System action: Processing stops.

User response: Check the TSM error log for failures prior to this message.

ANS2708E An unexpected error was encountered processing a DB2 UDB request. TSM
function name : *function-name* TSM
function : *function-desc* TSM return code
: *TSM-rc* TSM file : *file-name* (line-number)

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2709W A duplicate disk ID '*disk-id*' was found on the following DB2 database partitions: partition '*partition-prefix1db-num1*' hostname '*host1*' partition '*partition-prefix1db-num1*' hostname '*host2*'. These DB2 partitions cannot be restored individually.

Explanation: Each DB2 database partition should have its own set of physical resources and logical volume groups. If the logical volume groups are shared by two database partitions, an artificial dependency between the two partitions is created at the logical volume group level. If one DB2 database partition is restored without restoring the other database partition, the latter database partition could have information out of synch.

System action: Processing continues. The database partition backup objects are marked so that they can not be restored individually, in other words outside the context of restoring the entire host or entire DB2 database.

User response: Contact the DB2 or storage administrator to determine if the DB2 database partitions can be segregated to their own volume groups.

ANS2710W A duplicate disk ID '*disk-id*' was found on the following DB2 database partitions: partition '*partition-prefix1db-num1*' hostname '*host1*' partition '*partition-prefix1db-num1*' hostname '*host2*'. The DB2 partitions and DB2 hosts listed cannot be restored individually.

Explanation: Each DB2 database partition should have its own set of physical resources and logical volume groups. If the logical volume groups are shared by two database partitions, an artificial dependency between the two partitions is created at the logical volume group level. If one DB2 database partition is restored without restoring the other database partition, or if one DB2 database host is restored without restoring the other database host, the latter database partition or host could have information out of synch.

System action: Processing continues. The database partition and database host backup objects are marked so that they can not be restored individually, in other words outside the context of restoring the entire DB2 database.

User response: Contact the DB2 or storage administrator to determine if the DB2 database partitions and hosts can be segregated to their own volume groups.

ANS2711W Unable to backup configuration files for DB2 database backup '*db*'.

Explanation: The configuration files that are used by the TSM client for DB2 database backups could not be processed. Since these files are not critical to the database backup processing continues normally.

System action: Processing continues.

User response: Retry the operation. If the problem persists contact the TSM administrator.

ANS2712E A non-critical, unexpected error was encountered processing a DB2 UDB request. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name (line-number)*

Explanation: None.

System action: Processing continues.

User response: Contact the TSM administrator with the information provided in this message.

ANS2713E An unexpected error was encountered processing a DB2 UDB request. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM explanation : *TSM-msg* TSM file : *file-name (line-number)*

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2714W The management class '*mc*' specified for the '*dest*' backup destination is invalid. The default management class will be used.

Explanation: None.

System action: Processing continues.

User response: Contact the TSM administrator to run the configuration utility for DB2 UDB and specify a valid management class.

ANS2715I The filespace '*filespace*' does not exist on the server.

Explanation: The file system may not yet have been created on the server or it might have been deleted.

System action: Processing continues.

User response: None.

ANS2716E A background copy process is still pending on local hardware. A restore operation cannot be initiated until the background copy process is completed.

Explanation: None.

System action: Processing stops.

User response: Wait until the background copy process completes and retry the restore operation.

ANS2717E The multi-node definition does not have permission to delete its own backup files from the server.

Explanation: All DB2 UDB commands require that the multi-node definition has permission to delete its own backup files from the server in order to properly reconcile the local backup repository with the server backup repository.

System action: Processing stops.

User response: Have the TSM administrator update the multi-node definition so that it has permission to delete its own backup files from the server. For example, on the TSM administrative command-line client: dsmadm update node <multi-node name> backdelete=yes

ANS2718E A previous incremental backup started on *datetime* is still in progress.

Explanation: A new incremental local backup can not be done until previous incremental backup completes.

System action: Processing stops.

User response: Wait until previous backup completes before starting another incremental local backup. Alternatively, use different copyType value to perform a local backup with full copy. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a new backup version. A new local backup would result in a backup with background copy in pending state.

ANS2719E A previous backup started on '*datetime*', is using the resources needed for new backup is still pending.

Explanation: A new backup can not be done until previous backup completes.

System action: Processing stops.

User response: Wait until previous backup completes before starting another local backup. Alternatively, use different copyType value to perform a local backup. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a

new backup version. A new local backup would result in a backup with background copy in pending state.

ANS2720E One or more background copies are still in progress.

Explanation: A new backup can not be done until all full background copies are completed.

System action: Processing stops.

User response: Wait until previous backups complete before starting another local backup. Alternatively, use different copyType value to perform a local backup. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a new backup version. A new local backup would result in a backup with background copy in pending state.

ANS2721I A previous local backup version backup date '*datetime*' copytype '*name*' has been deleted for this backup operation (object name='*filespace namepath-namefile-name*', ID='*object-id:object-id*').

Explanation: The local resources needed for current backup operation would be made available by expiring a previous backup version referenced in the message as defined in the local backup policy. Refer to TSM documentation for additional information on local backup policy.

System action: None.

User response: None.

ANS2722E There is not enough space in the local repository to complete this backup.

Explanation: This space available in the local repository is not enough to perform snapshot for this backup operation. It could happen if there is more number of local versions kept by the management class than there is space allocated in the local repository at configuration time or application configuration has changed such that previously allocated space is not enough.

System action: None.

User response: Please validate TSM configuration by running the configuration wizard.

ANS2723I A local backup version backup date '*datetime*' is deleted because background copy operation has been cancelled (object name='*filespace namepath-namefile-name*', ID = '*object-id:object-id*').

Explanation: The specified backup instance of the named object has been deleted on the server and in

local repository because the background copy operations for this backup version was cancelled. It is no longer available for restore.

System action: None.

User response: None.

ANS2724E The version of IBM Enterprise Storage Server is not supported.

Explanation: This product only supports IBM ESS microcode level 2.3 and 2.4.

System action: Process stops.

User response: Ensure that ESS microcode level 2.3 or 2.4 is installed.

ANS2725W The backup DB2 UDB preview command indicates there are not enough resources for a backup operation.

Explanation: None.

System action: check the TSM error log for additional information about the problem.

User response: Correct the problem and re-issue the BACKUP DB2UDB -PREVIEW command.

ANS2726E The putenv command failed for path = v1.

Explanation: There was not enough memory in the environment to successfully set the environment.

System action: Process stops.

User response: Close all unneeded applications and try the operation again. For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command:

```
ulimit -a
```

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

ANS2727E ESS Lun ID v1 is not valid.

Explanation: Length of ESS LUN id must be 8 characters.

System action: Process stops.

User response: Make sure the length of ESS Lun id is 8.

ANS2728E The ESS jar file v1 cannot be found.

Explanation: The Enterprise Storage Sub-system Copy Services JAR file could not be located.

System action: Process stops.

User response: In order to complete Enterprise Storage Sub-system Copy Services functions the Copy Services command line functions must be available. Check the Copy Services command line is installed and your Copy Services option setting is pointing to the installation directory of the command line.

ANS2729E Operating system command 'command' failed; rc=rc.

Explanation: None.

System action: Process stops.

User response: Check the return code from the operating system for more information about the failure. Issue the failing command manually to see if the same failure occurs.

ANS2730E The primary and secondary copy service servers are down.

Explanation: None.

System action: Process stops.

User response: Start at least one of the ESS copy service servers. If copy server is already running, check the value of java home specified during configuration to make sure it is a valid path name of the directory where JRE is installed on master backup node. Use configuration wizard to update java home value for the configuration.

ANS2731E Cannot open the ESS command output file v1 for writing.

Explanation: Can't open this file for writing.

System action: Process stops.

User response: Make sure you have enough space on your system and write permission to the file.

ANS2732E The ESS LUN 'Serial number string' are already in use.

Explanation: One or more LUNs specified in the message are in use by other flashcopy operation. Therefore this flashcopy operation can not continue.

System action: Process stops.

User response: Release ESS LUN in order to reuse them.

ANS2733I The backup DB2 UDB preview command indicates there are sufficient resources for a backup operation.

Explanation: None.

System action: None.

User response: None.

ANS2734E Withdraw command failed because a TSM backup of this database instance is in progress using the same snapshot resources.

Explanation: The snapshot established can not be withdrawn because a 'TSM' backup is in progress from the same local backup snapshot.

System action: Processing stops.

User response: You must wait until the TSM backup completes and retry the withdraw command. Alternatively, you may cancel the TSM backup and retry the withdraw command.

ANS2735E DB2 UDB is running on different operating system versions. database partition '*partition*': OS version '*os-1*' catalog partition: OS version '*os-2*'

Explanation: DB2 UDB must be running on the same operating system versions on all hosts.

System action: Processing stops.

User response: Upgrade the operating systems so that all DB2 UDB hosts are running the same version.

ANS2736E An unexpected response was received from a remote TSM file system agent. verb : *verb* remote host : *host* return code : *rc* reason code : *rs* msg. string : *msg-string*

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS2737E A DB2 UDB database server is not available. DB2 instance name: *instance* DB2 database name: *db db* partition : *part*

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database administrator to have the database server made available and retry the operation.

ANS2738E The DB2 UDB log retain value is not set to 'recovery'. DB2 instance name: *instance* DB2 database name: *db db* partition : *part*

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database

administrator to have the log retain value set to 'recovery'.

ANS2739E The DB2 UDB user exit for archiving logs is not enabled. DB2 instance name: *instance* DB2 database name: *db db* partition : *part*

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database administrator to have the user exits for archiving logs enabled.

ANS2740E DB2 UDB is running different versions. database partition '*partition*': version '*os-1*' catalog partition: version '*os-2*'

Explanation: DB2 UDB must be running on the same version on all hosts.

System action: Processing stops.

User response: Upgrade the DB2 UDB version so that all DB2 UDB hosts are running the same version.

ANS2741I DB2 UDB configuration settings '*filename*' have either not been created using the Configuration Wizard or they are not readable. The TSM return code is *rc*.

Explanation: DB2 UDB configuration settings are required for the processing of DB2 UDB commands. They have either not been created using the Configuration Wizard or they do not have read permission.

System action: DB2 UDB operations will fail.

User response: Use the Configuration Wizard to create the DB2 UDB configuration settings.

ANS2742I Deleting local incremental backup version.

ANS2743E Unable to read configuration file information for configuration '*configname*'.

Explanation: One or more of the TSM DB2 UDB configuration files could not be read. Refer to the TSM error log for additional information.

System action: Processing stops.

User response: Review the additional messages in the TSM error log. Launch the TSM configuration wizard from the DB2 UDB production host which contains the catalog node to resolve the problem.

ANS2744I TESTFLAG DB2 enabled with the value of 'value'.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2745I Volume Group Configuration has been modified. List of logical volumes added to the Volume Group configuration of the database since the time of backup: 'value'.

Explanation: Volume group configuration has been changed since the time of backup by the addition of new logical volumes.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User can select "Yes" to continue the restore operation, in which case the newly added logical volumes will be deleted. Otherwise, he can select "No" to stop the restore, backup the newly added logical volumes and then retry the restore. Thus he will be able to recover the newly added logical volumes after the restore.

ANS2746I Volume Group Configuration has been modified. List of physical volumes added to the Volume Group configuration of the database since the time of backup: 'value'.

Explanation: Volume group configuration has been changed since the time of backup by the addition of new physical volumes.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User can select "Yes" to continue the restore operation, in which case the newly added physical volumes will be removed from the volume group. User will have to add the physical volumes once the restore operation is complete. Otherwise, he can select "No" to stop the restore.

ANS2747I DB2 storage config has changed since previous backup. Retrying to find local resources for this backup.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2748I Changing copyType to default "any" for no-copy snapshot for TSM backup operation.

Explanation: When backup destination is TSM, snapshot copy type defaults to no-copy operation. This is done to optimize performance of the snapshot operation required for TSM backup.

System action: This message is informational.

User response: Do not specify "copyType" option for TSM backups or use "any". This will allow TSM to pick the appropriate default value of copyType.

ANS2749E The backup host 'backup_host' listed in the user FlashCopy target input file cannot be found in the list of configured backup hosts.

Explanation: The backup hosts specified in the user FlashCopy target input file must be configured as backup hosts.

System action: Processing stops.

User response: Check the configuration wizard to determine which backup host names have been configured. Ensure that the backup hosts specified in the user FlashCopy target input file appear in the configuration wizard. If the backup hosts do not appear in the configuration wizard, either add the backup host in the configuration wizard or specify a different backup host name in the user FlashCopy target input file.

ANS2750I func function invoked for DB2 configuration 'db_config'. backup destination : backupdest copy type : copytype preview : preview

Explanation: None.

System action: This message is informational.

User response: None.

ANS2751I Verifying multi-node information.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2752I Initializing DB2 UDB application on part partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

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ANS2753I Establishing inter-client communication with *node* node(s).

Explanation: None.

System action: This message is informational.

User response: None.

ANS2754I Establishing inter-client communication session. NODENAME : *node*
MULTI-NODE NAME : *multi-node*
hostname : *host* TCP/IP address :
tcpaddr:tcpport

Explanation: None.

System action: This message is informational.

User response: None.

ANS2755I Established communications with DB2 catalog partition.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2756I Querying database configuration information from *type* partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

ANS2757I Initializing DB2 UDB application on backup hosts.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2758I Established communications with backup worker nodes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2759I Policy settings for backup destination '*dest*'. Management class : *mgmtclass*
Backup copygroup : *backup_cg* Data versions : *data_vers*

Explanation: None.

System action: This message is informational.

User response: None.

ANS2760I Querying database tablespaces from database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2761I Mapping database tablespaces to logical volumes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2762I Mapping logical volumes to physical entities.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2763I Obtaining a list of target devices for snapshot operation.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2764I Initializing *snapshot-provider-name* snapshot.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2765I Quiescing the database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2766I Creating *snapshot-type-name* snapshot.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2767I Resuming the database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2768I Collecting metadata files from each database partition.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2769I Distributing metadata files to backup hosts.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2770I Configuring snapshot volumes on backup nodes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2771I Sending group objects for backup destination '*dest*' to the server.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2772I Local backup of DB2 UDB database '*dbname*' completed pending completion of background copy process.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2773I Unconfiguring snapshot volumes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2774I Unconfiguring snapshot volumes on backup nodes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2775I Starting the backup of TSM configuration files for DB2 UDB database ".

Explanation: None.

System action: This message is informational.

User response: None.

ANS2776I Backing up data to TSM server for '*backup_type*' backup.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2777I Monitoring image backup.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2778I TSM backup of DB2 UDB database '*db-name*' completed successfully.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2779I Restore requested for database configuration '*config*'. DB2 database : *db2db* DB2 instance : *dinst* Backup size : *bsize* Backup date : *bdatetime* Backup destination : *bdest* Active state : *actio*

Explanation: None.

System action: This message is informational.

User response: None.

ANS2780I Withdraw requested for database configuration '*config*'. DB2 database : *db2db* DB2 instance : *dinst* Backup size : *bsize* Backup date : *bdatetime* Backup destination : *bdest* Active state : *actio*

Explanation: None.

System action: This message is informational.

User response: None.

ANS2781I - Database '*db*' (object id *objhi.objlo*)

Explanation: None.

System action: This message is informational.

User response: None.

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ANS2782I - Host '*host*' (object id *objhi.objjlo*)

Explanation: None.

System action: This message is informational.

User response: None.

ANS2783I - Partition '*part*' (object id *objhi.objjlo*)

Explanation: None.

System action: This message is informational.

User response: None.

ANS2784I Restoring local hardware configuration file '*filename*'.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2785I Gathering current DB2 configuration for '*type*' restore.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2786I Verifying database configuration information for *type* partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

ANS2787I Sending metadata files to worker nodes.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2788I Verifying hardware configuration information.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2789I Verifying volume manager configuration information.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2790I Stopping the database manager.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2791I Starting the database manager.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2792I Local restore of DB2 UDB database '*dbname*' completed pending completion of background copy process.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2793I TSM restore of DB2 UDB database '*dbname*' completed.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2794I Monitoring image restore.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2795I Withdraw of DB2 UDB database '*name*' backup completed successfully.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2796I The DB2 UDB operation has completed successfully.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2797I Current statistics for backup host '*host*':
Total number of volumes in request: *volumes*
Total number of volumes completed: *complet*
Total number of volumes in progress: *inprogr*
Total number of volumes remaining: *remaining*
Currently processing volumes: *process*
Total number of bytes transferred: *totaltr*

Explanation: None.

System action: This message is informational.

User response: None.

ANS2798E Unable to start a session from client node '*nodename*' multi-node '*multi-node*' to client at address '*ip-address:ip-port*'. The TSM return code is *rc*.

Explanation: None.

System action: This message is informational.

User response: None.

ANS2799E An error was encountered during a session with another client. check the TSM error log for any additional information

Explanation: This message is reserved for DB2 UDB.

System action: Reserved.

User response: This message is reserved for DB2 UDB.

ANS2800W No TSM processes were found.

Explanation: The QUERY PIDS command was unable to identify any known TSM processes running on the system. If the -FILTER option was used, no processes matching the filter specification were found.

System action: None.

User response: If you need to use dsmttrace to enable or disable tracing for a running client process, make sure that the client is already running. If you used the -FILTER option, try the command again with a different filter specification. You can use -FILTER=* to display all processes running on the system.

ANS2801E The dsmttrace utility was unable to connect to the specified process.

Explanation: This message typically occurs when the specified process ID is not active.

System action: None.

User response: If you need to use dsmttrace to enable or disable tracing for a running client process, make sure that the client is already running. Use the dsmttrace QUERY PIDS command to identify running

client processes, then try the command again.

ANS2802I Tracing has been disabled.

Explanation: None.

System action: None.

User response: None.

ANS2803E Tracing could not be disabled.

Explanation: A problem occurred while trying to disable tracing for the specified process. This message is usually accompanied by other, more specific messages immediately preceding or following this message.

System action: No changes are made to the trace status of the specified process.

User response: Review the messages that immediately precede or follow this message for further information about this error.

ANS2804W Tracing is already enabled. -TRACEFILE, -TRACEMAX, and -TRACESEGSIZE are ignored.

Explanation: When tracing is already enabled for a client process, only the -TRACEFLAGS option has any effect.

System action: The -TRACEFLAGS options are set on the client process. -TRACEFILE, -TRACEMAX, and -TRACESEGSIZE are ignored.

User response: If you need to modify the -TRACEFILE, -TRACEMAX, or -TRACESEGSIZE settings, you must first use the dsmttrace DISABLE command to disable tracing for the client process. Then run the dsmttrace ENABLE command to configure the desired trace settings. If it is not necessary to modify these settings, then this message may be ignored.

ANS2805I Tracing has been enabled.

Explanation: None.

System action: None.

User response: None.

ANS2806E Tracing could not be enabled.

Explanation: A problem occurred while trying to enable tracing for the specified process. This message is usually accompanied by other, more specific messages immediately preceding or following this message.

System action: No changes are made to the trace status of the specified process.

User response: Review the messages that immediately

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precede or follow this message for further information about this error.

ANS2807E An incorrect number of parameters was specified for the *command-name* command.

Explanation: The specified command was invoked with too few or too many parameters.

System action: The command is not processed.

User response: Try the command again with the correct number of parameters. Run `"dsmtrace help"` for additional information on dsmtrace command syntax.

ANS2808W Incremental by snapshot difference backup did not locate the registered base snapshot '*regbase-name*' on NetApp/N-Series filer volume '*volume-name*'. Snapshot '*olderbase-name*' is used as the base snapshot.

Explanation: Incremental by snapshot difference backup did not locate the specified registered base snapshot on the specified NetApp/N-Series filer volume. The most recent existing snapshot which is older than the registered base snapshot is used as the current base snapshot.

System action: Processing continues.

User response: None.

ANS2809E The backupid '*backupid:*' in the input file does not match the vmname '*vmname:*' being restored.

Explanation: There is a discrepancy between the backupid and vmname specified in the input file

System action: The virtual machine cannot be restored.

User response: Confirm that the backupid specified matches the vmname you are attempting to restore by re-running the `inquire_detail` command and make any necessary corrections before attempting the restore again.

ANS2810E The TSM for Virtual Environments Input File '*input file:*' appears to be empty.

Explanation: While processing the Input File no items were found to operate on.

System action: The operation cannot continue with an empty list.

User response: Confirm that the input file is not empty and has valid input. If the file is not empty it may be that an error occurred while reading the file,

please check the error log for any errors found during the reading of the file. If errors are found make the necessary corrections before attempting the operation again.

ANS2811E The TSM for Virtual Environments could not find a suitable datamover agent for the DataCenter Node '*datacenter nodename*'.

Explanation: While processing Proxy relationships with the DataCenter Node specified, no appropriate datamover matches detected

System action: The operation cannot continue without a valid datamover.

User response: Work with your TSM Administrator to ensure that your DataCenter Nodes have granted proxy authority to your DataMover Nodes.

ANS2812E The TSM for Virtual Environments could not find Datamover node named '*datamover nodename*' on the TSM Server.

Explanation: While processing Proxy relationships with the DataCenter node and DataMover node specified, no appropriate Datamover node name matches detected.

System action: The operation cannot continue without a valid Datamover Node name.

User response: Make sure the Datamover node name specified is a valid TSM node name and that the node has the proper proxy relationships established.

ANS2813E The TSM Server returned an empty network address or port number for '*datamover nodename*'.

Explanation: While querying the TSM Server for the Datamover network address and port number, the Server returned zero for one of the values.

System action: The operation cannot continue without a valid Datamover network address and port number.

User response: This is usually the result of a Datamover Node not being started. Log on to the Datamover host and start or restart the DSMCAD service and retry the TSM for Virtual Environments command again. If the problem persists, work with your TSM Server Administrator to inspect the TSM Server activity log to identify the issue.

ANS2814E TSM for Virtual Environments detected an error while parsing the Input File '*input file*'. The '*specifier*' appears to be empty or invalid.

Explanation: While parsing the Input File an error occurred.

System action: The operation cannot continue without valid virtual machine specifications.

User response: This is usually the result of an empty virtual machine name or other identifier. Please check that the syntax of the Input File is correct for all entries and that virtual machine names are not empty and retry the operation.

ANS2815E TSM for Virtual Environments detected an error while parsing 'read in line' from the Input File 'input file'.

Explanation: While parsing the Input File an error occurred.

System action: The operation cannot continue without valid specifications in the Input File.

User response: This may be the result of an empty virtual machine name or other identifier. Please check that the syntax of the Input File is correct for all entries and that virtual machine names are not empty and retry the operation.

ANS2816E TSM for Virtual Environments detected that the TSM Server IP address was not specified.

Explanation: While parsing the command line options, an empty Server address was detected.

System action: The operation cannot continue without a valid network address for the TSM Server.

User response: This may be a result of the VMCLI profile having an empty VE_TSM_SERVER_NAME entry. Please check that the VMCLI profile is configured correctly specifying the TSM Server address.

ANS2817E TSM for Virtual Environments detected that the vCenter Command-Line interface node name was not specified.

Explanation: While parsing the command line options, an empty vCenter Command-Line interface node name was detected.

System action: The operation cannot continue without a valid vCenter Command-Line interface node name.

User response: This may be a result of the VMCLI profile having an empty VE_TSMCLI_NODE_NAME entry. Please check that the VMCLI profile is configured correctly specifying the vCenter Command-line interface node name.

ANS2818E TSM for Virtual Environments detected that the TSM Server port was not specified.

Explanation: While parsing the command line options, an empty TSM Server port was detected.

System action: The operation cannot continue without a valid TSM Server port.

User response: This may be a result of the VMCLI profile having an empty VE_TSM_SERVER_PORT entry. Please check that the VMCLI profile is configured correctly specifying the TSM Server port.

ANS2820E An interrupt has occurred. The current operation will end and the client will shut down.

Explanation: This message is issued when the process is interrupted by a break signal such as CTRL-BREAK or CTRL-C.

System action: The TSM operation and process are ended immediately.

User response: Restart the operation if desired.

ANS2821E The function is not supported on the platform.

Explanation: The specified function isn't supported on the specified platform.

System action: Processing stops.

User response: Please retry the specified function on a supported platform.

ANS2824E TSM for Virtual Environments detected that the node name representing the vCenter is not specified.

Explanation: While parsing the command line options, an empty vCenter node name was detected.

System action: The operation cannot continue without a valid vCenter node name.

User response: This may be a result of the VMCLI profile having an empty VE_VCENTER_NODE_NAME entry. Please check that the VMCLI profile is configured correctly specifying the vCenter node name.

ANS2825E TSM for Virtual Environments detected that the node name representing the Datacenter is not specified.

Explanation: While parsing the command line options, an empty datacenter node name was detected.

System action: The operation cannot continue without a valid datacenter node name.

User response: This is a result of the -d DataCenter Node Name not being passed in to the Command-line. Re-try the operation making sure to pass the -d Datacenter Node Name to the command-line call.

ANS2826E TSM for Virtual Environments detected that the node name representing the vCenter Datamover is not specified.

Explanation: While parsing the command line options, an empty Datamover node name was detected.

System action: The operation cannot continue without a valid Datamover node name.

User response: This is a result of the -o Datamover Node Name not being passed in to the Command-line. Re-try the operation making sure to pass the -o Datamover Node Name to the command-line call.

ANS2827E TSM for Virtual Environments detected that the input file is not specified.

Explanation: While parsing the command line options, an empty or non-existing input file name was detected.

System action: The operation cannot continue without a valid input file name.

User response: This is a result of the -I Inputfile name not being passed in to the Command-line. Re-try the operation making sure to pass the -I input file name to the command-line call.

ANS2828E Image operations are not supported for the specified file system.

Explanation: Image backup and restore are not supported for the specified file system.

System action: The requested image operation is not performed.

User response: Choose another object.

ANS2829E Image operations are not supported for GPFS.

Explanation: Image backup and restore are not supported for GPFS volumes.

System action: The requested image operation is not performed.

User response: Choose another object.

ANS2830E An incorrect number of parameters was specified.

Explanation: The specified command was invoked with too few or too many parameters.

System action: Processing stops.

User response: Try the command again with the correct number of parameters.

ANS2831E Incremental by snapshot difference cannot be performed on 'volume-name' as it is of type 'type' and is not a NetApp/N-Series 'fsType' volume.

Explanation: The volume specified cannot be used for performing NetApp/N-Series snapshot difference incremental operation. The volume does not correspond to the NFS mount point or the CIFS shared drive for a Network Appliance or N-Series NAS volume. One possible reason for this failure is that snapshot difference incremental backups can only be performed against NetApp/N-Series NFS volumes on AIX/Linux platforms, or CIFS volumes on Windows platforms.

Another possible reason for this failure is that the qtrec security style for the volume was incorrectly selected. If the CIFS volume is mapped on Windows, ensure that the security style is set to NTFS. If the volume is mounted as NFS, ensure that the security style is set to UNIX.

System action: Processing stops.

User response: Try the command again with a NetApp/N-Series NFS or CIFS volume with the correct security style.

ANS2832E Incremental by snapshot difference failed for *filepath name*. See the error log for details.

Explanation: Failed to perform NAS NFS/CIFS Incremental by snapshot difference operation.

System action: Processing stops.

User response: Take appropriate action based on the information in the error log. If the problem persists please contact your IBM Tivoli Storage Manager administrator.

ANS2833E Incremental backup operation using snapshot difference failed because the base snapshot *snapshot name* is the same as the latest snapshot for the NAS volume *NAS volume*.

Explanation: User specified that the latest snapshot on the NAS Filer be used as the difference snapshot during an incremental backup operation using snapshot difference. However, the previously taken base snapshot and the latest snapshot on the filer are identical.

System action: Processing stops.

User response: Try the operation again using the default value of "create" for the difference snapshot.

ANS2834E You have to be a root user in order to perform incremental backup using snapshot difference.

Explanation: Failed to perform NAS NFS/CIFS incremental backup operation using snapshot difference as the user was non root.

System action: Processing stops.

User response: Please retry the operation as root user.

ANS2835E Incremental backup using snapshot difference is not supported on this platform.

Explanation: NetApp NFS/CIFS incremental backup operation using snapshot difference is only supported on AIX, Linux and Windows platforms.

System action: Processing stops.

User response: Retry the incremental operation without the snapdiff option.

ANS2836E Incremental backup operation using snapshot difference is only available for full volumes. is a partial volume or qtree.

Explanation: Cannot perform NAS NFS/CIFS incremental backup operation using snapshot difference on the mounted or mapped volume due to one of the following reasons: 1) The volume is actually a qtree. 2) The volume is not a full volume, it is not mounted or mapped to the root of the volume.

System action: Processing stops.

User response: Retry the incremental backup operation by specifying an entire NAS NFS or CIFS volume.

ANS2837E Failed to perform incremental backup operation using snapshot difference as the user id and password for NAS Filer " have not been configured correctly.

Explanation: The user id and password for the specified NAS Filer have been either not configured or have been specified incorrectly.

System action: Processing stops.

User response: Use the 'set password -type=filer' command to define the user id and password for the specified NAS Filer and retry the incremental backup operation.

ANS2838W The file path '*filename*' exceeds HSM maximum path length.

Explanation: A file that you tried to migrate has a path name that is too long.

System action: File skipped from migration.

User response: Place files into a shorter path to make them available for migration.

ANS2839E Failed with ONTAPI error '*error_code*' while connecting to NetApp Filer '*filer_name*' using user id '*id_name*'. You might have provided credentials incorrectly for this Filer.

Explanation: The user ID and password have been configured incorrectly for the specified Filer.

System action: Processing stops.

User response: Make sure that the credentials you have specified for the Filer are the correct ones. Use the `dsmc set password` command to specify the correct credentials for your Filer and try the command again.

ANS2840E Incremental backup using snapshot difference is not supported for Data ONTAP file server version '*version.modification.submodification*'. Upgrade the file server '*file-server-name*' to Data ONTAP version '7.3' or later in order to perform incremental backup operations using snapshot difference.

Explanation: The file server specified is not at the Data ONTAP version that supports snapshot difference API.

System action: Processing stops.

User response: Upgrade the file server to Data ONTAP version 7.3 or later and retry the operation.

ANS2841E Incremental by snapshot difference is only supported on AIX 64 bit and Linux 86 bit clients.

Explanation: Incremental backup using snapshot difference feature is only available on IBM Tivoli Storage Manager AIX 64 bit and Linux 86 clients.

System action: Processing stops.

User response: Try the command again with an IBM Tivoli Storage Manager AIX 64 bit or Linux 86 client.

ANS2842E TSM for Virtual Environments detected an error with the `createsnap`: keyword. `createsnap:yes` is specified while also specifying `vmsnapname:VMWare Snapshot Name`.

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Explanation: While parsing the Input File for FlashCopy Manager for VMWare offload backup, an error condition was detected with VM Ware snapshot handling. Specifying a VMWare Snapshot name while specifying createsnap:yes is not allowed.

System action: The operation cannot continue without specifying the correct createsnap: and vmsnapname: combination.

User response: This is a result of the -I Inputfile containing conflicting input for createsnap: and vmsnapname: keywords. If you intend to have TSM for Virtual Environments use a VMWare Snapshot created by FlashCopy Manager then specify createsnap:no with a valid VMWare Snapshot for the vmsnapname: keyword.

ANS2849E Incremental backup operation using snapshot difference failed because a snapshot matching '*snapshot name*' could not be located on volume *NAS volume*.

Explanation: A snapshot name or pattern specified by the BASESNAPSHOTNAME or DIFFSNAPSHOTNAME option could not be located on the volume being backed up.

System action: Processing stops.

User response: Retry the operation and specify a snapshot with the BASESNAPSHOTNAME or DIFFSNAPSHOTNAME which exists on the specified volume.

ANS2850E Error Creating Snapshot: Volume *NAS volume* is a snapmirror destination volume.

Explanation: An attempt was made to create a snapshot on a read only snapmirror destination volume.

System action: Processing stops.

User response: Retry the operation using the USEEXISTINGBASE and DIFFSNAPSHOT=latest options.

ANS2851E Snapshot Processing Error: .

Explanation: An error occurred due to the reason specified in the message

System action: Processing stops.

User response: Ensure that the specified volume is online and allows write access.

ANS2852W Registered Base Snapshot " no longer exists on volume .

Explanation: The specified base snapshot registered by the previous backup no longer exists on the specified volume.

System action: Processing continues.

User response: The client will attempt to use an existing snapshot older than the missing registered snapshot as the base for the current backup.

ANS2853E Unable to establish base snapshot on volume .

Explanation: A base snapshot could not be created or selected on the specified volume.

System action: Processing stops.

User response: See other error messages to determine why the base could be established.

ANS2854E Unable to establish diff snapshot on volume .

Explanation: A diff snapshot could not be created or selected on the specified volume.

System action: Processing stops.

User response: See other error messages to determine why the diff could be established.

ANS2888E Backup VM Full VM Incremental is unable to run. A valid TSM for Virtual Environments license file (*license-file*) cannot be located.

Explanation: The license file was not found, or cannot be opened because of permissions, or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

ANS3000I *communication-type* communications available on port *port-number*.

Explanation: The specified communications are available on the specified port number.

System action: None.

User response: None.

ANS3001E **Error initializing HTTPS communications - Secure HTTP not available.**

Explanation: An error occurred initializing HTTPS communications. Processing will continue, but secure HTTP communications will not be available.

System action: Processing continues, but secure HTTP communications will not be available.

User response: Check the console and error logs to determine why secure HTTP communications was unable to start, correct the problem, and restart the client.

ANS3002I **Session started for user *userid* (*communication-method address*).**

Explanation: A session was started for the specified user.

System action: None.

User response: None.

ANS3003I **The new password is case sensitive.**

Explanation: Your account has been updated to use case sensitive password.

System action: None

User response: Make sure to remember the new password as you enter it, including character casing. For more details, contact your TSM administrator.

ANS3004E **Session for user *userid* terminated - invalid password entered.**

Explanation: A session was terminated for the specified user because an invalid password was entered.

System action: The session with the specified user is terminated.

User response: Re-start the remote client and enter the correct password for the specified user.

ANS3005I **Session for user *userid* terminated - idle for *idle-minutes* minutes.**

Explanation: A session was terminated for the specified user because there was no activity on the session for the specified number of minutes.

System action: The session with the specified user is terminated.

User response: Re-start the remote client to begin a new session.

ANS3006I **Processing request for the TSM Web Client (*ip-address*).**

Explanation: A request for the Web Client is being processed.

System action: None.

User response: None.

ANS3007I **TSM *client-name* terminating - idle for *idle-minutes* minutes.**

Explanation: The specified client is terminating because it has been idle for the specified time. It will be automatically started when it is needed.

System action: The client program stops.

User response: None.

ANS3008E **Too many symbolic links were detected while resolving name '*file_name*'**

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

ANS3009E **The Logical Volume Snapshot Agent plugin library was not found.**

Explanation: The Logical Volume Snapshot Agent (LVSA) plugin library should have been installed when the client was installed, but it cannot be found.

System action: The selected operation is not performed.

User response: Try the operation again. If the problem recurs, re-install the TSM client software. If the problem persists, contact IBM technical support for further assistance.

ANS3010E **The snapshot wizard operation failed.**

Explanation: The snapshot wizard operation failed with a non-zero return code. Check the error log for additional information.

System action: The selected operation is not performed.

User response: Review the error log for any error messages, and then retry the operation after correcting the cause for failure.

ANS3011E Previous changes have not been committed. The machine must be rebooted before this operation can be performed

Explanation: A previous operation required the machine to be rebooted for the changes to take effect, but the machine has not been rebooted. The machine must be rebooted before this selected operation can be performed.

System action: The selected operation is not performed.

User response: Reboot the machine and then retry the operation.

ANS3012E The Logical Volume Snapshot Agent is not installed. Use the Setup Wizard to configure either Online Image or Open File support and choose the Logical Volume Snapshot Agent as the snapshot provider.

Explanation: The selected operation requires the Logical Volume Snapshot Agent, but it is not installed. Use the Setup Wizard to install the LVSA.

System action: The selected operation is not performed.

User response: Retry the operation after installing the Logical Volume Snapshot Agent.

ANS3013E The specified snapshot provider is not supported on this version of the operating system.

Explanation: The specified snapshot provider is not supported on the version of the operating system you are currently running. If another snapshot provider is available, select it and retry the operation.

System action: The selected operation is not performed.

User response: If another snapshot provider is available, select it and retry the operation.

ANS3014E Expose snapshot failed for backup document '*xml-backup-doc-file*'.

Explanation: Expose snapshot failed.

System action: Processing stops

User response: See the dsmerror.log file for further details.

ANS3401W The entity *name* is invalid.

Explanation: A volume with this name could not be found or is not suitable for server-free operations.

System action: Processing stopped.

User response: Specify the correct name.

ANS3402W *name*: A system call *func* failed with code *rc*.

Explanation: An error occurred while obtaining information from the operating system. The volume information could not be obtained.

System action: Processing can continue if the information being obtained is not critical for the operation or if it is expected behaviour in the context of the operation being performed.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3403W Volume *name* cannot be opened for reading. System error code is *err*.

Explanation: The named volume could not be opened. Examples of why this can occur include, but are not limited to: the device is not a valid system device, the device is locked by another application, or the user does not have correct or permissions. The operating system error code shown in the message indicates the specific reason for the failure.

System action: Processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3404W An error occurred reading volume *name*.

Explanation: The named volume could not be read. Examples of why this can occur include, but are not limited to: the data being read is outside the valid range of the volume, or the device is locked by another application. The operating system error code shown in the message indicates the specific reason for the failure.

System action: If server-free data movement is used, processing continues using non-server-free data movement. Otherwise processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a

reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3405W File system *fs* on volume *name* is unknown.

Explanation: The file system on the volume is not supported for the operation being performed.

System action: If server-free data movement is used, processing continues using non-server-free data movement. Otherwise processing stops.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3406W Physical mapping of the volume *name* is not supported.

Explanation: The logical volume layout is not currently supported for physical mapping.

System action:

User response: Refer to the documentation for information on what volume layouts are supported for physical mapping.

ANS3407W *name* is not local.

Explanation: The drive or filesystem is not local and is not suitable for image backup.

System action: Processing stopped.

User response: Specify a volume that is local.

ANS3408E System call 'umount' failed for volume '*volume*' with *errno*='*error*'. Please take suitable action based on *errno* and retry the operation.

Explanation: Umount failed for the specified volume with the indicated *errno*. Please take suitable action based on *errno* and retry the operation.

System action: Processing stopped.

User response: Check *errno* for umount failure and take corrective action before retrying the operation.

ANS3409W An error occurred writing to volume *name*.

Explanation: TSM could not write to the named volume. Examples of why this can occur include, but are not limited to: the data being written is outside the valid range of the volume, or the device is locked by another application. The operating system error code

shown in the message indicates the specific reason for the failure.

System action: Processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3410E The operating system refused a TSM request for memory allocation.

Explanation: TSM requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

- The system is low on memory.
- The process in which the program runs has exceeded the maximum memory that it is allowed to allocate.
- Some other error condition occurred that caused the program to think it is out of memory.

System action: TSM cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high level directories, run the TSM task serially for each directory. If the TSM task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, check to see *b* if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

ANS3411E Invalid arguments were passed to function *name*.

Explanation: The named function did not receive correct arguments to proceed. Please check error log for additional errors following this one for further explanation.

System action: Processing stops.

User response: Retry the operation. If problem persists contact your TSM administrator.

ANS3412I DiskMapper does not support *name* for entity *name*.

Explanation: The requested function is not implemented in DiskMapper at this time. Please report this error to your TSM administrator.

System action: Processing stops.

User response: Contact your TSM administrator.

ANS3413I DiskMapper object '*name*' type '*name*' is not valid.

Explanation: The named object is not valid on the originating client system.

System action: Processing stops.

User response: Retry the operation. If the problem persists, review the client error log for other messages that might be related to this problem. Contact your TSM administrator for additional help.

ANS3414I Disk '*name*' is not part of any container defined on the system.

Explanation: None.

System action: None. This is informational message.

User response: None.

ANS3415W At least one of the disk containing data for '*name*' has bad blocks.

Explanation: One or more physical disks containing data blocks of the above object has bad blocks and the requested operation can not continue.

System action: The system may find a work-around to complete the requested operation, please check console log and error log for additional information on corrective actions taken or suggested user action.

User response: Depending on the operation TSM may suggest an alternate way to complete the operation. Check your error log, sched log, or console log for additional information.

ANS3416E The volume '*name*' is currently in use by other process.

Explanation: The operation requires exclusive access to the volume. The most likely cause of this failure is that other process on the system has the volume opened.

System action: Processing stopped.

User response: Check applications running on your system to ensure that volume is not opened by any if the process and then retry the operation.

ANS3417W *name*: A system call *func* failed with code *rc* - *strerror*

Explanation: An error occurred while obtaining information from the operating system. The volume information could not be obtained.

System action: Processing can continue if the information being obtained is not critical for the operation or if it is expected behaviour in the context of the operation being performed.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS3418W Memory allocation request for image backup operation was refused by the operating system.

Explanation: TSM requires access to memory in order to store information about used blocks of a file system. In this case, more memory was requested than the operating system would allocate.

System action: If `imagegapsize` is too small for a dedicated filesystem and TSM faces out-of-memory condition then TSM automatically switches to full volume backup. Operation continues with `imagegapsize = 0`.

User response: Some recommendations to avoid the out-of-memory condition:

- check to see if the memory resource limit is too low by entering the following command: `ulimit -a`. Then you can ask the UNIX system root user to increase memory limit.
 - increase the value of the `imagegapsize` option. The bigger `imagegapsize` is used, the less memory is needed for image backup, but more unused data is sent to server. And vice versa: the smaller `imagegapsize` is used, the more memory is needed for backup, but less unused data is sent to server. The outcome also depends much on how data is spread on the volume.
-

ANS4000E Error processing '*filespace-name*': file space does not exist.

Explanation: The specified file space (domain) is incorrect or does not exist on the workstation. If the message results from the BACKUP IMAGE command with the `-MODE=INCREMENTAL` option, it means that you have entered the name of a raw logical volume. The `MODE=INCREMENTAL` option is not valid for raw logical volumes.

System action: Processing stops.

User response: Try the operation again, specifying an existing domain (drive letter or file system name). If

the message resulted from improper use of the MODE=INCREMENTAL option, try the command again, omitting that option.

ANS4001E The file space for domain '*filespace-name*' could not be found on the TSM server.

Explanation: The specified file space was expected to be found on the server, but it no longer exists. It is possible that a command was issued to delete the file space from the server while the current operation was in progress.

System action: TSM processing stops.

User response: Try the operation again. If the problem recurs, check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS4002E Error processing '*filespace-name*': volume label does not exist

Explanation: The selected drive does not have a label.

System action: TSM is unable to do the requested operation without a drive or label entered.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

ANS4003E Error processing '*filespace-name*': duplicate volume label encountered

Explanation: The selected drive has a duplicate volume label. Because TSM uses the volume label to keep track of backup/archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: TSM cannot select the drive.

User response: If the volume needs to be available to the system, exit TSM, and assign a volume label to the drive. Restart TSM and retry the operation.

ANS4004E Error processing '*filespace namepath-namefile-name*': destination file or directory is write locked

Explanation: The file or directory being restored or retrieved from the server cannot be written to because the destination is write locked. Another operation might have the file open and will not allow it to be updated.

System action: File skipped.

User response: Either determine which operation has

the file write locked, or restore the file to another name or location.

ANS4005E Error processing '*filespace namepath-namefile-name*': file not found

Explanation: The file being processed for backup, archive or migrate no longer exists on the client. Another process deletes the file before it can be backed up, archived or migrated by TSM.

System action: File skipped.

User response: None.

ANS4006E Error processing '*filespace namepath-namefile-name*': directory path not found

Explanation: The operating system returned a "path not found" status when IBM Tivoli Storage Manager attempted to access the directory. You either have specified a directory that does not exist, as shown in the message (*path-name*), or the directory being processed no longer exists on the client because another process deleted it before it could be backed up or archived by IBM Tivoli Storage Manager.

System action: The directory is skipped, processing continues

User response: Recheck all spelling and punctuation, particularly the placement of directory delimiters (for example, "\\"). Correct the syntax if it is incorrect, then retry the operation. Ensure that the path is specified correctly and that the directory actually exists. Retry the command with the corrected path and directory name. If you cannot correct the directory name, use the Exclude option to exclude the directory from the operation.

ANS4007E Error processing '*filespace namepath-namefile-name*': access to the object is denied

Explanation: Access to the specified file or directory is denied. You tried to read from or write to a file and you do not have access permission for either the file or the directory.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

ANS4008E Error processing '*filespace namepath-namefile-name*': file is temporarily unavailable

Explanation: File is temporarily unavailable.

System action: File skipped.

ANS4009E • ANS4017E

User response: Check and see if file is locked by other process. If not, retry the command.

ANS4009E Error processing '*filesystem namepath-namefile-name*': **disk full condition**

Explanation: No more files can be restored or retrieved because the destination disk is full.

System action: The client prompts you for action:

- Retry this object
- Skip this object
- Abort the action

User response: Select the appropriate action for this object. Create some free space on the destination disk before you retry the operation. Another option is to restore or retrieve the file to another disk.

ANS4010E Error processing '*filesystem namepath-namefile-name*': **stale NFS handle**

Explanation: An NFS file system becomes stale.

System action: File system skipped.

User response: Check the NFS mounted filesystem.

ANS4011E Error processing '*filesystem namepath-namefile-name*': **no file handles available**

Explanation: All file handles for your system are currently in use. No more are available.

System action: Processing stopped.

User response: Either free some file handles by ending other processes, or modify your system setup to allow for more files to be open at the same time.

ANS4012E '*filesystem namepath-namefile-name*' **already exists. It will be skipped.**

Explanation: The client tried to restore or retrieve the specified file, but the file already existed in the target restore location and the user chose not to replace the existing file.

System action: The file is skipped, a message is logged in dsmerror.log, and restore or retrieve processing continues with the next object.

User response: The file was skipped because either REPLACE NO was in effect, causing all existing files and directories to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this file or all existing directories and files. No additional action is necessary if the decision to skip the file was deliberate. Otherwise the operation can be retried using either REPLACE ALL REPLACE PROMPT.

ANS4013E Error processing '*filesystem namepath-namefile-name*': **invalid file handle**

Explanation: An internal system error occurred. A file operation failed because an invalid file handle was passed.

System action: Processing stopped.

User response: Report the problem to your system administrator, and then retry the operation.

ANS4014E Error processing '*filesystem namepath-namefile-name*': **unknown system error (error-code) encountered. Program ending.**

Explanation: An unrecognized and unexpected *error-code* occurred within the client program. This is a programming failure and the client program ends.

System action: processing stops.

User response: Try the operation again. If the problem continues, report the error to your TSM administrator.

ANS4015E Error processing '*filesystem namepath-namefile-name*': **unexpected TSM error (error-code) encountered**

Explanation: An unexpected error occurred. This might be a low-level system or communication error that TSM cannot handle or recover from.

System action: processing stops.

User response: Try the operation again. If the problem continues, look for other indications of system problems to determine where the problem exists. Most systems have error or event logs which may contain additional information. See your system administrator or TSM administrator for further help.

ANS4016E Error processing '*filesystem namepath-namefile-name*': **file is being executed; write permission denied**

Explanation: The current file cannot be opened to write to because it is currently being run by another operation.

System action: File skipped.

User response: Stop the operation that is running the file and retry the operation, or restore or retrieve the file to a different name or directory.

ANS4017E Error processing '*filesystem namepath-namefile-name*': **too many symbolic links were detected while resolving name**

Explanation: While trying to resolve the file name, too

many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

ANS4018E Error processing '*filesystem
namepath-namefile-name*': **file name too long**

Explanation: The file name specified is too long to be handled by TSM.

System action: File is skipped.

User response: See the appropriate *Using the Backup-Archive Client* book for the particular operating system, for the file names that are handled by TSM.

ANS4019E Error processing '*filesystem
namepath-namefile-name*': **file system is locked by system**

Explanation: File system cannot be accessed because it is locked by the system.

System action: TSM cannot complete the operation.

User response: See your system administrator.

ANS4020E The data format for object '*filesystem
namepath-namefile-name*' is unknown. The unknown format usually occurs when the file was backed up or archived by a later version of IBM Tivoli Storage Manager.

Explanation: When a file is backed up or archived, IBM Tivoli Storage Manager includes some additional information about the file. This message is issued if IBM Tivoli Storage Manager cannot recognize the information during a restore or retrieve operation. The most likely cause is that the file was backed up or archived with a newer version of IBM Tivoli Storage Manager. If the file was backed up from a case-preserving but not case-sensitive file system, the file name might be displayed with incorrect casing. The incorrect casing does not otherwise affect processing since the file is skipped.

System action: The file is not restored or retrieved. Processing continues with the next file.

User response: Try the restore or retrieve operation again with a current version of the IBM Tivoli Storage Manager client software. If the problem persists, contact IBM technical support for further assistance.

ANS4021E Error processing '*filesystem
namepath-namefile-name*': **file system not ready**

Explanation: The file system/drive was not ready for access.

System action: Processing stopped.

User response: Ensure that the drive is available to TSM, and then retry the operation.

ANS4022E Error processing '*filesystem
namepath-namefile-name*': **file system is invalid.**

Explanation: The drive was not available for access.

System action: processing stops.

User response: Ensure that the drive is operational, and then try the operation again. If this is unsuccessful, check the error log.

ANS4023E Error processing '*filesystem
namepath-namefile-name*': **file input/output error**

Explanation: An error was found while reading from or writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly. For OS/2, run CHKDSK /F for the failing drive which can be found in dsmerror.log.

ANS4024E Error processing '*filesystem
namepath-namefile-name*': **file write error**

Explanation: An error was found while writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly.

ANS4025E Error processing '*filesystem
namepath-namefile-name*': **file exceeds user or system file limit**

Explanation: A file being backed up/restored or archived/retrieved exceeds system set limits for this user. Shown below are the filesize limits corresponding to various platforms.

AIX 68,589,453,312 (64GB)

HP-UX 1,099,511,627,775 (1TB-1)

Linux 2,147,483,647 (2GB)

Mac pre-OS9
2,147,482,624 (2GB-1K)

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Mac OS9

18,446,744,073,709,551,616 (16EB)

NetWare

4,294,963,200 (4GB -4KB)

NUMA-Q® DYNIX/ptx®

4.5 1,095,216,660,480 (1TB-4GB)

OS/390®

4,294,967,295 (4GB)

SGI 18,446,744,073,709,551,615 (16EB-1)

Solaris 2.6 or higher

1,099,511,627,775 (1TB-1)

Tru64 UNIX

1,099,511,627,776 (1TB)

UnixWare

2,147,483,647 (2GB)

Windows ME (FAT32)

4,294,967,295 (4GB)

Windows NT/2000 (NTFS)

17,592,185,978,880 (16TB-64K)

System action: File skipped.

User response: Ensure that the system limits are set properly.

ANS4026W Error processing '*filepath-namefile-name*': size of '*file-size*' exceeded the maximum file size limit on your system

Explanation: You tried to restore or retrieve a file that has exceeded the maximum file size limitation on your system.

System action: TSM cannot restore or retrieve the file.

User response: Restore or retrieve this file on a system that supports the file size. See your system administrator.

ANS4027S Error processing '*filepath-namefile-name*': internal program message '*value*' encountered

Explanation: An unexpected catastrophic program failure occurred, indicated by *value*.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, see your system administrator or service representative.

ANS4028E Error processing '*filepath-namefile-name*': cannot create file/directory entry

Explanation: The directory path for files being restored or retrieved cannot be created.

System action: File skipped.

User response: Ensure that you have the proper authorization to create the directory for file being restored or retrieved.

ANS4029E Error processing '*filepath-namefile-name*': unable to build a directory path; a file exists with the same name as a directory

Explanation: TSM tried to create a directory path, but is unable to because a file exists that has the same name as a directory.

System action: Processing stopped.

User response: Remove the file that has the same name as the directory. Refer to the last restore/retrieve operation and check all directories along the path.

ANS4030E Error processing '*filepath-namefile-name*': disk space limit for this process reached

Explanation: The disk space allocated for the client owner is full.

System action: Processing stopped.

User response: Free up disk space and retry the restore or retrieve operation.

ANS4031E Error processing '*file_space_filepath_namefile_name*'. Name exceeds an internal TSM limit.

Explanation: During a file operation, TSM encountered a filename where at least one component of the file name (*file_space_name*, *path_name* or *directory_name* or *file_name*) exceeded an internal TSM maximum. The internal TSM limits should not be confused with the operating system limits for *file_space_name*, *path_name* or *directory_name*, *file_name*.

Shown below are the TSM internal file name limits for various platforms.

AIX HP-UX Solaris	
File_space_name	1024
Path_name or directory_name	1023
File_name	256

Linux	
File_space_name	1024
Path_name or directory_name	768
File_name	256

Windows XP/2000/2003	
File_space_name	1024
Path_name or directory_name	248
File_name	248

System action: The file is skipped.

User response: Reduce the size of the filename so that it is smaller than the TSM internal limits.

ANS4032E Error processing '*filespace namepath-namefile-name*': file is not compressed.

Explanation: A file that was flagged as compressed was not compressed, and the system failed.

System action: Processing stopped.

User response: See your system administrator to report this problem. This error is a system failure.

ANS4033E Error processing '*filespace namepath-namefile-name*': file compressed on a different client machine that has more memory

Explanation: You are trying to restore a file that was backed up and compressed on another client workstation that had more memory than your client workstation. You cannot restore this file. When the file is restored, it is expanded and your workstation does not have enough memory.

System action: TSM canceled the operation.

User response: Obtain a machine with more memory and retry the operation.

ANS4034E Error processing '*filespace namepath-namefile-name*': unknown system error

Explanation: An unknown error occurred. This might be a low-level system or communication error that TSM cannot handle or recover from.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, determine where the problem exists. See your system administrator for further help.

ANS4035W File '*filespace namepath-namefile-name*' currently unavailable on server.

Explanation: You tried to restore or retrieve a file that is currently not available from the TSM server.

System action: TSM Cannot restore or retrieve the file.

User response: Try to restore or retrieve after the file was made available on the server. See your system administrator.

ANS4036E An error occurred saving the registry key.

Explanation: The active registry key cannot be copied to the ADSM.SYS staging directory.

System action: Registry backup operation terminates.

User response: Check the space available on the Windows boot partition to ensure there enough space to contain a copy of the Windows registry. This might require several megabytes of free space. Also check the Windows permissions on the ADSM.SYS staging directory and ensure that the Windows user under which you are running TSM has full access to that directory and its contents.

ANS4037E Object '*file-namefile-namefile-name*' changed during processing. Object skipped.

Explanation: The specified *file-name* was skipped during backup, archive, or migrate because it was changing during the attempt to process it.

System action: TSM skipped the object.

User response: If you want the file backed up, archived, or migrated, retry the operation. If it fails, determine why the object is being changed. For more information on backing up, archiving, or migrating changing objects, see your system administrator.

ANS4038E An error occurred processing file system '*filespace name*'.

Explanation: File system '*filespace name*' is corrupted or contains one or more corrupted directories and cannot be processed.

System action: File system is skipped.

User response: Check your system to ensure that it is operating properly. For the Windows environment, run CHKDSK utility for the failing drive. More information about corrupted directories can be found in dsmerror.log.

ANS4039E Error processing '*filespace namepath-namefile-name*': compressed file is corrupted and cannot be expanded.

Explanation: The compressed file cannot be expanded correctly due to one of the following reasons:

- There is a problem on the tape.
- There is a communications problem.
- The compressed file was corrupted on the TSM Server.

System action: File skipped.

User response: 1) The compressed file is corrupted because there is a problem on the tape. To know if this is the problem, please issue the following command on the TSM Server: audit volume <volume_name> fix=no. If there is any problem reported, you could move the data from that volume to a new one (see command MOVE DATA) and try again the restore. 2) There are communications problems between the TSM Server and the TSM Client and the results is that the file is corrupted during the transmission. If you use a gigabit

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ethernet adapter on the Server please upgrade the card driver (AIX platform) or add provided by SUN suggested changes to some system network options which have resolved this problem (SUN platform). 3) Please verify with your network support if during the restore there are no any problems between the TSM Client/Server that is originating the file corruption.

ANS4040E Error processing '*filespace namepath-namefile-name*': **file system *filespace name* has exceeded its space management quota.**

Explanation: TSM detects that the file system has exceeded its quota. No more data can be migrated out of this file system.

System action: TSM will not migrate files from this file system.

User response: Recall some files, or ask the system administrator to increase the quota for this file system.

ANS4041W Error processing '*filespace namepath-namefile-name*': **Out of free space or inodes in file system to migrate or recall.**

Explanation: The file system is full. No more free space or free inodes are available to be allocated for the transaction file that is needed when a file is being migrated or recalled.

System action: TSM terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

ANS4042E Object name '*filespace namepath-namefile-name*' **contains one or more unrecognised characters and is not valid.**

Explanation: The filename, directory name, or volume label syntax is incorrect.

System action: File skipped.

User response: You need to check the disk for errors.

ANS4044E Error processing '*filespace-namepath-namefile-name*': **Case-sensitive name conflict exists.**

Explanation: While processing the specified file on the workstation, another file name was encountered with a similar name which only differed in case. The Backup-Archive client does not allow names which differ only in case on this platform and cannot guarantee the integrity of the file, so the file is skipped.

System action: This object will be skipped.

User response: Rename the file in question to a unique name.

ANS4045E Error processing '*filespace-namepath-namefile-name*': **Case-sensitive name conflict exists. The directory tree will be skipped.**

Explanation: While processing the specified file on the workstation, another object name was encountered with a similar name which only differed in case. The Backup-Archive client does not allow names which differ only in case on this platform and cannot guarantee the integrity of the file, so the directory and all of the objects contained within it are skipped.

System action: This object will be skipped.

User response: Rename the file in question to a unique name.

ANS4046E There is an error processing '*filespace-namepath-namefile-name*': **the object is corrupted and unreadable.**

Explanation: You tried to read from or write to a file or directory that is corrupted. The corrupted file is skipped. If this is a directory, the objects contained in the directory and its subdirectories are skipped.

System action: This object will be skipped.

User response: Check your system to ensure that the filespace is not corrupted by using system tools like chkdsk (Windows) or fsck (UNIX).

ANS4047E There is a read error on '*file-namefile-namefile-name*'. **The file is skipped.**

Explanation: The specified *file-name* was skipped during backup archive because the file could not be read.

If you are performing a JFS2 snapshot based operation, it is possible that the snapshot was not large enough to contain all the changes made to the filesystem after the snapshot was created. This could cause the snapshot to become invalid thereby preventing TSM client from reading the snapshot.

System action: TSM skipped the file.

User response: Check your system to ensure that it is operating properly.

If you are performing a JFS2 snapshot based operation, please use the default snapshotcachesize of 100% and ensure that the volume group has sufficient disk space to allocate snapshots at least as large as the file system and retry the operation.

ANS4048W LAN-Free connection failed.

Explanation: ENABLELANFREE option is set to YES for this session, but an attempt to establish LAN-Free connection failed.

System action: The TSM client will failover to non LAN-Free support.

User response: Review the TSM error.log for LAN-Free failures. Check your LAN-Free setup and verify that all components are working properly.

ANS4049I Established LAN-Free connection.

Explanation: ENABLELANFREE option is set to YES for this session and the TSM client successfully established LAN-Free connection with server, after the LAN-Free connection was broken.

System action: The TSM client will communicate with the server via LAN-Free.

User response: Review the TSM error.log for LAN-Free errors. Check your LAN-Free setup and verify that all components are working properly.

ANS4050W Scheduled action '*schedule-action*' did not execute for schedule '*schedule-name*' as the TSM administrator has been disabled from executing the scheduled action on the client.

Explanation: One or more of the client options - schedcmddisabled, srvprepostscheddisabled, srvprepostsnapdisabled, restretrscheddisabled, have been set to YES on the client thereby preventing the TSM administrator from executing one of the following scheduled actions on the client - preschedule, postschedule, presnapshot, postsnapshot or scheduled operating system commands, restore or retrieve operations.

System action: The scheduled operation will not be executed and a message will be logged to TSM Server indicating this.

User response: None required.

ANS4051E Error processing '*filesystem namepath-namefile-name*': The decryption option is in effect, but the user ID under which back-up or archive is being run is not authorized to decrypt this encrypted-file-system (EFS) file.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The option is specified to back-up or archive the file in decrypted form. The user ID under which the back-up or archive is being run does not have decryption rights for this file.

System action: The file is skipped.

User response: There are three possible ways to make decryption work:

- Re-encrypt the file under the encryption key of a group to which both the owner and the back-up/archive user IDs belong
 - Add the back-up/archive user ID to the list of users authorized to decrypt this file
 - Run the back-up or archive under the owner's user ID, if possible
-

ANS4052E Error processing '*filesystem namepath-namefile-name*': Encrypted-file-system (EFS) file cannot be restored, because file system does not support restore from the raw-EFS back-up data, or possibly because the restore function does not have write access to the directory.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The file was backed up in the raw encrypted format. Either the target filesystem does not support the encrypted format, or restore does not have write access to the directory to which the file is to be restored.

System action: The restore is terminated.

User response:

- The file cannot be restored to this location if the file system is not the AIX Enhanced Journaled File System (JFS2)
 - If the file is JFS2 but EFS is not enabled, then EFS must be enabled before the file can be restored
 - If the user ID under which restore is being run does not have write permission for the directory, the permissions must be changed or the restore must be run under a different user ID
-

ANS4053E Error processing '*filesystem path filename*': The file cannot be restored because the file system or operating system does not support the Encrypting File System (EFS) data.

Explanation: The specified object was backed-up as raw Encrypting File System (EFS) data. The client is trying to restore or retrieve the object to a destination that does not support the EFS data. The location might not support the EFS data for one of the following reasons:

- The operating system does not provide the support, or is a release that does not include the support
- EFS support has not been activated on the operating system
- The target file system does not support the EFS data

System action: The object is not restored or retrieved. Processing continues with the next object.

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User response: If this file must be restored, restore it to an AIX operating system environment supporting EFS data.

ANS4054E Error processing '*filesystem namepath-namefile-name*': The encryption key is not loaded.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The option is specified to backup or archive the file in decrypted form. The encryption key, required to decrypt the file, is not loaded in the kernel keyring.

System action: The file is skipped.

User response: There are three situations in which this problem can occur:

- You just performed initial activation of EFS on the AIX system, and have not logged out. AIX does load the keys for the session running at the time of initial activation. Solution: Logout and login again.
- The login password has been changed recently, and you normally run with the EFS password the same as the login password. AIX does not automatically change the EFS password when you change the login password. Solution: Issue 'efskeymgr -n' to set the EFS password to be the same as the login password.
- You need to run the decrypting backup when the EFS password is different from the login password. Solution: Issue 'efskeymgr -o ksh' to launch a new shell with the keys loaded. AIX will prompt you for the EFS password as you launch the shell. Run the backup from the new shell.

ANS4055E Cannot update file space '*filesystem-name*': the file space version on the TSM server is not compatible with this client

Explanation: The file space on the TSM server is not compatible with this client. This is caused by performing a backup or archive operation with a client and then using a down-level client and attempting a backup or archive operation targeting the same file space. This problem occurs specifically after a Windows or AIX client V6.1 or higher performs a backup or archive operation and then a subsequent backup or archive operation is attempted with a client V5.5 or lower.

System action: Processing stops.

User response: Use the correct level of the client.

ANS4077E File '*filesystem namepath-namefile-name*' is encrypted by Microsoft EFS and contains at least one sparse data stream. The operating system does not support restore for this file so it is not backed up or restored.

Explanation: An error in the Microsoft Windows API

prevents successful restore of files that meet the following conditions:

- The file is encrypted by Microsoft Encrypting File System (EFS) at the time it was backed up
- The file includes at least one data stream (alternate "named" stream or unnamed stream) that is sparse
- The operating system is any edition of Microsoft XP, Microsoft Windows Server 2003, or Microsoft Windows Server 2003 R2

Because the file cannot be restored, IBM Tivoli Storage Manager does not back it up. The problem is documented by Microsoft at <http://support.microsoft.com/kb/2525290>.

System action: The file is not backed up or restored. Processing continues with the next object or ends if there are no further objects.

User response: If this message is issued during a backup operation, you can do the following:

- Disable EFS encryption for the file so that it can be backed up.
- If a backup copy of the file is not necessary, you can exclude it from backup.

ANS4081E Error processing '*filesystem-name*': file space type is not supported.

Explanation: The specified file space type is not currently supported by TSM on this platform.

System action: The unsupported file system is skipped. Processing continues with the next file system.

User response: Refer to the documentation for information on what file space types are supported.

ANS4082I Node password has been reset to the administrative id password.

Explanation: The client logged in using administrative id rather than node name. The node password has been reset to be in sync with the administrative password.

System action: Processing continues.

User response: None.

ANS4083I New node password has been generated.

Explanation: The client logged in using administrative id rather than node name. New random node password has been generated and recorded.

System action: Processing continues.

User response: None.

ANS4084E Error processing '*filespace-namepath-namefile-name*': cannot get file status.

Explanation: While processing the file, the lstat() call set EOVERFLOW error code.

System action: This file will be skipped.

User response: The file is skipped. Processing continues with the next file.

ANS4085I Assigned '*number*' objects from previous systemstate backup to the new systemstate backup.

Explanation: Objects in the previous System State backup have not changed and were assigned to the new System State backup.

System action: Processing continues.

User response: None.

ANS4086W Failed to assign unchanged objects from previous systemstate backup to the new systemstate backup. Objects will be backed up.

Explanation: Objects in the previous System State backup have not changed and should be assigned to the new systemstate backup. Due to error assign operation failed and objects will be backed up.

System action: Processing continues.

User response: Retry the operation. If the problem persists, contact TSM technical support.

ANS4089W File server *file-server-name* has been upgraded to Data ONTAP version '*version.modification.submodification*'. Perform a full incremental backup by specifying option *createnewbase=migrate* as soon as possible.

Explanation: The file server has been upgraded to a version that supports unicode file names for incremental backup using snapshot difference. Perform a full incremental in order to backup any files with unicode names that may have been skipped by the previous version of the IBM Tivoli Storage Manager client.

System action: Processing continues.

User response: Perform a full incremental by specifying the command line option *createnewbase=migrate* with the *snappdiff* option as soon as possible.

ANS4090I File server *file-server-name* has been upgraded to Data ONTAP version '*version.modification.submodification*'. Perform a full incremental backup by specifying option *createnewbase=migrate* as soon as possible.

Explanation: The file server has been upgraded to a version that supports unicode file names for incremental backup using snapshot difference. Perform a full incremental in order to backup any files with unicode names that may have been skipped by the previous version of the IBM Tivoli Storage Manager client.

System action: Processing continues.

User response: Perform a full incremental backup by specifying the command line option *createnewbase=migrate* with the *snappdiff* option as soon as possible.

ANS4099E The system volume cannot be identified. Therefore the system state cannot be backed up.

Explanation: The system volume contains the hardware-specific system state files that are needed to start Windows, such as Ntldr, Boot.ini, Ntdetect.com or Bootmgr. If the system volume cannot be identified, then these files cannot be backed up. Therefore it is not possible to back up the system state.

System action: Systemstate backup stops.

User response: Try the operation again. If the problem persists, obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

ANS4148E Full VM backup of Virtual Machine '*vmname*' failed with RC *rc*

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the *vm*list will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4150E Incremental backup of Virtual Machine '*vmname*' failed with RC *rc*

Explanation: The incremental backup of virtual machine volumes failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the

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vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4151E Failure mounting Virtual Machine '*vmname*'. RC=*rc*

Explanation: The VMware failed to mount virtual machine disk.

System action: The backup of the virtual machine can not continue. The next virtual machine in the vmclist will be processed. Refer to dsmerror.log for detailed error message for the reason for the failure.

User response: Refer to dsmerror.log for detailed error message.

ANS4152E Failure initializing VMware virtual machine environment. RC=*rc*. Refer to client dsmerror.log for detailed error messages.

Explanation: Failure initializing VMware virtual machine environment. Refer to dsmerror.log for detailed error messages.

System action: The backup can not continue.

User response: Refer to dsmerror.log for detailed error message.

ANS4153E Hostname could not be found for Virtual Machine '*vmname*'

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4154E Possible cause Virtual Machine is not running and does not have a static IP address.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4155E Virtual Machine '*vmname*' could not be found on VMware server.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4156E File level VM backup of virtual machine '*vmname*' not supported. File level VM backup not support on non Windows platform guest OS. Platform type: '*platform*'.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Backup using Full VM support.

ANS4159E Backup of Virtual Machine '*vmname*' failed. rc=*rc*.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4160E Proxy Rejected: Proxy authority has not been granted to Agent Node: '*agent_node*' for Target Node: '*target_node*'.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmclist will be processed. The reason for the failure is the node has not been granted proxy authority to access the node named by the backup proxy node. The TSM administrator must first grant proxy authority.

User response: The TSM server administrator must grant proxy authority for this node. See the administrator command "Grant Proxynode".

ANS4161E Duplicate virtual machine name '*vmname*' was detected in the same backup operation. Backup of virtual machine '*vmfullname*' can not continue without a unique object name.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Choose a unique name for the virtual machine.

ANS4162E **The virtual machine 'virtual-machine-name' has not been previously backed up.**

Explanation: The specified virtual machine has not been previously backed up, so can not be specified for restore.

System action: The specified virtual machine is skipped, and the next virtual machine in the restore list is processed.

User response: Verify the virtual machine name to be restored, and re-try the operation.

ANS4163I **Encryption is currently enabled, but the virtual machine backup for 'virtual-machine-name' will not be encrypted.**

Explanation: Virtual Machine files are not encrypted when backed up to the TSM server.

System action: The virtual machine files are not encrypted during the backup processing.

User response: No user action is necessary.

ANS4164W **Compression is currently enabled, but the virtual machine backup for 'virtual-machine-name' is not compressed because client-side deduplication is not being used.**

Explanation: Virtual machine files are not compressed because data is stored in a storage pool that is not enabled for client-side data deduplication. The virtual machine files are not compressed during the backup processing unless data is stored in a storage pool that is enabled for client-data deduplication.

System action: Backup continues, and data is not compressed.

User response: Ensure that the storage pool is enabled for client-side data deduplication: Ensure that the deduplication parameter for the node is "ClientOrServer" and that deduplication is set for the client.

ANS4165E **Creating a Virtual Machine, but the hostname 'virtual-machine-name' was not found.**

Explanation: The Virtual Machine being creating must have a valid hostname to be created.

System action: Check the virtual machine hostname specified for correctness.

User response: Correct the virtual machine hostname specified and retry the restore.

ANS4166E **Creating a Virtual Machine, but the datacenter 'virtual-machine-name' was not found. The name may be incorrect or may be located in a VMware folder and require the folder name such as vmfolder/dcname.**

Explanation: The Virtual Machine being created must have a valid datacenter to be created.

System action: Processing stops.

User response: Check the virtual machine datacenter specified for correctness. If the datacenter is contained in a folder then the full datacenter name, complete with the folder path, must be specified, such as vmfolder/dcname.

ANS4167E **Creating a Virtual Machine, but the datastore 'virtual-machine-name' was not found.**

Explanation: The Virtual Machine being creating must have a valid datastore to be created.

System action: Check the virtual machine datastore specified for correctness.

User response: Correct the virtual machine datastore specified and retry the restore.

ANS4168E **VMware has reported an error via their SOAP interface. On the Detailed Status Report panel, view the last error message reported. Also check the error log for more information about the problem that occurred.**

Explanation: The command to VMware failed to complete. The error returned is displayed on the Restore or Backup summary panel under the Last Error Message section.

System action: An error occurred, and the operation failed.

User response: Check the reported error and correct the problem. Usually the reason for the error is a user-supplied value which is not valid for the operation.

ANS4169E A write failure occurred on the local disk proxy used to temporarily store the virtual machine virtual disk information. The write failure can be caused by the lack of available disk space on the drive used to store this information. The VMBACKDIR option can be used to assign a different disk location for this purpose. Check the drive being used and ensure that there is enough space available for this operation.

Explanation: There was a write error from the local disk used to store the virtual machine virtual disk information. Usually the write error is due to lack of disk space, lack of write permissions, or some similar problem with the local disk. The VMBACKDIR option can be used to assign a different disk location if the local drive does not have enough free space for the operation.

System action: A disk write error occurred, and the operation failed.

User response: Check the local disk for possible causes of the write error, and use the VMBACKDIR option to assign another disk if needed.

ANS4170E Can not create a Virtual Machine on VMware release '*release-version-target*' which was backed up from VMware release '*release-version-source*'.

Explanation: The Virtual Machine being created was backed up from a version of VMware which is not compatible with the target VMware release version being used for the restore.

System action: Processing stops.

User response: Restore the Virtual Machine to a VMware system which is compatible with the level from which the Virtual Machine was backed up.

ANS4171E Backup of virtual machine '*vmname*' failed. VM could not be contacted because of '*vmfullname*' connection state.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in list will be processed.

User response: Correct the connection state from VMware vCenter and assign VM to an ESX Server.

ANS4174E Full VM backup of VMware Virtual Machine '*vmname*' failed with RC=*rc* mode=*full_or_incr*, target node name=*target_node_name*, data mover node name=*data_mover_node_name*

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4177E Full VM restore of VMware Virtual Machine '*vmname*' failed with RC=*rc* target node name=*target_node_name*, data mover node name=*data_mover_node_name*

Explanation: The Full VM restore of the virtual machine failed.

System action: The full restore of the the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4178W Compression is currently enabled, but the virtual machine control files for '*virtual-machine-name*' will not be compressed because client-side deduplication is not being used for the management class default or specified by the *-vmctlmc* option for '*vm-ctl-mgmt-class-name*'.

Explanation: Virtual machine control files are not compressed because data is stored in a storage pool that is not enabled for client-side data deduplication. The virtual machine control files are not compressed during the backup processing unless data is stored in a storage pool that is enabled for client-data deduplication.

System action: Backup continues, and control file data is not compressed.

User response: Ensure that the storage pool is enabled for client-side data deduplication: run "q stg <pool name> f=d" and verify that the value of "Deduplicate Data?" is "yes". Ensure that client-side data deduplication is enabled on the server. To enable client-side data deduplication, use the DEDUPLICATION parameter on the REGISTER NODE or UPDATE NODE server command. Set the value of the parameter to CLIENTORSERVER. The value of the DEDUPLICATION option on the client must be set to YES. You can set the DEDUPLICATION option in the client options file, in the preference editor of the Tivoli Storage Manager client GUI, or in the client option set on the Tivoli Storage Manager server. Use the DEFINE CLIENTOPT command to set the DEDUPLICATION option in a client option set. To prevent the client from

overriding the value in the client option set, specify FORCE=YES. Ensure that the deduplication parameter for the node is "ClientOrServer": The value of the DEDUPLICATION option on the client must be set to YES.

ANS4187W CPU and Memory Resource Allocation configuration settings cannot be restored when the IBM Tivoli Storage Manager data mover node is connected directly to a Virtual Center managed ESX/ESXi host. These settings have been skipped.

Explanation: The VMware vStorage APIs do not support the restore of CPU and Memory Resource Allocation configuration settings when connected directly to an ESX/ESXi host that is managed by a Virtual Center.

System action: CPU and Memory Resource Allocation configuration settings are skipped. Processing continues.

User response: Virtual machine CPU and Memory Resource Allocation configuration settings will be restored when the IBM Tivoli Storage Manager data mover node connects directly to a vCenter Server. Modify the VMCHOST to connect the TSM data mover to a vCenter Server.

ANS4191E Restore VM operation failed using 'san' transport mode. In some cases switching from SAN to network-based VM restores can be successful.

Explanation: Restore VM operations that fail using SAN transport mode can often be successful over a LAN path. If a restore vm operation fails using the 'SAN' transport mode, set the client option VMVSTORTRANSPORT to "nbd:nbdssl" and try the restore vm operation again.

System action: Restore VM operation failed using 'san' transport mode. Restore may be successful using 'nbd:nbdssl' transport modes.

User response: Restore VM operation failed using 'san' transport mode. In some cases network-based VM restores can be successful when using 'nbd' or 'nbdssl' transport modes. The VMVSTORTRANSPORT option can be used to restrict the TSM client to use only the specified transport modes.

ANS4199W File 'file name' is not backed up as part of the system state because cluster disk 'volume name' is not accessible.

Explanation: The indicated file or directory was returned by VSS as part of the backup file list of the writer. However, the cluster disk where the file is located is not accessible. The reasons for this problem can be that the cluster disk is offline or belongs to another node.

System action: The file is not backed up. Processing continues.

User response: This problem is documented in Microsoft knowledge base topic 980794 <http://support.microsoft.com/default.aspx?scid=kb;EN-US;980794>. The topic includes a hotfix. With the hotfix, you can specify a registry key that contains a list of one or more files to be excluded from VSS enumeration. IBM Tivoli Storage Manager does not back up files that are not enumerated by VSS. If the volume is brought online to the node performing the system state backup, then it cannot be backed up. You must remove the volume from the registry key and restart the system before you can back up the volume. If you do not want to implement the hotfix for this problem, IBM Tivoli Storage Manager continues to issue this message.

ANS4200I architecture, schedule-name, domain-name: The Deployment Manager process was started successfully. Deployment Manager Version Information: version.

Explanation: The Deployment Manager process was started as a post schedule command. This is the first message from the Deployment Manager. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Deployment Manager continues to process.

User response: None

ANS4202E The Deployment Manager failed to install language pack: language pack name. The Microsoft Installer error code was error code.

Explanation: The previous language pack has been uninstalled, and the installation of the new language pack failed.

System action: Processing continues.

User response: Check the technote for Microsoft Installer error code description: <http://www-01.ibm.com/support/docview.wss?uid=swg21050782&rs=663>

Check the install log on the client computer.

ANS4204E The Operating System of the client computer: os name is not supported by the target version: target version.

Explanation: The operating system level of the client computer is no longer supported by the target level.

System action: Processing stops.

User response: Check the release documentation for information on supported operating system levels.

ANS4206E The Deployment Manager received an error while extracting from installation image: *image name*.

Explanation: The installation image might be missing, corrupted, or there might be insufficient disk space on the client computer.

System action: Deployment Manager stops.

User response: Make sure that there is sufficient disk space on the client computer.

Make sure that all of the Windows self extracting client images on the client computer are valid.

ANS4208E The Deployment Manager could not shut down TSM service: *service name*.

Explanation: None

System action: Processing continues.

User response: None

ANS4210E The Deployment Manager failed to install package: *client package name*. The Microsoft Installer error code was *error code*.

Explanation: The previous client package has been uninstalled, and the installation of the new client package failed.

System action: Processing stops.

User response: For information on Microsoft installer error codes, go to Microsoft Developers Network (<http://msdn.microsoft.com/en-US/>) and search for "Windows Installer Error Messages".

Check the install log on the client computer.

ANS4212E The Deployment Manager failed to restart service: *service name*.

Explanation: After the automatic client deployment, the TSM client services failed to start.

System action: Processing stops.

User response: Log on to the client machine and check the backup-archive client error log.

ANS4213E Automatic restart of the client computer was required because *reason*

Explanation: The Deployment Manager determined that the deployment requires restarting the client.

Automatic restart is not enabled. The Deployment Manager process cancels the deployment.

The current client is not uninstalled or updated.

System action: Deployment Manager cancels the client deployment and stops

User response: Reschedule the client deployment.

ANS4214E The operating system platform of the client package '*OS platform of package*' is incompatible with the client computer '*OS platform of client computer*'.

Explanation: None

System action: Processing stops.

User response: Reschedule the client deployment. Use a client package with the appropriate operating system platform.

ANS4215E The automatic deployment path from the current client code version '*source version*' to the client package version '*target version*' is not supported.

Explanation: None

System action: Processing stops.

User response: Refer to the Tivoli Storage Manager Backup-Archive Client documentation in the information center.

Reschedule the client deployment with an appropriate target level.

ANS4216E The TSM API library version *API version* is at an earlier version than the version of the client package *package version*.

Explanation: The client package for automatic deployment is invalid. In the client package, the API version does not match the Deployment Manager version.

System action: Deployment Manager stops processing.

User response: Please make sure that the installation package is valid.

ANS4217E The Deployment Manager received an error while setting up the client API. The standard API function being invoked is *API setup function name*.

Explanation: The Deployment Manager process failed when setting up the client API.

System action: Processing stops.

User response: Check the error log on the client computer.

ANS4218E The Deployment Manager received an error while initializing the client API. The standard API function being invoked was *API init function name*.

Explanation: The Deployment Manager process failed when initializing the client API.

System action: Processing stops.

User response: Check the error log on the client computer.

ANS4219E The Deployment Manager received an error while creating a pipe for the standard output of the child process.

Explanation: The Deployment Manager failed to create a pipe for the standard output of the child process.

System action: Processing stops.

User response: Check the error log on the client computer.

ANS4220E The Deployment Manager is unable to determine if TSM processes are still running.

Explanation: The Deployment Manager could not determine whether all TSM processes were shut down successfully.

System action: If automatic restart (autoreboot) is enabled, the Deployment Manager continues. If automatic restart is not enabled, Deployment Manager stops.

User response: Reschedule with automatic restart (autoreboot) enabled.

ANS4221E The architecture of the package: *package architecture* does not match the current client: *system architecture*.

Explanation: The setup script was unable to retrieve the matching package from the server.

System action: Processing stops.

User response: Ensure that the client packages for all architectures are available on the server.

ANS4222E The Deployment Manager is unable to read information in file: *file name*.

Explanation: Deployment Manager failed to open a file containing required system information.

System action: Processing stops.

User response: Check the error log on the client computer.

ANS4223E The Deployment Manager is missing required information in file: *file_name*.

Explanation: The Deployment Manager relies on the information in this file to complete the client deployment.

System action: Processing stops.

User response: Check the error log on the client computer.

ANS4225W The setup script is still waiting for the result of querying system information. Ensure that "PASSWORDACCESS GENERATE" is set in the client options file and that a connection to the server can be made without being prompted for a password.

Explanation: The results of querying the system information has taken longer than expected. This could be caused by either a slow system or because there is no password saved for the node.

System action: If the password is not generated, processing stops and client deployment will not begin. If the system is slow, processing continues.

User response: Ensure that "PASSWORDACCESS GENERATE" is set in the client options file and that a connection to the server has been made without being prompted for a password. Ignore the warning if the password has been generated.

ANS4226E There is at least one error in the post schedule command of the client deployment schedule.

Explanation: The Deployment Manager encountered at least one error while parsing the post schedule command of the client deployment schedule.

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on the format of the post schedule command of the client deployment schedule.

ANS4227E The Deployment Manager failed to install package: *client package name*. The client computer is out of disk space. The Microsoft Installer error code was *error code*.

Explanation: The previous client package has been uninstalled, and the installation of the new client package failed because the client computer is out of disk space.

System action: Processing stops.

User response: For information on Microsoft installer error codes, go to Microsoft Developers Network (<http://msdn.microsoft.com/en-US/>) and search for "Windows Installer Error Messages".

Check the install log on the client computer.

ANS4228E The Deployment Manager failed to install language pack: *language pack name*. The client computer is out of disk space. The Microsoft Installer error code was *error code*.

Explanation: The previous language pack has been uninstalled, and the installation of the new language pack failed because the client computer is out of disk space.

System action: Processing continues.

User response: For information on Microsoft installer error codes, go to Microsoft Developers Network (<http://msdn.microsoft.com/en-US/>) and search for "Windows Installer Error Messages".

Check the install log on the client computer.

ANS4229I The client computer is required to restart to complete the new Backup-Archive client installation.

Explanation: The deployment of the new backup-archive client will not be complete until the client computer is restarted. The restart is scheduled to happen immediately after all language packs are deployed.

System action: The Deployment Manager process continues. The client computer will be shut down and restarted after all language packs are deployed, or immediately if there are no language pack to install.

User response: None

ANS4230I The client computer will be shut down and restarted immediately.

Explanation: The Deployment Manager needs to restart the client computer to complete the client deployment. It is possible the other messages provide details of the deployment.

System action: The Deployment Manager process continues. The client computer will be shut down and restarted immediately after all language packs are deployed, or immediately if there are no language pack to install.

User response: None

ANS4231E The deployment for language pack: *image name* was cancelled.

Explanation: The Deployment Manager does not uninstall or update the current language pack. It is possible the other messages provide details of the deployment.

System action: Processing stops. The client computer will be shut down and restarted immediately after all language packs are deployed, or immediately if there

are no language pack to install.

User response: Check the error log on the client computer. Manually deploy the language pack.

ANS4232E Self-extracting installation image: *image name* cannot be found.

Explanation: The Deployment Manager could not find the required installation image.

System action: Processing stops. Client deployment will be cancelled.

User response: Check the server's activity log or the scheduler log on the client computer. Reschedule the client deployment.

ANS4234E The deployment for language packs failed.

Explanation: The Deployment Manager failed to install one or more language packs. It is possible the other messages provide details of the installation.

System action: The Deployment Manager process continues.

User response: Check the error log and installation on the client computer. Identify the language packs that failed to install and manually deploy them.

ANS4235I The deployment manager cannot log events to the server.

Explanation: The Deployment Manager is unable to log events to the server. It is possible the other messages provide details of the communications.

System action: The Deployment Manager process continues. Events will be logged locally on the client machine only.

User response: Check network connection and the error log on the client computer.

ANS4236E The setup script was unable to query the registry for the Tivoli Storage Manager client installation directory.

Explanation: The setup script encountered an error while querying the Windows registry for [HKLM\SOFTWARE\IBM\ADSM\CurrentVersion\BackupClient].

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on supported Windows platforms and ensure the REG.EXE command is available on the client computer.

ANS4237W Query system information was completed with warnings or errors. ErrorLevel was *error level*

Explanation: The setup script encountered warnings or errors while querying system information.

System action: Processing continues. The Deployment Manager will check to see if required system information is available. Client deployment could be cancelled if required information is missing.

User response: Check the error log of the backup-archive client for warning and error messages.

ANS4238E Processor Architecture information is missing in the system information.

Explanation: It is possible the setup script encountered a warning or error while querying system information.

System action: Processing stops. Client deployment will not start.

User response: Check the error log of the backup-archive client for warning and error messages.

ANS4239E Processor Architecture information is missing in the client package.

Explanation: It is possible the client deployment package is missing or corrupted.

System action: Processing stops. Client deployment will not start.

User response: Ensure that the client package is available and imported to the server correctly.

ANS4240E Client version information is missing in the client package.

Explanation: It is possible the client deployment package is missing or corrupted.

System action: Processing stops. Client deployment will not start.

User response: Ensure that the client package is available and imported to the server correctly.

ANS4241I Architecture of the package: *package architecture* does not match the current client: *system architecture*. The setup script is attempting to retrieve the matching package.

Explanation: The setup script is trying to retrieve the matching client package from the server.

System action: Processing continues.

User response: Ensure that the client packages for all architectures are available on the server.

ANS4242E The setup script encountered a warning or error while retrieving the client package for *architecture*. The error level is *error level*.

Explanation: It is possible the client package is not available on the server.

System action: Processing stops.

User response: Ensure that client packages for all architectures are available on the server. Check the backup-archive client error log for more detailed error messages.

ANS4243I The setup script successfully retrieved the client package for *architecture*.

Explanation: The client package that was downloaded matches the processor architecture of the current client.

System action: Processing continues.

User response: None

ANS4244E The setup script failed to install the Microsoft Visual C++ redistributable package. Error Level is *error level*.

Explanation: The Microsoft Visual C++ redistributable package is required by the new client.

System action: Processing stops.

User response: Check the installation log file for names with "vcredist*.log" file in system temp directory.

ANS4245I The setup script successfully installed the Microsoft Visual C++ redistributable package.

Explanation: The Microsoft Visual C++ redistributable package is required by the new client.

System action: Processing continues.

User response: none

ANS4246E The setup script failed to start the Deployment Manager program. Error Level is *error level*.

Explanation: The setup script could not start the client deployment process.

System action: Processing stops.

User response: Check the log files on the client computer for more details. Ensure the client package is not corrupted.

ANS4247I The setup script successfully started the Deployment Manager program.

Explanation: The setup script invokes the Deployment Manager to manage the deployment process.

System action: Processing continues.

User response: None

ANS4248E The client is already at the target level: 'target version'.

Explanation: Processing stopped because the automatic client deployment feature does not support the installation of a client to a workstation that is already at its target level.

System action: Your current backup-archive client is not affected.

User response: Refer to the Tivoli Storage Manager Backup-Archive Client documentation in the information center.

Reschedule the client deployment with an appropriate target level.

ANS4249E The setup script was unable to query the registry for the client scheduler service name.

Explanation: The setup script encountered an error while querying the Windows registry for [HKLM\SOFTWARE\IBM\ADSM\CurrentVersion\BackupClient\Scheduler Service].

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on supported Windows platforms and ensure the REG.EXE command is available on the client computer.

ANS4250E There is already a deployment manager running on this computer.

Explanation: Only one instance of client deployment manager can be active at a time. This client computer might be configured with multiple node names, but the new client code only needs to be deployed to one node per computer. Each client deployment instance can take a few minutes to complete.

System action: Processing stops.

User response: Ensure only one client deployment task is scheduled to run at a time.

ANS4251W writename file 'filename': not found.

Explanation: The indicated VSS writer file or directory was returned by VSS as part of the backup file list of the writer. However, the object does not exist on the disk..

System action: Processing stops if SKIPMISSINGSYSWFILES option is set to NO. Processing continues if SKIPMISSINGSYSWFILES option is set to YES.

User response: Verify that this file can be skipped during system state backup.

ANS4252E The deployment manager failed to start as a scheduled task.

Explanation: The setup script failed to start the deployment manager as a scheduled task with the Windows "at" command.

System action: Processing stops.

User response: Ensure that the Windows Task Scheduler service is running. It is possible that the system event log contains more details about the failure. Reschedule the client deployment.

ANS4253E There was not enough disk space on the client computer. Required space: *package space bytes*; available space: *system space bytes*.

Explanation: The deployment manager determined there was insufficient free disk space for the client deployment.

System action: Processing stops.

User response: Free up required disk space and reschedule the client deployment.

ANS4254E The deployment manager detected an HSM client on the workstation that it needs to deploy the Backup-Archive client to.

Explanation: An attempt was made to deploy the Backup-Archive client to a workstation that already has the HSM client installed. The Backup-Archive client cannot be deployed to a workstation that has the HSM client.

System action: Processing stops.

User response: Uninstall the HSM client and reschedule the Backup-Archive client deployment.

ANS4255E There is not enough memory for the deployment manager to create the system information object

Explanation: The system information object could not be created because there is not enough available RAM to temporarily write the data into.

System action: Processing stops.

User response: Close all unneeded applications on the client workstation and reschedule the deployment.

ANS4256E The DSMI_DIR environment variable is not defined.

Explanation: The deployment manager cannot initiate a connection to the server because the DSMI_DIR environment variable is not set. This error can occur if the deployment manager is started without using the client scheduler.

System action: Processing stops.

User response: Read the available documentation to determine how to use the client scheduler to create a client deployment task.

ANS4257E The deployment manager cannot parse information in file: *file name*.

Explanation: The deployment manager could not parse or extract the required information from the specified file.

System action: Processing stops.

User response: Check the error log file on the client workstation.

ANS4258E The deployment manager received the Windows "OpenSCManager failed" error message.

Explanation: The deployment manager could not connect to the Windows service control manager to start the client scheduler. In general, this error occurs because the user who is initiating the task does not have sufficient authority.

System action: Processing stops.

User response: Ensure that the user who starts the client scheduler has administrative privileges.

ANS4259E The client scheduler is not started as a root user.

Explanation: The client scheduler requires root user privileges to upgrade the client code.

System action: Processing stops.

User response: Log in as root and start the client scheduler.

ANS4260E The installation file system is not writeable.

Explanation: The deployment manager cannot write to the installation file system.

System action: Processing stops.

User response: Check the installation file system permissions. It is possible that the current client node runs in a virtualized environment using the client code installed in a shared storage of the physical environment. Reschedule the client deployment with the client node in the physical environment.

ANS4261E The deployment manager cannot upgrade the Backup-Archive Client.

Explanation: The Backup-Archive Client cannot be upgraded because either the current location is not the default installation location or the DSM_DIR, DSMI_DIR, DSM_CONFIG and DSMI_CONFIG environment variables are defined with a relative path and not an absolute path.

System action: Processing stops.

User response: Check the installation directory of the current Backup-Archive Client. If the Backup-Archive Client is not installed in the default location, manually upgrade the Backup-Archive Client. If the DSM_DIR, DSMI_DIR, DSM_CONFIG and DSMI_CONFIG environment variables are defined with a relative path, define them with an absolute path and try the client deployment again.

ANS4262E The preview of the client installation failed.

Explanation: The deployment manager did not uninstall the current client. The client code is unchanged.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for specific issues identified during the preview. Reschedule a deployment after any issues are resolved.

ANS4263E The deployment manager failed to uninstall the backup-archive client.

Explanation: The deployment manager received an error while uninstalling the current client.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for more details on the error. You might have to manually uninstall the client.

ANS4264E The deployment manager failed to install the backup-archive client.

Explanation: The current client was uninstalled and the deployment manager received an error while installing the new client code.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for more details on the error. Manually install the new client after the issue is resolved.

ANS4265I Client deployment options are not specified in the scheduler command or from client services.

Explanation: The default client options file will be used. The deployment manager might not report the correct server and node information when reporting status.

System action: Processing continues.

User response: Configure the client deployment from the Administration Center and start the client scheduler as a Windows service.

ANS4266I The deployment manager failed to install non-English language pack(s).

Explanation: The previous packages were uninstalled, and the installation of one or more new language packs were not successful.

System action: Processing continues.

User response: Check the deployment trace file on the client workstation for specific language pack information.

ANS4267I The deployment manager failed to install the hardware plugin package.

Explanation: The previous package was uninstalled. The installation of the new hardware plugin package failed.

System action: Processing stops.

User response: Check the deployment trace file on the client workstation.

ANS4268I The deployment manager failed to install the journal-based backup package.

Explanation: The previous journal-based backup package was uninstalled. The new journal based backup package installation failed.

System action: Processing stops.

User response: Check the deployment trace file on the client workstation.

ANS4269W The deployment manager is stopping the scheduler and/or CAD processes.

Explanation: Before deploying the new client, the deployment manager must stop the scheduler and CAD processes. After the deployment, the processes must be restarted.

System action: Processing continues.

User response: The client scheduler is interrupted during the deployment.

ANS4270I The deployment manager and the new client installation packages were downloaded to directory: *file name*.

Explanation: The download directory contains everything required to complete the new client deployment. Deployment log and trace files can be found in the log/ sub-directory.

System action: Processing continues.

User response: Obtain log and trace files from the download directory for problem determination. The files are found within the log/ sub-directory.

ANS4271E The deployment package is missing one or more required installation image files.

Explanation: The client deployment package might not have been imported correctly to the server. It is possible that the deployment package is not retrieved completely to the client computer, due to a lack of disk space.

System action: Processing stops.

User response: Ensure that client packages are available on the server and there is sufficient disk space on the client computer. Check the backup-archive client error log file for more detailed error messages.

ANS4272E The processor type of the package: *package processor type* does not match the current client: *system processor type*.

Explanation: The processor type supported by the client package that you want to deploy does not match the processor type of the workstation that you are trying to deploy the client to. It is not always possible for the deployment manager to connect to the server and report the error.

System action: Processing stops.

User response: Verify that you are using the correct client package for the processor architecture of the

computer that you want to upgrade. Then restart the deployment.

ANS4273E The deployment manager detected a journal based backup (JBB) client on the workstation where it needs to deploy the Backup-Archive Client.

Explanation: An attempt was made to deploy the Backup-Archive Client to a workstation that already has the JBB client installed. On some platforms, the Backup-Archive Client cannot be deployed to a workstation that has the JBB client installed.

System action: Processing stops.

User response: Uninstall the JBB client and reschedule the Backup-Archive Client deployment.

ANS4274E The deployment manager cannot stop the scheduler or the CAD processes.

Explanation: The deployment manager tried to shut down the Backup-Archive Client scheduler or CAD processes but the Backup-Archive Client might be busy with other tasks.

System action: Processing stops.

User response: Reschedule the Backup-Archive Client deployment.

ANS4275E The deployment manager cannot restart the scheduler or the CAD processes.

Explanation: Before exiting, the deployment manager could not restart the Backup-Archive Client scheduler or CAD processes. The deployment manager stopped the processes prior to the client upgrade.

System action: Processing continues.

User response: Log on to the Backup-Archive Client workstation and check the error log file. If you have set environment variables make sure they are not defined using relative path.

ANS4276E The deployment manager cannot obtain information about the scheduler or the CAD processes.

Explanation: The deployment manager needs process information in order to stop and restart the Backup-Archive Client scheduler or CAD processes.

System action: Processing stops.

User response: Log on to the Backup-Archive Client workstation and check the error log file and the deployment manager error log file.

ANS4277E The target operating system version *target operating system* does not meet the minimum required version *minimum required version*

Explanation: The operating system version is earlier than the version required by the automatic deployment package.

System action: The deployment is canceled.

User response: Ensure that the TSM version being deployed is supported by the target operating system.

ANS4278E The deployment manager cannot obtain information about the Logical Volume Snapshot Agent (LVSA).

Explanation: The deployment manager needs to determine whether an LVSA is installed on the client workstation.

System action: Processing stops.

User response: Log on to the Backup-Archive Client workstation and check the error log file and the deployment manager error log file.

ANS4280E Automatic client deployment is not allowed on the client workstation.

Explanation: One or more of the running client services include AUTODEPLOY = NO in the option file.

System action: Processing stops.

User response: Change the AUTODEPLOY option on the client and reschedule the client deployment.

ANS4281E The update manager cannot remove the TIVsmCapi package from non-global zone(s): *zone name*.

Explanation: APAR IC57433 prevents the removal of the TIVsmCapi package on Solaris on a sparse-root, non-global zone if uninstalling is done from the global zone.

System action: Processing stops.

User response: Manually uninstall the Tivoli Storage Manager client directly from the non-global zones and reschedule the deployment.

ANS4282E Sparse-root non-global zone(s) were found with Tivoli Storage Manager Backup-Archive Client that was installed from the non-global zone: *zone names*.

Explanation: One or more non-global zones are sharing the /usr file system with the global zone. The Tivoli Storage Manager Backup-Archive Client is

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installed in the global zone with the -G parameter and also installed manually in the non-global zone(s). You cannot update the Tivoli Storage Manager Backup-Archive Client in the global zone because it will update the version of GSKit that is shared with the sparse-root non-global zones that are not part of the automatic deployment.

System action: Processing stops.

User response: Manually upgrade the Backup-Archive Client or install it from the global zone without using the -G parameter. This ensures that you have the same version between the global zone and the sparse-root non-global zones, and you can then deploy the client automatically on all such zones.

ANS4283E **There is not enough disk space on *path* to uncompress GSKit packages.**
Required space: *req_space* bytes;
available space: *avail_space* bytes.

Explanation: The deployment manager determined that there is not enough free disk space to uncompress GSKit packages.

System action: Processing stops.

User response: Free up the required amount of disk space and reschedule the automatic client deployment.

ANS4284E **The deployment is cancelled because an automatic client deployment task was scheduled for a sparse-root, non-global zone that shares the /usr file system with the global zone.**

Explanation: The automatic client deployment task that was attempted is not supported and will be cancelled.

System action: Processing stops.

User response: Install the Backup-Archive Client from the global zone or manually upgrade the Backup-Archive Client.

ANS4285E **The update restore operation to an existing virtual machine '*VmName*' failed. The virtual machine is not in power off state.**

Explanation: The update restore operation to an existing virtual machine is not supported for a running machine and will be aborted.

System action: Restore aborted.

User response: Turn off the virtual machine and re-run the update restore command.

ANS4290E **Only one virtual machine can be selected for restore.**

Explanation: Restoring multiple virtual machines is not allowed. Only one virtual machine can be selected for restore.

System action: No processing occurs.

User response: Select only one virtual machine for restore.

ANS4291E **Virtual Machine could not be found on VMware server.**

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS4292E **No virtual machine found.**

Explanation: No virtual machine found with name or specified in domain option.

System action: Processing stopped.

User response: Specify a correct VM name or domain option.

ANS4295W *architecture, schedule-name, domain-name:*
The client deployment was not completed pending the restart of the client computer. The deployment manager did not restart the client computer automatically because the AUTODEPLOY option was set to NOREBOOT.

Explanation: The previous client has been uninstalled, and the installation of the new client was not completed pending the restart of the client computer. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: Manually restart the client computer as soon as possible.

ANS4296I *architecture, schedule-name, domain-name:*
The client deployment was completed successfully, and the client computer is being restarted.

Explanation: Restarting the computer is required to complete the client deployment. The architecture of the

client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes. The client computer will be shut down and restarted.

User response: None

ANS4297W *architecture, schedule-name, domain-name:*
Client deployment was completed with warnings: *warnings.*

Explanation: This message is a generic warning message. It is possible that other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

ANS4298E *architecture, schedule-name, domain-name:*
The client deployment was canceled.
The previous event causing the cancellation is: *event.*

Explanation: This message is a generic message that the client deployment was canceled. The Deployment Manager does not uninstall or update the current client. It is possible that the other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Processing stops.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

ANS4299E *architecture, schedule-name, domain-name:*
The client deployment failed. The previous event causing the failure is: *event.*

Explanation: This message is a generic message that the client deployment failed. It is possible that other messages provide details of the failure. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Processing stops.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

ANS4300I *architecture, schedule-name, domain-name:*
Client deployment was completed successfully.

Explanation: This is a generic message that the client deployment was successful. It is possible that other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: None

ANS4900W **Schedule '*schedule-name*' has opened a new session with the server.**

Explanation: A scheduled event ends because of a connection failure. The scheduled event had to be restarted outside its normal startup window to continue the operation.

System action: The scheduled event is completed using more than one session.

User response: None required. If this is a recurrent condition, you may want to check for network problems.

ANS4901E **The following object contains one or more unmatched quotation marks and cannot be processed:** *'filepath filename'.*

Explanation: The file name in the file list contains unmatched quotes. If a line in the file list begins with a single or double quotation mark this quotation mark is considered to be an opening quotation mark. The corresponding closing quotation mark of the same type must be at the end of the line. If there is no closing quotation mark or the closing quotation mark has been encountered in the middle of the line, it is an invalid input.

System action: The object is skipped.

User response: Correct the specification of the object.

ANS4942E **The file specification '*string*' is invalid.**

Explanation: The operating system indicated that the file specification is invalid. One possible reason is that the file specification contains unrecognized characters. Another possible cause is incorrect use of quotation marks in the file specification.

System action: Processing stopped.

User response: Enter a correct file specification as described in the *Using the Backup-Archive Client* book for the particular operating system. Ensure that the file specification contains valid characters. Verify correct

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use of quotation marks for specifications that contain blanks spaces. If multiple file specifications are used, make sure that any use of quotation marks does not cause the file specifications to be treated as a single file specification.

ANS4946W Warning: virtual machine: 'vm-name' disk: 'disk-name' excluded by user, was not found.

Explanation: The specified virtual disk does not exist on the virtual machine.

System action: Processing continues.

User response: Use the "dsmc backup vm ..." command with the -preview option to display a listing of the disk labels which exist on the virtual machine. Since the disk was specified to be excluded from the backup, the backup will continue. However it is possible that a disk will included in the backup which was not desired, check the spelling of the disk label, and correct the disk label if an undesired disk is now included in the backup operation.

ANS4947E Error: virtual machine: 'vm-name' disk: 'disk-name' included by user, was not found.

Explanation: The specified virtual disk does not exist on the virtual machine.

System action: Processing stops.

User response: Use the "dsmc backup vm ..." command with the -preview option to display a listing of the disk labels which exist on the virtual machine. Check the spelling of the disk label and correct the disk label and then retry the 'backup vm' operation.

ANS4948E A specified virtual disk was not found on the virtual machine.

Explanation: You must specify a virtual disk label name which exists on the virtual machine.

System action: Processing stops.

User response: For a backup operation, use the "dsmc backup vm ..." command with the -preview option to display a listing of the disk labels which exist on the virtual machine. For a restore operation, use the "dsmc query vm ..." command with the -detail option to display a listing of the disk labels which exist on the virtual machine backup. Check the spelling of the disk label and correct the disk label and then retry the operation.

ANS4972W File server *file-server-name* has been upgraded to Data ONTAP version '*version.modification.submodification*'. This version does not support unicode file names for snapshot difference incremental backup. Upgrade to a version that supports unicode file names as soon as possible.

Explanation: The file server has been upgraded from a version that supports unicode file names for incremental backup using snapshot difference to a version that does not. If you have upgraded from Data ONTAP version 7.3.3 (or later) to 8.0, you lose the ability to back up files with unicode file names when performing snapshot difference incremental backup.

System action: Processing continues. However, files with unicode names are not backed up.

User response: Upgrade to a version that supports unicode file names as soon as possible. If you have upgraded from Data ONTAP version 7.3.3 (or later) to 8.0, upgrade to 8.1 (or later). If it is not possible to upgrade at this time, you can suppress this warning message by renaming the file space on the IBM Tivoli Storage Manager server and performing a snapshot difference incremental backup.

ANS4973E An error occurred accessing NTFS security information for file '*filepath namepath-namefile-name*'

Explanation: An access denied error occurred while attempting to access NTFS security information.

System action: The object is skipped.

User response: See your system administrator or bypass the failing check by using SkipNTSecurity option.

ANS4974E Error processing '*filepath namepath-namefile-name*': a required NT privilege is not held.

Explanation: The user account running TSM does not possess a required NT user right/privilege for performing the current operation.

System action: The object is skipped.

User response: Your system administrator has the authority to grant the needed privilege.

ANS4987E Error processing '*filepath namepath-namefile-name*': the object is in use by another process

Explanation: The specified file is being used by another process. You tried to read from or write to a file that is currently being used by another process.

System action: File skipped.

User response: Ensure that the file is not locked by another process. If the file is not locked, retry the command.

ANS4988W File '*filespace namepath-namefile-name*' is currently unavailable on server and has been skipped.

Explanation: You tried to restore or retrieve a file that is currently not available from the TSM server. This is most likely a temporary condition.

System action: TSM cannot restore or retrieve the file.

User response: Try to restore or retrieve the file again after the file becomes available on the server. If the problem persists, see your TSM administrator for assistance.

ANS4989E Error processing '*filespace namepath-namefile-name*': the directory is in use by another process. All objects in the directory and any of its subdirectories are skipped.

Explanation: The specified directory is being used by another process. You tried to read from or write to a directory that is currently being used by another process. The objects contained in the directory and its subdirectories are not backed up.

System action: Processing stopped for that directory. If other files and directories were also specified in this backup, they are processed

User response: Ensure that you specified the correct directory name, correct the permissions, or specify a new location. If the directory name is correct, retry the backup when no process has exclusive use of the directory.

ANS4991I *Application Type Application Message Id Application Message*

Explanation: This is a message sent by the application you are currently running with TSM.

System action: TSM logs the application message.

User response: Refer to the documentation for the application that you are using.

ANS4992W *Application Type Application Message Id Application Message*

Explanation: This is a message sent by the application you are currently running with TSM.

System action: TSM logs the application message.

User response: Refer to the documentation for the application that you are using.

ANS4993E *Application Type Application Message Id Application Message*

Explanation: This is a message sent by the application you are currently running with TSM.

System action: TSM logs the application message.

User response: Refer to the documentation for the application that you are using.

ANS4994S *Application Type Application Message Id Application Message*

Explanation: This is a message sent by the application you are currently running with TSM.

System action: TSM logs the application message.

User response: Refer to the documentation for the application that you are using.

ANS4997E Error processing '*filespace namepath-namefile-name*': file system quota reached condition - no space left.

Explanation: No more files can be restored or retrieved because the quota of the destination file system has been reached.

System action: The client prompts you for action:

- Retry this object
- Skip this object
- Abort the action

User response: Select the appropriate action for this object. Create some free space or increase the quota on the destination file system before you retry the operation. Another option is to restore or retrieve the file to another file system.

ANS4998E Link information for file '*filename*' could not be obtained: access to the object is denied.

Explanation: Access to the specified file link is denied. You tried to read information for file link and you do not have access permission for this object.

System action: Processing of System State stops.

User response: Try the operation again. If the problem persists, contact IBM technical support for additional assistance.

ANS4999I The following message was too long to log to the server: '*shortened message with message number*'

Explanation: The message text and inserts are too large to send to the server in the available internal buffer.

System action: The *message number* message is written

to the local client error log, then shortened and sent to the server as a part of this message. The message is reduced in length by substituting '...' in the middle of the original message.

User response: The message referred to has been shortened, but describes the error that occurred. See the documentation for that message for more information.

ANS5000W Unable to update password

Explanation: Intended new password cannot be registered.

System action: The server did not replace the old password with the new password.

User response: Update the password again. If unsuccessful, see your system administrator.

ANS5001E Open registration required. Root user must run TSM to register with server

Explanation: This client must be registered with this server.

System action: TSM ends.

User response: The root user must register the client with the server.

ANS5002E Open registration failed

Explanation: During the change password, update password, or open register dialog, the open registration failed.

System action: TSM did not register this system.

User response: Reenter the password, or see your system administrator to register this system.

ANS5003S The management class assigned to directories does not exist.

Explanation: The management class named on the DIRMC option does not exist in your assigned policy set on the server. The error log contains an entry showing the invalid management class name.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

ANS5004S There is no backup copy group in the management class used for directories. See the error log.

Explanation: The DIRMC option names a management class that contains no backup copy group.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

ANS5005E Table of contents information is not available for the selected images.

Explanation: An error occurred when the server tried to load a table of contents. Requested image or table of contents may have expired or been deleted on the server.

System action: Processing stopped.

User response: Start a new restore window to get current information.

ANS5006W The policy set does not contain any backup copy groups. TSM is unable to continue the backup.

Explanation: You tried to back up the files using a policy set that contained no backup management information.

System action: TSM did not back up the files.

User response: See your TSM administrator for assistance in associating your node with a policy set containing a management class that has a backup copy group. Then try the operation again.

ANS5007W The policy set does not contain any archive copy groups. TSM is unable to continue the archive.

Explanation: You tried to archive the files using a policy set that contains no archive management information.

System action: TSM did not archive the files.

User response: See your TSM administrator for assistance in associating your node with a policy set containing a management class that has an archive copy group. Then try the operation again.

ANS5008W Incorrect password entered

Explanation: You entered a password that was incorrect.

System action: TSM cannot connect to the server without the correct password.

User response: Reenter the password, or ask your system administrator for the current password.

ANS5009W New password entries are not the same

Explanation: During the change password, update password, or open registration dialog, the two entries for the new password were not the same.

System action: The password was not changed on the server.

User response: Backspace over both of the new passwords and reenter them, ensuring that they match.

ANS5011I Backup stopped by user

Explanation: You requested to stop the backup operation.

System action: Backup stopped.

User response: Continue with normal operations.

ANS5012E Server out of backup data storage space

Explanation: The server ran out of space in its backup data storage.

System action: TSM cannot complete the requested backup operation. Any files displayed on the lower half of the backup activity panel were successfully backed up.

User response: See your system administrator.

ANS5013E Not enough memory for backup operation

Explanation: TSM cannot allocate memory for the specified backup operation.

System action: TSM cannot complete the requested operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

ANS5014I Backup completed

Explanation: The backup was completed.

System action: TSM backed up the files.

User response: Continue with normal operations.

ANS5015I Restore stopped by user

Explanation: You requested to stop the restore operation.

Attention: If you were restoring files with “overwrite” option specified, the file you restored last can be damaged (partially overwritten).

System action: Restore stopped.

User response: Continue with normal operations.

ANS5016E Not enough memory for restore operation

Explanation: TSM cannot allocate memory for the requested restore operation.

System action: TSM cannot complete the requested restore operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned can also help, or see your system administrator.

ANS5017I Restore completed

Explanation: A restore was completed.

System action: TSM restored the files.

User response: Continue with normal operations.

ANS5018E Not enough memory for archive operation

Explanation: TSM cannot allocate memory for the requested archive operation.

System action: TSM cannot complete the archive operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

ANS5019I Archive stopped by user

Explanation: You requested to stop the archive operation.

System action: Archive stopped.

User response: Continue with normal operations.

ANS5020E The TSM server is out of archive data storage space.

Explanation: The server ran out of space in its archive data storage.

System action: TSM cannot complete the requested archive operation.

User response: Report the problem to your TSM system administrator, who can allocate more resources to archive storage.

ANS5021I Archive completed

Explanation: An archive was completed.

System action: TSM archived the files.

User response: Continue with normal operations.

ANS5022I Retrieve stopped by user

Explanation: You requested to stop the retrieve operation.

Attention: If you were retrieving files with “overwrite” option specified, the file you retrieved last can be damaged (partially overwritten).

System action: Retrieve stopped.

User response: Continue with normal operations.

ANS5023E Not enough memory for retrieve operation

Explanation: TSM cannot allocate memory for the specified retrieve operation.

System action: TSM cannot complete the requested retrieve operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

ANS5024I Retrieve completed

Explanation: A retrieve was completed.

System action: TSM retrieved the files.

User response: Continue with normal operations.

ANS5025E The node name contains invalid characters.

Explanation: The specified node name has invalid characters.

System action: TSM canceled the current operation.

User response: Retry with another node name that has valid characters.

ANS5026W MatchAllChar and MatchOneChar options MUST precede Include/Exclude options

Explanation: The MatchAllChar and MatchOneChar options must precede any include-exclude options.

System action: The TSM client ends the current application.

User response: Move the MatchAllChar and MatchOneChar options before any include-exclude options.

ANS5062E Disk full

Explanation: Operation has stopped because the destination disk is full.

System action: Processing stopped.

User response: Free up disk space and retry the operation

ANS5083E Drive specification contains wildcard character.

Explanation: Drive name shouldn't contain wildcard character.

System action: Wildcarded objects skipped.

User response: Use valid drive specification.

ANS5091S The TSM server does not currently have space in the storage pool for this file. This might be a temporary condition.

Explanation: This message is typically issued when the storage pool in which the data is being placed does not have sufficient to store the data, but that the space will be available soon. For example, a storage pool migration may free up sufficient space to store the data.

System action: TSM ends the current operation.

User response: This is possibly a temporary condition. Try the operation again at a later time. If the error persists, contact your TSM administrator, who can examine server console and error logs to locate the cause of the problem.

ANS5092S Server out of data storage space.

Explanation: The server does not have any more space available to store the object.

System action: TSM ended the current operation.

User response: Report to your system administrator that a storage pool on the server is full.

ANS5093S SLM_LICENSE_EXCEEDED: The client licenses for TSM are exceeded. See your TSM administrator.

Explanation: Adding a new enrollment will exceed the product license count for this TSM server.

System action: The client enrollment or connection request ends.

User response: See your TSM administrator to delete

unused enrollments or negotiate an increase in the number of allowed licenses for your server.

ANS5094E Session Rejected. Sufficient server memory is not available.

Explanation: The server does not have enough memory to allow your client to establish a connection with the server.

System action: Session was not started.

User response: Retry later or see your system administrator.

ANS5122E The specified filesystem does not exist on the server. The filesystem might have been deleted by another client or an administrator.

Explanation: The specified filesystem does not exist on the server. Your administrator might have already deleted the filesystem or another client using your client's node name might have deleted it.

System action: TSM ends the current operation.

User response: The filesystem you selected does not exist any more. See your TSM administrator for help in finding how the filesystem was deleted.

ANS5123S Open registration failed because the specified node name is already defined in the server.

Explanation: Open registration failed because a node is defined on the server with the same name.

System action: TSM canceled the current operation.

User response: Retry with another node name.

ANS5124S Open registration failed because there is no default domain.

Explanation: Open registration failed because a default policy domain does not exist in which to place your node. A default policy domain is required to fully support open node registration.

System action: TSM cancels the current operation.

User response: See your TSM administrator for assistance in registering your node.

ANS5125S Open registration failed because an invalid node name was specified.

Explanation: Open registration failed because the specified node name has invalid characters.

System action: TSM canceled the current operation.

User response: Retry with another node name that does not have any invalid characters.

ANS5126S Filespaces with duplicate names are not supported. Please unmount the duplicate filesystem.

Explanation: The selected filesystem has a duplicate volume label. Because TSM uses the volume label to keep track of backup/archive information, it cannot back up or archive files from a filesystem with a duplicate volume label.

System action: TSM cannot select the volume.

User response: If the filesystem needs to be available to the system, exit TSM, and assign a volume label to the filesystem. Restart TSM and retry the operation. Otherwise, unmount the duplicate filesystem.

ANS5127I TSM has detected an incomplete setup! The system options file 'dsm.sys' was not found, while the client options file '*file-path*' exists! The wizard will guide you through the configuration process of the initial basic TSM client options files replacing your current option file. Would you like to continue?

Explanation: TSM has detected an incomplete setup. The system options file, dsm.sys, was not found. Additionally, a user options file, dsm.opt, was found. To complete the configuration the configuration wizard will create dsm.sys and replace dsm.opt with minimal settings.

System action: TSM may stop

User response: If the current version of dsm.opt is needed, rename the file and restart TSM. If the current version is not needed, select yes and allow TSM to replace the file.

ANS5128E The management class for this file did not have a backup copy group.

Explanation: For backup operations, a file may only be bound to a management class that has a backup copy group.

System action: TSM did not back up the file.

User response: See your TSM system administrator for assistance in finding a management class with the required copy group. The administrator may also define such a management class for you.

ANS5129E The management class for this file did not have an archive copy group specified.

Explanation: For archive operations, a file may only be bound to a management class that has an archive copy group.

System action: TSM did not archive the file.

User response: See your TSM system administrator for assistance in finding a management class with the required copy group. The administrator may also define such a management class for you.

ANS5130W No filespaces selected for deletion

Explanation: You requested a deletion operation without selecting a client domain.

System action: TSM cannot perform a deletion without a domain selected.

User response: Select the volumes you want to delete and retry the operation.

ANS5132I Filespace deletion canceled by user

Explanation: You requested to cancel the filespace deletion operation.

System action: The filespace deletion operation stopped.

User response: Continue with normal operations.

ANS5133I Filespace '*filespace*' was deleted

Explanation: The specified *filespace* was successfully deleted.

System action: TSM deleted the filespace.

User response: Continue with normal operations.

ANS5134E Unable to delete the filespace because this node does not have permission to delete archived data and/or backed up data.

Explanation: You tried to delete a filespace that you do not have permission to access.

System action: TSM canceled the operation.

User response: Ensure that you specify the correct filespace, or specify a filespace you have access to.

ANS5135I Archive delete stopped by user

Explanation: You requested to stop the archive delete operation.

System action: Archive delete stopped.

User response: Continue with normal operations.

ANS5136E Not enough memory for archive delete operation

Explanation: TSM cannot allocate memory for the specified archive delete operation.

System action: TSM cannot continue with the requested archive delete operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

ANS5138I Archive delete completed

Explanation: An archive delete was completed.

System action: TSM deleted the archived files.

User response: Continue with normal operations.

ANS5139E Your node does not have permission to delete archived files.

Explanation: Your node is registered at the server with the ARCHDELETE option set to 'no'. Therefore your node is not allowed by the server to delete archived files.

System action: TSM did not delete the archived files.

User response: See your TSM system administrator. The administrator has authority to delete archived files, and can also grant that authority to your node.

ANS5145W Server cannot restart the last restore request. Do you want to restore without restart?

Explanation: The restart restore token has expired. The server cannot restart the restore from where it last ended.

System action: Processing stopped; waiting for user intervention.

User response: Retry the request without restart or abort the request.

ANS5146W You cannot perform this operation while accessing data for another node. Do you wish to switch back to accessing your own node?

Explanation: The user cannot perform the selected operation while accessing another users data.

System action: Processing stopped; waiting for user intervention.

User response: Answer "Yes" to switch back to accessing the server as the original node.

ANS5148W The server needs to do a one-time conversion of your archive data before you can continue. This operation may take a long time, and cannot be canceled once it has started. Are you willing to wait for the conversion to complete?

Explanation: The server must do a conversion of the archive data before continuing. The conversion could

take a long time, and cannot be canceled once it is started.

System action: Processing stopped; waiting for user intervention.

User response: Answer “Yes” to start the archive data conversion. If you answer “No”, the current operation will be canceled.

ANS5150E An active restore for the same source file specification exists. Unable to continue with this request.

Explanation: Currently, there is an active restore for the same source file specification. Another restore of the same source file specification cannot be started.

System action: The requested restore fails.

User response: Start another restore with a different source file specification.

ANS5151S This node currently has a pending restartable restore session. The requested operation cannot complete until this session either completes or is canceled.

Explanation: This operation can not be completed because a restartable restore session is pending. The operation is not allowed because the restartable session and the current operation affect the same file space.

System action: TSM ended the current operation.

User response: Issue the Query Restore command to view a list of your restartable restore sessions in the server database. Issue the Cancel Restore command to cancel any unneeded restartable restore sessions.

ANS5152S Session Rejected: The server is not licensed for this platform type. See your TSM administrator.

Explanation: The server license governs the types of client that can connect to it. The license for this server does not include the requesting client type.

System action: The client enrollment or connection request ends.

User response: See your TSM administrator who must upgrade the server license to accept your client type.

ANS5153E Session Rejected: The server does not allow a signon as a Unicode enabled client.

Explanation: The client cannot establish a connection to the server because of a unicode enabling mismatch between server and client.

System action: Session was not started.

User response: See your system administrator immediately.

ANS5154I File is implicitly excluded

Explanation: You tried to back up or migrate a file that is implicitly excluded.

System action: TSM will not back up or migrate an implicitly excluded file.

User response: None.

ANS5155E Valid password not available. The TSM administrator for your system must run TSM and enter the password to store it locally.

Explanation: The file containing the stored password for the specified server *server-name* is unavailable.

System action: TSM ends.

User response: The TSM administrator for your system must set and store a new password.

ANS5157E This action requires TSM administrative authority on this system.

Explanation: An activity has been attempted that must be performed by the TSM administrator (for example, open registration, filespace delete or password update).

System action: TSM canceled the operation.

User response: If the activity is required, the TSM administrator for this system must perform it.

ANS5158S Filespace deletion is in progress. Try again later.

Explanation: The filespace is in the process of being deleted.

System action: TSM cannot complete the requested operation.

User response: Try the operation again later. If the filespace was being deleted, it could take awhile for it to complete. If the problem continues, report the problem to your system administrator.

ANS5164E Backup or archive of drives with duplicate volume labels is not allowed.

Explanation: You tried to back up or archive a drive that has a duplicate volume label. Because TSM uses the volume label to keep track of backup or archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: TSM cannot select the drive for backup or archive operations.

User response: If the volume needs to be available to

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the system, exit TSM and assign a unique volume label to the drive. Restart TSM and try the operation again.

**ANS5165E Drive has no volume label.
Backup/Archive not allowed.**

Explanation: You tried to backup or archive a drive that has no volume label.

System action: TSM rejected the selected drive.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

**ANS5166E An error occurred while removing include-exclude statement '*statement*'.
Please try again.**

Explanation: There was a problem with removing the include-exclude statement. Make sure that your include-exclude statement is valid.

System action: No include-exclude statement was removed. Waiting for user action.

User response: Retry your operation. If you see this error message again, contact your system administrator

ANS5169E The destination path must contain a drive letter

Explanation: The entered path must begin with a drive letter, colon, and root slash.

System action: TSM did not continue with the requested operation.

User response: Enter the destination path in the correct format.

ANS5173E An error occurred accessing NTFS security information.

Explanation: An error occurred while attempting to access NTFS security information.

System action: Object will not be processed.

User response: See your system administrator or bypass by using SkipNTSecurity option.

ANS5174E A required NT privilege is not held.

Explanation: The user account running TSM does not possess a required NT user right/privilege for performing the current operation.

System action: Object will not be processed.

User response: See your system administrator.

ANS5176W The requested virtual machine operation cannot be performed because a virtual machine backup or restore operation is already in progress. Please retry the operation after the first operation completes.

Explanation: A virtual machine operation is already in progress, so the requested virtual machine operation cannot be performed until the first operation completes.

System action: Processing stops

User response: Wait for the first virtual machine operation to complete, and then restart the current request.

ANS5177E Client-side deduplication and server-initiated sessions are mutually exclusive.

Explanation: Conflicting options SESSIONINIT=serveronly and DEDUPLICATION=yes were specified. This combination is not allowed.

System action: Processing stops.

User response: Use client-initiated sessions or disable client-side deduplication

**ANS5178E Restart of the RSM service failed.
Restart the RSM service manually.**

Explanation: RSM database files have been restored from the TSM server and imported. TSM has tried to restart the RSM service on the user's behalf but has run into a problem.

System action: Processing stopped.

User response: Restart the RSM service manually.

ANS5179E TSM is unable to continue. Exiting program.

Explanation: TSM ran into a problem and is unable to continue. This error message is usually preceded by other error messages. Resolve those errors and try again.

System action: Program terminates.

User response: Fix the problem(s) that preceded this message and then restart TSM.

ANS5181E Invalid selection; A specific backup set must be selected.

Explanation: A selection was made that might result in multiple backup sets being restored at the same time, but restoring multiple backup sets at the same time is not supported.

System action: The backup set restore was not performed.

User response: Select a specific backup set to be restored.

ANS5182E Multiple backup sets can not be restored at the same time.

Explanation: Multiple backup sets were selected to be restored, but restoring multiple backup sets at the same time is not supported.

System action: The backup set restore was not performed.

User response: Select a specific backup set to be restored.

ANS5183W Objects of different types cannot be restored at the same time.

Explanation: Restoring objects of different types is not allowed. For example, restoring Backup Sets and regular file objects at the same time is not possible.

System action: No processing takes place.

User response: Select objects of the same type to perform restore operation.

ANS5184E Illegal Operation On Following Object:
object

Explanation: Requested operation cannot be performed on this object.

System action: This object will be skipped.

User response: Try another operation on this object, or try the same operation on another object.

ANS5186E Server is downlevel, System Services and System State backup disabled for this session.

Explanation: The operation cannot be performed because server version is downlevel.

System action: System Service and System State backup is disabled for this session.

User response: Must use level 5.2.0 or higher server.

ANS5187E Unable to set SHAREAS extended attribute for file: '*pathname*' Return code: '*returncode*' '*strerror*' Reason code: '*reasoncode*'

Explanation: You must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

ANS5188E Unable to clear SHAREAS extended attribute for file: '*pathname*' Return code: '*returncode*' '*strerror*' Reason code: '*reasoncode*'

Explanation: You must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

ANS5189E Unable to set APF extended attribute for file: '*pathname*' Return code: '*returncode*' '*strerror*' Reason code: '*reasoncode*'

Explanation: You must have at least READ access to the BPX.FILEATTR.APF facility class profile and you must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

ANS5190E Unable to set PROGCTL extended attribute for file: '*pathname*' Return code: '*returncode*' '*strerror*' Reason code: '*reasoncode*'

Explanation: You must have at least READ access to the BPX.FILEATTR.PROGCTL facility class profile and you must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

ANS5191E NT Active Directory is not online. Offline backup is not supported.

Explanation: NT Active Directory is not online when performing a backup operation. Offline backup is not supported.

System action: Processing stopped.

User response: Reboot computer and turn on Active Directory, and try the operation again.

ANS5192E NT Active Directory is online. Online restore is not supported.

Explanation: NT Active Directory is online when performing a restore operation. Online restore is not supported.

System action: Processing stopped.

User response: Reboot computer and enter Active Directory repair mode, then try the operation again.

ANS5193E Certificate Services is not online. Offline backup is not supported.

Explanation: Certificate Services is not online when performing a backup operation. Offline backup is not supported.

System action: Processing stopped.

User response: Start Certificate Services and try the operation again.

ANS5194E Certificate Services is online. Online restore is not supported.

Explanation: Certificate Services is online when performing a restore operation. Online restore is not supported.

System action: Processing stopped.

User response: Stop Certificate Services and try the operation again.

ANS5196W Invalid encryption key password entered.

Explanation: The encryption key password supplied does not meet the TSM requirements. This key can be up to 63 bytes in length and include the following characters: A-Z Any letter, A through Z, uppercase or lowercase 0-9 Any number, 0 through 9 + Plus . Period _ Underscore - Hyphen & Ampersand

System action: TSM allows you to try again.

User response: Enter the correct encryption key password.

ANS5197E File Replication Service backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the backup operation.

ANS5198E File Replication Service restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the restore operation.

ANS5199I The machine must be rebooted for the changes to take effect. Would you like to reboot the machine now?

Explanation: The machine must be rebooted for the changes to take effect. The user can select to have the program reboot the machine now or can perform this action manually at a later time.

System action: TSM None.

User response: Select 'YES' to reboot the machine immediately.

ANS5200I 'service-name' service needs to be restarted.

Explanation: The service must be restarted for the restored changes to take effect.

System action: Changes are not effected.

User response: Restart the service.

ANS5201E The specified function is not implemented

Explanation: The specified function is not implemented.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS5202I One or more system objects were excluded from processing by entries in the include-exclude list.

Explanation: One or more system objects were excluded from processing by entries in the include-exclude list and the client did not process them.

System action: Excluded objects skipped.

User response: None.

ANS5203E An error occurred saving one or more registry keys

Explanation: None.

System action: Processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS5204W Only one backup set may be selected for restore.

Explanation: Restoring multiple backup sets is not allowed. Only one backup set may be selected and restored.

System action: No processing takes place.

User response: Only one backup set may be selected for restore.

ANS5205E An error saving one or more eventlogs

Explanation: An error occurred saving one or more eventlogs.

System action: Processing stopped.

User response: Correct the command and retry the operation.

ANS5206E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. This can happen if the registry keys were previously restored but the system was not restarted.

System action: Processing stops.

User response: Restart the system and try the restore operation again.

ANS5207I The machine must be rebooted for the changes to take effect

Explanation: The machine must be started for the changes to take effect.

System action: TSM backed up the files.

User response: Reboot the machine

ANS5208E An invalid date or time was entered.

Explanation: An invalid date or time value was entered. Either the syntax of the value was not correct, or an actual value (for example, "45" for month) was invalid.

System action: Processing stops.

User response: Identify and correct the invalid date or time value. Refer to the user's guide of the corresponding platform for the correct date syntax.

ANS5209E System Volume backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the backup operation

ANS5210E System Volume restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the restore operation.

ANS5211E The cluster service is offline. The cluster service must be online to perform an authoritative cluster database restore operation.

Explanation: The cluster service must be online to restore the cluster database. Tivoli Storage Manager tried to start the service and failed. It is possible that an authoritative restore cannot be done.

System action: Processing stops.

User response: Start the cluster service and retry the operation.

ANS5212E An error occurred while trying to rename file space.

Explanation: This operation can not be completed because the file space could not be renamed.

System action: TSM ended the current operation.

User response: Contact system administrator for more information.

ANS5213W NAS objects cannot be selected with other objects for backup.

Explanation: Backing up NAS objects with other types of objects is not allowed.

System action: No processing takes place.

User response: Select NAS objects without other objects to perform backup NAS operation.

ANS5214W NAS objects cannot be selected with other objects for restore.

Explanation: Restoring NAS objects with other types of objects is not allowed.

System action: No processing takes place.

User response: Select NAS objects without other objects to perform restore NAS operation.

ANS5215E *function-type* is not allowed on object '*object*'. Object is not sent to the server.

Explanation: The operation could not be performed on this object. For example, if this is an image operation, the selected path is a file or a directory and therefore is not a valid object for image operations.

System action: This object is skipped.

User response: Verify that the object named is of a type supported by the command. For example, if a filespace name is required but a directory name was given, change the name so it includes only the filespace name.

ANS5216E Could not establish a TCP/IP connection with address '*tcp-addr:tcp-port*'. The TCP/IP error is '*tcp-err-string*' (**errno** = *errno*).

Explanation: A TCP/IP connection was attempted with a server or agent program and failed.

System action: Processing stops.

User response: Ensure that the target TCP/IP address and port number is correct. Check to ensure that a TSM server or agent has been started at the target TCP/IP address and is configured to listen at the port listed in the message.

ANS5217E Your node does not have permission to delete backed up files.

Explanation: You cannot delete backed up files unless your TSM administrator has authorized your node to do so.

System action: TSM does not delete the backed up files.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your TSM administrator to provide the necessary authorization.

ANS5219W Objects of different groups cannot be restored at the same time.

Explanation: Restoring objects of different groups is not allowed.

System action: No processing takes place.

User response: Select objects of the same group to perform restore operation.

ANS5222E The archive description exceeds 254 characters.

Explanation: TSM places a maximum length of 254 characters on the archive description.

System action: processing stops.

User response: Issue the command again and specify a shorter valid archive description.

ANS5224W Error *error code* encountered while reverting to the restored snapshot.

Explanation: After the virtual machine disks are restored, the virtual machine is reverted to the restored state. The specified error was encountered while performing this revert operation.

System action: Processing continues

User response: Try powering on the restored virtual machine. If it fails to start, re-try the restore process.

ANS5225W Error *error code* encountered while removing the restored snapshot.

Explanation: After the virtual machine disks are restored, the virtual machine is reverted to the restored state, and the snapshot is removed. The specified error was encountered while removing the snapshot.

System action: Processing continues

User response: Try powering on the restored virtual machine. If it fails to start, re-try the restore process.

ANS5226E The virtual machine backup operation failed.

Explanation: The virtual machine backup operation failed. Check the error log for details on why the operation failed.

System action: Processing stops

User response: Review the console output and error logs for the details on the problem. Fix any issues and restart the operation.

ANS5227E TSM detected an error where both a snapshot name was specified, and a request to create a snapshot were specified.

Explanation: Either a snapshot name should be specified, or a request for TSM to create the snapshot should be specified, but not both.

System action: Processing stops.

User response: This is an internal error and should be reported to your service representative.

ANS5228E A backup VM operation failed because VMMAXPARALLEL was reduced to 1 and the client still cannot obtain a server mount point.

Explanation: During a parallel backup operation, concurrent backup sessions required additional server mount points to perform the backups in parallel. The

client attempted to obtain the additional mount points, but the client requests exceeded the number of mount points (MAXNUMMP) defined for the node. In an effort to make the backup occur, the client reduced the VMMPARALLEL option to 1, but was still unable to obtain a mount point. The backup operation was stopped.

System action: The backup operation was stopped

User response: Check the console or schedule log for additional information. Retry the operation at a later time. Ensure VMMPARALLEL is set to a value less than or equal to MAXNUMMP.

ANS5229E The Snapshot is already mounted for backup 'backup-name'.

Explanation: The Snapshot is currently mounted on the local machine or a remote machine. No mount operation on the snapshot will be allowed until it has been unmounted.

System action: Processing stops

User response: See the dsmerror.log file for further details.

ANS5230E The Snapshot is already imported to the local system for backup 'backup-name'.

Explanation: The Snapshot is currently imported on the local machine. This maybe because the Snapshot is in use or it was not created with the Import VSS snapshots only when needed feature enabled.

System action: Processing stops

User response: Remote Mount operation not allowed on snapshots that are currently imported.

ANS5249E The virtual machine restore operation failed.

Explanation: The virtual machine restore operation failed. Check the error log for details on why the operation failed.

System action: Processing stops

User response: Review the console output and error logs for the details on the problem. Fix any issues and restart the operation.

ANS5250E An unexpected error was encountered. TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name (line-number)*

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS5251E The snapshot provider is not available for this operation.

Explanation: TSM was not able to take a snapshot because the snapshot provider is not available.

System action: Processing stopped.

User response: If you are attempting an operation using the Microsoft Volume Shadow Copy service make sure that Volume Shadow Copy service is installed on the system and also ensure that the TSM snapshot plugin "pivss.dll" is present.

ANS5252E TSM attempted to execute a system command which failed. command : *command rc : rc*

Explanation: TSM needed to execute a system command in conjunction with a snapshot operation.

System action: Processing stops.

User response: See your system administrator.

ANS5253W The system could not create Volume Shadow Copy Services staging directory '*dir*'.

Explanation: The system was unable to create a user-specified location for the Volume Shadow Copy Services staging area. The default staging area on the system drive will be used instead.

System action: Processing continues.

User response: Check the option to specify the staging area for Volume Shadow Copy Services operations and specify a valid location.

ANS5254E The Volume Shadow Copy Services snapshot plugin 'pivss.dll' was not found.

Explanation: The system cannot find the VSS snapshot plugin 'pivss.dll' in any of the plugin locations.

System action: Processing stops.

User response: Check the TSM installation to ensure the plugin was installed correctly.

ANS5255E Unable to copy local file '*local-file*' to remote location '*remote-file*'.

Explanation: An attempt to transfer a file to a remote system failed..

System action: Processing stops.

User response: Ensure that the directory path on the remote system exists and that the TSM application has the proper authority to write to that location.

ANS5256E Unable to copy remote file '*remote-file*' to local location '*local-file*'.

Explanation: An attempt to transfer a file from a remote system failed..

System action: Processing stops.

User response: Ensure that the directory path on the remote system exists and that the TSM application has the proper authority to read from that location.

ANS5257E The volume '*volume*' does not support the requested VSS operation.

Explanation: The volume does not support the requested VSS operation. Some reasons for this error include:

- For off-load backup requests, a hardware provider cannot be found
- For off-load backup requests, the provider does not support transportable media
- For local backup requests, the provider does not support persistent snapshots

System action: Processing stops.

User response: Retry the request using a supported backup destination.

ANS5258E Microsoft volume shadow copy snapshot initialization failed.

Explanation: IBM Tivoli Storage Manager encountered an error while initializing the Microsoft Volume Shadow Copy Service for backup or restore. The IBM Tivoli Storage Manager error log and Windows event log can contain additional information about this error.

System action: IBM Tivoli Storage Manager stops the operation.

User response: Try the operation again. If the error persists, review the IBM Tivoli Storage Manager error log and Windows event log for information related to this error. Use the Windows command VSSADMIN LIST WRITERS to determine the status of the Volume Shadow Copy service. Reboot the machine to clear the volume shadow copy error state. If the system is a Domain Controller and the Active Directory service is stopped, restart the Active Directory service.

ANS5259W Failed to update volume '*volume*' for read-write access used for '*volume*'.

Explanation: Changing the volume to read-write access requires exclusive access to the volume. If the volume is opened by any application, this operation will fail.

System action: Processing continues.

User response: Close all the applications using the volumes and use operating system's interface to mount

failed volume for read-write access.

ANS5260W Restore object '*volume*' has volume either source '*volume*' or target '*volume*' volume that has already been selected for restore from a different snapshot volumes. It will be restore using file-level copy.

Explanation: This error can occur when multiple objects are selected for snapshot restore and have data overlapping on the volumes and were selected for restore from different backup versions. Snapshot restore can only be performed from one local backup.

System action: The restore object identified in the message will be restored using the file-level copy after snapshot restore is completed.

User response: Retry the restore of identified object separately for faster restore using snapshot.

ANS5261W An attempt to create a snapshot has failed. Another attempt will be made to create the snapshot in *number* seconds.

Explanation: An attempt to create a snapshot has failed with a retryable error. The program will wait for a short time and retry the operation.

System action: None.

User response: Check the IBM Tivoli Storage Manager error logs for additional information.

ANS5262I Snapshot restore will failover to file-level copy from snapshot volume.

Explanation: Snapshot restore is not possible due to an error at this time. TSM will automatically failover to other restore method to complete the restore operation.

System action: Processing continues.

User response: Check TSM error log for more information from messages preceding this one to identify the error condition.

ANS5263E Snapshot module for '*snapshot provider*' failed with error '*error msg*'.

Explanation: The snapshot module for identified snapshot provider failed to perform the operation and returned with the identified error.

System action: Restore may automatically failover to alternate restore method 'file-level copy from snapshot volume' if possible. Otherwise, processing stops.

User response: Check TSM error log for more information from messages preceding this one. Use snapshot provider interface to identify and correct the problem.

ANS5264W No snapshot plugin found for '*snapshot provider*' snapshot provider.

Explanation: The snapshot restore requires a plugin for the specified snapshot provider type. The plugin must be installed under TSM directory.

System action: Restore will failover to alternate restore method of 'file-level copy from snapshot volume'.

User response: Contact your TSM administrator to obtain and install the required plugin module.

ANS5265W Snapshot restore has already been initialized using '*snapshot provider*' provider module. Another module for '*snapshot provider*' provider can not be loaded at the same time for restore of '*object name*'.

Explanation: This error occurs when restoring multiple LOCAL backup objects that were created using different snapshot providers. Snapshot restore can only be done using one snapshot interface.

System action: Restore will failover to file-level copy restore from snapshot volume.

User response: If snapshot restore is desired for the object identified in the message, restore it using a separate command.

ANS5266E File-level copy restore of '*object name*' failed.

Explanation: Data files could not be copied from the local backup to their destination, causing restore to fail.

System action: Processing continues to another object, if multiple objects are selected for restore.

User response: Check TSM error log for more information from messages preceding this one.

ANS5267E Disk Mapper module failed for the operation.

Explanation: An underlying TSM operation has failed to perform the operation due to system error.

System action: Processing stops.

User response: Check TSM error log for more information from messages preceding this one to identify cause of the failure. Contact TSM administrator for more information.

ANS5268W The Microsoft Volume Shadow Copy Services writer '*name*' current state (*state*) is not valid for the current operation.

Explanation: None.

System action: The system will retry the operation

automatically after thirty seconds up to three times to allow the writer to return to the proper state. If after three attempts the writer is still in the incorrect state, the operation will fail.

User response: Determine if there are other Volume Shadow Copy Services operations that are occurring concurrently with the current operation.

ANS5269E The Microsoft Volume Shadow Copy Services writer '*name*' current state (*state*) is not valid for the current operation or cannot be determined. The last error reported is '*error*'.

Explanation: None.

System action: Processing stops.

User response: Check the Microsoft event log to determine if there are any problems with the writer.

ANS5270E A VSS restore request with timestamp '*time1*' conflicts with a restore request with timestamp '*time2*'

Explanation: A VSS restore request was issued which requires restoring multiple components which reside in VSS backup documents with different backup timestamps. For example, a user backs up Exchange storage group STG1 on Monday and Exchange storage group STG2 on Tuesday. On Wednesday, the user tries to restore STG1 and STG2.

System action: Processing stops.

User response: Resubmit the restore request as separate requests for each component. For example, if you receive this error trying to restore Exchange storage groups STG1 and STG2, resubmit a restore request for storage group STG1 and a separate restore request for storage group STG2.

ANS5271E A Microsoft Volume Shadow Copy Services writer is in an invalid state before snapshot initialization.

Explanation: None.

System action: Processing stops.

User response: See the IBM Tivoli Storage Manager error logs for additional information.

One of the VSS writers is in an invalid or unexpected state. Try the command "vssadmin list writers" and check the state of VSS writers. Writers must be in STABLE state before IBM Tivoli Storage Manager can continue with VSS operations. Some of the writers can recover automatically from minor errors. In most cases, restarting a writer solves the problem. The easiest way to restart writers is to restart the operating system. It is possible to restart the specific service that implements a

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VSS writer, but it is difficult to determine which service to restart.

ANS5272E A Microsoft Volume Shadow Copy Services writer is in an invalid state after snapshot initialization.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5273E A Microsoft Volume Shadow Copy Services writer is in an invalid state after taking a snapshot.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5274E A Microsoft Volume Shadow Copy Services writer is in an invalid state after backup completion.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5275E A Microsoft Volume Shadow Copy Services writer is in an invalid state before restore initialization.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5276E A Microsoft Volume Shadow Copy Services writer is in an invalid state after preparing for a restore operation.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5277E A Microsoft Volume Shadow Copy Services writer is in an invalid state after restore termination.

Explanation: None.

System action: Processing stops.

User response: See the TSM error log for additional information.

ANS5278W Error processing '*filename*': file not found.

Explanation: The file being processed for backup, archive or migrate, no longer exists on the client. Another process deleted the file before it could be backed up, archived or migrated by TSM.

System action: File skipped.

User response: None.

ANS5279E Error processing '*filename*': file not found.

Explanation: The file being processed for backup, archive, or migrate, no longer exists on the client. Another process deleted the file before it was backed up, archived, or migrated by IBM Tivoli Storage Manager.

System action: Processing stops.

User response: None.

ANS5280E Object enumeration from a file set or file list failed.

Explanation: For more information, see the IBM Tivoli Storage Manager client error log. This message is always accompanied by error log message ANS5279E if the object was not found or by ANS5250E for other causes, for example, access was denied. These messages identify the object in question.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

ANS5281E A remote backup failure has occurred.
remote node name : *node* **remote address :** *address* **multi-node name :** *multi-node* **error message :** *msg* **return code :** *rc*

Explanation: For more information, see the IBM Tivoli Storage Manager client error log on the remote system.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

ANS5282E A remote backup failure has occurred.

Explanation: For more information, see the IBM Tivoli Storage Manager client error log.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

ANS5283E The operation was unsuccessful.

Explanation: None.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

ANS5284I TSM has detected an incomplete setup! The client options file 'dsm.opt' was not found, while the system options file 'file-path' exists! The wizard will guide you through the configuration process of the initial basic TSM client options files replacing your current option file. Would you like to continue?

Explanation: TSM has detected an incomplete setup. The user options file, dsm.opt, was not found. Additionally, a system options file, dsm.sys, was found. To complete the configuration the configuration wizard will create dsm.opt and replace dsm.sys with minimal settings.

System action: TSM may stop

User response: If the current version of dsm.sys is needed, rename the file and restart TSM. If the current version is not needed, select yes and allow TSM to replace the file.

ANS5285E The Microsoft Volume Shadow Copy Services (VSS) backup XML document is not valid for restore. For more information, see the TSM client error log.

Explanation: Microsoft has released a Volume Shadow Copy Services (VSS) update in the following operating system versions:

- Windows 2003 update rollup package KB940349
- Windows Vista Service Pack 1

This new VSS fix packages causes VSS to generates .xml control files in a format which is not compatible with the earlier versions of VSS. This error can occur when a system state restore is being performed from a base operating system level which does not have the VSS fixes applied and the system state backup files were created by an operating system level that did have the VSS fixes applied.

System action: Processing stops.

User response: The restore procedure for Windows system state requires that the operating system version and service pack level used to initiate the restore be at the same operating system and service pack level used to create the system state backup. In addition note the following:

- On Windows 2003 systems you must also apply the VSS rollup package KB940349 prior to performing the Ssystem state restore.
- On Windows Vista you must apply the same service pack that was installed at the time of backup prior to performing the system state restore.

ANS5286I The VSS Instant Restore operation was successful but some existing VSS snapshots have been deleted by the VSS provider.

Explanation: A successful VSS Instant Restore operation was performed for snapshot volumes that were in a dependent relationship. In order for the restore process to succeed, it was necessary to remove the snapshot volumes causing the dependency. Those snapshot volumes typically represent newer snapshot backups. This forced TSM to remove the backups that included the deleted snapshots. This situation is typical when using SAN Volume Controller (SVC) space-efficient volumes that have multiple snapshots.

System action: Processing continues.

User response: None.

ANS5287W VSS restore operation will be performed using VSS Fast Restore because the XIV VSS Hardware Provider is at level 2.2.2.

Explanation: XIV[®] VSS Hardware Provider 2.2.2 has issues with VSS Instant Restore. Please update the XIV VSS Hardware Provider to version 2.2.3, or later.

System action: Processing continues.

User response: Update XIV VSS Hardware Provider to version 2.2.3, or later.

ANS5298E A Flashcopy background copy is in progress between source volume: and target volume: .

Explanation: A Flashcopy background copy from a previous operation is not complete for the given source and target volumes.

System action: Command will fail.

User response: Please wait until the background copy is complete and retry the command.

ANS5299E A Flashcopy association exists between source volume: and a different target volume: .

Explanation: A Flashcopy association exists between the source volume and a target other than the designated target volume.

System action: Restore command will fail.

User response: Please withdraw the Flashcopy

association between the source volume and the target volume and retry the restore command.

ANS5300E Error detected in specified file list '*file list name*' during processing of line *line number*: found an invalid external object ID / inode number / inode generation number / restore order number / alias **entry**: '*invalid entry*'. **Invalid line**: '*invalid entry*'

Explanation: File list parsing failed because of an invalid entry.

System action: The operation aborted because of an file list error.

User response: Correct the invalid file list entry and restart the operation.

ANS5301E Error detected in specified file list '*file list name*' during processing of line *line number*: found an invalid ordering of external object IDs. **ext. object ID of previous file**: *previous external object ID* **ext. object ID of current file**: *current external object ID*

Explanation: File list parsing failed because of an invalid ordering of the external object IDs.

System action: The operation aborted because of an file list error.

User response: Correct the invalid file list ordering and restart the operation.

ANS5302E File list stream error to file '*file list name*' detected during processing of line *line number*.

Explanation: File list processing failed because of an stream error.

System action: The operation aborted because of an file list stream error.

User response: Check the specified file list and restart the operation.

ANS5303I ***** *date* **Processed *count* TSM server and *count* file list objects** *****

Explanation: TSM has processed the specified number of TSM server and file list objects.

System action: Processing continues.

User response: None.

ANS5304E *program-name*: **synchronous file deletion failed for external object ID: *external object ID***.

Explanation: The HSM client could not delete an object on the TSM Server.

System action: Current file is skipped for synchronous file deletion and the process will continue.

User response: Check the TSM server log file.

ANS5307E The session is rejected. The server does not allow a signon of a client that is not enabled for space-management retention-protection.

Explanation: The client cannot establish a connection to the server because the server is enabled for space-management retention-protection and the client is not.

System action: The session is not started.

User response: See your system administrator.

ANS5821E Cannot connect to Active Directory.

Explanation: TSM could not connect to Active Directory. The Active Directory is either not running or you don't have enough permissions to use it.

System action: Processing stops.

User response: Make sure your system is set up as Active Directory controller and the the service is active. Make sure you are logged in as a user with sufficient rights to administer the Active Directory.

ANS5822E No Active Directory objects match query.

Explanation: A search has been performed in Active Directory; however, no objects matching the query were found.

System action: Processing stops.

User response: Make sure you specify a valid distinguished name of Active Directory object or a container, or a valid wildcarded name, and that you have sufficient rights to administer the Active Directory.

ANS5823W Object exists, skipping

Explanation: The client tried to restore the specified object, but the object already existed in the target restore location and the user chose not to replace the existing object.

System action: The object is skipped, a message is logged in dsmerror.log, and restore processing continues with the next object.

User response: The object was skipped because either

REPLACE NO was in effect, causing all existing objects to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this object. No additional action is necessary if the decision to skip the object was deliberate. Otherwise the operation can be retried using either REPLACE ALL (automatically replace existing object) or REPLACE PROMPT (prompt the user whether to replace the object).

ANS5824E Invalid Active Directory search specification.

Explanation: The search specification for Active Directory objects is not valid.

System action: Processing stops.

User response: Refer to the documentation for supported Active Directory syntax.

ANS5825E Reanimate 'tombstone-name' to 'distinguished-name' failed. See the error log for more details.

Explanation: An attempt to reanimate Active Directory tombstone object has been performed, but an error occurred.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

ANS5826E Restoring to a read-only domain controller is not allowed.

Explanation: An attempt to restore to a read-only domain controller.

System action: Processing stops.

User response: None.

ANS5827E A backup copy of the Active Directory database was not found.

Explanation: An attempt to restore Active Directory objects from a database that was not backed up.

System action: Processing stops.

User response: Verify the Active Directory was backed up with system state.

ANS5828E A system state file space was not found on the server. Active Directory functions can not be executed.

Explanation: An attempt to restore the Active Directory database from a system state backup that does not exist.

System action: Processing stops.

User response: Verify that system state was backed up

or back up the system state then retry the command.

ANS5829E A system state backup on the specified date was not found. Active Directory functions can not be executed.

Explanation: An attempt to restore the Active Directory database from a system state backup that does not exist.

System action: Processing stops.

User response: Verify that system state was backed up on the specified date or specify a new date.

ANS5830E Restore of object 'tombstone-name' is not allowed by Active Directory.

Explanation: Object of certain types cannot be restored. This is a system limitation.

System action: Processing continues to process all other objects per user's request.

User response: None.

ANS5831E Restore for this object is not allowed by Active Directory.

Explanation: Object of certain types cannot be restored. This is a system limitation.

System action: Processing continues to process all other objects per user's request.

User response: None.

ANS5832E Reanimate tombstone object failed. See the error log for more details.

Explanation: An attempt to reanimate Active Directory tombstone object has been performed, but an error occurred.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

ANS5833E This system is a Domain Controller but the Active Directory service is stopped. You can not perform the operation unless the Active Directory service is running.

Explanation: The Active Directory service must be running when you back up or restore the system state or operate on Active Directory objects. When the Active Directory service is running, it can be in online state or in offline state. When you query or restore Active Directory objects, or back up the system state, the Active Directory service must be online. When you restore the system state, the Active Directory service must be offline (but not stopped).

System action: Processing stopped.

User response: If you are querying or restoring the Active Directory objects or backing up the system state, put the Active Directory service in online state by starting the Active Directory service. If you are restoring the system state, put the Active Directory service in offline state by rebooting to the Active Directory Restore Mode. When the Active Directory service is in the appropriate state, retry the operation.

ANS5834E Unexpected LDAP error occurred. See the error log for more details.

Explanation: An unexpected error occurred during Active Directory tombstone reanimation.

System action: Processing continues to process all other tombstone objects per user's request.

User response: Check the error log for detailed information on the LDAP error.

ANS5835E An LDAP operation returned *return code*: '*error string*'

Explanation: An unexpected error occurred during Active Directory tombstone reanimation.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

ANS5836W One or more attributes were not restored. See the error log.

Explanation: During processing of an Active Directory object, one or more object attributes could not be restored.

System action: Processing continues to process all other Active Directory objects per user's request.

User response: Check the error log for detailed information on which attribute(s) could not be restored.

ANS5837W '*object name*': attribute '*attribute name*' could not be restored.

Explanation: The listed attribute could not be restored during processing on the Active Directory object.

System action: Processing continues to process all other Active Directory objects per user's request.

User response: None.

ANS5838E The utility dsamain.exe does not exist on the system. You cannot perform the operation unless Tivoli Storage Manager can launch this utility.

Explanation: You attempted to launch dsamain.exe, but the utility does not exist.

System action: Processing stopped.

User response: Verify that the dsamain.exe utility exists in the Windows system32 directory. When you can run the utility independently of Tivoli Storage Manager, retry the operation.

ANS5839E The Active Directory object specification is not allowed.

Explanation: You attempted to restore the domain object (starting with "DC="), or you attempted to restore all objects ("name=*"), or you did not specify anything.

System action: Processing stops.

User response: Modify the specification then retry the operation.

ANS5840E The current user is not a member of the Administrators group, and cannot perform this function.

Explanation: You must be a member of the Administrators group to perform the Active Directory objects function.

System action: Processing stops.

User response: Log on with a user who is a member of the Administrators group or add this user to the Administrators group then retry the operation.

ANS5841E Active Directory database could not be opened.

Explanation: An error occurred while opening the restored Active Directory database.

System action: Processing stopped.

User response: Make sure ntdsutil.exe utility is located in the same directory with TSM client executables. If it doesn't exist, reinstall the client. Verify that the dsamain.exe utility exists in the Windows system32 directory. When you can run the utility independently of Tivoli Storage Manager, retry the operation. If the problem persists, contact the support.

ANS5842E '*tombstone-name*': object class violation.

Explanation: Object class error violation occurred during tombstone reanimation. This can happen if the Active Directory schema was modified and is no longer compatible with the tombstone.

System action: Processing continues to process all other objects per user's request.

User response: Recreate the failing object manually or restore it from a backup.

ANS5843E Object class violation.

Explanation: Object class error violation occurred during tombstone reanimation. This can happen if the Active Directory schema was modified and is no longer compatible with the tombstone.

System action: Processing continues to process all other objects per user's request.

User response: Recreate the failing object manually or restore it from a backup.

ANS5844E Unable to update password.

Explanation: An error occurred during the password update attempt.

System action: The password is not updated on the server.

User response: Try to update the password again.

ANS5845E Unable to update password because the maximum number of update attempts has been exceeded.

Explanation: This message is issued after making 3 unsuccessful attempts to update the password. The original password for the node was entered incorrectly; the new password does not meet the length or valid character requirements for our passwords; or there was a mismatch between the first and second times the new password was entered.

System action: The password is not updated.

User response:

- Make sure the original password is entered correctly. Contact your TSM administrator for further assistance if you do not know the original password.
 - Make sure the new password meets the password length and character requirements.
 - You will be prompted to enter the new password two times, so make sure it is entered correctly both times.
-

ANS5876I SET EVENT Activate Retention completed

Explanation: The Data Retention ACTIVATE transaction has completed.

System action: TSM activated the objects that were selected.

User response: Continue with normal operations.

ANS5877I SET EVENT Hold completed

Explanation: The Data Retention HOLD transaction has completed.

System action: TSM held the objects that were selected.

User response: Continue with normal operations.

ANS5878I SET EVENT Release completed

Explanation: The Data Retention RELEASE transaction has completed.

System action: TSM released the objects that were selected.

User response: Continue with normal operations.

ANS6001S NULL character found in the name of folder/file filename.

Explanation: A NULL character was found in the name of a file or folder. Some products place a NULL character in a file name so that the file is sorted alphabetically to the top of a list. TSM cannot backup/restore such files.

System action: TSM cannot complete the requested operation.

User response: Remove the NULL character by renaming the file or folder.

ANS7421W The archive attribute for file filename cannot be reset. The return code from Windows API function SetFileAttributes() is rc.

Explanation: The client was unable to reset the archive attribute for the file indicated in the message. This error is due to an error received from the Windows API function SetFileAttributes().

System action: processing stops.

User response: Try the operation again. If the problem persists, it may be indicative of a problem with the file. Contact your system administrator or TSM administrator for further assistance.

ANS7422E Unsupported action 'action' in schedule 'schedule name'.

Explanation: The scheduled action is unknown to the current version of the IBM Tivoli Storage Manager client and cannot be performed by means of a schedule. The most likely cause is that the scheduled action requires a later version of the backup-archive client. The unsupported action is displayed as a number because the text description is not available. Scheduled actions and their corresponding action number can be found by searching for this message on the IBM Tivoli Storage Manager support site.

System action: The scheduled action is not performed or queried.

User response: Search the IBM Tivoli Storage Manager

support site for this message to find information about scheduled actions, their corresponding action numbers and the client version at which the action is supported. Then upgrade your IBM Tivoli Storage Manager client to a version that supports running this action as a scheduled event. Until the client is upgraded, you can run the action manually if your version of the client supports it.

ANS7423E Use Set Access backup <vmname> -TYPE=VM for VMware backup file spaces. Use of the long form *fs-name* is not allowed.

Explanation: You have chosen to set access using the long-form VM file space name. This name format is not platform independent and requires special processing. Use the -TYPE=VM option and supply only the VM name.

System action: The set access command is not processed.

User response: Enter the set access command using the -TYPE=VM option and the short form of the VM file space name which is simply the VM name.

ANS7500W Object '*object-name*' could not be bound to management class '*mgmt-specified*' specified in an '*option*' statement.

Explanation: The management class specified in an include statement was not valid. If the include statement is an "INCLUDE.SIZE" statement the warning message will be issued if an appropriate copygroup is defined for the management class. For example, this warning will be issued on a backup operation if no backup copygroup is defined for the management class or this message will be issued on an archive operation if no archive copygroup is defined for the management class.

System action: The management class on the include statement is ignored and processing continues.

User response: Contact the TSM administrator to correct the appropriate copygroup definition on the TSM Server.

ANS7501E An invalid host address was received. Host address is too long.

Explanation: An invalid host parameter was found in the HTTP Request. The parameter is too long. The maximum length for a host address is 64 characters.

System action: TSM returns HTTP error code 400 Bad Request.

User response: Use a host machine with a valid/shorter host address.

ANS7502E An invalid filename was received. Filename is too long.

Explanation: A filename passed to the dsmcad service is too long and thus invalid.

System action: TSM returns HTTP error code 400 Bad Request.

User response: Retry connecting to dsmcad but use a valid/shorter filename.

ANS7503W Invalid drive entry

Explanation: An invalid entry is entered on the Drive field.

System action: TSM prompts you to enter a valid drive letter.

User response: Enter a valid drive letter or see your system administrator for the correct syntax.

ANS7504W Invalid directory entry

Explanation: An invalid entry is entered on the Directory field.

System action: TSM prompts you to enter a valid directory.

User response: Enter a valid directory or see your system administrator for the correct syntax.

ANS7505W Invalid filename entry

Explanation: An invalid entry is entered on the Filename field.

System action: TSM prompts you to enter a valid file name.

User response: Enter a valid file name or see your system administrator for the correct syntax.

ANS7506W Invalid label entry

Explanation: An invalid entry is entered on the Label field.

System action: TSM prompts you to enter a valid volume label.

User response: Enter a valid volume label or see your system administrator for correct syntax.

ANS7507W The node name entry is invalid. Please try again.

Explanation: An invalid entry is entered on the Node Name field.

System action: TSM prompts you to enter a valid node name.

User response: Enter a valid node name or see your

system administrator for the correct syntax.

ANS7508W Duplicate authorization

Explanation: The authorization rule entered by the user is already defined. Duplicate rules are not allowed.

System action: TSM allows you to enter a different rule.

User response: Enter an authorization rule that has not been defined yet or cancel defining authorization rules.

ANS7509W Drive and/or volume label do not exist

Explanation: Either the drive or the volume label or both do not match the existing ones. Rules must be defined on existing drives and volumes.

System action: TSM prompts you to reenter drives and/or volumes or cancel defining authorization rules.

User response: Enter an existing drive and volume to define the desire rule.

ANS7510E A NAS node cannot be used for this operation.

Explanation: NAS nodes cannot be used for operations like Access Another Node.

System action: TSM prompts you to enter a valid node name.

User response: Enter a valid, non-NAS, TSM node name.

ANS7522E Environment variable *name* is not set.

Explanation: Required environment variable as indicated in the message is not set for TSM processes.

System action: Processing stops.

User response: Set the environment variable and restart TSM processes then retry the operation.

ANS7523E The hardware type *number* is not known to TSM.

Explanation: Due to a configuration or internal error, underlying snapshot hardware type is not set correctly.

System action: Processing stops.

User response: Check your configuration and error log file for more information. If unresolved, contact your TSM administrator for help.

ANS7524E SSL is required.

Explanation: SSL is required to protect the client password during authentication.

System action: Processing terminates.

User response: Enable SSL communication or set SSLREQUIRED to NO.

ANS7525E SSL is required by server.

Explanation: SSL is required to protect the client password during authentication.

System action: Processing terminates.

User response: Enable SSL communication or contact your TSM server administrator.

ANS7526E The SNAPSHOTROOT option is not valid with either of the following options: -GROUPNAME and -VIRTUALFSNAME.

Explanation: The SNAPSHOTROOT option is incompatible with the -GROUPNAME and -VIRTUALFSNAME options and cannot be used with either one of those options.

System action: Processing stops.

User response: For information about backup-archive client processing options, see IBM Tivoli Storage Manager Backup-archive Clients Installation and User's Guide.

ANS7527E The (-SNAPSHOTROOT) option is not valid in conjunction with *num-specs* file specifications.

Explanation: The (-SNAPSHOTROOT) option must be used in conjunction with only one file specification. It cannot be used with zero file specification (e.g., an INCREMENTAL command with no file specifications) or with more than one file specification.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

ANS7528W The (-SNAPSHOTROOT) option is not valid in conjunction with the Logical Volume Snapshot Agent. Processing will continue without the use of the Logical Volume Snapshot Agent.

Explanation: The (-SNAPSHOTROOT) option is incompatible with the Logical Volume Snapshot Agent. The Logical Volume Snapshot Agent provides a comprehensive snapshot solution without having to use the (-SNAPSHOTROOT) option. It is strongly

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recommended that the snapshot capabilities provided by the Logical Volume Snapshot Agent be used instead of using the (-SNAPSHOTROOT) option. Processing continues without the use of the Logical Volume Snapshot Agent.

System action: Processing continues without the use of the Logical Volume Snapshot Agent.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

ANS7529E The specified SNAPSHOTROOT 'obj-name' is not valid for the BACKUP IMAGE command.

Explanation: When you use the (-SNAPSHOTROOT) option with the BACKUP IMAGE command, SNAPSHOTROOT must specify the device name of the logical volume containing the snapshot for the backup. An example is /dev/fslv01 (on Unix) or \\?\GLOBALROOT\Device\HarddiskVolumeShadowCopy1 (on Windows).

With BACKUP IMAGE, SNAPSHOTROOT cannot be used unless SNAPSHOTPROVIDERIMAGE has one of the following values in effect:

- VSS
- JFS2

System action: Processing is stopped.

User response: For the correct use of the (-SNAPSHOTROOT) option, see the appropriate *Backup-Archive Client Installation and User's Guide* book for your operating system.

ANS7530E The snapshot_volume_name cannot end with a directory delimiter.

Explanation: The snapshot_volume_name cannot end with a directory delimiter. This name should specify the root of a logical volume, e.g., /snapshot, x:, \\machine\x\$, SNAP_VOL:, etc.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

ANS7531E The (-SNAPSHOTROOT) option is invalid when processing the NetWare NDS or Server Specific Information.

Explanation: The (-SNAPSHOTROOT) option is only intended with NetWare file server volumes and is not compatible with processing the NDS or Server Specific Information on NetWare.

System action: Processing stopped.

User response: See the appropriate *Using the*

Backup-Archive Client book for your operating system for correct use of the named option.

ANS7532E The logical file system specified with the (-SNAPSHOTROOT) option cannot be a remote NetWare file system.

Explanation: The (-SNAPSHOTROOT) option is only intended with local NetWare file server volumes and is not compatible with remote NetWare volumes.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

ANS7533E The specified file system 'obj-name' does not exist or is not local.

Explanation: When you use the (-SNAPSHOTROOT) option, the target and source file systems must be valid, local file systems. The file systems cannot be non-local, such as a remote NetWare drive, a remote Windows drive, or an NFS mount. The (-SNAPSHOTROOT) option is valid for local operations only.

System action: Processing is stopped.

User response: For the correct use of the (-SNAPSHOTROOT) option, see the appropriate *Backup-Archive Client Installation and User's Guide* book for your operating system.

ANS7534W Initialization functions cannot open /dev/tty special file. errno = errno-value, error message

Explanation: Special file /dev/tty, required by command line internal editor could not be opened during initialization. The system set the error code *errno-value*.

System action: Processing continues as if EDITOR option was set to NO.

User response: Check your terminal settings.

ANS7535W Command line internal editor can not be initialized.

Explanation: EDITOR option is set to YES in the options file, but command line internal editor can not be started.

System action: Processing continues as if EDITOR option was set to NO

User response: Check previous messages to determine the reason why the internal editor could not be started.

ANS7543E Error: Scout is not available for object query. Either scout is not running or the initial file system scan has not finished.

Explanation: The scout daemon must be running for the reconcile process to do a query for all migrated files. If the scout daemon is not running or the initial file system scan has not finished you cannot run the reconcile tool in orphan check mode.

System action: Processing stops.

User response: Ensure that the scout daemon is running. If the scout daemon is not running, restart it and retry the command. If the scout daemon is running, wait until it finishes the initial file system scan. You can check the current status of the scout daemon by using the `dsmscoutd scanplan` command.

ANS7544E ICC routine *icc-routine* failed with the following error: "error-string".

Explanation: There was an error within ICC cryptography library while processing the data. For example, this problem can occur when encrypted client data is corrupted, so the restore operation cannot correctly decrypt it. This message reports an error code and problem description which can be used by TSM technical support personnel to determine the cause of the failure.

System action: The processing stops.

User response: Ensure TSM software is installed correctly. If needed, reinstall the software. Make sure you use the correct encryption key password for the data. Make sure there are no TSM server or network problems that may affect the transfer of data. If the problem still exists, contact TSM technical support.

ANS7545E Unexpected error while encrypting the data.

Explanation: There was an error while encrypting the data. See the error log for more information.

System action: The object is not backed up.

User response: Ensure TSM software is installed correctly. If needed, reinstall the software. Retry the operation. If the problem still exists, contact TSM technical support.

ANS7546E Unexpected error while decrypting the data.

Explanation: There was an error while decrypting the data. See the error log for more information. This can happen if the encrypted data has been corrupted while in storage, during the network transfer, or both.

System action: The object is not restored.

User response: Ensure TSM software is installed

correctly. If needed, reinstall the software. Make sure there are no TSM server or network problems that may affect the transfer of data. Retry the operation. If the problem still exists, contact TSM technical support.

ANS7547E Unexpected error while digesting the data.

Explanation: There was an error while digesting the data. See the error log for more information.

System action: The object is not backed up.

User response: Ensure TSM software is installed correctly. If needed, reinstall the software. Retry the operation. If the problem still exists, contact TSM technical support.

ANS7551E The source path cannot contain a drive letter

Explanation: The entered path cannot contain a drive letter.

System action: TSM did not continue with the requested operation.

User response: Enter the source path in the correct format.

ANS7552I *timestamp **** Processed *count* files

Explanation: IBM Tivoli Storage Manager has processed the specified number of files.

System action: Processing continues.

User response: None.

ANS7553W Disabled demand migration (ENOSPC) on file system *file-system-name* because of high threshold, low threshold, and pmpercentage settings.

Explanation: The settings of high threshold = 100, low threshold = 100, and pmpercentage = 0 are reserved to disable demand migration and automigration. Used for GPFS driven migration.

System action: Processing continues.

User response: None.

ANS7555E The destination path must contain a drive letter

Explanation: The entered path must begin with a drive letter, colon, and root slash.

System action: TSM did not continue with the requested operation.

User response: Enter the destination path in the correct format.

ANS7556E An invalid drive letter was entered

Explanation: You entered an invalid drive letter.

System action: TSM prompts you for the correct drive ID.

User response: Reenter the drive ID in the correct format.

ANS7560E Drive *drive-name* has no volume label. Backup/Archive not allowed.

Explanation: The specified *drive-name* selected cannot be backed up.

System action: TSM rejected the selected drive.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

ANS7561E Drive *drive-name* is unavailable

Explanation: In an attempt to process a file, the specified *drive-name* was found unavailable.

System action: TSM did not process the file.

User response: Determine why the drive was not available, make it ready, and retry the operation.

ANS7564E Backup or archive of drives with duplicate volume labels is not allowed.

Explanation: You tried to back up or archive a drive that has a duplicate volume label. Because TSM uses the volume label to keep track of backup or archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: TSM cannot select the drive for backup or archive operations.

User response: If the volume needs to be available to the system, exit TSM and assign a unique volume label to the drive. Restart TSM and try the operation again.

ANS7641I The user does not have administrative credentials to perform a full system state backup.

Explanation: The user account used to perform system state backup including ASR Writer data must be a member of the Administrators group.

System action: System state backup skips ASR Writer data.

User response: Log on with a user who is a member of the Administrators group or add this user to the Administrators group. Then try the system state backup again.

ANS7642E An error occurred creating the registry directory structure.

Explanation: An error occurred while creating the directory structure to save or replace a registry key.

System action: Registry function fails.

User response: Ensure that the user account that is running the backup of the registry has the proper authority. If the user account has the proper authority, you might need to restart the machine. There might be operations that are pending which have a file or files in the registry directory structure locked.

ANS7643E The deployment manager detected that the client is being upgraded to an incorrect architecture - from 32 bit to 64 bit or from 64 bit to 32 bit.

Explanation: When upgrading clients to releases lower than 6.3, deployment manager allows upgrades to like architecture only.

System action: Processing stops.

User response: Uninstall the client and install the Backup-Archive client at the correct bitness level.

ANS7650E The user does not have sufficient privileges to execute IBM Tivoli Storage Manager.

Explanation: The user account used to execute IBM Tivoli Storage Manager must have the "Back up files and directories" and the "Restore files and directories" security settings assigned.

System action: Processing stops.

User response: Assign the "Back up files and directories" and the "Restore files and directories" security settings to the account using the Windows Local Security Settings tool or use a different user-id to execute IBM Tivoli Storage Manager.

ANS7660E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. The registry keys were previously restored but the system was not restarted.

System action: processing stops.

User response: Restart the system and try the restore operation again.

ANS7701E The specified directory cannot be created.

Explanation: The directory contains invalid characters, or you are not authorized to create the directory.

System action: The directory selection dialog remains open so that you can specify another directory name.

User response: Specify another directory name. Ensure that the directory contains valid characters and that you have proper authorization to create the directory.

ANS7709E Restore operation failed. Not all files were restored.

Explanation: Restore operation failed due to an error.

System action: Operation completed.

User response: Check the error log for more details.

ANS7899E The client referenced a deduplicated extent that does not exist on the TSM server

Explanation: The deduplicated extent has been deleted from the server during the backup or archive operation. If you are using deduplication cache, it might be out of synch with the TSM server.

System action: The processing stops.

User response: Retry the operation. If the problem persists, turn off deduplication and retry the operation.

ANS7900W Deduplication cache has been reset because it is not synchronized with the TSM server

Explanation: The deduplication cache contains deduplicated extent entries that do not exist on the TSM server. This occurs when the extents are deleted from the TSM server after they were recorded in the deduplication cache.

System action: The deduplication cache is reset, and all cache entries are removed. The processing continues.

User response: None

ANS7901W Client deduplication and *option-name* are mutually exclusive.

Explanation: The following features cannot be used with deduplication: lan-free, subfile, NAS, useTsmBuffers.

System action: Client deduplication is disabled.

User response: Review the configuration. Do not configure deduplication with the lan-free, subfile, NAS, or useTsmBuffers features.

ANS7902I Client deduplication cache is full. Cache is reset.

Explanation: The number of entries cached in the client deduplication cache has exceeded the configured size for the cache.

System action: The deduplication feature is designed so that this happens periodically. The cache is reset to no entries.

User response: You can reconfigure the client deduplication cache size to a larger value to reduce the frequency of resets.

ANS7903W Client deduplication cache is locked by another process.

Explanation: Another process is using the client deduplication cache. Only one process may use it at a time.

System action: This process does not use the client deduplication cache. The server deduplication is not changed.

User response: You can serialize processes using the client deduplication cache. Or you can reconfigure the current process to use a different cache path to avoid contention.

ANS7904E Client deduplication and lan-free or subfile backup are mutually exclusive.

Explanation: Client deduplication and lan-free or subfile are mutually exclusive.

System action: Client deduplication is disabled.

User response: Review the configuration. Do not configure deduplication with the lan-free or subfile feature.

ANS7905L Client deduplication statistics. Total Objects Deduplicated *objectsDeduplicated* Total Bytes Inspected *bytesInspected* Total Bytes Processed *bytesProcessed* Deduplicated Reduction Ratio *dedupReduction* Total Reduction Ratio *totalReduction*

Explanation: Deduplication statistics for diagnostic purposes.

System action: None.

User response: None.

ANS7906W Current storage pool ran out of space, data will be stored into the next pool - deduplication is disabled.

Explanation: The current storage pool on the TSM server is out of space. Data will be stored in the next

storage pool. Deduplication is disabled and the transaction is being resent.

System action: Deduplication is disabled to allow the backup to complete.

User response: Contact your system administrator to add volumes to current storage pool.

ANS7907W Connection to repository *repos-name* failed. Retrying with *repos2-name*.

Explanation: Unable to connect to the Fastback DR Hub repository. Retry using Fastback server repository.

System action: Retry operation.

User response: Specify a valid repository.

ANS7908E Unable to mount FastBack snapshot policy '*Policy*' client '*Client*' volume '*Volume*'. Reason: *reason*

Explanation: TSM Mount failed.

System action: TSM cannot continue processing.

User response:

ANS7912E FastBackMount or FastBackShell is not installed.

Explanation: Failure initializing FastBack environment. FastBackShell or FastBackMount are not installed or are not located in the FastBack install directory.

System action: The FastBack operation cannot continue.

User response: Reinstall the software. The FastBackShell and FastBackMount must be installed on the dedicated proxy computer.

ANS7913E The given branch was not found in the DR Hub repository.

Explanation: The parameter to the required fbbranch option is incorrect.

System action: The operation cannot continue.

User response: Correct the parameter given for the fbbranch option.

ANS7914E Incremental backup of FastBack client '*vmname*' failed with RC *rc*

Explanation: The archive or incremental backup of FastBack client volumes failed.

System action: The archive or backup of FastBack client finished with failures. The next FastBack client will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS7915E Failure mounting FastBack client '*vmname*' with FastBack command. RC=*rc*

Explanation: The FastBackMount command failed to mount a FastBack volume.

System action: The archive or backup of the FastBack volume can not continue. The next Volume in in line will be processed. The output of the FastBackMount command will show the reason for the failure.

User response: Check the local client error log for the reason for the failure. Issue a FastBack command for the FastBack volume to determine the reason for the failure. Refer to the documentation for that message for more information.

ANS7916E Failure initializing FastBack environment.RC=*rc*

Explanation: Failure initializing FastBack environment. Can not find FastBackShell.exe command. The FastBackShell or FastBackMount is not installed or FastBackShell.exe command is not located in the FastBack install directory.

System action: The backup can not continue. The output of the FastBack command will show the reason for the failure.

User response: Issue a FastBack command to determine the reason for the failure. Refer to the documentation for that message for more information. The FastBackShell and FastBackMount must be installed on the backup proxy computer.

ANS7917E No FastBack snapshots found for input policy, client and volume combination.

Explanation: Failure processing fbClientName option.

System action: The backup cannot continue.

User response: Check for errors in the FBClientName option value. Refer to the documentation for the FBClientName option for more information.

ANS7918E Failure locating mounted volumes for FastBack client '*vmname*' volumes. Failed with RC=*rc*

Explanation: FastBack client volumes can not be found. Volume mount points are not available on the backup proxy computer.

System action: The backup of the FastBack client can not continue. The next FastBack client in the list will be processed. The output of the FastBackMount command will show the reason for the failure.

User response: Issue a fastbackshell mount add

command for the FastBack client volume to determine the reason for the failure. Refer to the documentation for that message for more information.

ANS7919E Password for Host *host* could not be read from encrypted password file.

Explanation: Use `dsmc SET PASSWORD -type=FastBack 'FastBack hostname' 'userid' 'password'` to save encrypted password

System action: The backup cannot continue.

User response: Use `dsmc SET PASSWORD -type=FastBack 'FastBack hostname' 'userid' 'password'` to save encrypted password

ANS7920E Invalid *objName* specification.

Explanation: TSM invalid option value specified.

System action: TSM cannot continue processing.

User response: Enter correct user credentials using the set password command with option: `-type=fastback`. Then try the failed command again.

ANS7936E *objType objName* not found in dump.

Explanation: TSM server could not find the object that is specified in the FastBack Dump command..

System action: TSM skips the current object.

User response: Ensure that there is at least one snapshot for this FastBack volume, client, and policy. Ensure that a correct object is specified as input.

ANS7937E No *objType* found in dump for input *objType1 objType2*.

Explanation: TSM server found no clients for the specified policy. TSM server found no volumes for the specified FastBack client.

System action: TSM skips the current object.

User response: Ensure that there is at least one snapshot for this FastBack volume, client, and policy. Ensure that a correct object is specified as input.

ANS7938E Unable to dismount FastBack volume '*volName*'. RC = *rc*

Explanation: TSM Dismount failed.

System action:

User response:

ANS7939E Invalid FastBack volume specification.

Explanation: You must enter at least one FastBack client with the `"-fbclientname="` option before entering a FastBack volume name.

System action:

User response: When entering a FastBack volume name, enter at least one FastBack client name using the `"-fbclientname="` option.

ANS7940W SUBDIR NO is not valid in this context. SUBDIR will be forced to YES for FastBack commands.

Explanation: When using FastBack, SUBDIR is forced to YES to ensure that the whole volume is processed.

System action: SUBDIR is forced to YES.

User response: To avoid this message, do not use SUBDIR NO with the command.

ANS7941E FastBack invalid repository name or domain not set in password file entry for *hostname*.

Explanation: TSM The FastBack repository name is invalid or the domain has not been set in the password file when specifying the REP form of the repository.

System action: TSM

User response: Issue the command `dsmc set password server userid:domain password -type=fastback`.

ANS7942E Maximum number of FastBack *objName* objects exceeded.

Explanation: TSM The maximum number of FastBack objects shown in the message has been exceeded.

System action: TSM

User response: Re-run the command with no more than the maximum number of objects specified.

ANS7943E The combination of *objName* and *objName* is invalid.

Explanation: TSM The combination of options specified is invalid.

System action: TSM

User response: Re-run the command with a compatible set of options.

ANS7944W The number of FastBack clients specified *client* is greater than the number of FastBack clients found *client*.

Explanation: TSM One or more of the FastBack clients

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specified was not found. Look for message ANS7936E specifying the client name.

System action: TSM

User response: Correct the names of the clients specified.

ANS7945W The number of FastBack policies specified *policy* is greater than the number of FastBack policies found *policy*.

Explanation: TSM One or more of the FastBack policies specified was not found. Look for message ANS7936E specifying the policy name.

System action: TSM

User response: Correct the names of the policies specified.

ANS7946E FastBack shell command timeout.SSH Keys may not be configured for no password.

Explanation: TSM The FastBack shell command timeout. SSH may not be configured properly.

System action: TSM

User response: Correct SSH configuration.

ANS7947E The root user .ssh directory was not found. SSH is not configured properly.

Explanation: TSM SSH is not configured properly for the root user.

System action: TSM

User response: Correct SSH configuration.

ANS7948E The public key for the FastBack server was not found. SSH public keys are configured properly.

Explanation: TSM The SSH public keys are not configured properly for the root user.

System action: TSM

User response: Correct SSH configuration.

ANS7949E The connection to FastBack server failed.

Explanation: TSM The connection to FastBack server failed.

System action: TSM

User response: Insure that the FastBack server on the target machine is runing properly.

ANS7950E The FastBack server is not installed on the target machine.

Explanation: TSM The FastBack server is not installed on the target machine.

System action: TSM

User response: Install the FastBack server on the target machine or specify a different target machiner.

ANS7951E The FastBackShell on the target machine returned with the message *errormsg* .

Explanation: TSM An error occurred with the command issued to the FastBackShell on the target machine.

System action: TSM

User response: Correct the options specified on the commandr.

ANS7952E The package *package* required for FastBack support is not installed.

Explanation: TSM The required package is not installed.

System action: TSM

User response: Install and configure the required package.

ANS7953E The FastBack shell scripts returned an unexpected error *error*.

Explanation: TSM The FastBack shell scripts returned an unexpected error.

System action: TSM

User response: Correct the error.

ANS7954E The SSH connection failed. The SSH daemon may not be started or configured on the target machine

Explanation: TSM Ensure that the SSH daemon is configured correctly.

System action: TSM

User response: Correct the error.

ANS7955E The cygdrive-prefix is set incorrectly.

Explanation: TSM Ensure that cygdrive-prefix is set to / in the ssh cygwin environment. The command mount -s --change-cygdrive-prefix / can be use to set the drive prefix correctly.

System action: TSM

User response: Correct the error.

ANS7956E Unable to execute cygwin shell commands. The cygwin environment may be incorrectly

Explanation: TSM Use ssh to connect to the cygwin shell and ensure that the cygwin environment and cygdrive are configured correctly.

System action: TSM

User response: Correct the error.

ANS7957E Unable discover the FastBackShell location in the registry

Explanation: TSM Check that the FastBackShell was installed on the Windows FastBack server machine.

System action: TSM

User response: Correct the error.

ANS8000I Server command: '*command*'

Explanation: The specified command is being sent to the server. This message is displayed when the command is generated from a macro or when the client is running in batch mode.

System action: The command is sent to the server for processing.

User response: None.

ANS8001I Return code *return code value*.

Explanation: The error code shown has been returned from the preceding server command. This message is preceded by a server message explaining the reason for the error code.

System action: None.

User response: None.

ANS8002I Highest return code was *return code value*.

Explanation: At exit from the client, the highest return code encountered during the session is displayed.

System action: This value is used as the program exit code.

User response: None.

ANS8003I Process number *process ID* started.

Explanation: As a result of the preceding server command, the process whose ID is shown starts to execute the command. The process can be monitored using the QUERY PROCESS command.

System action: None.

User response: None.

ANS8004W Your password will expire within *daysRemaining* day(s).

Explanation: The password for this id is about to expire.

System action: Logging on to the TSM Server will not be prevented, however, the id will be locked out once it expires.

User response: Change the password or contact your TSM administrator to get the password updated.

ANS8005E Java Applet failed to load. Please ensure that the Java *Java version* Plugin has been installed for this browser.

Explanation: Java Plugin is missing from browser. Since plugin is not present, applet is not able to load.

System action: Applet unable to load and message displayed.

User response: Install appropriate plugin for browser in order to use web client.

ANS8006E Unable to generate an acceptable password.

Explanation: An error occurred during a password update attempt using a generated password.

System action: The password is not updated on the server.

User response: Contact your TSM administrator.

ANS8007E The user is not authorized to perform LDAP authentication.

Explanation: Your node uses LDAP authentication. Your PASSWORDACCESS option is set to GENERATE but the current user cannot access the stored password to perform authentication.

System action: The operation is stopped.

User response: Run TSM client as root user or set PASSWORDACCESS to PROMPT.

ANS8008W Redirection inside macro whose output is redirected is ignored.

Explanation: An output redirection symbol has been encountered inside a macro. However, the output of the macro itself (or a higher level macro) is already being redirected.

System action: The redirection request is ignored.

User response: None.

ANS8009E Exiting due to command or option errors.

Explanation: Because of errors in command line or option file parameters displayed earlier, the administrative client session is ending.

System action: The client exits.

User response: Fix the option file parameter in error and restart the client, or restart the client with proper command line parameters.

ANS8010E An attempt to backup or archive a file has exceed the maximum number of retries.

Explanation: After five unsuccessful attempts to backup or archive a file, the client will no longer attempt to send the file to the server.

System action: File skipped.

User response: Check the console or schedule log for additional information. Retry the operation at a later time.

ANS8011W Rejected server-initiated session with LDAP authentication from *peer name*.

Explanation: For security, the client will not accept server-initiated sessions from servers that use LDAP authentication.

System action: The client-server session is not opened, and the schedule is not executed. The scheduler continues to wait for contact by a server that uses LOCAL authentication.

User response: If the client system is supposed to accept scheduled events from the prompting TSM server, either ask the TSM server administrator to configure your node to use LOCAL authentication, or do not use server-initiated sessions. If the client system is not supposed to accept scheduled events from the prompting server, ask the TSM server administrator to remove the client node name from the schedule on the prompting server.

ANS8012E Option processing storage exhausted.

Explanation: During processing of the client options file, the client runs out of memory.

System action: The client session is ended.

User response: Make more memory available and restart the administrative client.

ANS8013I Invalid encryption key password

Explanation: The key you entered does not match the key that was used to encrypt the file during backup. The file can not be restored unless the matching key is entered.

System action: User is prompted for encryption key password.

User response: Enter the correct encryption key password.

ANS8014E Insufficient information to connect to host.

Explanation: The client options file or command line, or both, do not contain enough communications information to successfully connect to the server system. For example, with TCP/IP both the TCPPort number and TCPServer address are required to make a connection.

System action: The administrative client session is ended.

User response: Determine what information is needed to establish a connection for your communications method and then specify all that information in your client options file or on the administrative client command line.

ANS8015E File '*file spec*', error code *error code* from options processing.

Explanation: An unknown error code is returned from the routine that processes the client options file.

System action: The administrative client session is ended.

User response: Attempt to determine the error and correct it. If the problem persists, contact your service representative.

ANS8016E Command line parameter *parameter number*: '*parameter*' is too long.

Explanation: The specified command line parameter exceeds the maximum length for a command line parameter.

System action: The administrative client session is ended.

User response: Reissue the command with a shorter parameter.

ANS8017E Command line parameter *parameter number*: '*parameter*' is not valid.

Explanation: The command line parameter shown is not a valid administrative client parameter.

System action: The administrative client session is ended.

User response: Reissue the command with valid parameters.

ANS8018E Administrative command not valid in Console mode.

Explanation: The Console Mode option has been specified but the client encounters what appears to be a server command on the command line.

System action: The administrative client session is ended.

User response: Reissue the command with no server command.

ANS8019E Id and password must be supplied in Batch mode.

Explanation: A server command has been encountered on the command line, but no administrator ID or password, or both, are specified.

System action: The administrative client session is ended.

User response: Reissue the command and include the -ID and -PASSWORD parameters on the command line.

ANS8020E Unable to open file '*file spec*' for output.

Explanation: The file name specified in the -OUTFILE option cannot be opened.

System action: The -OUTFILE parameter is ignored.

User response: Allow processing to continue or exit the session and correct the file name.

ANS8021E Exiting Batch mode session due to output file error.

Explanation: The file specified in the -OUTFILE parameter cannot be opened for a session running in Batch mode.

System action: The administrative client session is ended.

User response: Reissue the command with a valid output file name or make space available for the output file.

ANS8022E Output will be written only to stdout.

Explanation: The file specified in the -OUTFILE parameter cannot be opened, so output is written only to the standard output stream.

System action: Output that would have been written to the output file is written to the standard output stream.

User response: Allow processing to continue or exit the session and correct the file name.

ANS8023E Unable to establish session with server.

Explanation: The administrative client cannot start a session with the requested server. This message is preceded by another message that explains the reason for the error.

System action: The administrative client session is ended.

User response: Attempt to correct the error. If the problem persists, contact your service representative.

ANS8024E End of macro after continued command line.

Explanation: A macro containing a continuation line has been executed, but no more lines are found in the macro file.

System action: The continued command is ignored, and an error return code is set for the macro.

User response: Correct the macro in error.

ANS8025E I/O Error reading command input.

Explanation: The client is unable to read an input command from the terminal.

System action: The administrative client session is ended.

User response: Correct the problem on the terminal and retry the administrative session.

ANS8026E Input line longer than maximum of *max length* characters. Use continuation.

Explanation: An input command line is longer than the maximum input line length allowed.

System action: The input command is ignored.

User response: Reissue the command with several lines using continuation characters.

ANS8027E Unterminated comment in command.

Explanation: An input command contains an opening comment mark but no closing comment mark.

System action: The input command is ignored.

User response: Reissue the command with matching comment marks.

ANS8028E Command longer than maximum of *max length* characters.

Explanation: An input command longer than the maximum command length allowed has been entered.

System action: The input command is ignored.

User response: Reissue the command with fewer characters. This could mean replacing series of repeating blanks with a single blank.

ANS8029E Macro processing terminated.

Explanation: An error occurs during processing of a macro because the -ITEMCOMMIT option is not specified on the command line. Processing of this macro and any higher level macro is terminated.

System action: All current macro processing ends.

User response: Specify the -ITEMCOMMIT option on the command line to ensure that the server commits each command in the macro individually.

ANS8030E Substituted command longer than maximum of *max length* characters.

Explanation: After variable substitution, an input command is longer than the maximum command length allowed.

System action: The input command is ignored.

User response: Reissue the command with fewer characters. This may require replacing a series of repeating blanks with a single blank.

ANS8031E Missing name of macro to execute.

Explanation: A macro command is encountered that does not contain a macro name.

System action: The command is ignored.

User response: Reissue the macro command with a macro file name.

ANS8032E Could not allocate storage to process macro '*file spec*'.

Explanation: The client cannot allocate enough memory to process the macro shown.

System action: The macro is ignored and an error is returned.

User response: Make more memory available to the client and retry the macro command.

ANS8033E LDAP authentication is not supported by Web client.

Explanation: The id you entered uses LDAP authentication. LDAP authentication is not supported by Web client.

System action: Login is unsuccessful.

User response: Use an id with LOCAL authentication.

ANS8034E Your administrator ID is not recognized by this server.

Explanation: The administrator ID entered is not known to the requested server.

System action: The administrative session terminates.

User response: Ensure that you are using a registered administrative ID for the server to which you are connecting.

ANS8035E Interrupted by user.

Explanation: During an administrative session, a keyboard interrupt or break sequence is entered.

System action: The administrative session is terminated.

User response: Restart the administrative client session.

ANS8036E Administrative command not valid in Mount mode.

Explanation: The Mount Mode option has been specified but the client encounters what appears to be a server command on the command line.

System action: The administrative client session is ended.

User response: Reissue the command with no server command.

ANS8037E Missing name for redirection file.

Explanation: A command is entered that contains an output redirection symbol but no output file name.

System action: The command is ignored and an error is returned.

User response: Reissue the command with an output file name.

ANS8038E Unable to open file '*file spec*' for redirection.

Explanation: A command has been entered that specifies an output redirection file, but the file cannot be opened.

System action: The command is ignored and an error is returned.

User response: Reissue the command with a valid output file name or make space available for the output file.

ANS8041E The server connection has been lost and cannot be re-established.

Explanation: During an administrative session, the client discovers that the connection with the server has been severed; an attempt to reestablish the connection fails.

System action: The client session is ended.

User response: Determine the cause of the failure; then try to restart the session at a later time. If the problem persists, contact your service representative.

ANS8045E Communications error.

Explanation: An unexpected communications error occurs during an administrative session.

System action: The client session is ended.

User response: Verify that communications are active between the client and server machines. Server outages, processor outages, and communication controller outages can cause this error.

ANS8046E The client connection with the server has ended due to an unexpected error.

Explanation: The TSM error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional messages related to this error.

ANS8047E The client connection with the server has ended due to a communications buffer overflow.

Explanation: The TSM error log might contain other messages related to this error.

System action: The client session ends.

User response: Try the operation again. Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional messages related to this error.

ANS8049E A connection with the server cannot be established due to a communications time-out.

Explanation: The TSM error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional messages related to this error.

ANS8050E The TSM server is not accepting administrative sessions on the client port. You must use the port number designated for administrative sessions.

Explanation: The TSM server is configured to not allow administrative sessions on the client TCP/IP port. A different port number has been designated for use by administrative sessions.

System action: The administrative session is not established.

User response: Use the TCPADMINPORT client option to specify the TCP/IP port number that the TSM server uses for administrative sessions. See your TSM server administrator if you do not know the correct port number.

ANS8051E User is not authorized to get prompted for encryption key

Explanation: The current passwordaccess option setting and user authority do not allow encryption.

System action: You are not prompted to set the encryption key password.

User response: Request the TSM authorized user to set passwordaccess=GENERATE in dsm.sys and set the encryption key password. (The encryption key password is set the first time that the TSM authorized user backs up a file).

ANS8052E Unable to decrypt file '*filespace namepath-namefile-name*'Please try to restore this file individually

Explanation: File could not be decrypted and restored.

System action: File is not restored.

User response: Restore the file separately.

ANS8053E The network cannot be accessed.

Explanation: The TSM error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure it is operational. Examine the client error log for additional messages related to this error. Try the operation again.

ANS8054E No memory available to service request.

Explanation: Sufficient server memory is not available.

System action: The client session is ended.

User response: Retry the administrative session. If the problem persists, contact your service representative.

ANS8055E The server has insufficient resources to perform the operation.

Explanation: The server ran out of resources. A lack of storage or other problem condition does not allow any new activity. The server activity log might contain additional information about this problem.

System action: The client session ends.

User response: The TSM administrator should examine the TSM server activity log to determine the source of the resource constraints. Try the operation again when the server is under less load.

ANS8056E Your administrator ID is locked.

Explanation: The administrative ID entered has been locked by a system administrator and cannot be used.

System action: The client session is ended.

User response: Contact your system administrator to unlock your ID.

ANS8057E The requested language files are not available.

Explanation: The NLS repository for the language specified is not available.

System action: The client session is ended.

User response: Use a different language or obtain a copy of the NLS repository for the language desired.

ANS8059E The TCP/IP functions have not been linked into this module.

Explanation: The ADSM TSO administrative client cannot find the TCP/IP functions required to support TCP/IP communications.

System action: The connection to the server fails.

User response: The TCP/IP functions must be included in the DSMADMC/ANSADM module. Refer to the Program Directory for this product for instructions on how to include the TCP/IP functions in the DSMADMC/ANSADM module.

ANS8060W A previously established incremental flashcopy relationship for local backup version with backup date '*datetime*' for database configuration '*dbconfig*' has been withdrawn for this backup operation. The reason for this is that the local backup policy defined for this database specifies a single backup version. This backup operation is requesting a copytype of NOINCR forcing the reuse of the single set of target volumes.

Explanation: The local backup policy defined for this database specifies a single backup version. The target volume set defined for this backup version is currently engaged in an incremental flashcopy relationship. This backup operation is requesting a copytype of NOINCR forcing the withdraw of the incremental flashcopy relationship. Refer to TSM documentation for additional information on local backup policy.

System action: None.

User response: None.

ANS8061E Session Rejected: The server does not allow a signon as a Unicode enabled administrative client

Explanation: The administrative client is unable to establish a connection to the server because of a unicode enabling mismatch between server and client.

System action: The client session is ended.

User response: Register a new administrator from a different administrative client or the server console, and signon with the new administrator ID.

ANS8062E Client-to-Client communication is not allowed to take place when TSM Server authentication is turned off.

Explanation: Client-to-Client communication requires TSM Authentication to be enabled.

System action: Processing stops.

User response: Turn TSM Server authentication on using the Set AUthentication ON command.

ANS8063E The remote TSM Client Acceptor associated with Node '*name*' could not authenticate with the TSM Server.

Explanation: Some TSM Client operations require the Backup/Archive Client to contact Clients on remote machines. The remote machine in question cannot authenticate with the TSM Server.

System action: Processing stops.

User response: On the remote machine, create a new

TSM password for the Client Acceptor or verify that the current password is still valid before retrying the operation.

ANS8064E **Communication timeout. Reissue the command.**

Explanation: The connection to the server is ended because of a communication timeout from the server.

System action: The server does not process the command.

User response: Reissue the command. If necessary, increase the values of IDLETIMEOUT and COMMTIMEOUT options in the server options file.

ANS8104W **Cannot determine EFS status of the file system 'file-system name', errno='error number', processing data normally.**

Explanation: IBM Tivoli Storage Manager cannot determine EFS status on the specified filesystem. No EFS specific processing will take place for files on this filesystem. If EFS is indeed enabled on the filesystem, all accessible files will be backedup in cleartext.

System action: The filesystem will be processed as a regular filesystem.

User response: Contact your system administrator to determine the cause of the error reported in the message.

ANS8106E **Support for multiple IBM Tivoli Storage Manager servers is enabled on this node. The server name must be specified for this command.**

Explanation: When a node is enabled to support multiple IBM Tivoli Storage Manager servers, the command must specify a valid IBM Tivoli Storage Manager server name.

System action: Processing stopped.

User response: Specify a valid server name for this command.

ANS8500I *User action cannot be completed due to the following error:*

Explanation: An error has occurred while processing your requested action, *user action*. The message displaying with this message identifies the error.

System action: The system does not process your requested action.

User response: See Explanation for the message displaying with ANS8000I.

ANS8501E **Internal error in this graphical user interface. Try one of the following in the order listed: 1) close this window and reopen it 2) close this object and reopen it 3) shut down this graphical user interface and restart it 4) save dsmerror.log residing in the directory specified by DSMG_LOG and contact your service representative for assistance. | Graphical User Interface - Internal error**

Explanation: An internal processing error has occurred in the TSM Administrator's graphical user interface while processing your requested action. Message ANS8000I, which displays with this message, identifies your requested action.

System action: The system does not process your requested action.

User response:

- Close the window in which your failed request was made and reopen it.
- If this problem persists, close all windows associated with the object toward which your failed request was directed and reopen them.
- If this problem persists, shut down the TSM Administrator's graphical user interface and restart it.
- If this problem persists, save the dsmerror.log file residing in the directory specified by the environment variable DSMG_LOG or in the current directory if DSMG_LOG is not specified, and contact your service representative for assistance.

ANS8502S **Due to this error, processing cannot continue. This graphical user interface will shut down.**

Explanation: A severe error has occurred. The message displaying with this message identifies the actual error.

System action: The TSM Administrator's graphical user interface closes.

User response:

- Restart the TSM Administrator's graphical user interface.
- If this problem persists, save the dsmerror.log file residing in the directory specified by the environment variable DSMG_LOG or in the current directory if DSMG_LOG is not specified, and contact your service representative for assistance.

ANS8503I No matching option found for pattern: 'pattern'.

Explanation: You specified a pattern which does not match the name of any supported option.

System action: This message is the only response to your query.

User response: Specify a different pattern or omit the pattern to display all options.

ANS8504E A message related to this window or your requested action cannot be displayed due to an internal error in this graphical user interface. Refresh this window or request the action again.

Explanation: An internal processing error has occurred in the TSM Administrator's graphical user interface while attempting to display an informational, warning, or error message related to the current window or your requested action.

System action: The system may or may not process your requested action.

User response: View the Activity Log window in the Server object to find out if your requested action has completed. If it has completed successfully, refresh the current window to show its results. If it has not completed successfully, make your request again.

ANS8505I *program: node hostname with id node-id* was added to the Responsiveness Service.

Explanation: The remote node is running and has failover enabled. The node is now marked as offline until it has successfully joined the Service.

System action: The watch daemon will now check the node.

User response: None.

ANS8506I *program: node hostname with id node-id* was removed from the Responsiveness Service.

Explanation: The remote node has shut down and was removed from the Responsiveness Service after some time.

System action: The watch daemon will not look for this node until it is up again.

User response: None.

ANS8507I *program: node hostname with id node-id* is now online.

Explanation: The remote node has successfully joined our Responsiveness Service and its availability is now checked.

System action: The watch daemon will now check the availability of the node.

User response: None.

ANS8508I *program: node hostname with id node-id* is now offline.

Explanation: The node has successfully left the Responsiveness Service because it was shut down normally.

System action: The watch daemon will not check the node again.

User response: None.

ANS8509I *program: node hostname with id node-id* is now recovered.

Explanation: The node has recovered from a previous failure situation and a rollback can now be initiated.

System action: The watch daemon will now check the node for availability.

User response: None.

ANS8510W *program: node hostname with id node-id* has failed, checking if failover is required.

Explanation: The node is not responding to the Responsiveness Service anymore, a failover will be initiated if the remote and current node have failover enabled and if the remote watch daemon's filesystem timestamp is too old.

System action: The watch daemon will check if a failover for any of the node's filesystems is required.

User response: None.

ANS8511W *program: failover for node hostname with id node-id* aborted, failover thread could not be started.

Explanation: The internal service thread to perform the failover operation could not be started.

System action: The failover on this machine is aborted. Another machine with failover enabled will perform the failover.

User response: Please check if the machine has too much load to start new threads.

ANS8512W *program: signal signal received, HSM activities stopped on this node.*

Explanation: The node is failing voluntarily because of a local problem.

System action: Other nodes are informed to take over the filesystems of the failing node.

User response: Examine the log files for possible reasons and do a file system rollback after the computer is back online.

ANS8513I *program: this node is leaving the Responsiveness Service voluntarily.*

Explanation: The node is shut down regularly and will leave the Responsiveness Service without initiating a failure notice to other nodes.

System action: The watch daemon will not check for the node.

User response: None.

ANS8514E *program: the Responsiveness Service on this node could not be initialized. Failover will not be possible.*

Explanation: It was not possible to initialize and start the internal thread for the Responsiveness Service.

System action: The watch daemon is exiting and will be restarted to retry the operation.

User response: Verify that virtual memory (swap space) has sufficient space. Verify that the system process thread limit is reasonable and has not been met or exceeded. If the thread limit is reasonable, but has been exceeded, or the problem otherwise persists, reboot the GPFS cluster

ANS8515E *program: it was not possible to join the Responsiveness Service. Failover will not work for this node.*

Explanation: The watch daemon could not join the Responsiveness Service and will not be able to do failover.

System action: The watch daemon is exiting and will be restarted to retry the operation.

User response: None.

ANS8516E *The values entered for the New Password and Reenter New Password fields do not match. Type the same value into both fields.*

Explanation: You have entered different values into the New Password and Reenter New Password fields.

System action: The system does not process your requested action.

User response: Enter the same value into the New Password and Reenter New Password fields.

ANS8517W *program: not trying to take over filesystems for node hostname with id node-id since it has failover disabled.*

Explanation: The node was detected as failing but no failover will be initialized since the node is not configured for failover.

System action: No filesystem of the failing node will be taken over.

User response: Manually take over the filesystem if required.

ANS8518W *program: Could not resolve cluster node id by hostname hostname.*

Explanation: The hostname provided by the Responsiveness Service could not be resolved to a cluster node id.

System action: The current operation aborts.

User response: Make sure the cluster is functional and the machine hostnames are properly set and resolvable.

ANS8563E *Recall mode has an invalid value: invalidValue.*

Explanation: The recall mode you try to enable on the system is not existing.

System action: None.

User response: Check the value of the recall option.

ANS8565W *ProgramName: list of recall IDs not found in queue. These recalls are already finished:*

Explanation: The program is not able to find the recall IDs and is not able to delete these processes.

System action: None.

User response: Check that recall IDs exist and are correct.

ANS8566E *You have not entered or selected a value for this required field. Enter or select a value for this field.*

Explanation: You have not entered or selected a value for a required field.

System action: The system does not process your requested action.

User response: Enter or select a valid value for this required field.

ANS8776E The IBM Tivoli Enterprise Space Management Console cannot be started. Java Runtime Environment version *version by company* has been detected on machine. A Java Runtime Environment version or higher is required to run this program. If you have already installed Java version on this machine, please ensure that the correct Java executable is on your PATH, otherwise you can download it from '*webAddress*' and start the program again.

Explanation: IBM Tivoli Enterprise Space Management Console cannot be started because the Java runtime environment does not meet the requirements.

System action: A confirmation dialog is displayed for you to close the application, or to open a browser with a link to the Web site where you can download the correct version of Java.

User response: Verify that the correct java executable is on your PATH or install the required version of Java runtime environment and start the program again.

ANS8777E The IBM Tivoli Enterprise Space Management Console cannot be started. An error occurred trying to load Tivoli look and feel. Verify that the product is correctly installed.

Explanation: IBM Tivoli Enterprise Space Management Console cannot be started because the library that defines the Tivoli look and feel cannot be found.

System action: The IBM Tivoli Enterprise Space Management Console shuts down.

User response: Verify that the product is correctly installed. If IBM Tivoli Enterprise Space Management Console still cannot be started, contact your system administrator for further assistance.

ANS8778E A browser program cannot be found or cannot be started. An error occurred executing the command.*command* Verify that a browser is installed and works correctly on your local machine.

Explanation: A browser program cannot be found, so it is not possible to access the IBM Tivoli Web site and online documentation.

System action: TSM continues to process user requests.

User response: For the Windows platform, the default system browser is used. Verify that a browser is installed on your machine.

ANS8779E A browser program cannot be found or cannot be started. One of the following browsers is required: *browser-list* Verify that one of these browsers is installed and works correctly on your local machine.

Explanation: A browser program cannot be found, so it is not possible to access the IBM Tivoli Web site and online documentation.

System action: TSM continues to process user requests.

User response: For UNIX platforms, a list of supported browsers is provided in the README. Install the required browser to access the IBM Tivoli Web sites and online documentation.

ANS8780E A browser program cannot be found or cannot be started. Check the '*file-name*' file on your local machine for more information.

Explanation: A browser program cannot be found, so it is not possible to access the Web site or online documentation.

System action: TSM continues to process user requests.

User response: Install a browser to access the Web site or online documentation.

ANS8781E The system could not log on to TSM client node *node-name* on machine-name. Make sure your data and password are correct and that caps lock key is not on. The Space Management Agent must be running at the specified port on the machine to which you are attempting to log on to.

Explanation: The system was not able to connect to the specified client node.

System action: TSM continues to process user requests.

User response: Verify that:

- the information provided to connect is correct
- the machine is reachable in the network
- HSM is installed on the specified machine and a Space Management Agent is running at the specified port.

ANS8782E An error occurred while loading file system information on '*fs-name*'. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred while loading file system information on the selected client node

System action: Disconnects the client node.

User response: Verify that the Space Management agent is running on the client node machine. Check also the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8783E An error occurred loading file system properties of *fsName* required to show space usage graphical information. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred while loading file system properties on the selected client node.

System action: Continue to process other file system properties.

User response: Verify that the Space Management agent is running on the client node machine. Check also the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine. If this does not identify the cause of the problem, then see your system administrator for further assistance.

ANS8784E An error occurred initializing the client nodes table. Your local configuration file '*config-file*' might be corrupted. Remove it from your installation directory and start the program again. Check also the *log-file* file on your local machine for more information.

Explanation: The client nodes table cannot be initialized.

System action: The IBM Tivoli Enterprise Space Management Console shuts down.

User response: It is possible that your local settings file '*dsmsm.cfg*' is corrupted. Try to remove it from your installation directory and start the program again. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8785E An error occurred disconnecting the system from the client node '*node-name*'. The Client node is being disconnected without deleting internal HsmSystem objects. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred disconnecting the system from the client node. It was not possible to delete internal HsmSystem objects.

System action: The client node disconnected without deleting HsmSystem objects.

User response: Verify that the Space Management agent is running on the client node machine. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8786E An error occurred loading file system information from the selected client node. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file in the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred loading file system information from the selected client node.

System action: File System information is not loaded

User response: Verify that the Space Management agent is running on the client node machine. Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8787E An error occurred loading file system information from *nodename* client node. The client node is being disconnected. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred loading file system information from the selected client node.

System action: The client node is disconnected

User response: Verify that the Space Management agent is running on the client node machine. Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8788E An error occurred starting manually threshold migration on *file-system*. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred starting the manually threshold migration on the selected client node.

System action: Threshold migration is not started manually.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or

TSM technical support for further assistance.

ANS8789E An error occurred trying to deactivate all managed file systems of *client-node*. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to deactivate all managed file systems of the selected client node.

System action: File systems are not deactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8790E An error occurred trying to reactivate all managed file systems of *client-node*. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to reactivate all managed file systems of the selected client node.

System action: File systems are not reactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8791E An error occurred trying to add space management to *fs-name* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to add space management to the selected file system.

System action: Space management is not added to the selected file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8792E An error occurred trying to remove space management from *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to remove space management from the selected file system.

System action: Space management is not removed from the selected file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8793E An error occurred trying to deactivate *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to deactivate the selected file system.

System action: The selected file system is not deactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8794E An error occurred trying to reactivate *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/*error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

Explanation: An error occurred trying to reactivate the selected file system.

System action: The selected file system is not reactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8795E An error occurred trying to save your settings to *config-file* configuration file on your local machine. Check the *log-file* file in the installation directory of your local machine for more information.

Explanation: An error occurred trying to save your settings to dsmsm.cfg configuration file on your local machine.

System action: Customized GUI settings are not saved to the local machine

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS8809E The LD_LIBRARY_PATH is either not set or is set incorrectly. Ensure that the LD_LIBRARY_PATH environment variable contains the installation directory *path name*.

Explanation: The LD_LIBRARY_PATH must be set and it must contain the installation directory path.

System action: The VMware backup or restore operation fails.

User response: Set the LD_LIBRARY_PATH and ensure that it contains the Backup/Archive client installation directory.

ANS8810E The LD_LIBRARY_PATH is either not set or is set incorrectly. Ensure that the LD_LIBRARY_PATH environment variable contains the installation directory.

Explanation: The LD_LIBRARY_PATH must be set and it must contain the installation directory path.

System action: The VMware backup or restore operation fails.

User response: Set the LD_LIBRARY_PATH and ensure that it contains the Backup/Archive client installation directory.

ANS8811E VMware operations can not be run when the hardware plugin product TIVsm-BAhdw is installed and loaded. Please either uninstall the hardware product TIVsm-BAhdw, or set the option DONTLOAD PIHDW in the options file to prevent the hardware plugin from being loaded.

Explanation: VMware operations are incompatible with the hardware plugin product libraries.

System action: The VMware backup or restore operation fails.

User response: Uninstall the hardware product TIVsm-BAhdw, or set the option DONTLOAD PIHDW to prevent the hardware plugin from being loaded.

ANS8818E An error occurred trying to apply your changes. Your changes have not been applied to the system. Contact your system administrator.

Explanation: An error occurred trying to apply your changes.

System action: User changes are not applied.

User response: Contact your system administrator.

ANS8819E The following trace flag(s) are not valid: *trace-flag-list*. Correct them before continuing.

Explanation: One or more of the trace flags are not valid.

System action: Prompts the user to correct the trace flags.

User response: Correct the wrong trace flags.

ANS8820E The HSM System Object was not found on the Space Management agent. The error occurred when calling function: *function-name*. The last operation was not processed correctly.

Explanation: The Space Management agent was unable to process a HSM System function, because the HSM System object was not found.

System action: The last operation is skipped.

User response: Reconnect to the Space Management agent. If this does not solve the problem restart the Space Management agent.

ANS8821E Unable to create requested HSM object on Space Management agent. The last operation was not processed correctly. The problem is caused from a memory problem. Try to free memory on the system where the Space Management agent is running. Or restart the Space Management agent.

Explanation: Space Management agent was not able to create a requested HSM object because not enough free space was found on the system.

System action: Last operation is skipped.

User response: Try to free more memory on the system where the Space Management agent is running, or restart the Space Management agent.

ANS8822E HSM File System Object was not found on Space Management agent. The error occurred when calling function: *function-name*. The last operation was not processed correctly.

Explanation: Space Management agent was not able to process a HSM File System function, because no HSM File System object was found.

System action: Last operation is skipped.

User response: Reconnect to the Space Management agent. If this does not solve the problem restart the Space Management agent.

ANS8823E A Protocol error occurred in communication with the Space Management agent. This error occurs when a session with the Space Management agent was lost, or network error caused synchronization problem between the Space Management console and the agent.

Explanation: Space Management console and Space Management agent has different session and transaction key in the communication header.

System action: Last operation is skipped.

User response: Restart Space Management console and Space Management agent.

ANS8824E A internal error occurred in the Space Management agent. The error occurred in function : *function-name*

Explanation: Not defined exception caused a internal error in the Space Management agent.

System action: Last operation is skipped.

User response: Restart Space Management agent. If this does not solve the problem contact TSM technical support.

ANS8825E The Space Management API was unable to locate option object The error occurred in function : *function-name*

Explanation: Not defined exception caused this internal error in the Space Management API.

System action: Last operation is skipped.

User response: Contact TSM technical support.

ANS8826E The Space Management API was unable to query a HSM device. This error occurs because the HSM kernel extension was not loaded correctly

Explanation: Because of a wrong configuration HSM was not able the load the kernel extension. This causes to fail the query for global activation of the HSM system.

System action: Query for global HSM activation is skipped.

User response: Check the configuration of the HSM system. If you can not find any problem in the configuration contact TSM technical support.

ANS8827E The Space Management API was unable to locate global control block. The error occurred in function : *function-name*

Explanation: Not defined exception caused this internal error in the Space Management API.

System action: Load connection settings function is skipped.

User response: Contact TSM technical support.

ANS8828E The Space Management API lost the session with the server. This problem is caused by a connection failure with the server. Check to see if your Space Management Client machine has a network connection to the TSM server.

Explanation: This error occurs when the Space Management API has connection problems with the TSM server.

System action: Session with server gets lost and server operation is skipped.

User response: Check the network connection with TSM server machine. See the error log file for additional information why the session gets lost. Restart the Space Management Agent if the connection re-established automatically.

ANS8829E The Space Management API was unable to initialize the HSM system. The error is caused from a problem to initialize a DMAPI session.

Explanation: This error is caused from a problem to initialize a DMAPI session.

System action: The HSM system cannot be initialized and the Space Management Console is ended.

User response: Try to restart Space Management Agent. If this does not solve the problem, see the error log for additional information and contact TSM technical support.

ANS8830W Different server name stanzas (*HSM-stanza* and *BA-stanza*) for *file-system-name* file system for space management and backup-archive.

Explanation: The server name stanzas you specified for the space management (HSM) client and the backup-archive (BA) client are different. The inline backup and stub restore features will be unavailable for the file system.

System action: Processing continues.

User response: If you want to allow inline backup and stub restore for the file system, the MIGRATESERVER and DEFAULTSERVER options must specify the same SERVERNAME stanza in dsm.sys. You may also choose to supply a server stanza name using the SERVERNAME option in dsm.opt or on the command line. In either case the stanza name must match the stanza specified in the MIGRATESERVER option.

ANS8831E The Space Management API could not find file system : *function-name* An incorrect file system name was passed to the Space Management API. Ensure that the file system that was selected in the file system list is still valid. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh` under the View menu.

Explanation: The Space Management API could not find the file system that was specified in the Space

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Management Console. A reason could be that the file system was unmounted and is not longer existing on the system.

System action: Getting file system information for the specified file system name is skipped.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

ANS8832E The Space Management API could not retrieve TSM policy settings from the server.

Explanation: The Space Management API tried to get TSM policy settings from the server and failed for a unknown reason.

System action: Getting TSM policy settings fails and policy information fields are not filled up in the Space Management Console.

User response: See the error log file for additional information.

ANS8833E The Space Management API could not retrieve TSM policy settings from the already loaded list.

Explanation: The Space Management API tried to get TSM policy settings from the management list and failed for a unknown reason.

System action: Getting TSM policy settings fails and policy information fields are not filled up in the Space Management Console.

User response: See the error log file for additional information.

ANS8834E The Space Management API was unable to get file system information for file system : *filesystem-name*.

Explanation: The Space Management API could not retrieve the file system information for a selected file system.

System action: Getting file system information fails and information are not displayed in the Space Management Console.

User response: See the error log file for additional information.

ANS8835E The Space Management API was unable to get file system status for file system : *filesystem-name*. System call to get file system status returned with error.

Explanation: The Space Management API could not retrieve the file system status for a selected file system.

The error is caused from a failed system call on the file system.

System action: Getting file system status fails and information are not displayed in the Space Management Console.

User response: See the error log file for additional information.

ANS8836E An object creation error occurred in the Space Management API The error occurred in function : *function-name*. The problem is caused from a memory problem. Try to free memory on the system where the Space Management agent is running. Or restart the Space Management agent.

Explanation: Caused from a out of memory problem the Space Management API could not create a requested object.

System action: The requested function fails and cannot retrieve information to the Space Management Console.

User response: Free more memory on the system where the Space Management agent is running, or restart the Space Management agent.

ANS8837E The Space Management API was unable to get configuration data from managed file system : *filesystem-name*. The problem is caused from a error when reading dsmmigfs table entry.

Explanation: The Space Management API reads information from dsmmigfs table to get HSM managed files system configuration. This error occurs when the API is unable to read an entry from this table.

System action: Getting HSM managed file system configuration fails and information is not displayed in the Space Management Console.

User response: See the error log for additional information on errors occurring when reading entries from the dsmmigfs table.

ANS8838E The Space Management API can not set HSM managed file system configuration for file system : *filesystem-name*. The configuration cannot be set because this file system is NOT HSM managed. Check to see if the managed file system that was selected in the file system list is still HSM managed. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh' under the View menu.

Explanation: The file system that you selected from

the file system list in the Space Management console is not longer HSM managed and no configuration can be set for it. A reason could be that the file system was unmanaged from a other user.

System action: Setting HSM managed file system configuration fails.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

ANS8839E A wrong stub file size was passed to the Space Management API for file system : *filesystem-name*. The stub file size that was entered in the file system properties dialog is not supported by this file system. Correct the stub file size value in the file system properties dialog of the Space Management Console.

Explanation: The Stub file size that you has specified is not supported by this file system.

System action: Wrong stub file size is not applied to the file system.

User response: Correct the stub file size in the file system properties dialog of the Space Management Console.

ANS8840E The maximum number of candidates that was specified for file system : *filesystem-name* is out of range. The maximum number of candidates value that was entered in the file system properties dialog is out of range. Correct the maximum number of candidates value in the file system properties dialog of the Space Management Console.

Explanation: The maximum number of candidates value that was specified is out of range for this file system.

System action: Wrong maximum number of candidates value is not applied to the file system.

User response: Correct the maximum number of candidates value in the file system properties dialog of the Space Management Console.

ANS8841E The server name that was specified for the file system : *optfile-name* is not valid. Correct the server name value in the client node properties dialog of the Space Management Console.

Explanation: The server name that was specified is not valid.

System action: Wrong server name value is not applied to the system options file.

User response: Correct the server name value in the client node properties dialog of the Space Management Console.

ANS8842E The Space Management API was not able to modify system options file : *optfile-name* because of insufficient privilege. Use root user to change HSM managed file system configuration.

Explanation: User has no rights to modify system options file.

System action: Changes are not applied to the system options file.

User response: Run as root user to change HSM managed file system configuration.

ANS8843E No correct include/exclude settings are found in system options file : *optfile-name*. Correct the include/exclude list in the system options file.

Explanation: The include/exclude settings in the system options file are not correct.

System action: Changes are not applied to the system options file.

User response: Correct the include/exclude list in the system options file.

ANS8844E A incorrect preferred node or server name was specified in the HSM configuration for *filesystem-name*. Correct the preferred node and server name value in the HSM configuration.

Explanation: The Space Management API could not change preferred node settings because a wrong value was specified

System action: Changes are not applied to the system options file.

User response: Correct the preferred node and server settings in Space Management Configuration.

ANS8845E A incorrect owner node or server name was specified in the HSM configuration for *filesystem-name*. Correct the owner node and server name value in the HSM configuration.

Explanation: The Space Management API could not change owner node settings because a wrong value was specified

System action: Changes are not applied to the system options file.

User response: Correct the owner node and server settings in Space Management Configuration.

ANS8846E The Space Management API was not able to update the HSM managed file system : *filesystem-name*.

Explanation: The Space Management API could not apply configuration changes to the HSM managed file system.

System action: Changes are not applied to HSM managed file system.

User response: See error log file for additional information why the update of the file system fails.

ANS8847E The Space Management API was not able to obtain a lock on SDR file for file system : *filesystem-name*.

Explanation: The Space Management API could not lock the SDR file for the file system.

System action: Changes are not applied to HSM managed file system.

User response: See the error log file for additional information on why the lock on the SDR file fails.

ANS8848E The Space Management API could not open file system status file to retrieve managed file system statistics for : *filesystem-name*. Reason could be insufficient permissions or that the file does not exist. The managed file system statistics are not retrieved from the HSM system.

Explanation: The Space Management API could not retrieve managed file system information from file system status file. The error occurred when the API tries to open the file for reading.

System action: Managed file system statistics are not retrieved and information is not displayed in the Space Management Console.

User response: See the error log file for additional information on why opening the file system status file fails.

ANS8849E The Space Management API was not able to load HSM managed file system statistics for : *filesystem-name*. Check to see if the managed file system that was selected in the file system list is still HSM managed. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh' under the View menu.

Explanation: The Space Management API could not load managed file system statistics from selected file system. The reason could be that the file system is not longer HSM managed.

System action: Managed file system statistics are not retrieved and information is not displayed in the Space Management Console.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

ANS8850E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is not mounted. You must mount the file system before you can add HSM.

Explanation: The Space Management API could not add HSM to a file system, because it is not mounted.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Mount the selected file system before adding HSM.

ANS8851E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is not supported to add HSM.

Explanation: The Space Management API could not add HSM to a unsupported file system.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Select a supported file system to add HSM.

ANS8852E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is already HSM managed.

Explanation: The Space Management API attempt to manage a already HSM managed file system.

System action: The add HSM operation fails and the selected file system stays HSM managed.

User response: Select a not managed file system to add HSM.

ANS8853E The Space Management API was not able to add HSM to file system : *filesystem-name*.

Explanation: The Space Management API attempt to manage file system and fails for a unknown reason.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Retry the add HSM operation. If this

does not solve the problem, see the error log file for additional information and contact TSM technical support.

ANS8854E The Space Management API was not able to remove HSM from file system : *filesystem-name*. The error occurs when the Space Management API tries to lock the SDR file and fails.

Explanation: The Space Management API attempt to unmanage (remove) file system and fails for a unknown reason.

System action: The remove HSM operation fails and HSM is not removed from the selected file system.

User response: Try the remove HSM operation again. If this does not solve the problem, see the error log file for additional information and contact TSM technical support.

ANS8855E The Space Management API was not able to start automatic migration on the file system : *filesystem-name*.

Explanation: The Space Management API tries to start automatic migration on a file system and fails for a unknown reason.

System action: The automatic migration is not started for the file system.

User response: See the error log file for additional information and contact TSM technical support.

ANS8856E The Space Management API was not able to start reconciliation process on the file system : *filesystem-name*.

Explanation: The Space Management API tries to start reconciliation process on a file system and fails for a unknown reason.

System action: The reconciliation process is not started for the file system.

User response: See the error log file for additional information, and contact TSM technical support.

ANS8857E The Space Management API was not able to start scout process on the file system : *filesystem-name*.

Explanation: The Space Management API tries to start scout process on a file system and fails for a unknown reason.

System action: The scout process is not started for the file system.

User response: See the error log file for additional information, and contact TSM technical support.

ANS8858E The Space Management API was not able to migrate the file : *file-name*. The error occurred in function : *function-name*.

Explanation: The Space Management API tries to migrate a file and fails in the displayed API function.

System action: The selected file is not migrated to the server.

User response: See the error log file for additional information.

ANS8859E The Space Management API was not able to recall the file : *file-name*. The error occurred in function : *function-name*.

Explanation: The Space Management API tries to recall a file and fails in the displayed API function.

System action: The selected file is not recalled from the server.

User response: See the error log file for additional information.

ANS8939E An unexpected error occurred trying to filter the directory tree. *rc=return-code*

Explanation: The filter was not applied to the directory tree.

System action: The directory tree is not filtered.

User response: Contact your system administrator for further assistance.

ANS8945E An unexpected error occurred analyzing the directory tree. The list of files matching your search criteria is not completed. *rc=return-code*

Explanation: It was not possible to search all items matching the search criteria on the directory tree due to an unexpected error.

System action: The search results table shows only the items found until the error is occurred.

User response: Contact your system administrator for further assistance.

ANS8946E RPC call failed.

Explanation: Unable to connect receiver recall daemon.

System action: Processing stopped.

User response: System is not operating correctly or recall daemons are not started.

ANS9005W *program name: invalid 'parameter name'*
value: value (must be in [minimum value..maximum value]).

Explanation: The program found an invalid parameter in the space management configuration of a filesystem.

System action: The parameter value was rejected.

User response: In case you tried to set the specified value manually, choose a value from the specified range instead. If the value is read from a file system's space management configuration file (located at [fs]/.SpaceMan/hsmfsconfig.xml), edit the file accordingly. The name of the filesystem can be determined from a subsequent error message.

ANS9007W *program name: invalid 'parameter name'*
value: value (must be in [minimum value..maximum value]).

Explanation: The program found an invalid parameter in the space management configuration of a filesystem.

System action: The parameter value was rejected.

User response: In case you tried to set the specified value manually, choose a value from the specified range instead. If the value is read from a file system's space management configuration file (located at [fs]/.SpaceMan/hsmfsconfig.xml), edit the file accordingly. The name of the filesystem can be determined from a subsequent error message.

ANS9008W **Compression is enabled. Recall mode for file file-name cannot be set to partial.**

Explanation: TSM can only set file attributes to a uncompressed migrated file. This file has been migrated with compression enabled.

System action: TSM does not set the file attributes.

User response: Recall the file to state resident disable compression and migrate the file again. Retry the operation.

ANS9009E *program name: found invalid space management configuration for 'filesystem'.*

Explanation: The program found an invalid space management configuration for the given filesystem.

System action: The space management configuration was rejected for the given filesystem. When updating an existing configuration, invalid configurations to set are ignored. When a persistent configuration file is invalid, the filesystem will appear to not have space management enabled.

User response: In case you tried to update space management for this filesystem manually, enter a valid configuration instead. In case the persistent

configuration file is invalid, edit the file accordingly; alternatively, you can add space management explicitly (which will remove / overwrite the existing configuration). The reason for the configuration can be determined from a preceding error message. The filesystem's space management configuration file is located at 'filesystem'/.SpaceMan/hsmfsconfig.xml.

ANS9010E *program name: could not parse space management configuration file 'configuration file' for filesystem.*

Explanation: The space management configuration file for the given filesystem is present but its content appears to have invalid format.

System action: The configuration was rejected. The filesystem will appear to not have space management enabled.

User response: Check the given space management configuration file; it is supposed to contain a well-formed XML document with a root element named 'HsmFsConfig'. To create a new configuration file, you can simply add space management to this filesystem.

ANS9011E *program name: could not write space management configuration file 'configuration file' for filesystem.*

Explanation: IBM Tivoli Storage Manager could not write and save the space management configuration file for the given filesystem.

System action: IBM Tivoli Storage Manager did not save the space management configuration information. If you tried to add space management for this filesystem, it was not added. If you tried to update the space management configuration, it was probably not updated. If an existing configuration file in old format was read successfully, but could not be converted to XML format, space management will be active for this filesystem with the configuration from the old file.

User response: Determine if there is any reason why the given file cannot be written.

ANS9012E *error-program: Command must be run by root user.*

Explanation: TSM requires that a root user perform this operation.

System action: TSM terminates the operation.

User response: Change to root user, and then retry the operation.

ANS9016E Cannot get space management migration status for *path*.

Explanation: An error occurred while trying to get the space management migration status. Either the permissions for the status file are not set correctly, or the status file is damaged.

System action: TSM terminates the operation.

User response: The root user should check the permissions of the status file, or contact the service representative.

ANS9017W *error-program:* Minimum number of recall daemons *min-dsmrecalld* cannot be greater than maximum number of recall daemons *max-dsmrecalld*; defaulting to minimum *min-dsmrecalld* and maximum *max-dsmrecalld*.

Explanation: A minimum number of recall daemons has been entered that is greater than the maximum number of recall daemons.

System action: TSM uses defaults instead of the values specified in the client system options file (*dsm.sys*).

User response: Correct the MINRECALLDAEMONS and MAXRECALLDAEMONS options in the client system options file and retry the operation.

ANS9018W *program-name: option* option value *value* invalid, range *min-value* to *max-value*.

Explanation: An invalid value has been entered. Value should be in the range specified by the message.

System action: TSM uses defaults instead of the value specified by the user.

User response: Correct the invalid input value.

ANS9019W *program-name: unable to parse option value 'argument'*

Explanation: Input is incorrect or is not in correct format.

System action: TSM continues.

User response: Retry operation with correct usage syntax.

ANS9020E Could not establish a session with a TSM server or client agent. The TSM return code is *tsm-error*.

Explanation: A communication error occurred. The return code is provided to help diagnose the problem.

System action: Processing stops.

User response: Check the TSM error log for

communications failures such as TCP/IP, shared memory, or named pipe errors.

ANS9021E *error-program* Unknown recall daemon (*pid process-ID*) terminated abnormally, status: *status*.

Explanation: A recall daemon stops abnormally.

System action: TSM terminates the operation.

User response: Try the operation again. If the problem persists, send the core file to IBM technical support for analysis.

ANS9022E *error-program* Recall daemon (*pid process-ID*) ended abnormally, status: *status*.

Explanation: A recall daemon stopped abnormally.

System action: The operation does not complete.

User response: Try the operation again. If the problem persists, send the core file to IBM technical support for analysis.

ANS9023I *error-program:* Subsidiary recall daemon process exiting.

Explanation: The process is interrupted and exiting. The user has terminated the process.

System action: TSM detected an interrupt. The recall daemon is terminated and exiting.

User response: None.

ANS9024E Starting with this release all candidate processing is done internally by the TSM monitor daemon. Thus **-c** is no longer a valid option for **dsmreconcile**.

Explanation: The command line options **-c** and **-Candidates** are no longer valid for **dsmreconcile** as all candidates processing is now performed by **dsmmonitord**.

System action: TSM detected an invalid option. **dsmreconcile** is exiting.

User response: Don't use options **-c** and **-Candidates** with **dsmreconcile** anymore.

ANS9025E The Data Protection for WebSphere plug-in version and the backup-archive client version do not match. Please upgrade your Data Protection for WebSphere plug-in.

Explanation: The release and version of the Data Protection for WebSphere plug-in is downlevel from the release and version of the Backup-Archive Client.

System action: None

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User response: Upgrade Data Protection for WebSphere to the proper release and version.

ANS9028E *program name: could not acquire lock for filesystem.*

Explanation: Prior to modifying a space management configuration file, it is required to lock the file in order to avoid concurrent access. If acquiring the lock fails, there was a concurrent access.

System action: The action was cancelled.

User response: Retry the same request or determine the process holding the lock.

ANS9029E **The WebSphere server is running, but the server must be shut down for a restore operation. Shut down the WebSphere server and try the restore operation again.**

Explanation: The WebSphere server must be brought down to perform a restore.

System action: The restore operation fails.

User response: Shut down the WebSphere server and try the restore operation again.

ANS9030W **Cannot set conflicting attributes to file** *file-name.*

Explanation: TSM cannot set the file attributes because the requested attributes are in conflict with one another.

System action: TSM does not set the file attributes.

User response: Retry this operation with attributes that do not conflict with each other.

ANS9031W **File** *file-name* **is not a migrated file.**

Explanation: TSM can only set file attributes to a migrated file. This file has not been migrated.

System action: TSM does not set the file attributes.

User response: Migrate this file, and then retry the operation.

ANS9032W **File** *file-name* **is not in an HSM managed file system.**

Explanation: TSM detects that the file is not in an HSM managed file system, and therefore, it cannot perform the operation requested.

System action: TSM does not set the file attributes.

User response: Add space management to the file system, migrate the file, and then retry the operation.

ANS9034E **The restore operation did not complete, due to a change in the original WebSphere environment.**

Explanation: The data must be restored to the same environment that it was backed up from. This includes items such as cell name, node name, and the location where WebSphere is installed.

System action: The restore operation does not complete.

User response: Perform the restore procedure in the *DP for WebSphere* book.

ANS9036W *program-name: migrated file(s) are missing on server for number stub file(s). Look in 'file-spec' for file names.*

Explanation: TSM cannot find the migrated file(s) on the server.

System action: TSM continues.

User response: Look in the path mentioned in the message for the file name. Also ensure that you are working with the correct server for this file.

ANS9054E **The plug-in was not found.**

Explanation: None.

System action: None

User response: Run "dsmc show plugins" at the command prompt to see the available plug-ins on the system.

ANS9057W *error-program: cannot get space information for file-system: error.*

Explanation: TSM cannot get the space information for the file system.

System action: TSM continues.

User response: Verify that space management has been added to the file system.

ANS9058E *error-program: cannot close file-spec: error.*

Explanation: TSM cannot close the file. This problem occurs while the dsmonitor daemon examines available space on the file system.

System action: TSM terminates the current operation.

User response: Confirm that file system is still mounted and managed by HSM. If the problem persists, reboot the system. If that does not resolve the problem, contact IBM technical support for further assistance. Provide the operating system error code and the output of the `df`, `dsmdf`, and `mount` Unix shell commands.

ANS9059E *error-program:* **process cannot detach to become a daemon.**

Explanation: TSM process cannot detach itself to become a daemon.

System action: TSM cannot start the daemon as requested. TSM stops.

User response: Retry the operation.

ANS9060W *error-program:* **cannot get and increase limit of open files.**

Explanation: TSM either cannot get the limit of the number of open files, or cannot increase the limit of the number of open files.

System action: TSM cannot increase the number of open files, and was not able to complete the operation.

User response: Free some file space by ending some processes or removing some files, and retry the operation.

ANS9062E **File 'filename' has changed during the backup.**

Explanation: A file changed during the backup. Check the dsmerlog file for a list of files that have changed.

System action: The backup fails.

User response: Try the backup again.

ANS9063E *error-program:* **file system file-system is out of inodes.**

Explanation: TSM cannot get space for the file system because the file system is out of inodes.

System action: TSM cannot get space via migration.

User response: Remove some files to make more inodes available and retry.

ANS9064E *error-program:* **Cannot fork a new process: error.**

Explanation: TSM cannot fork a new process that is needed. If the operating system errno is EAGAIN, then the limit on the total number of processes running on the system or by a single user has been exceeded, or the system does not have the resources necessary to create another process. If the errno is ENOMEM, then there is not enough memory to create the process.

System action: TSM cannot complete the requested operation.

User response: Depending on the error code (errno), either allocate additional virtual memory (swap space) or increase the operating system process limit. Then restart the HSM daemons or reboot the system.

ANS9065E **File 'filename' or file 'filename2' has been added or removed during the backup.**

Explanation: A file was added or removed during the backup.

System action: The backup fails.

User response: Try the backup again.

ANS9067W *error-program:* **error updating dsmmigfstab file for file-system.**

Explanation: TSM found an error in updating the dsmmigfstab file for this file system.

System action: TSM does not update the dsmmigfstab file.

User response: See the preceding error message and correct the error if possible. Then, retry the operation. If problem persists, contact your system administrator.

ANS9068I *program-name:* **dsmmigfstab file updated for file system file-system.**

Explanation: TSM successfully updated the dsmmigfstab file for the file system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9069I *program-name:* **all file systems are reactivated to previous states.**

Explanation: TSM has reactivated all file systems managed by HSM to their previous states before the global deactivation.

System action: TSM continues.

User response: Continue with normal operation.

ANS9070I *program-name:* **space management is now deactivated for all HSM file systems.**

Explanation: TSM has deactivated space management for all file systems listed in the dsmmigfstab file.

System action: TSM continues.

User response: Continue with normal operation.

ANS9071W *program-name:* **error reactivating space management for all HSM file systems.**

Explanation: TSM found an error in trying to reactivate space management.

System action: TSM does not reactivate space management for HSM file systems.

User response: Make sure space management is installed correctly and retry the operation.

ANS9072W *error-program:* **error deactivating space management for all FSM file systems.**

Explanation: TSM found an error in trying to deactivate space management.

System action: TSM does not deactivate space management for FSM file systems.

User response: Make sure space management is installed correctly and retry the operation.

ANS9073W *program-name:* **error deactivating space management for file system *file-system*.**

Explanation: TSM found an error in trying to deactivate the file system.

System action: TSM does not deactivate space management for the file system.

User response: Make sure space management is installed correctly and retry the operation.

ANS9074I *program-name:* **space management functions have been locally deactivated for file system *file-system*.**

Explanation: TSM has locally deactivated space management functions like migration, recall and reconciliation for the file system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9075W *program-name:* **error reactivating space management for file system *file-system*.**

Explanation: TSM found an error in trying to reactivate space management for the file system.

System action: TSM does not reactivate space management for the file system.

User response: Verify that the specified file system is mounted and that HSM is enabled for this file system. Then try the operation again. If the problem persists, contact IBM technical support for additional assistance. Provide the `/etc/filesystems` (or equivalent file) and the output from the `mount` and `dsmdf` commands.

ANS9076I *program-name:* **space management functions have been locally reactivated for file system *file-system*.**

Explanation: TSM has locally reactivated space management functions like migration, recall and reconciliation for the file system. Please, note however that the space management might still be globally deactivated.

System action: TSM continues.

User response: Continue with normal operation.

ANS9077I *program-name:* **removed space management from file system *file-system*.**

Explanation: TSM removed space management. The file system is now a native file system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9078W **Space management is not removed from file system *file-system*.**

Explanation: TSM was not able to remove space management from this file system. Possible causes:

- Kernel extension is downlevel.
- Program is downlevel.
- Insufficient disk space.

System action: TSM is unable to complete the requested operation.

User response: Refer to the immediately preceding error message and retry the operation.

ANS9079W *program-name:* **no migrated files matching search criteria found.**

Explanation: TSM did not find any migrated files matching the search criteria.

System action: TSM cannot complete the requested operation.

User response: Retry the operation with a different search criteria.

ANS9080E *program-name:* **not enough space in file system or storage pool to recall all migrated files.**

Explanation: TSM detects there is not enough space in the file system to hold all the migrated files if all are recalled. If you are using GPFS storage pools, each pool needs to have enough space to recall its files.

System action: TSM does not attempt to recall all the migrated files.

User response: Make room in the file system by increasing the file system size or removing some files. Retry the operation.

ANS9081W *program-name:* **orphaned stub file(s) detected in file system *file-system*.**

Explanation: TSM detected one or more orphaned stub files. Either the migration server was changed in the client system options file after the file was migrated, or the migration server database is damaged.

System action: TSM does not attempt to remove space management from the file system.

User response: Determine the cause of orphaned stub files. Switch to the correct migration server and recall the migrated files. Retry the operation.

ANS9082W *program-name: error encountered while reconciling file system file-system.*

Explanation: TSM encountered an error performing reconciliation on the file system.

System action: TSM continues.

User response: Refer to other messages displayed or messages in the log to correct the problem. Then retry the operation.

ANS9083W *program-name: cannot deactivate space management on file system file-system.*

Explanation: TSM cannot deactivate space management on the file system.

System action: TSM continues.

User response: Correct the error if possible and retry the operation.

ANS9084E *program-name: file-system is not managed or not locally managed by space management.*

Explanation: There is no entry for the file system in the dsmmigfstab file or the file system is managed by another node.

System action: TSM will not perform space management functions on this file system.

User response: Add space management to the file system, if appropriate, and then retry the operation. If the file system is not locally managed, retry the operation on the node managing the file system.

ANS9085E *program-name: file system file-system is not managed by space management.*

Explanation: There is no entry for the file system in the dsmmigfstab file.

System action: TSM will not perform space management functions on this file system.

User response: Add space management to the file system, if appropriate, and then retry the operation.

ANS9086E *program-name: A DMAPI error occurred adding space management to file system file-system, It is possible DMAPI is disabled on this file system. The system set the error code: errno = errno-value*

Explanation: TSM encountered an error and cannot add space management to the file system.

System action: TSM Space management cannot be added to file system.

User response: Verify that DMAPI is enabled for this file system and retry the operation.

ANS9087I **Space management is successfully added to file system** *file-system.*

Explanation: TSM has added space management to the file system, and will now monitor its space usage. You can also perform other space management operations on this file system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9088W *program-name: space management is already active for file system filesystem.*

Explanation: This message is issued when trying to add space management to a filesystem with space management already activated. It is not possible to add space management for a filesystem that already has space management activated.

System action: The action was cancelled.

User response: In case you wanted to update the filesystem's space management configuration instead, use the appropriate update command.

ANS9089E **The group backup validation failed. One or more files were added, removed, or changed during the backup.**

Explanation: One or more files have been added, removed, or changed from the time WebSphere was queried to the time that all the data was sent to the TSM server. Check the dsmmerror.log file for a list of files that were added, removed, or changed.

System action: The backup fails.

User response: Try the backup again.

ANS9090E *program-name: file-system is not a valid file system name.*

Explanation: TSM received an invalid file system name. The file system is not mounted, or is not mounted correctly.

System action: TSM continues.

User response: Correct the file system name, and retry the operation.

ANS9091E **The WebSphere backup validation failed. One or more files were added, removed, or changed during the backup.**

Explanation: One or more files have been added, removed, or changed from the time WebSphere was

queried to the time that all the data was sent to the TSM server. Check the dsmerror.log file for a list of files that were added, removed, or changed.

System action: The backup fails.

User response: Try the backup again. Do not install new WebSphere applications or change the WebSphere configuration while in the backup window.

ANS9092W AES 128-bit Encryption is not being used.

Explanation: AES 128-bit encryption is not being used. DES 56-bit encryption is being used instead.

System action: DES 56-bit Encryption is used instead of AES 128-bit encryption.

User response: If the user wants to use AES encryption, then the user must install the IBM JRE in order to enable AES encryption for the web client.

ANS9093W *program-name: cannot update migration candidates list file-name.*

Explanation: TSM cannot update the migration candidates list because not enough memory is available to create a temporary file.

System action: Processing stops.

User response: Make some memory available by ending some processes, and then retry the operation.

ANS9094W *program-name: no candidates found in file system file-system.*

Explanation: TSM found no files eligible for migration in the file system after running dsmreconcile.

System action: TSM continues.

User response: Continue with normal operation.

ANS9096E *User is not the owner of file filesystem-namedirectory-namefile-name so file is skipped.*

Explanation: The user does not own this file and cannot perform this operation.

System action: TSM skips the file.

User response: None, or if you have root-user authority, switch to root user and retry the operation.

ANS9098E *program-name: space management does not support file system file-system.*

Explanation: TSM space management does not support this type of file system. Space management supports only true local file systems (e.g. JFS on AIX). Space management does not support other types of file systems (AFS®, NFS, etc).

System action: Processing of the file system stopped.

User response: None.

ANS9099E *program-name: space management is not active for file system file-system.*

Explanation: TSM found the file system did not have space management activated.

System action: Processing of that file system stopped.

User response: Reactivate space management for the file system.

ANS9100E *Unable to open file 'filename' for output.*

Explanation: The file name specified cannot be opened.

System action: Make sure that user has access to write to specified file, or use different file name.

User response: Output will not be saved. Please specify different file or check permissions on chose file.

ANS9101E *Migrated files matching 'file-name' could not be found.*

Explanation: File name for search pattern can not be found in the TSM server database as a migrated file.

System action: No query result.

User response: Verify that the search patter is correct.

ANS9121I *Activate completed.*

Explanation: A Domino activate databases operation was completed.

System action: TSM activated the databases.

User response: Continue with normal operations.

ANS9126E *program-name: cannot determine whether space management is active or inactive for file-system due to error: error.*

Explanation: The program 'program-name' indicated in the message text was unable to obtain statistics for file system 'file-system'. Therefore the program cannot determine whether space management is activated, deactivated, or globally deactivated on that file system. The message text includes a description of the Unix errno error that occurred while trying to get the state of space management.

System action: TSM stops the operation.

User response: Verify that the file system is mounted and accessible. Using the appropriate tools for that file system, check whether there are any I/O or other integrity errors on that file system. Then try the operation again. If the operation fails, then a system reboot might clear the error condition. If, after taking

these actions the problem persists, contact IBM technical support for assistance.

ANS9128I Inactivate logs completed.

Explanation: A Domino inactivate log operation was completed.

System action: TSM inactivated the log.

User response: Continue with normal operations.

ANS9130W *program name: could not convert the space management configuration for filesystem from file old configuration file to XML configuration file.*

Explanation: Starting from TSM version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, it is read and converted to XML format. This message indicates that the old format file was read successfully but could not be written to an XML configuration file.

System action: Space management configuration is taken from the old format file.

User response: Determine the reason why the XML file could not be written.

ANS9131E *program name: old space management configuration file does not match filesystem: file content.*

Explanation: Starting from TSM version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, this file is processed. The content of the file starts with the filesystem; this message is issued when the filesystem name does not match.

System action: Space management configuration was rejected. The filesystem is considered to not have space management activated.

User response: Check the old configuration file and correct the filename manually in case the rest of the file content is valid. Alternatively, you can explicitly add space management for the filesystem to create a new space management configuration file.

ANS9132E *program name: old space management configuration file is corrupted for filesystem: file content.*

Explanation: Starting from TSM version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, this file is processed. This message is issued when parsing its content failed.

System action: Space management configuration was

rejected. The filesystem is considered to not have space management activated.

User response: Check the old configuration file and consider correct its content manually. Alternatively, you can explicitly add space management for the filesystem to create a new space management configuration file.

ANS9133E *program name: space management already active for filesystem.*

Explanation: This message is issued when trying to add space management to a filesystem with space management already activated.

System action: The action was cancelled.

User response: Check the filesystem's space management configuration and consider updating it in case it does not match your needs. It is not possible to add space management for a filesystem that already has space management activated.

ANS9134E *program name: space management not active for filesystem.*

Explanation: The program requested the space management configuration for a file system where space management is not active.

System action: The action was cancelled.

User response: In case you entered the filesystem specification, check for correct spelling. It is not possible to perform space management actions on a filesystem with space management not activated.

ANS9135E *program name: space management for filesystem not controlled by the local node.*

Explanation: The program requested the space management configuration for a file system where space management is active, but not controlled by the local node. In cluster environments, some space management actions are allowed from the owner node only.

System action: The action was cancelled.

User response: Determine the controller node for this filesystem and retry.

ANS9136E *program name: could not remove configuration file for filesystem.*

Explanation: During removal of space management for the given filesystem, this configuration file could not be removed.

System action: Space management could not be deactivated for this filesystem.

User response: Determine the reason why the file

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could not be removed and retry.

ANS9137I File: *file-name* is not premigrated.

Explanation: File must be premigrated to migrate it.

System action: The file was skipped.

User response: The migration of premigrated files requires that the file is in premigration state.

ANS9140E The migration options premigration and stub cannot be combined.

Explanation: The migration option premigration and stub are mutual exclusive. Both options end in different results for the same file.

System action: Command ends without changes to the file.

User response: Use the migration options premigration and stub in different instances of the command.

ANS9147E *program-name*: cannot read *file-spec*: error.

Explanation: TSM cannot read this file.

System action: TSM cannot fully complete the requested operation.

User response: An error occurred reading an HSM managed file system status file. Verify that the file system is mounted and enabled for HSM and is actually managed by HSM and then try the operation again. If the problem persists, contact IBM technical support for further assistance. Provide the output from the mount, dsmdf and ls -l [file system name] commands.

ANS9148E *program-name*: cannot find mount point for file system *file-system*.

Explanation: TSM cannot find file system mount point.

System action: TSM cannot complete the requested operation.

User response: The specified file system is not currently mounted. Mount the file system and try the operation again.

ANS9150I Archive log completed.

Explanation: A Domino archive log operation was completed.

System action: TSM archived the log.

User response: Continue with normal operations.

ANS9151E An unexpected program error was encountered . TSM function name : *function-name* TSM function : *function-desc* TSM return code : *TSM-rc* TSM file : *file-name* (*line-number*)

Explanation: None.

System action: Processing stops.

User response: Check error log for more information. Contact the TSM administrator with the information provided in this message.

ANS9152E *program-name*: cannot deactivate space management for whole system: error.

Explanation: Space management cannot be deactivated for the whole machine.

System action: TSM cannot deactivate space management support.

User response: The HSM global status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, examine the output of the shell command ps -aef as well as the contents of /etc/adsm/SpaceMan/config/dmiFSGlobalState.pid. If a pid is stored in this file and it does correspond to a running process, remove the dmiFSGlobalState.pid file and retry the operation. If the problem persists, reboot the system and repeat the appropriate analysis for your file system type.

ANS9153E *program-name*: cannot reactivate space management for whole system: error.

Explanation: Space management cannot be reactivated for the whole machine.

System action: TSM cannot reactivate space management support.

User response: The HSM global status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, examine the output of the shell command ps -aef as well as the contents of /etc/adsm/SpaceMan/config/dmiFSGlobalState.pid. If a pid is stored in this file and it does correspond to a running process, remove the dmiFSGlobalState.pid file and retry the operation. If the problem persists, reboot the system and repeat the appropriate analysis for your file system type.

ANS9154E *program-name*: cannot deactivate space management for file system *file-system*: error.

Explanation: Space management cannot be deactivated for the file system.

System action: TSM unable to deactivate space management support for the file system.

User response: The HSM file system status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues verify that the file system is mounted and that HSM is enabled on the file system with the Unix shell commands mount and dsmdf. If the problem persists, reboot the system and try the operation again.

ANS9155E *program-name: cannot reactivate space management for file system file-system: error.*

Explanation: Space management cannot be reactivated for the file system.

System action: TSM cannot reactivate space management support to the file system.

User response: The HSM file system status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, verify that the file system is mounted and that HSM is enabled on the file system with the Unix shell commands mount and dsmdf. If the problem persists, reboot the system and try the operation again.

ANS9156I **Rollforward completed.**

Explanation: A Domino DB2 rollforward operation was completed.

System action: TSM rollforward the Domino DB2 database log.

User response: Continue with normal operations.

ANS9157W **Please enter a valid filespace location**

Explanation: This message will be seen when you run the Pref editor from MFC GUI. This means that user has not entered a required field which is filespace location path.

System action: TSM Enter required field

User response: Operation will not proceed till user enters required field

ANS9158W *program-name: cannot turn on ENOSPC checking in kernel: error.*

Explanation: TSM cannot turn on ENOSPC checking.

System action: TSM cannot turn on ENOSPC checking. Processing continues.

User response: Verify that the AIX JFS HSM fsm kernel extension is loaded, then try the operation again. If the problem persists, reboot the system and try the operation again.

ANS9159E *program-name: unable to create temporary file.*

Explanation: TSM cannot create a temporary file.

System action: TSM cannot complete its operation.

User response: Check with the Unix mount shell command that /tmp and /etc exist as separate file systems on your system. Use the df command to check whether they are full. Create additional space by deleting files or increasing the file system size.

ANS9160E *program-name: cannot write to temporary file or status filefile-spec: error.*

Explanation: TSM cannot complete writing to the temporary file.

System action: TSM cannot complete the requested operation.

User response: The Unix error code may provide guidance as to why the write failed. Use the Unix mount and df shell commands to verify that the associated file system is mounted and has space available. If this message resulted from a shell command, mount the file system and create additional space if necessary, then retry the operation. If the message did not result from a shell command, restart the daemons. If the problem persists, reboot the system.

ANS9161E **Invalid backupset file or device name entered.**

Explanation: The backupset file or device name specified does not contain a valid backupset.

System action: Processing stopped.

User response: Specify a file name or device that contains a valid backupset and retry the operation.

ANS9163W *program-name: Could not acquire the recall daemon session id.*

Explanation: Could not set up the event disposition for the file system, because the recall daemon session could not be acquired. It seems the recall daemon is not running. Recall requests will not be handled, which means the TSM client for space management can't react to recall requests for this file system.

System action: TSM could not set up the recall event handling. The recall event handling is not enabled for this filesystem.

User response: Start or restart the recall daemon.

ANS9164W *program-name*: **Could not acquire the monitor daemon session id.**

Explanation: Could not set up the event disposition for the file system, because the monitor daemon session could not be acquired. It seems the monitor daemon is not running. Thus the thresholds for file system usage will not be monitored and the NOSPACE event will not be handled, which means the file system may run out of space.

System action: TSM could not set up the NOSPACE event handling. The NOSPACE event handling is not enabled for this filesystem.

User response: Start or restart the monitor daemon.

ANS9165E *program-name* **cannot open directory** *directory-spec* **due to the following error:** *error*.

Explanation: The directory indicated in the message text cannot be opened. The message text includes a description of the error that occurred.

System action: The requested operation is not completed.

User response: Try to correct the error condition that is indicated in the message text, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS9166I A '*backup type*' **backup version backup date** '*datetime*' **is not consistent with local repository and has been deleted from the server (object name='***filesystem namepath-namefile-name***', ID =** '*object-id:object-id***').**

Explanation: The specified backup instance of the named object is not valid with local repository contents. This could happen if local repository is modified or got corrupted on the client system. This backup can not be restored, therefore it will be deleted on the server.

System action: The specified backup object will be deleted on the server. Processing will continue.

User response: None.

ANS9167W **The client cache for adaptive subfile backup is corrupt and cannot be used.**

Explanation: The adaptive subfile cache has become corrupt. While the backup client can detect the corruption, the reason for the corruption cannot be determined.

System action: The TSM client will proceed with standard selective or incremental backup. The cache will be rebuilt so that subsequent backups will use the adaptive subfile technique.

User response: If the problem persists, contact IBM technical support for assistance. Be prepared to provide the client error log, which will contain additional messages that might be useful for support to help identify the problem.

ANS9168E *program-name* **cannot open database** *file-spec* **due to the following error:** *error*.

Explanation: The database specified in the message text could not be opened. The reason for the error is included in the message text.

System action: The requested operation does not complete.

User response: Make sure that the file system has sufficient available space, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS9169E *program-name*: **cannot create directory** *directory-spec*, *reason*.

Explanation: TSM cannot create this directory.

System action: TSM does not create this directory.

User response: Verify that this directory does not already exist, and that its parent directory has proper permissions.

ANS9170E *program-name*: **file-system is not a mounted local file system.**

Explanation: TSM did not find that this file system is properly mounted.

System action: TSM ignores the file system.

User response: Verify that this file system is local and mounted and activated properly.

ANS9171E **An error internal to TSM has occurred. The following string is too long:** *error*.

Explanation: None.

System action: The requested operation does not complete.

User response: A system reboot might clear up the problem, after which the operation should be tried again. If the problem persists, contact IBM technical support for further assistance.

ANS9172I **Backup system component " is excluded from processing.**

Explanation: You tried to back up the system component that was specified to be excluded from backup.

System action: IBM Tivoli Storage Manager did not back up the system component.

User response: Verify the input keyword or the writer name via the command line client and the Exclude lists.

ANS9173I Backup system component " doesn't exist.

Explanation: You tried to back up the system component that is not installed or is not started.

System action: IBM Tivoli Storage Manager did not back up the system component.

User response: Verify the input keyword or the writer name by using the GUI interface to expand the "System State" or "System Services" node.

ANS9174I A backup delete completed.

Explanation: A Backup delete was completed.

System action: TSM deleted backup files.

ANS9175E There is not enough memory for the backup delete operation

Explanation: TSM cannot allocate memory for the specified backup delete operation.

System action: TSM cannot continue with the requested backup delete operation.

User response: Close all unneeded applications and try the operation again. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

ANS9176I Backup delete is stopped by the user.

Explanation: You requested the backup delete operation be stopped.

System action: Archive delete stopped.

User response: Continue with normal operations.

ANS9177T Reconciling local snapshot repository with TSM server....

Explanation: None.

System action: This message is informational.

User response: None.

ANS9178E *program-name* cannot open file *file-spec* due to the following error: *error*.

Explanation: The program indicated in the message text was unable to open the specified file. The message text also includes a description of the error that occurred when it tried to open the file.

System action: The requested operation does not complete.

User response: Verify that the file system on which

the file resides is mounted, then try the operation again. A system reboot might clear up the problem. If the problem persists, contact IBM technical support for further assistance.

ANS9179W Database log path is overlapping with the path for *data.value*.

Explanation: When log path overlaps database data path, the logs will be overwritten upon local restore causing rollforward recovery to fail.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User should select "No" to stop the restore operation and backup the logs to an alternate location. The restore operation can then be retried. Now the User can select "Yes" to continue the restore operation, in which case the logs will be overwritten. User will have to copy the logs back to the original location once the restore operation is complete. The rollforward operation can then be performed successfully.

ANS9180W An entry in the password file could not be decrypted.

Explanation: The password failed decryption validation.

System action: The password in the password file will be ignored. You will be prompted for the password, unless the process is running in the background, such as in scheduling mode.

User response: Enter the password when prompted.

ANS9181I Current statistics for DB2 restore host *host'*: Total number of volumes in request: *volumes* Total number of volumes completed: *complet* Total number of volumes in progress: *inprogr* Total number of volumes remaining: *remaing* Currently processing volumes: *process* Total number of bytes in request: *totalda* Total number of bytes transferred: *totaltr*

Explanation: None.

System action: This message is informational.

User response: None.

ANS9182W Your customized client nodes list already contains this node. Would you like to update it?

Explanation: The list of client nodes contains already the specified client node. You cannot have two client

nodes with the same client node name in the same machine.

System action: Updates or does not update the client node, depending on the user response.

User response: Select "yes" to update the client node. Select "no" to cancel this operation.

ANS9183W Removing Space Management from 'file-system' file system means that all migrated data will be recalled from TSM Server 'server-name' Make sure that enough free space is present on this file system for the recalled data. Do you want to remove Space Management from 'client-node' now?

Explanation: Removing Space Management from the selected file system means that all migrated data will be recalled from the server.

System action: Prompts the user to confirm when removing Space Management from the selected file system.

User response: Make sure that enough free space is present on this file system for the recalled data.

ANS9184E *program-name* cannot allocate memory due to the following error: *error*.

Explanation: A memory allocation error occurred. The message text includes a description of the error that occurred.

System action: The requested operation does not complete.

User response: Try the operation again. If the problem occurs in an HSM daemon, restart the daemon, then try the operation again. If the problem continues to occur, use your operating system's administrative tools to check virtual memory (swap space) on your system, and increase it if necessary. Check whether an application is consuming available virtual memory. A system reboot might also clear up the problem. If the problem persists, contact IBM technical support for further assistance.

ANS9185W Master scout daemon is not running!

Explanation: A list of candidate files eligible for migration cannot be built because the master scout daemon is not running on the selected client node.

System action: Files are not automatically migrated to the TSM server.

User response: Restart the master scout daemon manually using the "dsmscouth" command from a command shell on the machine where Space Management Agent is running.

ANS9186E *program-name*: cannot open mounted file system *file-system*: *error*.

Explanation: TSM cannot open mounted file system.

System action: TSM ignores the file system.

User response: Verify that this file system is mounted and activated properly.

ANS9187W Monitor daemon is not running!

Explanation: Files cannot be automatically migrated to the TSM server or recalled from TSM server because the monitor daemon is not running on the selected client node.

System action: Files are not automatically migrated or recalled from the TSM server.

User response: Restart the monitor daemon manually using the "dsmmonitor" command from a command shell on the machine where Space Management Agent is running.

ANS9188E Not enough memory for recall operation

Explanation: TSM cannot allocate storage for the requested recall operation.

System action: TSM cannot complete the requested operation.

User response: Retry the recall operation. If the problem continues, check with your system administrator.

ANS9189I Recall stopped by user

Explanation: You requested that TSM stop the recall operation.

System action: Recall stopped.

User response: Continue with normal operations.

ANS9191E Error checking file system state

Explanation: The system cannot open /dev/dsm or cannot open the file system.

System action: Transaction stopped.

User response: Retry the operation. If the problem continues, check with your system administrator.

ANS9192I Cannot disable *file-system*.

Explanation: TSM cannot disable the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM ignores the request.

User response: Use the dsm Unix shell commands.

ANS9193I Cannot open *file-system*.

Explanation: TSM cannot open the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM ignores the request.

User response: Use the dsm Unix shell commands.

ANS9194W A selective migration is in progress. Wait until it completes and retry the recall.

Explanation: You tried a recall operation while a selective migration is in progress.

System action: TSM ignores the request.

User response: Wait until the selective migration is complete and retry the recall operation.

ANS9195W A selective recall is in progress. Wait until it completes and retry the migration.

Explanation: You initiated a migration operation while a selective recall is in progress.

System action: TSM ignores the request.

User response: Wait until the selective recall is complete and retry the migration operation.

ANS9196W The PASSWORDACCESS option in your dsm.sys file is not set to GENERATE. Reset it to GENERATE and restart the HSM client.

Explanation: The PASSWORDACCESS option in your dsm.sys file is set to PROMPT. It must be set to GENERATE in order for automatic space management services to work.

System action: TSM terminates the client.

User response: The root user must set the PASSWORDACCESS option to GENERATE in the dsm.sys file.

ANS9197E File: *file-name* has already been recalled.

Explanation: You tried to recall the a file that has already been recalled.

System action: TSM does not highlight the file.

User response: None.

ANS9198E File: *file-name* is a resident file.

Explanation: You tried to recall a file that is resident.

System action: TSM will not highlight the file.

User response: None.

ANS9199S Cannot open /dev/fsm

Explanation: TSM cannot open the space management device file, /dev/fsm.

System action: TSM cannot complete the operation.

User response: Check to see whether TSM is installed correctly and that the /dev/fsm file exists. Correct the problem and retry the operation.

ANS9201W LAN-free path failed.

Explanation: A LAN-free connection could not be made.

System action: The system will connect to the server without using the LAN-free path.

User response: Verify your LAN-free setup.

ANS9203E ENABLELANFREE can not be used when HSM is installed.

Explanation: The TSM Client has detected that HSM is installed on the system. LAN-free is not a valid option when HSM is installed.

- This error occurs on AIX when this file is found: /usr/tivoli/tsm/client/hsm/bin/dsmrecalld
- This error occurs on Solaris when this file is found: /opt/tivoli/tsm/client/hsm/bin/dsmrecalld

System action: An invalid option is detected and processing stops.

User response: Remove the ENABLELANFREE option from the system option file. ENABLELANFREE can only be used when HSM is not installed.

ANS9206W User quota is reached!

Explanation: The maximum amount of data that can be migrated and premigrated from this file system to the TSM Server is reached.

System action: Files cannot be migrated to TSM server.

User response: Use the File System Properties dialog to specify a different quota value.

ANS9220W Recall daemon is not running!

Explanation: Files cannot be recalled from TSM server because the recall daemon is not running on the selected client node.

System action: Files are not recalled from the TSM server.

User response: Restart the recall daemon manually using the "dsmrecalld" command by a command shell on the machine where Space Management Agent is running.

ANS9227E Internal error loading the status:
error-message

Explanation: An exception has been detected loading the status of space management activities.

System action: The status of the related activity is not loaded. The process continues to load the status at the next refresh interval.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS9230E Communication error detected in the migration phase of this process!

Explanation: An unexpected error is occurred due to server communication error in migration phase.

System action: TSM will not migrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS9231E Processing error detected in the migration phase of this process!

Explanation: An unexpected error is occurred due to some processing communication error.

System action: TSM will not migrate or premigrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS9233E Processing error detected in the premigration phase of this process!

Explanation: An unexpected error is occurred due to some processing communication error in the premigration phase.

System action: TSM will not premigrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or

TSM technical support for further assistance.

ANS9236E Error detected performing reconciliation on this file system!

Explanation: An error is occurred performing reconciliation on the selected file system.

System action: TSM will not reconcile this file system with TSM server.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or TSM technical support for further assistance.

ANS9240W Could not acquire the serial number of disk '*disk-name*' at LUN *LUN-id*.

Explanation: TSM was not able to determine the serial number of the specified disk. The disk may not support SCSI inquiries of the Vital Product Data on page 0x80.

System action: Server-free data movement will not be possible for data residing on the specified disk.

User response: None.

ANS9249E File '*file-namefile-namefile-name*' accessed during migration. File skipped.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: TSM left the file resident.

User response: If you want the file migrated, stop the process which is accessing the file and retry the migration.

ANS9250I File system '*file-system*' reconciliation completed.

Explanation: TSM has finished reconciling the file system.

System action: TSM continues.

User response: Continue with normal operations.

ANS9251E ProgramName: Cannot parse command-line options correctly.

Explanation: An internal program error occurred trying to parse the command-line arguments.

System action: The program is not able to process the request.

User response: Use the -h or -help option to see what options are allowed on the command-line, then retry the request.

ANS9252I Value of environment variable: *envVar*.

Explanation: None.

System action: This message is informational.

User response: None.

ANS9254E An error was encountered while adding implicit excludes to the include-exclude list.

Explanation: None.

System action: TSM cannot proceed.

User response: If HSM control file exclusion conflicted with other include/exclude directives, correct the explicit include/exclude directives to allow for exclusion of HSM control files and directories. Ensure that all HSM file systems are mounted.

ANS9255I An empty status file will be generated.

Explanation: The HSM status file is missing or can not be opened. An empty status file will be created.

System action: File data migration will continue to work normally.

User response: Please run dsmreconcile to create a complete status file.

ANS9256E File '*file-namefile-namefile-name*' is currently opened by another process. File skipped.

Explanation: The file is either in migration or in recall operation already. Only one migration or recall operation is allowed on a particular file at each point in time. However, there might be other reasons for this error - for details, see the user response section.

System action: File is skipped.

User response: If this error is not a result of a parallel file migration or recall operation, then this error may be due to the previous aborted migration or recall operation. In this case, try to restart the dsmrecalld and retry the operation.

ANS9257E Server '*server-name*' does not support space management.

Explanation: The specified *server-name* does not support space management. It is a downlevel server, or a platform that does not support space management.

System action: TSM failed the operation.

User response: If you want to use the space management function, make sure you connect to a server that supports space management.

ANS9263W You cannot restore both active and inactive versions of System State.

Explanation: Restoring an active copy and inactive copy of System State is not allowed.

System action: No processing takes place.

User response: Select either the active copy or the inactive copy to perform restore operation.

ANS9264E Incremental backup of Virtual Machine '*vmname*' failed with RC *rc*

Explanation: The incremental backup of virtual machine volumes failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the *vm*list will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS9265E Failure mounting Virtual Machine '*vmname*' with vcbMounter command. RC=*rc*

Explanation: The VMware vcbmount command failed to mount virtual machine disk.

System action: The backup of the virtual machine can not continue. The next virtual machine in the *vm*list will be processed. The output of the vcbMounter command will show the reason for the failure.

User response: Issue a vcbMounter command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information.

ANS9266E Failure initializing virtual machine environment. Can not find vcbMounter.exe command. RC=*rc*

Explanation: Failure initializing virtual machine environment. Can not find vcbMounter.exe command. The VMware Consolidated Backup Framework not installed or vcbMounter.exe command is not located in current PATH environment variable.

System action: The backup can not continue. The output of the vcbMounter command will show the reason for the failure.

User response: Issue a vcbMounter command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information. The VMware Consolidated Backup Framework must be installed on the Backup Proxy machine. The installed location and the vcbMounter.exe must be located in the PATH environment variable. The default location is C:\Program Files\VMware\VMware

Consolidated Backup Framework.

ANS9267E *program-name*: File system *file-system* has exceeded its quota.

Explanation: TSM detects that the file system has exceeded its quota. No more data can be migrated out of this file system.

System action: TSM will not migrate files from this file system.

User response: Recall some files, or ask the system administrator to increase the quota for this file system.

ANS9278E Failure processing *vmList* option. RC=*rc*

Explanation: Failure processing *vmList* option.

System action: The backup can not continue.

User response: Check for errors in the *vmList* option value. Refer to the documentation for the *vmList* option for more information.

ANS9279E Failure locating Virtual Machine '*vmname*' volumes. Failed with RC=*rc*

Explanation: Virtual machine volumes can not found. Volume mount points are not available on Backup Proxy machine.

System action: The backup of the virtual machine can not continue. The next virtual machine in the *vmList* will be processed. The output of the *vcbMounter* command will show the reason for the failure.

User response: Issue a *vcbMounter* command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information.

ANS9280E '*vmname*' option must be set when running this operation.

Explanation: A required option for the command is missing.

System action: The operation can not continue.

User response: Set the missing option using the Preference Editor or the command line.

ANS9283K Tivoli Space Manager is recalling a migrated file.

Explanation: The space management kernel extension is attempting to access a file that is not stored locally. If the file is migrated, TSM is attempting to access it from an TSM space management server.

System action: TSM waits for the kernel to access the file.

User response: None.

ANS9284K File access waiting for migration to complete.

Explanation: The file being accessed is currently being migrated. Access to this file must wait until the migration process is finished.

System action: TSM waits until the file migration is completed.

User response: None.

ANS9285K Cannot complete remote file access.

Explanation: The space management kernel extension cannot complete the remote file access. The file may be migrated to an TSM migration server. The file cannot be recalled to the local machine. The server could be temporarily disabled.

System action: TSM terminates the current operation.

User response: Check to see whether the server has been disabled by the system administrator, then retry the operation.

ANS9286K File migration has been discontinued.

Explanation: Migration stops because the file is being migrated by another process.

System action: TSM terminates the current operation.

User response: None.

ANS9287E Invalid or unsupported device.

Explanation: The logical volume device is either invalid or unsupported. Refer to the documentation for device type support for image backup.

System action: The logical volume operation is not performed.

User response: For image backup source or image restore destination, specify a device of one of the supported types.

ANS9288W File: *file-name* of size *file-size* is too small to qualify for migration.

Explanation: The file is smaller than the minimum size required for migration. A file is considered for migration only if the file is greater than both of the following: The stub file size specified for the file system plus 1 byte The block size defined for the file system.

System action: IBM Tivoli Storage Manager does not migrate this file because migration does not free additional space.

User response: None.

ANS9289W Object: '*dir-name*' is skipped for migration: It is a directory.

Explanation: The object is a directory. Space management does not migrate directories.

System action: IBM Tivoli Storage Manager does not migrate this object because it is a directory.

User response: None.

ANS9290W File: *file-name* is skipped for migration: The file type is either unknown or unsupported.

Explanation: The file either cannot be read, is not a regular file, or its type is unknown to the HSM client. The HSM client migrates only regular files and does not migrate directories, symbolic links, and special files.

System action: IBM Tivoli Storage Manager does not migrate this file.

User response: None.

ANS9291E *program-name*: A conflicting space management program is already running in the *file-system* file system. Re-run this program later in this file system.

Explanation: TSM detected another program running in the file system that cannot run at the same time as the program you tried to initiate. The following programs cannot run at the same time for a file system:

- dsmreconcile
- dsmautomig
- dsmmigfs remove.

Also, dsmmigfs remove cannot run while a migration process is running in the file system.

System action: TSM will not run the program at this time.

User response: Try running the program later.

ANS9292E *program-name*: Cannot access lock file *lock-file/lock-file/lock-file*: error

Explanation: TSM cannot access a lock file due to an error. The lock file provides serialization of certain programs to prevent conflicting processes from running at the same time.

System action: TSM will not run the program at this time.

User response: Check the permissions on the directories leading up to the lock file and also the permissions on the program executable.

ANS9293E TSM space management cannot access ERRORPROG *error-program:error*

Explanation: TSM encountered an error trying to access the program specified with the ERRORPROG option in your client system options file (dsm.sys). This message will appear only the first time this error occurs.

System action: TSM cannot send a severe error message to the specified error message program.

User response: Check to make sure the program exists and that it accepts standard input when run. It is usually best if ERRORPROG specifies the fully qualified file name of the program.

ANS9294I No files matching '*file-name*' were found.

Explanation: You entered a search pattern or file name that cannot be found in the local file system.

System action: Processing stopped.

User response: Ensure that your search pattern is correct, or specify a new search string.

ANS9296W Performing image backup of the entire volume for *volume name*. The IMAGEGAPSIZE option and used block image backup is not supported for non-JFS2 file systems on AIX.

Explanation: None.

System action: The entire volume is backed up.

User response: Refer to the client manual for additional information regarding the IMAGEGAPSIZE option and used block image backup.

ANS9297W File *file-name* is skipped for migration: No backup copy found.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This option requires that there exists a current backup copy of the file before migration. However, there is no backup copy found on the migration server. This file is not migrated. Note: IBM Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, IBM Tivoli Storage Manager does not find a backup copy of the file.

System action: The file is skipped.

User response: Back up this file on the migration server, or assign a management class to this file that does not require a current backup copy. Try the operation again.

ANS9298W File *file-name* is skipped for migration:
Backup copy found is not current.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This option requires that there exists a current backup copy of the file before migration. However, the backup copy found on the migration server is an old version. This file is not migrated. Note: IBM Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, there must be a valid backup copy of the file on the migration server.

System action: The file is skipped.

User response: Back up the current file on the migration server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

ANS9299I Cannot get the number of migrated files for file system *file-system*.

Explanation: Failed to get the number of migrated files on the file system. The number is stored in the status file for the file system.

System action: If you are removing space management from the file system, processing stops. Space management is not removed.

User response: Run reconciliation to reconcile the file system. Retry operation.

ANS9300I Migrated files found in file system *file-system*. Check for any error encountered during recall.

Explanation: Remove space management failed because there are migrated files in the file system. TSM was unable to recall any files, or some of the migrated files may have failed during a recall operation.

System action: TSM remove processing stops.

User response: Check for error messages that occurred during the recall process, correct any problems, and retry the remove process.

ANS9301E Full VM backup of Virtual Machine *'vmname'* failed with RC *rc*

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS9302E The Restore VM command does not support VMBACKUPTYPE=FILE data. VM File level restore must be run from inside the virtual machine or with the 'asnodename' option.

Explanation: The Restore VM function not supported for file level data.

System action: The system does not process your requested action.

User response: Virtual machine File level restore must be run from inside the virtual machine or with the asnodename option. To process a full virtual machine restore, issue the command with VMBACKUPTYPE=FULLVM.

ANS9303E Full VM restore of Virtual Machine *'vmname'* failed with RC *rc*

Explanation: The Full VM restore of virtual machine failed.

System action: The full restore of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

ANS9304E VMware Converter tool not installed on system.

Explanation: VMware Converter tool install could not be detected on system.

System action: The full virtual machine image files have been restored successfully at the specified location.

User response: No further action is necessary. The full virtual machine images files can be used by various tools. VMware Converter tool can be installed on system.

ANS9305E Invalid Hyper-V VM name *'string'* entered

Explanation: You entered a Hyper-V VM name *string* that contains incorrect characters or contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct Hyper-V VM name.

ANS9306E Invalid Hyper-V VM list *'string'* entered

Explanation: You entered a Hyper-V VM list *string* that contains incorrect characters or contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct Hyper-V VM list.

ANS9307E No Hyper-V VM name or VMList entered

Explanation: No Hyper-V VM name or VMList parameter was specified.

System action: Processing stopped.

User response: Specify a correct Hyper-V VM name or VMList parameter.

ANS9308E No match found for the Hyper-V VM name or VMList 'string' entered

Explanation: No match found for the Hyper-V VM name or VMList parameter entered.

System action: Processing stopped.

User response: Specify a correct Hyper-V VM name or VMList parameter.

ANS9309E Pick option specified but also a value for the Hyper-V VM name or VMList 'string' entered

Explanation: You cannot specify the -pick option and also include a Hyper-V VM name or VMList parameter.

System action: Processing stopped.

User response: Specify the -pick option without a Hyper-V VM name or VMList parameter.

ANS9311E No Hyper-V VMs exist on the TSM server

Explanation: No filespaces representing a Hyper-V Virtual Machine currently exist on the TSM server.

System action: Processing stopped.

User response: You must successfully backup a Hyper-V Virtual Machine before using this command.

ANS9312S *program-name:* Cannot change owner/group on file: *file-name:* error

Explanation: TSM cannot change the ownership or group, or both for the specified file. This change is necessary for space management to run properly.

System action: TSM cannot continue processing.

User response: Ensure that directory permissions allow the file owner or group to be changed. Reissue the command.

ANS9313E *program-name:* The TMP directory is full.

Explanation: The TMP directory from the operating system is full.

System action: TSM stops.

User response: Delete some files in the TMP directory and retry the operation.

ANS9316T File system 'file-system' undelete completed.

Explanation: TSM has finished undeleting the file system.

System action: TSM continues.

User response: Continue with normal operations.

ANS9318W *program-name:* error encountered while undeleting file system *file-system*.

Explanation: TSM encountered an error performing undelete on the file system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9331W VMware vCenter or ESX Server userid and password for VMC Host <host> VMC Userid <userid> could not be read from encrypted pwd file.

Explanation: VMware vCenter or ESX Server userid and password could not be read from encrypted password file.

System action: Processing stops.

User response: Use `dsmc SET PASSWORD -type=VM 'vCenter hostname' 'userid' 'password'` to save encrypted password.

ANS9332E VMware vCenter or ESX Server userid and password not set. Use `dsmc SET PASSWORD -type=VM 'vCenter hostname' 'userid' 'password'` to save encrypted password.

Explanation: VMware vCenter or ESX Server userid and password could not be read from encrypted password file.

System action: Processing stops.

User response: Use `dsmc SET PASSWORD -type=VM 'vCenter hostname' 'userid' 'password'` to save encrypted password.

ANS9333E Unable to re-create '*file-name*' as a stub file due to *Unix-system-call()* failure; *errno: error; reason: 'error-reason'*.

Explanation: TSM was unable to re-create the specified file as a stub due to an error.

System action: The processing continues with the next file.

User response: Please, look into the dsmerror.log for further error details. If the affected file path doesn't exist, restore it from your backup (if any) or re-create it manually, then re-try the operation. Make sure that the specified file system is TSM space managed, writable and in consistent state.

ANS9334E Wrong alias '*alias-name*' received from the server.

Explanation: TSM could not build a valid pathname for a migrated file due to the invalid alias received from the server.

System action: The processing continues with the next file.

User response: If possible, perform either an orphan check reconcile or an inline incremental backup of the initial file, so that the alias is updated on the server. Then, retry the operation. Otherwise, contact TSM support for further investigation and problem resolution.

ANS9347W Warning:'*domain-keyword*' specified on Domain will be ignored when connecting to VMware ESX/ESXi host. Connect to VMware vCenter to process this domain.

Explanation: None.

System action: Domain keyword is ignored.

User response: Connect to VMware vCenter to process this domain.

ANS9349I Selective Recall completed

Explanation: The selective recall was completed.

System action: TSM recalled the files.

User response: Continue with normal operations.

ANS9350E Backup operation failed due to volume mixture. Please refer to explanation section for additional information.

Explanation: IBM Tivoli Storage Manager failed to create the backup because of the mixture of volumes was detected. Some volumes selected meet the requirements for importing snapshots only when needed and some do not. This situation occurs when a

backup operation is requested and the "Import VSS snapshots Only When Needed" feature is enabled and not all the volumes involved in the backup operation are managed by a VSS Hardware Provider that supports transportable snapshots. Additionally the situation can also occur in a clustered environment during a backup operation, when not all the volumes involved in the backup operation are managed by a VSS Hardware Provider that supports transportable snapshots.

System action: processing stops.

User response: Try the operation again by splitting the backup operation. Ensure that all the volumes involved in the backup operation are either managed by a Hardware Provider that supports transportable snapshots or that all the volumes involved in the operation do not support transportable snapshots. Additionally you may also turn off the "Import VSS snapshots Only When Needed" feature to allow the backup to allow the mixture.

ANS9351E Data was not available on server and was skipped.

Explanation: The data to be restored is not available on the server, so it will not be restored.

System action: The data is skipped, and the restore processing continues with the next object to be restored.

User response: Contact your TSM administrator.

ANS9352E VMVSTORTRANSPORT is set to either SAN or HOTADD, but the SAN policy is not OnlineAll. You cannot use SAN or HOTADD unless the SAN policy is OnlineAll.

Explanation: The SAN policy must be set to OnlineAll in order to use SAN or HOTADD transport mode.

System action: Restore processing stops.

User response: Set the SAN policy to OnlineAll, or set VMVSTORTRANSPORT to something other than SAN or HOTADD, such as NBD. Then try the restore operation again.

ANS9353I Selective Recall stopped by user.

Explanation: You requested to stop the selective recall operation.

System action: Selective recall stopped.

User response: Continue with normal operations.

ANS9354E The node or owner name '*node*' specified in the SET ACCESS command exceeds the maximum allowed length (64).

Explanation: An invalid node or owner name has been entered in the SET ACCESS command.

System action: Processing stops.

User response: Enter the SET ACCESS command using the correct node or owner name.

ANS9355E VMware vStorage VI Web Service API reported error message: *vstor-api-msg*

Explanation: The VMware vStorage VI Web Service API reported an error with the specified message text.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

ANS9356E A VMware vStorage API error was reported.

Explanation: A VMware vStorage API was reported. See other messages displayed and logged for additional information about the problem.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

ANS9357E The dsmscout executable cannot be used on the user level.

Explanation: The dsmscout process is exclusively started by the dsmonitord.

System action: TSM aborts the operation.

User response: None.

ANS9359W *program-name: file-system: high threshold high-threshold exceeds recommended maximum max-threshold maximum percentage.*

Explanation: System performance can be impacted. There can be delays from waiting for demand migration.

System action: Processing continues.

User response: Set the migration high threshold lower than the file system capacity.

ANS9360W *program-name: file-system: configured low-threshold low threshold is below the recommended minimum floor-percent low threshold.*

Explanation: TSM low threshold is not recommended to be less than the minimum space required by this file system and may result in endless attempts to find migration candidates. Usage of the file system may be higher than the recommended minimum of low threshold on GPFS and Veritas because these types of file system allocate some space for metadata.

System action: Processing continues.

User response: Set the migration low threshold higher than the recommended-minimum size of the file system.

ANS9361W *program-name: file-system: the configured pre-mig premigration is greater than the difference between the configured low-threshold low threshold and the recommended-minimum size of the file system Min_size.*

Explanation: TSM premigration percentage below the low threshold may not leave sufficient space for the file system, and can result in endless attempts to find migration candidates. Usage of the file system may be higher than the recommended minimum of low threshold on GPFS and Veritas because these types of file system allocate some space for metadata.

System action: Processing continues.

User response: Lower the premigration setting.

ANS9362W *program-name: file-system: MAXFILES max-files is less than used inodes used inodes in the file system. MAXFILES will be set to the minimum possible value.*

Explanation: TSM The specified maxfiles value is below the number of files already existing in the file system. The value will be ignored, and CFI will default to the minimum possible size according to the number of currently used inodes.

System action: Processing continues.

User response: Increase the value of maxfiles.

ANS9363W *program-name: file-system: MAXFILES max-files is more than files total available inodes in the file system. MAXFILES will be set to the maximum possible value.*

Explanation: TSM The specified maxfiles value is above the number of available inodes in the file system. The value will be ignored, and CFI will default to the

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maximum size that corresponds to the number of available inodes.

System action: Processing continues.

User response: Decrease the value of maxfiles.

ANS9364E Failure initializing virtual machine environment. Refer to dsmerror.log for detailed error messages.

Explanation: Failure initializing virtual machine environment. Refer to dsmerror.log for detailed error messages.

System action: The backup can not continue.

User response: Refer to dsmerror.log for detailed error message.

ANS9365E VMware vStorage API error for virtual machine '*VM-name*'. TSM function name : *function-name* TSM file : *file-name* (*line-number*) API return code : TSM-rc API error message : *function-desc*

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS9368W WARNING: VMware Host Userid <*hostuserid*> read from pwd file different than VMCUSER option value <*vmcuserid*>. Using VMCUSER option value.

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS9369W WARNING: VMware VirtualCenter or ESX Server User Password for VMC Host <*host*> VMC Userid <*userid*> set in options file.

Explanation: None.

System action: Processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS9370W Use Preferences Editor or dsmc SET PASSWORD -type=VM 'VirtualCenter hostname' 'userid' 'password' to save encrypted password.

Explanation: The VMCPW option was found either in an option file or on the command line. While this

method of entry is allowed, it presents a security risk because the password is in plain text and not encrypted.

System action: The option is accepted and the VMC password is used in the current session.

User response: To save the encrypted password, use the Preferences Editor VM Backup panel or the command: dsmc SET PASSWORD -type=VM 'VirtualCenter hostname' 'userid' 'password'

ANS9371I *program-name: file-system:* The specified MAXFILES value is 0. The CFI size will be calculated automatically now.

Explanation: TSM The specified maxfiles value is 0, which means that the CFI size is managed automatically now.

System action: TSM continues.

User response: none.

ANS9372E Unable to create the virtual machine to be restored due to an invalid host name, datacenter name, or datastore name.

Explanation: IBM Tivoli Storage Manager was unable to create the virtual machine to be restored because an invalid host name, datacenter name, or datastore name was specified. Check the dsmerror log file for information on the specific reason for the failure.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

ANS9373E VMware vStorage API environment could not be found. Install the VMware VDDK and copy VMware runtime libraries from the VDDK bin directory to TSM baclient directory.

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware VDDK is installed and copy VMware runtime libraries from VDDK bin directory to TSM baclient directory.

ANS9374E VMware vStorage virtual storage driver service is not running or could not be found. Make sure VMware 'vstor2-mntapi10.sys' service is installed and running. Install the VMware VDDK.

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware 'vstor2-mntapi10.sys' service is installed and running. Install the VMware VDDK. VMware.

ANS9375E VMware vStorage virtual storage driver service is not running or could not be found. Make sure VMware 'vstor2-mntapi10.sys' service is installed and running. Run the TSM install selecting the vmwaretools feature or install the VMware VDDK.

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware 'vstor2-mntapi10.sys' service is installed and running. Run the TSM install selecting the vmwaretools or install the VMware VDDK. VMware.

ANS9376W Warning: VM Backup domain keyword 'domain-keyword' specified which contains no virtual machines.

Explanation: None.

System action: Processing stops.

User response: Ensure that the correct domain keyword value was entered.

ANS9377E No virtual machine is specified on the *string* command or the virtual machine domain list could not be processed.

Explanation: No virtual machine found with name or specified in domain option.

System action: Processing stops.

User response: Specify a correct VM name or domain option.

ANS9378E Unexpected error while fingerprinting the data

Explanation: There was an error while fingerprinting the data. See the error log for more information.

System action: The object is not backed up.

User response: Retry the operation. Retry the operation without client-side deduplication. If the problem persists, contact TSM technical support.

ANS9379E Unexpected error while deduplicating the data

Explanation: There was an error while deduplicating the data. See the error log for more information.

System action: The object is not backed up.

User response: Retry the operation. Retry the operation without client-side deduplication. If the problem persists, contact TSM technical support.

ANS9380E No virtual machine found processing *string* command.

Explanation: No virtual machine found with name or specified in domain option.

System action: Processing stopped.

User response: Specify a correct VM name or domain option.

ANS9381I The value set for *vm*list option will be migrated to the new *domain* option.

Explanation: New option has been set.

System action: Processing continues.

User response: None.

ANS9383E Required files for VMware vStorage virtual machine backup could not be found. Run the TSM install selecting the vmwaretools feature or install the VMware VDDK.

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Run the TSM install selecting the vmwaretools feature. VMware.

ANS9384W Unable to get VMware Changed Block Tracking(CBT) data for virtual machine '*virtual machine name*'. Full VM backup continues, and includes both used and unused areas of the disk.

Explanation: IBM Tivoli Storage Manager was unable to obtain Changed Block Tracking(CBT) data for the specified virtual machine. The backup continues, but instead of backing up just the used blocks (in the full VM backup case), or just the changed blocks (in the incremental VM backup case), the entire virtual machine is backed up. This backup includes both the used and unused blocks of the disk.

System action: The backup continues.

User response: See the error log dserror.log for

information about why the changed block data is not obtained.

ANS9385W Error returned from VMware vStorage API for virtual machine '*VM-name*' in vSphere API function `__ns2__QueryChangedDiskAreas`.
RC=API return code, Detail message: *API message*

Explanation: None.

System action: CBT processing stops.

User response: Contact the TSM administrator with the information provided in this message.

ANS9386W Changed block tracking is not supported for virtual machine '*virtual machine name*'. A FULL backup of the disk will be performed and will include both used and unused areas of the disk.

Explanation: IBM Tivoli Storage Manager was unable to obtain Changed Block Tracking(CBT) data for the specified virtual machine because changed block tracking is not supported. RDM disks in physical mode, virtual disks attached to shared virtual SCSI bus, and VMs with hardware version 6 or earlier are not supported. The backup continues, but instead of backing up just the used blocks (in the full VM backup case), or just the changed blocks (in the incremental VM backup case), the entire virtual machine is backed up. This backup includes both the used and unused blocks of the disk.

System action: The backup continues.

User response: See the error log dsmerror.log for information about why the changed block data is not obtained.

ANS9387W Incremental backup unsuccessful for virtual machine '*virtual machine name*'. Performing Full backup instead.

Explanation: IBM Tivoli Storage Manager was unable to perform an incremental backup of the specified virtual machine. The backup continues, but a full backup will be performed instead.

System action: The backup continues.

User response: See the error log dsmerror.log for information about why the changed block data is not obtained.

ANS9388E The management class '*management class name*' specified for the '*option name*' option is invalid, or does not have a backup copy group.

Explanation: The management class name for the

specified option does not exist, or it exists but does not have a valid backup copy group.

System action: Processing stops.

User response: Verify that the specified management class name is valid, and that it contains a valid backup copy group.

ANS9389W The DEDUP backup attempt was unsuccessful for virtual machine '*virtual machine name*'. Retry #*retry attempt number* with DEDUP disabled.

Explanation: The attempt to backup the virtual machine with DEDUP enabled was unsuccessful. Instead of failing the backup right away, an attempt is being made to backup the virtual machine with DEDUP disabled.

System action: Processing continues with DEDUP disabled.

User response: Check the log files for messages as to why DEDUP failed. If future attempts to backup using DEDUP fail, contact your system administrator.

ANS9390W The DEDUP backup attempt was unsuccessful for virtual machine '*virtual machine name*'. Retry #*retry attempt number* with DEDUP still enabled.

Explanation: The attempt to backup the virtual machine with DEDUP enabled was unsuccessful. Instead of failing the backup right away, an attempt is being made to retry the backup of the virtual machine with DEDUP still enabled.

System action: Processing continues with DEDUP still enabled.

User response: Check the log files for messages as to why DEDUP failed. If future attempts to backup using DEDUP fail, contact your system administrator.

ANS9391W Linux guest OS with EFI Boot enabled is not fully supported by TSM VMware backup. Manual steps may be required following restore to enable the virtual machine to power on correctly.

Explanation: A restored Linux guest OS with EFI boot enabled may not successfully start. Manual steps are required to successfully boot the guest OS.

System action: Restore processing continues.

User response: Following guest OS restore: remove and reattach the guest Linux boot disk, select Guest Boot Option to enter EFI setup configuration on next boot, power on the guest, enter EFI Boot Maintenance, add Boot Device, select unnamed volume, give it a label, save and commit changes, continue with boot.

ANS9392W No backupset name entered.

Explanation: You must provide a backupset for this operation.

System action: Processing stops.

User response: Specify a valid backupset name.

ANS9393W Incorrect backupset name entered.

Explanation: The backupset name provided was invalid. Wildcards are not allowed.

System action: Processing stops.

User response: Specify a valid backupset name.

ANS9394W No backupset file or device name entered.

Explanation: You must provide a backupset file or device name for this operation.

System action: Processing stops.

User response: Specify a valid backupset file or device name.

ANS9395E The filesystem has been migrated to the incremental forever model; MODE=FULL and MODE=INCR are not valid.

Explanation: You must run only incremental forever backup types (IFINCR or IFFULL) if the filesystem has been migrated to the incremental forever type.

System action: Processing stops.

User response: Specify either MODE=IFFULL or MODE=IFINCR.

ANS9396W Virtual machine 'VM' is not running. IBM Tivoli Storage Manager can not protect VMs that are not running. IBM Tivoli Storage Manager application protection will not be used.

Explanation: IBM Tivoli Storage Manager can only protect VMs that are running.

System action: IBM Tivoli Storage Manager uses the VMWare tools to provide application consistency.

User response: Power on the virtual machine or exclude it from TSM application protection by removing the INCLUDE.VMTSMVSS option for this virtual machine. If you want logs to be truncated use INCLUDE.VMTSMVSS to protect this machine.

ANS9397W TSM application protection cannot protect this machine. Virtual machine 'VM' does not have operating system or applications supported by TSM application protection.

Explanation: The application protection can be used only for virtual machines that have operating systems or applications that are supported by IBM Tivoli Storage Manager application protection. Refer to the product documentation for the list of supported operating systems and applications.

System action: IBM Tivoli Storage Manager will use the VMware Tools to provide application consistency.

User response: Exclude the virtual machine from application protection by removing the INCLUDE.VMTSMVSS option for this virtual machine.

ANS9398E IBM Tivoli Storage Manager application protection failed to initialize on virtual machine 'VM'. See the error log for more details.

Explanation: TSM application protection encountered an error during initialization.

System action: Processing stops.

User response: See the TSM error log for more details. Correct the error(s) and try the operation again.

ANS9399W *program-name: lock file access error for operation value on path value value with errno text value.*

Explanation: A lock file operation has failed.

System action: TSM logs the condition and continues processing, or exits if directory not found.

User response: Correct the configuration.

ANS9400W *program-name: Recovered program-name. The daemon was either not started or in corrupted state.*

Explanation: TSM HSM daemon breakdown with automatic recovery by the dsmswathd.

System action: Restarting the daemon.

User response: Continue with normal operation.

ANS9401E *program-name: Cannot kill recall daemon.*

Explanation: TSM A request for killing the recall daemon failed. This may occur during node failover.

System action: none.

User response: Continue with normal operation unless further errors occur.

ANS9402E *program-name:* **Cannot notify process name to recover HSM operations on a failing node.**

Explanation: In order to assume the functionality of a failing partner node, the dsmwatchd daemon must notify the local daemons.

System action: none.

User response: Communication cannot be established with the HSM daemon specified in this message. Check whether the target daemon is running. Start or restart the target daemon as appropriate. If the problem persists, restart the GPFS cluster.

ANS9403E *program-name:* **The local HSM functionality cannot be recovered. Trying to initiate failover to another node.**

Explanation: TSM If the GPFS daemon crashes or the local HSM daemons cannot perform their function for whatever reason the dsmwatchd will try to migrate the functionality to another node.

System action: Migrate HSM functionality to another node.

User response: Check failure node. It may be necessary to recover the local GPFS daemon.

ANS9404E **Error creating the specified Virtual Machine. See log files for more information.**

Explanation: An error was encountered creating the Virtual Machine. Look in the dsmerror.log for additional information on why the Virtual Machine could not be created.

System action: Processing stops.

User response: Check the dsmerror.log for more specific messages on why the virtual machine could not be created.

ANS9405W *program-name:* **The takeover of filesystem file system started.**

Explanation: The local activation of the specified file system started successfully.

System action: TSM on the local node will try to activate the file system that is space managed on another node.

User response: None.

ANS9410W **VMware Tools are either not running or out-of-date on virtual machine 'VM'. IBM Tivoli Storage Manager application protection cannot be used.**

Explanation: IBM Tivoli Storage Manager application protection requires that VMware tools are installed and running with an up-to-date version on the virtual machine.

System action: TSM will not provide application consistency. Application logs are not truncated.

User response: Install and/or upgrade and/or start VMware Tools on the virtual machine or exclude it from the application protection by removing the INCLUDE.VMTSMVSS option for this virtual machine.

ANS9411E **VSS provider registration failed. Command 'command' failed with Windows RC=return code**

Explanation: IBM Tivoli Storage Manager was unable to register the VSS provider on the virtual machine.

System action: Processing stops.

User response: Restart the virtual machine and try the operation again.

ANS9412E *program-name:* **Failover is disabled on the local machine. Aborting failover ...**

Explanation: TSM Failover operations were disabled either by the system or the user.

System action: None.

User response: Check failover policy if necessary.

ANS9413W *program-name:* **The remote node was able to recover from failure situation. Aborting takeover ...**

Explanation: The remote dsmwatchd was able to recover from the failure situation during the local takeover operation.

System action: None.

User response: Check failure node for consistency.

ANS9414E *program-name:* **Unable to create file-name in the SDR. Aborting ...**

Explanation: An update of an SDR object failed.

System action: Aborting operation.

User response: Check SDR consistency.

ANS9415E Failed to copy 'source' to 'destination' with VMware RC=*rc* on the virtual machine.

Explanation: IBM Tivoli Storage Manager was unable to copy a file to the virtual machine.

System action: Processing stops.

User response: Verify that the source file exists and the destination is accessible. Restart the virtual machine and try the operation again.

ANS9416E Cannot create the directory 'source' on the virtual machine with Windows RC=*rc*

Explanation: IBM Tivoli Storage Manager client was unable to create the specified directory on the virtual machine. It is possible that the directory exists and is locked by a process.

System action: Processing stops.

User response: Verify the the specified directory does not exist on the virtual machine. Restart the virtual machine and try the operation again.

ANS9417E IBM Tivoli Storage Manager application protection could not freeze the VSS writers on the virtual machine named 'VM'. See the TSM error log for more details.

Explanation: IBM Tivoli Storage Manager application protection encountered an error while freezing the VSS writers.

System action: Processing stops

User response: Use the 'vssadmin list writers' command to determine if any VSS writers detect errors on the virtual machine. Restart the VM. Retry the operation. If the retry fails, see the error log for details about the errors.

ANS9418W *program-name:* Cannot access the GPFS SDR for writing. It might be locked, or the var filesystem might be full.

Explanation: The GPFS configuration is stored in the SDR. This file can be accessed as soon as it is possible to set a certain SDR lock. If a second process holds this lock, access to the file is denied until the lock is released. Use the GPFS command - mmcommon showLocks - to show which process holds the lock currently.

System action: None.

User response: Wait. If the situation does not get resolved within a reasonable amount of time (about 1 min.), examine the var file system. If it is full, free up some space. Otherwise use the command dsmmigfs SDRreset. This command resets all activated locks in

the SDR for the local GPFS node set.

ANS9419E *program-name:*The filesystem *filesystem-name* is either already managed locally or under the control of a remote HSM instance.

Explanation: A GPFS filesystem can be managed just once.

System action: Aborting operation.

User response: Execute dsmmigfs query -detail to have a look at the current HSM configuration within the local GPFS node set.

ANS9420E *program-name:* An update of the configuration files in the SDR is not allowed as long as failover is disabled on the local machine.

Explanation: You cannot update configuration files in the SDR when failover is disabled on the local machine.

System action: TSM Aborting operation.

User response: Do nothing, or activate failover by using dsmmigfs enableFailover before running dsmmigfs SDRupdate.

ANS9421W *program-name:* Recovered from Lock on SDR File *file-name*

Explanation: This output relates to ANS9418W. A previously blocked SDR file got unlocked.

System action: TSM continues.

User response: None.

ANS9422W *program-name:* The rollback of *filesystem* file system started.

Explanation: The local activation of the specified file system started successfully.

System action: TSM on the local node will try to activate the file system that is space managed on another node.

User response: None.

ANS9423E *program-name:* Setting the default partition name failed! Aborting operation ...

Explanation: The application needs to have access to the SP Group Services. In this context it tries to extract the default partition name for the local system as provided by spget_syspar. The data extraction failed.

System action: Aborting operation.

User response: Check node consistency.

ANS9424E *program-name:* **It was not possible to send a message to the SP Group Services. This is a severe error.**

Explanation: The Failover environment requires proper access to the SP Group Services. The distribution of a message failed.

System action: Aborting operation.

User response: If the problem persists, verify SP Group Service is accessible and is not overwhelmed. If the problem persists, reboot the GPFS cluster.

ANS9425E *program-name:* **It was not possible to notify the dsmwatchd in order to distribute a message within the failover group. The data of the current operation may get lost.**

Explanation: Some HSM commands need to inform the dsmwatchd about the current operation. This notification failed.

System action: Aborting operation.

User response: Restart the GPFS daemon and check that the DMApi support is active by executing /usr/lpp/mmfs/bin/mmlsfs deviceName.

ANS9428E *program-name:* **The takeover of filesystem file system failed to start.**

Explanation: The local activation of the specified file system failed to start. Please, note that only file systems which are space managed on another node within the same cluster can be taken over. Additionally, the file system must be mounted locally.

System action: TSM will not take over the file system.

User response: Make sure the file system is mounted locally and managed with the TSM client for space management on another node within the same cluster and retry the operation.

ANS9431E **IBM Tivoli Storage Manager application protection failed to thaw VSS writers on virtual machine 'VM'. See the TSM error log for more details.**

Explanation: IBM Tivoli Storage Manager application protection encountered an error while thawing VSS writers.

System action: Processing stops

User response: See the error log for more details. Verify that all VSS writers are not reporting errors by running command 'vssadmin list writers'. Restart the virtual machine and try the operation again. If the retry fails, see the error log for details about the errors.

ANS9432W **IBM Tivoli Storage Manager application protection failed to truncate application logs on virtual machine 'VM'.**

Explanation: IBM Tivoli Storage Manager application protection encountered an error while completing VSS backup operation. The applications were successfully quiesced, but their logs were not truncated.

System action: Application logs are not truncated.

User response: See the TSM error log for more details. Verify that all VSS writers are not reporting errors by running command 'vssadmin list writers'. Restart the virtual machine and try the operation again. If the retry fails, see the error log for details about the errors.

ANS9433E *program-name:* **dm_send_msg failed with errno Errno.**

Explanation: Unable to execute DMApi call.

System action: Aborting operation.

User response: Check consistency of the GPFS daemon.

ANS9442E *program-name:* **It appears that another dsmmigfs add/rem/update command is in process within the local GPFS nodeset. Please wait a few moments, then repeat the operation. If a previous dsmmigfs command was aborted, there could be a stale lock in the SDR. If so, run dsmmigfs SDRreset to fix the problem.**

Explanation: There can only be one instance of dsmmigfs add/rem/update running within a GPFS nodeset at the same time.

System action: Aborting operation.

User response: Wait for a bit and try again. If no other instance of dsmmigfs is running within the local GPFS nodeset run dsmmigfs SDRreset.

ANS9443E *program-name:* **The operation cannot be executed in a deactivated failover environment.**

Explanation: The operation relies on an active failover environment.

System action: Aborting operation.

User response: Run dsmmigfs enableFailover on the local node and repeat the operation.

ANS9449W *program-name:* **Forced deactivation of the local failover environment!**

Explanation: TSM Failover was initiated or a problem with the group services occurred.

System action: Continuing failover or aborting operation.

User response: Check HSM and SP Group Services environments. Execute dsmmigfs enableFailover after resolving the problem.

ANS9450W *program-name:* **No eligible filesystem for takeover.**

Explanation: None of the locally mounted GPFS filesystems matches with the remotely managed filesystems of the failure node.

System action: Aborting takeover operation.

User response: Check that the filesystems of the remote failure node get managed elsewhere within the node set.

ANS9451E *program-name:* **GPFS or the SP switch is down locally. Aborting takeover activities ...**

Explanation: TSM GPFS is not functional locally.

System action: Aborting takeover operation.

User response: Check switch and VSD status. The local system must be unfenced.

ANS9452E *program-name:* **The DMApi is not functional locally. Aborting takeover activities ...**

Explanation: The operation stopped because the DMApi interface is not accessible.

System action: Aborting takeover operation.

User response: Check GPFS status.

ANS9453E *program-name:* **Could not determine the GPFS storage pool id for file '*file-path*'. Reason: *reason***

Explanation: The processed file does not exist or is located on a file system without storage pool support.

System action: The requested operation stops.

User response: Please check the input parameters and if DMAPI is enabled on the file system.

ANS9454W *program-name:* **Performing synchronization between the local and global file event handling.**

Explanation: The local node received a request from a remote node to synchronize with the global file event handling (DMApi event disposition).

System action: Synchronization proceeds.

User response: None.

ANS9455E *program-name:* **Unable to join the local failover group with rc=*return-code*!**

Explanation: SP Group services reported a problem accessing/creating an HSM group.

System action: Aborting operation.

User response: Check PSSP environment on the local node.

ANS9457E *program-name:* **Could not determine the storage pools of file system '*file-system*'. Reason: *reason***

Explanation: The specified file system is not a GPFS file system or has an old GPFS version.

System action: The requested operation stops.

User response: Please update to a supported version of GPFS.

ANS9458I *program-name:* **Responsiveness Service successfully started.**

Explanation: Starting and joining the Responsiveness Service to monitor other nodes for failover was successful. The node will now try to establish a connection to the service of other nodes.

System action: Processing continues.

User response: None.

ANS9459E **Using the specified MAXCANDIDATES parameter would produce an out-of-space condition in the parent filesystem of /etc/adsm/SpaceMan/candidatesPool. Based on the current free space situation the maximum value for the MAXCANDIDATES parameter is *value*.**

Explanation: TSM The automigration candidate pools for the selected filesystem require MAXCANDIDATES/10 KB plus a safety buffer of 5 MB of memory under /etc/adsm/SpaceMan/candidatesPool, which exceeds the available space.

System action: TSM Abort operation.

User response: Increase the filesystem size or choose a

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smaller value for the MAXCANDIDATES parameter. You may also create a dedicated filesystem with sufficient space for the migration pools under /etc/adsm/SpaceMan/candidatesPool. Kill the dsmscout processes after performing this option.

ANS9462E Failover functionality is not supported with this HSM release.

Explanation: The TSM user ran dsmmigfs with the failover flag on an unsupported platform.

System action: TSM ends the operation.

User response: None.

ANS9469E Warning! Unable to write a complete migration candidate list due to low space in the parent filesystem of *name*.

Explanation: TSM Low space in filesystem which stores the migration candidates files.

System action: TSM The executable writes a partial migration candidates list.

User response: Increase the filesystem size or create a dedicated filesystem with sufficient size under the given path.

ANS9472I *program-name*: Updating failover information for Node ID: *node*

Explanation: Failover status information for remote node was updated.

ANS9474E *program-name*: Lost my session with errno: *errno* . Trying to recover.

Explanation: The DMAPI session is not valid.

System action: Trying to recover session.

User response: Check the failure node. You might have to recover the local GPFS daemon.

ANS9475W IBM Tivoli Storage Manager application protection failed to cleanup after a VSS backup on virtual machine *VM*.

Explanation: IBM Tivoli Storage Manager application protection encountered an error while cleaning up after a VSS backup operation.

System action: None

User response: See the TSM error log for more details. Restart the virtual machine and try the operation again. If the problem persists, contact IBM technical support for further assistance.

ANS9476I *program-name*: Recovered my DM session *sid*.

Explanation: DMAPI session is recovered.

ANS9480E *program-name*: The rollback of filesystem file system failed to start.

Explanation: The local activation of the specified file system failed to start. Please, note that a rollback can only be performed after the space management of the file system was moved from the local node to another node during failover. Additionally, the file system must be mounted locally.

System action: TSM will not roll back the file system.

User response: Make sure the file system is mounted locally and managed with the TSM client for space management on another node within the same cluster and retry the operation.

ANS9487W *program-name*: cannot query the right on session *session* for file handle = *filehandle* token = *token*. Reason : *error*

Explanation: TSM space management cannot query the right on a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9488E Java Runtime Environment (JRE) was not found. File *VM* does not exist.

Explanation: JRE was not found in the TSM installation directory.

System action: Processing stops

User response: Re-install the product or install a required version of JRE and try again. If JRE is already installed on your machine, then make sure the PATH environment variable contains path to javaw.exe.

ANS9489E Java Runtime Environment (JRE) was not found.

Explanation: JRE was not found.

System action: Processing stops

User response: If you have already installed JRE, please verify that the \"java\" executable is set in the system PATH, otherwise install the required JRE version.

ANS9490E Cannot find httpagent.jar in the TSM client installation directory.

Explanation: The required file was not found.

System action: Processing stops

User response: Re-install the product or install a required version of JRE and try again.

ANS9491E The password credentials for virtual machine '*guest VM name*' could not be found. Use `dsmc SET PASSWORD -type=VMGUEST 'VM guest name' 'userid' 'password'` to save encrypted password.

Explanation: The required password was not found.

System action: Processing stops

User response: Use `dsmc SET PASSWORD -type=VMGUEST 'VM guest name' 'userid' 'password'` to save encrypted password. And then retry the 'backup vm' operation.

ANS9492E Destination size is not equal to source

Explanation: The space allocation for the selected destination is not the same as the source.

System action: The restore operation is not performed.

User response: Choose a different destination which is equal in size to the source.

ANS9493E The credentials found for virtual machine '*guest VM name*' are incorrect. Verify the credentials and use `dsmc SET PASSWORD -type=VMGUEST 'VM guest name' 'userid' 'password'` to update the username and password.

Explanation: The supplied credentials are incorrect. Failed to authenticate to guest VM using these credentials.

System action: Processing stops

User response: Use `dsmc SET PASSWORD -type=VMGUEST 'VM guest name' 'userid' 'password'` to update the username and password. And then retry the 'backup vm' operation.

ANS9494E Command '*command*' completed with `RC=return code` on virtual machine '*guest VM name*'.

Explanation: A remote command either timed out or failed.

System action: Processing stops

User response: Increase the value of `VMTIMEOUT` option and try the operation again.

ANS9495E Failed to login to virtual machine '*guest VM name*' because the VMware Tools are not running in the guest machine. Verify that the VMware tools are running and that no other program has access or is making any changes to this VM.

Explanation: Failed to login to virtual machine because the VMware Tools are not running in the guest machine.

System action: Processing stops

User response: Make sure that the VMware tools are running and that no other program has access or is making changes to this VM. And then retry the 'backup vm' operation.

ANS9496E Unable to lock virtual machine VM for application protection.

Explanation: The virtual machine is being backed up by another process. Only one process is allowed to use TSM application protection during a backup of a virtual machine at a time.

System action: Processing stops

User response: Wait for the other virtual machine backup to complete and re-try the operation.

ANS9497W Virtual machine '*VM*' resides on an ESX Server or vCenter that is not supported by TSM application protection. IBM Tivoli Storage Manager application protection will not be used.

Explanation: Refer to the product documentation for the list of supported ESX and vCenter versions.

System action: IBM Tivoli Storage Manager will use the VMware Tools to provide application consistency.

User response: Exclude the virtual machine from application protection by removing the `INCLUDE.VMTSMVSS` option for this virtual machine.

ANS9498W A valid IBM Tivoli Storage Manager for Virtual Environments license file (*license-file*) cannot be located. IBM Tivoli Storage Manager application protection will not be used.

Explanation: The license file was not found, or cannot be opened because of permissions, or the file is corrupted.

System action: IBM Tivoli Storage Manager will use the VMware Tools to provide application consistency.

User response: Check permissions on file. See if the license file is in the correct place.

ANS9499W VMware tools on virtual machine 'VM' need to be updated. IBM Tivoli Storage Manager application protection will not be used.

Explanation: IBM Tivoli Storage Manager application protection requires that VMware Tools are up to date.

System action: IBM Tivoli Storage Manager will use the VMware Tools to provide application consistency.

User response: Update VMware Tools on the virtual machine

ANS9500W *program-name:* cannot disposition the mount event. Reason: error

Explanation: The system wide mount event could not be dispositioned. Mount events will not be received by this daemon.

System action: TSM continues.

User response: Try to resolve the problem and restart the recall daemon. If the problem cannot be resolved immediately, kill and restart the recall daemon after an TSM space management supported file system has been added using dsmmigfs or after a file system has been mounted using the mount command.

ANS9501W *program-name:* cannot set event disposition on session *session* for file system *mountdir* token = *token*. Reason : error

Explanation: Events could not be dispositioned on the file system. No events will be received for this filesystem. HSM is not enabled for this file system.

System action: TSM continues.

User response: The file system must be one of the supported native file systems in order for the TSM space management to support it. Verify that the mount options the file system are correct. Correct the problem and remount the file system.

ANS9502W *program-name:* cannot remove event disposition on session *session* for file system *mountdir* token = *token*. Reason : error

Explanation: Event dispositions could not be removed from the file system.

System action: TSM continues.

User response: Verify that the file system is mounted and that dmapi is enabled on that file system. If the problem persists, unmount and remount the file system, then try the operation again. If the problem still persists, reboot the system.

ANS9503I *program-name:* events have been set and dispositioned on session *session* for file system *filesystem-name*

Explanation: Setting events and dispositioning these on a DM session enables the file system for TSM space management support.

System action: TSM continues.

User response: Continue with normal operation.

ANS9504W *program-name:* The file system *filesystem-name* is not mounted or is mounted with wrong options.

Explanation: Either the file system is not mounted or it has been mounted with incorrect options.

System action: TSM continues.

User response: Mount the file system or remount it with corrected mount options.

ANS9505E *program-name:* cannot initialize the DMAPI interface. Reason: error

Explanation: TSM client failed to perform implementation-defined initialization of the DMAPI interface.

System action: The dm_init_service() function failed.

User response: If you are running TSM as a non-root user and you have TSM space management client installed, please, make sure that the dsrootd daemon is up and running, then retry the operation. If you don't have TSM space management client installed, retry the operation under the root user authority.

ANS9506E *program-name:* The provided file space argument '*argument*' has an invalid format.

Explanation: Occurs if you are on a GPFS file system and the file system parameter was not in the correct format.

System action: The requested operation stops.

User response: See the dsautomig documentation for the correct syntax.

ANS9507E *program-name:* cannot request the right on session *session* for file handle *filehandle* token = *token*. Reason : error

Explanation: TSM space management cannot request the required right on a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9508W *program-name: cannot release the right on session *session* for file handle = *filehandle* token = *token*. Reason : error*

Explanation: TSM space management cannot release the right on a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9509W *program-name: received an unexpected event of type *event-type* on session *session*.*

Explanation: TSM space management daemon received an unexpected event. This event has not been dispositioned.

System action: TSM ignores event and continues.

User response: Continue with normal operation.

ANS9510E *program-name: cannot get event messages from session *session*, expected max message-length = *msglen*, returned message-length = *return-length*. Reason : error*

Explanation: TSM space management encountered an error while trying to receive a message on a DM session.

System action: TSM continues.

User response: Continue with normal operation.

ANS9511E *program-name: cannot read DM attributes on session *session* for file: name = *name* handle = *handle* token = *token*. Reason : error*

Explanation: TSM space management cannot read the DM attributes of a DM object, usually a file. If the file name is not available, it will be displayed as an empty string or as <NA>.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9512E *program-name: cannot set DM attributes on session *session* for file handle = *filehandle* token = *token*. Reason : error*

Explanation: TSM space management cannot set DM attributes for a DM object, usually a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9513E *program-name: cannot remove DM attributes on session *session* for file handle = *filehandle* token = *token*. Reason : error*

Explanation: TSM space management cannot remove DM attributes for a DM object, usually a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9514E *program-name: cannot create a file handle from path. Reason: error*

Explanation: TSM space management cannot create a file handle from the given file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9515E *program-name: cannot set the migration information. Reason: error*

Explanation: TSM space management cannot set the migration information of a file, because space management cannot create a file handle from the file and/or from the file system.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9516E *program-name: cannot create an user event message on session *session*. Reason: error*

Explanation: TSM space management cannot create an user event message, needed to reference rights on a file to be processed.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9517I *program-name: cleared event messages from session *session*. Reason: error*

Explanation: TSM space management is in the process of destroying a DM session. There are still unexpected event messages on this session that were responded to.

System action: TSM DM session is not destroyed.

User response: This message is informational. If the session could not be destroyed, try the operation again. If the problem persists, reboot the system.

ANS9518E *program-name: cannot respond to an event message on session *session* using token *token* Reason : error*

Explanation: An event message could not be responded to (returned to the system).

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System action: TSM space management continues.

User response: If a user process is unexpectedly blocked and cannot be killed, see your system administrator.

ANS9519W *program-name: cannot set eventlist for a file system on session session token = token fs-handle = fs-handle. Reason : error*

Explanation: An eventlist could not be set on a file system. None of the events will be generated by the system on this file system.

System action: TSM space management continues.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

ANS9520E *program-name: cannot set a managed region on session session for file handle = filehandle token = token. Reason : error*

Explanation: A managed region could not be set on a file. No events will be generated for this file.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

ANS9521E *program-name: cannot get the file attributes on session session for file handle = handle token = token. Reason : error*

Explanation: TSM space management cannot read the attributes of a file.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

ANS9522E *program-name: can not create a file system handle from path. Reason: error*

Explanation: TSM can not create a file system handle from the file system name. If Reason is Operation not permitted, the dmapi functionality may be disabled for the file system.

System action: Processing of the file system is interrupted.

User response: If Reason is Operation not permitted, enable dmapi functionality for the file system and retry.

ANS9523E *program-name: is unable to verify the stub size for the file on session session file handle = filehandle token = token. Reason : error*

Explanation: A correct stub size could not be determined by the system.

System action: TSM stops migration of the file.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9524W *program-name: adjusted stubsize to an allowed value on session session file handle = filehandle token = token old stubsize = old-size new stubsize = new-size*

Explanation: The predefined stubsize for the file was not valid. The system corrected the stubsize.

System action: TSM space management continues.

User response: Continue with normal operation.

ANS9525E *program-name: is unable to create a stub file on session session for file handle = handle token = token. Reason : error*

Explanation: An error occurred while creating a stub file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9526E *program-name: cannot open the state file filename for writing. Reason: error*

Explanation: The global or file system state file could not be opened.

System action: TSM stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9527E *program-name: cannot write to the state file filename. Reason: error*

Explanation: TSM space management could not write to the state file.

System action: TSM stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9528W *program-name: cannot read from the state file filename.. The file is corrupted and will be recreated.*

Explanation: TSM space management could not read from the state file.

System action: TSM stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9529W *program-name: cannot obtain the handle of a file system state file*

Explanation: TSM space management could not find the handle of a file system state file that is stored in the global state file. This can occur if either space management is querying a file system that has no HSM support added, or the file system state file is corrupted, or the global state file is corrupted.

System action: TSM continues or stops processing, depending on the situation.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9530W *program-name: cannot remove an entry for file-system from the global state file.*

Explanation: The entry for the file system in the dmiFSGlobalState file cannot be removed. Possible reasons:

- There is not enough memory to create temporary file name for temporary file system table.
- There is not enough free space or inodes to create temporary file system table
- The real or temporary file system table files cannot be opened.

System action: TSM does not remove the entry from the global state file.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9531E *program-name: cannot create a DM session: old session = oldsession session info = session-info. Reason : error*

Explanation: TSM space management could not create a DM session.

System action: TSM stops processing.

User response: Try the operation again. If the problem persists restart the system.

ANS9532W *program-name: cannot destroy the session session. Reason: error*

Explanation: TSM space management could not destroy a DM session.

System action: TSM continues.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9533W *program-name: failed getting all sessions. Reason: error*

Explanation: TSM space management could not get all DM sessions on the system.

System action: TSM stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9534W *program-name: cannot query a session. Reason: error*

Explanation: TSM space management could not query a DM session on the system.

System action: TSM continues.

User response: Continue with normal operation.

ANS9535E *program-name: a file handle could not be created from the file descriptor file-descriptor. Reason: error*

Explanation: TSM space management could not create a file handle.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9536E *program-name: cannot query an event message on session session. Reason: error*

Explanation: TSM space management cannot query an event message, needed to determine whether nfs call.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

ANS9537E *program-name: Invalid storage pool 'storagepool' for file system 'filesystem'.*

Explanation: No storage pool with that name exists on the specified file system.

System action: The requested operation stops.

User response: Please make sure the storage pool exists on the specified file system.

ANS9538W *program-name: request request for DM file attributes not recognized*

Explanation: An unknown request type has been encountered that cannot be handled.

System action: TSM continues.

User response: Continue with normal operation.

ANS9539E *program-name: cannot create a file system handle from the file handle = filehandle. Reason : error*

Explanation: A file system handle could not be created from a file handle.

System action: TSM continues.

User response: Continue with normal operation.

ANS9542E *program-name: the file attributes could not be set on session session for file handle = filehandle token = token flag = flag Reason : error*

Explanation: TSM space management could not update file attributes.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

ANS9543W *program-name: The TSM client needs blocks-num1 free file system blocks to be able to handle the nospace condition on file system filesystem-name, errno: error-num, reason: error-str. Currently blocks-num2 blocks with a block size of block-size bytes are available.*

Explanation: Either the TSM client is not able to get status information for the file system or there is insufficient space in the file system. The message reports zero blocks if the file system status information is not available.

System action: TSM continues.

User response: If there is insufficient space in the file system, free the required space or increase the file

system capacity. If this is due to an input output error, perform an appropriate file system check (e.g. fsck). Then try the operation again.

ANS9545E *program-name: cannot get a lock for lockdirlockfile to continue processing.*

Explanation: TSM space management could not obtain a lock for a file.

System action: processing stops.

User response: Try the operation again. If problem persists, restart HSM. If problem still persists, restart the system.

ANS9548W **Cannot complete remote file access.**

Explanation: TSM space management cannot complete the remote file access. The file may be migrated to an TSM migration server. The file cannot be recalled to the local machine. The server could be temporarily disabled.

System action: TSM terminates the current operation.

User response: Check to see whether the server has been disabled by the system administrator, then retry the operation.

ANS9550W **File recall has been discontinued.**

Explanation: Recall stops because the file being recalled would cause the file system to run out of space.

System action: TSM terminates the current operation.

User response: Increase the file system space, or remove unneeded files, or wait until space management has migrated files off the file system by demand or threshold migration, or manually migrate files. Then retry the operation.

ANS9552E *program-name: cannot add space management to file-system; path includes non-local file system.*

Explanation: An attempt was made to add space management to a file system whose path contains non-local elements.

System action: Processing stopped.

User response: File system must be entirely local.

ANS9553I **Wrote temporary candidates list to file-name.**

Explanation: Due to out of space condition, the candidates list was written to the named temporary file.

System action: Temporary file created.

User response: Temporary file can be copied to the appropriate .SpaceMan directory when space is made available.

ANS9554E *program-name: command* **for file system mountdir Reason : error**

Explanation: An attempt to enable or disable xdsm api functionality on the file system failed. If the attempt was to enable HSM, then HSM is not enabled for this file system.

System action: TSM continues.

User response: The file system must be of type JFS2 in order for the TSM Space Management to successfully set the managed attribute. Verify that the file system is of the correct type.

ANS9576E **Not enough space in filesystem to create meta data file!At least *space* space required!**

Explanation: A disk full error occurred attempting to create the metadata file. Please migrate some files in filesystem to free at least *space* kb.

System action: Processing stops.

User response: None.

ANS9577E **An exception "*msg*"!Unable to use meta file!**

Explanation: An internal error occurred. The dsmscout is unable to use the meta data file!

System action: Processing stops.

User response: None.

ANS9578E **An unknown error occurred!**

Explanation: An internal error has occurred. The dsmscout is unable to use the meta data file! The file has been deleted. A new meta data file will be created.

System action: Processing stops.

User response: None.

ANS9590E **The SOAP error information: *message* failed, reason: *message***

Explanation: The detailed SOAP error message is created from gSOAP communication module and does not exist in the chosen language!

System action: TSM continues.

User response: Verify your system and retry the operation.

ANS9591E **A SOAP UDP connection error has happened!**

Explanation: The SOAP communication system had an UDP error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9592E **A SOAP TCP connection error has happened!**

Explanation: The SOAP communication system had an TCP error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9593E **A SOAP HTTP communication error has happened!**

Explanation: The SOAP communication system had an HTTP error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9594E **An internal SOAP error has happend!**

Explanation: The SOAP communication system had an internal error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9595E **The SOAP communication system is out of memory!**

Explanation: The SOAP communication system had an memory error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9596E **The SOAP communication ended unexpected!**

Explanation: The SOAP communication system had an EOF error. Please see errorlog file for more detailed information!

System action: TSM aborts the operation.

User response: None.

ANS9613E *program-name:* **Stub size of *stubsiz* bytes is not supported on *filesystem*.**

Explanation: The given stub size value not a multiple of the file system block size and cannot be supported.

System action: The program aborts the operation.

User response: Use a correct stub size.

ANS9616E *program-name:* **cannot get migration information for *migrated-file-alias* on *file-system-name***

Explanation: TSM space management cannot access the specified file system object using the system DMAPI functions. This condition might occur if DMAPI support is not enabled for the file system, or if there is an inconsistency in the file system. This message is typically preceded by other messages that have more specific information about the error.

System action: Processing of the file is interrupted. Processing continues with the next file.

User response: Review dsmerror.log for preceding messages that might have more specific information about the error. Verify that the file system is consistent and mounted with DMAPI support enabled. Then retry the operation. If the problem persists, contact IBM technical support for further assistance.

ANS9641S **Invalid option '*option*' found in options file '*file-name*' at line number : *number***
Invalid entry : '*entry*'

Explanation: The specified *option* in the TSM options file (*file-name*) is in error.

System action: Processing stopped.

User response: Correct the options file entry.

ANS9669W *program-name:* ***file-system* CFI is out of range.**

Explanation: TSM CFI is out of range on the specified file system. The scout daemon could not insert a new file entry into the CFI during the file system scan. As a result, it may not provide enough candidates for the next automigration.

System action: Processing continues.

User response: Please, reconsider the MAXFILES option setting for the file system. The CFI size should likely be increased via 'dsmmigfs update /fs -MAXFiles=*n*' command.

ANS9733E **File: *File-name* excluded by the Include/Exclude list**

Explanation: You tried to back up the named *file-name* that was specified to be excluded from backup.

System action: TSM did not back up the file.

User response: Specify the file using the Include option and retry the operation.

ANS9734E **There are *number* file(s) not selected. Click on file to find out reason.**

Explanation: There are files that cannot be selected.

System action: These files will not be selected for migrate or recall.

User response: Click on the files to find out the reason these files are not selected, for example, *includ* list.

ANS9735E **Error doing realtime initialization**

Explanation: TSM ran out of resource (either processes or shared storage) that prevents it from starting a migrate or recall operation. Your file selections remain intact. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot start the migrate or recall operation.

User response: Use the HSM Unix shell commands instead.

ANS9736E **Not enough memory for authorization list table**

Explanation: TSM cannot allocate enough storage for the authorization list. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

ANS9737E **Authentication failed -- Exit TSM to retry**

Explanation: You typed an incorrect password four times in a row. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot connect to the server without a correct password.

User response: Use the HSM Unix shell commands instead.

ANS9738S Out of memory

Explanation: TSM found an error allocating storage at initialization. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot continue.

User response: Use the HSM Unix shell commands instead.

ANS9739E Cannot get shared memory

Explanation: The system ran out of shared storage resources.

System action: TSM cannot continue without a shared storage segment.

User response: Check the output of the "ipcs" program to see if there are many new shared storage segments. Use "ipcrm" to remove them. If this problem continues, configure UNIX to allow more shared storage segments.

ANS9740S This program is not installed correctly. Place the application defaults file (*file-name*) into the application default directory (usually *directory-name*), or set the XAPPLRESDIR environment variable to the directory containing the *file-name* defaults file.

Explanation: TSM cannot find its resource file (Sm) in the default directory (*directory-name*). A problem may have occurred during installation. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot start.

User response: Use the HSM Unix shell commands instead.

ANS9741E Not enough memory to hold directory structure

Explanation: TSM cannot allocate storage for the requested directory structure. This error can happen under migrate or recall operations. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

ANS9742E Error reading directory structure

Explanation: TSM cannot load the requested directory structure. This error is due to a corrupted file system or a storage shortage. This can happen under selective migrate or selective recall. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

ANS9743W No files selected in directory tree

Explanation: You did not select any files to list for migrate or recall.

System action: TSM cannot complete the requested operation.

User response: Select files and retry the operation.

ANS9744W Size exceeds limit

Explanation: You tried to recall a file that has exceeded the maximum file size limitation on your system.

System action: TSM cannot recall the file.

User response: Recall this file on a system that supports the file size. See your system administrator.

ANS9778E Error(s) were detected in options file: "Do you want TSM to comment out the line with errors and continue?"

Explanation: Invalid options or option values were encountered while reading the options file.

System action: This message is displayed. Further action depends on your response.

User response: Click "Yes" to allow TSM to turn the invalid line into comments. If you click "No", you will exit immediately.

ANS9779E Unable to open options file " for writing.

Explanation: An error occurred while TSM tried to open options file for writing to update it.

System action: Program exits.

User response: Check file and directory access permissions or correct invalid entries in your options file manually.

ANS9780E Unable to update options file "

Explanation: TSM was unable to update your options file, possibly because of disk full condition.

System action: Program exits.

User response: Check if you have enough disk space or correct invalid entries in your options file manually.

ANS9781E After completing repair TSM found an invalid option, keyword or parameter in your options file.

Explanation: A final check of your options file found that an invalid option, keyword, or parameter still remains. It is possible your options file was modified by another application.

System action: Program exits.

User response: Make sure no other application modified your options file and restart TSM. You may also use a text editor to correct invalid entries in your options file.

ANS9782S The selected backupset was generated by a newer version of the backup server, and the new backupset version is not supported by this client; The backupset data cannot be restored by this version of the client.

Explanation: The backupset you are attempting to restore was generated by a newer server that has a different level of functionality. The client you are using does not recognize this newer format so it cannot restore the data from the backupset.

System action: Processing stopped.

User response: Restore the backupset with a client that is at the same or higher level as the server that was used to generate the backupset.

ANS9790I File is skipped for migration: No backup copy found.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This requires a current backup copy of the file before migration. However, there is no backup copy found on the migration server. This file will not be migrated. Note: TSM checks only the migration server for a backup copy. If the migration server and backup server are different servers, TSM does not find a backup copy of the file.

System action: TSM does not migrate this file.

User response: Back up this file on the migration server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

ANS9791I File is skipped for migration: Backup copy found is not current.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This requires a current backup copy of the file before migration. However, the backup copy found on the migration server is an old version. This file will not be migrated. Note: TSM checks only the migration server for a backup copy. If the migration server and backup server are different servers, there must be a valid backup copy of the file on the migration server.

System action: TSM does not migrate this file.

User response: Back up the current file on the migration server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

ANS9792W A tree view of a file system is being built. Please wait until it completes, and then retry the operation.

Explanation: You tried to choose Selective Migration or Selective Recall when a tree view of a file system is being built.

System action: TSM ignores the request.

User response: Wait until the tree view build completes, and then retry the operation.

ANS9796E Cannot access lock file for *file-system* file system.

Explanation: TSM cannot access a lock file due to an error. The lock file provides serialization of certain programs to prevent conflicting processes from running at the same time.

System action: TSM will not run the program at this time.

User response: Check the permissions on the directories leading up to the lock file and also the permissions on the program executable.

ANS9797E A conflicting space management process is already running in the *file-system* file system. Rerun this process at a later time.

Explanation: TSM detects that another process that conflicts with the process you are trying to run is running in the file system. The following processes cannot be run at the same time for a file system:

- dsmreconcile
- dsmautomig
- dsmmigfs remove.

Also dsmmigfs remove cannot run while a migration process is running in the file system.

System action: TSM will not run the process at this time.

User response: Try running the process again later.

ANS9799W Cannot open temp file for mount command.

Explanation: TSM cannot open a temporary file to process the mount command for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9800W Cannot create temp file for mount command.

Explanation: TSM cannot create a temporary file to process the mount command for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9801W Cannot create transaction file.

Explanation: Cannot create transaction file for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9802W Cannot create status file.

Explanation: Cannot create status file for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9803W Cannot create premigration database.

Explanation: Cannot create a premigration database for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9804W Cannot create migration candidates list.

Explanation: Cannot create a migration candidates list for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9805W Cannot create .SpaceMan directory.

Explanation: Cannot create .SpaceMan directory for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9806W The file system type is not supported.

Explanation: The file system is not a type supported by space management.

System action: TSM cannot add space management to the file system.

User response: There is a mismatch between the HSM client and the file system type specified. If the file system type is consistent with the intent, install an HSM client that supports it, then try the operation again. Only one HSM client can be installed at a time.

ANS9807W The specified backupset file does not contain a backupset of type "file" for the specified nodename.

Explanation: Local backupset support is limited to backupsets that contain file data; Image backupsets are not supported locally. The specified backupset does not contain a backupset with file data for the node name specified.

System action: Processing stopped.

User response: Specify a different backupset file to restore file data from a backupset. To restore an image from a backupset, access the backupset from a TSM server.

ANS9808W Invalid field in the dsmmigfstab file.

Explanation: There is an invalid field in the dsmmigfstab file entry for the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

ANS9809W • ANS9819W

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9809W Cannot open the dsmmigfstab file.

Explanation: TSM cannot open the dsmmigfstab file. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

ANS9811W Server did not respond. Check the server connection. Select OK to exit.

Explanation: Server did not respond.

System action: TSM stops processing.

User response: Exit dsmsm. Check the server connection and try again later.

ANS9812I Files not found in current directory. Refresh file systems.

Explanation: Some files are not found in the local file system.

System action: The transaction will show incorrect results.

User response: Refresh the file systems to reflect local file systems.

ANS9813W Incorrect data shown. Run reconcile.

Explanation: Information in the space management status file is not synchronized with the file system.

System action: TSM continues processing.

User response: To correct the information, run reconcile, and then refresh the current window.

ANS9814W Cannot create migration object ID.

Explanation: The file system is full. No more free space can be allocated for the migration object ID when a file is being migrated or recalled.

System action: TSM terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

ANS9815W Out of free space or inodes in file system to migrate or recall.

Explanation: The file system is full. No more free space or free inodes are available to be allocated for the transaction file that is needed when a file is being migrated or recalled.

System action: TSM terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

ANS9816W File system has exceeded its quota.

Explanation: TSM detects that the file system has exceeded its quota. No more files can be migrated to TSM storage for this file system.

System action: TSM will not migrate files from this file system.

User response: Either recall some files to the local file system, or ask the system administrator to increase the quota for this file system.

ANS9817W *file-system* is globally deactivated. Please wait until the file system is globally reactivated.

Explanation: The file system is in a global inactive state.

System action: TSM cannot continue the process.

User response: Wait until the system administrator globally reactivates the file system.

ANS9818W A selective recall is in progress. Stop the recall, and then close the window.

Explanation: You tried to close the Selective Recall Status window while a selective recall was in progress.

System action: TSM ignores the request.

User response: Stop the selective recall process, and then close the window.

ANS9819W A selective migration is in progress. Stop the process, and then close the window.

Explanation: You tried to close the Selective Migration Status window while a selective migration was in progress.

System action: TSM ignores the request.

User response: Stop the selective migration process, and then close the window.

ANS9820W A selective recall or a selective migration is in progress. Wait until it completes, and then retry the operation.

Explanation: You tried to perform one of the following while a selective recall or selective migration process was in progress:

- Add space management
- Deactivate or reactivate space management
- Global deactivate or reactivate space management
- Display policy information
- Change password

System action: TSM ignores the request.

User response: Wait until the selective recall or selective migration process is complete, and then retry the operation.

ANS9821W New password is not re-entered.

Explanation: You did not re-enter the new password.

System action: The Change password dialog will display again.

User response: Re-enter the new password.

ANS9822W New password is not entered.

Explanation: You did not enter the new password.

System action: The Change password dialog will display again.

User response: Enter the new password.

ANS9823W Current password is not entered.

Explanation: You did not enter the current password.

System action: The Change password dialog will display again.

User response: Enter the current password.

ANS9824W Cannot update space management settings for *file-system*

Explanation: You tried to update space management settings for a file system, and the update failed. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM continues with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9825W Total migrated space is greater than quota for *file system*.

Explanation: TSM total migrated space is greater than quota.

System action: TSM continues.

User response: You can remove this warning message by increasing the quota for the file system.

ANS9827W Error accessing the Recall daemon lock file: *file name*.

Explanation: There is a problem accessing the recall daemon lock file.

System action: TSM cannot determine whether the recall daemon is running. Because the recall daemon is needed to perform file recalls, the recall fails.

User response: Check with the system administrator. The recall process needs read access to the `/etc/adsm/SpaceMan/dsmrecalld.pid` file.

ANS9828W Error processing the space monitor daemon: *reason*.

Explanation: There is a problem accessing the space monitor daemon.

System action: TSM cannot perform automatic space management functions.

User response: Check with the system administrator. The space monitor daemon is normally installed as `/usr/lpp/adsm/bin/dsmmonitord`.

ANS9829W Recall daemon is not running.

Explanation: An TSM recall daemon is not running.

System action: TSM recall fails.

User response: Ask the system administrator to start a recall daemon by issuing the `dsmrecalld` command.

ANS9830W Space monitor daemon is not running.

Explanation: The space monitor daemon is not running.

System action: TSM is unable to perform space management functions.

User response: Ask the system administrator to start the space monitor daemon by issuing the `dsmmonitord` command.

ANS9840W This command is not currently supported for local backupsets.

Explanation: Local backupset support is limited to only a few commands and the command you specified is not one of the supported commands.

ANS9841E • ANS9850E

System action: Processing stopped.

User response: To perform this command on a backupset, access the backupset from a TSM server.

ANS9841E Cannot get user name for the user ID.

Explanation: TSM cannot get the user name for the user ID. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM terminates the requested process and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9842E The watch daemon is not running properly.

Explanation: An TSM watch daemon is either not running, has no dmapi session, or is not connected to group services.

System action: The TSM action fails.

User response: Ask the system administrator to check GPFS and the group services and to restart a watch daemon by issuing the `dsmwatchd` command.

ANS9843E Cannot connect to migration server.

Explanation: TSM cannot connect to the migration server specified in your client system options file. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM terminates the requested process and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9844E Cannot close the premigrated files database.

Explanation: TSM cannot close the premigrated files database for the file system. The premigrated files database resides in the `.SpaceMan` subdirectory of the file system's root directory. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM terminates the requested process, and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9845E Space management action ends.

Explanation: TSM The requested space management operation is ended because the watch daemon is not working properly.

System action: TSM is unable to complete the operation.

User response: Look for previous messages.

ANS9846W Cannot add space management to file system.

Explanation: TSM cannot add space management to the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM continues with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9848W Cannot activate file system file system.

Explanation: TSM cannot activate space management for the specified file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM file system state is not changed.

User response: Use the HSM Unix shell commands instead.

ANS9849W Local backupset cannot be expanded; Only full backupset restore is supported locally.

Explanation: Local backupsets cannot be expanded to show volumes, directories, and files. Only full backupset restore is supported from local backupsets.

System action: Processing stopped.

User response: To restore specific volumes, directories, and files from a backupset, restore the backupset from the TSM server.

ANS9850E Tape read error; Max Blocksize is blocksize. Attempted to read blocksize blocksize. Run dsmmaxsg to update scsi driver max blocksize allowed and retry operation.

Explanation: An attempt to read from tape at the specified blocksize failed; The maximum blocksize allowed for the scsi driver is shown.

System action: Processing stopped.

User response: If the maximum blocksize is less than the blocksize used by the operation, run the `dsmmaxsg` utility to update the maximum blocksize allowed for the scsi driver, and then retry the operation. If the maximum blocksize is greater than or equal to the blocksize used, then verify that the tape installed and operating correctly and retry the operation.

ANS9852E Cannot query the level of client and kernel.

Explanation: The space management GUI client fails to query the level of kernel and client code. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM continues with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9853W The space management client program is downlevel.

Explanation: The space management client is downlevel compared to the kernel level. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM continues with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9854W The space management kernel is downlevel.

Explanation: The space management kernel is downlevel compared to the client level. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM continues with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9855W File is accessed during migration. File skipped.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: TSM left the file resident.

User response: If you want the file migrated, stop the process which is accessing the file and retry the migration operation.

ANS9856E File is currently opened by another process. File skipped. File has already been migrated or is currently being migrated by another process.

Explanation: The specified file was not migrated because the file was opened by one or more other processes.

System action: TSM left the file resident.

User response: If you want the file migrated, stop the

processes which currently have the file open, and retry the migration operation.

ANS9857W The restored HSM for Windows stub file may be an orphan: *stub file name*

Explanation: The restored stub file may not be accessible in the HSM client archive and thus it possibly cannot be recalled.

System action: Stub file is restored.

User response: Check if the stub file can be accessed.

ANS9858E Bit file for image on push button cannot be found. Please check to make sure the *pixmap file* exists in your TSM installed directory.

Explanation: TSM failed to find the pixmap file defined for the push button.

System action: TSM continues with normal operation.

User response: Check to see whether the pixmap file exists in the TSM installation directory.

ANS9860W Some selected files are hidden. Change View option to see all.

Explanation: You have selected all files in a directory or in all subdirectories. Due to the current View option, only certain types of files are shown (either migrated, resident, or premigrated files).

System action: TSM proceeds normally.

User response: If you want to see all selected files, change the View option from the View menu bar option.

ANS9862W Do you want to exit TSM space management?

Explanation: You have selected Exit from the File menu bar option.

System action: TSM waits for your response.

User response: If you want to exit the program, select OK. Otherwise, select Cancel.

ANS9871W Specified column width is smaller than the largest attribute value. Data will be truncated.

Explanation: You have entered a column width that is too small to display all digits of the largest attribute.

System action: TSM accepts your request.

User response: To see all attributes in full length, increase the column width.

ANS9873W This function should not be used on large file systems. Continue anyway ?

Explanation: You have decided to open selective recall or selective migration window, but these functions may take too long for large file systems.

System action: TSM waits for your response.

User response: If you want to continue, select OK. Otherwise, select Cancel.

ANS9875W Refresh time must be numeric value and within 0 - 14400 minutes or 0 - 240 hours (10 days).

Explanation: You have entered an invalid value for Refresh time. It must be a positive number between 0 and 14400.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 14400.

ANS9876W Refresh time must be a positive number.

Explanation: You have entered an invalid value for Refresh time. It must be a positive number between 0 and 14400.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 14400.

ANS9877W Size Factor must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Size Factor. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9878W Size Factor must be a positive number.

Explanation: You have entered an invalid value for Size Factor. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9879W Age Factor must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Age Factor. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9880W Age Factor must be a positive number.

Explanation: You have entered an invalid value for Age Factor. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9881W Premigration Percent must be a numeric value between 0 - 100.

Explanation: You have entered an invalid value for Premigration Percentage. It must be a positive number between 0 and 100.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 100.

ANS9882W Premigration Percent must be a positive number.

Explanation: You have entered an invalid value for Premigration Percentage. It must be a positive number between 0 and 100.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 100.

ANS9883W Quota must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Quota. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9884W Quota must be a positive number.

Explanation: You have entered an invalid value for Quota. It must be a positive number between 0 and 999999999.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

ANS9885I The premigration percentage will not be updated until you select the Update push button on the Update window or the Add push button on the Add window.

Explanation: While you have just selected 'OK' in the Advanced Feature dialog, the premigration percentage is not activated until you select 'Add' or 'Update' in the 'Add space management', or the 'Update space management' dialog.

System action: TSM waits until you select 'Add' or 'Update' to apply your premigration percentage to the system.

User response: When you have changed the space management attribute, select 'Add' or 'Update', and then the system will apply your new premigration percentage.

ANS9886W Enter a positive number for Column Width.

Explanation: You have entered an invalid value for Column Width. It must be a positive number between 0 and 18.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 18.

ANS9887W Enter a positive number for Space Between Column.

Explanation: You have entered an invalid value for Space Between Column. It must be a positive number between 0 and 18.

System action: TSM continues with normal operation.

User response: Enter a positive number between 0 and 18.

ANS9889W Space management has not been added to *file-system* file system. Do you want to build the directory tree anyway?

Explanation: You selected a file system that is not managed by HSM.

System action: TSM builds the directory tree if you select the OK button. Otherwise, it will not.

User response: You can add space management to the file system by selecting the Space Manager push button in the TSM main window, and then selecting Add under the Selected menu option.

ANS9891W Please mark either or both check boxes before proceeding.

Explanation: You have not marked either of the check boxes.

System action: TSM does not proceed with reconcile processing.

User response: Mark either or both check boxes.

ANS9892E Unable to find snapshot(s) in the local repository.

Explanation: The requested volume snapshot(s) were not found in the local repository.

System action: Processing stops.

User response: Ensure the operation is issued with the proper nodename and/or server address. In a non-cluster environment perform the operation from a different host with the expected hostname. Retry the operation.

ANS9895W Space management in file system *file system* is not active.

Explanation: You tried to select a file in a file system for which space management is inactive.

System action: TSM continues with normal operation.

User response: Reactivate space management for the file system, and then proceed with selecting files.

ANS9901E Cannot migrate TSM system internal file.

Explanation: You tried to select files that are used internally by the HSM client. You cannot migrate TSM internal files.

System action: TSM ignores your request.

User response: None.

ANS9903E Space management is deactivated for this file system.

Explanation: You tried to migrate a file in a file system for which space management is inactive.

System action: TSM continues to migrate files only in active file systems.

User response: Reactivate space management for the file system, and retry the migration operation.

ANS9904E Transaction failed, migration aborted.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: TSM migration is aborted.

User response: If you want the file migrated, stop the process that is accessing the file, and then retry the migration.

ANS9908E System Error.

Explanation: TSM detects an error in reading the state of the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM proceeds with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9909I Error in accessing migration candidates list file.

Explanation: TSM detects an error in reading the migration candidates list file. This file resides in the .SpaceMan directory of the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM proceeds with normal operation.

User response: Use the HSM Unix shell commands instead.

ANS9914I Space management settings have been modified successfully on *file-system* file system.

Explanation: Space management settings have been updated successfully.

System action: TSM updated space management settings for the file system.

User response: Continue with normal operation.

ANS9915I Space management has been added successfully to *file-system* file system.

Explanation: Space management has been added successfully.

System action: TSM added and activated space management for the file system.

User response: Continue with normal operation.

ANS9918E Cannot open migration candidates list for *file-system*.

Explanation: TSM cannot access the migration candidates list for the specified file system.

System action: TSM continues normal operation.

User response: Select OK to return.

ANS9928I Space management has been deactivated successfully on *file-system* file system.

Explanation: Space management is deactivated successfully.

System action: TSM deactivated space management for the file system.

User response: Select OK to return.

ANS9929I Space management has been reactivated successfully on *file-system* file system.

Explanation: Space management is reactivated successfully.

System action: TSM reactivated space management for the file system.

User response: Select OK to return.

ANS9933I Migration candidates list only exists in an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.

Explanation: You tried to display the migration candidates list for a "Native" file system (a file system to which space management has not been added).

System action: Processing stopped.

User response: Select OK to return. Select "Add Space Management" if you want to add space management to the file system.

ANS9934I Reconcile only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.

Explanation: You tried to start reconciliation on a "Native" file system (a file system to which space management has not been added). You must add space management to a file system before starting reconcile.

System action: Processing stopped.

User response: Select OK to return. Select "Add" if you want to add space management to the file system.

ANS9935I Start Threshold Migration only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.

Explanation: You tried to start Threshold Migration on a "Native" file system (a file system to which space management has not been added). You must add space management to the file system first.

System action: Processing stopped.

User response: Select OK to return. Select "Add" if

you want to add space management to the file system.

ANS9936I Start Threshold Migration only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Reactivate'.

Explanation: You tried to start Threshold Migration on an "Inactive" file system (a file system for which space management has been deactivated). You must reactivate space management for your file system first.

System action: Processing stopped.

User response: Select OK to return. Select 'Reactivate' to reactivate space management for the file system.

ANS9938I Space management has not been added to *file-system* file system. You do not need to deactivate space management.

Explanation: You tried to deactivate space management on a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to return.

ANS9941I Space management has not been added to *file-system*. If you want to add space management, select 'Add space management' option. The file system will automatically be activated when you add space management.

Explanation: You tried to activate space management on a file system to which space management has not been added. You must first add space management. The file system will automatically be activated when the add process is complete.

System action: Processing stopped.

User response: Select OK to return. Select "Add" if you want to add space management to the file system.

ANS9942S Space management has not been added to *file-system* file system. Do you want to add space management now?

Explanation: You tried to update space management settings for a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to add space management to the file system. Select Cancel to return.

ANS9943I Space management has already been added to *file-system* file system.

Explanation: You tried to add space management to a file system to which space management has already been added.

System action: Processing stopped.

User response: Select OK to return.

ANS9944I Space management has been deactivated on *file-system* file system. You must reactivate space management before you can remove it.

Explanation: You tried to remove space management from a file system for which space management has been deactivated. You must reactivate space management for the file system before you can remove it.

System action: Processing stopped.

User response: Select OK to return. Select "Reactivate", and then select "Remove" to remove space management.

ANS9945I Space management has not been added to *file-system* file system. You do not need to remove space management.

Explanation: You tried to remove space management from a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to return.

ANS9947E File: *file-spec* is in a file system to which space management has not been added.

Explanation: You tried to migrate a file that resides in a file system to which space management has not been added.

System action: TSM will not highlight/process the file.

User response: Switch over to the Space Manager window, and add space management to the file system.

ANS9948E File: *file-spec* size is less than the minimum size required for migration.

Explanation: You tried to migrate a file that is smaller than the minimum size required for migration. To be eligible for migration, a file must be larger than both the stub file size specified for the file system plus one byte and the block size defined for the file system.

System action: TSM will not highlight the file.

User response: None.

ANS9949E File: *file-spec* is not a regular file and therefore not qualified for migration.

Explanation: You tried to migrate a file that is not a regular file. It might be a FIFO file, a special file, a directory or a symbolic link.

System action: TSM will not highlight the file.

User response: None.

ANS9951I File: *file-name* has already been migrated.

Explanation: You tried to migrate a file that is already migrated. Note that you may get this message if the file is hard linked with another, already migrated file.

System action: The file is skipped.

User response: None.

ANS9953E The management class assigned to this file does not allow migration.

Explanation: The management class assigned to this file does not allow migration.

System action: TSM does not migrate the file.

User response: None.

ANS9954E This file has already been migrated.

Explanation: The file has been previously migrated.

System action: File is skipped.

User response: None.

ANS9958E File '*file-namefile-namefile-name* has not yet reached the age for migration. File skipped.

Explanation: This file cannot be migrated because it has not yet reached the age for migration.

System action: TSM will not highlight the file.

User response: None.

ANS9959W IBM Tivoli Storage Manager acceptor received a non-critical network error *errno*, TSM return code : *TSM-rc*.

Explanation: The communication problem happened while listening for inbound connection but the IBM Tivoli Storage Manager acceptor continues running.

System action: Processing continues.

User response: No further action is required, it can be safely ignored.

ANS9960W No files selected for migrate or recall.

Explanation: You requested a migrate or recall operation without selecting files from the presented directory tree.

System action: TSM cannot do the migration or recall without selected files.

User response: Select the files that you want to migrate or recall, and retry the operation.

ANS9961E Server out of migrate data storage space.

Explanation: The server ran out of space in its migrate data storage. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: TSM cannot complete the migrate operation. Any files displayed in the Successful list of the Migrate Status window were successfully migrated.

User response: Use the HSM Unix shell commands instead.

ANS9962I Migration stopped by user.

Explanation: You requested that TSM stop the migrate operation.

System action: Migration stopped.

User response: Continue with normal operations.

ANS9963I Selective Recall completed. Check failure list for possible errors.

Explanation: The recall was completed.

System action: TSM recalled the files.

User response: Continue with normal operations.

ANS9964I Selective Migration completed. Check failure list for possible errors.

Explanation: The migration was completed.

System action: TSM migrated the files.

User response: Continue with normal operations.

ANS9965S Please select a file system first.

Explanation: You did not select any file system for the Migrate window.

System action: TSM ignores this request and continues.

User response: Select a file system, a directory, and all files you want to migrate, and then select the Migrate button to start the process.

ANS9966S No file system has been selected.

Explanation: You did not select a file system.

System action: TSM ignores the request and continues.

User response: Select at least one file system and retry the operation

ANS9984W PFR plugin library was not found.

Explanation: PFR plugin library should have been installed when the client was installed, but it cannot be found.

System action: The selected operation is not performed.

User response: None.

ANS9987W Partial recall mode is not set for
full-file-name

Explanation: Partial recall mode is not set for the specified file.

System action: The recall is not performed for the specified file. Processing stopped.

User response: Set the partial recall mode on the file ("dsmattr -recallmode=partialrecall" command) and re-try the operation.

ANS9988S As part of the remove process, all migrated files in *file-system* will be recalled from TSM server. Do you want to continue with the remove process now?

Explanation: When you remove space management from a file system, TSM recalls all migrated files.

System action: TSM waits for your response before proceeding with the remove process.

User response: Select Yes to remove space management from the selected file system, or select Cancel to skip the remove.

ANS9989W Management class *mcName* specified on the INCLUDE statement in *file-name* at line *line-number* does not exist.

Explanation: Management class named on the INCLUDE statement in the *file-name* file does not exist in your assigned policy set on the server.

System action: The object is bound to the default management class.

User response:

- Update the INCLUDE statement so that it specifies a valid management class.

- Define the management class named on the INCLUDE statement (if it is intended to have a management class with that name).
 - Verify that the node is in the correct policy domain (perhaps the node was accidentally put in the wrong policy domain, and the correct domain has the management class).
 - Remove the INCLUDE statement if it is no longer necessary to bind the files to the management class.
-

ANS9990W Management class *mcName* specified on INCLUDE statement in client option set does not exist.

Explanation: Management class named on the INCLUDE statement in client option file does not exist in your assigned policy set on the server.

System action: The object is bound to the default management class.

User response:

- Update the INCLUDE statement so that it specifies a valid management class.
 - Define the management class named on the INCLUDE statement (if it is intended to have a management class with that name).
 - Verify that the node is in the correct policy domain (perhaps the node was accidentally put in the wrong policy domain, and the correct domain has the management class).
 - Remove the INCLUDE statement if it is no longer necessary to bind the files to the management class.
-

ANS9992E The following options must be set before running this operation:
VMCHOST, VMCPW, or VMCUSER.

Explanation: VMCHOST, VMCPW, or VMCUSER is missing from the options file.

System action: Operation cannot continue without options being set.

User response: Manually edit the options file or use the preferences editor to set these options.

ANS9997W The selective migration, selective recall, or policy information window is displayed. Stop any operations, close the window, and then retry the operation.

Explanation: When a node is contacting more than one server for space management services, the selective migration, selective recall, and policy information windows may not be displayed at the same time.

System action: TSM ignores the request.

User response: Close the selective migration, selective recall, or policy information window, and then retry the operation.

ANS9998E • ANS9999E

ANS9998E The migration server changed after the selective migration or selective recall window was displayed. Close the window, and then retry the operation.

Explanation: A migrate or recall operation will not be allowed to proceed if the user changed the migration server after the selective migration or selective recall window was displayed.

System action: No files will be migrated or recalled.

User response: Close the selective migration or selective recall window, and then retry the operation.

ANS9999E ():

Explanation: This message carries diagnostic text relating to a client process or algorithm. This information is intended for reporting processing exceptions and other non-standard situations that occur on the TSM client. The (component), (code), and (text) will vary depending upon the cause of the message and the client process or algorithm that issues the message.

System action: Client processing may or may not continue depending upon the cause of this message.

User response: Examine error messages that may have been displayed before and/or after this message and correct any problems, if possible. If the cause of this message can not be determined or resolved, contact your support representative. If you contact your support representative, the entire text of this message should be reported.

Chapter 3. API return codes version 6.4

This section contains the API (Application Programming Interface) return codes for Tivoli Storage Manager version 6.4.

The first subsection explains how to understand API return codes. All version 6.4.0 API return codes are documented in another subsection. Version 6.4.0 API return codes that are new, changed, or deleted since the previous version are listed in another subsection.

API return code format

This section explains the API (Application Programming Interface) return code format. For each return code, the following information is provided:

- The return code number. This number corresponds to the number in the **dsmrc.h** header file.
- The severity code. This letter is an indication of the severity that generated the return code. The possible severity codes and their meanings include:

S	Severe error	Processing cannot continue.
E	Error	Processing cannot continue.
W	Warning	Processing can continue, but problems might develop later. You should be cautious.
I	Information	Processing continues. User response is not necessary.

- The symbolic name. This name corresponds to the definition in the header file, **dsmrc.h**. *Always use the symbolic name for a return code in your application rather than the return code number.*
- The explanation. This field explains the circumstances under which this return code might be generated.
- The system action. This field describes what action Tivoli Storage Manager is going to take in response to the return code.
- The user response. This field explains how you should respond to the system action.

Many of the return codes describe errors that cause processing to stop. You can send a message to the end user that describes the problem and suggest a course of action. To identify different messages, use these return code values or develop your own numbering system.

Version 6.4.0 API return codes changes from the previous version

This section lists the version 6.4.0 API (Application Programming Interface) return codes that are new, changed, or deleted since the previous version. Only the message ID is listed.

Version 6.4.0 new and changed API return codes

This section lists the version 6.4.0 API return codes that are new or changed since the previous version. Only the return code, severity, and message ID is listed.

- Return code: 0000 I Message number: ANS0302I
- Return code: 0052 E Message number: ANS1352E
- Return code: 0053 E Message number: ANS1353E
- Return code: 0105 E Message number: ANS1076E

API return codes that are deleted at version 6.4.0

There are no deleted API return codes.

Version 6.4.0 API return codes

This section documents the TSM 6.4.0 API return codes. The return codes are listed in ascending numeric order. The complete return code is documented.

-452 E **DSM_RC_SHM_NOTAUTH**
Insufficient authority to connect to the shared memory region

Explanation: The user issuing the command does not have authority to connect to the shared memory segment. When the shared memory segment is created by the server, it will be owned by the effective uid of the server process (dsmserv). Only processes running under this uid or root will be allowed to connect to the segment (and thus to the server).

System action: The session is rejected and processing stops.

User response: Run the command under the uid of the processing running dsmserv, if possible. Otherwise contact your system administrator for further help.

-451 E **DSM_RC_SHM_FAILURE** **An error occurred using the Shared Memory protocol**

Explanation: An error has occurred while reading or writing data through the Shared Memory communications protocol.

System action: TSM cannot complete the requested operation.

User response: Check the trace log for additional information and retry the operation. If the problem continues, see your system administrator for further help.

-450 E **DSM_RC_SHM_TCPIP_FAILURE**
Session rejected: TCP/IP connection failure for Shared Memory

Explanation: An attempt to connect to the local server using the Shared Memory protocol has failed during initial TCP/IP communications. This error can occur if

the server is not listening on the correct port, or if the server is down.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

-190 E **DSM_RC_NP_ERROR** **Session rejected: Named Pipes connection failure.**

Explanation: An attempt to connect to the server using Named Pipes communications failed. This might have occurred if an incorrect NAMEDPIPENAME was specified in the options files or if your system administrator canceled a backup operation.

System action: Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. Ensure that the value specified on the NAMEDPIPENAME option is the same as the one used by the server. If the problem continues, contact your system administrator for further help.

-124 E **DSM_RC_3270COMM_MISSING_DLL**
The TSM DLL dsm3270.dll cannot be found in the user's path.

Explanation: The TSM DLL dsm3270.dll cannot be found in the user's path.

System action: Communications link is not established.

User response: Make sure that the TSM DLL dsm3270.dll is in a directory that is included in the user's path.

-057 E DSM_RC_TCPIP_LOADFAILURE The TCP/IP load function failed.

Explanation: An error occurred while locating a function. The TCP/IP load function failed.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

-056 E DSM_RC_TCPIP_DLL_LOADFAILURE An error occurred while loading a library.

Explanation: An error occurred while loading a library. The TCP/IP DLL load failed.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

-055 E DSM_RC_WINSOCK_MISSING The TCP/IP WINSOCK.DLL file cannot be found.

Explanation: The TCP/IP WINSOCK.DLL file cannot be found.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

-054 E DSM_RC_NETWORK_UNREACHABLE The specified TCP/IP host name is unreachable

Explanation: The TCP/IP host name specified in the TCPSEVERADDRESS statement cannot be reached.

System action: Processing stopped.

User response: Check your options file for the correct TCPSEVERADDRESS statement. See your administrator for the correct name of the server.

-053 E DSM_RC_BAD_HOST_NAME An invalid TCP/IP address was specified.

Explanation: The TCP/IP address specified by the TSM client's TCPSEVERADDRESS setting could not be found on the network. Common reasons for this error include:

- The TCPSEVERADDRESS client option specifies the wrong TCP/IP address for the TSM server".
- The machine that hosts the TSM server is not on the network.
- A network problem is preventing the TSM client from reaching the machine that hosts the TSM server.

System action: processing stops.

User response: Verify that the TCPSEVERADDRESS and TCPPORT settings have the correct values for your TSM server. Use your operating system's "ping" (or

similar) utility to ensure that your machine can locate the machine that hosts the TSM server across the network. Try the operating again. If the problem persists, ask your TSM administrator for further assistance.

-052 E DSM_RC_CONN_REFUSED An attempt to establish a TCP/IP connection was rejected by the host

Explanation: An attempt to establish a TCP/IP connection was rejected by the server.

System action: Processing stopped.

User response: The server was not fully initialized, is not currently running, was not enabled for TCP/IP communications, or an incorrect TCP/IP port number was specified. If the problem continues, see your system administrator.

-051 E DSM_RC_CONN_TIMEDOUT The attempt to establish a TCP/IP connection timed out before the connection was made.

Explanation: The Object of the connection attempt failed to respond within the the allotted wait time. In the case of the B/A client, this message is preceded in dsmerror.log by message ANS5216E that gives details of the connection that failed. The condition may be temporary.

System action: processing stops.

User response:

- Restart the TSM client and retry the operation.
 - Check the client options file and verify that TCPSEVERADDRESS and TCPPORT specify the correct TCP/IP address and port number for your TSM server.
 - Verify that network connectivity exists between the TSM client machine and the TSM server machine.
 - If the problem persists, see your TSM administrator for further assistance.
-

-050 E DSM_RC_TCPIP_FAILURE Session rejected: TCP/IP connection failure

Explanation: An attempt to connect to the server using TCP/IP communications failed. This can be a result of incorrect TCP/IP option settings in your client options file. This error can also occur if the LAN connection went down or if your system administrator canceled a backup operation.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

0000 I **DSM_RC_OK** **Successfully done.**

Explanation: The operation successfully completed.

System action: None.

User response: None.

0001 E **DSM_RC_ABORT_SYSTEM_ERROR**
Server detected system error

Explanation: The server detected a system error and notified the clients.

System action: Processing stopped.

User response: See your system administrator for further information on server activity.

0002 E **DSM_RC_ABORT_NO_MATCH** **No**
objects on server match query

Explanation: No objects on the server match the query operation being performed. If this object is part of a backupset generated on a node, and the node name is changed on the server, any backup set objects that were generated prior to the name change will not match the new node name.

System action: Processing stopped.

User response: Ensure the names are properly entered. If the object is part of a backupset generated prior to a node name change, ensure that the node name is the same as the node for which the backup set was generated.

0003 E **DSM_RC_ABORT_BY_CLIENT** **Client**
ended transaction

Explanation: The client system ended the operation with the server and ended the current transaction.

System action: Processing stopped.

User response: Restart the session.

0004 W **DSM_RC_ABORT_ACTIVE_NOT**
FOUND **An active backup version**
could not be found.

Explanation: An attempt was made to expire an object, but the TSM server was unable to find an active backup version of the object. This message is preceded by message ANS1228E which specifies the object name. For instance, this message could be issued if two separate client processes are backing up the same file system at the same time. If one of the processes expires a file, then the TSM server will make that file inactive. If the second process subsequently attempts to expire that same file, the TSM server will not find an active version of the file, so the second process will issue this message for that file.

System action: The object is not expired. Processing

continues with the next object.

User response:

- Review the console output, schedule log, or error log and locate the ANS1228E message that immediately precedes this message. ANS1228E will identify the object that could not be expired.
 - Examine the conditions under which the problem occurred and assess whether those conditions explain the occurrence of this message. For example, this message could appear if multiple instances of the client were attempting to back up the file system concurrently.
 - If the reason this message occurred can not be determined and the message occurs when the operation is tried again, then contact IBM support for further assistance. Also try searching for this message number on <http://www.ibm.com> for possible solutions.
-

0005 E **DSM_RC_ABORT_NO_DATA** **The**
TSM server has no data for the object.

Explanation: TSM tried to do a restore or retrieve on an object that has no data associated with it. If a corrective action is possible, it is with the TSM server.

System action: TSM ends the current operation.

User response: Ask the TSM administrator to check the TSM activity log for any messages related to this error that might help identify the problem.

0006 E **DSM_RC_ABORT_BAD_VERIFIER**
You entered an incorrect password.

Explanation: You entered an incorrect current password or you entered a new password that does not fulfill the password length requirements set on the server.

System action: Processing stops.

User response: Retry the session with the correct password. If this fails or you have forgotten your password, ask the TSM administrator to assign a new password.

0007 E **DSM_RC_ABORT_NODE_IN_USE**
Node in use

Explanation: The node you are running on is in use by another operation on the server. This might be from another client or from some activity on the server.

System action: Processing stopped.

User response: Retry the operation, or see your system administrator to see what other operations are running for your node.

0008 E **DSM_RC_ABORT_EXPDATE_TOO_LOW** Expiration date must be greater than today's date

Explanation: Archive expiration date is too low, the date must be greater than today's date.

System action: TSM canceled the current operation.

User response: Retry archiving the file with an expiration date that is higher than today's date.

0009 W **DSM_RC_ABORT_DATA_OFFLINE**
The requested data is offline.

Explanation: For the restore or retrieve operation, one or more of the requested files must be recalled from offline storage media (generally tape). The wait time depends on your site's offline storage management policies.

System action: TSM waits for offline storage media to become available and then continues.

User response: None.

0010 E **DSM_RC_ABORT_EXCLUDED_BY_SIZE** Object too large for server limits

Explanation: The object is too large. The configuration of the server does not have any data storage space that accepts the object.

System action: File skipped.

User response: See your system administrator to determine the maximum file (object) size for which your site's server is configured.

0011 E **DSM_RC_ABORT_NO_REPOSIT_SPACE** Server out of data storage space

Explanation: The server does not have any space available to store the object.

System action: TSM ended the current operation.

User response: You can take any of the following actions:

- Request the system administrator to add space to the storage pool.
- For TSM client, set COMPRESSALWAYS=NO and COMPRESSION=YES in the options file (DSM.OPT), then the file will be resent uncompressed if it grows during compression.
- For API Applications, consult the application's documentation for recommendations regarding compression.
- Turn off disk caching in the disk storage pool, and issue MOVE DATA commands to each disk pool volume to clear out the cached bitfiles.

0012 E **DSM_RC_ABORT_MOUNT_NOT_POSSIBLE** Server media mount not possible

Explanation: Server media mount not possible. The server timed out waiting for a mount of an offline volume.

System action: File skipped.

User response: Retry later when server volumes can be mounted. Ensure that the MAXNUMMP (maximum number of mount points) defined on the server for this node is greater than 0.

0013 E **DSM_RC_ABORT_SIZEESTIMATE_EXCEED** Size estimate exceeded

Explanation: The total amount of data for a backup or archive operation exceeds the estimated size originally sent to the server for allocating data storage space. This happens when many files are growing by large amounts while the backup or archive operation is in session.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, check what other processes are running on the client machine that are generating large amounts of data. Disable those operations while the backup or archive operation is taking place.

0014 E **DSM_RC_ABORT_DATA_UNAVAILABLE** File data currently unavailable on server

Explanation: The file data is currently unavailable on the server. A retrieve or restore operation was attempted. Possible causes are:

- Data was corrupted at the server
- Server found a read error
- File is temporarily involved in a reclaim operation at the server
- Server requested a tape volume that was marked unavailable.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, see your system administrator to determine the problem from the server console or the activity log. Check whether any requests were made for a tape volume that was unavailable. A tape volume may be marked unavailable if prior read errors were encountered or the volume is checked out of the tape library.

0015 E **DSM_RC_ABORT_RETRY** Unexpected retry request. The server found an error while writing the data.

Explanation: None.

System action: The client retries the operation.

User response: None.

0016 E **DSM_RC_ABORT_NO_LOG_SPACE**
The server does not have enough recovery log space to continue the current operation

Explanation: The server ran out of recovery log space.

System action: TSM ended the current operation.

User response: This error is a temporary problem. Retry later or see your system administrator.

0017 E **DSM_RC_ABORT_NO_DB_SPACE**
The server does not have enough database space to continue the current operation

Explanation: The server ran out of database space.

System action: TSM ended the current operation.

User response: See your system administrator.

0018 E **DSM_RC_ABORT_NO_MEMORY** The server does not have enough memory to continue the current operation.

Explanation: The server ran out of memory.

System action: TSM ended the current operation.

User response: This is a temporary problem. Retry later or see your system administrator.

0020 E **DSM_RC_ABORT_FS_NOT_DEFINED**
The specified file space does not exist on the server. The file space might have been deleted by another client or an administrator.

Explanation: The specified file space does not exist on the server. Your system administrator deleted the file space or another client using your client's node name deleted it.

System action: TSM canceled the current operation.

User response: Check the file space name to see if it is correct, and retry the operation.

0021 S **DSM_RC_ABORT_NODE_ALREADY_DEFED** Open Registration failed because the specified node name is defined in the server

Explanation: Open registration failed because a node is defined in the server with the same name.

System action: TSM canceled the current operation.

User response: Retry with another node name.

0022 S **DSM_RC_ABORT_NO_DEFAULT_DOMAIN** Open Registration failed because no default domain exists

Explanation: Open registration failed because a default policy domain does not exist for you to place your node.

System action: TSM canceled the current operation.

User response: See your system administrator.

0023 S **DSM_RC_ABORT_INVALID_NODENAME** Open Registration failed because an invalid node name was specified

Explanation: Open registration failed because the specified node name contains invalid characters.

System action: TSM canceled the current operation.

User response: Retry with another node name that does not have any invalid characters.

0024 S **DSM_RC_ABORT_INVALID_POL_BIND** A policy management problem has occurred on the TSM server.

Explanation: The TSM client error log and TSM server activity log may contain additional information about this error.

System action: Processing is stops.

User response: Try the operation again. If the problem persists, examine the TSM client error log and TSM server activity log for additional information about this error. If the problem cannot be resolved, then obtain a SERVICE trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

0024 E **DSM_RC_ABORT_NO_INVALID_POL_BIND** An object in the transaction has been bound to an invalid management class.

Explanation: One of the objects in the transaction is bound to a management class that is not part of this node's policy, or the management class type is not supported for this client level.

System action: The current operation ends.

User response: Make sure all objects are bound to a valid management class, or upgrade the client to the proper level.

0025 E DSM_RC_ABORT_DEST_NOT_DEFINED Server problem: Destination not defined.

Explanation: Server problem: Destination not defined.

System action: Processing stopped.

User response: Have your service representative check the error log.

0026 S DSM_RC_ABORT_WAIT_FOR_SPACE
The TSM server does not currently have space in the storage pool for this file. This may be a temporary condition.

Explanation: This message is typically issued when the storage pool in which the data is being placed does not have sufficient space to store the data, but the space will be available soon. For example, a storage pool migration might free up sufficient space to store the data.

System action: TSM ends the current operation.

User response: Try the operation at a later time. If this fails, contact the TSM administrator and request more storage pool space.

0027 E DSM_RC_ABORT_NOT_AUTHORIZED The file space cannot be deleted because this node does not have permission to delete archived or backed up data.

Explanation: You cannot delete the file space data unless your TSM administrator has authorized your node to do so. Authorization permits you to delete backup data, archive data, or both.

System action: Delete processing fails.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your TSM administrator to provide the necessary authorization or to delete the file space for you.

0028 E DSM_RS_ABORT_RULE_ALREADY_DEFED 'Access rule' Access Rule already defined for node 'node '. Old rule must be deleted before new one can be defined.

Explanation: You are trying to define authorization for the specified node, which already has authorization defined.

System action: TSM did not redefine authorization for the specified node.

User response: Update the authorization, or delete the old rule and define a new one, or use the current authorization.

0029 S DSM_RC_ABORT_NO_STORAGE_SPACE_STOP Server out of data storage space

Explanation: The server does not have space available to store the object.

System action: TSM ended the current operation.

User response: Report to your system administrator that a storage pool on the server is full.

0030 E DSM_RC_ABORT_LICENSE_VIOLATION The operation is not permitted due to server licenses values.

Explanation: The node or user is trying to perform an operation that either exceeds license values, or is not licensed.

System action: The session is rejected or the transaction is cancelled, ending the current operation.

User response: See your system administrator.

0032 E DSM_RC_ABORT_DUPLICATE_OBJECT A duplicate object was found, operation cannot complete.

Explanation: A duplicate object was found, operation cannot complete.

System action: The requested operation failed.

User response: Try the operation with a different file specification.

0033 E DSM_RC_ABORT_INVALID_OFFSET partialObjOffset value for partial object retrieve is invalid.

Explanation: The partialObjOffset value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

0034 E DSM_RC_ABORT_INVALID_LENGTH partialObjLength value for partial object retrieve is invalid.

Explanation: partialObjLength value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

0036 E DSM_RC_END_NODE_NOT_AUTHORIZED The node or user does not have proper authority to perform this operation

Explanation: The node or user does not have proper authority to perform this operation.

System action: The transaction is ended.

User response: Check the authority for the specified object.

0041 E DSM_RC_ABORT_EXCEED_MAX_MP This node has exceeded its maximum number of mount points.

Explanation: Either no tape or sequential disk mount points are permitted for this operation, or the maximum number of mount points allowed are already in use. The operation can not be completed. The TSM administrator defines the maximum number of mount points with the MAXNUMMP property of your node definition.

System action: The object is skipped

User response: If you are performing any other TSM operations that might be using mount points, wait until those operations are complete, then try the failed operation again. Otherwise contact your TSM administrator for further assistance

0045 E DSM_RC_ABORT_MERGE_ERROR The specified objects failed the merge test.

Explanation: The specified objects failed the merge test, operation cannot complete.

System action: The requested operation failed.

User response: See documentation for the merge test parameters.

0047 E DSM_RC_ABORT_INVALID_OPERATION An invalid operation was attempted on a node

Explanation: The operation is not valid.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0048 E DSM_RC_ABORT_STGPOOL_UNDEFINED The specified target storage pool is not defined.

Explanation: The storage pool is not defined.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0049 E DSM_RC_ABORT_INVALID_DATA_FORMAT A target storage pool does not have the correct data format for the given node type.

Explanation: none

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0050 E DSM_RC_ABORT_DATAMOVER_UNDEFINED No associated data mover is defined for the given node.

Explanation: none

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0051 E DSM_RC_REJECT_NO_RESOURCES Session rejected: All server sessions are currently in use

Explanation: TSM has all available sessions in use and cannot accept a new one at this time.

System action: TSM canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to increase the number of concurrently active sessions to the server.

0052 E DSM_RC_REJECT_VERIFIER_EXPIRED The session is rejected. Your password has expired.

Explanation: The password for TSM user ID has expired. It can be either TSM node name password or administrative user ID password or both.

System action: TSM canceled the current operation. You are not allowed to connect to the server until the password is updated.

User response: Update your password. It may require updating the node name password or the correspondent administrative ID password or both. You may use the SET PASSWORD command, or have the TSM administrator update your node and/or your administrative ID.

0053 E DSM_RC_REJECT_ID_UNKNOWN Session rejected: Unknown or incorrect user ID entered

Explanation: The user ID, which is either TSM node name or administrative user ID, is not known by the

server. Possible reasons for this include:

- Your node name is not registered with the TSM server
- The node name is correct but does not have a corresponding administrative ID with the same name and client owner authority
- you are attempting to access a file that was migrated to a different node.

System action: TSM canceled the current operation.

User response: Verify that the server is using closed registration and that your node name is registered with the server. Ensure that you entered your TSM user ID correctly. Check that your TSM node name has a matching admin ID with client owner authority for the node. If it does not, your TSM administrator needs to create it. If attempting to access a migrated file, your node name must be the same node which migrated the file.

0054 E DSM_RC_REJECT_DUPLICATE_ID
Session rejected: Duplicate ID entered

Explanation: Another process using this node name is active with the server.

System action: TSM cannot connect to the server. TSM canceled the current operation.

User response: If you are running a UNIX-based system, ensure that another process is not active with TSM under the same name. Also, ensure that your node name is unique to the server so that it cannot be used by another person. See your system administrator to identify the owner of that node name.

0055 E DSM_RC_REJECT_SERVER_DISABLED
Session rejected: Server disabled

Explanation: The server is in a disabled state and cannot be accessed for normal activity.

System action: TSM canceled the current operation.

User response: Retry the operation after the server returns to an enabled state. If the problem continues, see your system administrator.

0056 E DSM_RC_REJECT_CLOSED_REGISTER
The server is not configured to allow open registration

Explanation: No authorization. Registration is required by your system administrator. The server is not configured to allow open registration.

System action: Session not started.

User response: You must obtain a TSM node and password from your system administrator.

0057 S DSM_RC_REJECT_CLIENT_DOWNLEVEL
Session rejected: Downlevel client code version

Explanation: The server version and your client version do not match. The client code is downlevel.

System action: TSM canceled the current operation.

User response: See your system administrator to see what version of TSM to run for your location.

0058 S DSM_RC_REJECT_SERVER_DOWNLEVEL
Session rejected: Downlevel server code version

Explanation: The server version and your client version do not match. The server code is downlevel.

System action: TSM canceled the current operation.

User response: See your system administrator to see what version of TSM to run for your location.

0059 E DSM_RC_REJECT_ID_IN_USE
Session Rejected: The specified node name is currently in use

Explanation: The node name you specified is in use on the server.

System action: Session was not started.

User response: The server is probably performing a task that prevents your node from establishing a session. Retry later or check with your system administrator.

0061 E DSM_RC_REJECT_ID_LOCKED
Session Rejected: The specified node name is currently locked

Explanation: The node name you specified is currently locked on the server.

System action: Session was not started.

User response: Check with your system administrator to find out why your node name is locked.

0062 S DSM_RC_SIGNONREJECT_LICENSE_MAX
SLM LICENSE EXCEEDED: The client licenses for TSM are exceeded. See your system administrator.

Explanation: Adding a new enrollment will exceed the product license count for TSM.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

0063 E **DSM_RC_REJECT_NO_MEMORY**
Session Rejected: The server does not have enough memory to allow a connection to be established.

Explanation: The server does not have enough memory to allow your client to establish a connection with the server.

System action: Session was not started.

User response: Retry later or see your system administrator.

0064 E **DSM_RC_REJECT_NO_DB_SPACE**
Session Rejected: The server does not have enough database space to allow a connection to be established.

Explanation: The server ran out of database space.

System action: Session was not started.

User response: See your system administrator.

0065 E **DSM_RC_REJECT_NO_LOG_SPACE**
Session Rejected: The server does not have enough recovery log space to allow a connection to be established.

Explanation: The server ran out of recovery log space.

System action: Session was not started.

User response: This error is a temporary problem. Retry later or see your system administrator.

0066 E **DSM_RC_REJECT_INTERNAL_ERROR**
The session is rejected. The TSM server has an internal error.

Explanation: The client cannot establish a connection to the TSM server because of an internal server error.

System action: The session was not started.

User response: Notify your TSM administrator of this error.

0067 S **DSM_RC_SIGNONREJECT_INVALID_CLI** **Session Rejected: The server is not licensed for this platform type. See your system administrator.**

Explanation: The server is not licensed for the requesting client type.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

0068 E **DSM_RC_CLIENT_NOT_ARCHRETPROT** **The session is rejected. The server does not allow a signon of a client that is not archive-retention protection enabled.**

Explanation: The client cannot establish a connection to the server because the server is enabled for archive-retention protection enabled and the client is not.

System action: The session is not started.

User response: See your system administrator.

0069 E **DSM_RC_SESSION_CANCELED**
Session Rejected: The session was canceled by the server administrator.

Explanation: The server administrator canceled the current client session.

System action: Execution of the client connection request ends.

User response: See your system administrator.

0073 E **DSM_RC_REJECT_INVALID_NODE_TYPE** **An inconsistency was detected between the client node and the node that is registered to the TSM server.**

Explanation: The user has probably coded the node option incorrectly. For instance, the node that is registered to the TSM server might be a type of NAS, but the node is actually a non-NAS client.

System action: The TSM operation ends.

User response: Ensure that the node name is correct in the client options file. Make sure to use a node of type NAS only with the nasnodename option.

0074 E **DSM_RC_REJECT_INVALID_SESSIONINIT** **Server does not allow client-initiated connections for this node.**

Explanation: The node is not allowed to initiate connections due to the configuration parameters for this node on the server. Server is able to initiate connections to the client scheduler running in prompted mode.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator to enable client-initiated sessions for your node or update the SESSIONINITIATION option and run the client scheduler.

0075 E DSM_RC_REJECT_WRONG_PORT
Wrong server port.

Explanation: You were trying to open a backup/archive client session on the server port set up for administrative sessions only.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator and/or use the correct values for TCP port and TCP Admin Port.

0079 E DSM_RC_CLIENT_NOT_SPMRETPROT
The session is rejected. The server does not allow a signon of a client that is not enabled for space-management retention-protection.

Explanation: The client cannot establish a connection to the server because the server is enabled for space-management retention-protection and the client is not.

System action: The session is not started.

User response: See your system administrator.

0101 W DSM_RC_USER_ABORT
The operation was stopped by the user.

Explanation: The operation was stopped at the request of the user. This usually occurs when the 'Q' key is pressed two times.

System action: Processing stopped.

User response: None.

0102 E DSM_RC_NO_MEMORY *file name (line number)*
The operating system refused a IBM Tivoli Storage Manager request for memory allocation.

Explanation: IBM Tivoli Storage Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

- The system is low on memory.
- The process in which the program runs has exceeded the maximum allocated memory.
- Some other error condition occurred. No memory is available.

System action: IBM Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high-level directories, run the IBM Tivoli Storage

Manager task serially for each directory. If the IBM Tivoli Storage Manager task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, you can check if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase the resource limit above the current default limit. The UNIX system root user has the authority to increase resource limits.

0104 E DSM_RC_FILE_NOT_FOUND
File not found during Backup, Archive or Migrate processing

Explanation: The file being processed for backup, archive or migrate no longer exists on the client. Another process deleted the file before it could be backed up, archived or migrated by TSM.

System action: File skipped.

User response: None.

0105 E DSM_RC_PATH_NOT_FOUND
The specified directory path '*pathname*' could not be found.

Explanation: An invalid or unreachable directory path was specified.

System action: Processing stopped.

User response: Try the operation again using a valid directory path.

0106 E DSM_RC_ACCESS_DENIED
Access to the specified file or directory is denied

Explanation: Access to the specified file or directory is denied. You tried to read from or write to a file and you do not have access permission for either the file or the directory.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

0106 E DSM_RC_ACCESS_DENIED
The specified file is being used by another process

Explanation: The specified file is being used by another process. You tried to read from or write to a file that is currently being used by another process.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

0107 E **DSM_RC_NO_HANDLES** **No file handles available**

Explanation: All file handles for your system are currently in use. No more are available.

System action: Processing stopped.

User response: Either free some file handles by ending other processes, or modify your system setup to allow for more files to be open at the same time.

0108 E **DSM_RC_FILE_EXISTS** **The file exists and cannot be overwritten.**

Explanation: The file being restored or retrieved exists and cannot be overwritten due to lack of authority or access permissions.

System action: The file is skipped.

User response: Verify that you have sufficient access permissions to overwrite the file, then try the operation again. If the problem persists, contact your system administrator or TSM administrator for further assistance.

0109 E **DSM_RC_INVALID_PARM** **Invalid parameter was found.**

Explanation: The system encountered an internal program error due to an invalid parameter.

System action: The system returns to the calling procedure.

User response: Ask your service representative to check the error log.

0110 E **DSM_RC_INVALID_HANDLE** **An invalid file handle was passed; system error.**

Explanation: An internal system error occurred: A file operation failed because of an invalid file handle.

System action: processing stops.

User response: Try the operation again. If the failure persists, obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

0111 E **DSM_RC_DISK_FULL** **Processing stopped; Disk full condition**

Explanation: No more files can be restored or retrieved because the destination disk is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

0113 E **DSM_RC_PROTOCOL_VIOLATION** **Protocol violation**

Explanation: A communications protocol error occurred. The communication subsystem is not properly defined or is itself in error.

System action: TSM ended the current operation.

User response: Verify that the communication processes are operating properly, and then retry the operation.

0114 E **DSM_RC_UNKNOWN_ERROR** **An unknown system error has occurred from which TSM cannot recover.**

Explanation: An unknown error occurred. This might be a low-level system or communication error from which TSM cannot recover.

System action: Processing stops.

User response: Try the operation again. If the problem persists, review the TSM error log for any related messages. Obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your TSM administrator can help you configure the trace.

0115 E **DSM_RC_UNEXPECTED_ERROR** **An unexpected error occurred.**

Explanation: This is usually caused by a low-level system error or communication error from which TSM cannot recover.

System action: Processing stopped.

User response: Examine the client error log for any additional messages that might be related to this problem. Try the operation again. If the problem persists, contact TSM technical support for further assistance.

0116 E **DSM_RC_FILE_BEING_EXECUTED** **File is in use; Write permission denied.**

Explanation: The current file cannot be opened to write to because it is currently being run by another operation.

System action: File skipped.

User response: Stop the operation that is running the file and retry the operation, or restore or retrieve the file to a different name or directory.

0117 E **DSM_RC_DIR_NO_SPACE** **No more files can be restored or retrieved since the destination directory is full.**

Explanation: No more files can be restored or retrieved since the destination directory is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

0118 E DSM_RC_LOOPED_SYM_LINK Too many symbolic links were detected while resolving name

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

0119 E DSM_RC_FILE_NAME_TOO_LONG The file name is too long and can not be processed by TSM

Explanation: The size limit for file names may vary by operating system. The most common limit is 256 characters. The file name being processed exceeds the limit supported by TSM on this system.

System action: The file is skipped.

User response: Enter HELP FILE SPEC or see the client manual for the operating system on which you are receiving this error. The "File specification syntax" section of the manual explains file name lengths supported by TSM.

0120 E DSM_RC_FILE_SPACE_LOCKED File system is locked by system

Explanation: File system cannot be accessed because it is locked by the system.

System action: TSM cannot complete the operation.

User response: See your system administrator.

0121 I DSM_RC_FINISHED The operation is finished.

Explanation: The operation is finished.

System action: The system returns to the calling procedure.

User response: Proceed with next function call.

0122 E DSM_RC_UNKNOWN_FORMAT The file has an unknown format.

Explanation: TSM tried to restore or retrieve a file, but it had an unknown format.

System action: The file is skipped.

User response: The file was either backed up by another application, or the data is invalid. If the file belongs to this system, try the operation again. If the

problem persists, contact IBM technical support for further assistance.

0123 E DSM_RC_NO_AUTHORIZATION Not authorized to restore the other node's data.

Explanation: The client is not authorized to restore the other node's data.

System action: The system returns to the calling procedure.

User response: Get authorization from the other node.

0124 E DSM_RC_FILE_SPACE_NOT_FOUND File space '*file-space-name*' does not exist

Explanation: The specified file space (domain) is incorrect or does not exist on the machine.

System action: Processing stopped.

User response: Retry the operation specifying an existing domain (drive letter or file system name).

0125 E DSM_RC_TXN_ABORTED Transaction aborted

Explanation: The current transaction between the server and the client stopped. A server, client, or communication failure cannot be recovered.

System action: TSM canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to isolate the problem.

0126 E DSM_RC_SUBDIR_AS_FILE TSM cannot build a directory path because a file exists with the same name as the directory.

Explanation: None

System action: Processing stopped.

User response: Remove or rename the file that has the same name as the directory. Alternatively, you can restore the directory to a different location.

0127 E DSM_RC_PROCESS_NO_SPACE Disk space limit for this process reached

Explanation: The disk space allocated for the client owner is full.

System action: Processing stopped.

User response: Free up disk space and retry the restore or retrieve operation.

0128 E DSM_RC_PATH_TOO_LONG
Destination directory path length exceeds system maximum

Explanation: The path name specified plus the path name in the restored file name combine to create a name whose length exceeds the system maximum.

System action: Processing stopped.

User response: Specify a destination path that, when combined, is less than the system maximum.

0129 E DSM_RC_NOT_COMPRESSED File is not compressed; System failure.

Explanation: A file that was flagged as compressed was not compressed, and the system failed.

System action: Processing stopped.

User response: See your system administrator to report this problem. This error is a system failure.

0130 E DSM_RC_TOO_MANY_BITS File compressed on a different client machine that has more memory

Explanation: You are trying to restore a file that was backed up and compressed on another client workstation that had more memory than your client workstation. You cannot restore this file. When the file is restored, it is expanded and your workstation does not have enough memory.

System action: TSM canceled the operation.

User response: Obtain a machine with more memory and retry the operation.

0131 E DSM_RC_COMPRESSED_DATA_CORRUPTED The compressed file is corrupted and cannot be expanded correctly.

Explanation: The compressed file cannot be expanded correctly due to one of the following reasons:

- There is a problem on the tape.
- There is a communications problem.
- The compressed file was corrupted on the TSM Server.

System action: File skipped.

User response: 1) The compressed file is corrupted because there is a problem on the tape. To know if this is the problem, please issue the following command on the TSM Server: `audit volume <volume_name> fix=no`. If there is any problem reported, you could move the data from that volume to a new one (see command `MOVE DATA`) and try again the restore. 2) There are communications problems between the TSM Server and the TSM Client and the results is that the file is corrupted during the transmission. If you use a gigabit

Ethernet adapter on the Server please upgrade the card driver (AIX platform) or add provided by SUN suggested changes to some system network options which have resolved this problem (SUN platform). 3) Please verify with your network support if during the restore there are no any problems between the TSM Client/Server that is originating the file corruption.

0131 S DSM_RC_SYSTEM_ERROR An internal program error occurred.

Explanation: TSM encountered an unexpected condition and can not continue the operation. This might be a programming error.

System action: processing stops.

User response: Try the operation again. If the problem persists, contact your TSM administrator or IBM technical support for further assistance.

0132 E DSM_RC_NO_SERVER_RESOURCES The TSM server is out of resources.

Explanation: A lack of a storage resource or a maximum value condition does not allow any new activity.

System action: TSM canceled the current operation.

User response: Try the operation again at a later time. If the problem continues, contact your TSM administrator to isolate what resource is unavailable. The TSM administrator can check the TSM server activity log for messages that might explain the problem.

0133 E DSM_RC_FS_NOT_KNOWN The file space for domain 'domain-name' could not be found on the TSM server.

Explanation: The specified file space was expected to be found on the server, but it no longer exists. It is possible that a command was issued to delete the file space from the server while the current operation was in progress.

System action: TSM processing stops.

User response: Try the operation again. If the problem recurs, check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

0134 E DSM_RC_NO_LEADING_DIRSEP The objName field has no leading directory separator.

Explanation: The objName field does not have a leading directory separator.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

0135 E DSM_RC_WILDCARD_DIR
Wildcards are not allowed in the objName directory path.

Explanation: Wildcards are not allowed in the objName directory path.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

0136 E DSM_RC_COMM_PROTOCOL_ERROR
The session is rejected: There was a communications protocol error.

Explanation: An unexpected network message was received by the client. This could be caused by network problems or a programming error.

System action: TSM canceled the current operation.

User response: Verify that your communication path is functioning properly and try the operation again. If the problem persists, contact your TSM administrator for further assistance.

0137 E DSM_RC_AUTH_FAILURE Session rejected: Authentication failure

Explanation: Authentication failure. You entered an incorrect password.

System action: TSM canceled the current operation.

User response: Enter your correct password. If you cannot remember the correct password, see your system administrator to have a new one assigned for your node name.

0138 E DSM_RC_TA_NOT_VALID The trusted agent execution/owner permissions are invalid.

Explanation: The trusted agent execution/owner permissions are invalid.

System action: Processing stopped.

User response: Have your system administrator check the installation instructions for the client to ensure that the trusted agent permissions are set correctly.

0139 S DSM_RC_KILLED Process killed.

Explanation: Processing stopped. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem

continues, contact your system administrator.

0145 S DSM_RC_WOULD_BLOCK Trusted agent would block the operation.

Explanation: The trusted agent blocks the operation. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

0146 S DSM_RC_TOO_SMALL The area for the include/exclude pattern is too small.

Explanation: The area for the include/exclude pattern is too small. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

0147 S DSM_RC_UNCLOSED There is no closing bracket in the pattern.

Explanation: There is no closing bracket in the pattern. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

0148 S DSM_RC_NO_STARTING_DELIMITER Include/Exclude pattern must start with a directory delimiter

Explanation: The include or exclude pattern must start with a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

0149 S DSM_RC_NEEDED_DIR_DELIMITER
A beginning or ending directory delimiter is missing from the Include/Exclude pattern.

Explanation:

1. The include/exclude pattern has a '.' without a beginning or ending directory delimiter.
2. For Windows, the drive separator is not immediately followed by a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

0150 S DSM_RC_UNKNOWN_FILE_DATA_TYPE The structured file data type is unknown.

Explanation: An unknown and unexpected error code occurred within the client program. The structured file data type is unknown. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

0151 S DSM_RC_BUFFER_OVERFLOW The data buffer overflowed.

Explanation: The data buffer overflowed. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

0154 E DSM_RC_NO_COMPRESS_MEMORY Insufficient memory for file compression/expansion

Explanation: Not enough memory is available to do data compression or expansion. For a restore or retrieve, the file cannot be recalled from the server until more storage is made available. For a backup or archive, try running without compression if storage cannot be made available.

System action: Processing stopped.

User response: Free up extra storage for the operation to continue, or run the backup or archive process without compression enabled.

0155 T DSM_RC_COMPRESS_GREW Compressed Data Grew

Explanation: The size of the file after compression is greater than the size of the file before compressed.

System action: Even though the size of the file increased, the file is compressed.

User response: None.

0156 E DSM_RC_INV_COMM_METHOD An unsupported communications method was specified.

Explanation: None.

System action: processing stops.

User response: Specify a communications interface that is supported by the TSM client on your operating system. See the TSM client manual for your operating

system for further information on configuring TSM client communications.

0157 S DSM_RC_WILL_ABORT The transaction will be aborted.

Explanation: The server encountered an error and will abort the transaction.

System action: The transaction will be aborted. The reason code is passed on the dsmEndTxn call.

User response: Issue the dsmEndTxn with a vote of DSM_VOTE_COMMIT and examine the reason code.

0158 E DSM_RC_FS_WRITE_LOCKED Destination file or directory is write locked

Explanation: The file or directory being restored or retrieved from the server cannot be written to because the destination is write locked. Another operation might have the file open and will not allow it to be updated.

System action: File skipped.

User response: Either determine which operation has the file write locked, or restore the file to another name or location.

0159 I DSM_RC_SKIPPED_BY_USER A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.

Explanation: A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.

System action: File skipped.

User response: Verify the application sets the mountWait value correctly on dsmBeginGetData.

0160 E DSM_RC_TA_NOT_FOUND Unable to find Trusted Agent module.

Explanation: TSM was unable to find the TSM Trusted Agent module in the specified directory. The name of the TSM Trusted Agent module is dsmtca.

System action: TSM ends.

User response: Make sure the Trusted Agent module is in the directory specified by DSMI_DIR.

0161 E DSM_RC_TA_ACCESS_DENIED Access denied for dsmapitca.

Explanation: An attempt to access a system function has been denied.

System action: Processing stopped.

User response: Contact your system administrator.

0162 E DSM_RC_FS_NOT_READY File system/drive not ready

Explanation: The file system/drive was not ready for access.

System action: Processing stopped.

User response: Ensure that the drive is available to TSM, and then retry the operation.

0164 E DSM_RC_FIO_ERROR File input/output error

Explanation: An error was found while reading from or writing to the file.

System action: File or file system is skipped.

User response: Check your system to ensure that it is operating properly. For OS/2, run CHKDSK /F for the failing drive which can be found in dsmerror.log.

0165 E DSM_RC_WRITE_FAILURE File write error

Explanation: An error was found while writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly.

0166 E DSM_RC_OVER_FILE_SIZE_LIMIT File exceeds system/user file limits

Explanation: A file being restored or retrieved exceeds system set limits for this user.

System action: File skipped.

User response: Ensure that the system limits are set properly.

0167 E DSM_RC_CANNOT_MAKE Cannot make file/directory

Explanation: The directory path for files being restored or retrieved cannot be created.

System action: File skipped.

User response: Ensure that you have the proper authorization to create the directory for file being restored or retrieved. Make sure that you have write access.

0168 E DSM_RC_NO_PASS_FILE Password file is not available.

Explanation: The file containing the stored password for the specified *server-name* is unavailable.

System action: TSM ends.

User response: The root user must set and store a new password.

0169 E DSM_RC_VERFILE_OLD PASSWORDACCESS is GENERATE, but password needed for server 'server-name'. Either the password is not stored locally, or it was changed at the server.

Explanation: Either the password is not stored locally, or it was changed at the server.

System action: TSM prompts you for the password if TSM is running in the foreground.

User response: If TSM was running as a background process, issue any TSM command from the foreground. Enter the password in answer to the prompt. Then try your background TSM command again.

0173 E DSM_RC_INPUT_ERROR The process is running in a non-interactive mode, but requires user input.

Explanation: This process requires keyboard input, but non-interactive processes are unable to read input from keyboard.

System action: processing stops.

User response: Perform the following actions to resolve this error:

- Run the product in interactive mode.
- Ensure your password is set correctly.

0174 E DSM_RC_REJECT_PLATFORM_MISMATCH Session rejected: Node type mismatch

Explanation: Your node name is associated with a different type of operating system (such as OS/2 or AIX) and cannot be used on this system.

System action: TSM canceled the current operation.

User response: If you need a new node name, see your system administrator to assign a new one to you. Generally, you have a unique node name for each machine and operating system pair that requires access to the server.

0175 E **DSM_RC_TL_NOT_FILE_OWNER**
Not file owner

Explanation: The file cannot be backed up because the client is not the file owner.

System action: TSM skips the file.

User response: None.

0177 S **DSM_RC_UNMATCHED_QUOTE**
Quotes are not matched

Explanation: The quotes specified in the pattern are not the same and do not make a set.

System action: Processing stopped.

User response: Correct the pattern by using matching quotes in the syntax.

0184 E **DSM_RC_TL_NOBCG** The
management class for this file does not
have a valid backup copy group. This
file will not be backed up.

Explanation: The management class for this file does not have a backup copy group specified. This file will not be backed up.

System action: Processing stopped.

User response: Add a valid backup copy group to the management class, and then retry the operation.

0185 W **DSM_RC_TL_EXCLUDED** File
'file-name file-namefile-name' excluded by
Include/Exclude list

Explanation: You can not back up, archive, or migrate files that are excluded.

System action: TSM does not process the file.

User response: If the file is intentionally excluded, then this message can be ignored. Otherwise modify the include/exclude list, restart the client, and try the operation again. Contact your TSM administrator for further assistance.

0186 E **DSM_RC_TL_NOACG** The
management class for this file does not
have a valid archive copy group. This
file will not be archived.

Explanation: The management class for this file does not have an archive copy group specified. This file will not be archived.

System action: Processing stopped.

User response: Add a valid archive copy group to the management class, and then retry the operation.

0187 E **DSM_RC_PS_INVALID_ARCHMC**
Invalid management class entered

Explanation: You entered an invalid management class.

System action: TSM is unable to do the requested operation.

User response: Retry the operation using a valid management class.

0188 S **DSM_RC_NO_PS_DATA** Either the
node does not exist on the server or
there is no active policy set for the
node.

Explanation: This error occurs when you try to access another node's data. Either the node is not registered with the TSM server, or there is no active policy set for the node.

System action: Processing stops.

User response: Verify that the node whose data you are trying to access is registered with the TSM server. If you have more than one TSM server, make sure you are connecting to the correct server, then try the operation again. If the problem persists, contact your TSM administrator for further assistance.

0189 S **DSM_RC_PS_INVALID_DIRMC** The
management class assigned to
directories does not exist.

Explanation: The management class named on the DIRMC option does not exist in your assigned policy set on the server. The error log contains an entry showing the invalid management class name.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

0190 S **DSM_RC_PS_NO_CG_IN_DIR_MC**
There is no backup copy group in the
management class used for directories.

Explanation: The DIRMC option names a management class that contains no backup copy group.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about

available management classes. Make sure the management class you select has a backup copy group. If you have more than one TSM server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your TSM administrator for further assistance.

0231 E DSM_RC_ABORT_MOVER_TYPE
Unknown Remote Mover type

Explanation: The specified Remote Mover type is unknown.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0232 E DSM_RC_ABORT_ITEM_IN_USE An
Operation for the requested node and
filesystem is already in progress.

Explanation: A request has been made to use a data mover to perform an operation for the indicated node and filesystem. Since an operation for this node and filesystem is already in progress, the new operation cannot be performed.

System action: TSM ended the current operation.

User response: Retry the operation at a later time.

0233 E DSM_RC_ABORT_LOCK_CONFLICT
System resource in use

Explanation: A required resource is in use by another command or process.

System action: TSM ended the current operation.

User response: Retry the operation at a later time.

0234 E DSM_RC_ABORT_SRV_PLUGIN_
COMM_ERROR Server plugin
communication error

Explanation: Communication between a server plugin module and a NAS filer failed.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0235 E DSM_RC_ABORT_SRV_PLUGIN_
OS_ERROR Server plugin detected
unsupported NAS filer operating
system.

Explanation: A plugin module detected that a NAS filer is running an unsupported operating system or operating system level.

System action: TSM ended the current operation.

User response: Contact your system administrator for more information.

0236E DSM_RC_ABORT_CRC_FAILED The
CRC received from the Server does not
match the CRC calculated by the client.

Explanation: The server sent a CRC for a buffer. The client calculated a CRC for the same buffer. These did not match. The mismatch indicates a communication failure.

System action: In some cases, the client can indicate the failure to the server and retry the operation.

User response: Check the trace log for additional information and retry the operation. If the problem persists, contact your system administrator.

0237E DSM_RC_ABORT_INVALID_
GROUP_ACTION An invalid
operation was attempted on a group
leader or group member.

Explanation: An invalid operation was attempted on a logical group.

System action: The current operation stops.

User response: Retry a valid operation.

0238E DSM_RC_ABORT_DISK_ UNDEFINED
Remote disk not defined.

Explanation: An operation was attempted on a remote disk that is not defined.

System action: The current operation stops.

User response: Define the proper remote disk.

0239E DSM_RC_ABORT_BAD_
DESTINATION Input destination
does not match expected destination.

Explanation: Input destination does not match expected destination.

System action: The current operation stops.

User response: Retry operation with proper destination.

0240E DSM_RC_ABORT_DATAMOVER_
NOT_AVAILABLE Data mover is not
available.

Explanation: Data mover is not available.

System action: The current operation stops.

User response: Retry operation with a proper Data mover.

0241E **DSM_RC_ABORT_STGPOOL_COPY_**
CONT_NO **Operation failed because**
the copy continue option was set to NO.

Explanation: Operation failed because the copy continue option was set to NO.

System action: The current operation stops.

User response: This abort code indicates that a store operation, like backup or archive failed because the copy continue option was set to NO. The sysadmin will need to resolve the problem on the server end.

0242E **DSM_RC_ABORT_RETRY_SINGLE_**
TXN **Transaction failed because of a**
problem during a store operation.

Explanation: Transaction failed because of a problem during a store operation. This error is typical when the next storage pool has a different copy storage pool list and we switch to this pool in the middle of a transaction.

System action: Transaction is aborted.

User response: Resend objects in separate transactions.

0245 E **DSM_RC_ABORT_PATH_**
RESTRICTED **The current client**
configuration does not comply with the
value of the DATAWRITEPATH or
DATAREADPATH server option for this
node.

Explanation: The values of the DATAWRITEPATH and DATAREADPATH server options specify where the client is allowed to send data, and where data is read from. The values for the specified node name should correspond with the client configuration. For example, you will get this error message if DATAWRITEPATH contains a LAN value and the client is configured to use LAN-free protocol, or vice versa.

System action: Processing stopped.

User response: Check the client, server, and storage agent logs to determine why the client was not able to send data LAN-free. Make sure the client configuration and server options are compatible.

0247 E **DSM_RC_ABORT_INSERT_NOT_**
ALLOWED **This server does not**
support backup operations.

Explanation: This server only supports archive operations, backup is not allowed.

System action: Current operation ends.

User response: Use only archive operations with this server.

0248 E **DSM_RC_ABORT_DELETE_NOT_**
ALLOWED **Deleting this object: "fshlll"**
is not allowed.

Explanation: The object is either under a hold and cannot be deleted, or it is on a retention-protection enabled server and has not expired.

System action: The object is skipped and processing continues.

User response: Check the status of the object through a query to see if it is held, or when it expires.

0249 E **DSM_RC_ABORT_TXN_LIMIT_**
EXCEEDED **The number of objects in**
this transaction exceed
TXNGROUPMAX values.

Explanation: There are too many objects in this transaction.

System action: Current operation ends.

User response: Try the operation again with fewer objects in the transaction, or increase the TXNGROUPMAX value on the server.

0250 E **DSM_RC_ABORT_OBJECT_**
ALREADY_HELD *fshlll* **is already**
under hold.

Explanation: One of the objects in the transaction The specified object is already under hold, and it cannot be placed under a new hold.

System action: Current operation ends. This object is skipped and processing continues.

User response: Issue a query to see the status of the objects, and try the operation again, without the object that is already held.

0292 E **DSM_RC_TCA_FORK_FAILED** **Error**
starting the Trusted Communication
Agent process.

Explanation: An error has occurred starting the Trusted Communication Agent process; specifically, the fork() function has failed.

System action: TSM ends.

User response: Probable system error. If the problem persists, restart the workstation.

0295 E **DSM_RC_TCA_INVALID_REQUEST**
The TSM Trusted Communication Agent
received an invalid request.

Explanation: The Trusted Communication Agent is invoked by the TSM client and has received an unknown request argument in the call.

System action: TSM ends.

User response: It is possible the Trusted Communication Agent was mistakenly invoked by a process other than the TSM client. If that is not the case, then this is an internal error. If the problem recurs, contact your IBM service representative.

0296 E DSM_RC_TCA_NOT_ROOT This action requires TSM administrative authority on this system.

Explanation: An activity has been attempted that must be performed by the TSM administrator (for example, open registration, filespace delete or password update).

System action: TSM ends.

User response: If the activity is required, the administrator for this system must perform it.

0297 E DSM_RC_TCA_SEMGET_ERROR Error allocating semaphores.

Explanation: An error has occurred because the semaphores you are attempting to allocate have become insufficient.

System action: Processing ends.

User response: Ask your system administrator for assistance, and possibly increase the number of semaphores in your system.

0298 E DSM_RC_TCA_SEM_OP_ERROR Error setting semaphore value or waiting on semaphore.

Explanation: An error has occurred while attempting to set or wait on a semaphore.

System action: Processing ends.

User response: Probable system error. If the problem persists, restart the workstation.

0400 E DSM_RC_INVALID_OPT An invalid option was found during option parsing.

Explanation: An invalid option was found.

System action: The system returns to the calling procedure.

User response: Verify the options in dsm.opt, dsm.sys, and the options string. Check the error log for more details about the error. on the AS/400 platform, verify the options in *LIB/QOPTTSM(APIOPT).

0405 E DSM_RC_NO_HOST_ADDR TCPSERVERADDRESS not defined for this server in the System Options File

Explanation: The TCPSERVERADDRESS for this

server is not defined in the server name stanza in the system options file.

System action: TSM initialization fails and the program ends.

User response: See the TSM administrator for your system, and make sure that the server to which you are trying to connect, has a valid TCPSERVERADDRESS defined in the system options file.

0406 S DSM_RC_NO_OPT_FILE Options file 'file-name' could not be found, or it cannot be read.

Explanation: Common reasons for this error include:

- The default options file does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file you provided does not exist.
- The DSM_CONFIG (or DSMI_CONFIG if you are using the IBM Tivoli Storage Manager API) environment variable specifies an options file that does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided is not in the standard file encoding of the system. For example, on Windows the expected file encoding is ANSI.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided does not have appropriate read permissions for the user that is running the operation.

System action: IBM Tivoli Storage Manager client processing stops.

User response: Make sure that the options file you want to use exists, it has the read rights set for the user that is running the operation, and it is in the standard file encoding of the system. For example, on Windows the expected file encoding is ANSI. Review the configuration information in the IBM Tivoli Storage Manager client manual specific to your operating system. If the problem persists, ask your IBM Tivoli Storage Manager administrator for further assistance.

0408 E DSM_RC_MACHINE_SAME A virtual node name must not equal either a node name or the system host name.

Explanation: A VIRTUALNODENAME option was entered with a name the same as either a NODENAME option or the system host name.

System action: Initialization fails and the program ends.

User response: If the virtual node name entered was the same as the host name, remove the virtual node name option. If it was the same as the node name

option, you can remove either one, depending upon the intended usage. Node name is used to assign an alternate name to your system. Virtual node name is used to access another system's server data.

0409 E DSM_RC_INVALID_SERVER Server name not found in System Options File

Explanation: The system options file does not contain the SERVERNAME option.

System action: TSM initialization fails and the program ends.

User response: See the TSM administrator for your system, and make sure that the system options file contains the server name.

0410 E DSM_RC_INVALID_KEYWORD An invalid option keyword was found during option parsing.

Explanation: An invalid option keyword was found in the dsmlnit configuration file, the option string, dsm.sys, or dsm.opt.

System action: The system returns to the calling procedure.

User response: Correct the spelling of the option keywords. Verify that the dsmlnit configuration file only has a subset of the dsm.sys options. Check the error log for more details about the error.

0411 S DSM_RC_PATTERN_TOO_COMPLEX The include or exclude pattern cannot be parsed.

Explanation: The pattern is formatted incorrectly or is too complex for TSM to interpret.

System action: Processing stopped.

User response: Verify that the include or exclude pattern is specified correctly. If the pattern is correct, then contact IBM technical support for further assistance.

0412 S DSM_RC_NO_CLOSING_BRACKET Include/Exclude pattern is missing a closing bracket

Explanation: The include or exclude pattern is incorrectly constructed. The closing bracket is missing.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

0426 E DSM_RC_CANNOT_OPEN_TRACEFILE Initialization functions cannot open the trace file specified.

Explanation: The file "*tracefile-name*" could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the tracefile in the directory specified. It is also possible that no space is available at the given tracefile location.

System action: Processing terminates.

User response: Make sure the tracefile option points to a valid path and that the user has proper permissions to write to the file specified.

0427 E DSM_RC_CANNOT_OPEN_LOGFILE Initialization functions cannot open the Error Log file specified.

Explanation: The Error Log file could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the logfile in the directory specified. It is also possible that no space is available at the given logfile location.

System action: Processing terminates.

User response: Make sure the logfile option points to a valid path and that the user has proper permissions to write to the file specified.

0600 E DSM_RC_DUP_LABEL A duplicate volume label exists. The operation cannot continue.

Explanation: For removable media, TSM uses the volume label as the file space name. To prevent data from different volumes being stored in the same file space on the TSM server, backup or archive of removable media volumes having duplicate volume labels is not allowed.

System action: The requested operation does not run.

User response: Change the volume labels on the removable media volumes so that there are no duplicate labels. Then restart TSM and try the operation again.

0601 E DSM_RC_NO_LABEL The drive has no label. The operation cannot continue.

Explanation: Backup or archive of removable media requires that the media have a volume label. An attempt was made to back up or archive data on a removable volume that has no label.

System action: The requested operation does not run.

User response: Create a volume label on the removable media, then try the operation again.

0610 E DSM_RC-NLS_CANT_OPEN_TXT
Unable to open message text file.

Explanation: The system is unable to open the message txt file (dscenu.txt or dsmclientV3.cat for AIX). On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Verify that the dscenu.txt file is in the directory pointed to by DSMI_DIR. For AIX, verify that the dsmclientV3.cat file has a symbolic link to /usr/lib/nls/msg/<locale>/dsmclientV3.cat .

0611 E DSM_RC-NLS_CANT_READ_HDR
Unable to use message text file.

Explanation: The system is unable to use the message text file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid header. On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

0612 E DSM_RC-NLS_INVALID_CNTL_REC
Unable to use message text file.

Explanation: The system is unable to use the message txt file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid control record. On the AS/400 platform this file is QANSAPI/QAANSENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

0613 E DSM_RC-NLS_INVALID_DATE_FMT
Invalid value for DATEFORMAT specified.

Explanation: An invalid value is specified for DATEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

0614 E DSM_RC-NLS_INVALID_TIME_FMT
Invalid value for TIMEFORMAT specified.

Explanation: An invalid value is specified for TIMEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

0615 E DSM_RC-NLS_INVALID_NUM_FMT
Invalid value for NUMBERFORMAT specified.

Explanation: An invalid value is specified for NUMBERFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

0620 E DSM_RC_LOG_CANT_BE_OPENED
Unable to open error log file.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

0621 E DSM_RC_LOG_ERROR_WRITING_TO_LOG
The log file cannot be written to.

Explanation: There was an error writing to the log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. on the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

0622 E DSM_RC_LOG_NOT_SPECIFIED
The log file name was not specified.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

0927 E DSM_RC_NOT_ADSM_AUTHORIZED
Only a TSM authorized user can perform this Action.

Explanation: User must be a TSM authorized user to perform this action. User is not password authorized and this action requires authorization.

System action: Processing stopped.

User response: User must be root user, or user must be the owner of the executable and the set effective user id bit is set to 'on' ('s' bit).

961 E **DSM_RC_DIRECT_STORAGE_AGENT_UNSUPPORTED** Direct connection to the Storage Agent is not allowed.

Explanation: You cannot connect directly to the Storage Agent.

System action: Processing stopped.

User response: To perform Lanfree operations using the Storage Agent, specify the ENABLELANFREE option in your options file, and restart the process.

963 E **DSM_RC_FS_NAMESPACE_DOWNLEVEL** The long namespace has been removed from the local filesystem. If you wish to proceed with the backup/archive operation, rename your filesystem on the server.

Explanation: TSM has detected that the server namespace is NTW:LONG, but the local volume does not have long name support. If you would like to back up the volume using the short names, rename the filesystem on the server. If you would like to back up using long names, add the long namespace support back to the volume in question.

System action: Processing stopped.

User response: Add the long namespace support to the volume or rename(remove) the corresponding server filesystem.

0996 E **DSM_RC_SERVER_DOWNLEVEL_FUNC** The TSM server is downlevel and does not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Server.

System action: The operation fails.

User response: Upgrade your TSM Server to a level that supports this function. See error log for version information.

0997 E **DSM_RC_STORAGEAGENT_DOWNLEVEL** The TSM Storage Agent is downlevel and does not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Storage Agent.

System action: The operation fails.

User response: Upgrade your TSM Storage Agent to a level that supports this function. See error log for version information.

0998 E **DSM_RC_SERVER_AND_SA_DOWNLEVEL** The TSM Server and TSM Storage agent are downlevel and do not support the requested function. See error log for version information.

Explanation: The function being used requires a more current TSM Server and TSM Storage agent

System action: The operation fails.

User response: Upgrade your TSM Server and TSM Storage agent to a level that supports this function. See error log for version information.

1376 E **DSM_RC_DIGEST_VALIDATION_ERROR** Error processing '*filesystem name path-name file-name*'; end-to-end digest validation failed.

Explanation: Cryptographic digest of the restored or retrieved data did not match the digest generated during the backup or archive operation. Possible causes are a transmission error, data corruption, or a hash collision.

System action: Processing stops

User response: Try the restore operation again. If the problem persists, contact IBM technical support for additional assistance.

2000 E **DSM_RC_NULL_OBJNAME** The object name pointer is NULL.

Explanation: There is no value provided for the object name pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the dsmObjName structure.

2001 E **DSM_RC_NULL_DATA_BLKPTR** The data block pointer is NULL.

Explanation: There is no value provided for the data block pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the DataBlk structure.

2002 E **DSM_RC_NULL_MSG** msg parameter for dsmRCMsg is a NULL pointer.

Explanation: The message parameter for dsmRCMsg is a NULL pointer.

System action: The system returns to the calling procedure.

User response: Allocate enough space for the message parameter.

2004 E **DSM_RC_NULL_OBJATTRPTR** The object attribute pointer is NULL.

Explanation: There is no value provided for the object attribute pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the ObjAttr structure.

2006 E **DSM_RC_NO_SESS_BLK** There is no server session information.

Explanation: The server did not respond with the session information.

System action: The system returns to the calling procedure.

User response: Verify the server status.

2007 E **DSM_RC_NO_POLICY_BLK** There is no server policy information.

Explanation: The server did not respond with the policy information.

System action: The system returns to the calling procedure.

User response: Verify the server policy definitions.

2008 E **DSM_RC_ZERO_BUFLEN** The dataBlk bufferLen value is zero.

Explanation: The value for the dataBlk bufferLen is zero.

System action: The system returns to the calling procedure.

User response: Provide a non-zero value for the bufferLen.

2009 E **DSM_RC_NULL_BUFPTR** The dataBlk bufferPtr is NULL.

Explanation: There is no value provided for the dataBlk bufferPtr.

System action: The system returns to the calling procedure.

User response: Provide an address for the bufferPtr.

2010 E **DSM_RC_INVALID_OBJTYPE** The objType is invalid.

Explanation: The value for the objType is invalid.

System action: The system returns to the calling procedure.

User response: The value for dsmObjName.objType must be:

- DSM_OBJ_FILE or DSM_OBJ_DIRECTORY for Backup, or
 - DSM_OBJ_FILE for Archive.
-

2011 E **DSM_RC_INVALID_VOTE** The dsmEndTxn vote is invalid.

Explanation: The dsmEndTxn vote is invalid.

System action: The system returns to the calling procedure.

User response: The vote must be DSM_VOTE_COMMIT or DSM_VOTE_ABORT.

2012 E **DSM_RC_INVALID_ACTION** The update action is invalid.

Explanation: The dsmUpdateFS or dsmUpdateObj action is invalid.

System action: The system returns to the calling procedure.

User response: Correct the action value. Valid values are defined in dsmapi.h and documented in our Using the API book.

2014 E **DSM_RC_INVALID_DS_HANDLE** There was an error in the TSM API internals.

Explanation: The system encountered an error in the API internals.

System action: The system returns to the calling procedure.

User response: Shut down the process and retry the operation. Verify that any previous dsmInit calls were cleaned up and terminated by a dsmTerminate call. If the problem continues, contact your system administrator or service representative.

2015 E **DSM_RC_INVALID_REPOS** The repository type is invalid.

Explanation: The repository type is invalid.

System action: The system returns to the calling procedure.

User response: For dsmDeleteFS the repository must be one of the following:

- DSM_ARCHIVE_REP
- DSM_BACKUP_REP
- DSM_REPOS_ALL.

2016 E DSM_RC_INVALID_FSNAME Filespace name should start with the directory delimiter.

Explanation: The filespace name is invalid.

System action: The system returns to the calling procedure.

User response: Filespace name should start with the directory delimiter.

2017 E DSM_RC_INVALID_OBJNAME The object name is either an empty string or has no leading delimiter.

Explanation: The object name is invalid because of an empty string or there is no leading delimiter.

System action: The system returns to the calling procedure.

User response: Verify the format of the dsmObjName full path.

2018 E DSM_RC_INVALID_LLNAME Low level qualifier of the object name should start with the directory delimiter.

Explanation: The low level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: Start the low level qualifier of the object name with the directory delimiter.

2019 E DSM_RC_INVALID_OBJOWNER The object owner is invalid.

Explanation: The object owner must be either the root user, or the object owner must be the same as the session owner.

System action: The system returns to the calling procedure.

User response: Verify the session owner and object owner.

2020 E DSM_RC_INVALID_ACTYPE The dsmBindMC sendType is invalid.

Explanation: The dsmBindMC sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
- stArchive
- stBackupMountWait
- stArchiveMountWait

2021 E DSM_RC_INVALID_RETCODE no text available for this return code.

Explanation: The dsmRC parameter for dsmRCMsg is an unsupported return code.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

2022 E DSM_RC_INVALID_SENDDTYPE The dsmSendObj sendType is invalid.

Explanation: The dsmSendObj sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
- stArchive
- stBackupMountWait
- stArchiveMountWait

2023 E DSM_RC_INVALID_PARAMETER The dsmDeleteObj delType is invalid.

Explanation: The dsmDeleteObj delType is invalid.

System action: The system returns to the calling procedure.

User response: The delType must be dtBackup or dtArchive.

2024 E DSM_RC_INVALID_OBJSTATE The query Backup objState is invalid.

Explanation: The query Backup objState is invalid.

System action: The system returns to the calling procedure.

User response: The qryBackupData.objState must be one of the following:

- DSM_ACTIVE
- DSM_INACTIVE
- DSM_ANY_MATCH

2025 E **DSM_RC_INVALID_MCNAME** The management class name was not found.

Explanation: A query or send operation is unable to find the management class name.

System action: The system returns to the calling procedure.

User response: Verify the management class name.

2026 E **DSM_RC_INVALID_DRIVE_CHAR**
The drive letter is not an alphabetic character.

Explanation: The drive letter is not an alphabetic character. This return code is valid on Microsoft Windows only.

System action: The system returns to the calling procedure.

User response: Verify that the drive designation is an alphabetic character. The referenced field is dsmDosFSAttrib.driveLetter.

2027 E **DSM_RC_NULL_FSNAME** The Register Filespace name is NULL.

Explanation: There is no value provided for the Register Filespace name.

System action: The system returns to the calling procedure.

User response: Provide a filespace name on dsmRegisterFS.

2028 E **DSM_RC_INVALID_HLNAME** High level qualifier of the object name should start with the directory delimiter.

Explanation: The high level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: High level qualifier of the object name should start with the directory delimiter.

2029 E **DSM_RC_NUMOBJ_EXCEED** The number of objects on dsmBeginGetData exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.

Explanation: The number of objects (numObjId) specified on the dsmBeginGetData call exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.

System action: The system returns to the calling procedure.

User response: Check the number of objects before

calling dsmBeginGetData. If it is greater than DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ, then issue multiple Get call sequences.

2030 E **DSM_RC_NEWPW_REQD** The new password value is NULL or blank.

Explanation: There is no value provided for new password.

System action: The system returns to the calling procedure.

User response: Provide a new password on dsmChangePW.

2031 E **DSM_RC_OLDPW_REQD** The old password value is NULL or blank.

Explanation: There is no value provided for old password.

System action: The system returns to the calling procedure.

User response: Provide an old password on dsmChangePW.

2032 E **DSM_RC_NO_OWNER_REQD** On dsmInit, the owner is not allowed to establish a session when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=GENERATE establishes a session with the current login user as the owner. The application should set clientOwnerNameP to NULL when PASSWORDACCESS=GENERATE is in effect.

System action: The system returns to the calling procedure. Whether the application can continue processing depends on how the application handles the error.

User response: This message applies to applications that utilize the TSM API, and is intended primarily for the vendor of the application for which the message is issued. Depending on the application, this could be a configuration issue.

Consult the documentation for the application and verify that the application is configured correctly. If the problem persists, contact the application vendor for further assistance.

2033 E **DSM_RC_NO_NODE_REQD** On dsmInit, the node is not allowed when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=generate establishes a session with the current hostname as the node.

System action: The system returns to the calling procedure.

User response: When using PASSWORDACCESS=generate, set clientNodeNameP to NULL.

2034 E **DSM_RC_KEY_MISSING** **The key file is missing.**

Explanation: The key file for Tivoli Data Protection application client for Oracle cannot be found.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the Tivoli Data Protection application client which contains TDP for Oracle, and install the key file.

2035 E **DSM_RC_KEY_BAD** **The key file content is invalid.**

Explanation: The key file content for Tivoli Data Protection application client for Oracle is invalid.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the Tivoli Data Protection application client which contains the TDP for Oracle, and install the key file.

2041 E **DSM_RC_BAD_CALL_SEQUENCE**
The sequence of calls is invalid.

Explanation: The sequence of calls is invalid.

System action: The system returns to the calling procedure.

User response: Verify the transaction call sequence.

2042 E **DSM_RC_INVALID_TSMBUFFER** **The tsmBuffHandle is invalid, or the value of dataPtr is invalid.**

Explanation: An invalid value for a handle or dataPtr has been passed into the API.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the values of the tsmBuffHandle and dataptr passed to the API.

2043 E **DSM_RC_TOO_MANY_BYTES** **The number of bytes copied into the tsmBuffer is larger than the allowed value.**

Explanation: An invalid number of bytes was copied to a tsmBuffer.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the number of bytes copied into the tsmBuffer.

2044 E **DSM_RC_MUST_RELEASE_BUFFER**
dsmTerminate cannot finish because the application is holding on to 1 or more tsmBuffers.

Explanation: An application is trying to terminate a session, but is still holding some tsmBuffers.

System action: The system returns to the calling procedure.

User response: The application must return all buffers for this session by calling tsmReleaseBuffer, and then issue dsmTerminate.

2045 E **DSM_RC_BUFF_ARRAY_ERROR** **An internal error occurred in the tsmBuffer array.**

Explanation: An internal API buffer array error occurred.

System action: The system returns to the calling procedure.

User response: Try the operation again. If the problem continues, contact your system administrator or service representative.

2046 E **DSM_RC_INVALID_DATA_BLK** **When using useTsmBuffers, dataBlk must be NULL in calls to dsmSendObj and dsmGetObj.**

Explanation: The value for dataBlk must be NULL when using useTsmBuffers.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Contact your application provider

2047 E **DSM_RC_ENCR_NOT_ALLOWED**
Encryption is not allowed when using useTsmBuffers.

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers, or disable encryption for this operation.

2048 E DSM_RC_OBJ_COMPRESSED This object cannot be restored/retrieved using useTsmBuffers, because it is compressed.

Explanation: useTsmBuffers does not support compression.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

2049 E DSM_RC_OBJ_ENCRYPTED This object cannot be restored/retrieved using useTsmBuffers, because it is encrypted.

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

2050 E DSM_RC_WILDCHAR_NOTALLOWED On dsmSendObj, wildcards are not allowed for the objName.

Explanation: On dsmSendObj, wildcards are not allowed for the objName.

System action: The system returns to the calling procedure.

User response: Provide a fs, hl, and ll on the dsmObjName.

2051 E DSM_RC_POR_NOT_ALLOWED When using useTsmBuffers, a restore/retrieve with partial object restore is not allowed.

Explanation: useTsmBuffers does not support partial object restore.

System action: The system returns to the calling procedure.

User response: Make sure the calling application is either using Partial object restore or useTsmBuffers.

2052 E DSM_RC_NO_ENCRYPTION_KEY No encryption key was found. If you are using -encryptkey=prompt make sure there is a value in the encryptionPasswordP field and that bEncryptKeyEnabled is set to true.

Explanation: There was no encryption key found in the password file, or no key was provided by the application.

System action: The system returns to the calling procedure.

User response: If you are using -encryptkey=prompt, make sure there is a value in encryptionPasswordP and that bEncryptKeyEnabled is set to true.

2053 E DSM_RC_ENCR_CONFLICT Conflicting encryption key options have been specified.

Explanation: When using the ENABLEENCRYPTKEY option, the parameter bEncryptKeyEnabled for the TSM API dsmInitExIn_t and tsmInitExIn_t structures cannot be set to bTrue.

System action: The system returns to the calling procedure.

User response: Either remove the ENABLEENCRYPTKEY option from the options file, or set the parameter bEncryptKeyEnabled to bFalse in the program using the TSM API.

2060 E DSM_RC_FSNAME_NOTFOUND The filespace to delete/set access cannot be found.

Explanation: The filespace to delete cannot be found.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

2061 E DSM_RC_FS_NOT_REGISTERED On dsmSendObj, dsmDeleteObj, or dsmUpdateFS the filespace is not registered.

Explanation: On dsmSendObj, dsmDeleteObj, or dsmUpdateFS, the filespace is not registered.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

2062 W DSM_RC_FS_ALREADY_REGED On dsmRegisterFS the filespace is already registered.

Explanation: On dsmRegisterFS the filespace is already registered.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

2101 E DSM_RC_OBJINFO_TOOLONG The sendObj ObjAttr.objInfo is too long.

Explanation: The sendObj ObjAttr.objInfo is too long.

System action: The system returns to the calling procedure.

User response: The objInfo field must be less than or equal to DSM_MAX_OBJINFO_LENGTH.

2102 E DSM_RC_HL_TOOLONG The sendObj dsmObjName.hl is too long.

Explanation: The sendObj dsmObjName.hl is too long.

System action: The system returns to the calling procedure.

User response: The hl field must be less than or equal to DSM_MAX_HL_LENGTH.

2103 E DSM_RC_PASSWD_TOOLONG The password, or encryptionPassword string provided is too long.

Explanation: The value provided for password or encryptionPassword is too long.

System action: The system returns to the calling procedure.

User response: The password or encryptionPassword field must be less than DSM_MAX_VERIFIER_LENGTH.

2104 E DSM_RC_FILESPACE_TOOLONG The sendObj dsmObjName.fs is too long.

Explanation: The sendObj dsmObjName.fs is too long.

System action: The system returns to the calling procedure.

User response: The fs field must be less than or equal to DSM_MAX_FS_LENGTH.

2105 E DSM_RC_LL_TOOLONG The sendObj dsmObjName.ll is too long.

Explanation: The sendObj dsmObjName.ll is too long.

System action: The system returns to the calling procedure.

User response: The ll field must be less than or equal to DSM_MAX_LL_LENGTH.

2106 E DSM_RC_FSINFO_TOOLONG On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

Explanation: On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

System action: The system returns to the calling procedure.

User response: The fsInfo field must be less than or equal to DSM_MAX_FSINFO_LENGTH.

2107 E DSM_RC_SENDDATA_WITH_ZERO_SIZE Cannot Send data with a zero byte sizeEstimate.

Explanation: You cannot send data for an object with size estimate = 0.

System action: The system returns to the calling procedure.

User response: Set size estimate greater than 0 in dsmSendObj.

2110 E DSM_RC_INVALID_ACCESS_TYPE The dsmSetAccess access Type is invalid.

Explanation: The dsmSetAccess accessType is invalid.

System action: The system returns to the calling procedure.

User response: The accessType must be one of the following:

- atBackup
 - atArchive
-

2111 E DSM_RC_QUERY_COMM_FAILURE Communications error with server during object query

Explanation: An unexpected communications error occurred during an object query to the server.

System action: Processing stopped.

User response: Verify that communications are active between the client and server machines. Server outages, processor outages, and communication controller outages can cause this error.

2112 E DSM_RC_NO_FILES_BACKUP No files have been previously backed up for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously backed up.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are backed up for you to set access.

2113 E DSM_RC_NO_FILES_ARCHIVE No files have been previously archived for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously archived.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are archived for you to set access.

2114 E DSM_RC_INVALID_SETACCESS
Invalid format for Set Access command.

Explanation: The SET ACCESS command must have at least three operands, the first of which must be either BACKUP or ARCHIVE. A validly formed file specification must follow.

System action: Processing stopped, the command is not executed.

User response: Use the HELP SET ACCESS command for complete details of usage, then enter the SET ACCESS command using the correct syntax.

2120 E DSM_RC_STRING_TOO_LONG The following message was too long to log to the server: *'shortened message with message number'*

Explanation: The message text and inserts are too large to send to the server in the available internal buffer.

System action: The *message number* message is written to the local client error log, then shortened and sent to the server as a part of this message. The message is reduced in length by substituting '...' in the middle of the original message.

User response: The message referred to has been shortened, but describes the error that occurred. See the documentation for that message for more information.

2200 I DSM_RC_MORE_DATA On dsmGetNextQObj or dsmGetData there is more available data.

Explanation: On dsmGetNextQObj or dsmGetData there is more available data.

System action: The system returns to the calling procedure.

User response: Call the function again.

2210 E DSM_RC_BUFF_TOO_SMALL The dataBlk buffer is too small for the query response.

Explanation: The dataBlk buffer is too small for the query response.

System action: The system returns to the calling procedure.

User response: On dsmGetNextQObj ensure that the dataBlk buffer is at least as big as the query response structure.

2228 E DSM_RC_NO_API_CONFIGFILE The configuration file specified on dsmInit cannot be opened.

Explanation: The configuration file specified on dsmInit cannot be opened.

System action: The system returns to the calling procedure.

User response: Verify the file name.

2229 E DSM_RC_NO_INCLEXCL_FILE The Include/Exclude definition file was not found.

Explanation: The Include/Exclude definition file was not found.

System action: The system returns to the calling procedure.

User response: Verify the file name on the Inclexcl option.

2230 E DSM_RC_NO_SYS_OR_INCLEXCL Either the dsm.sys file was not found, or the Inclexcl file specified in dsm.sys was not found.

Explanation: Either the dsm.sys file was not found, or the Inclexcl file specified in dsm.sys was not found.

System action: The system returns to the calling procedure.

User response: The dsm.sys file must be in the directory referenced by the environment variable DSMI_DIR. Verify the file name on the Inclexcl option in the dsm.sys file.

2231 E DSM_RC_REJECT_NO_POR_SUPPORT Partial Object Retrieve is not supported on this server.

Explanation: The TSM server specified by the user does not support partial object retrieve.

System action: The system returns to the calling procedure.

User response: Specify a TSM server which supports the partial object retrieve function.

2300 E DSM_RC_NEED_ROOT Only a UNIX root user can execute `dsmChangePW` or `dsmDeleteFS`.

Explanation: Only a UNIX root user can execute `dsmChangePW` or `dsmDeleteFS`.

System action: The system returns to the calling procedure.

User response: Run this program as a root user.

2301 E DSM_RC_NEEDTO_CALL_BINDMC You must issue `dsmBindMC` before `dsmSendObj`.

Explanation: You must issue `dsmBindMC` before `dsmSendObj`.

System action: The system returns to the calling procedure.

User response: Modify your program.

2302 I DSM_RC_CHECK_REASON_CODE The `dsmEndTxn` vote is `ABORT`, so check the reason field.

Explanation: After a `dsmEndTxn` call, the transaction is aborted by either the server or client with a `DSM_VOTE_ABORT` and the reason is returned.

System action: The system returns to the calling procedure.

User response: Check the reason field for the code which explains why the transaction has been aborted.

2400 E DSM_RC_ALMGR_OPEN_FAIL License file could not be opened.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

2401 E DSM_RC_ALMGR_READ_FAIL Read failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions, or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the

license file is in the correct place.

2402 E DSM_RC_ALMGR_WRITE_FAIL Write failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if license file is in the correct place.

2403 E DSM_RC_ALMGR_DATA_FMT Data in the license file is not in a valid format.

Explanation: The license file is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

2404 E DSM_RC_ALMGR_CKSUM_BAD The checksum in the license file does not match the licenseregistration string.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

2405 E DSM_RC_ALMGR_TRIAL_EXPRD This is an expired try and buy license.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

2410 E DSM_RC_ORC_INVALID_MODE Oracle passed invalid mode

Explanation: Invalid mode passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

2411 E DSM_RC_ORC_NULL_FILENAME Oracle passed null file name

Explanation: Null filename passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

2412 E **DSM_RC_ORC_WRONG_BLKSIZE**
Wrong data block size

Explanation: Wrong Block Size

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

2413 E **DSM_RC_ORC_OBJ_EXISTS** **Object exists**

Explanation: Backup or Restore Object already exists.

System action: The system returns to the calling procedure.

User response: If backing up an object, be sure to generate a unique object name.

2414 E **DSM_RC_ORC_NOTSAME_HANDLE**
Not same Oracle handle

Explanation: The handle passed from Oracle is not the same handle that TSM passed back.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

2415 E **DSM_RC_ORC_END_OF_FILE** **End of file reached**

Explanation: End of file reached.

System action: The system returns to the calling procedure.

User response: None

2416 E **DSM_RC_ORC_WRONG_RDSTATE**
Wrong Read State

Explanation: The operation must be in READ state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

2417 E **DSM_RC_ORC_LOWER_APIVER**
Runtime API version is outdated

Explanation: Runtime API is lower than compile time API.

System action: The system returns to the calling procedure.

User response: Use the WHAT command to find out the compile time API level. Obtain the same or higher level of API library.

2418 E **DSM_RC_ORC_WRONG_WRTSTATE**
Wrong write state

Explanation: The operation must be in WRITE state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

2419 E **DSM_RC_ORC_INVALID_FLAG**
Invalid flag passed

Explanation: Invalid flag passed from Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

4580 E **DSM_RC_ENC_WRONG_KEY** **Error processing 'filespace namepath-name file-name'; invalid encryption key.**

Explanation: The key you entered does not match the key that was used to encrypt the file during backup. The file can not be restored unless the matching key is entered.

System action: processing stops.

User response: Try the restore operation again and provide the correct key.

4582 E **DSM_RC_ENC_NOT_AUTHORIZED**
User is not authorized to encrypt
file-space namedirectory_pathfile_name.

Explanation: The user is not authorized to encrypt the file. Normally, only a IBM Tivoli Storage Manager authorized user or a root user can use IBM Tivoli Storage Manager encryption. However, a certain combination of PASSWORDACCESS and ENCRYPTKEY options may allow encryption operations by a non-authorized user.

System action: The file is not backed up or restored.

User response: Log in as a root or IBM Tivoli Storage Manager authorized user and try the operation again. See IBM Tivoli Storage Manager Backup-Archive Client Installation and User's Guide for the correct usage of the ENCRYPTKEY option.

4584 E **DSM_RC_ENC_TYPE_UNKOWN**
Error processing 'filespace namepath-namefile-name': unsupported encryption type.

Explanation: The files you are trying to restore or retrieve have been backed up or archived by a later version of the TSM client. The file encryption method is not supported by the current client.

System action: Object skipped.

User response: Restore or retrieve the file with the most recent version of the TSM client.

4600 E **DSM_RC_CLUSTER_INFO_LIBRARY_NOT_LOADED** **CLUSTERNODE is set to YES but the Cluster Information Daemon is not started.**

Explanation: The HACMP Cluster Information Daemon must be started in order to specify the CLUSTERNODE option.

System action: Processing ends.

User response: Start the HACMP Cluster Information Daemon.

4601 E **DSM_RC_CLUSTER_LIBRARY_INVALID** **CLUSTERNODE is set to YES but the cluster load library is not valid.**

Explanation: The load library that the operating system provides to obtain the cluster name is not valid. A possible cause is an out-of-date load library which does not contain the proper routines this product expects.

System action: Processing ends.

User response: Ensure that the latest cluster software is installed on the system.

4602 E **DSM_RC_CLUSTER_LIBRARY_NOT_LOADED** **CLUSTERNODE is set to YES but the cluster software is not available on this system.**

Explanation: The load library that the operating systems provides to obtain the cluster name is not available on this system.

System action: Processing ends.

User response: Ensure that the cluster software is installed on the system.

4603 E **DSM_RC_CLUSTER_NOT_MEMBER_OF_CLUSTER** **CLUSTERNODE is set to YES but this machine is not a member of a cluster.**

Explanation: This machine is not a member of a cluster node. Possible causes are that the cluster service has not been configured correctly, or that the cluster is in the process of initialization.

System action: Processing ends.

User response: Ensure that the cluster software is configured properly. If the cluster is in the process of initialization, retry the operation at a later time.

4604 E **DSM_RC_CLUSTER_NOT_ENABLED** **CLUSTERNODE is set to YES but the cluster service is not enabled on this system.**

Explanation: The cluster service has not been enabled on this system.

System action: Processing ends.

User response: Enable the cluster service on the system.

4605 E **DSM_RC_CLUSTER_NOT_SUPPORTED** **The CLUSTERNODE option is not supported on this system.**

Explanation: This option is not supported on this system.

System action: Processing ends.

User response: Disable the CLUSTERNODE option in the local options file.

4606 E **DSM_RC_CLUSTER_UNKNOWN_ERROR** **An unexpected error (retcode) occurred while the program was trying to obtain the cluster name from the system.**

Explanation: An unknown error occurred while the program was trying to obtain the cluster name from the cluster service. The error code is the reason code provided directly from the cluster service being used in this operating system environment.

System action: Processing ends.

User response: Consult the documentation for your clustering software for an explanation of the reason code. Insure that your clustering service is operational, then try the TSM operation again.

5702 E **DSM_RC_PROXY_REJECT_NO_RESOURCES** **Proxy Rejected: The TSM server has run out of memory.**

Explanation: There is not enough memory available to allow this operation to continue.

System action: TSM canceled the current operation.

User response: Try the operation again. If the problem continues, see your system administrator to increase the amount of memory of the server.

5705 E **DSM_RC_PROXY_REJECT_DUPLICATE_ID** **Proxy Rejected: ASNODENAME and NODENAME are identical.**

Explanation: TSM does not allow the ASNODENAME and NODENAME option values to be the same.

System action: TSM canceled the current operation.

User response: Use the ASNODENAME option only to access another node. It is not necessary to set ASNODENAME option to access your own node. Remove ASNODENAME from your option file unless you are actually trying to access a node that you have been granted authority to access with the administrative command "Grant Proxynode".

5710 E DSM_RC_PROXY_REJECT_ID_IN_USE
Proxy Rejected: The node name you specified in the ASNODENAME option is locked.

Explanation: The TSM administrator has locked the node you specified as the ASNODENAME option.

System action: The TSM operation ends.

User response: The TSM server administrator must unlock the node before you can access it. Try the operation later, or check with your TSM administrator.

5717 E DSM_RC_PROXY_REJECT_INTERNAL_ERROR
Proxy Rejected: The server has an internal error.

Explanation: The client cannot proxy to the node named by the ASNODENAME option because of an internal server error.

System action: TSM canceled the current operation.

User response: See your system administrator immediately.

5722 E DSM_RC_PROXY_REJECT_NOT_AUTHORIZED
Proxy Rejected: Proxy authority has not been granted to this node.

Explanation: The node has not been granted proxy authority to access the node named by the ASNODENAME option. The TSM administrator must first grant proxy authority.

System action: The TSM operation ends.

User response: The TSM server administrator must grant proxy authority for this node. See the administrator command "Grant Proxynode".

5746 E DSM_RC_PROXY_INVALID_FROMNODE
The ASNODENAME option is not valid with the FROMNODE option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option from the options file or do not use the FROMNODE option.

5748 E DSM_RC_PROXY_INVALID_CLUSTER
The ASNODENAME option cannot be used with the CLUSTERNODE option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

5749 E DSM_RC_PROXY_INVALID_FUNCTION
The operation that is being attempted cannot be invoked using the ASNODENAME option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

5801 E DSM_RC_CRYPTO_ICC_ERROR
Unexpected error in cryptography library.

Explanation: There was an unexpected error in the cryptography library. See the error log for more information.

System action: processing stops.

User response: Check the error log for ANS1467E to determine the cause of failure. Verify you TSM client is installed properly. If needed, reinstall client and/or API. If the problem still exists, contact TSM technical support.

Appendix A. Support information

You can find support information for IBM products from various sources.

From the IBM Support Portal at <http://www.ibm.com/support/entry/portal/>, you can select the products that you are interested in and search for a wide variety of relevant information.

Getting technical training

Information about Tivoli technical training courses is provided online.

Go to the following websites to sign up for training, ask questions, and interact with others who use IBM storage products.

Tivoli software training and certification

Choose from instructor led, online classroom training, self-paced web classes, Tivoli certification preparation, and other training options at: <http://www.ibm.com/software/tivoli/education/>.

Tivoli Support Technical Exchange

Technical experts share their knowledge and answer your questions in webcasts at: http://www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html.

Storage Management community

To interact with others who use IBM storage management products, visit the following website: <http://www.ibm.com/developerworks/servicemanagement/sm/index.html>.

Global Tivoli User Community

To share information and learn from other Tivoli users throughout the world, visit the following website: <http://www.tivoli-ug.org/>.

IBM Education Assistant

For short recordings designed to help you use IBM software products more effectively, visit the following website: <http://publib.boulder.ibm.com/infocenter/ieduasst/tivv1r0/index.jsp>.

Searching knowledge bases

If a problem occurs while you are using one of the Tivoli Storage Manager family products, you can search several knowledge bases.

Begin by searching the Tivoli Storage Manager Information Center at <http://pic.dhe.ibm.com/infocenter/tsminfo/v6r4>. From this website, you can search the current Tivoli Storage Manager documentation.

Searching the Internet

If you cannot find an answer to your question in the IBM Tivoli Storage Manager information center, search the Internet for the information that might help you resolve the problem.

To search multiple Internet resources, go to the IBM support website at <http://www.ibm.com/support/entry/portal/>. You can search for information without signing in.

Sign in using your IBM ID and password if you want to customize the site based on your product usage and information needs. If you do not already have an IBM ID and password, click **Sign in** at the top of the page and follow the instructions to register.

From the support website, you can search various resources including:

- IBM technotes.
- IBM downloads.
- IBM Redbooks® publications.
- IBM Authorized Program Analysis Reports (APARs). Select the product and click **Downloads** to search the APAR list.

If you still cannot find a solution to the problem, you can search forums and newsgroups on the Internet for the latest information that might help you find problem resolution.

An independent user discussion list, ADSM-L, is hosted by Marist College. You can subscribe by sending an email to listserv@vm.marist.edu. The body of the message must contain the following text: `SUBSCRIBE ADSM-L your_first_name your_family_name`.

To share your experiences and learn from others in the Tivoli Storage Manager and Tivoli Storage FlashCopy Manager user communities, go to Service Management Connect (<http://www.ibm.com/developerworks/servicemanagement/sm/index.html>). From there you can find links to product wikis and user communities.

Using IBM Support Assistant

IBM Support Assistant is a complimentary software product that can help you with problem determination. It is available for some Tivoli Storage Manager and Tivoli Storage FlashCopy Manager products.

To learn about which products are supported, go to the IBM Support Assistant download web page at <http://www.ibm.com/software/support/isa/download.html>.

IBM Support Assistant helps you gather support information when you must open a problem management record (PMR), which you can then use to track the problem. The product-specific plug-in modules provide you with the following resources:

- Support links
- Education links
- Ability to submit problem management reports

You can find more information about the IBM Support Assistant at:
<http://www.ibm.com/software/support/isa/>.

You can also install the stand-alone IBM Support Assistant application on any workstation. You can then enhance the application by installing product-specific plug-in modules for the IBM products that you use. Find add-ons for specific products at <http://www.ibm.com/support/docview.wss?uid=swg27012689>.

Finding product fixes

A product fix to resolve a software problem might be available from the IBM software support website.

You can determine what fixes are available by checking the IBM software support website at <http://www.ibm.com/support/entry/portal/>.

- If you previously customized the site based on your product usage, follow these steps:
 1. Click the link for the product, or a component for which you want to find a fix.
 2. Click **Downloads**, and then click **Fixes by version**.
- If you have not customized the site based on your product usage, click **Downloads** and search for the product.

Receiving notification of product fixes

You can receive notifications about fixes, flashes, upgrades, and other news about IBM products.

To sign up to receive notifications about IBM products, follow these steps:

1. From the support page at <http://www.ibm.com/support/entry/portal/>, click **Sign in** and sign in using your IBM ID and password. If you do not have an ID and password, click **register now** and complete the registration process.
2. Click **Manage all my subscriptions** in the Notifications pane.
3. Click the **Subscribe** tab, and then click **Tivoli**.
4. Select the products for which you want to receive notifications and click **Continue**.
5. Specify your notification preferences and click **Submit**.

Contacting IBM Software Support

You can contact IBM Software Support if you have an active IBM subscription and support contract, and if you are authorized to submit problems to IBM.

To obtain help from IBM Software Support, complete the following steps:

1. Ensure that you have completed the following prerequisites:
 - a. Set up a subscription and support contract.
 - b. Determine the business impact.
 - c. Describe the problem and gather background information.
2. Follow the instructions in “Submitting the problem to IBM Software Support” on page 325.

Setting up a subscription and support contract

Set up a subscription and support contract. The type of contract that you need depends on the type of product you have.

For IBM distributed software products, enroll in IBM Passport Advantage® in one of the following ways:

- **Online:** Go to the Passport Advantage website at <http://www.ibm.com/software/lotus/passportadvantage/>, click **How to enroll**, and follow the instructions.
- **By telephone:** For critical, system-down, or severity 1 issues, you can call 1-800-IBMSERV (1-800-426-7378) in the United States. For the telephone number to call in your country, go to the IBM Software Support Handbook web page at <http://www14.software.ibm.com/webapp/set2/sas/f/handbook/home.html> and click **Contacts**.

Note: IBM distributed software products include, but are not limited to IBM Tivoli, Lotus, and Rational® products, as well as IBM DB2 and IBM WebSphere products that run on Microsoft Windows or on operating systems such as AIX or Linux.

Determining the business impact

When you report a problem to IBM, you are asked to supply a severity level. Therefore, you must understand and assess the business impact of the problem you are reporting.

Severity 1	Critical business impact: You are unable to use the program, resulting in a critical impact on operations. This condition requires an immediate solution.
Severity 2	Significant business impact: The program is usable but is severely limited.
Severity 3	Some business impact: The program is usable with less significant features (not critical to operations) unavailable.
Severity 4	Minimal business impact: The problem causes little impact on operations, or a reasonable circumvention to the problem has been implemented.

Describing the problem and gathering background information

When explaining a problem to IBM, it is helpful to be as specific as possible. Include all relevant background information so that IBM Software Support specialists can help you solve the problem efficiently.

To save time, know the answers to these questions:

- What software versions were you running when the problem occurred?
- Do you have logs, traces, and messages that are related to the problem symptoms? IBM Software Support is likely to ask for this information.
- Can the problem be re-created? If so, what steps led to the failure?
- Have any changes been made to the system? For example, hardware, operating system, networking software, and so on.
- Are you using a workaround for this problem? If so, be prepared to explain it when you report the problem.

Submitting the problem to IBM Software Support

You can submit the problem to IBM Software Support online or by telephone.

Online

Go to the IBM Software Support website at [http://www.ibm.com/support/entry/portal/Open_service_request/Software/Software_support_\(general\)](http://www.ibm.com/support/entry/portal/Open_service_request/Software/Software_support_(general)). Sign in to access IBM Service Requests and enter your information into the problem submission tool.

By telephone

For critical, system-down, or severity 1 issues, you can call 1-800-IBMSERV (1-800-426-7378) in the United States. For the telephone number to call in your country, go to the IBM Software Support Handbook web page at <http://www14.software.ibm.com/webapp/set2/sas/f/handbook/home.html> and click **Contacts**.

Appendix B. Accessibility features for the Tivoli Storage Manager product family

Accessibility features help users who have a disability, such as restricted mobility or limited vision to use information technology products successfully.

Accessibility features

The following list includes the major accessibility features in the Tivoli Storage Manager family of products:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are discernible by touch but do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices

The Tivoli Storage Manager Information Center and related publications are enabled for accessibility. For information about the accessibility features of the information center, see the following topic: http://pic.dhe.ibm.com/infocenter/tsminfo/v6r4/topic/com.ibm.help.ic.doc/iehs36_accessibility.html.

Keyboard navigation

On Windows, the Tivoli Storage Manager product family follows Microsoft conventions for all keyboard navigation and access. Drag-and-drop support is managed by using the Microsoft Windows accessibility option known as *MouseKeys*. For more information about MouseKeys and other Windows accessibility options, see the Windows online help, citing the keyword "MouseKeys".

On other operating systems, these products follow the operating-system conventions for keyboard navigation and access.

Vendor software

The Tivoli Storage Manager product family includes certain vendor software that is not covered under the IBM license agreement. IBM makes no representation about the accessibility features of these products. Contact the vendor for the accessibility information about its products.

IBM and accessibility

See the IBM Human Ability and Accessibility Center (<http://www.ibm.com/able>) for information about the commitment that IBM has to accessibility.

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Glossary

This glossary includes terms and definitions for IBM Tivoli Storage Manager and IBM Tivoli Storage FlashCopy Manager products.

To view glossaries for other IBM products, go to <http://www.ibm.com/software/globalization/terminology/>.

The following cross-references are used in this glossary:

- *See* refers the reader from a term to a preferred synonym, or from an acronym or abbreviation to the defined full form.
- *See also* refers the reader to a related or contrasting term.

A

absolute mode

In storage management, a backup copy-group mode that specifies that a file is considered for incremental backup even if the file has not changed since the last backup. See also *modified mode*.

access control list (ACL)

In computer security, a list associated with an object that identifies all the subjects that can access the object and their access rights. For example, an access control list is associated with a file that identifies the users who can access that file and their access rights.

access mode

An attribute of a storage pool or a storage volume that specifies whether the server can write to or read from the storage pool or storage volume. The access mode can be read/write, read-only, or unavailable. Volumes in primary storage pools can also have an access mode of destroyed. Volumes in copy storage pools can also have an access mode of offsite.

acknowledgment

The transmission of acknowledgment characters as a positive response to a data transmission.

ACL See *access control list*.

activate

To validate the contents of a policy set and then make it the active policy set.

active-data pool

A named set of storage pool volumes that contain only active versions of client backup data.

active file system

A file system to which space management has been added. With space management, tasks for an active file system include automatic migration, reconciliation, selective migration, and recall. Contrast with *inactive file system*.

active policy set

The activated policy set that contains the policy rules in use by all client nodes that are assigned to the policy domain. See also *policy domain* and *policy set*.

active version

The most recent backup copy of a file stored. The active version of a file cannot be deleted until a backup process detects that the user has either replaced the file with a newer version or has deleted the file from the file server or workstation. Contrast with *inactive version*.

activity log

A log that records normal activity messages that are generated by the server. These messages include information about server and client operations, such as the start time of sessions or device I/O errors.

adaptive subfile backup

A type of backup that sends only changed portions of a file to the server, instead of sending the entire file. Adaptive subfile backup reduces network traffic and increases the speed of the backup.

administrative client

A program that runs on a file server, workstation, or mainframe that administrators use to control and monitor the Tivoli Storage Manager server. Contrast with *backup-archive client*.

administrative command schedule

A database record that describes the

planned processing of an administrative command during a specific time period. See also *client schedule*.

administrative privilege class

See *privilege class*.

administrative session

A period of time during which an administrator user ID communicates with a server to perform administrative tasks. Contrast with *client node session*.

administrator

A user who is registered to the server as an administrator, and who is authorized to perform tasks and issue commands through the assignment of an administrative privilege class.

Advanced Program-to-Program Communication (APPC)

An implementation of the SNA LU 6.2 protocol that allows interconnected systems to communicate and share the processing of programs.

agent node

A client node that has been granted proxy authority to perform operations on behalf of another client node, which is the target node.

aggregate

An object, stored in one or more storage pools, consisting of a group of logical files that are packaged together. See also *logical file* and *physical file*.

aggregate data transfer rate

A performance statistic that indicates the average number of bytes that were transferred per second while processing a given operation.

APPC See *Advanced Program-to-Program Communication*.

application client

A program that is installed on a system to protect an application. The Tivoli Storage Manager server provides backup services to an application client.

archive

To copy programs, data, or files to other storage media, usually for long-term storage or security. Contrast with *retrieve*.

archive copy

A file or group of files that was archived to server storage.

archive copy group

A policy object containing attributes that control the generation, destination, and expiration of archived files.

archive-retention grace period

The number of days that the storage manager retains an archived file when the server is unable to rebind the file to an appropriate management class. See also *bind*.

association

(1) The defined relationship between a client node and a client schedule. An association identifies the name of a schedule, the name of the policy domain to which the schedule belongs, and the name of a client node that performs scheduled operations.

(2) On a configuration manager, the defined relationship between a profile and an object such as a policy domain. Profile associations define the configuration information that is distributed to a managed server when it subscribes to the profile.

audit

To check for logical inconsistencies between information that the server has and the actual condition of the system. The storage manager can audit information about items such as volumes, libraries, and licenses. For example, when a storage manager audits a volume, the server checks for inconsistencies between information about backed-up or archived files that are stored in the database and the actual data that are associated with each backup version or archive copy in server storage.

authentication

The process of checking a user's password before permitting user access to the Tivoli Storage Manager server. Authentication can be turned on or off by an administrator with system privilege.

authentication rule

A specification that another user can use to either restore or retrieve files from storage.

authority

The right to access objects, resources, or functions. See also *privilege class*.

authorization rule

A specification that permits another user to either restore or retrieve a user's files from storage.

authorized user

A user who has administrative authority for the Tivoli Storage Manager client on a workstation. This user changes passwords, performs open registrations, and deletes file spaces.

AutoFS

See *automounted file system*.

automatic detection

A feature that detects, reports, and updates the serial number of a drive or library in the database when the path from the local server is defined.

automatic migration

The process that is used to automatically move files from a local file system to storage, based on options and settings that are chosen by a root user on a workstation. See also *threshold migration* and *demand migration*.

automatic reconciliation

The process that is used to reconcile file systems at regular intervals. The intervals are set by a user with root user authority. See also *reconciliation*.

automounted file system (AutoFS)

A file system that is managed by an automounter daemon. The automounter daemon monitors a specified directory path, and automatically mounts the file system to access data.

B**backup-archive client**

A program that runs on a workstation or file server and provides a means for users to back up, archive, restore, and retrieve files. Contrast with *administrative client*.

backup copy group

A policy object containing attributes that control the generation, destination, and expiration of backup versions of files. A backup copy group belongs to a management class.

backup-retention grace period

The number of days the storage manager retains a backup version after the server is unable to rebind the file to an appropriate management class.

backup set

A portable, consolidated group of active versions of backup files that are generated for a backup-archive client.

backup set collection

A group of backup sets that are created at the same time and which have the same backup set name, volume names, description, and device classes. The server identifies each backup set in the collection by its node name, backup set name, and file type.

backup version

A file or directory that a client node backed up to server storage. More than one backup version can exist in server storage, but only one backup version is the active version. See also *active version* and *inactive version*.

bind To associate all versions of a file with a management class name. See *rebind*.

bindery

A database that consists of three system files for a NetWare server. The files contain user IDs and user restrictions.

C

cache To place a duplicate copy of a file on random access media when the server migrates a file to another storage pool in the hierarchy.

cache file

A snapshot of a logical volume created by Logical Volume Snapshot Agent. Blocks are saved immediately before they are modified during the image backup and their logical extents are saved in the cache files.

CAD See *client acceptor*.

central scheduler

A function that permits an administrator to schedule client operations and administrative commands. The operations can be scheduled to occur periodically or on a specific date. See *client schedule* and *administrative command schedule*.

client A software program or computer that requests services from a server.

client acceptor

An HTTP service that serves the applet for the web client to web browsers. On Windows systems, the client acceptor is installed and run as a service. On AIX, UNIX, and Linux systems, the client acceptor is run as a daemon, and is also called the *client acceptor daemon (CAD)*.

client acceptor daemon (CAD)

See *client acceptor*.

client domain

The set of drives, file systems, or volumes that the user selects to back up or archive data, using the backup-archive client.

client node

A file server or workstation on which the backup-archive client program has been installed, and which has been registered to the server.

client node session

A session in which a client node communicates with a server to perform backup, restore, archive, retrieve, migrate, or recall requests. Contrast with *administrative session*.

client options file

An editable file that identifies the server and communication method, and provides the configuration for backup, archive, hierarchical storage management, and scheduling.

client option set

A group of options that are defined on the server and used on client nodes in conjunction with client options files.

client-polling scheduling mode

A method of operation in which the client queries the server for work. Contrast with *server-prompted scheduling mode*.

client schedule

A database record that describes the planned processing of a client operation during a specific time period. The client operation can be a backup, archive, restore, or retrieve operation, a client operating system command, or a macro. See also *administrative command schedule*.

client/server

Pertaining to the model of interaction in

distributed data processing in which a program on one computer sends a request to a program on another computer and awaits a response. The requesting program is called a client; the answering program is called a server.

client system-options file

A file, used on AIX, UNIX, or Linux system clients, containing a set of processing options that identify the servers to be contacted for services. This file also specifies communication methods and options for backup, archive, hierarchical storage management, and scheduling. This file is also called the *dsm.sys* file. See also *client user-options file*.

client user-options file

A file that contains the set of processing options that the clients on the system use. The set can include options that determine the server that the client contacts, and options that affect backup operations, archive operations, hierarchical storage management operations, and scheduled operations. This file is also called the *dsm.opt* file. For AIX, UNIX, or Linux systems, see also *client system-options file*.

closed registration

A registration process in which only an administrator can register workstations as client nodes with the server. Contrast with *open registration*.

collocation

The process of keeping all data belonging to a single-client file space, a single client node, or a group of client nodes on a minimal number of sequential-access volumes within a storage pool. Collocation can reduce the number of volumes that must be accessed when a large amount of data must be restored.

collocation group

A user-defined group of client nodes whose data is stored on a minimal number of volumes through the process of collocation.

commit point

A point in time when data is considered consistent.

Common Programming Interface for Communications (CPI-C)

A call-level interface that provides a consistent application programming interface (API) for applications that use program-to-program communications. CPI-C uses LU 6.2 architecture to create a set of interprogram services that can establish and end a conversation, send and receive data, exchange control information, and notify a partner program of errors.

communication method

The method by which a client and server exchange information. See also *Transmission Control Protocol/Internet Protocol*.

communication protocol

A set of defined interfaces that permit computers to communicate with each other.

compression

A function that removes repetitive characters, spaces, or strings of characters from the data being processed and replaces the repetitive characters with control characters. Compression reduces the amount of storage space that is required for the data.

configuration manager

A server that distributes configuration information, such as policies and schedules, to managed servers according to their profiles. Configuration information can include policy and schedules. See also *managed server* and *profile*.

conversation

A connection between two programs over a session that allows them to communicate with each other while processing a transaction.

copy backup

A full backup in which the transaction log files are not deleted so that backup procedures that use incremental or differential backups are not disrupted

copy group

A policy object containing attributes that control how backup versions or archive copies are generated, where backup versions or archive copies are initially

located, and when backup versions or archive copies expire. A copy group belongs to a management class. See also *archive copy group*, *backup copy group*, *backup version*, and *management class*.

copy storage pool

A named set of volumes that contain copies of files that reside in primary storage pools. Copy storage pools are used only to back up the data that is stored in primary storage pools. A copy storage pool cannot be a destination for a backup copy group, an archive copy group, or a management class (for space-managed files). See also *primary storage pool* and *destination*.

CPI-C See *Common Programming Interface for Communications*.

D**daemon**

A program that runs unattended to perform continuous or periodic functions, such as network control.

damaged file

A physical file in which Tivoli Storage Manager has detected read errors.

data access control mode

A mode that controls whether a command can access a migrated file, see a migrated file as zero-length, or receive an input/output error if it attempts to access a migrated file. See also *execution mode*.

database backup series

One full backup of the database, plus up to 32 incremental backups made since that full backup. Each full backup that is run starts a new database backup series. A number identifies each backup series.

database snapshot

A complete backup of the entire database to media that can be taken off-site. When a database snapshot is created, the current database backup series is not interrupted. A database snapshot cannot have incremental database backups associated with it. See also *database backup series*. Contrast with *full backup*.

data center

In a virtualized environment, a container that holds hosts, clusters, networks, and data stores.

data deduplication

A method of reducing storage needs by eliminating redundant data. Only one instance of the data is retained on storage media. Other instances of the same data are replaced with a pointer to the retained instance.

data manager server

A server that collects metadata information for client inventory and manages transactions for the storage agent over the local area network. The data manager server informs the storage agent with applicable library attributes and the target volume identifier.

data mover

A device that moves data on behalf of the server. A network-attached storage (NAS) file server is a data mover.

data storage-management application-programming interface (DSMAPI)

A set of functions and semantics that can monitor events on files, and manage and maintain the data in a file. In an HSM environment, a DSMAPI uses events to notify data management applications about operations on files, stores arbitrary attribute information with a file, supports managed regions in a file, and uses DSMAPI access rights to control access to a file object.

data store

In a virtualized environment, the location where virtual machine data is stored.

deduplication

See *data deduplication*.

default management class

A management class that is assigned to a policy set. This class is used to govern backed up or archived files when a file is not explicitly associated with a specific management class through the include-exclude list.

demand migration

The process that is used to respond to an out-of-space condition on a file system for which hierarchical storage management (HSM) is active. Files are migrated to server storage until space usage drops to the low threshold that was set for the file

system. If the high threshold and low threshold are the same, one file is migrated.

desktop client

The group of backup-archive clients that includes clients on Microsoft Windows, Apple, and Novell NetWare operating systems.

destination

A copy group or management class attribute that specifies the primary storage pool to which a client file will be backed up, archived, or migrated.

device class

A named set of characteristics that are applied to a group of storage devices. Each device class has a unique name and represents a device type of disk, file, optical disk, or tape.

device configuration file

(1) For a server, a file that contains information about defined device classes, and, on some servers, defined libraries and drives. The information is a copy of the device configuration information in the database.

(2) For a storage agent, a file that contains the name and password of the storage agent, and information about the server that is managing the SAN-attached libraries and drives that the storage agent uses.

device driver

A program that provides an interface between a specific device and the application program that uses the device.

disaster recovery manager (DRM)

A function that assists in preparing and using a disaster recovery plan file for the server.

disaster recovery plan

A file that is created by the disaster recovery manager (DRM) that contains information about how to recover computer systems if a disaster occurs and scripts that can be run to perform some recovery tasks. The file includes information about the software and hardware that is used by the server, and the location of recovery media.

domain

A grouping of client nodes with one or more policy sets, which manage data or storage resources for the client nodes. See *policy domain* or *client domain*.

DRM See *disaster recovery manager*.

DSMAPI

See *data storage-management application-programming interface*.

dynamic serialization

A type of copy serialization in which a file or folder is backed up or archived on the first attempt regardless of whether it changes during a backup or archive.

E

EA See *extended attribute*.

EB See *exabyte*.

EFS See *Encrypted File System*.

Encrypted File System (EFS)

A file system that uses file system-level encryption.

enterprise configuration

A method of setting up servers so that the administrator can distribute the configuration of one of the servers to the other servers, using server-to-server communication. See also *configuration manager*, *managed server*, *profile*, and *subscription*.

enterprise logging

The process of sending events from a Tivoli Storage Manager server to a designated event server. The event server routes the events to designated receivers, such as to a user exit. See also *event*.

error log

A data set or file that is used to record error information about a product or system.

estimated capacity

The available space, in megabytes, of a storage pool.

event (1) An administrative command or a client operation that is scheduled to be run using Tivoli Storage Manager scheduling.

(2) A message that an Tivoli Storage Manager server or client issues. Messages

can be logged using Tivoli Storage Manager event logging.

event record

A database record that describes actual status and results for events.

event server

A server to which other servers can send events for logging. The event server routes the events to any receivers that are enabled for the sending server's events.

exabyte (EB)

For processor storage, real and virtual storage, and channel volume, 1 152 921 504 606 846 976 bytes. For disk storage capacity and communications volume, 1 000 000 000 000 000 bytes.

exclude

The process of identifying files in an include-exclude list. This process prevents the files from being backed up or migrated whenever a user or schedule enters an incremental or selective backup operation. A file can be excluded from backup and space management, backup only, or space management only.

exclude-include list

See *include-exclude list*.

execution mode

A mode that controls the space-management related behavior of commands that run under the **dsmmode** command.

expiration

The process by which files, data sets, or objects are identified for deletion because their expiration date or retention period has passed.

expiring file

A migrated or premigrated file that has been marked for expiration and removal from storage. If a stub file or an original copy of a premigrated file is deleted from a local file system, or if the original copy of a premigrated file is updated, the corresponding migrated or premigrated file is marked for expiration the next time reconciliation is run.

extend

To increase the portion of available space that can be used to store database or recovery log information.

extended attribute (EA)

Names or value pairs that are associated with files or directories. There are three classes of extended attributes: user attributes, system attributes, and trusted attributes.

extent The part of a file that is created during the data-deduplication process. Extents are compared with other file extents to identify duplicates.

external library

A type of library that is provided by Tivoli Storage Manager that permits LAN-free data movement for StorageTek libraries that are managed by Automated Cartridge System Library Software (ACSLs). To activate this function, the Tivoli Storage Manager library type must be EXTERNAL.

F**file access time**

On AIX, UNIX, or Linux systems, the time when the file was last accessed.

file age

For migration prioritization purposes, the number of days since a file was last accessed.

file device type

A device type that specifies the use of sequential access files on disk storage as volumes.

file server

A dedicated computer and its peripheral storage devices that are connected to a local area network that stores programs and files that are shared by users on the network.

file space

A logical space in server storage that contains a group of files that have been backed up or archived by a client node, from a single logical partition, file system, or virtual mount point. Client nodes can restore, retrieve, or delete their file spaces from server storage. In server storage, files belonging to a single file space are not necessarily stored together.

file space ID (FSID)

A unique numeric identifier that the server assigns to a file space when it is stored in server storage.

file state

The space management mode of a file that resides in a file system to which space management has been added. A file can be in one of three states: resident, premigrated, or migrated. See also *resident file*, *premigrated file*, and *migrated file*.

file system migrator (FSM)

A kernel extension that intercepts all file system operations and provides any space management support that is required. If no space management support is required, the operation is passed to the operating system, which performs its normal functions. The file system migrator is mounted over a file system when space management is added to the file system.

file system state

The storage management mode of a file system that resides on a workstation on which the hierarchical storage management (HSM) client is installed. A file system can be in one of these states: native, active, inactive, or global inactive.

frequency

A copy group attribute that specifies the minimum interval, in days, between incremental backups.

FSID See *file space ID*.

FSM See *file system migrator*.

full backup

The process of backing up the entire server database. A full backup begins a new database backup series. See also *database backup series* and *incremental backup*. Contrast with *database snapshot*.

fuzzy backup

A backup version of a file that might not accurately reflect what is currently in the file because the file was backed up at the same time as it was being modified.

fuzzy copy

A backup version or archive copy of a file that might not accurately reflect the original contents of the file because it was backed up or archived the file while the file was being modified. See also *backup version* and *archive copy*.

G

General Parallel File System

A high-performance shared-disk file system that can provide data access from nodes in a cluster environment.

gigabyte (GB)

In decimal notation, 1 073 741 824 when referring to memory capacity; in all other cases, it is defined as 1 000 000 000.

global inactive state

The state of all file systems to which space management has been added when space management is globally deactivated for a client node. When space management is globally deactivated, hierarchical storage management (HSM) cannot perform migration, recall, or reconciliation. However, a root user can update space management settings and add space management to additional file systems. Users can access resident and premigrated files.

Globally Unique Identifier (GUID)

An algorithmically determined number that uniquely identifies an entity within a system.

GPFS See *General Parallel File System*.

GPFS node set

A mounted, defined group of GPFS file systems.

group backup

The backup of a group containing a list of files from one or more file space origins.

GUID See *Globally Unique Identifier*.

H**hierarchical storage management (HSM)**

A function that automatically distributes and manages data on disk, tape, or both by regarding devices of these types and potentially others as levels in a storage hierarchy that range from fast, expensive devices to slower, cheaper, and possibly removable devices. The objectives are to minimize access time to data and maximize available media capacity.

hierarchical storage management (HSM) client

A client program that works with the Tivoli Storage Manager server to provide hierarchical storage management (HSM) for a system. See also *hierarchical storage management* and *space manager client*.

HSM See *hierarchical storage management*.

HSM client

See *hierarchical storage management client*.

I

ILM See *information lifecycle management*.

image A file system or raw logical volume that is backed up as a single object.

image backup

A backup of a full file system or raw logical volume as a single object.

inactive file system

A file system for which space management has been deactivated. Contrast with *active file system*.

inactive version

A backup version of a file that is either not the most recent backup version, or that is a backup version of a file that no longer exists on the client system. Inactive backup versions are eligible for expiration processing according to the management class assigned to the file. Contrast with *active version*.

include-exclude file

A file containing statements to determine the files to back up and the associated management classes to use for backup or archive. See also *include-exclude list*.

include-exclude list

A list of options that include or exclude selected files for backup. An exclude option identifies files that should not be backed up. An include option identifies files that are exempt from the exclusion rules or assigns a management class to a file or a group of files for backup or archive services.

incremental backup

(1) A copy of all database data that has changed since the most recent successful full backup operation. An incremental backup is also known as a *cumulative backup image* because each incremental backup includes the contents of the previous incremental backup.

(2) The process of backing up information in the database that is new or changed since the last full backup. Contrast with *full backup*. See also *database backup series*.

(3) For Data Protection for Microsoft Exchange Server, a backup in which the transaction logs are backed up and then cleared.

individual mailbox restore

See *mailbox restore*.

information lifecycle management (ILM)

GPFS policy-based file management for storage pools and file sets.

inode The internal structure that describes the individual files on AIX, UNIX, or Linux systems. An inode contains the node, type, owner, and location of a file.

inode number

A number specifying a particular inode file in the file system.

IP address

A unique address for a device or logical unit on a network that uses the IP standard.

J

job file

A generated file that contains configuration information for a migration job. The file is XML format and can be created and edited in the hierarchical storage management (HSM) client for Windows client graphical user interface.

journal-based backup

A method for backing up Windows clients and AIX clients that exploits the change notification mechanism in a file to improve incremental backup performance by reducing the need to fully scan the file system.

journal daemon

On AIX, UNIX, or Linux systems, a program that tracks change activity for files residing in file systems.

journal service

In Microsoft Windows, a program that tracks change activity for files residing in file systems.

K

kilobyte (KB)

For processor storage, real and virtual storage, and channel volume, 210 or 1 024 bytes. For disk storage capacity and communications volume, 1 000 bytes.

L

LAN See *local area network*.

LAN-free data movement

The movement of client data between a client system and a storage device on a storage area network (SAN), bypassing the local area network. This process is also referred to as *LAN-free data transfer*.

LAN-free data transfer

See *LAN-free data movement*.

leader data

Bytes of data, from the beginning of a migrated file, that are stored in the file's corresponding stub file on the local file system. The amount of leader data that is stored in a stub file depends on the stub size that is specified.

library

(1) A repository for demountable recorded media, such as magnetic disks and magnetic tapes.

(2) A collection of one or more drives, and possibly robotic devices (depending on the library type), which can be used to access storage volumes.

library client

A server that uses server-to-server communication to access a library that is managed by another storage management server. See also *library manager*.

library manager

A server that controls device operations when multiple storage management servers share a storage device. See also *library client*.

local

(1) Pertaining to a device, file, or system that is accessed directly from a user system, without the use of a communication line.

(2) For HSM products, pertaining to the destination of migrated files that are being moved.

local area network (LAN)

A network that connects several devices in a limited area (such as a single building or campus) and that can be connected to a larger network.

local shadow volumes

Data that is stored on shadow volumes localized to a disk storage subsystem.

LOFS See *loopback virtual file system*.

logical file

A file that is stored in one or more server storage pools, either by itself or as part of an aggregate. See also *aggregate* and *physical file*.

logical occupancy

The space that is used by logical files in a storage pool. This space does not include the unused space created when logical files are deleted from aggregate files, so it might be less than the physical occupancy.

logical unit (LU)

An access point through which a user or application program accesses the Systems Network Architecture (SNA) network to communicate with another user or application program.

logical unit number (LUN)

In the Small Computer System Interface (SCSI) standard, a unique identifier that is used to differentiate devices, each of which is a logical unit (LU).

logical volume

A portion of a physical volume that contains a file system.

logical volume backup

A backup of a file system or logical volume as a single object.

loopback virtual file system (LOFS)

A file system that is created by mounting a directory over another local directory, also known as mount-over-mount. A LOFS can also be generated using an automounter.

LU See *logical unit*.

LUN See *logical unit number*.

M

macro file

A file that contains one or more storage manager administrative commands, which can be run only from an administrative client using the MACRO command. Contrast with *Tivoli Storage Manager command script*.

mailbox restore

A function that restores Microsoft Exchange Server data (from IBM Data

Protection for Microsoft Exchange backups) at the mailbox level or mailbox-item level.

managed object

In Tivoli Storage Manager, a definition in the database of a managed server that was distributed to the managed server by a configuration manager. When a managed server subscribes to a profile, all objects that are associated with that profile become managed objects in the database of the managed server. In general, a managed object cannot be modified locally on the managed server. Objects can include policy, schedules, client option sets, server scripts, administrator registrations, server definitions, and server group definitions.

managed server

A Tivoli Storage Manager server that receives configuration information from a configuration manager using a subscription to one or more profiles. Configuration information can include definitions of objects such as policy and schedules. See also *configuration manager*, *subscription*, and *profile*.

management class

A policy object that users can bind to each file to specify how the server manages the file. The management class can contain a backup copy group, an archive copy group, and space management attributes. See also *copy group*, *space manager client*, *bind*, and *rebind*.

maximum transmission unit

The largest possible unit of data that can be sent on a given physical medium in a single frame. For example, the maximum transmission unit for Ethernet is 1500 bytes.

MB See *megabyte*.

media server

In a z/OS® environment, a program that provides access to z/OS disk and tape storage for Tivoli Storage Manager servers that run on operating systems other than z/OS.

megabyte (MB)

(1) 1 048 576 bytes (2 to the 20th power) when used in this publication.

(2) For processor storage, real and virtual storage, and channel volume, 2 to the power of 20 or 1 048 576 bits. For disk storage capacity and communications volume, 1 000 000 bits.

metadata

Data that describes the characteristics of data; descriptive data.

migrate

To move data from one storage location to another. In Tivoli Storage Manager products, migrating can mean moving data from a client node to server storage, or moving data from one storage pool to the next storage pool defined in the server storage hierarchy. In both cases the movement is controlled by policy, such as thresholds that are set. See also *migration threshold*.

migrated file

A file that has been copied from a local file system to Tivoli Storage Manager storage. For HSM clients on UNIX or Linux systems, the file is replaced with a stub file on the local file system. On Windows systems, creation of the stub file is optional. See also *stub file* and *resident file*. For HSM clients on UNIX or Linux systems, contrast with *premigrated file*.

migrate-on-close recall mode

A mode that causes a migrated file to be recalled back to its originating file system temporarily. Contrast with *normal recall mode* and *read-without-recall recall mode*.

migration job

A specification of files to migrate, and actions to perform on the original files after migration. See also *job file*.

migration threshold

High and low capacities for storage pools or file systems, expressed as percentages, at which migration is set to start and stop.

mirroring

The process of writing the same data to multiple locations at the same time. Mirroring data protects against data loss within the recovery log.

mode

A copy group attribute that specifies whether to back up a file that has not

been modified since the last time the file was backed up. See *modified mode* and *absolute mode*.

modified mode

In storage management, a backup copy-group mode that specifies that a file is considered for incremental backup only if it has changed since the last backup. A file is considered a changed file if the date, size, owner, or permissions of the file have changed. See also *absolute mode*.

mount limit

The maximum number of volumes that can be simultaneously accessed from the same device class. The mount limit determines the maximum number of mount points. See also *mount point*.

mount point

On the Tivoli Storage Manager server, a logical drive through which volumes in a sequential access device class are accessed. For removable-media device types, such as tape, a mount point is a logical drive that is associated with a physical drive. For the file device type, a mount point is a logical drive that is associated with an I/O stream. The number of mount points for a device class is defined by the value of the mount limit attribute for that device class. See also *mount limit*.

mount retention period

The maximum number of minutes that the server retains a mounted sequential-access media volume that is not being used before it dismounts the sequential-access media volume.

mount wait period

The maximum number of minutes that the server waits for a sequential-access volume mount request to be satisfied before canceling the request.

MTU See *maximum transmission unit*.

N

Nagle algorithm

An algorithm that reduces congestion of TCP/IP networks by combining smaller packets and sending them together.

named pipe

A type of interprocess communication

that permits message data streams to pass between peer processes, such as between a client and a server.

NAS See *network-attached storage*.

NAS node

A client node that is a network-attached storage (NAS) file server. Data for the NAS node is transferred by a NAS file server that is controlled by the network data management protocol (NDMP). A NAS node is also called a NAS file server node.

native file system

A file system that is locally added to the file server and is not added for space management. The hierarchical storage manager (HSM) client does not provide space management services to the file system.

native format

A format of data that is written to a storage pool directly by the Tivoli Storage Manager server. Contrast with *non-native data format*.

NDMP

See *Network Data Management Protocol*.

NetBIOS

See *Network Basic Input/Output System*.

network-attached storage (NAS) file server

A dedicated storage device with an operating system that is optimized for file-serving functions. A NAS file server can have the characteristics of both a node and a data mover.

Network Basic Input/Output System (NetBIOS)

A standard interface to networks and personal computers that is used on local area networks to provide message, print-server, and file-server functions. Application programs that use NetBIOS do not have to handle the details of LAN data link control (DLC) protocols.

Network Data Management Protocol (NDMP)

A protocol that allows a network storage-management application to control the backup and recovery of an NDMP-compliant file server, without installing vendor-acquired software on that file server.

network data-transfer rate

A rate that is calculated by dividing the

total number of bytes that are transferred by the data transfer time. For example, this rate can be the time that is spent transferring data over a network.

node A file server or workstation on which the backup-archive client program has been installed, and which has been registered to the server.

node name

A unique name that is used to identify a workstation, file server, or PC to the server.

node privilege class

A privilege class that gives an administrator the authority to remotely access backup-archive clients for a specific client node or for all clients in a policy domain. See also *privilege class*.

non-native data format

A format of data that is written to a storage pool that differs from the format that the server uses for operations.

normal recall mode

A mode that causes a migrated file to be copied back to its originating file system when it is accessed.

O

offline volume backup

A backup in which the volume is locked so that no other system applications can access it during the backup operation.

online volume backup

A backup in which the volume is available to other system applications during the backup operation.

open registration

A registration process in which users can register their workstations as client nodes with the server. Contrast with *closed registration*.

operator privilege class

A privilege class that gives an administrator the authority to disable or halt the server, enable the server, cancel server processes, and manage removable media. See also *privilege class*.

options file

A file that contains processing options. On Windows and NetWare systems, the file is

called `dsm.opt`. On AIX, UNIX, Linux, and Mac OS X systems, the file is called `dsm.sys`.

originating file system

The file system from which a file was migrated. When a file is recalled using normal or migrate-on-close recall mode, it is always returned to its originating file system.

orphaned stub file

A file for which no migrated file can be found on the Tivoli Storage Manager server that the client node is contacting for space management services. For example, a stub file can be orphaned when the client system-options file is modified to contact a server that is different than the one to which the file was migrated.

out-of-space protection mode

A mode that controls whether the program intercepts out-of-space conditions. See also *execution mode*.

P

pacing

In SNA, a technique by which the receiving system controls the rate of transmission of the sending system to prevent overrun.

packet In data communication, a sequence of binary digits, including data and control signals, that is transmitted and switched as a composite whole.

page A defined unit of space on a storage medium or within a database volume.

partial-file recall mode

A recall mode that causes the hierarchical storage management (HSM) function to read just a portion of a migrated file from storage, as requested by the application accessing the file.

password generation

A process that creates and stores a new password in an encrypted password file when the old password expires. Automatic generation of a password prevents password prompting. Password generation can be set in the options file (`passwordaccess` option). See also *options file*.

path An object that defines a one-to-one

relationship between a source and a destination. Using the path, the source accesses the destination. Data can flow from the source to the destination, and back. An example of a source is a data mover (such as a network-attached storage [NAS] file server), and an example of a destination is a tape drive.

pattern-matching character

See *wildcard character*.

physical file

A file that is stored in one or more storage pools, consisting of either a single logical file, or a group of logical files that are packaged together as an aggregate. See also *aggregate* and *logical file*.

physical occupancy

The amount of space that is used by physical files in a storage pool. This space includes the unused space that is created when logical files are deleted from aggregates. See also *physical file*, *logical file*, and *logical occupancy*.

plug-in

A self-contained software component that modifies (adds, or changes) the function in a particular system. When a plug-in is added to a system, the foundation of the original system remains intact.

policy domain

A grouping of policy users with one or more policy sets, which manage data or storage resources for the users. The users are client nodes that are associated with the policy domain.

policy privilege class

A privilege class that gives an administrator the authority to manage policy objects, register client nodes, and schedule client operations for client nodes. Authority can be restricted to certain policy domains. See also *privilege class*.

policy set

A group of rules in a policy domain. The rules specify how data or storage resources are automatically managed for client nodes in the policy domain. Rules can be contained in management classes. See also *active policy set* and *management class*.

premigrated file

A file that has been copied to Tivoli Storage Manager storage, but has not been replaced with a stub file on the local file system. An identical copy of the file resides both on the local file system and in Tivoli Storage Manager storage. Premigrated files occur on UNIX and Linux file systems to which space management has been added. Contrast with *migrated file* and *resident file*.

premigrated files database

A database that contains information about each file that has been premigrated to Tivoli Storage Manager storage. The database is stored in a hidden directory named `.SpaceMan` in each file system to which space management has been added.

premigration

The process of copying files that are eligible for migration to Tivoli Storage Manager storage, but leaving the original file intact on the local file system.

premigration percentage

A space management setting that controls whether the next eligible candidates in a file system are premigrated following threshold or demand migration.

primary storage pool

A named set of volumes that the server uses to store backup versions of files, archive copies of files, and files migrated from client nodes. See also *destination* and *copy storage pool*.

privilege class

A level of authority that is granted to an administrator. The privilege class determines which administrative tasks the administrator can perform. See also *node privilege class*, *operator privilege class*, *policy privilege class*, *storage privilege class*, and *system privilege class*.

profile

A named group of configuration information that can be distributed from a configuration manager when a managed server subscribes. Configuration information can include registered administrator IDs, policies, client schedules, client option sets, administrative schedules, storage manager command scripts, server definitions, and

server group definitions. See also *configuration manager* and *managed server*.

Q

quota (1) For HSM on AIX, UNIX, or Linux systems, the limit (in megabytes) on the amount of data that can be migrated and premigrated from a file system to server storage.

(2) For HSM on Windows systems, a user-defined limit to the space that is occupied by recalled files.

R**randomization**

The process of distributing schedule start times for different clients within a specified percentage of the schedule's startup window.

raw logical volume

A portion of a physical volume that is comprised of unallocated blocks and has no journaled file system (JFS) definition. A logical volume is read/write accessible only through low-level I/O functions.

read-without-recall recall mode

A mode that causes hierarchical storage management (HSM) to read a migrated file from storage without storing it back on the local file system. The last piece of information read from the file is stored in a buffer in memory on the local file system. Contrast with *normal recall mode* and *migrate-on-close recall mode*.

rebind

To associate all backed-up versions of a file with a new management class name. For example, a file that has an active backup version is rebound when a later version of the file is backed up with a different management class association. See also *bind*.

recall In Tivoli Storage Manager, to copy a migrated file from server storage back to its originating file system using the space management client. See also *transparent recall*, *selective recall*, and *recall mode*.

recall mode

A mode that is assigned to a migrated file with the `dsmatrr` command that determines how the file is processed when it is recalled. It determines whether the file is stored on the local file system,

is migrated back to Tivoli Storage Manager storage when it is closed, or is read from Tivoli Storage Manager storage without storing it on the local file system.

receiver

A server repository that contains a log of server and client messages as events. For example, a receiver can be a file exit, a user exit, or the Tivoli Storage Manager server console and activity log. See also *event*.

reclamation

The process of consolidating the remaining data from many sequential-access volumes onto fewer, new sequential-access volumes.

reclamation threshold

The percentage of space that a sequential-access media volume must have before the server can reclaim the volume. Space becomes reclaimable when files are expired or are deleted.

reconciliation

The process of synchronizing a file system with the Tivoli Storage Manager server, and then removing old and obsolete objects from the Tivoli Storage Manager server.

recovery log

A log of updates that are about to be written to the database. The log can be used to recover from system and media failures. The recovery log consists of the active log (including the log mirror) and archive logs.

register

To define a client node or administrator ID that can access the server.

registry

A repository that contains access and configuration information for users, systems, and software.

remote

- (1) Pertaining to a system, program, or device that is accessed through a communication line.
- (2) For HSM products, pertaining to the origin of migrated files that are being moved.

resident file

On a Windows system, a complete file on

a local file system that might also be a migrated file because a migrated copy can exist in Tivoli Storage Manager storage. On a UNIX or Linux system, a complete file on a local file system that has not been migrated or premigrated, or that has been recalled from Tivoli Storage Manager storage and modified. Contrast with *stub file* and *premigrated file*. See *migrated file*.

restore

To copy information from its backup location to the active storage location for use. For example, to copy information from server storage to a client workstation.

retention

The amount of time, in days, that inactive backed-up or archived files are kept in the storage pool before they are deleted. Copy group attributes and default retention grace periods for the domain define retention.

retrieve

To copy archived information from the storage pool to the workstation for use. The retrieve operation does not affect the archive version in the storage pool.

roll back

To remove changes that were made to database files since the last commit point.

root user

A system user who operates without restrictions. A root user has the special rights and privileges needed to perform administrative tasks.

S

SAN See *storage area network*.

schedule

A database record that describes client operations or administrative commands to be processed. See *administrative command schedule* and *client schedule*.

scheduling mode

The type of scheduling operation for the server and client node that supports two scheduling modes: client-polling and server-prompted.

scratch volume

A labeled volume that is either blank or contains no valid data, that is not defined, and that is available for use.

script A series of commands, combined in a file, that carry out a particular function when the file is run. Scripts are interpreted as they are run. Contrast with *Tivoli Storage Manager command script*.

Secure Sockets Layer (SSL)

A security protocol that provides communication privacy. With SSL, client/server applications can communicate in a way that is designed to prevent eavesdropping, tampering, and message forgery.

selective backup

The process of backing up certain files or directories from a client domain. The files that are backed up are those that are not excluded in the include-exclude list. The files must meet the requirement for serialization in the backup copy group of the management class that is assigned to each file. Contrast with *incremental backup*.

selective migration

The process of copying user-selected files from a local file system to Tivoli Storage Manager storage and replacing the files with stub files on the local file system. Contrast with *threshold migration* and *demand migration*.

selective recall

The process of copying user-selected files from Tivoli Storage Manager storage to a local file system. Contrast with *transparent recall*.

serialization

The process of handling files that are modified during backup or archive processing. See *dynamic serialization*, *static serialization*, *shared static serialization*, and *shared dynamic serialization*.

server A software program or a computer that provides services to other software programs or other computers.

server options file

A file that contains settings that control various server operations. These settings affect such things as communications, devices, and performance.

server-prompted scheduling mode

A client/server communication technique where the server contacts the client node when tasks must be done. Contrast with *client-polling scheduling mode*.

server storage

The primary, copy, and active-data storage pools that are used by the server to store user files such as backup versions, archive copies, and files migrated from space manager client nodes (space-managed files). See also *active-data pool*, *primary storage pool*, *copy storage pool*, *storage pool volume*, and *volume*.

session

A logical or virtual connection between two stations, software programs, or devices on a network that allows the two elements to communicate and exchange data.

session resource usage

The amount of wait time, processor time, and space that is used or retrieved during a client session.

shared dynamic serialization

A value for serialization that specifies that a file must not be backed up or archived if it is being modified during the operation. Tivoli Storage Manager retries the backup or archive operation a number of times; if the file is being modified during each attempt, Tivoli Storage Manager will back up or archive the file on its last try. See also *serialization*. Contrast with *dynamic serialization*, *shared static serialization*, and *static serialization*.

shared library

A library device that is used by multiple storage manager servers.

shared static serialization

A copy-group serialization value that specifies that a file must not be modified during a backup or archive operation. Tivoli Storage Manager attempts to retry the operation a number of times. If the file is in use during each attempt, the file is not backed up or archived. See also *serialization*. Contrast with *dynamic serialization*, *shared dynamic serialization*, and *static serialization*.

snapshot

An image backup type that consists of a point-in-time view of a volume.

space-managed file

A file that is migrated from a client node

by the space manager client. The space manager client recalls the file to the client node on demand.

space management

The process of keeping sufficient free storage space available on a local file system for new data by migrating files to server storage. Synonymous with *hierarchical storage management*.

space manager client

A program that runs on a UNIX or Linux system to manage free space on the local file system by migrating files to server storage. The program can recall the files either automatically or selectively. Also called *hierarchical storage management (HSM) client*.

space monitor daemon

A daemon that checks space usage on all file systems for which space management is active, and automatically starts threshold migration when space usage on a file system equals or exceeds its high threshold.

sparse file

A file that is created with a length greater than the data it contains, leaving empty spaces for the future addition of data.

special file

On AIX, UNIX, or Linux systems, a file that defines devices for the system, or temporary files that are created by processes. There are three basic types of special files: first-in, first-out (FIFO); block; and character.

SSL See *Secure Sockets Layer*.

stabilized file space

A file space that exists on the server but not on the client.

stanza A group of lines in a file that together have a common function or define a part of the system. Each stanza is identified by a name that occurs in the first line of the stanza. Depending on the type of file, a stanza is ended by the next occurrence of a stanza name in the file, or by an explicit end-of-stanza marker. A stanza can also be ended by the end of the file.

startup window

A time period during which a schedule must be initiated.

static serialization

A copy-group serialization value that specifies that a file must not be modified during a backup or archive operation. If the file is in use during the first attempt, the storage manager cannot back up or archive the file. See also *serialization*. Contrast with *dynamic serialization*, *shared dynamic serialization*, and *shared static serialization*.

storage agent

A program that enables the backup and restoration of client data directly to and from storage attached to a storage area network (SAN).

storage area network (SAN)

A dedicated storage network that is tailored to a specific environment, combining servers, systems, storage products, networking products, software, and services.

storage hierarchy

(1) A logical order of primary storage pools, as defined by an administrator. The order is typically based on the speed and capacity of the devices that the storage pools use. The storage hierarchy is defined by identifying the next storage pool in a storage pool definition. See also *storage pool*.

(2) An arrangement of storage devices with different speeds and capacities. The levels of the storage hierarchy include: main storage, such as memory and direct-access storage device (DASD) cache; primary storage (DASD containing user-accessible data); migration level 1 (DASD containing data in a space-saving format); and migration level 2 (tape cartridges containing data in a space-saving format).

storage pool

A named set of storage volumes that are the destination that is used to store client data. A storage pool contains backup versions, archive copies, and files that are migrated from space manager client nodes. A primary storage pool is backed up to a copy storage pool. See also *primary storage pool*, *copy storage pool*, and *active-data pool*.

storage pool volume

A volume that has been assigned to a

storage pool. See also *volume*, *active-data pool*, *copy storage pool*, and *primary storage pool*.

storage privilege class

A privilege class that gives an administrator the authority to control how storage resources for the server are allocated and used, such as monitoring the database, the recovery log, and server storage. See also *privilege class*.

stub A shortcut on the Windows file system that is generated by the hierarchical storage management (HSM) client for a migrated file that allows transparent user access. A stub is the sparse file representation of a migrated file, with a reparse point attached.

stub file

A file that replaces the original file on a local file system when the file is migrated to storage. A stub file contains the information that is necessary to recall a migrated file from Tivoli Storage Manager storage. It also contains additional information that can be used to eliminate the need to recall a migrated file.

stub file size

The size of a file that replaces the original file on a local file system when the file is migrated to Tivoli Storage Manager storage. The size that is specified for stub files determines how much leader data can be stored in the stub file. The default for stub file size is the block size defined for a file system minus 1 byte.

subscription

In a Tivoli environment, the process of identifying the subscribers that the profiles are distributed to. For Tivoli Storage Manager, a subscription is the process by which a managed server receives configuration information associated with a particular profile on a configuration manager. See also *managed server*, *configuration manager*, and *profile*.

system privilege class

A privilege class that gives an administrator the authority to issue all server commands. See also *privilege class*.

Systems Network Architecture (SNA)

The description of the logical structure, formats, protocols, and operational

sequences for transmitting information through and controlling the configuration and operation of networks.

T

tape library

A set of equipment and facilities that support an installation's tape environment. The tape library can include tape storage racks, mechanisms for automatic tape mounting, a set of tape drives, and a set of related tape volumes mounted on those drives.

tape volume prefix

The high-level-qualifier of the file name or the data set name in the standard tape label.

target node

A client node for which other client nodes (called agent nodes) have been granted proxy authority. The proxy authority allows the agent nodes to perform operations such as backup and restore on behalf of the target node, which owns the data.

TCA See *trusted communications agent*.

TCP/IP

See *Transmission Control Protocol/Internet Protocol*.

threshold migration

The process of moving files from a local file system to Tivoli Storage Manager storage based on the high and low thresholds that are defined for the file system. Contrast with *demand migration*, *selective migration*, and *migration job*.

throughput

In storage management, the total bytes in the workload, excluding overhead, that are backed up or restored, divided by elapsed time.

timeout

A time interval that is allotted for an event to occur or complete before operation is interrupted.

timestamp control mode

A mode that determines whether commands preserve the access time for a file or set it to the current time.

Tivoli Storage Manager command script

A sequence of Tivoli Storage Manager

administrative commands that are stored in the database of the Tivoli Storage Manager server. The script can run from any interface to the server. The script can include substitution for command parameters and conditional logic.

tombstone object

A small subset of attributes of a deleted object. The tombstone object is retained for a specified period, and at the end of the specified period, the tombstone object is permanently deleted.

Transmission Control Protocol/Internet Protocol (TCP/IP)

An industry-standard, nonproprietary set of communication protocols that provides reliable end-to-end connections between applications over interconnected networks of different types.

transparent recall

The process that is used to automatically recall a file to a workstation or file server when the file is accessed. See also *recall mode*. Contrast with *selective recall*.

trusted communications agent (TCA)

A program that handles the sign-on password protocol when clients use password generation.

U

UCS-2 A 2-byte (16-bit) encoding scheme based on ISO/IEC specification 10646-1. UCS-2 defines three levels of implementation: Level 1-No combining of encoded elements allowed; Level 2-Combining of encoded elements is allowed only for Thai, Indic, Hebrew, and Arabic; Level 3-Any combination of encoded elements are allowed.

UNC See *Universal Naming Convention name*.

Unicode

A character encoding standard that supports the interchange, processing, and display of text that is written in the common languages around the world, plus some classical and historical texts. The Unicode standard has a 16-bit character set defined by ISO 10646.

Unicode-enabled file space

Unicode file space names provide support for multilingual workstations without regard for the current locale.

Unicode transformation format 8

Unicode Transformation Format (UTF), 8-bit encoding form, which is designed for ease of use with existing ASCII-based systems. The CCSID value for data in UTF-8 format is 1208.

Universal Naming Convention (UNC) name

The server name and network name combined. These names together identify the resource on the domain.

Universally Unique Identifier (UUID)

The 128-bit numeric identifier that is used to ensure that two components do not have the same identifier.

UTF-8 See *Unicode transformation format 8*.

UUID See *Universally Unique Identifier*.

V

validate

To check a policy set for conditions that can cause problems if that policy set becomes the active policy set. For example, the validation process checks whether the policy set contains a default management class.

version

A backup copy of a file stored in server storage. The most recent backup copy of a file is the active version. Earlier copies of the same file are inactive versions. The number of versions retained by the server is determined by the copy group attributes in the management class.

virtual file space

A representation of a directory on a network-attached storage (NAS) file system as a path to that directory.

virtual volume

An archive file on a target server that represents a sequential media volume to a source server.

volume

A discrete unit of storage on disk, tape or other data recording medium that supports some form of identifier and parameter list, such as a volume label or input/output control. See also *scratch volume*, and *storage pool volume*.

volume history file

A file that contains information about volumes that have been used by the

server for database backups and for export of administrator, node, policy, or server data. The file also has information about sequential-access storage pool volumes that have been added, reused, or deleted. The information is a copy of volume information that is recorded in the server database.

Volume Shadow Copy Service

A set of Microsoft application-programming interfaces (APIs) that you can use to create shadow copy backups of volumes, exact copies of files, including all open files, and so on.

VSS See *Volume Shadow Copy Service*.

VSS Backup

A backup operation that uses Microsoft Volume Shadow Copy Service (VSS) technology. The backup operation produces an online snapshot (point-in-time consistent copy) of Microsoft Exchange data. This copy can be stored on local shadow volumes or on Tivoli Storage Manager server storage.

VSS Fast Restore

An operation that restores data from a local snapshot. The snapshot is the VSS backup that resides on a local shadow volume. The restore operation retrieves the data by using a file-level copy method.

VSS Instant Restore

An operation that restores data from a local snapshot. The snapshot is the VSS backup that resides on a local shadow volume. The restore operation retrieves the data by using a hardware-assisted restore method (for example, a FlashCopy operation).

VSS offloaded backup

A backup operation that uses a Microsoft Volume Shadow Copy Service (VSS) hardware provider (installed on an alternate system) to move IBM Data Protection for Microsoft Exchange data to the Tivoli Storage Manager server. This type of backup operation shifts the backup load from the production system to another system.

VSS Restore

A function that uses a Microsoft Volume Shadow Copy Service (VSS) software provider to restore VSS Backups (IBM Data Protection for Microsoft Exchange database files and log files) that reside on Tivoli Storage Manager server storage to their original location.

W**wildcard character**

A special character such as an asterisk (*) or a question mark (?) that can be used to represent one or more characters. Any character or set of characters can replace the wildcard character.

workload partition (WPAR)

A partition within a single operating system instance.

workstation

A terminal or personal computer at which a user can run applications and that is usually connected to a mainframe or a network.

worldwide name

A 64-bit, unsigned name identifier that is unique.



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